

SYMSONIA WATER DISTRICT

P.S.C. Ky. No.....

Cancels P.S.C. Ky. No.....

SYMSONIA WATER DISTRICT

OF

SYMSONIA, KENTUCKY

Rates, Rules and Regulations for Furnishing
WATER SERVICE

AT

NORTHEASTERN PORTION OF GRAVES COUNTY, KENTUCKY

Filed with PUBLIC SERVICE COMMISSION OF
KENTUCKY

ISSUED APRIL 1, 1995

EFFECTIVE MAY 1, 1995

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED BY SYMSONIA WATER DISTRICT
(Name of Utility)

MAY 01 1995

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY Harold Monemus
CHAIRMAN OF COMMISSIONERS

BY: Carolee C. Neal
FOR THE PUBLIC SERVICE COMMISSION

FOR Northeastern portion of Graves County
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 1

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

Symsonia Water District
(Name of Utility)

Monthly Water Rates

5/8 x 3/4 Inch Meter:

First	2,000	Gallons	\$24.74	Minimum Bill	(I)
Next	3,000	Gallons	6.18	Per 1,000 Gallons	↓
Next	5,000	Gallons	4.77	Per 1,000 Gallons	
Over	10,000	Gallons	4.01	Per 1,000 Gallons	

2 Inch Meter

First	20,000	Gallons	\$107.23	Minimum Bill	↓
Over	20,000	Gallons	4.01	Per 1,000 Gallons	

4 Inch Meter

First	40,000	Gallons	\$187.43	Minimum Bill	(N)
Over	40,000	Gallons	4.01	Per 1,000 Gallons	(N)

Connection Fees

5/8 x 3/4 Inch Connection	\$615.00	
2 and 4 Inch Connection	Actual Cost of Installation	(T)

Non-Recurring Charges

Returned Check Charge	\$25.00
Re-Connection Charge	40.00

DATE OF ISSUE April 11, 2018

Month / Date / Year

DATE EFFECTIVE March 30, 2018

Month / Date / Year

ISSUED BY [Signature]

(Signature of Officer)

TITLE BOARD CHAIRMAN

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2017-00371 DATED March 30, 2018

KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director

Gwen R. Pinson

EFFECTIVE

3/30/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Form for filing Rate Schedules

For Northwestern portion of Graves
Community, Town or City

P.S.C. NO. _____

Original SHEET NO. 1

CANCELLING P.S.C. NO. _____

SHEET NO. _____

Symsonia Water District
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

	RATE PER UNIT
<p>New Hydrant</p> <p>The charge for a new hydrant will be the actual cost of the hydrant plus installation.</p> <p style="text-align: right;">PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE</p> <p style="text-align: right;">NOV 01 1995</p> <p style="text-align: right;">PURSUANT TO 807 KAR 3011, SECTION 9(1)</p> <p style="text-align: right;">BY: <u>Jordan C. Neal</u> FOR THE PUBLIC SERVICE COMMISSION</p>	

DATE OF ISSUE 11-27-95

DATE EFFECTIVE _____

ISSUED BY Harold McManus
Name of Officer

TITLE Chairman

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. _____ dated _____

RECEIVED

Northwestern portion of Grave Court

FEB 21 1992

P.S.C. Ky. No. _____

Sheet No. _____

RATES & TARIFFS

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

SYMSONIA WATER DISTRICT

RULES AND REGULATIONS

GENERAL PROVISIONS

1. Water will be turned on only by an authorized employee of the District.
2. No application for water service will be allowed and no water shall be supplied to any applicant or customer where the applicant or customer is indebted to the Water District. This section will apply whether the indebtedness is incurred at the premises for which application is made or at any other premises supplied by the District where service was in applicants name.
3. When a dangerous condition is found to exist on the customer's or applicant's premises, with reference to the continuation of water service, water service shall be cut off without notice or shall be refused, provided the District shall notify the customer or applicant immediately of the reasons for the discontinuance or refusal and the corrective action to be taken by the customer or applicant before service can be restored.
4. Each District meter is to serve only one residence, or mobile home.
5. Tampering with meter, meter seal, service or valves or permitting such tampering by others is prohibited.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 16 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE February 18, 1992
MONTH 21 DAY 18 YEAR 1992

DATE EFFECTIVE March 1, 1992
MONTH 3 DAY 1 YEAR 1992

ISSUED BY Harold McManus
Name of Officer

Chairman
Title

APPROVED _____

P.S.C. Ky. No. _____

Sheet No. _____

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

SYMSONIA WATER DISTRICT

RULES AND REGULATIONS

BILLING, COLLECTION, PENALTIES

Bills for water service furnished by the Utility will be mailed no later than the 5th of each month and will be due and payable within 10 days, or by the 15th day of the month. A 10% late payment penalty charge will be applicable after the due date of any account.

