

P.S.C. KY. NO. \_\_\_\_\_ 1 \_\_\_\_\_

CANCELING P.S.C. KY. NO. \_\_\_\_\_

WEBSTER COUNTY WATER DISTRICT

OF

PO BOX 320

DIXON, KENTUCKY, 42409

RATES & CHARGES

AND

RULES & REGULATIONS

FOR FURNISHING

WATER SERVICE

AT

WEBSTER COUNTY  
KENTUCKY

FILED WITH THE  
PUBLIC SERVICE COMMISSION  
OF  
KENTUCKY

DATE OF ISSUE \_\_\_\_\_ 01/15/03 \_\_\_\_\_  
Month / Date / Year

DATE EFFECTIVE \_\_\_\_\_ 02/15/03 \_\_\_\_\_  
Month / Date / Year

ISSUED BY \_\_\_\_\_ *Paul D. Parmer* \_\_\_\_\_  
(Signature of Officer)

TITLE \_\_\_\_\_ *Superintendent* \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY \_\_\_\_\_ *Charles E. Dow* \_\_\_\_\_  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 1

CANCELING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

CONTENTS

I. RATES AND CHARGES

- A. Monthly Rates
- B. Deposits
- C. Meter Connection/Tap-on Charges
- D. Special Non-recurring Charges
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- F. Leak Adjustment Rate
- G. Wholesale Water Rates
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- B. Special Rules or Requirements
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- D. Deposits
- E. Special Nonrecurring Charges
- F. Customer Complaints to the Utility
- G. Bill Adjustments

DATE OF ISSUE 01/15/03  
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DATE EFFECTIVE 02/15/03  
Month / Date / Year

ISSUED BY Paul D. Parler  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Brown  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 2

CANCELING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

CONTENTS

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- S. Reporting of Accidents, Property Damage, or Loss of Service
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DATE OF ISSUE 01/15/03  
Month / Date / Year

DATE EFFECTIVE 02/15/03  
Month / Date / Year

ISSUED BY Paul D. Partridge  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 607 KAR 5:011  
SECTION 9 (1)

BY Thomas L. Dineen  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 3

CANCELING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

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Month / Date / Year

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Month / Date / Year

ISSUED BY Paul D. Jankowski  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 607 KAR 5:011  
SECTION 9 (1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 4

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RATES AND CHARGES

A. MONTHLY RATES:

5/8" x 3/4" Meter

First 2,000 Gallons	\$17.50	Minimum Bill
Next 4,000 Gallons	7.95	Per 1,000 Gallons
Next 94,000 Gallons	6.95	Per 1,000 Gallons
Over 100,000 Gallons	4.19	per 1,000 Gallons

1" Meter

First 10,000 Gallons	\$77.10	Minimum Bill
Next 90,000 Gallons	6.95	Per 1,000 Gallons
Over 100,000 Gallons	4.19	per 1,000 Gallons

1 1/2" Meter

First 15,000 Gallons	\$111.85	Minimum Bill
Next 85,000 Gallons	6.95	Per 1,000 Gallons
Over 100,000 Gallons	4.19	per 1,000 Gallons

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ISSUED BY Paul D. Parlarrope  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles D. ...  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 5

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RATES AND CHARGES

2" Meter

First 20,000 Gallons	\$146.60	Minimum Bill
Next 80,000 Gallons	6.95	Per 1,000 Gallons
Over 100,000 Gallons	4.19	per 1,000 Gallons

3" Meter

First 30,000 Gallons	\$216.10	Minimum Bill
Next 70,000 Gallons	6.95	Per 1,000 Gallons
Over 100,000 Gallons	4.19	per 1,000 Gallons

4" Meter

First 50,000 Gallons	\$355.10	Minimum Bill
Next 50,000 Gallons	6.95	Per 1,000 Gallons
Over 100,000 Gallons	4.19	per 1,000 Gallons

Wholesale Rate 3.70 per 1,000 Gallons

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ISSUED BY [Signature]  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY [Signature]  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 6

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RATES AND CHARGES

B. DEPOSITS:

Each customer will pay an equal deposit not exceed 2/12 of the average annual bill.

DATE OF ISSUE 01/15/03

Month / Date / Year

DATE EFFECTIVE 02/15/03

Month / Date / Year

ISSUED BY Paul D. Parkers

(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO

DATED

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Orr  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky

PSC KY NO. \_\_\_\_\_

1 SHEET NO. 1

CANCELLING PSC KY NO. 1

Original \_\_\_\_\_ SHEET NO. 7

Webster County Water District  
(NAME OF UTILITY)

**C. METER CONNECTION/TAP-ON CHARGES:**

5/8" Inch x 3/4" Inch

\$1,000.00

All Larger Meters

Actual Cost

DATE OF ISSUE 01/20/2011  
MONTH / DATE / YEAR

DATE EFFECTIVE 03/01/2011  
MONTH / DATE / YEAR

ISSUED BY \_\_\_\_\_  
SIGNATURE OF OFFICER

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE  
NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN**  
**EXECUTIVE DIRECTOR**

TARIFF BRANCH

*Brent Kirtley*

EFFECTIVE

**3/1/2011**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 8

Webster County Water District  
(Name of Utility)

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

RATES AND CHARGES

D. SPECIAL NON-RECURRING CHARGES:

Connection/Turn-on Charge	20.00
Connection/Turn-on Charge (After Hours)	30.00*
Field Collection Charge	20.00
Late Payment Penalty	10%
Meter Relocation Charge	Actual Cost
Meter Re-read Charge	20.00
Meter Re-read Charge (After hours)	30.00
Meter Test Charge	25.00
Re-connection Charge	40.00
Re-connection Charge (After Hours)	50.00*
Returned Check Charge	25.00
Service Call/Investigation	25.00
Service Call/Investigation (After Hours)	40.00*

\*NOTE—Regular working hours for the utility's Maintenance Staff is 7:45 a.m. to 4:15 p.m. Monday through Friday, excluding holidays. Upon customer request, and subject to availability of Maintenance Staff, services may be performed outside regular working hours at the after hours rate.

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ISSUED BY Paul D. Gardner  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Thomas H. Dineen  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 9

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RATES AND CHARGES

E. PURCHASED WATER RATES:

Rate

See Interconnection Agreement with City of Providence

DATE OF ISSUE 01/15/03

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Month / Date / Year

ISSUED BY Paul D. Handrooke

(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO \_\_\_\_\_

DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

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CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RATES AND CHARGES

F. LEAK ADJUSTMENT RATE:

Refer to Section 2 (W).

G. WHOLESALE WATER RATES:

\$2.75 per 1,000 gallons pursuant to the Interconnection Agreement with City of Providence.

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ISSUED BY Paul D. Parlow

(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO \_\_\_\_\_

DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO 807 KAR 5:011  
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BY Charles H. Edm  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

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Original SHEET NO. 11

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RATES AND CHARGES

H. FIRE SPRINKLER SYSTEM RATES: In lieu of paying a minimum charge for an 8 inch connection, a charge of \$25 per month will be assessed for customers with sprinkler systems to recover the cost of maintaining a reduced pressure detector assembly. A double check reduced pressure detector will be installed in lieu of an 8 inch meter, at the expense of the customer, unless EDA or CDBG funds are available for the project. All detector assemblies will be installed pursuant to the district's specifications.



**REDUCED PRESSURE DETECTOR ASSEMBLIES** Type: Reduced Pressure Detector Assembly Uses: Fire sprinkler/standpipe/distribution systems requiring detection of unauthorized water use (toxic). Sizes: 2-1/2" - 10" Approvals: USC\*

ASSE Listed (Std. 1047-1990)

UL Listed\*\*

FM Approved\*\*

\* Approved by the Foundation for Cross Connection Control and Hydraulic Research at the University of Southern California.

\*\* UL and FM Listings only applicable with approved OS&Y gates.

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ISSUED BY Paul D. Radwotke  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY [Signature]  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

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CANCELING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

The following are the rules and regulations of the Webster County Water District. The schedule of rates prescribed herein will be uniformly charged to all customers of the utility. No one will receive or be entitled to free service by the utility. No employee or individual commissioner of the utility is permitted to make an exception to these rates, rules, or regulations. These rules and regulations are subject to change by the utility at any time, subject to the approval of the Public Service Commission.

