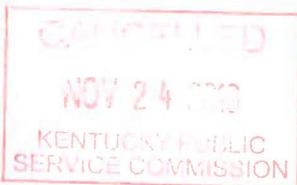


NOV 01 2000

Henderson County Water District

RULES & REGULATIONS

<u>Meter Size</u>	<u>Maximum Number of Trailer Spaces</u>
5/8" x 3/4"	6
1 inch	18
2 inch	80
3 inch	160
4 inch	250



Any additional charge for increasing the meter size at some future date shall be paid by the owner at the actual cost to the utility.

At the request of the property owner, and subject to proper payment of meter connection/tap-on charges, individual meters may be set for each trailer space.

L. The utility may require a minimum cash deposit or other guaranty to secure payment of bills as set forth in 807 KAR 5:006 Section 7. Service may be refused or discontinued for failure to pay the required deposit.

All customers within a particular customer classification will pay equal deposits. The amount shall not exceed two-twelfths (2/12) of the average annual bill of customers within said classification where bills are rendered monthly.

Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

Required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The utility may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage.

DATE OF ISSUE: 11 1 2000 DATE EFFECTIVE: 11 1 2000
 Month Day Year Month Day Year

ISSUED BY: Allan R. Van Meter SUPERINTENDENT P. O. BOX 655, HENDERSON, KY 42420
 Title Address

CANCELLED
NOV 24 2010
KENTUCKY PUBLIC
SERVICE COMMISSION

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 01 2000

FOR: Henderson & Webster Counties, Kentucky

P.S.C. KY. NO. 4

ORIGINAL SHEET NO. 10

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

Henderson County Water District

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephen D. Bell
SECRETARY OF THE COMMISSION

RULES & REGULATIONS

If the deposit on account differs from the recalculated amount by more than \$10.00 for residential customers or 10 percent for a non-residential customer, the utility may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

- M. Bills and notices relating to the conduct of the business of the utility will be mailed to the customer at the address listed on the user's agreement unless a change of address has been filed with the utility in writing. The utility shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.
- N. The utility shall abide by the following Billing, Collection, and Penalty policies:
1. Water service will be billed monthly on or about the first of each month.
 2. Bills are due and payable at the office of the utility, or to any designated agent of the utility, on the date of issuance.
 3. Payment must be received, not postmarked, before the close of business on the tenth day following issuance of the bill; otherwise, the delinquent bill will be assessed the late payment penalty approved and on-file with the Public Service Commission.
 4. The late payment penalty will be assessed on the delinquent amount of the bill, less any taxes.
- O. The utility shall assess a charge for the following non-recurring services:
1. Connection/Turn-on Charge: Shall be assessed for new service turn-ons, seasonal turn-ons, or temporary service. The charge will not be made for initial installation of service where a meter connection/tap-on charge is applicable provided service is established at the time of connection.
 2. Field Collection Charge: Shall be assessed when a utility representative visits the premises of the service connection to terminate service, and the customer is on-site and pays the bill to avoid termination of service.
 3. Late Payment Penalty: Shall be assessed on the delinquent amount of the bill, less taxes.

DATE OF ISSUE: 11 1 2000
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ISSUED BY:

Allan R. Van Meter
Allan R. Van Meter

SUPERINTENDENT
Title

P. O. BOX 655, HENDERSON, KY 42420
Address

CANCELLED
NOV 24 2010
KENTUCKY PUBLIC
SERVICE COMMISSION

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FOR: Henderson & Webster Counties, Kentucky

P.S.C. KY. NO. 4

NOV 01 2000

ORIGINAL SHEET NO. 11

Henderson County Water District

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

BY: *Stephan D. Bell*

SECRETARY OF THE COMMISSION

RULES & REGULATIONS

4. **Meter Relocation Charge:** Shall be assessed when a customer or other authorized person requests that a meter be relocated, changed, or modified. Those requesting said change shall reimburse the utility at actual costs, including but not limited to appropriate legal, administrative, engineering, overhead, or other related costs.
5. **Meter Re-read Charge:** Shall be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.
6. **Meter Test Charge:** Shall be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy, and the test shows the customer's meter is not more than two percent (2%) fast.
7. **Reconnection Charge:** Shall be assessed to reconnect service that has been terminated for non-payment of service or for violation of Utility or Public Service Commission rules and regulations, and shall include the cost of the service trip for both the disconnection and the reconnection.
8. **Returned Check Charge:** Shall be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault.
9. **Service Call/Investigation Charge:** Shall be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer.
10. **Service Line Inspection Charge:** Shall be assessed to inspect a customer's service line from the point of delivery at the meter service to the point of use. The service line inspection charge may be waived if confirmation is received from the Kentucky State Plumbing Inspector that a state plumbing permit has been obtained and the State Plumbing Inspector will inspect the service line.

P. In accordance with 807 KAR 5:006 Section 14, water service may be discontinued by the Utility for the violation of any rule, regulation, or condition of service, including, but not limited to the following prohibited acts:

1. Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water.

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