

FOR Fleming County, Kentucky
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 13

Fleming County Water Association
(Name of Utility)

CANCELING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

E. Credit/Debit Cards. Customers may pay their bill by credit or debit card. This method of payment may be made in person at the utility office or by telephone.

If on the bill due date, an attempt to pay the credit or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after the due date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the card is denied, the same rules and above apply, in addition to service being disconnected.

When a customer makes a payment by credit card, the utility will assess a fee equal to that charged to the utility by credit or debit card processing company to process the transaction. This fee is calculated using a formula applied to the balance of the amount charged to the credit or debit account but may be a flat fee per transaction. Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

ACH/Bank Drafts: All customers may pay their bill by ACH or Bank Draft. The charge for using this method is 15 cents per transaction.

C 9/30/11

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____
Month / Date / Year

ISSUED BY J. E. Smith _____
(Signature of Officer)

TITLE President _____

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <u>Brent Kirtley</u>
EFFECTIVE 12/19/2010
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)