On a new tap-on service the billing for this new service shall begin at the time the District makes water available to the customer, regardless of whether the consumer is connected to the meter.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 16 1992

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY: Charles H. Hester
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE February 18, 1992

DATE EFFECTIVE March 1, 1992

ISSUED BY

Harold McManis

Chairman

Name of Officer

Title

ADDRESS

FOR Northeastern portion of
Graves County
P.S.C. Ky. No. _____

Sheet No. _____

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

RULES AND REGULATIONS

MULTIPLE USERS ON ONE METER

- A. Each district meter is to serve only one residence or mobile home.
- B. For existing customers, where two or more residences, apartment units, mobile homes, businesses, or family units residing in a duplex or other multi-unit premise, are served by a single meter the water bill will be computed as follows:
 - 1. A minimum bill will be charged for each unit served, with the remainder of the water charged through the current rate schedule.
 - 2. The customer whose name the meter is in will be responsible for the bill received.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 7 1994

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Harold M. Moman
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE FEBRUARY 2, 1994
Month Day Year

DATE EFFECTIVE MARCH 2, 1994
Month Day Year

ISSUED BY Harold Moman Chairman
Name of Officer Title

Symsonia Ky. 42082
Address

FOR Northwestern portion of Graves
County

P.S.C. Ky. No. 2

Original Sheet No. 2

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No. 1

Original Sheet No. 2

RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of water service by Symsonia Water District, hereinafter referred to as the Utility and applies to all service received from the utility. No employee or individual director of the Utility is permitted to make an exception to the following rules and regulations. All rules and regulations are to be in effect so long as they are not in conflict with the Public Service Commission Rules and Regulations. The utility is further subject to all Rules and Regulations of the Commission even though they may not be contained herein.

REVISIONS

These Rules and Regulations may be revised, amended, supplemented or otherwise changed from time to time subject to approval of the Public Service Commission, and shall have the same force as the present Rules and Regulations.

SERVICE AREA

The Utility furnishes water service to the Symsonia water community, located at Symsonia, Kentucky, Northwestern portion of Kentucky.

PUBLIC SERVICE COMMISSION,
OF KENTUCKY
EFFECTIVE

AVAILABILITY

Water service is available to any domestic, commercial or industrial consumer within the Utility's service area.

JAN 5 1988
PURSUANT TO 207 KAR 5:011,
SECTION 9 (1)

WATER FAILURE

The Utility is responsible for water failure only when in control of the Utility's employees. No customer is paid damages for equipment unless such damages are specifically found to be caused by an act of negligence on the part of the Utility or its employees.

BY: Charles S. Miller
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE January 21 1988
Month Day Year

DATE EFFECTIVE January 5 1988
Month Day Year

ISSUED BY Harold C. M. Menus Chairman Symsonia, KY
Name of Officer Title Address

FOR Northwestern portion of Graves
County

P.S.C. Ky. No. 2

Original Sheet No. 3

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No. 1

Original Sheet No. 2 and 3

RULES AND REGULATIONS

PROTECTION BY CUSTOMER

Customer shall protect the equipment of the Utility on his premises and shall not interfere with Utility's property or permit ~~third parties~~ ^{public service commission} except by duly authorized representatives of the Utility of KENTUCKY
EFFECTIVE

NOTICE OF TROUBLE

Customer shall give immediate notice to the Utility of any irregularities or unsatisfactory service and of any defects known to the customer. PURSUANT TO R.S. 5.011, SECTION 9(1)

MAINTENANCE

The Utility may at any time deemed necessary, suspend water service to any customer or customers for the purpose of making repairs, changes, or improvements upon any part of its system. The Utility shall give reasonable notice of such suspension of service to the customer.

The Utility shall be responsible for the maintenance of that portion of the service line installed by the Utility and the customer shall be responsible for the maintenance of that portion thereof installed by the customer.

