

P.S.C. KY No. 3

Cancels P.S.C. KY No. 2

MOUNTAIN WATER DISTRICT

OF

Pike County, Kentucky

Rates, Rules and Regulations for Furnishing

Water Service

IN

All of Pike County, Kentucky Except
Incorporated Areas of the City of Pikeville and Elkhorn City Utilities

Filed with the PUBLIC SERVICE COMMISSION OF
KENTUCKY

ISSUED: NOVEMBER 14, 2012 EFFECTIVE: JANUARY 12, 2013

ISSUED BY: MOUNTAIN WATER DISTRICT

BY: /S/ ~~JOHN COLLINS~~ **KENTUCKY**
VICE CHAIRPERSON PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

1/12/2013

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Territory

PSC KY NO. 3

2nd Revised SHEET NO. 2

Mountain Water District

CANCELLING PSC KY NO. 3

1st Revised SHEET NO. 2

RULES AND REGULATIONS

Monthly Water Rates

5/8-Inch x 3/4-Inch Meter

Customer Charge \$ 8.99 Minimum Bill (N)

Volumetric Charge 0.01148 Per Gallon (N)

5/8-Inch x 3/4-Inch Meter, Multiple Users*

Customer Charge \$ 8.99 Minimum Bill (N)

Volumetric Charge 0.01148 Per Gallon (N)

1-Inch Meter

Customer Charge \$ 12.59 Minimum Bill (N)

Volumetric Charge 0.01148 Per Gallon (N)

2-Inch Meter

Customer Charge \$ 26.07 Minimum Bill (N)

Volumetric Charge 0.01148 Per Gallon (N)

3-Inch Meter

Customer Charge \$ 98.89 Minimum Bill (N)

Volumetric Charge 0.01148 Per Gallon (N)

4-Inch Meter

Customer Charge \$ 125.86 Minimum Bill (N)

Volumetric Charge 0.01148 Per Gallon (N)

6-Inch Meter

Customer Charge \$ 188.79 Minimum Bill (N)

Volumetric Charge 0.01148 Per Gallon (N)

Martin County Water District \$ 0.00452 Per Gallon (I)

Mingo County Public Service District \$ 0.00452 Per Gallon (I)

Jenkins Utilities \$ 0.00452 Per Gallon (I)

City of Elkhorn \$ 0.00452 Per Gallon (I)

* See Tariff Sheet No. 8 for method of calculating bills for service through a master meter (T)

Water withdrawn from a hydrant and water withdrawn for construction shall be charged at the lowest rate in the current rate schedule.

DATE OF ISSUE March 13, 2024
MONTH / DATE / YEAR

DATE EFFECTIVE October 31, 2023
MONTH / DATE / YEAR

ISSUED BY /s/Randy Tackett
SIGNATURE OF OFFICER

TITLE Chair

BY AUTHORITY OF ORDERS OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2022-00366 DATED 10/31 & 11/29/2023 & 02/13/2024

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



**EFFECTIVE
10/31/2023**
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Territory

PSC KY NO. 3

Original SHEET NO. 2.1

Mountain Water District

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

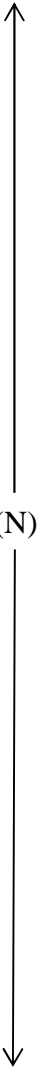
RATES AND CHARGES

Water Loss Detection and Control Program Surcharge

Water Loss Detection and Control Program Surcharge \$1.72 Monthly Per Bill/Unit

Mountain Water District (“the District”) shall assess the Water Loss Detection and Control Program Surcharge to all customers for service rendered on and after the effective date for a period of 48 months, or until \$1,365,608 is collected, subject to the following conditions:

1. No later than February 28, 2024, the District shall submit to the Public Service Commission a qualified infrastructure improvement plan, including a comprehensive unaccounted-for water loss reduction plan and a time schedule for elimination of the sources of unaccounted-for water loss.
2. The District will deposit and maintain all surcharge proceeds in a separate, interest-bearing account.
3. Beginning the second month following the effective day and continuing for the next 47 months or until all surcharge proceeds are expended, whichever occurs later, the District shall file with the Commission a monthly activity report, which includes a statement of monthly surcharge billings and collections; a monthly surcharge bank statement; a list of each payment from the account, its payee and a description of its purpose; and invoices supporting each payment, no later than the 15th day of the following month.
4. Beginning for the month following the effective date and continuing for the next 47 months or until all surcharge proceeds are expended, whichever occurs later, the District file with the Commission a water loss report for the month no later than the 15th day of the following month.
5. Surcharge proceeds may not be used for expenses incurred prior to effective date.
6. The Surcharge shall be billed as a separate line item on all customer bills.



