

WHITLEY COUNTY WATER DISTRICT

NUMBER 1

P.S.C. Ky. No.....

Cancels P.S.C. Ky. No.....

WHITLEY COUNTY WATER DISTRICT NO. 1

OF

WILLIAMSBURG, KENTUCKY

Rates, Rules and Regulations for Furnishing

WATER

AT

WOODBINE, ROCKHOLD, WOFFORD, SAVOY, EMLYN, PLEASANT VIEW, FAIRVIEW,  
KY. HILL

Filed with PUBLIC SERVICE COMMISSION OF  
KENTUCKY

ISSUED... OCTOBER 6 ....., 19..88...

EFFECTIVE... OCTOBER 6 ....., 19<sup>88</sup>...

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE**

**OCT 6 1988**

PURSUANT TO KAR 5:011,  
SECTION 9(1)

BY: *Jane Kille*  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY... WHITLEY COUNTY WATER DISTRICT  
(Name of Utility) NO.1

BY *David Disney*  
*General Manager*

AREA Entire Service Area Rural Whitley County

PSC KY NO. \_\_\_\_\_

3<sup>rd</sup> Revised SHEET NO. 1 \_\_\_\_\_

Whitley County Water District #1  
(NAME OF UTILITY)

CANCELLING PSC KY NO. \_\_\_\_\_

2<sup>nd</sup> Revised SHEET NO. 1 \_\_\_\_\_

**RULES AND REGULATIONS**

Monthly Water Rates

First 1,000 Gallons	\$20.49 Minimum Bill (I)
Next 4,000 Gallons	\$0.00744 Per Gallon (I)
Next 95,000 Gallons	\$0.00698 Per Gallon (I)
Over 100,000 Gallons	\$0.00640 Per Gallon (I)
Water Loss Reduction Surcharge; limited to 48 months	\$2.76 Per Month (I)

DATE OF ISSUE March 30, 2023  
MONTH / DATE / YEAR

DATE EFFECTIVE April 1, 2023  
MONTH / DATE / YEAR

ISSUED BY *Sandra Smith*  
SIGNATURE OF OFFICER

TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. 2022-00321 DATED March 30, 2023

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell**  
Executive Director



**EFFECTIVE  
3/30/2023**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR All Areas Served by the District  
Community, Town or City

P.S.C. KY. NO. \_\_\_\_\_

Original SHEET NO. 1.1

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. 2 & 3

Whitley County Water District No. 1

(Name of Utility)

CONTENTS

Deposits

1. The utility requires a cash deposit to secure payment of bills, an equal amount for each class of customer, not to exceed 2/12 of the average annual bill when billed monthly, 3/12 when billed every 2 months and 4/12 when billed every 3 months. (T)
2. Deposit amount(s) shall be as follows: 2 times average monthly bill – (T)  
2 x \$38.37 = \$76.74 (I)
3. Service will be refused or discontinued if payment of deposit is not made. (T)
4. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis. If interest is paid or credited to the customer's bill prior to twelve (12) months from the date of deposit or the last interest payment date, the payment or credit shall be on a prorated basis.
5. Deposits will be refunded to customers:
  - Upon termination of service.
  - After \_\_\_\_\_ months if customer has established a satisfactory payment history or upon termination of service.

DATE OF ISSUE October 2, 2019  
Month / Date / Year

DATE EFFECTIVE December 1, 2019  
Month / Date / Year

ISSUED BY /S/ Andrew Meadors  
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Gwen R. Pinson**  
Executive Director

*Gwen R. Pinson*

**EFFECTIVE  
12/1/2019**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA All areas served by District

PSC KY NO. \_\_\_\_\_

1<sup>st</sup> Revised SHEET NO. 2

Whitley County Water District No. 1  
(NAME OF UTILITY)

