

CANCELLED

March 30, 2023

Whitley County Water District No. 1

(NAME OF UTILITY)

KENTUCKY PUBLIC SERVICE COMMISSION

AREA All areas served by District

PSC KY NO. _____

Original _____ SHEET NO. 5

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

Special Nonrecurring Charges – Service Related

1. Service Call/Investigation Charge: \$22.00 (I)
 Will be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer. (T)
2. Service Line Inspection Charge: \$22.00 (I)
 Will be assess to inspect a customer's service line from the point of delivery at the meter to the point of usage. The service line inspection charge will be waived if confirmation is provided by the customer from the Kentucky State Plumbing Inspector that a state plumbing permit has been obtained and the Kentucky State Plumbing Inspector will inspect the service line. (T)
3. Service Disconnection Charge: \$22.00 (N)
 Will be assessed to disconnect service that has been terminated for non-payment of service or for violation of utility or PSC rules and regulations. (N)
4. Service Reconnection Charge: \$22.00 (I)
 Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of utility or PSC rules and regulations. If it is discovered that this service has been reconnected without Whitley County Water District's authorization, the service will be disconnected again. A reconnection fee will be charged each time this occurs. A lock fee for the actual cost of the lock will also be charged if any part of the lock is damaged. The estimated or actual cost of water used will also be charged. All charges are required to be paid in full before the Whitley County Water District will reconnect water service. (T)
5. Service Termination Field Collection Charge: \$22.00 (I)
 Will be assessed when a utility representative makes a trip to the premises of a customer for the purpose of terminating service and actually terminates service, or if in the course of the trip, the customer pays the delinquent bill to avoid termination. The charge can also be assessed if the utility representative agrees to delay termination based on the customer's agreement to pay the delinquent bill by a specific date. The charge can only be assessed once in any billing period. (T)

DATE OF ISSUE October 2, 2019
MONTH / DATE / YEAR

DATE EFFECTIVE December 1, 2019
MONTH / DATE / YEAR

ISSUED BY /S/ Andrew Meadors
SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE

12/1/2019

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)