DATE OF ISSUE November 20, 2023

MONTH / DATE / YEAR

DATE EFFECTIVE October 31, 2023

MONTH / DATE / YEAR

ISSUED BY /s/Randy Tackett

SIGNATURE OF OFFICER

TITLE Chair

BY AUTHORITY OF ORDERS OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2022-00366 DATED 10/31 & 11/29/2023

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director

**EFFECTIVE
10/31/2023**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Territory

PSC KY NO. 3

Original SHEET NO. 2.2

Mountain Water District

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

RATES AND CHARGES

7. The District shall obtain Public Service Commission approval for the use of surcharge proceeds for a specific water loss control activity prior to the expenditure of surcharge proceeds for such activity.

8. Each year following the effective date of the surcharge, the District shall submit to the Public Service Commission a schedule of the estimated and actual progress of its Water Loss Detection and Repair Program and the estimated and actual surcharge expenditures.

9. Should the District fail to reduce its unaccounted-for water loss level to fifteen (15) percent or less of total water produced and purchased, excluding water used by the District in its own operations within 48 months of the effective date, the District may request an extension of the period in which the surcharge may be assessed and collected.

The District' failure to comply with these conditions will result in termination of the Water Loss Detection and Control Program Surcharge and refund of all surcharge proceeds in the District's possession or control and of all proceeds disbursed for expenses or projects not approved by the Public Service Commission.

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DATE OF ISSUE November 20, 2023
MONTH / DATE / YEAR

DATE EFFECTIVE October 31, 2023
MONTH / DATE / YEAR

ISSUED BY /s/Randy Tackett
SIGNATURE OF OFFICER

TITLE Chair

BY AUTHORITY OF ORDERS OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2022-00366 DATED 10/31 & 11/29/2023

KENTUCKY PUBLIC SERVICE COMMISSION
Linda C. Bridwell Executive Director

EFFECTIVE 10/31/2023 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Territory

PSC KY NO. 3

2nd Revised SHEET NO. 3

Mountain Water District

CANCELLING PSC KY NO. 3

1st Revised SHEET NO. 3

RATES AND CHARGES

Special Nonrecurring Charges

Connection/Turn-on Charge	\$ 14.50	(R)
Connection/Turn-on Charge (After Hours)	53.00*	(I)
Disconnection Charge	14.50	(R)
Hydrant Installation Charge	6,700.00	(I)
Meter Re-read Charge	14.50	(R)
Meter Test Charge	12.50	(R)
Reconnection Charge	14.50	(R)
Returned Check Charge	1.50	(R)
Service Call/Investigation	14.50	(R)
Service Call/Investigation (After Hours)	92.00*	(I)
Termination Charge	14.50	(R)
Turn On Charge	14.50	(R)
Unauthorized Service Investigation	12.50	(R)

*NOTE: Regular working hours for the utility's Maintenance Staff is 8:00 a.m. to 4:30 p.m. Monday through Friday, excluding holidays. Upon customer request, and subject to availability of Maintenance Staff, services may be performed outside regular working hours at the afterhours rate.

DATE OF ISSUE November 20, 2023
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DATE EFFECTIVE October 31, 2023
MONTH / DATE / YEAR

ISSUED BY /s/Randy Tackett
SIGNATURE OF OFFICER

TITLE Chair

BY AUTHORITY OF ORDERS OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2022-00366 DATED October 31, 2023

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



**EFFECTIVE
10/31/2023**
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Territory

PSC KY NO. 3

2nd Revised SHEET NO. 4

Mountain Water District

CANCELLING PSC KY NO. 3

1st Revised SHEET NO. 4

RATES AND CHARGES

Service Connection Fee Based on Meter Size for Metered Service

<u>Size of Connection</u>	<u>Charge</u>	
5/8-Inch x 3/4-Inch ¹	\$1,225.00	(I)
All Connections Greater than 5-8-inch ²	Actual Cost	

¹ District’s standard service. Standard Connections requiring a road bore or creek crossing shall be assessed the additional actual cost. In addition, any extra depth requirements and rock, which cannot be excavated by normal means (e.g., backhoe) and any additional length of service lateral will be charged at actual cost. Cost estimate for such work will be provided to the Customer prior to installation.

