

RATTLESNAKE RIDGE WATER
DISTRICT

P.S.C. Ky. No.....10499.....

Cancels P.S.C. Ky. No.....2071.....

Rattlesnake Ridge Water District

OF
Grayson, Carter County, KY.

Rates, Rules and Regulations for Furnishing
Water Service

AT

Rural portions of Carter, Elliott and Lawrence Counties KY.

**PUBLIC SERVICE COMMISSION
OF KENTUCKY**

JAN 20 1989

PURSUANT TO KRS 5:011,
SECTION 4(1)

BY: *Steve Little*
PUBLIC SERVICE COMMISSION MANAGER

Filed with PUBLIC SERVICE COMMISSION OF
KENTUCKY

ISSUED..... *January 20,* 19..... *89*

EFFECTIVE..... *January 20,* 19..... *89*

ISSUED BY..... *Rattlesnake Ridge Water District*
(Name of Utility)

BY *Bill Gillett*
Chairman

FOR Carter, Elliott, Lawrence, Morgan Counties
Community, Town or City

P.S.C. KY. NO. 1

5th Revised SHEET NO. 1

CANCELLING P.S.C. KY. NO. 1

4th Revised SHEET NO. 1

Rattlesnake Ridge Water District
(Name of Utility)

RATES AND CHARGES

Monthly Rates

5/8" x 3/4" Meter

First 1,000 Gallons
Next 4,000 Gallons
Next 5,000 Gallons
Next 10,000 Gallons
Next 20,000 Gallons
Over 40,000 Gallons

\$21.72 Minimum Bill
0.01618 Per Gallon
0.01393 Per Gallon
0.01248 Per Gallon
0.00888 Per Gallon
0.00708 Per Gallon

3/4" Meter

First 5,000 Gallons
Next 5,000 Gallons
Next 10,000 Gallons
Next 20,000 Gallons
Over 40,000 Gallons

\$86.47 Minimum Bill
0.01393 Per Gallon
0.01248 Per Gallon
0.00888 Per Gallon
0.00708 Per Gallon

1" Meter

First 10,000 Gallons
Next 10,000 Gallons
Next 20,000 Gallons
Over 40,000 Gallons

\$156.15 Minimum Bill
0.01248 Per Gallon
0.00888 Per Gallon
0.00708 Per Gallon

1 1/2" Meter

First 30,000 Gallons
Next 10,000 Gallons
Over 40,000 Gallons

\$369.67 Minimum Bill
0.00888 Per Gallon
0.00708 per Gallon

2" Meter

First 50,000 Gallons
Over 50,000 Gallons

\$529.33 Minimum Bill
0.00708 Per Gallon

3" Meter

First 100,000 Gallons
Over 100,000 Gallons

\$883.40 Minimum Bill
0.00708 Per Gallon

(1)

DATE OF ISSUE 7/17/24
Month / Date / Year

DATE EFFECTIVE 7/12/24
Month / Date / Year

ISSUED BY [Signature]
(Signature of Officer)

TITLE Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2023-00338 DATED 7/12/24

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell
Executive Director**

Linda C. Bridwell

**EFFECTIVE
7/12/2024
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)**

FOR Carter, Elliott, Lawrence, Morgan Counties
Community, Town or City

P.S.C. KY. NO. 1

5th Revised SHEET NO. 2

CANCELLING P.S.C. KY. NO. 1

4th Revised SHEET NO. 2

Rattlesnake Ridge Water District
(Name of Utility)

RATES AND CHARGES

4" Meter

First 200,000 Gallons
Over 200,000 Gallons

\$1,591.53 Minimum Bill
0.00708 Per Gallon

(I)

6" Meter

First 500,000 Gallons
Over 500,000 Gallons

\$3,715.94 Minimum Bill
0.00708 Per Gallon

Wholesale Rate

Big Sandy Water District
City of Grayson
City of Vanceburg

0.00484 Per Gallon
0.00484 Per Gallon
0.00429 Per Gallon

Wholesale Rate in Emergency Situations:

City of Olive Hill
Kentucky Department of Parks(Golf Course Only)
Sandy Hook Water District

0.00484 Per Gallon
0.00521 Per Gallon
0.00326 Per Gallon

Water Loss Reduction Surcharge

\$5.53 Per Customer

(N)

DATE OF ISSUE 7/17/24
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ISSUED BY [Signature]
(Signature of Officer)