CANCELLING PSC KY NO. \_\_\_\_\_

Original SHEET NO. 2

**Rules and Regulations**

1. Deleted (D)
2. Where an adequate water distribution main is not available to the property for which a person has requested service, the Whitley County Water District will install 50 feet of line or go to the property line if less than 50 feet. The customer or applicant is required to pay a deposit, a tap fee and any other charges for extras not covered by the company. Tap fees and extra charges are not refundable.
3. The Whitley County Water District maintains the line from the main to the meter and the meter itself. It is the responsibility of the resident and/or the owner of the residence to maintain the service line from the meter to the residence and inside the residence.
4. Water meters are the property of the Whitley County Water District and shall be maintained by the Whitley County Water District.
5. Water service installations on customer's property must comply with the Kentucky State Plumbing Code.
6. No cross connections with cisterns, springs, wells or any other private systems shall be permitted. If such a cross connection is found to exist, water service will be discontinued immediately until it is eliminated.
7. A customer will not be allowed to hook any other dwelling, including mobile homes, to their service. Multiple residences will not be permitted on one line and/or meter.
8. When it is discovered that someone has obtained unauthorized service, he/she is immediately required to pay a deposit and any other applicable charges plus the estimated or actual cost of water used to continue on our service.


DATE OF ISSUE October 2, 2019  
MONTH / DATE / YEAR

DATE EFFECTIVE December 1, 2019  
MONTH / DATE / YEAR

ISSUED BY /s/ Andrew Meadors  
SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director

<b>EFFECTIVE 12/1/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA All areas served by District

PSC KY NO. \_\_\_\_\_

1st Revised SHEET NO. 3

CANCELLING PSC KY NO. \_\_\_\_\_

Original SHEET NO. 3

Whitley County Water District No. 1  
(NAME OF UTILITY)

- 9. The Whitley County Water District reserves the right for its personnel to enter a customer's property for the purpose of maintaining water lines to the meter(s), reading the meter(s), disconnecting service for unpaid bills or misuse of service in any form.
- 10. The customer shall not re-sell or give away water.
- 11. Deleted (D)
- 12. The Whitley County Water District may disconnect a customer's service for non-payment of bill twenty (20) days from the mailing date of original bill.
- 13. A customer is allowed one bill adjustment in a twelve month period if he/she has a leak and repaired it and if the bill is paid by the due date or according to an agreement between both parties.
- 14. If a customer is notified that there is a leak or a leak is suspected and that it has to be repaired within a reasonable amount of time and it is not, water service may be disconnected.

DATE OF ISSUE October 2, 2019  
MONTH / DATE / YEAR

DATE EFFECTIVE December 1, 2019  
MONTH / DATE / YEAR

ISSUED BY /s/ Andrew Meadors  
SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director

<b>EFFECTIVE 12/1/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area Rural Whitley County

PSC KY NO. \_\_\_\_\_

2<sup>nd</sup> Revised SHEET NO. 4

Whitley County Water District #1  
(NAME OF UTILITY)

CANCELLING PSC KY NO. \_\_\_\_\_

1<sup>st</sup> Revised SHEET NO. 4

Special Nonrecurring Charges - Meter Related

1. Meter Connection/Tap-On Charge:

5/8" x 3/4" Meter

\$843.00 (I)

All Meters Larger Than 5/8" x 3/4"

Actual Cost

Will be assessed to hook up a new meter connection/tap-on.

2. Meter Turn-On Charge:

\$8.00 (R)

Will be assessed for new service turn-ons, seasonal turn-ons, temporary service or transfer of service. The charge will not be made for initial installation of service where a meter connection/tap-on charge is applicable.

3. Meter Relocation Charge:

Actual Cost

Will be assessed when a customer or other authorized person requests that a meter be relocated, changed or modified. Those requesting a change must reimburse the utility for the actual costs incurred, including but not limited to appropriate legal, administrative, engineering, overhead or other related costs.

4. Meter Re-Read Charge:

\$8.00 (R)

Will be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.

5. Meter Re-Setting Charge:

\$8.00 (R)

Will be assessed to reset a meter if the meter has been removed at the customer's request.

6. Meter Test Charge:

Actual Cost

Will be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy and the test shows the customer's meter is not more than two percent (2%) fast. The utility will perform such test on any meter upon written request of a customer if the request is not made more than once every twelve (12) months.

