

U.R.C. NO. 3

Original SHEET NO. 1

CANCELLING U.R.C. NO. _____

_____ SHEET NO. _____

Hyden-Leslie County Water District
Name of Issuing Corporation

RULES AND REGULATIONS

The following Rules and Regulations are subject to change by the Hyden-Leslie County Water District Commissioners at any time subject to approval of the Utility Regulatory Commission:

1. Water meters are read each month starting on the twentieth (20th), by Hyden-Leslie County Water District personnel.
2. All bills are in the mail by the fifth (5th) of each month.
3. All bills are due by the last day of the month, bills paid after the last day of the month will show up on the next month's bill and will be subject to a penalty.
4. A 10% penalty will be added to past due amounts.
5. Delinquent notices will be sent out once a month to customers who are two (2) months or more behind on their bill. The customer will be given seven (7) days to pay the balance owed. If the customer has not paid at the end of the seventh (7th) day, service to the customer will be discontinued. If prior to discontinuance of service, a written certificate is filed, signed by a physician, a registered nurse, or public health officer stating that, in the opinion of the person making the certification discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until affected resident can make other living arrangements, or until ten (10) days elapse from the time of the utility's notification. Accordance with PSC regulation 807 KAR 5:006, Section 11.
6. If water service is discontinued for non-payment the customer will be required to pay the due amount plus a \$15.00 service charge before water service can be restored.
7. A minimum charge is billed to the customer each month as long as the water meter is installed, whether any water is used or not.
8. The water meter may be removed upon request to avoid the monthly minimum charge and upon request will be re-installed for an installation charge of \$7.00.

PUBLIC SERVICE COMMISSION
MAY 1 1984
EFFECTIVE

MAY - 1 1984
BY: Jordan C Neel
SECTION 9(1)

DATE OF ISSUE March 1, 1984

DATE EFFECTIVE May 1, 1984

ISSUED BY Arnold L. Lusk

Chairman

C9-90