

For:Carroll County-Carrollton KY

P.S.C. No. 1

ORIGINAL SHEET NO. 1

REPLACING ALL OTHER SHEETS

WEST CARROLL WATER DISTRICT

RULES AND REGULATIONS

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PUBLIC SERVICE COMMISSION
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EFFECTIVE

MAR 01 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Stephan D Bell
SECRETARY OF THE COMMISSION

DATE OF ISSUE: January 25, 2000

DATE EFFECTIVE: March 1, 2000

ISSUED BY: _____

Thomas Edwards
Signature of Officer

TITLE: Chairperson

ADDRESS: P.O. Box 269 Carrollton, Kentucky 41008

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WEST CARROLL WATER DISTRICT

RULES AND REGULATIONS

1. SERVICE CLASSIFICATION:

There shall be no distinction of this category, as all Customers will be served in a like manner.

2. DEFINITIONS APPLICABLE TO RULES AND REGULATIONS:

- (a) "Customer" shall mean any person, firm, corporation or municipality supplied with water service by Water District pursuant to these Rules and Regulations.
- (b) "Bona fide prospective Customer" shall mean any owner or lessee who is to be the occupant of an existing developed premises having a frontage abutting on that part of a street or public highway in which there is, or is to be, located a distribution main of the District, who shall file a signed application for a new street service connection and for water service to such premises to be occupied.
- (c) "District" shall mean the District acting through its officers, manager, or other duly authorized employees or agents.
- (d) "Service pipe" as referred to in these Rules and Regulations consists of the following:
 - (1) The curb cock and curb box, or coppersetter when installed in a meter box.
 - (2) The pipe between the District main and the curb cock or coppersetter.
- (e) "Customer's service pipe" is that portion of the service line between the meter at or near the curb line/property line, and the structures or premises to be supplied.
- (f) "Premises" as contemplated in these Rules mean, and include:
 - (1) A building under one roof and occupied as one business or residence; or
 - (2) A combination of buildings owned or leased by one party in one common enclosure or on a single tract of land not crossed by public streets, roads, or way, and occupied by one family or business; or

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- (3) Each residential or business single occupancy unit, served through one street service connection in a building which is not a premises otherwise defined in these Rules; or
- (4) A farmstead consisting of one dwelling and other buildings associated with agricultural production such as barns, sheds, or livestock facilities; or
- (5) Trailer parks or apartment complex.

3. RULES AND REGULATIONS GOVERNING RENDERING OF SERVICE:

- (a) The Rules and Regulations in their entirety as hereinafter set forth or as they may hereafter be altered or amended in a regular and legal manner shall govern the rendering of water service and every Customer upon signing of an application for water service or upon the taking of water service will be bound thereby.
- (b) All services will be rendered on a metered basis.

4. SERVICE APPLICATION:

- (a) Any bona fide occupant of a single family dwelling or place or business; or to each residential unit in a trailer park, duplex, multiple dwelling building; or to each store front in a shopping center; or to a person, business, or corporation that has need of water service may be a customer supplied by the District. *Any such customer requesting water service for which there has been no existing service connection, shall be required to first provide proof that the interior plumbing system has been installed and approved in accordance with KRS Chapter 318 and the State Plumbing Code. Compliance with this requirement will be demonstrated with a plumbing permit from the local health department.*
- (b) When any person, firm, or corporation, not heretofore taking water service from the District applies for water service, the application shall be in writing on forms supplied by the District. When the District accepts such application, it shall constitute a contract between the applicant and the District for service at the premises named in the application.
- (c) A Customer who has made application for water service to premises shall be held liable for all water service furnished to such premises until such time as the Customer properly notifies the District to

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: *Stephan O. Bell*
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WEST CARROLL WATER DISTRICT

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discontinue the service for his account. Any Customer desiring service to be terminated shall give the District three (3) working days notice, in person, in writing, or by telephone. If the Customer notifies by telephone, the burden of proof is on the Customer to prove that service termination was requested if a dispute arises.