DATE OF ISSUE March 30, 2023  
MONTH / DATE / YEAR

DATE EFFECTIVE April 1, 2023  
MONTH / DATE / YEAR

ISSUED BY Sandra Smith  
SIGNATURE OF OFFICER

TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2022-00321 DATED March 30, 2023

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Linda C. Bridwell</b> Executive Director

<b>EFFECTIVE 3/30/2023</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Area Rural Whitley County

PSC KY NO. \_\_\_\_\_

1<sup>st</sup> Revised \_\_\_\_\_ SHEET NO. 5

Whitley County Water District #1  
(NAME OF UTILITY)

CANCELLING PSC KY NO. \_\_\_\_\_

Original \_\_\_\_\_ SHEET NO. 5

Special Nonrecurring Charges - Service-Related

1. Service Call/Investigation Charge: \$8.00 (R)

Will be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer.

2. Service Line Inspection Charge: \$8.00 (R)

Will be assessed to inspect a customer's service line from the point of delivery at the meter to the point of usage. The service line inspection charge will be waived if confirmation is provided by the customer from the Kentucky State Plumbing Inspector that a state plumbing permit has been obtained and the Kentucky State Plumbing Inspector will inspect the service line.

3. Service Disconnection Charge: \$8.00 (R)

Will be assessed to disconnect service that has been terminated for non-payment of service or for violation of utility or PSC rules and regulations.

4. Service Reconnection Charge: \$8.00 (R)

Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of utility or PSC rules and regulations. If it is discovered that this service has been reconnected without Whitley County Water District's authorization, the service will be disconnected again. A reconnection fee will be charged each time this occurs. A lock fee for the actual cost of the lock will also be charged if any part of the lock is damaged. The estimated or actual cost of water used will also be charged. All charges are required to be paid in full before the Whitley County Water District will reconnect water service.

5. Service Termination Field Collection Charge: \$8.00 (R)

Will be assessed when a utility representative makes a trip to the premises of a customer for the purpose of terminating service and actually terminates service, or if in the course of the trip, the customer pays the delinquent bill to avoid termination. The charge can also be assessed if the utility representative agrees to delay termination based on the customer's agreement to pay the delinquent bill by a specific date. The charge can only be assessed once in any billing period.

DATE OF ISSUE March 30, 2023

MONTH / DATE / YEAR

DATE EFFECTIVE April 1, 2023

MONTH / DATE / YEAR

ISSUED BY Sandra Smith

SIGNATURE OF OFFICER

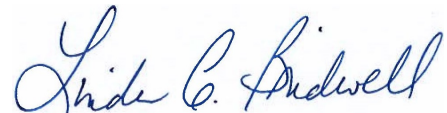
TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2022-00321 DATED March 30, 2023

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell  
Executive Director**



EFFECTIVE

**3/30/2023**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



AREA Entire Service Area Rural Whitley County

PSC KY NO. \_\_\_\_\_

1<sup>st</sup> Revised \_\_\_\_\_ SHEET NO. 6

CANCELLING PSC KY NO. \_\_\_\_\_

Original \_\_\_\_\_ SHEET NO. 6

Whitley County Water District #1  
(NAME OF UTILITY)

Special Nonrecurring Charges – Billing Related

- 1. Returned Check Charge: \$11.00 (R)  
Will be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault.
  
- 2. Late Payment Penalty: 10%  
Will be assessed if a customer fails to pay a bill for services by the due date shown on the customer's bill. The penalty may be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.

DATE OF ISSUE March 30, 2023  
MONTH / DATE / YEAR

DATE EFFECTIVE April 1, 2023  
MONTH / DATE / YEAR

ISSUED BY Sandra Smith  
SIGNATURE OF OFFICER

TITLE General Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2022-00321 DATED March 30, 2023

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell**  
Executive Director



**EFFECTIVE  
3/30/2023**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Woodbine, Rockhold, Wofford,  
Savoy, Emlyn, Pleasant View,  
Fairview-Ky. Hill

Form for filing Rate Schedules

FOR \_\_\_\_\_  
Community, Town or City  
P.S.C. NO. \_\_\_\_\_  
Original SHEET NO. 4  
CANCELLING P.S.C. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_

WHITLEY COUNTY WATER DISTRICT #1  
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

MONITORING OF CUSTOMER USAGE

At least once annually the Company will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usages differ by 10 percent or more and cannot be attributed to a readily identified common cause, the Company will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from the analysis of the customer's meter reading and billing records, the Company will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the Company will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
6. The Company will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the Company will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 20 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: George Helle  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE May 19, 1992  
ISSUED BY David D. Whaney  
Name of Officer

DATE EFFECTIVE \_\_\_\_\_  
TITLE General Manager

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. \_\_\_\_\_ dated \_\_\_\_\_.