A. Service Information.

1. Upon request the utility will give its customers or prospective customers such information as is reasonably possible in order that they may secure safe, efficient, and continuous service. The utility will inform its customers of any change made or proposed in the character of its service that might affect the efficiency, safety, or continuity of operation.
2. The utility will obtain the approval of the Public Service Commission prior to making any substantial change in the character of the service furnished that would affect the efficiency, adjustment, speed, or operation of the equipment or appliances of any customer. The application will show the nature of the change to be made, the number of customers affected, and the manner in which they will be affected.
3. The utility will inform each applicant for service of each type, class, and character of service available at his/her location.
4. Upon request the utility will provide the following information to any applicant/customer:
  - a) Characteristics of Water. A written description of chemical constituents and bacteriological standards of the treated water as required by the Natural Resources Cabinet.
  - b) Rates. A schedule of rates for water service applicable to the service to be rendered to the customer.

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ISSUED BY Paul D. Fairbrooke  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
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OF KENTUCKY  
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BY Charles W. Dorn  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 13

CANCELING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

c) Reading Meters. Information about the method of reading meters.

d) Bill Analysis. A statement of the past readings of a customer's meter for a period of two (2) years.

B. Special Rules or Requirements.

1. The utility cannot establish any special rule or requirement without first obtaining the approval of the Public Service Commission.
2. A customer that has complied with Public Service Commission rules and regulations cannot be denied service for failure to comply with the utility's rules that have not been approved by the Public Service Commission.
3. Each prospective customer desiring water service will be required to sign the utility's Water Service Contract before service is supplied by the utility.
4. No customer is allowed to resell water except under the terms of a special contract executed by the utility and approved by the Public Service Commission.

C. Billings, Meter Readings, and Related Information.

1. Information on bills. Each bill issued by the utility will clearly show the following, if applicable: class of service; present and last preceding meter readings; date of the present reading; number of units consumed; meter constant, if any; net amount for service rendered; all taxes; any adjustments; and the gross amount of the bill. The date after which a late payment penalty applies to the gross amount will also be indicated. Estimated or calculated bills will be distinctly marked as such. The rate schedule under which the bill is computed will be furnished under one (1) of the following methods:
  - a) By printing it on the bill.
  - b) By publishing it in a newspaper of general circulation once each year.

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ISSUED BY Paul D. Paulbrook  
(Signature of Officer)

TITLE Supervisee

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9(1)

BY Charles D. ...  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 14

CANCELING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

- c) By mailing it to each customer once each year.
  - d) By providing a place on each bill where a customer may request a copy of the applicable rates. The utility will mail the customer a copy by return first class mail.
2. Bill format. A copy of the utility's billing form will be included in the utility's tariff.
  3. Meter readings. Registration of each meter shall read in the same units as used for billing unless a conversion factor is shown on the billing form.
  4. Frequency of meter reading. Unless prevented by reasons beyond the utility's control, meter readings will be taken every month. Records will be kept by the utility to insure that this information is available to Public Service Commission staff and any customer requesting this information. If, due to reasons beyond its control, the utility is unable to read a meter in accordance with this subsection, the utility will record the date and time the attempt was made, if applicable, and the reason the utility was unable to read the meter.
  5. Related Information.
    - a) Bills and notices related to the utility's business will be mailed to the customer at the address listed on the Water Service Contract unless a change of address has been filed with the utility in writing. The utility will not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in the notice.
    - b) Water service will be billed monthly.
    - c) Bills are payable and due on the date of issuance.
    - d) Payment must be received, or postmarked, by the 15<sup>th</sup>, otherwise, the delinquent bill will be assessed the late payment penalty approved and on-file with the Public

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ISSUED BY [Signature]

(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO 807 KAR 5:011  
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BY [Signature]  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
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P.S.C. KY. NO. 1

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CANCELING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

Service Commission. If the due date falls on Sunday or a holiday the customer will have until the next business day to pay before a penalty is assessed.

- e) The late payment penalty will be assessed on the delinquent amount of the bill, less taxes and any prior penalty amounts. Pursuant to 807 KAR 5:006 Section 8 (3)(h), a penalty may be assessed only once on any bill for rendered services.
- f) With the exception of existing connections, the existence of a special contract, or unusual circumstances requiring approval of the utility, a single meter can serve no more than one residential or commercial unit on and after the effective date of this tariff.
- g) For existing connections, special contracts, or other utility approved situations, where two or more units are being served by one meter, the following rules will apply:
  - 1) One bill per meter will be sent to the customer that signed the Water Service Contract.
  - 2) The bill will consist of a charge in the amount of the utility's minimum bill multiplied by the number of units the meter serves. The amount of water included with a minimum bill will be multiplied by the number of units and deducted from the total amount of consumption. The remaining consumption will be evenly distributed among each unit, added to each unit's minimum bill, with the charges calculated in accordance with the currently approved rate schedule.
  - 3) The customer that signed the Water Service Contract will be fully and solely responsible for the charges associated with the connection including payment for all water passing through the meter, regardless of which unit is responsible for the water consumption

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(Signature of Officer)

TITLE Superintendent

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IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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BY [Signature]  
EXECUTIVE DIRECTOR



FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 16

CANCELING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

D. Deposits.

1. Deposits to secure payment. The utility may require a minimum cash deposit or other guaranty to secure payment of bills.
2. Equal Deposits. An equal deposit amount for each class of customers will be established based on the average annual bill of customers in that class. Deposit amounts will not exceed two-twelfths (2/12) of the average annual bill of customers in each class where bills are rendered monthly. Deposit amounts are listed in the Rates and Charges section of this tariff.
3. Recalculation of deposits. If the utility retains the deposit for more than eighteen (18) months, it will notify customers in writing that, at the customer's request, the deposit will be recalculated every eighteen- (18) months based on actual usage of the customer. The notice of deposit recalculation will be included either on the customer's application for service or on the receipt of deposit, or may be included annually with or on customer bills. The notice of deposit recalculation will state that if the deposit on account differs by more than ten (10) dollars for residential customers, or by more than ten (10) percent for nonresidential customers, from the deposit calculated on actual usage, then the utility will refund any over-collection and may collect any underpayment. Refunds will be made either by check or by credit to the customer's bill, except that the utility will not refund any excess deposit if the customer's bill is delinquent at the time of recalculation.
4. Waiver of Deposits. The deposit may be waived upon a customer's showing of satisfactory credit or payment history. In determining whether a deposit will be required or waived, the following criteria will be considered:
  - a) Previous payment history with the utility. If the customer has no previous history with the utility, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
  - b) Whether the customer has an established income or line of credit.

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ISSUED BY [Signature]  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

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SECTION 9 (1)

BY [Signature]  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

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CANCELING P.S.C. KY. NO. \_\_\_\_\_

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Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

- c) Length of time the customer has resided or been located in the area.
  - d) Whether the customer owns the property to be served.
  - e) Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.
5. Additional deposit requirement. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, the utility may require that a deposit be made. The utility may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage.
  6. Receipt of deposit. The utility will issue a receipt to every customer that pays a deposit. The receipt will show the name of the customer, location of the service or customer account number, date, and amount of deposit. If the notice of recalculation described in this section is not included in the utility's application for service or mailed with customer bills, the receipt of deposit will contain the notification. If deposit amounts change, the utility will issue a new receipt of deposit to the customer.
  7. Deposits as a condition of service. Service may be refused or discontinued if payment of requested deposits is not made.
  8. Interest on deposits. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis, except that the utility will not be required to refund or credit interest on deposits if the customer's bill is delinquent on the anniversary of the deposit date. Upon termination of service, the deposit, any principal amounts, and interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

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ISSUED BY Paul D. Harder

(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO \_\_\_\_\_

DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY Thomas L. Dorn  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 18

CANCELING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

E. Special Non-recurring Charges:

1. The utility will collect for special nonrecurring charges to recover customer-specific costs incurred which would otherwise result in monetary loss to the utility or increased rates to other customers to whom no benefits accrue from the service provided or action taken. The utility may establish or change any special nonrecurring charge by applying for Public Service Commission approval of such charge in accordance with the provisions of 807 KAR 5:011, Section 10.
2. Special nonrecurring charges will be applied uniformly throughout the area served by the utility. Such charges will relate directly to the service performed or action taken and only yield enough revenue to pay the expenses incurred in rendering the service.
3. The utility will assess a charge for the following non-recurring services:
  - a) Connection/Turn-on Charge: Will be assessed for new service turn-on, seasonal turn-on, temporary service, or transfer of service. The charge will not be made for initial installation of service where a meter connection/tap-on charge is applicable.
  - b) Field Collection Charge: Will be assessed when a utility representative visits the premises of the service connection to terminate service, and the customer is on-site and pays the bill to avoid termination of service. This fee may only be charged once per billing period.
  - c) Late Payment Penalty: Will be assessed on the delinquent amount of the bill, less taxes.
  - d) Meter Relocation Charge: Will be assessed when a customer or other authorized person requests that a meter be relocated, changed, or modified. Those requesting a change must reimburse the utility for the actual costs

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ISSUED BY Paul D. Garber  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Dyer  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 19

CANCELING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

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incurred, including but not limited to appropriate legal, administrative, engineering, overhead, or other related costs.