- (d) Any change in the identity of the contracting Customer will require a new application.
- (e) The Customer shall pay at the time of application any service charges that are required.
 - (1) If there is an existing water service to the property, the Customer will be required to pay a turn-on fee of \$25, which will not be refunded.
 - (2) If there is no existing water service to the property, the Customer will be required to pay the approved Connection Fees as set forth in the tariffs. A turn-on change shall not be made for initial installation of a service where a connection fee has been paid in accordance with 807 KAR 5:006, Section 8 (3) (a).
- (f) The Customer shall pay at the time of application a security deposit of \$50. This is an equal deposit for all District Customers that shall not exceed 2/12 of the average billings of all the District's Customers. The security deposit shall be waived if the applicant is a former Customer wishing to re-establish service with the District whose prior payment history is satisfactory. ~~Security deposits will be deposited in a non-interest bearing account. Deposit interest will be paid in accordance with statute KRS 278.460. Interest will be posted to the customers account annually based on the rate in effect at the time of posting.~~ Upon termination of service, the deposit will be applied to any unpaid bills and any remaining deposit balance will be refunded to the Customer. The deposit will be refunded in full before termination of service after 1 year of good payment history. However, if Customer fails to maintain good payment history, a new deposit shall be required.

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5. EXTENSION OF DISTRIBUTION MAINS:

- (a) For this section the following definitions shall apply:
 - (1) The term "cost of extension" as used herein shall mean all cost involved in extending a water main to include the actual laying of pipe and appropriate fixtures (excluding meters), administrative cost, legal fees, engineering fees, any fees required by state or federal agencies, any cost of right-of-way acquisition, and right-of-way restoration cost as well as any fees required by the utility as

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PURSUANT TO 807 KAR 5:011,
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WEST CARROLL WATER DISTRICT

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approved by the Kentucky Public Service Commission or assessed by other regulatory authorities, the cost of extension includes the cost for both on-site facilities and off-site facilities as defined below in this section.

- (2) The term "new subdivision" as used herein shall mean any new subdivision or residential and /or commercial lots for which a plat has been filed in the county clerk's office, and the subdivider has or will construct roads or streets as public roadways to said lots.
- (3) The term "lot" as used herein shall mean any plot of ground laid out for building purposes.
- (4) The term "on-site facilities" as used herein shall include only those water mains with related fixtures and other facilities, if any, to be installed and located wholly within the boundaries of the property to which service is to be extended.
- (5) The term "off-site facilities" as used herein shall include all water mains with related fixtures and other facilities, if any, to be installed and located outside the boundaries as depicted on plat from existing mains of the District to the new subdivision or prospective Customer.
- (6) The term "current estimated cost" as used herein shall mean a cost figure as determined by the Districts engineering firm to establish a water main extension defined in #1 above.

(b) General water service other than new subdivision:

- (1) The District will, upon written request for service by a prospective Customer or a group of prospective Customers located in the same neighborhood, make "at no cost to the Customer" an extension of fifty (50) feet of distribution main per prospective Customer unless restricted by law.
- (2) If an extension requested in order to furnish general water service to a prospective Customer or group of prospective Customers is greater than fifty (50) feet per prospective Customer as specified in "807 KAR 5:066, Section 11", herein, such an extension will be made under the following conditions: The District shall determine the current estimated cost of the proposed water main extension (exclusive of the meter connections) and the total length of the extension. The District shall pay that portion of the cost of the water main extension equal to fifty (50) feet for each applicant for service. The cost not covered by the District 's portion shall be contributed equally by those applicants desiring service on the main extension. The applicant(s) shall be subject to actual construction costs pursuant to Section 5.b.7

Each applicant will also be required to pay the District's approved "Connection Fee" for a meter connection to the main extension.

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WEST CARROLL WATER DISTRICT

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For a period of five (5) years after the original construction of the main, each additional Customer directly connected to each particular extension will be required to contribute to the cost of that water main extension based on a recomputation of both the District's portion of the total cost and each Customer's contribution as set out above.

The District must refund to those Customers that have previously contributed to the cost of each main extension that amount necessary to reduce their contribution to the currently calculated amount of each Customer connected to that extension. In addition, each Customer must pay the approved "connection fee" applicable at the time of their application for the meter connection. The "connection fee" is not part of the refundable cost of the extension and may be changed during the refund period. After the five year refund period expires, any additional Customers applying for service on each main extension must be connected for the amount of the approved "connection fee" only. Also, after a five year refund period expires, the District will be required to make refunds for an additional five year period in accordance with KAR 5:066 Section 11(b). In no case shall the total amount refunded exceed the amount paid the District. After the end of the refund period, no refund will be required.

- (3) No interest will be paid by the District on the Customer's payment made in accordance with paragraph 2 of this section.
- (4) Extensions made under this rule shall be and remain the property of the District.
- (5) The District reserves the right to further extend its water main from and beyond the terminus of each water main extension made under this rule. The Customer paying for an extension shall not be entitled to any refund for the attaching of Customers to any further extension or branch mains so installed.
- (6) To determine the length of a main extension to a lot or lots, the District shall require that the extension be constructed to a point on the lot or lots so that service may be provided as requested and so that a gate valve may be established in an appropriate place and operated as a flush valve. If the extension is to be built on general unplatted road frontage or farmland, the extension construction shall be required only to an appropriate location near the last point of service. If the District determines that the extension should not have to extend over the entire frontage of the property or lot, it shall require that the Customer grant a right-of-way over the entire frontage.