Form for filing Rate Schedules

FOR All service areas  
Community, Town or City  
P.S.C. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_  
CANCELLING P.S.C. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_

WHITLEY COUNTY WATER DISTRICT #1  
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

1. The Company requires a minimum deposit from every customer for each service to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. The Company will pay interest on the customer's deposit at the rate of interest the Company receives.
2. When it is discovered someone has obtained unauthorized service, the Company may terminate service without advance notice. To continue on the service, the customer will be immediately required to pay a deposit and any other applicable charges plus the estimated or actual cost of water used. The customer must meet all other requirements of the Company.
3. Water bills are due when issued and will be considered delinquent after 10 days from the mailing date. A penalty of 10% of the total amount due will be added after the past due date printed on the bill. After the past due date, a separate termination notice will be mailed to customers to notify them of intention to terminate service for non-payment. The customer will be given at least 5 days written notice. Service will not be terminated before 20 days after the mailing date of the original bill. The termination notice shall include notification of the existence of local, state, and federal programs that may provide assistance in payment of utility bills under certain conditions and the office to contact for more information.
4. Where an adequate water distribution main is not available to the property for which a person has requested service, the Company will install 50 feet of line or go to the property line if less than 50 feet. The customer will be required to pay a deposit, a tap fee, and any other charges for extras not covered by the Company. Tap fees and extra charges are not refundable.
5. The Company maintains the line from the main to the meter and the meter itself. It is the responsibility of the customer or owner of the residence to maintain the line from the meter to the residence and the plumbing and lines inside the residence or place of use. The water meters are the property of the Company.
6. Water service installations must comply with the Ky. State Plumbing Code.
7. No cross connections with cisterns, springs, wells, or any other private systems shall be permitted. If such a cross connection is found to exist, water service will be disconnected until it is eliminated.
8. A customer will not be allowed to hook up any other dwelling to their service. Multiple residences will not be permitted on one line or meter.
9. The customer shall not resell or give away water.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 9 1992

DATE OF ISSUE 7-29-92  
ISSUED BY David Haney  
Name of Officer

DATE EFFECTIVE \_\_\_\_\_ PURSUANT TO 902 KAR 5.011  
TITLE General SECTION 9.01

Issued by authority of an Order of the Public Service Commission of  
Kentucky BY James Allen of  
PUBLIC SERVICE COMMISSION MANAGER  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_

Form for filing Rate Schedules

FOR All service areas  
Community, Town or City  
P.S.C. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_  
CANCELLING P.S.C. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_

WHITLEY COUNTY WATER DISTRICT #1  
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

- 10. The Company reserves the right for its personnel to enter a customers property to maintain company water lines to the meter, to maintain and read the meter, and to disconnect service for non-payment or misuse of service in any form.
- 11. A customer is allowed one bill adjustment in a twelve month period if there was a leak and it was repaired and if the bill is paid by the due date or according to an agreement between both parties.
- 12. If a customer is notified that there is a leak on their service or a leak is suspected and that it needs to be repaired within a reasonable amount of time and it is not repaired, service may be disconnected.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

AUG 9 1992

DATE OF ISSUE 7-8-92  
ISSUED BY David D. Massey  
Name of Officer

DATE EFFECTIVE 7-8-92  
TITLE General PURSUANT TO KAR 5.011  
SECTION 9 (1)

Issued by authority of an Order of the Public Service Commission of  
Kentucky in Case No. \_\_\_\_\_ dated \_\_\_\_\_  
PUBLIC SERVICE COMMISSION MANAGER

P.S.C. NO. 1

Original SHEET NO. 4

CANCELLING P.S.C. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Whitley County Water District #1  
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