TITLE MANAGER

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2023-00338 DATED 7/12/24

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director

Linda C. Bridwell

EFFECTIVE

7/12/2024

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Carter, Elliott, Lawrence, Morgan Counties
Community, Town or City

P.S.C. KY. NO. 1

2nd Revised SHEET NO. 3

CANCELLING P.S.C. KY. NO. 1

1st Revised SHEET NO. 3

Rattlesnake Ridge Water District
(Name of Utility)

RATES AND CHARGES

Non-Recurring Charges

Connection Fees:
Meter Size:

5/8" by 3/4" meter \$1,325 (I)

All larger meters Actual Cost

Refundable Deposit \$65.00

Meter Reread Charge \$27.00 (R)

Meter Test Charge \$77.00 (I)

Reconnect Charge \$27.00 (R)

Reconnect Charge After Hours \$72.00 (I)

Service Call/Investigation Charge \$27.00 (R)

Service Call/Investigation Charge After Hours \$72.00 (I)

Termination/Field Service Charge \$37.00 (R)

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ISSUED BY [Signature]
(Signature of Officer)

TITLE Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. 2023-00338 DATED 7/12/24

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**Linda C. Bridwell
Executive Director**

Linda C. Bridwell

**EFFECTIVE
7/12/2024
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)**

FOR Carter, Elliott, Lawrence and Morgan Counties, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

RATTLESNAKE RIDGE WATER DISTRICT
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

CLASSIFICATION OF SERVICE

REGULAR WORKING HOURS are 8:00 a.m. - 5:00 p.m. Monday - Friday (excluding holidays). After hours charge is any other time.

***Termination Charge** will be assessed when a utility representative makes a trip to the premises of a customer for the purpose of terminating service. The charge may be assessed if the utility representative actually terminates service or if, in the course of the trip, the customer pays the delinquent bill to avoid termination. The charge may also be made if the utility representative agrees to delay termination based on the customer's agreement to pay the delinquent bill by a specific date.

***Reconnect Charge** will be assessed to reconnect a service, which has been terminated for nonpayment of bills or violation of the utility's rules or commission administrative regulations.

***After Hours Reconnection charge** will be assessed for any reconnection made after regular business hours.

***Meter Test Charge** will be assessed if a customer request their meter be tested and the meter tests show the meter to be less than 2 percent fast.

***Service Investigation Charge** will be assessed for each trip for service investigation during regular working hours if interruption of a service or service problem is associated with the customers own plumbing facilities and beyond the Water District delivery point and is not caused by failure of District's facility.

***After Hours Service Investigation Charge** will be assessed for each trip for service investigation made after regular business hours.

***Meter Reading Recheck Charge** will be assessed when a customer request the meter be rechecked for a correct reading and the meter was not misread.

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DATE OF ISSUE MARCH 12, 2008

DATE EFFECTIVE JANUARY 1, 2008

ISSUE BY Bill Gilbert

TITLE CHAIRMAN

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

In case no. 2007-00484 DATED MARCH 7, 2008

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

1/1/2008

**PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By [Signature]
Executive Director

RATTLESNAKE RIDGE WATER DISTRICT
(Name of Utility)

Credit / Debit Cards

A fee will be assessed to customers that pay their bill by credit or debit card. This method of payment may be made in person at the utility office or by telephone.

If on the bill due date an attempt to pay by credit /debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the card is denied, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit /debit card, the utility will assess a fee equal to that charged to the utility by the credit or debit card processing company to process the transaction. This fee is generally calculated using a formula applied to the balance of the amount charged to the credit /debit account but may be a flat fee per transaction. Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

DATE OF ISSUE September 9, 2009
MONTH/DATE/YEAR
DATE EFFECTIVE October 14, 2009
MONTH/DATE/YEAR
ISSUE BY Billy A. Elliott
MONTH/DATE/YEAR
TITLE CHAIRMAN
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
In case no. _____ DATED _____

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
10/14/2009
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**
By [Signature]
Executive Director

FOR Carter, Elliott, Lawrence and Morgan Counties, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

RATTLESNAKE RIDGE WATER DISTRICT
(Name of Utility)

-RULES AND REGULATIONS

The following rules and regulations are hereby adopted, subject to change by the Commission at anytime. These rules and regulations are intended to supplement the Bond Resolution, the Rate Resolution, and the By-Laws.