- e) Meter Re-read Charge: Will be assessed when a customer requests the utility to re-read the customer's meter and the re-read proves that the original meter reading was correct.
- f) Meter Test Charge: Will be assessed when a customer requests the utility perform a test on the customer's meter to check for accuracy, and the test shows the customer's meter is not more than two percent (2%) fast.
- g) Reconnection Charge: Will be assessed to reconnect service that has been terminated for non-payment of service or for violation of Utility or Public Service Commission rules and regulations, and will include the cost of the service trip for both the disconnection and the reconnection.
- h) Returned Check Charge: Will be assessed when a customer's check is returned, either due to insufficient funds or other reason due to customer fault.
- i) Service Call/Investigation Charge: Will be assessed when a customer requests the onsite presence of utility personnel to investigate a service problem and the problem is a result of the customer's own plumbing facilities, beyond the utility's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the utility's delivery point is the responsibility of the customer.

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ISSUED BY [Signature]  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY [Signature]  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 20

Webster County Water District  
(Name of Utility)

CANCELING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

RULES AND REGULATIONS

F. Customer Complaints to the Utility. Upon complaint to the utility by a customer at the utility's office, by telephone, or in writing, the utility will make a prompt and complete investigation and advise the complainant of its findings. The utility's operator/manager will make a decision within ten (10) days, which the complainant will then have ten (10) days to appeal to the utility's board of commissioners. The customer will receive a final decision from the utility no later than thirty (30) days following the date that the complaint was made. If the complainant is not satisfied with the utility's decision, the utility will provide written notice to the complainant of his/her right to appeal the utility's decision by filing a complaint with the Public Service Commission. The utility will also provide the customer with the address and telephone number of the Public Service Commission. The utility will keep a record of all written complaints. This record will show the name and address of the complainant, the date and nature of the complaint, and the adjustment or disposition of the complaint. Records will be maintained for two (2) years from the date of resolution of the complaint.

G. Bill Adjustments:

1. Fast or slow reading meters:

- a) If upon periodic test, requested test, or complaint test, a meter in service is found to be more than two (2) percent fast, additional tests will be made to determine the average error of the meter. The tests will be made in accordance with Public Service Commission rules and regulations applicable to the type of meter involved.
- b) If test results on a customer's meter show an average error greater than two (2) percent fast or slow, or if a customer has been incorrectly billed for any other reason, except in an instance where a utility has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a customer,

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(Signature of Officer)  
TITLE Superintendent  
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)  
BY Charles L. Duda  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 21

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Webster County Water District  
(Name of Utility)

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the utility will immediately determine the period during which the error has existed, and will recompute and adjust the customer's bill to either provide a refund to the customer or collect an additional amount of revenue from the underbilled customer. Any adjustment to the customer's account will be in accordance with the rules and regulations of the Public Service Commission pursuant to 807 KAR 5:066 Section 9(c).

- c) The utility will readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period will be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage data for the customer. If that data is not available, the average usage of similar customer loads will be used for comparison purposes in calculating the time period. If the customer and the utility are unable to agree on an estimate of the time period during which the error existed, the Public Service Commission will determine the issue. In all instances of customer overbilling, the customer's account will be credited or the overbilled amount refunded at the discretion of the customer within thirty (30) days after final meter test results. A utility will not require customer repayment of any underbilling to be made over a period shorter than a period coextensive with the underbilling.
2. Meter read failure. When a meter has ceased to register, or a meter reading cannot be obtained, the quantity of water to be billed will be based upon an average of twelve-months' consumption. If said meter readings are not available for an entire twelve-month period, the water bill will be estimated by the utility, subject to an upward or downward adjustment once a twelve-month average of actual meter readings can be calculated.

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ISSUED BY Jane D. Funderburke  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5:011  
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BY Charles H. Don  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 22

Webster County Water District  
(Name of Utility)

CANCELING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

RULES AND REGULATIONS

- 3. Monitoring usage. The utility will monitor a customer's usage at least annually in such a way to draw the utility's attention to unusual deviations in a customer's usage. If a customer's usage is unduly high (100% above average) and the deviation is not otherwise explained, the utility will test the customer's meter to determine whether the meter shows an average error greater than two (2) percent fast or slow.
- 4. Usage investigation. If the utility's procedure for monitoring usage indicates that an investigation of a customer's usage is necessary, the utility will notify the customer in writing either during or immediately after the investigation of the reasons for the investigation, and of the findings of the investigation. If knowledge of a serious situation requires more expeditious notice, the utility will notify the customer by the most expedient means available.
- 5. Customer notification. If a meter is tested and it is found necessary to make a refund or back bill a customer, the customer will be notified in substantially the following form:

On \_\_\_\_\_, 20\_\_\_, the meter bearing identification No. \_\_\_ installed in your building located at \_\_\_\_\_ (Street and Number) in \_\_\_\_\_ (city) was tested at \_\_\_\_\_ (on premises or elsewhere) and found to register \_\_\_\_\_ (percent fast or slow). The meter was tested on \_\_\_\_\_ (Periodic, Request, Complaint) test.

Based upon this we herewith \_\_\_\_\_ (charge or credit) with the sum of \$\_\_\_\_, which amount has been noted on your regular bill. If you desire a cash refund, rather than a credit to your account, of any amount overbilled, you must notify this office in writing within seven (7) days of the date of this notice.

H. Status of Customer Accounts during Billing Disputes. With respect to any billing dispute, customer accounts shall be considered to be current while the dispute is pending as long as the customer continues to make undisputed payments and stays current on subsequent bills.

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ISSUED BY Paul D. Gaudreault  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
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EFFECTIVE

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PURSUANT TO 807 KAR 5:011  
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BY Charles L. Jones  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

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Original SHEET NO. 23

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Webster County Water District  
(Name of Utility)

**RULES AND REGULATIONS**

**I. Customer's Request for Termination of Service.**

1. Any customer desiring service terminated or changed from one address to another shall give the utility three (3) working days' notice in person, in writing, or by telephone, provided such notice does not violate contractual obligations. The customer will not be responsible for charges for service beyond the three- (3) day notice period if the customer provides proper notification and reasonable access to the meter during the notice period. If the customer notifies the utility of his/her request for termination by telephone, the burden of proof is on the customer to prove that service termination was requested if a dispute arises.
2. Upon request that service be reconnected at any premises subsequent to the initial installation or connection to its service lines, the utility will charge the applicant a reconnect fee as set out in this tariff and approved by the Public Service Commission

**J. Customer Relations.**

1. Display of customer rights. The utility will prominently display in the office in which payment is received a copy of Customer's Rights. If a customer indicates to any utility personnel that he is experiencing difficulty in paying a current utility bill, that employee will refer the customer to the designated representative for explanation of the customer's rights.
2. Partial payment plans. The utility shall negotiate and accept reasonable partial payment plans at the request of residential customers who have received a termination notice for failure to pay, except that a utility is not required to negotiate a partial payment plan with a customer who is delinquent under a previous partial payment plan. Partial payment plans must be mutually agreed upon. Plans which extend for a period longer than thirty (30) days will be in writing and will advise customers that service may be terminated without additional notice if the customer fails to meet the obligations of the plan.
3. Utility inspections of service conditions prior to providing service. The utility will inspect the condition of the meter and service connections before providing service to a new customer so

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ISSUED BY Paul D. Hancock

(Signature of Officer)

TITLE Superintendent

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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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BY Charles D. ...  
EXECUTIVE DIRECTOR



FOR Webster County, Kentucky  
Community, Town or City

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Webster County Water District  
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that prior or fraudulent use of the facilities will not be attributed to the new customer. The new customer will be afforded the opportunity to be present at such inspections. The utility will not be required to render service to any customer until any defects in the customer-owned portion of the service facilities have been corrected.

