

FOR Calloway County, Kentucky
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 14

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

CANCELLED

August 1, 2017

**KENTUCKY PUBLIC
SERVICE COMMISSION**

Dexter-Almo Heights Water District
(Name of Utility)

RULES AND REGULATIONS

- d) Payment must be received, not postmarked, before the close of business on the 10th day of the following month; otherwise, the delinquent bill will be assessed the late payment penalty approved and on-file with the Public Service Commission
- e) The late payment penalty will be assessed on the delinquent amount of the bill, less taxes and any prior penalty amounts. Pursuant to 807 KAR 5:006 Section 8 (3)(h), a penalty may be assessed only once on any bill for rendered services.
- f) Delinquent bills may result in disconnection of service with the utility applying the customer's deposit against the unpaid bill. The customer shall be given at least 5 days written notice of termination, and at least 20 days shall have passed since the issuance of the original bill.

D. Deposits.

1. Deposits to secure payment. The utility may require a minimum cash deposit or other guaranty to secure payment of bills.
2. Equal Deposits. An equal deposit amount for each class of customers will be established based on the average annual bill of customers in that class. Deposit amounts will not exceed two-twelfths (2/12) of the average annual bill of customers in each class where bills are rendered monthly. Deposit amounts are listed in the Rates and Charges section of this tariff.
3. Recalculation of deposits. If the utility retains the deposit for more than eighteen (18) months, it will notify customers in writing that, at the customer's request; the deposit will be recalculated every eighteen- (18) months based on actual usage of the customer. The notice of deposit recalculation will be included either on the customer's application for service or on the receipt of deposit, or may be included annually with or on customer bills. The notice of deposit recalculation will state that if the deposit on account differs by more than ten (10) dollars for residential customers, or by more than ten (10) percent for nonresidential customers, from the deposit calculated on actual usage, then the utility will refund any over-

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____
Month / Date / Year

ISSUED BY Lee Roy Barnett
(Signature of Officer)

TITLE MANAGER

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

SEP 10 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan Bue
SECRETARY OF THE COMMISSION

FOR Calloway County, Kentucky
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 15

CANCELLING P.S.C. KY. NO. _____

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Dexter-Almo Heights Water District
(Name of Utility)

RULES AND REGULATIONS

collection and may collect any underpayment. Refunds will be made either by check or by credit to the customer's bill, except that the utility will not refund any excess deposit if the customer's bill is delinquent at the time of recalculation.

4. Waiver of Deposits. The deposit may be waived upon a customer's showing of satisfactory credit or payment history. In determining whether a deposit will be required or waived, the following criteria will be considered:

- a) Previous payment history with the utility. If the customer has no previous history with the utility, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
- b) Whether the customer has an established income or line of credit.
- c) Length of time the customer has resided or been located in the area.
- d) Whether the customer owns the property to be served.
- e) Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

5. Return of deposit. Required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period.

6. Additional deposit requirement. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, the utility may require that a deposit be made. The utility may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage.

7. Deposits as a condition of service. Service may be refused or discontinued if payment of requested deposits is not made.

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IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 10 2001

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)
BY: Stephan Bue
SECRETARY OF THE COMMISSION

CANCELLED

August 1, 2017

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Calloway County, Kentucky
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 16

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

CANCELLED

August 1, 2017

**KENTUCKY PUBLIC
SERVICE COMMISSION**

Dexter-Almo Heights Water District
(Name of Utility)

RULES AND REGULATIONS

- 8. Receipt of deposit. The utility will issue a receipt to every customer that pays a deposit. The receipt will show the name of the customer, location of the service or customer account number, date, and amount of deposit. If the notice of recalculation described in this section is not included in the utility's application for service or mailed with customer bills, the receipt of deposit will contain the notification. If deposit amounts change, the utility will issue a new receipt of deposit to the customer.
- 9. Interest on deposits. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis, except that the utility will not be required to refund or credit interest on deposits if the customer's bill is delinquent on the anniversary of the deposit date. Upon termination of service, the deposit, any principal amounts, and interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

E. Special Non-recurring Charges:

- 1. The utility will collect for special nonrecurring charges to recover customer-specific costs incurred which would otherwise result in monetary loss to the utility or increased rates to other customers to whom no benefits accrue from the service provided or action taken. The utility may establish or change any special nonrecurring charge by applying for Public Service Commission approval of such charge in accordance with the provisions of 807 KAR 5:011, Section 10.
- 2. Special nonrecurring charges will be applied uniformly throughout the area served by the utility. Such charges will relate directly to the service performed or action taken and only yield enough revenue to pay the expenses incurred in rendering the service.
- 3. The utility will assess a charge for the following non-recurring services:

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IN CASE NO. _____ DATED _____

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

SEP 10 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION