

CANCELLED
NOV 24 2019
KENTUCKY PUBLIC
SERVICE COMMISSION

FOR HENDERSON & WEBSTER COUNTIES, KENTUCKY

PSC KY NO. 4

FIRST REVISED SHEET NO. 11

CANCELLING PSC KY NO. 4

ORIGINAL SHEET NO. 11

Henderson County Water District
(NAME OF UTILITY)

4. **Meter Relocation Charge:** Shall be assessed when a customer or other authorized person requests that a meter be relocated, changed, or modified. Those requesting said change shall reimburse the utility at actual costs, including but not limited to appropriate interim and external legal, administrative, engineering, overhead, or other related costs. (T)
5. **Meter Re-read Charge:** Shall be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.
6. **Meter Test Charge:** Shall be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy, and the test shows the customer's meter is not more than two percent (2%) fast.
7. **Reconnection Charge:** Shall be assessed to reconnect service that has been terminated for non-payment of service or for violation of Utility or Public "Service Commission rules and regulations, and shall include the cost of the service trip for both the disconnection and the reconnection.
8. **Returned Check Charge:** Shall be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault.
9. **Service Call/Investigation Charge:** Shall be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer.
10. **Service Line Inspection Charge:** Shall be assessed to inspect a customer's service line from the point of deliver at the meter service to the point of use. The service line inspection charge may be waived if the confirmation is received from the Kentucky State Plumbing Inspector that a state plumbing permit has been obtained and the State Plumbing Inspector will inspect the service line.

- P. In accordance with 807 KAR 5:006 Section 14, water service may be discontinued by the Utility for the violation of any rule, regulation, or condition of service, including, but not limited to the following prohibited acts.
1. Misrepresentation in the application or contract as to the property or fixtures to be supplied to additional use to be made of water.

DATE OF ISSUE October 24, 2019
MONTH / DATE / YEAR

DATE EFFECTIVE November 24, 2019
MONTH / DATE / YEAR

ISSUED BY 
SIGNATURE OF OFFICER

TITLE Peter Conrad, Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN
CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Gwen R. Pinson
Executive Director

Gwen R. Pinson

EFFECTIVE
11/24/2019
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)