² Non-standard service connection

Any customer receiving a free or reduced tap fee as a result of project funding or government appropriated funds must connect their plumbing and begin using the District’s water service within sixty (60) days and shall begin receiving a bill at the current water rates.

Note: Any customer applying for a water connection may pay the connection fee on an installment plan at 0% interest. The installment plan would require 50% of the Service Connection Fee up front with the remainder payable in up to 6 monthly installments at the Customer’s choosing. The District will proceed with installation and connection of the service once the first 50% of the Service Connection Fee, along with any required security deposit, is paid and the customer has completed and provided any necessary documentation.

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**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



**EFFECTIVE
10/31/2023**
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 5

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

Mountain Water District
(Name of Utility)

CLASSIFICATION OF SERVICE

Monthly Usage Charge for Special Service Sprinkler
System or Fire Service Connection

The monthly charge for each municipal, governmental, institutional, industrial or private connection to the water mains of the DISTRICT used exclusively for fire protection purposes, based on the size of the respective connections, shall be as follows:

<u>Size of Connection</u>	<u>Monthly Charge for Usage</u>
4-Inch	\$12.50
6-Inch	\$25.00
8-Inch	\$50.00

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY
PUBLIC SERVICE COMMISSION

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

EFFECTIVE
1/12/2013
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Territory

PSC KY NO. 3

1st Revised SHEET NO. 6

Mountain Water District

CANCELLING PSC KY NO. 2

Original SHEET NO. 6

RATES AND CHARGES

Connection and Installation Charge for a Special Service:

An Individual Fire Hydrant

For each fire hydrant contracted for or ordered by a City, County, State, or Federal governmental agency or institution, or private customer or private institution, the connection charge shall be \$6,700.

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DATE OF ISSUE November 20, 2023
MONTH / DATE / YEAR

DATE EFFECTIVE October 31, 2023
MONTH / DATE / YEAR

ISSUED BY /s/Randy Tackett
SIGNATURE OF OFFICER

TITLE Chair

BY AUTHORITY OF ORDERS OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2022-00366 DATED October 31, 2023

KENTUCKY PUBLIC SERVICE COMMISSION
Linda C. Bridwell Executive Director

EFFECTIVE 10/31/2023 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 7

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

Mountain Water District
(Name of Utility)

CLASSIFICATION OF SERVICE

Monthly Usage for Fire Hydrant

Monthly charges for each fire hydrant contracted for by a City, County, State or Federal Government Institution, private customer, private industry, or private institution to be used exclusively for fire protection shall be \$12.50.

No Monthly charge shall be made for fire hydrants, which are contracted for by a City, County, State or Federal Governmental Institution, private customer, private industry, or private institution where such hydrants are so located to be of general benefit to the residents of the area.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <i>Brent Kirtley</i>
EFFECTIVE 1/12/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 8

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

Mountain Water District
(Name of Utility)

CLASSIFICATION OF SERVICE

Monthly Usage Charge for Special Service
Through a Multi-Unit Master Meter

The monthly charge for customers who have requested water service through a master meter for multi-unit service shall be the amount based on the average gallons used per housing unit at the current rate schedule, times the number of housing units in the multiple-unit facility.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH 
EFFECTIVE 1/12/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 9

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of water service by Mountain Water District hereinafter referred to as the DISTRICT and applies to all service received from the DISTRICT. No employee or individual Commissioner of the DISTRICT is permitted to make an exception to Rates, Rules or Regulations. All Rules and Regulations are to be in effect so long as they are not in conflict with Public Service Commission Rules and Regulations. The DISTRICT is further subject to all Rules and Regulations of the Public Service Commission even though not contained herein.

