

COUDERT BROTHERS

ATTORNEYS AT LAW

1627 I STREET, N.W.
WASHINGTON, D.C. 20006-4007
TEL: (202) 775-5100
FAX: (202) 775-1168
URL: <http://www.coudert.com>

July 18, 2001

By Fedex

Thomas M. Dorman
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601

Re: BroadBand Office Communications, Inc.;
Notification of Discontinuance of Service

Dear Mr. Dorman:

BroadBand Office Communications, Inc. ("BBOC"), by its undersigned counsel, hereby notifies Kentucky Public Service Commission ("Commission") of BBOC's intention to discontinue providing service in the State of Kentucky. BBOC respectfully requests that the Commission cancel its authority to provide service within Kentucky.¹

On May 9, 2001, the parent company of BBOC, BroadBand Office, Inc. ("BBO"), filed for protection under Chapter 11 of the Bankruptcy Code in the U.S. District Court in the District of Delaware. Despite numerous efforts to secure additional financing to keep its retail business operational, BBO was unable to find a buyer for the business. As such, BBOC has no choice but to terminate service to customers in Kentucky.

¹ On January 16, 2000, the Commission allowed BBOC's initial tariff filings, specifically its Facilities-Based and Resold Message Toll Telecommunications Services Tariff and its Intrastate Local Exchange Common Carrier Communications Tariff, to go into effect. See BBOC's Date-Stamped Tariff Sheets (Jan. 16, 2000). Further, on July 24, 2000, the Commission allowed BBOC's Tariff of Intrastate Charges Applicable to Access Services to go into effect. See BBOC's Date-Stamped Cover Sheet (July 24, 2000).

D

J 001

PUBLIC SERVICE
COMMISSION

NORTH AMERICA
NEW YORK, WASHINGTON, SAN FRANCISCO,
LOS ANGELES, SAN JOSE, DENVER, MONTREAL,
PALO ALTO

EUROPE
PARIS, LONDON, BRUSSELS, MOSCOW, BERLIN,
ST. PETERSBURG, FRANKFURT, ANTWERP, GHENT,
MILAN, MUNICH, BONN

ASIA/PACIFIC
HONG KONG, SINGAPORE, BEIJING, SYDNEY, TOKYO,
BANGKOK, JAKARTA, HANOI, ALMATY

ASSOCIATED OFFICES
BUDAPEST MEXICO CITY PRAGUE
NAGY ÉS TRÓCSANYI RIOS FERRER Y GIESE AND
UGYVEDI IRODA GUILLEN-LLARENA, S C PARTNER

05150200-0570
22251502-0505
INACTIVE

Thomas M. Dorman
July 18, 2001

COUDERT BROTHERS

Page 2

To that end, on May 10, 2001, BBO sent a notice to all customers indicating that it was in bankruptcy and that it and its subsidiaries intend to discontinue service to all customers.²

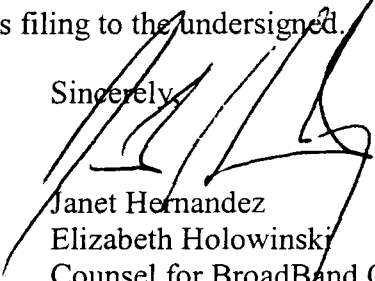
Please note that BBOC does not currently have any customers in the State of Kentucky.

BBOC also requests that the Commission cancel its Kentucky Public Service Commission Tariff No. 1, Kentucky Public Service Commission Tariff No. 2, and Kentucky Public Service Commission Tariff No. 3.

Please file-stamp and return the extra copy of this filing in the pre-addressed, stamped envelope provided for this purpose.

Kindly direct any questions regarding this filing to the undersigned.

Sincerely,



Janet Hernandez
Elizabeth Holowinski
Counsel for BroadBand Office
Communications, Inc.

Enclosures

² See BroadBand Letter to Customers, dated May 10, 2001 (a copy of which is attached hereto).



BROADBAND OFFICE

2900 Telesat Court, Falls Church, VA 22042

888-RING-BBO

Fax: 703.641.6095

IMPORTANT INFORMATION - PLEASE REVIEW IMMEDIATELY

May 10, 2001

Dear Valued BBO Customer:

BroadBand Office, Inc. ("BBO") regrets to inform you that on May 9, 2001, BBO filed for protection under Chapter 11 of the federal Bankruptcy Code in the US District Court in the District of Delaware. BBO will continue to serve you for at least 30 days. BBO is currently in discussions with buyers, each of whom may be able to provide telecommunications and data services to you at the end of this time period. If these discussions are successful and approval of the bankruptcy court is obtained, we will promptly notify you. You should feel free to contact our customer service center at 1-888-RING-BBO with any questions you may have regarding this transition.

If you are a voice customer, BBO will be discontinuing its local and long distance telephone service as of June 11, 2001. Therefore, you will need to arrange for another local and long distance telephone carrier (or carriers) to begin providing these services to you. For local telephone service, you may wish to contact the incumbent local telephone company or a competitive local telephone company. For long distance service, BBO currently resells Qwest's long distance service. If you wish to obtain long distance service directly from Qwest, you can reach its ordering center at 1-800-743-3793. Other leading long distance carriers include AT&T (1-877-490-1971), MCI WorldCom (800-967-5326), and Sprint (1-877-270-3351). These carriers can provide you with toll free and calling card services as well.

BBO will be discontinuing its provision of data services as of June 11, 2001. These services include BBO Office, Gateway, VPN, Firewall, Private Line, T1/T3, DSL, and Remote Access. You will need to contact another provider of the data service as soon as possible and arrange for replacement service. The nationally-recognized long distance carriers listed in the paragraph above, as well as the incumbent local telephone company and other competitive local telephone companies, are capable of providing most or all of the data services you receive from BBO.

For applications customers, BBO will be discontinuing its provision of its applications services including e-purchasing, sales force automation, human resources management,

professional services automation, and I-services on June 11, 2001. BBO currently provides these services to you by reselling other companies' services. *We will immediately provide your company's contact information to the underlying provider of these services who will contact you about obtaining service directly from them and without interruption.* Alternatively, you may wish to contact another provider of the application service you are receiving and obtain service directly from them.

For hosted exchange customers, BBO will be discontinuing Hosted Exchange service on June 11, 2001. *We will immediately provide your company's contact information to TeleComputing, Inc., the vendor we believe most suited to present a smooth transition, and request that they contact you about continuing service. TeleComputing, Inc. may be reached at 1-888-9-ASP NOW.* If you choose to purchase Hosted Exchange service from TeleComputing, Inc., we will make best efforts to work with TCI and attempt to transfer your existing data from our network to TCI's network. Due to BBO's familiarity with TeleComputing, Inc.'s hardware and software, and given the short time frame of this transition, we can make this offer to assist in the data transfer *only* if you elect to take Hosted Exchange from TeleComputing, Inc., and not from any other provider. We strongly encourage you to contact TeleComputing, Inc. as soon as possible to ensure a smooth transition.

Again, we have greatly appreciated the privilege of having served you. All of us at BBO wish you and your business well. Please do not hesitate to contact us if we can assist you in this transition.

Sincerely,

BBO Customer Service