- 4. Prompt connection of service. The utility will reconnect existing service within twenty-four (24) hours, and will install and connect new service within seventy-two (72) hours, when the cause for refusal or discontinuance of service has been corrected and the rules and regulations of the utility and Public Service Commission have been met.
- 5. Advance termination notice. When advance termination notice is required, the termination notice will be mailed or otherwise delivered to the last known address of the customer. The termination notice will be in writing, distinguishable and separate from any bill. The termination notice will plainly state the reason for termination, that the termination date will not be affected by receipt of any subsequent bill, and that the customer has the right to dispute the reasons for termination.

**K. Refusal or Termination of Service.**

- 1. The utility may refuse service to a customer under the following conditions:
  - a) For noncompliance with utility or Public Service Commission rules and regulations. The utility cannot refuse service to any customer for noncompliance without first having made a reasonable effort to obtain customer compliance. After such effort by the utility, service may be refused only after the customer has been given a written notice of refusal stating the reasons for refusal of service.
  - b) For dangerous conditions. If a dangerous condition exists which could subject any person to imminent harm or result in substantial damage to the property of the utility or others is found to exist on the customer's premises, then service will be refused. The utility will notify the customer in writing and, if possible, orally for the reasons

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ISSUED BY Paul D. Gaddis  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5:011  
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BY Charles L. Dorn  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

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Webster County Water District  
(Name of Utility)

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for refusal of service. Such notice will be recorded by the utility and will include the corrective action to be taken by the customer before service can be provided.

- c) For refusal of access. When a customer refuses or neglects to provide reasonable access to the premises for installation, operation, meter reading, maintenance or removal of utility property, the utility may refuse service. The utility will notify the customer in writing and, if possible, orally for the reasons for refusal of service. Such notice will be recorded by the utility and will include the corrective action to be taken by the customer before service can be provided.
- d) For outstanding indebtedness. The utility will not furnish new service to any customer who is indebted to the utility until that customer has repaid the indebtedness.
- e) For noncompliance with state, local, or other codes. The utility may refuse service to a customer if the customer does not comply with state, municipal or other codes, rules, and/or administrative regulations applying to such service. The utility will notify the customer in writing and, if possible, orally for the reasons for refusal of service. Such notice will be recorded by the utility and will include the corrective action to be taken by the customer before service can be provided.

2. Utility Initiated Termination of Service.

- a) The termination notice requirements stated herein will not apply if termination notice requirements to a particular customer or customers are otherwise dictated by the terms of a special contract between the utility and customer which has been approved by the Public Service Commission.
- b) When advance termination notice is required, the termination notice shall be mailed or otherwise delivered to the last known address of the customer. The termination notice shall be in writing, distinguishable and separate from any bill. The termination notice shall plainly state the reason for termination, that the termination date will not

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ISSUED BY Paul D. Rubrooke  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 867 KAR 5.011  
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BY Charles H. Dow  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 26

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Webster County Water District  
(Name of Utility)

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be affected by receipt of any subsequent bill, and that the customer has the right to dispute the reasons for termination.

c) The utility may terminate service to a customer under the following conditions with an advance termination notice:

- 1) For noncompliance with utility or Public Service Commission rules and regulations. The utility cannot terminate service to any customer for noncompliance without first having made a reasonable effort to obtain customer compliance. After such effort by the utility, service may be terminated only after the customer has been given at least ten (10) days written termination notice.
- 2) For refusal of access. When a customer refuses or neglects to provide reasonable access to the premises for installation, operation, meter reading, maintenance, or removal of utility property, the utility may terminate service. Such action will be taken only when corrective action negotiated between the utility and customer has failed to resolve the situation and after the customer has been given at least ten (10) days' written notice of termination.
- 3) For noncompliance with state, local, or other codes. The utility may terminate service to a customer that does not comply with state, municipal, and/or other codes, rules, and regulations that apply to such service. A utility may terminate service only after ten (10) days' written notice of termination is provided unless ordered to terminate immediately by a governmental official.
- 4) For nonpayment of bills. The utility may terminate service for nonpayment of charges incurred for utility services. The utility may terminate service only after five (5) days' written notice of termination is provided, and after twenty (20) days have elapsed since the mailing date of the original unpaid bill.

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ISSUED BY Paul D. Anderson  
(Signature of Officer)

TITLE Superintendent

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IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles S. Dorn  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 27

Webster County Water District  
(Name of Utility)

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- d) The utility may terminate service to a customer if the following conditions exist without an advance termination notice. Within twenty-four (24) hours after such termination, the utility shall send written notification to the customer of the reason(s) for termination upon which the utility relies, and of the customer's right to challenge the termination by filing a formal complaint with the Public Service Commission. The utility will not restore service until the customer agrees to comply with all rules and regulations of the utility and Public Service Commission.
- 1) For illegal use or theft of service. The utility may terminate service to a customer without advance notice if it has evidence that a customer has obtained unauthorized service by illegal use or theft. This right of termination is separate from and in addition to any other legal remedies that the utility may pursue for illegal use or theft of service.
  - 2) For dangerous conditions. If a dangerous condition relating to the utility's service which could subject any person to imminent harm or result in substantial damage to the property of the utility or others is found to exist on the customer's premises, then service will be terminated immediately. Upon termination the utility will leave notification at the customer's dwelling and, if possible, orally contact the customer to inform him/her of the reasons for the termination. Such notice will be recorded by the utility and will include the corrective action to be taken by the customer or utility before service can be restored.
  - 3) Unapproved Extensions and/or Additions. Any extension or additions to an existing service connection that have not been approved by the utility will be considered theft of service, and will constitute grounds for termination of service. This right of termination is separate from and in addition to any other legal remedies that the utility may pursue for illegal use or theft of service.

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ISSUED BY Paul D. Gauderotte  
(Signature of Officer)

TITLE Superintendent

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IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

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OF KENTUCKY  
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PURSUANT TO 807 KAR 5.011  
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BY Charles D. ...  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

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Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

- 4) Misrepresentation. Any misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water will constitute grounds for termination of service, and the customer shall be liable for any damage to any of the utility's facilities or equipment.
  - 5) Failure to Report Changes. Failure to notify the utility of additions to the property or fixtures to be supplied or additional use to be made of water will constitute grounds for termination of service.
  - 6) Resale of Water. Under no circumstances will a customer be allowed to resell or give away water except under the terms of a special contract executed by the utility and approved by the Public Service Commission. Failure to comply with this rule will constitute grounds for termination of service.
  - 7) Waste or Misuse. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep said pipes in suitable state of repair will constitute grounds for termination of service.
  - 8) Tampering with meter, meter seal, service, valves, or other system facilities, or permitting such tampering by others will constitute grounds for termination of service.
  - 9) Connections, cross-connections, or permitting the same, of any separate water supply to premises that receive water from the utility will constitute grounds for termination of service.
- e) The utility will not terminate service to a customer if the following conditions exist:
- 1) If payment for services is made. Service will not be terminated to a customer that was sent a termination notice if the customer delivers full payment to the utility prior to the actual termination of service.

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ISSUED BY Paul D. Hardgrove  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
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PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5.011  
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BY Charles L. Don  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 29

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Webster County Water District  
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- 2) If a partial payment agreement is in effect. Service will not be terminated for nonpayment if the customer and the utility have entered into a partial payment plan and the customer is meeting the requirements of the plan.
- 3) If a medical certificate is presented. Service will not be terminated for thirty (30) days beyond the termination date if a physician, registered nurse or public health officer certifies in writing that termination of service will aggravate a debilitating illness or infirmity on the affected premises. The utility may refuse to grant consecutive extensions for medical certificates past the original thirty (30) days unless the certificate is accompanied by an agreed partial payment plan. The utility will not require a new deposit from a customer to avoid termination of service for a thirty (30) day period who presents to the utility a medical certificate certified in writing by a physician, registered nurse or public health officer.

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ISSUED BY Paul D. Radawock  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5:011  
SECTION 9(1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 30

CANCELING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

L. Meter Testing.

1. Water meters will be tested before being installed for use by any customer. The water meter will be in good working order and adjusted as close to the optimum operating tolerance as possible, in accordance with 807 KAR 5:022, Section 8(3)(a), 807 KAR 5:041, Section 17(1)(a)-(c) and 807 KAR 5:066, Section 15(2)(a)-(b).
2. The utility may have all or part of its meter testing performed by another utility or agency approved by the Public Service Commission. The utility will notify the Public Service Commission of the make, type, and serial number of standards used for testing.
3. The utility cannot place in service any basic measurement standard unless the Public Service Commission has approved the calibration. The Public Service Commission will be notified promptly of the adoption or deletion of any basic standards requiring approval of the calibration.
4. Meter testers must be certified by the Public Service Commission. Certified meter testers will perform tests as necessary to determine the accuracy of the utility's meters and to adjust the utility's meters to the degree of accuracy required by the rules and regulations of the Public Service Commission.