1. Scope

This Schedule of Rules and Regulations is a part of all contracts for receiving water service from the DISTRICT, and applies to all service received from the DISTRICT whether the service is based upon contract, agreement, signed application, or otherwise. A copy of this schedule, together with a copy of the DISTRICT'S Schedule of Rates and Charges, shall be kept open to inspection at the office of the DISTRICT, the rules are promulgated under direction and authority granted pursuant to Chapter 13 of Kentucky Revised Statutes and Administrative Regulations 807 KAR 5 established via authority of Executive Order 81-126 dated March 4, 1981. The aforesaid rules and regulations are hereby adopted and included the same herein written now or as may be legally changed from time to time.

2. Revisions

These Rules and Regulations may be revised, amended, supplemented, or otherwise changed from time to time by either of the two (2) following methods:

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH 
EFFECTIVE 1/12/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

1ST REVISED SHEET NO. 10

CANCELLING P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 10

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

- A. By order of the Public Service Commission upon formal application by the DISTRICT, and after hearing as provided by commission regulations.
- B. By issuing and filing on at least thirty (30) days notice to the commission and the public all proposed changes in the Rules and Regulations, as provided by commission regulations.

3. Conflict

In case of conflict between any provisions of any rate schedule and the schedule of Rules and Regulations the rate schedule shall apply. Also, should the rules contained herein conflict with the rules and regulations of the Public Service Commission, the rules and regulations of the Public Service Commission shall control.

4. Application for Service

- (N) Any person, firm, agency or governmental entity within the current boundary of the DISTRICT may request service. Said request must be in writing on a form approved by the DISTRICT. Each
- (N) applicant will be required to show proper identification at the time of application and provide a valid
- (N) physical address. Applicants for service must be at least eighteen (18) years of age. All rental
- (N) property must include a copy of the Rental Agreement attached. (The person applying for service
- (N) must be the same person listed on the Rental Agreement).

No request for service shall be granted unless the property of said requestor has public access within a reasonable distance from and existing distribution main of the DISTRICT consistent with the topography of the area. Should the requestor desire to have the existing distribution system extended to serve them, same shall be accomplished as stipulated, hereafter.

DATE OF ISSUE JUNE 8, 2018
Month / Date / Year

DATE EFFECTIVE JULY 9, 2018
Month / Date / Year

ISSUED BY /S/ MICHAEL BLACKBURN
(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Gwen R. Pinson
Executive Director



**EFFECTIVE
7/9/2018**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

1ST REVISED SHEET NO. 11

CANCELLING P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 11

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

Should DISTRICT determine that service to requestor is available, each prospective customer desiring water service shall be required to execute and sign the DISTRICT'S standard application for water service before service is supplied by the DISTRICT. A 5/8" x 3/4" meter shall be "the standard customer service meter and should be installed at all points of service unless the customer provides sufficient justification for the installation of a larger meter."

The DISTRICT shall provide for a standard connection (i.e., 5/8" x 3/4" meter) from the DISTRICT'S existing distribution main upon payment of tap fee. An extension of fifty (50) feet or less shall be made by the DISTRICT to its existing utility main without

- (T) additional charge, with exception of those connections requiring a road bore or creek
- (T) crossing for a prospective customer, which will be charged at actual cost.

5. Non-Standard Service

Each prospective customer requiring a non-standard service (i.e., other than a 5/8" x 3/4" meter) shall present to the DISTRICT sufficient justification for same. Insofar as prospective customer requirements may meet those non-standard service presently in effect for DISTRICT same may be applied. An extension shall be made by the

- (T) DISTRICT to its existing utility main for a prospective customer, which will be charged at actual cost.

DATE OF ISSUE JUNE 8, 2018
Month / Date / Year

DATE EFFECTIVE JULY 9, 2018
Month / Date / Year

ISSUED BY /S/ MICHAEL BLACKBURN
(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE
7/9/2018
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 12

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

In addition, the prospective customer shall pay the cost of any special installation necessary to meet their particular requirements, as a contribution in aid of construction.

6. Point of Delivery

The point of delivery is the point where the meter or vault is located. All water lines, plumbing, and equipment beyond the meter shall be installed and maintained by the customer. The DISTRICT reserves the right to determine the location of point of delivery with full regard to those wishes of the prospective customer, however the DISTRICT will in no event set a meter at a point that does not deliver 30 psig at the meter.