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BY: *Stephan O. Bell*
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WEST CARROLL WATER DISTRICT

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(7) Actual construction cost for the extension will be calculated on a "line-item" basis. Other cost associated with the extension will be calculated on an "incurred" basis. When the construction project is finished the prospective Customer(s) will be required to pay any cost above their initial payment for the cost of the extension or be refunded any balance not used for the extension.

(A) A work sheet for calculation of Customer(s) contribution for water main extension and a contract for water main extension will be completed and signed by all parties with each receiving a copy.

6. INSTALLATION OF SERVICE LINES:

- (a) Where its mains now exist or may hereafter be constructed the District will, after receipt of the appropriate connection fee, install the service pipe and appurtenances between the water main along the roadway up to and including the stop cock and curb cock, or the coppersetter when installed in the meter box at or near the property line, provided that the service pipe is required for the immediate and continuous supply of water for general water service to premises abutting the public highway upon which such mains are located; and all such service pipes and appurtenances shall be installed only by the District.
- (b) The District will maintain such service pipes and appurtenances laid by it, but will not maintain any service pipes which are Customer owned.
- (c) The District will make all connections to its main and will specify the size, kind and quality of all materials.
- (d) The corporation stop, curb cock, curb box, meter box and the street service pipe from the street main to the curb cock will be furnished, installed and maintained by the District and shall remain under its sole control and jurisdiction.
- (e) The curb cock or meter box will be set on a level with the grade of the property as found and shall be kept accessible at all times.

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PURSUANT TO 807 KAR 5:011,
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BY: *Stephan D Bell*
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WEST CARROLL WATER DISTRICT

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- (f) The District reserves the right to determine the size of each connection to its mains and the service installed there from.
- (g) The District will specify the size, kind and quality of the materials comprising the Customer's service pipe from the point of service to the place of consumption, but shall be furnished, installed and maintained by the Customer at his own expense and risk.
- (h) The Customer's service pipe, all connections and appurtenances attached thereof shall be subject to the inspection of the Division of Plumbing or the District before the water will be turned on, and all premises receiving a supply of water and all service pipe, valves, connections, including any and all connections within the said premises, shall at all reasonable hours be subject to inspection by any duly authorized employee of the District.
- (i) The service pipe shall be installed below the frost line at a minimum of twenty-four (24) inches below ground level at all points and shall be in firm and continuous earth so as to give unyielding and permanent support, shall not pass through premises other than that to be supplied, shall be installed in a trench at least two (2) feet in a horizontal directions from any other trench wherein are installed gas pipe, sewer pipe, or other facilities, public or private.
- (j) Where a street service connection is already installed to the curb line, the Customer shall connect with the service connection as laid.
- (k) When a Customer's service pipe is relocated at the Customer's request, the Customer shall be responsible for the cost of such relocation.
- (l) No attachment to the service pipe or any branch therein shall be made between the meter and the street main.
- (m) Each premise shall be supplied through an independent service pipe from a separate curb cock or meter box.

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DATE EFFECTIVE: March 1, 2000 **MAR 01 2000**

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SECRETARY OF THE COMMISSION

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2-25-06*

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WEST CARROLL WATER DISTRICT

RULES AND REGULATIONS

- (n) The District shall in no event be liable for any damage done or inconvenience caused by reason of any break, leak, or defect in, or by water escaping from service pipe or fixtures owned by the Customer or property owner.

7. CROSS CONNECTIONS:

- (a) Interconnections, as defined below, and any and all physical connections between the public water supply and any industrial, commercial or other water supply shall be discontinued regardless of whether or not such cross connections and interconnections are controlled by automatic devices, such as check-valves or stop cocks; and no physical connection shall be made or established except between public water supplies which are adequately treated and are under adequate laboratory control.
- (1) Interconnection-An interconnection is a plumbing arrangement, other than a cross connection, by which contamination might be admitted or drawn into the distribution system of the District, or into lines connected therewith, which are used for the conveyance of potable water.
- (b) If a public water supply is used as a secondary supply delivered either to an elevated tank or suction tank supplied with water from a source or system with which physical connections are not permitted by this regulation, such tank or tanks shall be open to atmospheric pressure, and the water from the public water supply system shall be discharged into the tank at the elevation above the overflow level of the tank or tanks, and the tank overflow shall be of adequate size to fix definitely the maximum overflow level.
- (c) The making, causing or permitting of the installation or existence of an interconnection or cross connection on violation of these rules shall constitute a violation of the Rules and Regulations of the District and such prohibited connection shall be removed forthwith in a manner acceptable to the District and to the State Commissioner of Health and Plumbing inspectors. Failure to do so within two (2) days from and after the date of notification by the District may result in discontinuance of water service.

