

CONTRACT FOR WATER SERVICE

CANCELLED

DATE _____ PHONE _____ I.D. # September 4, 2024

NAME _____ MAILING ADDRESS _____

911 ADDRESS _____

KENTUCKY PUBLIC SERVICE COMMISSION

Application for water service is accepted by and between the undersigned and the Knox County Utility Commission with the following stipulations and agreements:

01. Public Service Commission rules and regulations as set forth in 807 KAR 5 and Kentucky Department for Natural Resources, Division of Water standards and laws must be observed and adhered to, and may be viewed upon request by the applicant.
02. The applicant agrees to pay a customer deposit in the amount listed in the utility's tariff approved by the PSC, currently \$80.00. The deposit will be refunded with interest when the applicant ceases to be a water customer and all accounts are paid in full. The applicant must also pay a connection/turn on charge, which is not refundable, in the amount listed in the utility's tariff approved by the PSC, currently \$15.00. In case of a new service, a tap-fee must be paid in advance in the amount listed in the utility's tariff approved by the PSC, currently \$400.00. If a tap-fee is collected from an applicant, a connection/turn on charge will not be charged to the applicant. Tap fees are not refundable.
03. **ONE HOUSEHOLD MAY BE SERVED BY ONE METER.** The District reserves the right to terminate service at the meter if addition of other houses or mobile homes is suspected.
04. Water District employees, possessing proper identification, have the right of egress and ingress for meter reading, maintenance, and repair activities as they are warranted.
05. Water bills are due to be paid between the first and the tenth of each month at the District office. If not paid by the tenth, a ten percent penalty is added to the amount due. If not paid in full by the twentieth, service is subject for disconnection. An additional meter deposit may be required and a service charge must be paid before service may be restored.
06. The water customer is responsible for water service lines from the meter to the dwelling. Installation, repair, and water loss are the responsibility of the customer.
07. Customer service lines and connections must be inspected by Water District personnel to insure against cross-connections and inadequate materials for drinking water.
08. Customer service lines shall be a least 3/4 inch pipe or larger, and **shall be no less than 200 psi**. Service line shall be buried at least 24 inches to prevent freezing.
09. **A cut-off valve and a check valve must be installed in the meter box or within one (1) foot of the meter box on the customers service line.**
10. **Absolutely no galvanized pipe or fittings can be used in the installation.**
11. A permit from the local Health Department must be shown before installation of a meter.
12. The Water District agrees to supply potable water with adequate pressure to the customer's meter. If water must be off for a planned outage, customers will be notified. In case of an emergency, water line repair, or unforeseen water outage, the District will restore service as soon as possible.
13. Upon fulfilling contract terms and desiring to discontinue water service, the customer must give written notice of discontinuance at the District office at least three days prior to the date on which disconnection is desired. If such notice is not given, the customer will remain liable for water used and service rendered to the premises by the District until said notice is received by the District office.

CONTRACT APPROVED BY:

Applicant/Customer

Water District Representative

KENTUCKY PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE

11/12/2017

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)