M. Meter Test Records.

1. A complete record of all meter tests and adjustments and data sufficient to allow checking of test calculations will be recorded by the meter tester. Such record will include: information to identify the unit and its location; date of tests; reason for such tests; readings before and after test; statement of "as found" and "as left" accuracies sufficiently complete to permit checking of calculations employed; notations showing that all required checks have been made; statement of repairs made, if any; identifying number of the meter; type and capacity of the meter; and the meter constant. The complete record of tests of each meter will be continuous for at least two (2) periodic test periods and will in no case be less than two (2) years.

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ISSUED BY Paul D. Radwanski

(Signature of Officer)

TITLE Superviser

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 31

CANCELING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

**RULES AND REGULATIONS**

2. The utility will keep numerically arranged and properly classified records for each meter owned, used and inventoried by the utility. The identification number, date of purchase, name of manufacturer, serial number, type, rating, and name and address of each customer on whose premises the meter has been in service with date of installation and removal will be included in the records. These records will also contain condensed information concerning all tests and adjustments including dates and general results of such adjustments. The records will reflect the date of the last test and indicate the proper date for the next periodic test required by the applicable Public Service Commission rule and/or regulation.
3. Upon completion of adjustment and test of any meter pursuant to Public Service Commission rules and regulations, the utility will affix to the meter a suitable seal in such a manner that adjustments or registration of the meter cannot be altered without breaking the seal.

**N. Customer Requested Meter Tests.**

1. The utility will make a test of any meter upon written request of any customer if the request is not made more frequently than once every twelve- (12) months. The customer shall be given the opportunity to be present at the requested test. If the test shows that the meter was not more than two (2) percent fast, the utility will make a reasonable charge for the test, the amount being approved by the Public Service Commission and set out in the utility's tariff.
2. After having first obtained a test from the utility, any customer of the utility may request a meter test by the Public Service Commission upon written application. Such request shall not be made more frequently on one (1) meter than once every twelve- (12) months.

**O. Access to Property.**

1. The utility shall at all reasonable hours have access to meters, service connections, and other property owned by it and located on customer's premises for purposes of installation, maintenance, meter reading, operation, replacement or removal of its property at the time service is terminated. Any employee of the utility whose duties require him/her to enter the

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ISSUED BY Paul D. Gardner  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles R. Dorn  
EXECUTIVE DIRECTOR



FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 32

CANCELING P.S.C. KY. NO. \_\_\_\_\_

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Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

customer's premises will wear a distinguishing uniform or other insignia identifying him/her as an employee of the utility, or show a badge or other identification which will identify him/her as an employee.

2. Obtaining easements and right-of-ways necessary to extend service will be the responsibility of the utility.
  3. All customers must grant, convey, or cause to be granted or conveyed to the utility a perpetual easement and right-of-way across any property owned or controlled by the customer wherever necessary for the utility's facilities in order to provide service.
  4. The utility cannot require a prospective customer to obtain easements or rights-of-way on property not owned by the prospective customer as a condition for providing service. However, the cost of obtaining easements or rights-of-way will be included in the total per foot cost of an extension, and will be apportioned among the utility and customer in accordance with the applicable extension administrative regulation.
- P. Location of Records. All records required by Public Service Commission rules and regulations will be kept in the office of the utility and will be made available to representatives, agents or staff of the Public Service Commission upon reasonable notice at all reasonable hours.
- Q. Safety Program. The utility will adopt and execute a safety program, appropriate to the size and type of its operations. At a minimum, the safety program will:
1. Establish a safety manual with written guidelines for safe working practices and procedures to be followed by utility employees.
  2. Instruct employees in safe methods of performing their work.
  3. Instruct employees whom, in the course of their work, are subject to the hazard of electrical shock, asphyxiation or drowning, in accepted methods of artificial respiration.

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ISSUED BY Paul D. Sandbrook  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Brown  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 33

CANCELING P.S.C. KY. NO. \_\_\_\_\_

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Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

R. System Inspections.

1. The utility will adopt inspection procedures to assure safe and adequate operation of its facilities and compliance with Public Service Commission rules and regulations. These procedures will be filed with the Public Service Commission for review.
2. Upon receipt of a report of a potentially hazardous condition at any utility facility made by a qualified employee, public official, or customer, the utility will inspect all portions of the system which are the subjects of the report.
3. Appropriate records will be kept by the utility to identify the inspection made, deficiencies found and action taken to correct the deficiencies.
4. Inspections. The utility will make systematic inspections of its system in the manner set out below to insure that the Public Service Commission's safety requirements are being met. These inspections will be made as often as necessary but not less frequently than is set forth below for various classes of facilities and types of inspection.
  - a) The utility will annually inspect all structures pertaining to source of supply for their safety and physical and structural integrity, including dams, intakes, and traveling screens. The utility will semiannually inspect supply wells, their motors and structures, including electric power wiring and controls for proper and safe operation.
  - b) The utility will annually inspect all structures pertaining to purification for their safety, physical and structural integrity and for leaks, including sedimentation basins, filters, and clear wells; chemical feed equipment; pumping equipment and water storage facilities, including electric power wiring and controls; hydrants, mains, and valves.
  - c) The utility will monthly inspect construction equipment and vehicles for defects, wear, operational hazards, lubrication, and safety features.

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ISSUED BY Paul D. Gauderotte  
(Signature of Officer)

TITLE Superintendent

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IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles H. Brown  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 34

CANCELING P.S.C. KY. NO. \_\_\_\_\_

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Webster County Water District  
(Name of Utility)

**RULES AND REGULATIONS**

**S. Reporting of Accidents, Property Damage, or Loss of Service.**

1. Within two (2) hours following discovery the utility will notify the Public Service Commission by telephone or electronic mail of any utility related accident which results in:
  - a) Death; or shock or burn requiring medical treatment at a hospital or similar medical facility, or any accident requiring inpatient overnight hospitalization;
  - b) Actual or potential property damage of \$25,000 or more; or
  - c) Loss of service for four (4) or more hours to ten (10) percent or 500 or more of the utility's customers, whichever is less.
2. A summary written report will be submitted by the utility to the Public Service Commission within seven (7) calendar days of the utility related accident.

**T. Continuity of Service.**

1. Emergency interruptions. The utility will make all reasonable efforts to prevent interruptions of service and when such interruptions occur will endeavor to reestablish service with the shortest possible delay consistent with the safety of its consumers and the general public. If an emergency interruption of service affects service to any public fire protection device, the utility will immediately notify the fire chief or other public official responsible for fire protection.
2. Scheduled interruptions. If the utility finds it necessary to schedule an interruption of its service, it will notify all customers to be affected by the interruption, stating the time and anticipated duration of the interruption. Whenever possible, scheduled interruptions will be made at hours of least inconvenience to customers. If public fire protection is provided by mains affected by the interruptions, the utility will notify the fire chief or other officials responsible for fire protection of the interruption, stating the time and anticipated duration.

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ISSUED BY Paul D. Rankin  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Dorn  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

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Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

The fire chief or other official responsible for fire protection will be notified immediately upon restoration of service.

- Record of interruptions. The utility will keep a complete record of all interruptions on its entire system. This record will show the cause of interruption, date, time, duration, remedy and steps taken to prevent recurrence.

U. Pressures.

- Standard pressure. The utility will maintain a standard pressure in its distribution system at locations to be designated as the point or points of "standard pressure." The selection of such points will be confined to locations fairly representative of average conditions. In selecting points for fixed standard pressure, the utility may divide its distribution system into districts if division is necessary due to differences of elevation or loss of pressure because of friction, or both, and may either adopt a standard pressure for each division or establish a single standard pressure for its distribution system as a whole. In no case will the constant difference between the highest and lowest pressures in a district for which a standard has been adopted exceed fifty (50) percent of such standard. The utility may, in extenuating circumstances, furnish service that does not comply with the foregoing specifications if the customer is fully advised of the conditions under which average service may be expected. The Public Service Commission, upon investigation, may require improvements when it appears right and proper that such upgrades should be made. In no event, however, will the pressure at the customer's service pipe under normal conditions fall below thirty- (30) psig nor will the static pressure exceed 150 psig.
- Pressure surveys. At least once a year the utility will make a survey of pressures in its distribution system of sufficient magnitude to indicate the quality of service being rendered at representative points in its system. Pressure charts for these surveys will show the date and time of beginning and end of the test and the location at which the test was made. Records of

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ISSUED BY Paul D. [Signature]

(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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SECTION 9 (1)

BY [Signature]  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

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Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

these pressure surveys will be maintained at the utility's office and will be made available to the Public Service Commission upon request.

