

AREA Clay, Leslie, Perry Counties, Ky

PSC KY NO. 6

Original SHEET NO. 9

Hyden-Leslie County Water District

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

c. A Service Call/Investigation Charge will be assessed when a Customer requests the presence of District's personnel to investigate a service problem and the problem is a result of the Customer's own plumbing facilities, beyond the District's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the District's delivery point is the responsibility of the Customer.

d. A Customer who maliciously, willfully, or negligently breaks, damages, destroys, uncovers, defaces, or tampers with any structure, appurtenance, or equipment which is part of the District's water works, shall be subject to disconnection of water service and shall pay the cost of repairing or replacing the a structure, appurtenance.

e. A Meter Connection Charge will be assessed for initial installation and connection of water service on the Customer's property.

f. A Connection/Turn-on charge will be assessed for a new service turn-on, seasonal turn-on, or temporary service. The charge will not be made for initial installation of service where a Meter Connection/Tap-on Charge is applicable

g. A customer or other authorized person who requests that a meter be relocated, changed, modified or re-set a meter that has been removed at the customer's request will be assessed the District's cost to perform such relocation, modification or re-setting.

8. CUSTOMER COMPLAINTS

A Customer may submit a complaint with the District in person, by telephone, mail or e-mail. The District will address all complaints in accordance the Commission's regulations.

CANCELLED

August 6, 2024

**KENTUCKY PUBLIC
SERVICE COMMISSION**

DATE OF ISSUE August 30, 2021

MONTH / DATE / YEAR

DATE EFFECTIVE August 4, 2021

MONTH / DATE / YEAR

ISSUED BY /s/Kevin Cook

SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE
COMMISSION IN CASE NO. 2021-00071 DATED August 4, 2021

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director

Linda C. Bridwell

EFFECTIVE

8/4/2021

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)