- A. All taps and connections to the mains of the District shall be made by and/or under the direction and supervision of District personnel.
- B. Water service may be discontinued by the District for any violation of any rule, regulation, or condition, and especially for any of the following reasons:
 - 1. Misrepresentation in the application or contract as to the property or fixtures to be supplied or additional use to be made of water.
 - 2. Failure to report to the District additions to the property or fixtures to be supplied or additional use to be made of water.
 - 3. Resale of water.
 - 4. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep such pipes in a suitable state of repair.
 - 5. Tampering with meter, meter seal, service, or valves, or permitting such tampering by others.
 - 6. Connection, cross-connection, or permitting the same of any separate water supply to premises which receive water from the District.
 - 7. Non-payment of bills.
- C. Any customer desiring to discontinue the water service to his premises for any reason must give notice of discontinuance in writing or in person at the business office of the District at least three (3) days prior to the date of discontinuance stated in such notice; if such notice in writing is not given, a customer shall remain liable for all water used and service rendered to such premises by the District until such notice is received by the District.

DATE OF ISSUE MARCH 12, 2008
DATE EFFECTIVE JANUARY 1, 2008
ISSUE BY Bill Gilbert
TITLE CHAIRMAN
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
In case no. 2007-00484 DATED MARCH 7, 2008

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

1/1/2008

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By [Signature]
Executive Director

FOR Carter, Elliot, Lawrence, Morgan
Community, Town or City

P.S.C. KY. NO. 1

1st Revised SHEET NO. 7

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

Rattlesnake Ridge Water District
(Name of Utility)

RATES AND CHARGES

D. Bills and notices relating to the conduct of the business of the District will be mailed to the customer at the address listed on the user’s agreement unless a change of address has been filed in writing with the District and the District shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.

E. 1. Bills for water service are due and payable at the office of the District or to any designated agent, on the date of issue. Bills will be dated and mailed on the last working day of each month. The past due date shall be the tenth day after the date of issue. After the tenth day a ten per cent (10%) penalty will be assessed.

2. All bills not paid on or before the past due date shall be deemed delinquent. Notices will be mailed giving that customer five (5) days’ written notice of intent to terminate. Under no circumstances shall service be terminated before twenty (20) days after the mailing date of the original unpaid bill. The water supply to the customer will be discontinued provided, however, if, prior to discontinuance of service, there is delivered to the District, or to its employee empowered to discontinue service, a written certificate signed by a Physician, a registered nurse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity on the affected premise service shall not be discontinued for 30 days beyond the termination date.

F. Where the water supply to the customer has been discontinued for nonpayment of delinquent bills, a Reconnect Charge will be assessed for reconnection of water service, but the reconnection will not be made until all delinquent bills and other charges, if any, owed by the customer to the District have been paid.

G. The District may require a minimum cash deposit or other guarantee to secure payment of bills.

DATE OF ISSUE 7/17/24
Month / Date / Year

DATE EFFECTIVE 7/12/24
Month / Date / Year

ISSUED BY [Signature]
(Signature of Officer)

TITLE Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2023-00338 DATED 7/12/24

KENTUCKY PUBLIC SERVICE COMMISSION
Linda C. Bridwell Executive Director
<i>Linda C. Bridwell</i>
EFFECTIVE 7/12/2024 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

T

FOR Carter, Elliott, Lawrence and Morgan Counties, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RATTLESNAKE RIDGE WATER DISTRICT
(Name of Utility)

RULES AND REGULATIONS

Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The District may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the District. If the customer has no previous history with the District, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
2. Whether the customer has established income or line of credit.
3. Length of time the customer has resided or been located in the area.
4. Whether the customer owns property in the area.
5. Whether the customer has filed bankruptcy proceedings within the last seven years.
6. Whether another customer with a good payment history is willing to sign as guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the District may collect

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DATE OF ISSUE MARCH 12, 2008
DATE EFFECTIVE JANUARY 1, 2008
ISSUE BY Bill Gilbert
TITLE CHAIRMAN
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
In case no. 2007-00484 DATED MARCH 7, 2008

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

1/1/2008

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By [Signature]
Executive Director

FOR Carter, Elliot, Lawrence, Morgan
Community, Town or City

P.S.C. KY. NO. 1

1st Revised SHEET NO. 9

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

Rattlesnake Ridge Water District
(Name of Utility)

RATES AND CHARGES

any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

Upon the payment of such deposits, the District shall issue to such customer a certificate of deposit, showing the name of the customer, the location of the initial premises occupied by the customer, and the date and amount of the deposit.