EXTENSION OF SERVICE

The Utility shall determine the total cost of the proposed water main extension (exclusive of the meter connections) and the total length of the extension. The Utility shall pay that portion of the cost of the water main extension equal to 50 feet for each applicant for service. That part of the cost not covered by the Utility's portion shall be contributed equally by those applicants desiring service on the main extension. Each applicant will also be required to pay the Utility's approved connection fee for a meter connection to the main extension.

For a period of five years after the original construction of the main extension each additional customer directly connected to each particular extension will be required to contribute to the cost of that water main extension based on a recomputation of both the Utility's portion of the total cost and each customer's contribution as set out above. The Utility

DATE OF ISSUE January 21, 1988
Month Day Year

DATE EFFECTIVE January 5, 1988
Month Day Year

ISSUED BY Harold C. McManus
Name of Officer

Chairman
Title

Symsonia, KY
Address

FOR Northwestern portion of Graves
County

P.S.C. Ky. No. 2

Original Sheet No. 4

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No. 1

Original Sheet No. 3 and 4

RULES AND REGULATIONS

The Utility must refund to those customers that have previously contributed to the cost of each main extension itself that amount necessary to reduce their contribution to the currently calculated amount for each customer connected to that extension. All customers directly connected to each main extension for a five-year period after it is placed in service are to contribute equally to cost of construction of the water main extension itself. In addition each customer must pay the approved connection fee applicable at the time of their application for the meter connection. The connection fee is not part of the refundable cost of the extension and may be charged during the refund period. After the five-year refund period expires, any additional customer applying for service on each main extension will be connected for the amount of the approved connection fee only. Also, after the five-year refund period expires, the Utility will be required to make refunds for an additional five-year period in accordance with 807 KAR 5:066, Section 12(b).

The Utility may propose a longer or shorter period than the five-year period if appropriate.

LINE RELOCATIONS

When necessary to move or relocate facilities, the cost will be paid by the party or parties requesting such relocation.

BILLING, COLLECTION, PENALTIES

Bills for water service furnished by the Utility will be mailed no later than the 5th of each month and will be due and payable within 10 days, or by the 15th day of the month. A 10 percent late payment penalty charge will be applicable after the due date of any account.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 5 1988

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: George L. Miller
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE January 21, 1988
Month Day Year

DATE EFFECTIVE January 5, 1988
Month Day Year

ISSUED BY Harold C. McManus Chairman Symsonia, KY

SYMSONIA WATER DISTRICT

(Name of Utility)

RATES AND CHARGES

D. Deposits.

1. Deposits to secure payment. The utility may require a minimum cash deposit or other guaranty to secure payment of bills.
2. Equal Deposits. An equal deposit amount for each class of customers will be established based on the average annual bill of customers in that class. Deposit amounts will not exceed two-twelfths (2/12) of the average annual bill of customers in each class where bills are rendered monthly.
3. Recalculation of deposits. If the utility retains the deposit for more than eighteen (18) months, it will notify customers in writing that, at the customer's request; the deposit will be recalculated every eighteen- (18) months based on actual usage of the customer. The notice of deposit recalculation will be included either on the customer's application for service or on the receipt of deposit, or may be included annually with or on customer bills. The notice of deposit recalculation will state that if the deposit on account differs by more than ten (10) dollars for residential customers, or by more than ten (10) percent for nonresidential customers, from the deposit calculated on actual usage, then the utility will refund any over-collection and may collect any underpayment. Refunds will be made either by check or by credit to the customer's bill, except that the utility will not refund any excess deposit if the customer's bill is delinquent at the time of recalculation.
4. Waiver of Deposits. The deposit may be waived upon a customer's showing of satisfactory credit or payment history. In determining whether a deposit will be required or waived, the following criteria will be considered:
 - a) Previous payment history with the utility. If the customer has no previous history with the utility, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
 - b) Whether the customer has an established income or line of credit.

