

FOR Northwestern portion of Graves
County

P.S.C. Ky. No. 2

Original Sheet No. 5

Cancelling P.S.C. Ky. No. 1

Original Sheet No. 4

SYMSONIA WATER DISTRICT

RULES AND REGULATIONS

DEPOSITS

The Utility may require from any customer or applicant for service a minimum cash deposit or other guaranty to secure payment of bills of an amount not to exceed two-twelfths (2/12) of the estimated annual bill of such customer or applicant, where bills are rendered monthly or an amount not to exceed three-twelfths (3/12) of the estimated annual bill of such customer or applicant, where bills are rendered bimonthly or an amount not to exceed four-twelfths (4/12) of the estimated bill of such customer or applicant where bills are rendered quarterly. The Utility may require an equal deposit from all applicants for the same class of service. If the Utility retains a residential deposit for more than eighteen (18) months, it shall advise the customer that the deposit will be recalculated based on actual usage upon the customer's request. The notice of deposit recalculation shall state that if the deposit on account differs by more than ten (10) dollars from the deposit calculated on actual usage, then the utility shall refund any over collection and may collect any underpayment. Refunds may be made by check or by credit to the customer's bill.

Notification of a customer's right to a deposit recalculation will be made at least once annually. The notice may be made by means of a general mailing (or bill stuffer) to all customers which specifies the above condition. The utility shall not be required to refund any excess deposit if the customer's bill is delinquent by more than one (1) billing period at the time of recalculation.

Interest at the rate of six (6) percent per annum will be paid on deposits so required, accruing from the date of the deposit.

JAN 5 1988
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Sharon Helms
PUBLIC SERVICE COMMISSION MANAGER

DISCONTINUANCE OF SERVICE BY UTILITY

The Utility may refuse or discontinue service to an applicant or customer, after proper notice, for failure to comply with its rules and regulations or state and municipal rules and regulations, when a customer or applicant refuses or neglects to provide reasonable access to the premises, for fraudulent or illegal use of service, or for nonpayment of bills, the customer shall be given at least forty-eight (48) hours written notice, separate from the original bill, and cut-off shall be

DATE OF ISSUE January 21, 1988
Month Day Year

DATE EFFECTIVE January 5, 1988
Month Day Year

ISSUED BY Harold C. McManus Chairman Symsonia, KY
Name of Officer Title Address

cb-92

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County

P.S.C. Ky. No. 2

Original Sheet No. 6

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

SYMSONIA WATER DISTRICT

RULES AND REGULATIONS

effected not less than twenty (20) days after the mailing date of the original bill unless, prior to discontinuance, a residential customer presents to the utility a written certificate, signed by a physician, registered nurse, or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected premises, in which case service will not be discontinued until the affected resident can make other living arrangements or until ten (10) days elapse from the date of the utility's notification. When a dangerous condition is found to exist on the customer's or applicant's premises, the service will be cut off without notice, or refused, provided that the utility notify the customer or applicant immediately of the reasons for the discontinuance or refusal and the corrective action to be taken by the applicant or customer before service can be restored or initially rendered.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 5 1988

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: Sharon Miller
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE January 21, 1988
Month Day Year

DATE EFFECTIVE January 5, 1988
Month Day Year

ISSUED BY Harold C. McManus
Name of Officer

Chairman
Title

Symsonia, KY
Address

26-92