		RATE PER UNIT
<u>PURCHASED WATER ADJUSTMENT CLAUSE</u>		
Tabulation Form to be used for purchased water adjustment in accordance with 807 KAR 5:067, Purchased Water Adjustment Clause, as adopted by the Public Service Commission.		
1. Volume of water purchased for 12-month period ended _____ (which is within 3 months of effective date of supplier's rate change) <u>1/</u>	_____	M. Gal.
2. Cost at new rates	\$ _____	
3. Cost at base rate	\$ _____	
4. Total change in cost (Item 2 minus Item 3)	\$ _____	
5. Volume sold for same period as in Item 1	_____	M. Gal.
6. PWA per M gallons sold (Item 4 divided by Item 5)	_____	c
Note 1: Item 1 cannot, for this computation table, exceed Item 5 divided by .85.		
City Utilities Commission - \$1.05 per 1,000 gallons plus \$50.00 monthly service charge		PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE AUG 25 1985 PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: <u>J. Geoghegan</u>
Cumberland Falls Highway Water District - \$0.72 per 1,000 gallons		
City of Williamsburg - \$0.65 per 1,000 gallons		
Jellico Electric and Water Systems - \$1.00 per 1,000 gallons		

DATE OF ISSUE August 5, 1985  
 ISSUED BY Everett Witt  
 Name of Officer

DATE EFFECTIVE August 25, 1985  
 TITLE Chairman

Form for filing Rate Schedules

Woodbine, Rockhold, Wofford, Savoy,  
 For Emlyn, Pleasant View, Fairview-Ky. Hill  
 Community, Town or City

P.S.C. NO. 1

Original SHEET NO. 5

CANCELLING P.S.C. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Whitley County Water District #1  
 Name of Issuing Corporation

CLASSIFICATION OF SERVICE

	RATE PER UNIT
<u>PURCHASED WATER ADJUSTMENT CLAUSE (CONT.)</u>	
<p>In the event a refund is received from the supplier for amounts previously paid, the following tabulations will be made:</p>	
1. Total refund received	\$ _____
2. Total amount of water estimated to be sold during 2 month period beginning with the first day of the month following receipt of the refund	_____ M. Gal.
3. Refund factor per unit of water sold (Item 1 divided by Item 2)	_____ c
4. The refund factor may be adjusted in the final month to more accurately reflect the amount to be refunded.	
<p>PUBLIC SERVICE COMMISSION                  OF KENTUCKY                  EFFECTIVE                  AUG 25 1985                  PURSUANT TO 807 KAR 5:011,                  SECTION 9 (1)                  BY: <u>J. Geoghegan</u></p>	

DATE OF ISSUE August 5, 1985

DATE EFFECTIVE August 25, 1985

ISSUED BY Everett Witt  
 Name of Officer

TITLE Chairman

Issued by authority of an Order of the Public Service Commission of Kentucky  
 in Case No. N/A dated N/A

Form for filing Rate Schedules

FOR All service areas  
Community, Town or City  
P.S.C. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_  
CANCELLING P.S.C. NO. \_\_\_\_\_  
SHEET NO. \_\_\_\_\_

WHITLEY COUNTY WATER DISTRICT #1  
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE  
PER UNIT

Revised 9-2-92

The Whitley County Water District may disconnect a customers service for non-payment of bill not before twenty(20) days from the mailing date of the original bill. In accordance with 807 KAR 5:006, Section 11 (3) (A), no utility shall discontinue service to any customer for non-payment of bills (including delayed charges) without first having made a reasonable effort to induce the customer to pay. The customer shall be given at least 5 days written notice, but the cut off shall not be effected before twenty (20) days after the mailing date of the original bill. Such termination notice shall be exclusive of and separate from any bill. The termination notice shall include that there is in existance local, state, and federal programs that may provide assistance in payment of utility bills under certain conditions and the office to contact for more information.