V. Service Lines & Connections.

1. The utility will furnish and install at its own expense for the purpose of connecting its distribution system to the customer's premises that portion of the service connection from its main to and including the meter and meter box. The utility will recoup this expense from the customer in accordance with KRS 278.0152.
2. In areas where the distribution system follows well-defined streets and roads, the customer's point of service will be located at that point on or near the street right-of-way or property line most accessible to the utility from its distribution system. In areas where the distribution system does not follow streets and roads, the point of service will be located as near the customer's property line as practicable. Prior to installation of the meter the utility will consult with the customer as to the most practical location.
3. Depth of service line. All service lines must be laid at a sufficient depth (a minimum of 24 inches) to prevent freezing during the coldest weather normally experienced except where services are not intended for use during freezing weather and are actually drained during such periods.
4. A plumbing permit from the appropriate regulatory agency is required before the utility can set the meter.
5. The applicant/customer must furnish and lay the necessary pipe to make the connection from the point of service to the point of usage and be financially responsible for all costs associated with the installation and maintenance of his/her service line plumbing, including a shut-off valve and one-way check valve, installed on his/her property beginning at the outlet side of the water meter. The service line must be kept in good repair and in accordance with utility and Public Service Commission rules and regulations.

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ISSUED BY Paul D. Partridge  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 8:011  
SECTION 9 (1)

BY Charles L. Brown  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

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CANCELING P.S.C. KY. NO. \_\_\_\_\_

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Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

6. The installation and maintenance of the water service line must be in accordance with the rules and regulations of the Kentucky Department of Health.
7. A cross-connection of the utility's system with any other source is strictly prohibited.
8. A well that has or is being used on the premises must be inspected by utility personnel to verify disconnection and separation.
9. All service lines on the customer's side of the meter must consist of copper or PVC pipe with a rating of no less than 160 psi, and should not be less than 3/4 inches.
10. Absolutely no galvanized pipe or fittings can be used in the installation.
11. The utility will not set a meter on a customer's service line at a point that does not deliver 30 psig at the meter.
12. If the applicant/customer's point of usage is at a higher elevation than the meter, the customer should consult with a reputable engineering firm to properly size the service line from the meter to the point of usage.
13. Should an applicant/customer desire a higher pressure due to location or other need, provisions must be made by the applicant for an individual pressure booster system. The manner of connection, location cross-connection protection and type is subject to approval by the utility. The utility reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on the utility's system.
14. Piping on the premises of the applicant/customer must be installed so that connections are conveniently located with respect to the utility's lines and mains. A place must be provided for metering that is unobstructed and accessible at all times.
15. The utility may require the applicant/customer may, at his/her own expense, to install a back-flow preventor and/or pressure regulator.

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ISSUED BY Paul D. Partridge  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Thomas L. Owen  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 38

Webster County Water District  
(Name of Utility)

CANCELING P.S.C. KY. NO. \_\_\_\_\_

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RULES AND REGULATIONS

16. All meters will be installed, renewed, and maintained at the expense of the utility, and the utility reserves the right to approve the size and type of meter used.

17. All taps and connections to the mains of the utility must be made by and/or under the direction and supervision of utility personnel and will incur a meter connection/tap-on charge, an amount that has been approved by the Public Service Commission for such service. Payment of this fee is for the privilege of connecting to the water system and the payment of the fee does not constitute the purchase of a water meter.

18. Should an applicant requesting a 5/8" x 3/4" meter require service on the opposite side of the road from the water main, the utility will provide the service at no additional cost to the customer other than the standard meter connection/tap-on charge. All larger size meters will be charged the actual cost of installing the meter, including, when applicable, the additional costs for crossing the road.

19. Any customer having boilers and/or pressure vessels that receive water from the utility must have a check valve on the water supply line and a vacuum valve on the steam line in order to prevent a collapse were the water supply from the utility be interrupted or discontinued.

W. Leak Adjustments. A customer may make a request for a bill adjustment in the event of a leak under the following conditions:

1. The customer must request a leak adjustment in writing to the utility.
2. One adjustment in a twelve-(12) month period shall be allowed upon proof of unintentional cause of the leak and correction of said problem. Proof that the repair has been made such as meter reader verification, plumbing receipt or materials for customer repair will be required. The customer's bill will be based on two components. The first step will be to calculate the customer's average monthly usage over a twelve-month period. (A lesser consumption history may be used if a twelve-month period is not available). The second step will be to deduct the customers average monthly usage (as calculated in the above) from the total

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ISSUED BY Paul D. Radtke  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 8:011  
SECTION 9 (1)

BY Charles L. Don  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 39

Webster County Water District  
(Name of Utility)

CANCELING P.S.C. KY. NO. \_\_\_\_\_

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**RULES AND REGULATIONS**

amount of water that passed through the meter. The usage calculated in step one will be billed at the utility's regular rates, while the remaining usage will be divided by two and the customer shall pay this amount plus average.

Example: 2,000 gallons at regular rate (average usage)

4,000 gallon leak / 2 = 2,000 gallons that customer shall pay

- 3. If meter readings are not available for an entire twelve-month period, the water bill will be estimated by the utility, subject to an upward or downward adjustment once a twelve-month average of actual meter readings can be calculated.
- 4. Only one (1) leak adjustment will be made per twelve-month period.

**X. Ownership of Mains, Services, and Appurtenances:**

- 1. All mains, fire hydrants, valves, crossings, and other appurtenances are and shall remain the property of the utility, whether installed by the utility or the customer.
- 2. All service lines from the main to the meter with appurtenances are and shall remain the property of the utility, whether installed by the utility or the customer.
- 3. The customer shall install, own, and maintain his/her service line from the meter (or point of delivery) to the point of usage.

**Y. Notification of System Problems. The customer shall notify the utility immediately should the service be unsatisfactory for any reason, or should there be any defects, problems, trouble, or accidents affecting the water system.**

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DATE EFFECTIVE 02/15/03  
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ISSUED BY Paul D. Handroffe  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles W. Dow  
EXECUTIVE DIRECTOR



FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 40

CANCELING P.S.C. KY. NO. \_\_\_\_\_

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Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

Z. Legal Disclaimers.

1. The utility shall in no event be held responsible for any claims made against it for reasons of system failure or interruption of service. No persons shall be entitled to damages nor for any portion of a payment refunded for any system failure or interruption of service which in the opinion of the utility is deemed necessary.
2. No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure appurtenance or equipment which is a part of the utility's water system. Any person violating this provision will be subject to immediate arrest and/or discontinuance of water service and shall pay the cost of repairing or replacing the utility's facilities.
3. If any loss or damage to the property of the utility or any accident or other injury to persons or property is caused by or results from the negligence or wrongful action of a customer, members of his/her household, his/her agent or employee, the cost of necessary repairs or replacements shall be paid by the customer of the utility and any liability otherwise resulting shall be that of the customer.
4. For purposes of fire protection, including any customer's fire protection system, the utility cannot guarantee a water supply at any particular flow rate or pressure. The fire flow may vary depending upon other water demands on the system, various water facility limitations, or other circumstances. The customer will indemnify and hold harmless the utility and its employees from and against all claims, damages, losses, and expenses incurred as a result of insufficient water supply or deficient system facilities.

DATE OF ISSUE 01/15/03  
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ISSUED BY Paul D. Radbrode  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9(1)

BY Charles L. Dow  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky

PSC KY NO. \_\_\_\_\_

1 SHEET NO. 1

Webster County Water District  
(NAME OF UTILITY)

CANCELLING PSC KY NO. 1

Original SHEET NO. 41

**AA. Fire Departments** - Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15<sup>th</sup> day of the following calendar month

Any User that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water. A User shall submit a monthly report even if it withdraws no water for fire protection or training purposes.

A non-report User's usage shall be presumed to be 0.3 percent of the utility's total water sales for the calendar month. A non-reporting User may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and shall adjust the presumed usage amount accordingly.

The non-reporting User shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges. A non-reporting User shall also be assessed a penalty of \$100.00 for each failure to submit a report in a timely manner.