DATE OF ISSUE _____

Month / Date / Year

DATE EFFECTIVE _____

Month / Date / Year

ISSUED BY _____

(Signature of Officer)

TITLE CHAIRMAN

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
8/9/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By _____
Executive Director

FOR NORTHERN PORTION OF GRAVES CO.
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

SYMSONIA WATER DISTRICT
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

- c) Length of time the customer has resided or been located in the area.
 - d) Whether the customer owns the property to be served.
 - e) Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.
5. Additional deposit requirement. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, the utility may require that a deposit be made. The utility may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage.
6. Receipt of deposit. The utility will issue a receipt to every customer that pays a deposit. The receipt will show the name of the customer, location of the service or customer account number, date, and amount of deposit. If the notice of recalculation described in this section is not included in the utility's application for service or mailed with customer bills, the receipt of deposit will contain the notification. If deposit amounts change, the utility will issue a new receipt of deposit to the customer.
7. Deposits as a condition of service. Service may be refused or discontinued if payment of requested deposits is not made.
8. Interest on deposits. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis, except that the utility will not be required to refund or credit interest on deposits if the customer's bill is delinquent on the anniversary of the deposit date. Upon termination of service, the deposit, any principal amounts, and interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____
Month / Date / Year

ISSUED BY [Signature] _____
(Signature of Officer)

TITLE CHAIRMAN

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
8/9/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By [Signature]
Executive Director

P.S.C. Ky. No. 2

First Revised Sheet No. 5

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No. 1

Original Sheet No. 4

RULES AND REGULATIONS

DEPOSITS

The Utility may require from any customer or applicant for service a minimum cash deposit or other guaranty to secure payment of bills of an amount not to exceed two-twelfths (2/12) of the estimated annual bill of such customer or applicant, where bills are rendered monthly or an amount not to exceed three-twelfths (3/12) of the estimated annual bill of such customer or applicant, where bills are rendered bimonthly or an amount not to exceed four-twelfths (4/12) of the estimated bill of such customer or applicant where bills are rendered quarterly. The Utility may require an equal deposit from all applicants for the same class of service. If the Utility retains a residential deposit for more than eighteen (18) months, it shall advise the customer that the deposit will be recalculated based on actual usage upon the customer's request. The notice of deposit recalculation shall state that if the deposit on account differs by more than ten (10) dollars from the deposit calculated on actual usage, then the utility shall refund any over collection and may collect any underpayment. Refunds may be made by check or by credit to the customer's bill.

C
8/19/2006

Notification of a customer's right to a deposit recalculation will be made at least once annually. The notice may be made by means of a general mailing (or bill stuffer) to all customers which specifies the above condition. The utility shall not be required to refund any excess deposit if the customer's bill is delinquent by more than one (1) billing period at the time of recalculation.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
JUNE 2, 1992
CANCELLED

Interest will be paid annually on deposits at the rate prescribed by law.

DISCONTINUANCE OF SERVICE BY UTILITY

The Utility may refuse or discontinue service to an applicant or customer after proper notice, for failure to comply with its rules and regulations or state and municipal rules and regulations, when a customer or applicant refuses or neglects to provide reasonable access to the premises, for fraudulent or illegal use of service, or for nonpayment of bills, the customer shall be given at least five (5) days written notice, separate from the original bill, and cut-off shall be

DATE OF ISSUE Month Day Year

DATE EFFECTIVE Month Day Year PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

ISSUED BY Harold C. McManus Chairman
Name of Officer Title

BY: Harold C. McManus
PUBLIC SERVICE COMMISSION MANAGER
Address

~~Northwestern~~ portion of Grav
County

P.S.C. Ky. No. 2

First Revised _____ Sheet No. 6

SYMSONIA WATER DISTRICT

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

RULES AND REGULATIONS

effected not less than twenty (20) days after the mailing date of the original bill unless, prior to discontinuance, a residential customer presents to the utility a written certificate, signed by a physician, registered nurse, or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected premises in which case service will not be discontinued until the affected resider can make other living arrangements or until thirty (30) days elapse from the date of the utility's notification. When a dangerous condition is found to exist on the customer's or applicant's premises, the service will be cut off without notice, or refused, provided that the utility notify the customer or applicant immediately of the reasons for the discontinuar or refusal and the corrective action to be taken by the applicant or customer before service can be restored or initally rendered.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 21 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Charles Deller
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE _____
Month Day Year

DATE EFFECTIVE _____
Month Day Year

ISSUED BY Harold C. McManus
Name of Officer

Chairman
Title

Symsonia, KY
Address

FOR Northwestern Graves County, Ky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

Symsonia Water District
(Name of Utility)

RULES & REGULATIONS

FIRE DEPARTMENTS:

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for the purpose of fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15th day of the following calendar month.

