

**NORTHERN KENTUCKY WATER SERVICE DISTRICT**

**For NKWSD Area Served**

	P.S.C. No. <u>1</u>
<b>Original</b>	<b>Sheet No. <u>12</u></b>
<b>Adopting</b>	<b>P.S.C.No. <u>1</u></b>
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**RATES, RULES AND REGULATIONS**

**SECTION VIII – PAYMENT OF BILLS Cont'd**

3. Any water user who has been delinquent, or has refused to pay past bills, may be required to place a cash deposit with the District in the sum equal to 1/12 of the customer's annual bill where bills are rendered monthly or 4/12 where bills are rendered quarterly.
4. In the event that the water service is disconnected for nonpayment of bills or failure to comply with the District Rules and Regulations, a reconnection fee will be added to the bill and the customer will be required to pay the full amount due plus the reconnection fee before the water service will be restored to said customer.
5. Payment of bills in Subdistricts: Water bills shall become delinquent on the date indicated on the bill, which is 15 days after billing date; at which time, a 10 percent penalty is added and shown on the bill as the gross amount due. Paragraphs 3 and 4 above also apply.

**SECTION IX – ADJUSTMENT OF WATER BILLS**

No reduction in water charges or billing shall be made for leakage except in cases where it shall occur upon an investigation that the leakage is underground and not subject to detection by ordinary methods and where the owner and other occupants of the premises are free from negligence in causing or failing to report the leakage or in cases during periods of emergency where and by reason of shortages of material or manpower, immediate repairs are not available. No reduction shall be permitted in an amount to exceed 50 percent of the estimated leakage

**SECTION X – METER LOCATION AND REQUIREMENTS**

1. The Water District will determine or approve all meter locations. The owner or water user shall be responsible for maintaining a safe accessible place for the meter to be installed in a ground level meter box with approved covering in the yard. If the customer requests that the District relocate the existing outside meter setting to another outside location that is agreeable with the District, or to move a meter setting from inside to an outside meter setting, then customer will pay the relocation charges per the District's Invoice Billing Policy. However, if the said relocation is initiated by the District for maintenance purposes, then this fee may be waived. Fee will not exceed the cost of a new service in any case.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

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PURSUANT TO 807 KAR 5:011,  
SECTION 9 (1)

**Issued By:** Dennis L. Willaman  
**Officer & Title:** Dennis L. Willaman, P. E.  
**General Manager**

**3049 Dixie Highway, Edgewood, KY 4101**  
**Address**

**BY:** Phillip Garrison  
**DIRECTOR, RATES & RESEARCH DIV.**

*C 1/98*

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**RATES, RULES AND REGULATIONS**

**SECTION X – METER LOCATION AND REQUIREMENTS Cont'd**

- Where a meter is located within a building, it shall be the responsibility of the customer to maintain appropriate conditions to prevent damage to the meter as a result of physical or freezing damage. Should the meter be damaged, the District will replace the meter at a charge of the cost of the meter and time and material, and the customer will be billed per the District's Invoice Billing Policy. If the customer fails to pay the invoice by the stated due date, water service will be discontinued until payment is received. The customer will also be required to pay the additional \$20.00 reconnect fee.

**SECTION XI – METER TEST**

- All District meters will be tested at least every ten years as stated by the P.S.C.
- The meter testing procedure and equipment will conform and be in accordance with all regulations set by the Public Service Commission.
- Meters will be removed and tested for accuracy when requested by any water customer providing that the water customer or a representative of the customer accompany said meter to the office to witness the test. If the meter is within the allowable + or - 2% accuracy, the customer will be charged for the cost of the test. For a 1" meter or smaller, the charge is \$30.00 per test. For meters larger than 1", the charge is the actual cost to the Water District for the test. In the event the meter accuracy varies more than two percent, the cost of the testing shall be borne by the District and a new or reconditioned tested meter will be installed at no cost to the customer. If the meter is more than two percent fast, a refund shall be computed on the basis of the percentage fast that the meter tested for a period not exceeding the previous 12 months.

**SECTION XII – INVOICE BILLING POLICY**

Work performed by District crews, equipment utilized and/or material supplied, will be invoiced and calculated as follows:

- Actual labor cost plus 40% of labor cost to cover labor overhead.

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*Phyllis Lannin*  
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Issued By: *Dennis L. Willaman*

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