**AB. Fire Hydrants** -

1. In accordance with 807 KAR 5:066 Section 10 (2)(b), a new fire hydrant will not be installed unless:
  - a. A professional engineer with the Kentucky registration has certified that the system can provide a minimum fire flow of 250 gallons per minute, and
  - b. The system supporting this flow has the capability of providing this flow for a period of not less than two (2) hours plus consumption at a maximum daily rate.
2. The location, installation, and the responsibility for maintenance of fire hydrants, public and private fire protection facilities, connecting mains, and their ownership may be subject to negotiation between the utility and the applicant/customer. Fire hydrants and public and private fire protection facilities shall be installed as required by the utility and if owned by the utility shall be subject to any conditions the Public Service Commission may impose, based upon the compensation received for this service.

**AC. Fire Sprinkler Systems** - Unless specifically exempted within the utility's approved tariff, all connections to the utility's system must be metered; one exception being fire sprinkler systems subject to utility inspection and approval. A monthly charge of \$25 will be assessed for each fire sprinkler system. The charge will be approved by the Public Service Commission and included in the rates and charges portion of the utility's approved tariff.

DATE OF ISSUE 05/20/2010  
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DATE EFFECTIVE 06/20/2010  
MONTH / DATE / YEAR

ISSUED BY [Signature]  
SIGNATURE OF OFFICER

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION IN CASE  
NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>JEFF R. DEROUEN EXECUTIVE DIRECTOR</b>
TARIFF BRANCH
<u>[Signature]</u>
EFFECTIVE
<b>6/20/2010</b>
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 42

Webster County Water District  
(Name of Utility)

CANCELING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

RULES AND REGULATIONS

AD. Requirements for New Water Connections.

1. The water line must be buried in a ditch that is at a minimum of 24 inches in depth.
2. The water line must be a minimum of 160 psi
3. Two shut-off valves must be installed.
4. A one-way check valve must be installed.
5. A pressure regulator may be required as prescribed by the utility.
6. There shall be absolutely no galvanized pipe or fittings used in the installation.
7. The water line must be visually inspected by the utility.
8. If a well is being used, it must be disconnected and the utility must inspect to verify separation.

AE. Water Main Extensions.

1. Applicability. Extensions whose costs are financed in part or in total with federal grants and those made to real estate subdivisions will be made as follows. An extension of fifty (50) feet or less shall be made by a utility to its existing distribution main without charge for a prospective customer who shall apply for and contract to use service for one (1) year or more.
2. All water district main extensions made after the date of issuance of this tariff will be made as follows in the following manner.
3. No water distribution main extension shall be constructed or connected to Webster County Water District's water distribution system without first obtaining the district's approval.

DATE OF ISSUE 01/15/03

Month / Date / Year

DATE EFFECTIVE 02/15/03

Month / Date / Year

ISSUED BY Paul D. Sandbrook

(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles H. Dorn  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 43

CANCELING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

4. The provisions of Administrative Regulation 807 KAR 5:066, Section 11 (1) shall govern refunds for any water distribution main extension that an applicant or group of applicants constructs and donates to the district.
5. For any water main extension that the district proposes to construct that is not financed with federal government grants or than an applicant or group of applicants requests:
  - (a) Webster County Water District will prepare an estimate of the cost of the proposed water main extension and will advise in writing all persons who may receive water service from the proposed extension of the estimated cost and the estimated required contribution if they elect to receive water service from the extension.
  - (b) Any person who desires service from the proposed water main extension shall execute a written agreement with Webster County to pay his or her share of the required customer contribution for the water distribution main extension and to agree to take water service from the district for period of not less than one (1) year beginning no later than six (6) months from the date of the water distribution main extension's completion. The written agreement shall provide that the applicant shall have the right to rescind the written agreement at his or her option, if the projected final cost of the extension exceeds the preliminary estimate provided at the time of the written agreement's execution.
  - (c) Upon determining the final cost of the extension, the district shall advise in writing each person who has executed a written agreement of his or her required contribution. This customer shall have thirty (30) days from the date of the notice to pay his or her contribution and tap-on fee. If any applicant who has executed a written agreement regarding the main extension elects to rescind his or her agreement or otherwise fails to comply with the terms of the written agreement, the district may cease all extension efforts and terminate the proposed extension. In such event, the district shall refund all amounts collected from applicants for the

DATE OF ISSUE 01/15/03  
Month / Date / Year

DATE EFFECTIVE 02/15/03  
Month / Date / Year

ISSUED BY Paul D. Anderson  
(Signature of Officer)

TITLE Supervintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Dow  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 44

CANCELING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

proposed extension. Except as provided in Paragraph 5e of this Section, no required contribution is refundable unless Webster County elects not to construct the proposed water distribution main extension.

(d) The required customer contribution of initial applicants shall be as follows:

		Total Cost of Main Extension x 50 Feet x Number Of Applicants
	Total Cost of _____	
	Main Extension	Total Length of Extension (in Feet)
Required	=	
Contribution		Number of Applicants

Total Cost of Main Extension includes the cost of all materials and labor, engineering and legal services, necessary permit and approval fees, and easement acquisitions. If the required contribution exceeds \$1,000 but is less than or equal to \$4,000, then Webster County will assume the portion of the required contribution that exceeds \$1,000.

If the required contribution exceeds \$4,000, then Webster County will assume \$3,000 of the required contribution.

DATE OF ISSUE 01/15/03  
Month / Date / Year

DATE EFFECTIVE 02/15/03  
Month / Date / Year

ISSUED BY Paul D. Pauler  
(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 5-011  
SECTION 9(1)

BY Charles L. Dyer  
EXECUTIVE DIRECTOR

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 45

CANCELING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

- (e) For a period of 10 (ten) years following the construction of the water main distribution main extension, any customer who connects to the water main distribution extension shall pay an amount equal to each initial applicant's contribution. After the total amount of these subsequent customer contributions equals the total amount of the "required contributions" that Webster County assumed at the time of the water main's construction, all subsequent customer contributions shall be refunded on a proportionate basis to each person who previously contributed to the cost of the water distribution main's construction. In no event will Webster County's contribution exceed \$3,000 unless infrastructure improvements are required along with the extension.
  - (f) In addition to payment of a required contribution, any person connecting to a water distribution main shall pay other required charges and fees, to include a tap fee.
  - (g) If Webster County determines that a larger size line is needed for future growth or infrastructure improvements, Webster County Water District will pay the difference between the cost for the line to service the extension and the larger size line needed for general system improvements.
6. Nothing contained herein shall be construed to prohibit the utility from making extensions under different arrangements if such arrangements have received the prior approval of the Public Service Commission.
7. Upon complaint to and investigation by the Public Service Commission a utility may be required to construct extensions greater than fifty (50) feet upon a finding by the Public Service Commission that such extension is reasonable and that an extension of fifty (50) feet or less is unreasonable under the circumstances.

AF. Extension Procedures for Developers and/or New Subdivisions.

DATE OF ISSUE 01/15/03  
Month / Date / Year

DATE EFFECTIVE 02/15/03  
Month / Date / Year

ISSUED BY Paul D. Raderode  
(Signature of Officer)

TITLE Supervisor

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 607 KAR 5.011  
SECTION 9 (1)

BY Charles H. Dixon  
EXECUTIVE DIRECTOR

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

FOR Webster County, Kentucky  
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 46

CANCELING P.S.C. KY. NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

Webster County Water District  
(Name of Utility)

RULES AND REGULATIONS

1. Nothing contained herein shall be construed to prohibit the utility from contracting to make extensions under different arrangements if such arrangements have received the prior approval of the Public Service Commission.
2. An applicant desiring an extension to a real estate subdivision may be required to pay the entire cost of the extension. Under this plan, annually for a refund period of ten (10) years, the utility will refund to the applicant who paid for the extension a sum equal to the cost of fifty (50) feet of the extension installed for each new customer connected during the year whose service line is directly connected to the extension installed by the developer, and not to extensions or laterals therefrom. Total amount refunded will not exceed the amount paid to the utility. No refund will be made after the refund period ends.

DATE OF ISSUE 01/15/03  
Month / Date / Year

DATE EFFECTIVE 02/15/03  
Month / Date / Year

ISSUED BY Paul D. Partridge  
(Signature of Officer)

TITLE Superrintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION  
IN CASE NO \_\_\_\_\_ DATED \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 507 KAR 5.011  
SECTION 9 (1)

BY Charles H. Don  
EXECUTIVE DIRECTOR

FOR Webster County Water District  
Community, Town or City

P.S.C. KY. NO. 2007-00169

1 SHEET NO. 1

Webster County Water District  
(Name of Utility)

CANCELLING P.S.C. KY. NO. \_\_\_\_\_

SHEET NO. \_\_\_\_\_

CONTENTS

**Credit/Debit Card Policy**

All customers may pay their bill by credit or debit card. This method of payment may be made in person at the Webster County Water District office or by telephone.