7. Customer's Service Line

All service lines beyond the metering point should be installed of material consisting of copper, PVC pipe, or PE pipe with rating of not less than 200 psi. The size of service line beyond the point of delivery should not be less than 3/4".

Should a prospective customer desire a higher pressure due to his location or need, the customer may make provision, at their expense, for an individual pressure booster system. The manner of connection, location cross-connection protection and type is subject to approval by DISTRICT. The DISTRICT reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on DISTRICT'S system.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH 
EFFECTIVE 1/12/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 13

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

8. Ownership of Mains, Services & Appurtenances

All mains, fire hydrants, valves, crossings and other appurtenances are and shall remain the property of the DISTRICT, whether installed directly by them or received through actions of a customer or extender.

All service lines from main to meter with appurtenances shall be and remain the property of DISTRICT, whether installed directly by them or received through actions of a customer or extender.

The customer shall install, own and maintain his service line from meter and/or point of delivery as defined here before.

9. Discontinuance of Service by DISTRICT

Water service may be discontinued by the DISTRICT for any violation of any rule, regulation, or condition, and especially for any of the following reasons.

- A. Misrepresentation in the application or contract to the property or fixtures to be supplied or additional use to be made of water.
- B. Failure to report to the DISTRICT additions to the property or fixtures to be supplied or additional use to be made of water.
- C. Resale of water.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE DECEMBER 15, 2012
Month / Date / Year

ISSUED BY *John Collins*
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <i>Brent Kirtley</i>
EFFECTIVE 12/15/2012 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR All Territories Served
Community, Town or City

P.S.C. KY. NO. 3

1st REVISED SHEET NO. 14

Mountain Water District
(Name of Utility)

CANCELLING P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 14

RULES AND REGULATIONS

- D. Waste or misuse of water due to improper or imperfect service pipes and/or failure to keep such pipes in a suitable state of repair.
- (N) E. Tampering with meter, meter seal, service, or valves, or permitting such tampering by others (Illegal use or Theft of service). The District may terminate service to a customer without advance notice if it has evidence that a customer has obtained unauthorized service by illegal use or theft. This right of termination is separate from and in addition to any other legal remedies that the utility may pursue for illegal use or theft of service.
- (N)
- (N)
- (N)
- (N)
- F. Connections, cross-connection, or permitting the same, of any separate water supply to premises which receive water from the DISTRICT.
- (N) G. Non-payment of bills. Tampering with a meter after it has been turned off for non-payment may result in a misdemeanor or felony citation under KRS 514.060 and the District may refuse service to that customer until all fines, charges and fees have been paid. The District reserves the right to disconnect the service connection from the main line if necessary to discontinue service. Should disconnection from the main line be necessary the District reserves the right to refuse service until all charges and fees have been paid.
- (N)
- (N)
- H. When a dangerous condition is found to exist on the customer's or applicant's premises, with reference to the continuation of water service, water service shall be cut off without notice or shall be refused, provided the DISTRICT shall notify the customer of the reason for the discontinuance or refusal and the corrective action to be taken by the applicant or customer before service can be restored.

Billing

Bills and notices relating to the conduct of the business of the DISTRICT will be mailed to the customer at the address listed on the user's agreement unless change of address has been filed in writing with the DISTRICT, and the DISTRICT shall not otherwise be responsible for delivery of any bill or notice nor will the customer be excused from the payment of any bill or any performance required in said notice.

DATE OF ISSUE June 8, 2018

Month / Date / Year

DATE EFFECTIVE July 9, 2018

Month / Date / Year

ISSUED BY /S/ MICHAEL BLACKBURN

(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE
7/9/2018
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR All Territories Served
Community, Town or City

P.S.C. KY. NO. 3

2nd REVISED SHEET NO. 15

CANCELLING P.S.C. KY. NO. 4

ORIGINAL SHEET NO. 15

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

Bills for water service are due and payable at the office of the DISTRICT, or to any designated agent, by the 15th day after the date of issue. All accounts not paid in full 5 days after the due date shall be considered past due and an additional charge of 10 percent of the unpaid portion of the bill will be made. Payments may be made in the form of cash, check, credit/debit card, or online at

- (T) www.mountainwaterdistrictky.com. Customers choosing to pay by credit/debit card/electronic check
- (T) shall be assessed a fee either by the District or directly by the credit/debit/check processor at the cost to process the transaction. The fee is generally calculated using a formula applied to the balance of the amount being paid, but may be a flat fee per transaction. Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.

