

North Manchester Water Assn.

FOR _____

P.S.C. Ky. No. _____

2 Sheet No. 4

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

Rules and Regulations

Addressing the issue of dealing with the adjustment procedures of a customer's bill when he or she has had a water leak, in their lines or plumbing fixtures. When a customer asks for an adjustment, we first take the customer's average usage of water for the past 12 months of which they are charged at our standard rates for what ever size meter that they have, then the amount of water above their average due to a leak, we only charge an adjusted rate of \$2.00 per thousand plus (utility) tax that we are required to charge.

To justify the adustment amount (\$2.00 per thousand), we buy water from our supplier at a rate of \$1.50 per thousand plus we must consider our pumping and electrical costs which is approx. \$0.10 per thousand also we take into consideration the man hours involved and the paper work required to adjust a customer's bill.

This procedure of bill adjustments of water leaks was approved and adopted by the North Manchester Water Association's Board of Directors on January 10, 1995 at the regular monthly meeting to be included in our Rules and Regulations.

CANCELLED
March 6, 2018
KENTUCKY PUBLIC SERVICE COMMISSION

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 01 1995

PURSUANT TO 807 KAR 6011,
SECTION 9(7)

BY: *James C. Westorf*
FOR THE PUBLIC SERVICE COMMISSION

DATE OF ISSUE 1 27 95
Month Day Year

DATE EFFECTIVE _____
Month Day Year

ISSUED BY *James C. Westorf* *President*
Name of Officer Title Address