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TITLE: Chairperson

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BY: *Stephan D. Bell*
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8. METERS:

- (a) Water will be sold by measurement only.
- (b) All meters will be installed, maintained and renewed by and at the expense of the District. In case of damage to such meters by reason of any act, neglect or omission on the part of the Customer (such as damages occasioned by fire, hot water, accident or misuse) the Customer shall pay to the District the cost of its repair on presentation of bill unless otherwise as may be determined by a court of law.
- (c) The District reserves the right to determine the kind and size of meter that shall be placed on any service pipe, and such meters will be furnished, installed and removed by the District alone and shall remain its property.
- (d) All meters are accurately tested before installation and are also periodically tested in accordance with the Public Service Commission's regulations. The District may at any time remove any meter for periodic tests or for repairs or replacement and may, at its option and expense, test any meter when the District has reason to believe that it is registering inaccurately.
- (e) The District shall make a test of the accuracy of any meter upon written request of the Customer. The Customer shall be given the opportunity to be present at the meter test. The Customer shall be billed the actual cost of making the test where the test indicated that the meter was not more than two (2) percent fast.
- (f) If a Customer is not satisfied with the results of a meter complaint test, the Customer may request by written application to the Public Service Commission that a representative of the Commission perform additional test of the meter. Such request shall not be made more often than once each twelve (12) months.
- (g) The District reserves the right to put seals on any inactive water meter or on its couplings in and for any premises, and may shut off the supply if such seals are found broken or removed.

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ISSUED BY: *Vickie Owens*
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TITLE: Chairperson

MAR 01 2000

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ADDRESS: P.O. Box 269 Carrollton, Kentucky 41008

PURSUANT TO 807 KAR 5.011,
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BY: *Stephan O. Bell*
SECRETARY OF THE COMMISSION

WEST CARROLL WATER DISTRICT

RULES AND REGULATIONS

- (h) If a Customer request that an existing meter be moved to a new location the Customer will be responsible for the cost of relocation.

9. ACCURACY REQUIREMENTS OF WATER METERS:

- (a) General – All meters used for measuring the quantity of water delivered to a Customer shall be in good mechanical condition and shall be adequate in size and design for the type of service which they measure.
- (b) Repaired Meters – All meters removed from service for repairs or test in accordance with this regulation, shall be tested as specified herein prior to being returned to service.
- (c) Determination of Accuracy – Meters shall be tested at the minimum test flow and at least two (2) test flows in the normal test flow limits, one of which shall be not less than 75% of the rated maximum capacity of the meter and the other shall be approximately 25% of the rated maximum capacity. No new meter shall be placed in service if it registers less than 95% of the water passed through it at the minimum test flow, or over registers or under registers more than 1.5% in the normal test flow limits. No repaired or reconditioned meter shall be placed in service if it registers less than 90% of the water passed through it at the minimum test flow or over registers or under registers more than 1.5% in the normal test flow limits.
- (d) As Found – All meters tested in accordance with the rules for periodic, request or complaint tests, shall be tested in the condition as found in the Customers service prior to any alteration or adjustment in order to determine the average meter error. This test shall consist of three (3) rates of flow in the minimum, intermediate and high flow range for that type of meter.
- (e) Determination of Meter Error – When upon periodic, request or complaint test, a meter is found to be more than 2% fast as indicated by the intermediate valve of the standard test, three (3) additional tests shall be made at 75%, 50% and 25% of rated maximum capacity. The average meter error shall be the algebraic average of the errors of the three tests. If a meter taken from service is found to be more

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than 2% slow as indicated by the intermediate value of the standard test, an economic analysis will be conducted to determine if the cost of the three (3) additional test is warranted. If the cost of additional testing is not warranted, no adjustments will be made to the Customer's bill.