RECEIVED  
SEP 03 1992

P.S.C.  
RESEARCH DIVISION

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 2 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: Shayla Belle  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE 9-2-92 DATE EFFECTIVE 9-2-92  
ISSUED BY David Disney TITLE General Manager  
Name of Officer  
Issued by authority of an Order of the Public Service Commission of  
Kentucky  
in Case No. \_\_\_\_\_ dated \_\_\_\_\_

FOR Whitley County, Kentucky

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Whitley County Water District

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

**PAYMENT BY CREDIT / DEBIT CARDS:**

N  
↓

Customers may choose to pay their bill by credit or debit card in person at the Utility office or by telephone. A customer that chooses to use this form of payment will incur a convenience fee to allow the Utility to recoup the costs it is charged by the processing agent for the transaction. The convenience fee is assessed on a per transaction basis.

If on the bill due date an attempt to pay by credit or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date, and all late charges and fees will be applied. If a customer is paying on the disconnect day and the card is denied, the same rules as above will apply, in addition to service being disconnected.

Whenever a customer chooses to make a payment by credit or debit card, the Utility is charged a transaction fee by the credit/debit card processing agent. Therefore, whenever a customer chooses to make a payment by credit or debit card, the customer will be charged a convenience fee to recoup the costs the Utility incurs for providing this optional method of payment.

Prior to processing the transaction, the customer will be informed of the amount of the convenience fee and, upon request by the customer, the methodology employed to arrive at the amount.

>Continued on next page

DATE OF ISSUE JULY 11, 2016

DATE EFFECTIVE AUGUST 31, 2016

ISSUED BY /S/ ANDREW MEADORS

TITLE CHAIRMAN

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. N/A DATED N/A

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Talina R. Mathews EXECUTIVE DIRECTOR</b>
TARIFF BRANCH  <i>Brent Kirtley</i>
EFFECTIVE <b>8/31/2016</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



FOR Whitley County, Kentucky

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Whitley County Water District

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

>Continued from prior page

The amount of the convenience fee is limited to only recover the cost of providing this specific service and to yield only enough revenue to pay the expenses the Utility incurs for providing this specific service. In order to comply with these rules, the Utility must calculate the amount of the convenience fee annually using the following formula:

$$(\text{Processing Costs} + (\text{Processing Costs} - \text{Fees Collected})) / \text{Total Number of Transactions} = \text{Convenience Fee}$$

This calculation must be submitted to the PSC no later than August 1 of each year. If the filing is accepted by the PSC, the newly calculated rate will become effective on August 31 of each year and must be included with the Utility's on-file tariff. Failure to submit a timely filing will result in the Utility forfeiting its authority to charge this fee.

N  
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DATE OF ISSUE JULY 11, 2016

DATE EFFECTIVE AUGUST 31, 2016

ISSUED BY /S/ ANDREW MEADORS

TITLE CHAIRMAN

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. N/A DATED N/A

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Talina R. Mathews EXECUTIVE DIRECTOR</b>
TARIFF BRANCH  <i>Brent Kirtley</i>
EFFECTIVE <b>8/31/2016</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Whitley County, Kentucky

PSC KY NO. 1

5<sup>th</sup> Revised SHEET NO. 18

Whitley County Water District

CANCELLING PSC KY NO. 1

4<sup>th</sup> Revised SHEET NO. 18

**2024**  
**CREDIT & DEBIT CARD CONVENIENCE FEE**  
**ANNUAL CALCULATION**

MONTH	TRANSACTIONS	FEES COLLECTED	PROCESSING COSTS
APR - 2023	632	1,598.96	1,630.88
MAY - 2023	721	1,824.13	1,957.16
JUN - 2023	741	1,874.73	1,853.19
JUL - 2023	719	1,819.07	2,125.61
AUG - 2023	656	1,659.68	2,079.22
SEP - 2023	712	1,893.92	2,026.44
OCT - 2023	748	1,989.68	2,038.76
NOV - 2023	747	1,987.02	1,985.65
DEC - 2023	579	1,540.14	1,958.38
JAN - 2024	765	2,034.90	1,891.65
FEB - 2024	783	2,082.78	2,085.39
MAR - 2024	737	1,960.42	2,283.85
<b>TOTALS</b>	<b>8,540</b>	<b>22,265.43</b>	<b>23,916.18</b>