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water.

A non-reporting user's usage shall be presumed to 0.3 percent of the utility's total water sales for the calendar month. A non-reporting user may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and may adjust the presumed usage amount accordingly.

The non-reporting user shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting user shall also be assessed a penalty of \$ 100.00 for each failure to submit a report in a timely manner.
PER QUARTER

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____
Month / Date / Year

ISSUED BY [Signature]
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <u>[Signature]</u>
EFFECTIVE 11/20/2010 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Symsonia
Community, Town or City
P.S.C. NO. _____
SHEET NO. _____
CANCELLING P.S.C. NO. _____
SHEET NO. _____

SYMSONIA WATER DISTRICT
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

RATE
PER UNIT

MONITORING OF CUSTOMER USAGE

At least once annually the Company will monitor the usage of each customer according to the following procedure:

1. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.
3. If the annual usages differ by 30 percent or more and cannot be attributed to a readily identified common cause, the Company will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Company will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the Company will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
6. The Company will notify the customers of the investigation, its findings, and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the Company will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiries.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 21 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

DATE OF ISSUE May 12, 1992
ISSUED BY Harold M. Manis
Name of Officer

DATE EFFECTIVE May 12, 1992
TITLE Chairman PUBLIC SERVICE COMMISSION MANAGER

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. _____ dated _____.

FOR Northeastern portion of Graves County
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 15

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

Symsonia Water District
(Name of Utility)

Leak Adjustment Policy

(N)
↓

The utility does not adjust a customer's bill when a leak has occurred. The utility incurs a significant cost for water and these costs must be recovered. Therefore, the customer will be charged for all water passing through the meter at the utility's regular schedule of rates.

DATE OF ISSUE June 13, 2018

Month / Date / Year

DATE EFFECTIVE August 1, 2018

Month / Date / Year

ISSUED BY [Signature]

(Signature of Officer)

TITLE BOARD CHAIRMAN

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Gwen R. Pinson
Executive Director

Gwen R. Pinson

EFFECTIVE

8/1/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

SYMSONIA WATER - SEWER DISTRICT
 P.O. BOX 99
 SYMSONIA, KY 42082 PHONE: (502) 351-4470

SYMSONIA WATER - SEWER DISTRICT
 P.O. BOX 99
 SYMSONIA, KY 42082

ADDRESS CORRECTION REQUESTED _____ TO _____

ACCOUNT _____

SERVICE AT _____

TYPE	PRESENT	PREVIOUS	USAGE	CHARGES

MAIL TO: _____

RATES AVAILABLE UPON REQUEST

ACCOUNT	DUE DATE

CLASS	AMOUNT DUE ON OR BEFORE DUE DATE	DUE DATE	AMOUNT DUE AFTER DUE DATE	AMOUNT DUE ON OR BEFORE DUE DATE	SAVE THIS	AMOUNT DUE AFTER DUE DATE

PLEASE BRING ENTIRE BILL TO OFFICE OR MAIL STUB WITH PAYMENT

**PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 EFFECTIVE**

JUN 21 1992

**PURSUANT TO 807 KAR 5:011,
 SECTION 9 (1)**

BY: *Sharon Walker*
 PUBLIC SERVICE COMMISSION MANAGER

SYMSONIA WATER DISTRICT
11105 St Rt 131
Symsonia, Ky 42082

Symsonia Water & Sewer District Customers

Bills are due on the 15th of every month. Any payment not received by 9 a.m. on the 15th will have a penalty added.

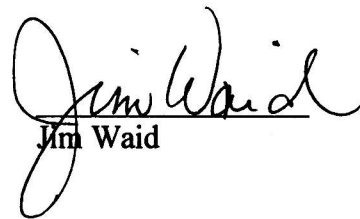
Any past-due balances left unpaid by the time new bills go out at the end of the month, will receive a cut-off notice.

Bills not paid by cut-off date, water will be turned off and a \$40.00 re-connect fee will be collected plus past-due payment before water is turned back on.

If your bill cannot be paid by cut-off date, you can call the office AND come in to sign a contract extending your time for 5 business days. You MUST come in & sign to avoid disconnection of your service.

Customers are responsible for any leaks on the customer side of the water meter. We ask that these leaks be repaired as soon as possible.

Customer


Jim Waid