10. WATER BILL ADJUSTMENT:

If test results in a Customers meter show an average error greater than two percent (2%) fast or slow, or if a Customer has been incorrectly billed for any other reason, except in an instance where the District has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a Customer, the District shall immediately determine the period during which the error has existed, and shall recompute and adjust the Customers bill to either provide a refund to the Customer or collect an additional amount of revenue from the under bill Customer. The District shall re-adjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period shall be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage date for the Customer. If the date is not available, the average usage of similar Customer loads shall be used for comparison purposes in calculating the time period. If the Customer and the District are unable to agree on an estimate of the time period during which the error existed, the commission shall determine the issue. In all instances of Customer over billing, the Customer account shall be credited for the over billing, the Customers account shall be credited or the overbilled amount refunded at the discretion of the Customer within thirty (30) days after final meter test results. The District shall not require Customer repayment of any underbilling to be made of a period shorter than a period coextensive with the underbilling.

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DATE EFFECTIVE: March 1, 2000

ISSUED BY: *John Edwards*
Signature of Officer

TITLE: Chairperson

ADDRESS: P.O. Box 269 Carrollton, Kentucky 41008

For:Carroll County-Carrollton KY

P.S.C. No. 1

ORIGINAL SHEET NO. 13

REPLACING ALL OTHER SHEETS

WEST CARROLL WATER DISTRICT

RULES AND REGULATIONS

11. APPLICATION FOR PRIVATE FIRE SERVICE:

The District will not provide private fire hydrant service.

12. PUBLIC FIRE HYDRANTS AND POST HYDRANTS:

(a) Application for hydrants

- (1) Fire fighting organizations as organized under statues of the state of Kentucky or local regulations to include fire districts and volunteer fire departments may contract for fire hydrants or post hydrants from the District. The District retains the exclusive right to determine the location of any hydrants applied for and shall determine the type and size of any hydrant installation requested on the determination of the District engineer and within the guidelines as established by or changed by the Public Service Commission. The system must be able to provide a minimum fire flow of 250 gpm for no less than 2 hours plus consumption at the maximum daily rate.
- (2) The entire cost for labor, materials and other expenses incurred installing the public fire hydrant connection, consisting of tapping the main and installing between the curb and property line, will be paid by the applicant and any work done by the District in connection therewith will be at the expense and risk of the applicant.

(b) Regulations governing hydrants

- (1) No person, except for the legitimate purpose of extinguishing fires or for other purposes herein provided, shall open any fire hydrant without the consent of the District.
- (2) The uses of fire hydrants will be restricted to the taking of water for the extinguishing of fires, and water shall not be taken from any fire hydrant for construction purposes, sprinkling streets, flushing trenches, sewers or gutters, or for any other use, unless specifically permitted by the District for the particular time and occasion.
- (3) Inspections and test of public fire hydrants will be made by the District at convenient times and reasonable intervals.
- (4) Whenever a change in location, size, or type of fire hydrant is ordered, requested, or made necessary due to change in line or grade of an roadway, curb, said change will be made by

C
2-25-06

DATE OF ISSUE: January 25, 2000

ISSUED BY: _____

Signature of Officer

DATE EFFECTIVE: March 1, 2000

TITLE: Chairperson

SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ADDRESS: P.O. Box 269 Carrollton, Kentucky 41008

MAR 01 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)
BY: Stephan D. Bell
SECRETARY OF THE COMMISSION

For:Carroll County-Carrollton KY

P.S.C. No. 1

ORIGINAL SHEET NO. 14

REPLACING ALL OTHER SHEETS

WEST CARROLL WATER DISTRICT

RULES AND REGULATIONS

the District at the expense of the party ordering, requesting or making necessary such change.

13. DISCONTINUANCE OF WATER SERVICE:

The District will not discontinue the service of any Customer for violation of any rule or regulation of the District or for non-payment of bills, except on written notice of at least five (5) days mailed to such Customer at the address as shown upon the District record delivered to him(her) or a member of the household, advising the Customer in what particular manner such rule has been violated, for which service will be discontinued if the violation is permitted to continue; provided, however, discontinuance of service shall be effected not less than thirty (30) days after the mailing date of the original bill unless, prior to discontinuance, a residential Customer presents to the District a written certificate, signed by a physician, registered nurse or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the effected premises, in which case discontinuance may not be effected until the effected resident can make other living arrangements or until not less than thirty (30) days elapse from the date of the District notification; provided, further, that where unauthorized use of water is detected or where the District's regulating or measuring equipment has been tampered with, or where a dangerous condition is found to exist on the Customer's premises, service may be shut off without notice in advance..

Subject to the foregoing provision, service rendered under any application, the District for the following reasons may discontinue contract or agreement:

- (1) For willful or indifferent waste of water due to any cause which adversely effects water service to other Customers or the District utility operation.
- (2) Misrepresentation in application as to the property or fixtures to be supplied or use to be made of water.
- (3) Resale or giving away water.
- (4) For failure to protect from injury or damage, the meter and connections, or for failure to protect and maintain the service pipe or fixture on the property of the Customer, in a condition satisfactory to the District.