H. All meters shall be installed, renewed, and maintained at the expense of the District, and the District reserves the right to 'determine the size and type of meter used.

I. It shall be the policy of the District to test each water meter in accordance with 807 KAR 5:066, Section 16. In addition, upon written request of any customer, the meter serving such customer shall be tested by the District. Such test will be made without charge to the customer if the meter has not been tested within 12 months preceding the requested test; otherwise, the Meter Test Charge will be assessed if the test shows the meter less than two (2) percent fast.

T

If a meter is inaccurate in excess of 2%, whether upon periodic testing or upon requested testing, additional tests shall be made at once to determine the average error of the meter, and the adjustment shall be made in the customer's water bills as follows:

1. If the result of such tests shows an average error greater than 2% fast, the customer's bill for the period during which the meter error is known to have existed shall be recomputed and the account adjusted on the basis of the test. If the period during which the meter error existed cannot be determined, the customer's bill shall be recomputed on one-half (1/2) of the elapsed time since the last previous test, but in no event to exceed 12 months; provided, however, that if time for the periodic test has overrun to the extent of % of the time elapsed since the last previous test exceed 12 months, the refund shall be for 12 months, specified above, plus those months exceeding the periodic test period; provided, further, that such refund may be limited to the 12 month period if failure to make the periodic test was due to causes beyond the control of the District.

DATE OF ISSUE 7/17/24
Month / Date / Year


DATE EFFECTIVE 7/12/24
Month / Date / Year

ISSUED BY [Signature]
(Signature of Officer)

TITLE Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2023-00338 DATED 7/12/24

KENTUCKY PUBLIC SERVICE COMMISSION
Linda C. Bridwell Executive Director

EFFECTIVE 7/12/2024 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Carter, Elliott, Lawrence and Morgan Counties, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

RATTLESNAKE RIDGE WATER DISTRICT
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

- 2. If the results of such tests shows an average error greater than 2% slow, the customer's bill for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the test. If the period during which the meter error existed cannot be determined, then the customer's bill shall be recomputed for one-half (1/2) of the elapsed time since the last previous test, but in no event to exceed 12 months.
- 3. If the result of such tests necessitates making a refund or back billing a customer, the customer shall be notified in writing of the percentage of error, fast or slow, the date(s) of testing and the amount of charge or credit to be shown on the next bill of the customer.
- J. Where a meter has ceased to register, or meter reading could not be obtained, the quantity of water consumed will be based upon an average of the prior six months consumption and the conditions of water service prevailing during the period in which the meter failed to register.
- K. The District shall make all reasonable efforts to eliminate interruption of service and when such interruptions occur will endeavor to establish service with the shortest possible delay. When the service is interrupted all consumers affected by such interruption will be notified in advance whenever it is possible to do so.
- L. The District shall in no event be held responsible for any claims made against it by reason of the breaking of any mains or service pipes or by reason of any other interruption of the supply of water caused by the failure of machinery or stoppage for necessary repairs and no person shall be entitled to damages nor for any portion of a payment refunded for any interruption of service which in the opinion of the District may be deemed necessary.
- M. Customers having boilers and/or pressure vessels receiving a supply of water from the District must have a check valve on the water supply line and a vacuum valve on the stream line to prevent collapse in case the water supply from the District is discontinued or interrupted for any reason, with or without notice.
- N. The premises receiving a supply of water and all service lines, meters and fixtures, including any f fixtures within said premises, shall at all reasonable hours be subject to inspection by the District.

DATE OF ISSUE MARCH 12, 2008
DATE EFFECTIVE JANUARY 1, 2008
ISSUE BY Bill Gilbert
TITLE CHAIRMAN
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
In case no. 2007-00484 DATED MARCH 7, 2008

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
1/1/2008
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By [Signature]
Executive Director

FOR Carter, Elliott, Lawrence and Morgan Counties, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RATTLESNAKE RIDGE WATER DISTRICT
(Name of Utility)

