

**CANCELLED**

August 26, 2019

**KENTUCKY PUBLIC  
SERVICE COMMISSION**

Dexter-Almo Heights Water District  
(Name of Utility)

FOR Calloway County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

1<sup>st</sup> Revised        SHEET NO. 14

CANCELLING P.S.C. KY. NO. 1

Original        SHEET NO. 14

RULES AND REGULATIONS

d) Payment must be received, not postmarked, before the close of business on the 10<sup>th</sup> day of the following month; otherwise, the delinquent bill will be assessed the late payment penalty approved and on-file with the Public Service Commission

e) All customers may pay their bill by credit or debit card. This method of payment may only be made at the district's office located at 351 Almo Road in Almo. A photo ID that matches the name on the credit/debit card will be required.

The processor (not the district) will assess a convenience fee for providing this service.

If on the bill due date an attempt to pay by credit card or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges will be applied. If a customer is paying on our disconnect day and the card is declined, the same rules as above apply, in addition to service being disconnected.

f) The late payment penalty will be assessed on the delinquent amount of the bill, less taxes and any prior penalty amounts. Pursuant to Public Service Commission regulations, a penalty may be assessed only once on any bill for rendered services.

g) Delinquent bills may result in disconnection of service with the utility applying the customer's deposit against the unpaid bill. The customer shall be given at least 5 days written notice of termination, and at least 20 days shall have passed since the issuance of the original bill.

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D. Deposits.

1. Deposits to secure payment. The utility requires a cash deposit to secure payment of bills, an equal amount for each class of customers, not to exceed 2/12 of the average annual bill when billed monthly. Deposit amounts are listed in the Rates and Charges section of the tariff.

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DATE OF ISSUE \_\_\_\_\_  
Month / Date / Year

DATE EFFECTIVE 08/01/2017  
Month / Date / Year

ISSUED BY Charles Bowen  
(Signature of Officer)

TITLE Commissioner

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**John Lyons**  
ACTING EXECUTIVE DIRECTOR

*John S. Lyons*

EFFECTIVE  
**8/1/2017**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)