C
2-25-06

DATE OF ISSUE: January 25, 2000

ISSUED BY: *Ticki Edwards*
Signature of Officer

ADDRESS: P.O. Box 269 Carrollton, Kentucky 41008

DATE EFFECTIVE: March 1, 2000

TITLE: Chairperson

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 01 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: *Stephan Bue*
SECRETARY OF THE COMMISSION

WEST CARROLL WATER DISTRICT

RULES AND REGULATIONS

- (5) For damage to tampering by the Customer or others with the knowledge of the Customer, with any meter, connections, service pipe, curb cock, seal, lock, or any other appliance of the District controlling or regulating the Customer's water supply.
- (6) For failure to provide the District employees free and reasonable access to the premises supplied, or for obstructing the way of ingress to the meter or other appliance of the District controlling or regulating the Customer's water supply (with at least fifteen (15) days advance written notice.)
- (7) For non-payment of any account for water supplied, for water service, or for meter or service maintenance, or for any other fee or charge accruing under these Rates, Rules and Regulations.
- (8) In case of vacancy of the premises (such as rental property) and where the owner has not requested continuance of service in his(her) name.
- (9) For violation of any other rule or regulation of the District or state and municipal rules and regulations applying to the District's water service.
- (10) Discontinuing the supply of water to a premises for any reason shall not prevent the District from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.

14. RENEWAL OF WATER SERVICE AFTER DISCONTINUANCE:

- (a) When water service to a premises has been terminated for any reason, it will be renewed only after the conditions, circumstances or practices which cause the water to be discontinued are corrected to the satisfaction of the District and upon payment of all charges due and payable by the Customer in accordance with the Rates, Rules and Regulations.
- (b) No Customer whose service has been turned off shall turn on same, or have same done by anyone other than the District.
- (c) When it has been necessary to discontinue water service to any premises because of a violation of the Rules and Regulations or on account of non-payment of any bill, a fee of \$25.00 (twenty-five dollars) will be charged to cover the expense of turning on the water as set forth in the District's schedule of

C 2-25-06

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DATE OF ISSUE: January 25, 2000

DATE EFFECTIVE: March 1, 2000

ISSUED BY:

Vickie Edwards
Signature of Officer

TITLE: Chairperson

MAR 01 2000

ADDRESS: P.O. Box 269 Carrollton, Kentucky 41008

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: *Stephan Bee*
SECRETARY OF THE COMMISSION

WEST CARROLL WATER DISTRICT

RULES AND REGULATIONS

rates and charges. This charge, together with any arrears and deposits must be paid before water service will be re-connected.

15. TERMS AND CONDITIONS OF BILLING AND PAYMENT:

- (a) Bills for water service by meters will be rendered monthly and ending at such dates as may be determined by the District.
- (b) Special charges shall be payable upon demand as set out in tariffs.
- (c) All bills for water service are due and payable at the office of the District and considered delinquent if not paid by the due date. Such bills are subject to a penalty of ten percent (10%) of the delinquent account. Failure to pay will render the Customer subject to discontinuance of service and fees for reconnecting service. If any bill for water service is not paid within 30 days of mailing of bill, the service may be discontinued in accordance with rule "Discontinuance of Water Service". The penalty will be assessed only once on any bill for service rendered in accordance with 807 KAR 5:006 Section 8(3)(h).
- (d) A \$15.00 collection fee shall be charged to the Customer in the event a representative of the District must visit the Customer's premises to issue a collection notice.
- (e) A returned check charge of \$5.00 shall be assessed if a check accepted for payment of any charge or fee is not honored by the Customer's financial institution.
- (f) Customers are responsible for furnishing the District with their correct addresses. Failure to receive bill will not be considered an excuse for non-payment, nor permit an extension of the date when the account would be considered delinquent.
- (g) The District will not be bound by billing errors. All billing errors (both under and over billings) will be corrected and appropriate refunds, credits or charges rendered on discovery of such error.