RULES AND REGULATIONS

- O. Piping on the premises of a customer must be so installed that connections are conveniently located with respect to the District lines and mains. The customer shall provide a place for metering which is unobstructed and accessible at all times.
- P. An extension of the District's Distribution Main of fifty (50) feet or less shall be made without charge (other than the prescribed standard connection charge) for a prospective customer who shall apply for and contract to use service for one (1) year or more and who provided a guarantee for such service. All other water distribution main extensions shall be in accordance with Commission Regulation 807 KAR 5:066, Section 11.
- Q. If any loss or damage to the property of the District or any accident or other injury to persons or Property is caused by or results from the negligence or wrongful action of the customer, member of his household, his agent, or employee, the cost of the necessary repairs or replacements shall be paid.
- R. Water furnished by the District may be used for domestic consumption by the customer, member of his household, and employees only. The customer shall not sell the water to any other person.
- S. All customers shall grant or convey, or shall cause to be granted or conveyed, to the District a perpetual easement and right of way across any property owned or controlled by the customer wherever said easement or right of way is necessary for the District water facilities and lines so as to be able to furnish service to the customer.
- T. Complaints' may be made to the operator of the system whose decision may be appealed to the Commission of the District within ten days; otherwise the operator's decision will be final.
- U. At least once annually the District will monitor the usage of each customer according to the following procedure:
 - 1. The customer's annual usage for the most recent 12 month period will be compared with the annual usage for the 12 months immediately preceding that period.
 - 2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.

DATE OF ISSUE MARCH 12, 2008
 DATE EFFECTIVE JANUARY 1, 2008
 ISSUE BY Bill Gilbert
 TITLE CHAIRMAN
 BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
 In case no. 2007-00484 DATED MARCH 7, 2008

**PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 EFFECTIVE
 1/1/2008
 PURSUANT TO 807 KAR 5:011
 SECTION 9 (1)**

By [Signature]
 Executive Director

FOR Carter, Elliott, Lawrence and Morgan Counties, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RATTLESNAKE RIDGE WATER DISTRICT
(Name of Utility)

RULES AND REGULATIONS

3. If the annual usages differ by 50% or more and cannot be attributed to a readily identified common cause, the District will compare the customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the District will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the District will test the customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
6. The District will notify the customers of the investigation, its findings, and any refunds or back billing in accordance with 807 KAR 5:006, Section 10(4) and (5).

In addition to the annual monitoring, the District will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

V. FIRE PROTECTION

1. The Water District will install fire hydrants for the City and County fire departments, or others provided the Water District is reimbursed for the cost of installation and the Water District's engineers determine that at the location the fire hydrant is to be installed, a flow rate from the fire hydrant will meet the requirements of the Kentucky Public Service Commission ("PSC").
2. Fire hydrants installed prior to June 7, 1992, that have a flow rate of less than 250 GPM @ 20 psi residual pressure will be identified and the fire department advised in writing of the fire hydrant location.
3. While fire hydrants are provided as a service to the public within the Water District's service area, because of the potential for damage to the Water District's system and unmetered use of water at fire hydrants installed directly on the Water District's water mains, these fire hydrants are only to be used and operated for fighting fires by the fire departments.

DATE OF ISSUE MARCH 12, 2008
DATE EFFECTIVE JANUARY 1, 2008
ISSUE BY *Bill Gilbert*
TITLE CHAIRMAN
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
In case no. 2007-00484 DATED MARCH 7, 2008

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

1/1/2008

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By *J. D. Brown*
Executive Director

FOR Carter, Elliot, Lawrence, Morgan
Community, Town or City

P.S.C. KY. NO. 1

1st Revised SHEET NO. 13

CANCELLING P.S.C. KY. NO.

 SHEET NO.

Rattlesnake Ridge Water District
(Name of Utility)

RATES AND CHARGES

4. As a service to the public within its service area and for the protection of the public welfare, the Water District will furnish water to fight a fire from a fire hydrant connected directly to the Water District's water main at each fire location free of charge for a period not to exceed a total of 4 hours of usage - as defined below in Section V-8-b. In the event that more than 4 hours of usage occurs in fighting a fire, the owner of the property where the fire occurs shall pay for all of the water used in excess of 4 hours of usage, in accordance with the Water District's standard water rate as in effect on the date of the fire and approved by the PSC.

5. Fire hydrants shall not be used by any contractor, property owner, governmental agency, individual, corporation, or others to secure water for any purpose. The use of a fire hydrant by anyone other than properly authorized fire department personnel for fighting a fire shall be considered a "theft of service" and prosecuted in accordance with the laws of the Commonwealth of Kentucky. The user shall pay the Water District for, any damages to the Water District's property, and the full cost of the services fraudulently obtained along with all other applicable costs of the Water District allowed under the laws of the Commonwealth of Kentucky. If the Water District is required to inspect a fire hydrant or otherwise investigate improper use of a fire hydrant and a user is found to have used water from a fire hydrant for improper purposes, the user shall also be assessed a Service Call/Investigation Charge.