All bills not paid on or before the past due date shall be deemed delinquent. Any said delinquent bill shall be disconnected fifteen (15) days after the due date, but not before at least five (5) days written notice of termination is provided. Said termination notice shall be exclusive of and separate from the original bill. Included on the notice will be a statement that the DISTRICT plans to terminate service and the date in which the DISTRICT plans to terminate service if the balance is not paid in full. However, if, prior to discontinuance of service, there is delivered to the DISTRICT a written certificate signed by a physician, registered nurse, or a public health officer that, in the opinion of the certifier, discontinuance of service will aggravate an existing illness or infirmity at the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until thirty (30) days elapse from the time of the DISTRICT'S receipt of said certification, whichever occurs first. Such certificates shall not be accepted in consecutive months.

- (T) The DISTRICT will disconnect water service for non-payment of sewer and/or water service. Any and
- (T) all applicable disconnect/reconnect charges, in addition to the bill owed must be paid before service may
- (T) be restored.

DATE OF ISSUE June 8, 2018
Month / Date / Year

DATE EFFECTIVE July 9, 2018
Month / Date / Year

ISSUED BY /S/ MICHAEL BLACKBURN
(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY
PUBLIC SERVICE COMMISSION

Gwen R. Pinson
Executive Director



EFFECTIVE
7/9/2018
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Territory

PSC KY NO. 3

3rd Revised SHEET NO. 16

Mountain Water District

CANCELLING PSC KY NO. 4

2nd Revised SHEET NO. 16

RULES AND REGULATIONS

11. Discontinuance of Service by Customer

Any customer having fulfilled their contract terms and desiring to discontinue the water service to their premises for any reason must give notice of discontinuance in writing at the business office of the District at least three (3) business days prior to the date on which the customer desires to discontinue service. If such notice in writing is not given, a customer shall remain liable for all water used and service rendered to such premises by the District until such notice is received by the District.

12. Termination Fee

A \$14.50 charge shall be assessed when a District representative makes a trip to the premises of a customer for the purpose of terminating service. The charge shall be assessed if the DISTRICT representative actually terminates service or if, in the course of the trip, the customer pays the delinquent bill to avoid termination. The District shall make a Termination Fee only once in any billing period. Any disconnection or reconnection as a result of non-payment of service that requires the District to take extraordinary means to perform said disconnection/reconnection (i.e. digging up and re-paving of blacktop shall be charged to the customer at actual cost. (R)(T)

13. Reconnection Fees

Where the water supply to the customer has been discontinued for non-payment of delinquent bills, or where a meter is to be reinstalled for a new customer at the location where one existed previously, a charge of \$14.50 shall be made for reconnection in addition to all delinquent bills and other charges, if any, owed by the customer to the District. In instances where the customer pays after three (3) p.m. and would like service connected the same day, a charge of \$53.00 shall apply. Any customer who cannot be available at their address during the time the District arrives to reconnect service, and happens to leave a plumbing fixture open or there is a large leak, the District reserves the right not to activate service at that time to avoid damage to the customer's property or incurring a large water bill. Should the District choose to turn on the service in this situation the District shall not be held responsible for any damage to the customer's property as a result of turning on the service. Additional service calls back to a customer's address may result in an additional turn-on fee. (I)(T)

14. Turn-On Fee

A Turn-On Charge of \$14.50 shall be assessed for a new service Turn-On, seasonal Turn-On or temporary service. A Turn-On Charge shall not be made for initial installation of service where a tap fee is required. (R)(T)

DATE OF ISSUE November 20, 2023
MONTH / DATE / YEAR

DATE EFFECTIVE October 31, 2023
MONTH / DATE / YEAR

ISSUED BY /s/Randy Tackett
SIGNATURE OF OFFICER

TITLE Chair

BY AUTHORITY OF ORDERS OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2022-00366 DATED October 31, 2023