C
2-25-06

DATE OF ISSUE: January 25, 2000

ISSUED BY: *Victoria Conrad*
Signature of Officer

ADDRESS: P.O. Box 269 Carrollton, Kentucky 41008

DATE EFFECTIVE: March 1, 2000 EFFECTIVE

TITLE: Chairperson

PUBLIC SERVICE COMMISSION
OF KENTUCKY

MAR 01 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: *Stephan O. Bell*
SECRETARY OF THE COMMISSION

WEST CARROLL WATER DISTRICT

RULES AND REGULATIONS

- (h) The use of water by the same Customer in different premises or localities will not be combined.
- (i) If, for any reason, service is discontinued before the expiration of one (1) month from commencement of service, a bill for at least the minimum charge for one (1) month will be rendered.
- (j) When one (1) meter supplies water to more than one (1) Customer, the Customer account shall be billed by the following method: Monthly usage divided by number of users = average usage per Customer; average usage per Customer applied to current rate schedule = average charge per Customer; average charge per Customer multiplied by number of users = total bill.
- (k) The District shall initiate billing for water service immediately upon the rendering of water service and specifically as to all signed initial Customers after the expiration of thirty (30) days following completion of construction.

16. OWNERSHIP OF PROPERTY

All pipe, fittings, equipment, meters or other appliances between the District distributing mains and the property line of the Customer, and any meter and equipment appurtenant thereto that may be inside the Customers property line, when installed at the expense of the District, shall at all times be and remain the property of the District and may at any time during reasonable hours be removed by it upon the discontinuance of service.

17. INTERRUPTIONS IN WATER SERVICE

- (a) The District may at any time shut off the water in the mains in case of accident, or for the purpose of making connections, alterations, repairs, changes or for other reasons, and may restrict the use of water to reserve a sufficient supply in its reservoirs for public fore service or other emergencies whenever the public welfare may require it. "Notice of scheduled interruptions will be given in accordance with 807 KAR 5:066 Section 4(2).

PUBLIC SERVICE COMMISSION
OF KENTUCKY

DATE OF ISSUE: January 25, 2000

DATE EFFECTIVE: March 1, 2000 EFFECTIVE

ISSUED BY:

John Edwards
Signature of Officer

TITLE: Chairperson

MAR 01 2000

C 2-25-06

ADDRESS: P.O. Box 269 Carrollton, Kentucky 41008

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan O Bee
SECRETARY OF THE COMMISSION

For:Carroll County-Carrollton KY

P.S.C. No. 1

ORIGINAL SHEET NO. 18

REPLACING ALL OTHER SHEETS

WEST CARROLL WATER DISTRICT

RULES AND REGULATIONS

- (b) The temporary curtailment of water service may be mandated by a shortage of water available to the District. Any curtailment of service will follow the guidelines of the Water Shortage Response Plan as of record with the Public Service Commission.

18. LIABILITY OF DISTRICT

- (a) The District shall not in any way or under any circumstances be held liable or responsible to any person or persons for any loss or damage from any excess or deficiency in the pressure, volume, or supply of water due to any cause whatsoever. The District will under take to use reasonable care and diligence in order to prevent and avoid interruptions and fluctuations in the service, but it cannot and does not guarantee that such will not occur.
- (b) The District will make every effort to maintain a pressure on the distribution system as required by regulation and it does not guarantee to furnish at all times any given quantity for fire-fighting purposes.
- (c) The District shall not be responsible for accidents or damages to boilers, or water tanks, etc., resulting from the discontinuance of service nor by reason of the breaking of any main water pipe, fixture or appliance whether owned by the District or Customer and no person shall be entitled to damages nor have any portion of a payment refunded for any interruption of service. The District will exercise every care in this matter and in the event of the necessity of turning off water, every reasonable effort will be made to notify the Customer.
- (d) The District shall not be considered in any manner an insurer of property of persons or to have undertaken to extinguish fire or to protect any persons or property against loss or damage by fire, or otherwise. The District agrees to furnish such supply of water as shall then be available and not other or greater, and it shall be free and exempt from any and all claims for reason of fire, water failure to supply water or pressure. Flush plugs/points are not intended and should not be mistaken for fire hydrants. The District is not capable of supplying sufficient water quantity for fire protection from these flush plugs/points.

DATE OF ISSUE: January 25, 2000

ISSUED BY: *Wickie Edwards*
Signature of Officer

ADDRESS: P.O. Box 269 Carrollton, Kentucky 41008

DATE EFFECTIVE: March 1, 2000 PUBLIC SERVICE COMMISSION
KENTUCKY
EFFECTIVE

TITLE: Chairperson

MAR 01 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)
BY: *Stephan D. Bell*
SECRETARY OF THE COMMISSION

C
2-25-00

For:Carroll County-Carrollton KY

P.S.C. No. 1

ORIGINAL SHEET NO. 19

REPLACING ALL OTHER SHEETS

WEST CARROLL WATER DISTRICT

RULES AND REGULATIONS

19. GENERAL PROVISIONS

- (a) No person shall turn the water on or off at any street valve, corporation cock, curb cock, or other street connection or disconnect or remove any meter without the consent of the District. Penalties provided by law for such action will be rigidly pursued.
- (b) No employee or agent of the District shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter of intent of these Rules and Regulations.
- (c) Any complaint against the service or employee of the District should be made at the office of the District and preferably in writing.