6. The fire departments utilizing fire hydrants connected to the Water District's water main shall maintain a record of any water used, including the date, location, the time that the fire department began pumping water, the time that the fire department discontinued pumping water, the approximate rate(s) of flow, the length of any interruptions in pumping water, the causes of the fire, and property owner for whom the water was used and shall file a report with the Water District monthly. The record of the fire department in conjunction with the Water District's daily master meter readings and normal daily water usage for the service zone will be used in determining the amount of water used to fight a fire. Any fire department that fails to submit its monthly report for water usage as required by this rule shall be assessed a penalty of \$100.00 for each failure.

7. The District does not guarantee a water supply including the supply to the Customer's fire protection system at any particular flow rate or pressure. The fire flow may vary depending on other water demands on the system, various water facility limitations, or other circumstances (including but not

T

DATE OF ISSUE 7/17/24
Month / Date / Year


DATE EFFECTIVE 7/12/24
Month / Date / Year

ISSUED BY [Signature]
(Signature of Officer)

TITLE Manager

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2023-00338 DATED 7/12/24

KENTUCKY PUBLIC SERVICE COMMISSION
Linda C. Bridwell Executive Director

EFFECTIVE 7/12/2024 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Carter, Elliott, Lawrence and Morgan Counties, Kentucky
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RATTLESNAKE RIDGE WATER DISTRICT
(Name of Utility)

RULES AND REGULATIONS

limited to power failure, water main/line breakage, etc.). The customer will indemnify and hold harmless the District and its employees from and against all claims, damages, losses, and expenses incurred as a result of insufficient water supply including supply to the customer's fire protection system or any failure of the detector check valve installation, metering equipment, and/or appurtenances.

8. For purposes of "FIRE PROTECTION" the following definitions shall apply:
- a. A "fire" as used hereinabove shall include any conflagration on a publicly or privately owned property. An re-ignition of a previously extinguished conflagration on the same property shall be considered a single fire and any fire resulting from the same cause shall be considered a single fire except that a fire on property owned by different persons or entities shall be considered separate fires.
 - b. "Hours of usage" as used hereinabove is measured from the time the fire department begins pumping water at the scene of the fire until the fire department ceases pumping water to the fire. In the event the fire department ceases pumping water for a period of time but later continues pumping to the same fire, the "hours of usage" shall be tolled while no pumping occurs and continue to accumulate after pumping continues. Any partial hours of usage are rounded to the nearest hour.

DATE OF ISSUE MARCH 12, 2008
DATE EFFECTIVE JANUARY 1, 2008
ISSUE BY Bill Gillett
TITLE CHAIRMAN
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
In case no. 2007-00484 DATED MARCH 7, 2008

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

1/1/2008

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By [Signature]
Executive Director

For: Carter/Elliott/Lawrence&Morgan counties .KY

PSC KY Number: 1

1st Revised Sheet No. 15

Cancelling PSC KY Number: _____

Sheet No. _____

Rattlesnake Ridge Water District

(Name of Utility)

Leak Policy.

While a utility is not required to have a leak adjustment policy to adjust bills due to a water leak, this utility chooses to offer a leak adjustment under the following conditions:

(T)

1. The customer must request a leak adjustment in writing to the utility, and must provide a plumber's statement or other proof showing the leak has been repaired.
2. The customer's bill will be based on two components. The first step will be to calculate the customer's average monthly usage over a twelve-month period. The second step will be to deduct the customer's average monthly usage (as calculated above) from the total amount of water that passed through the meter. The usage calculated in step one will be billed at the utility's regular rates, while the remaining usage will be charged at the per thousand gallon leak adjustment rate. All water passing through the meter must be accounted and paid for by the customer. Therefore, the customer will owe the amount of his/her average bill plus the per thousand gallon leak adjustment rate for the remainder of the water that passed through the meter.
3. If the meter or customer is so new that usages are not available for an entire twelve month period, the water bill will be estimated by the utility and adjusted upward or downward when a twelve-month average of actual meter readings are available.
4. Wholesale customers are not eligible for this Leak Policy.
5. Only 2 leak adjustment(s) will be made for a specific service location during any given 60 month period.
6. The leak adjustment rate shall be:

The lowest step in the utility's rate design.. The customer will pay a reasonable amount on the leak and the remaining amount will be set up on a payment plan for a six - month period.