<b>PROCESSING COSTS</b>	23,916.18
<b>LESS FEES COLLECTED</b>	22,265.43
<b>EQUALS AMOUNT OVER/UNDER COLLECTED</b>	1,650.75
<b>PROCESSING COSTS</b>	23,916.18
<b>ADJUSTED COSTS</b>	25,566.93
<b>DIVIDED BY TOTAL NUMBER OF TRANSACTION:</b>	8,540

**AMOUNT OF CREDIT/DEBIT CARD CONVENIENCE FEE**

\$2.99
PER TRANSACTION

**\*THIS FEE WILL EXPIRE ON AUGUST 31, 2025**

DATE OF ISSUE July 24, 2024

DATE EFFECTIVE August 31, 2024

ISSUED BY /s/ Andrew Meadors

TITLE CHAIRMAN

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. N/A DATED N/A

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell**  
Executive Director



**EFFECTIVE**  
**8/31/2024**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

(T)

(I)

FOR All areas served by District

PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Whitley County Water District No. 1  
(Name of Utility)

Fire Departments.

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15<sup>th</sup> day of the following calendar month.

Any User that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water. A User shall submit a monthly report even if it withdraws no water for fire protection or training purposes.

A non-reporting User's usage shall be presumed to be 0.3 percent of the utility's total water sales for the calendar month. A non-reporting User may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and shall adjust the presumed usage amount accordingly.

The non-reporting User shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting User shall also be assessed a penalty of \$ 50.00 for each failure to submit a report in a timely manner.

DATE OF ISSUE August 25, 2016  
Month / Date / Year

DATE EFFECTIVE November 1, 2016  
Month / Date / Year

ISSUED BY Andy Meadors  
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY</b> <b>PUBLIC SERVICE COMMISSION</b>
<b>Talina R. Mathews</b> <b>EXECUTIVE DIRECTOR</b> 
<b>EFFECTIVE</b> <b>11/1/2016</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Whitley County Water District

FOR \_\_\_\_\_

P.S.C. Ky. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

Cancelling P.S.C. Ky. No. \_\_\_\_\_

Sheet No. \_\_\_\_\_

**RULES AND REGULATIONS**

WHITLEY COUNTY WATER DISTRICT  
111 MAIN STREET  
WILLIAMSBURG, KENTUCKY 40769  
(606) 549-3600

SERVICE DATES \_\_\_\_\_ BILL ISSUED \_\_\_\_\_ ACCOUNT NO. \_\_\_\_\_

FIRST CLASS MAIL  
U.S. POSTAGE PAID  
ONE OUNCE  
WILLIAMSBURG, KENTUCKY  
PERMIT NO. 51

METER READINGS		USED	AMOUNT	TO
CURRENT	PREVIOUS			

ACCT NO.		BILL ISSUED
NET AMOUNT IS DUE WHEN BILL IS ISSUED	PAST DUE AFTER	LATE AMOUNT IS DUE AFTER PAST DUE DATE

AMOUNT DUE IF LATE	PAST DUE AFTER	NET AMOUNT NOW DUE	NET AMT. NOW DUE	SAVE	AMT. DUE IF LATE

SEE INFO. ON BACK      CUSTOMER COPY-KEEP FOR YOUR RECORDS      RETURN THIS PART WITH PAYMENT

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 20 1992

PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE \_\_\_\_\_  
Month Day Year

DATE EFFECTIVE \_\_\_\_\_  
Month Day Year

ISSUED BY \_\_\_\_\_  
Name of Officer Title Address

FOR \_\_\_\_\_

P.S.C. Ky. No. \_\_\_\_\_

\_\_\_\_\_ Sheet No. \_\_\_\_\_

Whitley County Water District

Cancelling P.S.C. Ky. No. \_\_\_\_\_

\_\_\_\_\_ Sheet No. \_\_\_\_\_

RULES AND REGULATIONS



PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

JUN 20 1992

PURSUANT TO 807 KAR 5.011,  
SECTION 9 (1)

DATE OF ISSUE \_\_\_\_\_  
Month Day Year

DATE EFFECTIVE \_\_\_\_\_  
Month Day Year  
PUBLIC SERVICE COMMISSION MANAGER

ISSUED BY \_\_\_\_\_  
Name of Officer Title Address