If on the bill due date an attempt to pay by credit card or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the card is denied, the same rules as above apply, in addition to his/her service being disconnected.

When a customer makes a payment by credit or debit card, the utility will assess a fee equal to that charged to the utility by the credit or debit card processing company to process the transaction. This fee is generally calculated using a formula applied to the balance of the amount charged to the credit or debit account but may be a flat fee per transaction. Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

DATE OF ISSUE \_\_\_\_\_

Month / Date / Year

DATE EFFECTIVE 6/22/07

Month / Date / Year

ISSUED BY 

(Signature of Officer)

TITLE Superintendent

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE  
6/22/2007  
PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)**

By   
Executive Director



### CONTRACT FOR WATER SERVICES

THIS CONTRACT, made and entered into on this the \_\_\_\_\_ day of \_\_\_\_\_ between:

Name: \_\_\_\_\_ Phone#: \_\_\_\_\_

Service Add: \_\_\_\_\_ Mailing Add: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Party of the FIRST PART, and WEBSTER COUNTY WATER DISTRICT, Webster County Kentucky party of the SECOND PART:

Witnesseth, that for and in consideration of the payment of a tap-on fee and the further payment of regular monthly charges of the Second Party, First Party does hereby covenant and agree to connect to the Webster County Water District.

Failure on the part of the First Party to abide by the rules and regulations of the Webster County Water District or failure to pay the monthly charges shall result in the termination of the First Party's water service. If thereafter, First Party desires to again become a customer of the Webster County Water District, he/she shall be required to pay all outstanding charges, including late fees and a re-connect fee.

It is understood and agreed that the party of the Second Part reserves the right to determine the size of service connection to be used to supply water to the party of the First Part. A 3/4" x 5/8" meter will be used unless the party of the First Part contracts for a larger meter. A tap-on fee for each 3/4" x 5/8" connection in the amount of \$1,000.00 will be paid by the party of the First Part to the party of the Second Part. The part of the Second Part agrees to install a 3/4" x 5/8" meter on the property of the First Part six feet from the road right-of-way. If farther, an additional fee will be charged.

A reasonable water rate as approved by Public Service Commission will be charged. The Webster County Water District reserves the right to file litigation for uncollected accounts and parties of the First Part may be required to pay court costs in addition to the amount of the outstanding accounts.

The party of the First Part agrees to permit the District to lay, maintain, repair, remove and disconnect lines, meters and read meters at a point on customer's property designated by the District for each signed connection with right of ingress and egress for these purposes over customer's property. Note: A separate meter must be installed for each residence.

The party of the First Part shall be responsible for the installation and maintenance at his own expense of his service line from the Webster County Water District meter to the dwelling or place of business and other portion of his premises.

The signing of this CONTRACT by a duly authorized representative of the Webster County Water District and said execution thereof is in his/her official capacity only, and said representatives shall not be personally liable on this contract.

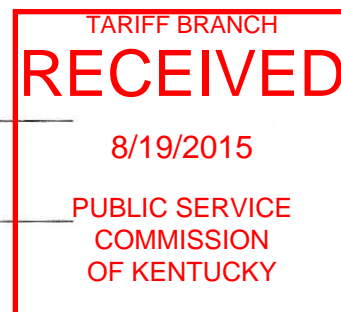
Webster County Water District

Customer

\_\_\_\_\_  
Name & Title

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Signature



Amount Paid \_\_\_\_\_  
Previous Tenant \_\_\_\_\_

## CHANGE OF OWNERSHIP AND/OR RENTAL CONTRACT FOR WATER SERVICES

THIS CONTRACT, made and entered into on this the \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_  
between: \_\_\_\_\_

Mailing Address, (if different)

Service Address

\_\_\_\_\_  
\_\_\_\_\_

Phone # \_\_\_\_\_

Party of the FIRST PART, and WEBSTER COUNTY WATER DISTRICT, Webster County Kentucky party of the SECOND PART:

Witnesseth, that for and in consideration of the payment of a \$50.00 deposit and a \$20.00 service fee and the further payment of regular monthly charges of the Second Party, First Party does hereby covenant and agree to become a customer of the Webster County Water District.

The deposit fee is refundable after one year if water charges have been paid by required monthly due date (15<sup>th</sup>).

Failure on the part of the First Party to abide by the rules and regulations of the Webster County Water District or failure to pay the monthly charges shall result in the termination of the First Party's water service. If thereafter, First Party desires to again become a customer of the Webster County Water District, he/she shall be required to pay all outstanding charges, including late fees and a re-connect fee.

It is understood and agreed that the party of the Second Part reserves the right to determine the size of service connection to be used to supply water to the party of the First Part. A 3/4" x 5/8" meter will be used unless the party of the First Part contracts for a larger meter.

A reasonable water rate as approved by Public Service Commission will be charged. The Webster County Water District reserves the right to file litigation for uncollected accounts and parties of the First Part may be required to pay court costs in addition to the amount of the outstanding account.

The signing of this CONTRACT by a duly authorized representative of the Webster County Water District and said execution thereof is in his/her official capacity only, and said representatives shall not be personally liable on this contract.

Webster County Water District

Customer

\_\_\_\_\_  
Title \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

TARIFF BRANCH  
**RECEIVED**  
8/19/2015  
PUBLIC SERVICE  
COMMISSION  
OF KENTUCKY

**WEBSTER COUNTY WATER DISTRICT  
RIGHT OF WAY EASEMENT**

KNOW ALL MEN BY THESE PRESENTS:

That in consideration of one dollar (\$1.00) and other good and valuable consideration paid to \_\_\_\_\_, hereinafter referred to as **GRANTOR**, by Webster County Water District, P.O. Box 320, Dixon, Ky. 42409 hereinafter referred to as **GRANTEE**, the receipt of which is hereby acknowledged, the **GRANTOR** does hereby grant, bargain, sell, transfer, and convey unto the **GRANTEE**, its successor and assigns, a perpetual easement with the right to install and lay and thereafter use, operate, inspect, repair, maintain, replace and remove water transmission line over, across and through the land of the **GRANTOR** situate in Webster County, State of Kentucky, said land being described as follows:

A construction easement 30 feet in width which shall revert to 20 feet in width after completion, and shall run from the lands of \_\_\_\_\_ to the lands of \_\_\_\_\_ along the road frontage adjacent with \_\_\_\_\_ (Source: Deed Book \_\_\_\_\_, Page \_\_\_\_\_)

together with the right of ingress and egress over the adjacent lands of the **GRANTOR**, his successors and assigns, for the purposes of this easement.

The **GRANTEE** covenants to maintain the easements in good repair so that no unreasonable damage will result from its use to the adjacent land of the **GRANTOR**, his successors and assigns.

The grant and other provisions of this easement shall constitute a covenant running with the land for the benefit of the **GRANTEE**, its successors and assigns.

IN WITNESS WHEREOF, the **GRANTOR** has executed this instrument this the \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

\_\_\_\_\_  
**GRANTOR**

\_\_\_\_\_  
**GRANTOR**

**STATE OF KENTUCKY)  
COUNTY OF WEBSTER)**

The foregoing instrument was acknowledged and sworn to before me by \_\_\_\_\_, this the \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 15 2003

PURSUANT TO 807 KAR 0111  
**NOTARY PUBLIC** SECTION 9 (1)  
My Commission Expires \_\_\_\_\_  
EXECUTED ON FEB 15 2003

# Webster County Water District

## PARTIAL PAYMENT AGREEMENT

DATE: \_\_\_\_\_

NAME OF CUSTOMER: \_\_\_\_\_

ACCOUNT NUMBER: \_\_\_\_\_

AMOUNT OF DELINQUENT BILL: \_\_\_\_\_

I (we) \_\_\_\_\_

Promise to pay in addition to the currently monthly bill the above past due amount in \_\_\_\_\_  
monthly installments of \_\_\_\_\_ each. I understand that my water service will  
be discontinued if I fail to pay my regular monthly bill in addition to my monthly installment on  
time each month.

Customer's Signature: \_\_\_\_\_

Utility Employee Witness: \_\_\_\_\_

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

FEB 7 5 2003

PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY Charles L. Dore  
EXECUTIVE DIRECTOR