DATE OF ISSUE 12/09/2021
Month / Day / Year

DATE EFFECTIVE _____
Month / Day / Year

ISSUED BY *Bill Hunt*
(Signature of Officer)

TITLE *Chairman*

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director

Linda C. Bridwell

**EFFECTIVE
2/1/2022**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



**RATTLESNAKE RIDGE
WATER DISTRICT**

5302 S. St. Hwy 7
P.O. Box 475
Grayson, KY 41143

ACCOUNT NUMBER	BILL DATE	TOTAL AMOUNT DUE	DUE DATE	PAY THIS AMOUNT AFTER DUE DATE
	11/27/2023	44.23	12/10/23	46.28

SERVICE	RATE CODE	TYPE OF READING	CURRENT READING	PREVIOUS READING	CONSUMPTION	UNIT OF MEASURE	CHARGES
**		PREVIOUS BALANCE					23.14
WATER	WA	ACT	2410	2210	200	GAL	20.48
SCHL TX	LT						.61

You may pay your bill by calling: 1-844-915-1236 or online at www.rwdwater.org. Please pay your bill by the 10th to avoid LATE FEE.

OUR OFFICE WILL BE CLOSED:
DEC. 25th & 26th
and
DEC 29th & JAN 1

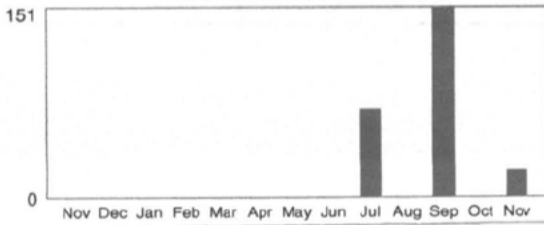
HAVE A MERRY CHRISTMAS & HAPPY NEW YEAR!!

SERVICE DATE: 10/03/23-11/02/23

AMOUNT DUE **44.23**

SERVICE ADDRESS:

WATER HISTORY



Annual Water Quality Availability Notice

2021 Rattlesnake Ridge Water District annual water quality report is available. Please go to <http://www.tapwaterinfo.com/rattlesnake.pdf> for important information regarding your Annual Drinking Water Quality report or to request a paper copy call (606) 474-7570.



**RATTLESNAKE RIDGE
WATER DISTRICT**

5302 S. St. Hwy 7
P.O. Box 475
Grayson, KY 41143

ACCOUNT NUMBER	DUE DATE	AMOUNT DUE NOW
	12/10/23	44.23
AMOUNT DUE AFTER DUE DATE	AMOUNT ENCLOSED	
46.28		



096216



3246

RATTLESNAKE RIDGE WATER DISTRICT
P.O. Box 475
Grayson, KY 41143

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director

EFFECTIVE

10/18/2024

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

WATER USER CONTRACT

This Water User Contract, made and entered into by and between _____ known to and referred to as **Customers**, and **Rattlesnake Ridge Water District**, of P.O. Box 475, Grayson, Kentucky 41143 hereinafter known and referred to as **Water District**:

WITNESSETH:

The undersigned **Customer** does hereby agree to purchase water from the **Water District** and to pay all initial installation and connection fees, together with all standard monthly water charges which may be fixed by **The Board of Commissioners of the Rattlesnake Ridge Water District** and/or **Utility Regulatory Commission for the Commonwealth of Kentucky**. The **Customer** agrees to pay each consecutive monthly payment, at all appropriate rates, for water service, when due, and to further comply with, and be bound by, the provisions of the policy and/or amendments of the **Water District** together with such rules and regulations as may, from time to time, be adopted by the **Water District**.

The **Customer** agrees to permit the **Water District** to lay, maintain, repair, remove, and disconnect a service line and meter, and read such meter at a point on **Customer's** property to be designated by the **Water District** for each meter, with the right of ingress and egress for these purposes over **Customer's** property, and further to grant a **Water Line Easement to the Water District** for the construction and operation of said water line.

The **Customer** will install and maintain a service at his own expense, which service line will begin at the water meter and extend to the dwelling or other portions of **Customer's** property. The **Customer** assumes responsibility for any damage to metering equipment in making such connection to the meter or water main.

The **Customer** agrees that the water meter may be located at any point along the **Customer's** property, at the closest point to the existing water line, or at some other point which is deemed to be most cost effective to the **Water District**.