20. APPROVAL OF THE RULES AND REGULATIONS:

All Rules and Regulations of the District are subject to the approval of the Public Service Commission of the State of Kentucky, or its successor, and if any part thereof should be adjudged to be in violation of any rule or order made by the Commission, then that particular part shall be ineffective but without in any way affecting the other portions thereof.

DATE OF ISSUE: January 25, 2000

ISSUED BY: *Stephan O. Bell*
Signature of Officer

ADDRESS: P.O. Box 269 Carrollton, Kentucky 41008

DATE EFFECTIVE: March 1, 2000

TITLE: Chairperson

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 01 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: *Stephan O. Bell*
SECRETARY OF THE COMMISSION

C-2-25-00

FOR Carroll County Ky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

West Carroll Water District
(Name of Utility)

RULES AND REGULATIONS

Billing Format.

Carrollton Utilities
P.O. BOX 269
CARROLLTON, KENTUCKY 41008

ADDRESS SERVICE REQUESTED

RETURN THIS STUB WITH PAYMENT

ACCOUNT NO.	NET AMOUNT
BILL DATE	SAVE THIS
PAY GROSS AFTER (DUE DATE)	GROSS AMOUNT

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE PAID
CARROLLTON, KENTUCKY 41008
PERMIT NO. 60

METER READING		USED	TYPE SERV.	CHARGES
PREVIOUS	PRESENT			
		PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE MAR 01 2000 PURSUANT TO 807 KAR 5:011, SECTION 9(1) BY: <u>Stephan D. Bell</u>		
SERVICE FROM		SECRETARY OF THE COMMISSION		
SERVICE TO		ACCOUNT NO.	PAY GROSS AFTER	

C
2-25-06

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE March 1, 2000
Month / Date / Year

ISSUED BY _____
(Signature of Officer)

TITLE _____

ADDRESS _____

FOR Carroll County Ky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

West Carroll Water District
(Name of Utility)

RULES AND REGULATIONS

Billing Format.

PLEASE MAKE CHECKS PAYABLE TO:
CARROLLTON UTILITIES
225 6TH STREET
P.O. BOX 269
CARROLLTON, KENTUCKY 41008
PHONE (502) 732-7055 OR (800) 732-7055
AFTER HOURS EMERGENCIES (502) 732-6621

OFFICE HOURS
MONDAY-FRIDAY
8:00 A.M. - 4:30 P.M.
CLOSED
SAT., SUN., & HOLIDAYS

Schedule of applicable rates and regulations are available at our office located at 225 6th Street.

Failure to receive bill does not relieve consumer of payment obligation.

Service is subject to disconnection if Bill remains unpaid after the PAY GROSS AFTER (Due Date). An applicable Re-connection Fee MUST BE PAID before service is restored.

A service charge will be applied to all returned checks.

PAYMENT MAY BE MADE BY:
RETURN MAIL, AUTOMATIC BANK DRAFT,
IN PERSON AT OUR LOBBY OR DRIVE THRU
WINDOW, OR BY USING THE AFTER HOURS
DROP BOX LOCATED ADJACENT TO THE
DRIVE THRU WINDOW.

**PLEASE ENCLOSE THIS STUB WHEN
PAYING BY MAIL.**

**WHEN PAYING AT OUR OFFICE,
BRING ENTIRE BILL WITH YOU.**

**THIS BILL IS NOW DUE
AND PAYABLE.**

SMELL GAS?????

Before striking matches, operating electrical switches, or other spark producers, call the appropriate telephone number listed above.

Type of Service Codes:	
GA-Gas	PT-Pretreatment
WA-Water	PS-Prestonville Sewer Debt
SW-Sewer	WC-West Carroll Water
Tr-Trash	ST-School Tax
FP-Fire Protection	KY-State Tax
GT-Gas Transportation	WS-Worthville Sewer Debt
FR-Franchise	

Water Usage = 100's of Gallons. Gas Usage = 100's of Cubic Feet

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

MAR 01 2000

PURSUANT TO 807 KAR 50:11,
SECTION 9 (1)
BY: Stephan O Bell
SECRETARY OF THE COMMISSION

*C
8-25-00*

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE March 1, 2000
Month / Date / Year

ISSUED BY _____
(Signature of Officer)

TITLE _____

ADDRESS _____