The **Water District** agrees to provide to the **Customer**, potable water at reasonable pressure and volume, provided, however, the **Customer** acknowledges that there is no obligation to provide such water service, unless a water main has been constructed and installed, adjacent to, or in proximity with, the property of the **Customer** and further no such service shall be required to be provided until the **Contract** is executed by the duly authorized officer of the **Water District**.

The **Water District** acknowledge receipt of \$700.00 to be applied to the initial installation fee, which total fee will be established by the **Board of Commissioners of the Water District**.

SOCIAL SECURITY #

CUSTOMER _____

TELEPHONE #

This proposal is accepted and this Contract is made on this the _____ day
of _____, 20_____.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

1/1/2008

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By _____

Executive Director

RATTLESNAKE RIDGE WATER DISTRICT

CERTIFICATE OF DEPOSIT

Rattlesnake Ridge Water District
P.O. Box 475
Grayson, Kentucky 41143
Phone (606) 474-7570

THIS CERTIFIES THAT _____
OF _____ HAS PAID A DEPOSIT IN THE
AMOUNT OF \$ _____ FOR _____, ON ACCOUNT NUMBER

UPON REMOVAL OF SERVICE, THIS DEPOSIT SHALL BE:

- APPLIED AGAINST ANY BALANCE DUE ON THIS ACCOUNT.
ANY RESULTING NET BALANCE SHALL BE REFUNDED TO THE CUSTOMER.
- OTHER _____

THIS CERTIFICATE OF DEPOSIT IS NONTRANSFERABLE BY THE CUSTOMER AND MUST BE SURRENDERED TO THE RATTLESNAKE RIDGE WATER DISTRICT WHEN SERVICE IS TERMINATED.

THIS FURTHER CERTIFIES THAT A NON-REFUNDABLE SERVICE CONNECT/RECONNECT FEE
OF \$ _____ HAS BEEN PAID.

DATE _____ SIGNED _____

DATE _____ SIGNED _____

Consumer's Name/Social Security Number

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

1/1/2008

Rattlesnake Ridge Water District Representative

PURSUANT TO 807 KAR 5.011
SECTION 9 (1)

UPON THE CUSTOMER'S REQUEST, THIS DEPOSIT CAN BE RECALCULATED AFTER THE
CUSTOMER. IF THE DEPOSIT ON THE ACCOUNT DIFFERS BY MORE THAN \$1
COLLECTION AND MAY COLLECT ANY UNDERPAYMENT.

By


Executive Director

ACTUAL USAGE OF THE
WILL REFUND ANY OVER

**RATTLESNAKE RIDGE WATER DISTRICT
P.O. BOX 475
GRAYSON, KENTUCKY 41143
(606) 474-7570**

PARTIAL PAYMENT AGREEMENT

In accordance with the policies of the Rattlesnake Ridge Water District, and in order to either prevent the disconnection of or restore water service in my name, I hereby agree to pay the sum of \$_____ today and \$_____ per _____ on the unpaid balance **PLUS** keep current my regular water payments on the account listed below, until the account is paid up-to-date.

I understand that if at any time I do not make payments exactly as stated, that my water service will be discontinued at the account listed below. I also understand that water service will not be restored until all accounts are paid up-to-date and any necessary Service Charges are paid.

Account Number: _____

Customer's Name: _____


Address of Delinquent Service: _____

Date of Signature: _____

Signature: _____

RRWD Employee: _____

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
1/1/2008
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By  _____
Executive Director

FIRE STATIONS _____

UTILITY NAME _____


MONTH OF _____

STATION LOCATION _____

OPERATOR _____

DAY	ESTIMATED GALLONS USED	COMMENTS	DAY	ESTIMATED GALLONS USED	COMMENTS
1			16		
2			17		
3			18		
4			19		
5			20		
6			21		
7			22		
8			23		
9			24		
10			25		
11			26		
12			27		
13			28		
14			29		
15			30		
			31		

TOTAL GALLONS (EST.) _____

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
1/1/2008
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
By 
Executive Director

RATTLESNAKE RIDGE WATER DISTRICT
LEAK ADJUSTMENT REQUEST

Date: _____


I _____, had a water leak. The leak was found on _____. The leak was fixed _____. I am requesting to have a leak adjustment. I understand that I'm only allowed to have two leak adjustments within 5 years. I also understand that until the adjustment is done, I still need to make a payment on my account each month.

X _____

Account # _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

2/1/2022

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)