KENTUCKY PUBLIC SERVICE COMMISSION
Linda C. Bridwell Executive Director

EFFECTIVE 10/31/2023 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 17

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

15. DEPOSIT

The Mountain Water District reserves the right to require a minimum cash deposit of \$75.00 for residential accounts and \$150.00 for commercial accounts to secure payment of bills except for customers qualifying for service reconnection pursuant to 807 KAR 5:006, Section 15, Winter Hardship Reconnection. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit. The rate at which interest will be paid shall be equal to the interest rate the DISTRICT receives from the customer deposit escrow account.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after two (2) years if the customer has established a satisfactory payment record for that period. If a deposit has been waived or refunded and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The DISTRICT may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria may be considered:

1. Previous payment history with the DISTRICT. If the customer has no previous history with the DISTRICT, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
2. Whether the customer has an established income or line of credit.
3. Length of time the customer has resided or been located in the area.
4. Whether the customer owns property in the area.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH 
EFFECTIVE 1/12/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 18

Mountain Water District
(Name of Utility)

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

RULES AND REGULATIONS

5. Whether the customer has filed bankruptcy proceedings within the last seven years.
6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 30 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the DISTRICT may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <i>Brent Kirtley</i>
EFFECTIVE 1/12/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 19

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

16. Adjustment Relative to Erroneous Meter

A. If test results on a customer's meter show an average error greater than two (2) percent fast or slow, or if a customer has been incorrectly billed for any other reason, except in an instance where a utility has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by a customer, the utility shall immediately determine the period during which the error has existed, and shall recompute and adjust the customer's bill to either provide a refund to the customer or collect an additional amount of revenue from the under billed customer. The utility shall readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period shall be estimated using such data as elapsed time since the last meter test, if applicable, and historical usage data for the customer. If that data is not available, the average usage of similar customer loads shall be used for comparison purposes in calculating the time period. If the customer and the utility are unable to agree on an estimate of the time period during which the error existed, the commission shall determine the issue. In all instances of customer overbilling, the customer's account shall be credited or the overbilled amount refunded at the discretion of the customer within thirty (30) days after final meter test results. A utility shall not require customer repayment of any under billing to be made over a period shorter than a period equal to the under billing.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH 
EFFECTIVE 1/12/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 20

Mountain Water District
(Name of Utility)

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

RULES AND REGULATIONS

- B. If the result of such test shows an average error greater than two (2) percent slow, the customer's bill for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the test. If the period during which the meter error existed cannot be determined, then the customer's bill shall be recomputed for one-half (1/2) of the elapsed time since the last previous test, but in no event to exceed twelve (12) months.
- C. If the result of such test necessitates making a refund or back billing a customer, the customer shall be notified in writing of the percentage of error, fast or slow, the date(s) of testing, and the amount of charge or credit to be shown on their next bill.

17. Customer Request for Billing Adjustment

The DISTRICT thru its Board of Commissioners may approve, subject to the following guidelines, a customer's request for billing adjustment. This adjustment is in addition to and does not supplant Rule 16. Adjustment Relative to Erroneous Meter. No adjustment shall be granted if the metered water has been consumed or utilized by the customer. Any adjustment made upon request of the customer shall be on a one time basis and shall inure to the meter service location and not the name of the customer. Following are guidelines, which must be met before the Board of Commissioners may grant an adjustment.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <i>Brent Kirtley</i>
EFFECTIVE 1/12/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

1ST REVISED SHEET NO. 21

CANCELLING P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 21

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

1. Request for adjustment must be signed and submitted by the customer on forms adopted by the DISTRICT.
2. Adjustments shall be made only upon action of the Board of Commissioners of the DISTRICT.
3. Appearance by the customer before the Board of Commissioners is not mandatory for consideration.
4. Any customer may upon written request within twenty (20) days of action by the Board of Commissioners appeal to the Board for reconsideration at the next regular meeting date.
5. An appeal must be presented by the customer or their representative in order that it may be considered.
6. Customer may not have had an adjustment in the previous 12 months.
- (N)7. Customer must request the adjustment within 90 days of the service bill date.

18. Method of Adjustment Calculation – Customer Request for Adjustment

The billing adjustment approved by the Board of Commissioners shall be calculated on an established form as follows:

- A. The customer shall pay, based on the DISTRICT'S current and prevailing water usage rate, for a volume equal to the average monthly usage. The average monthly usage shall be determined by averaging the customer's metered service for the three months prior to the month of application of adjustment or date of discovery, whichever occurs first.

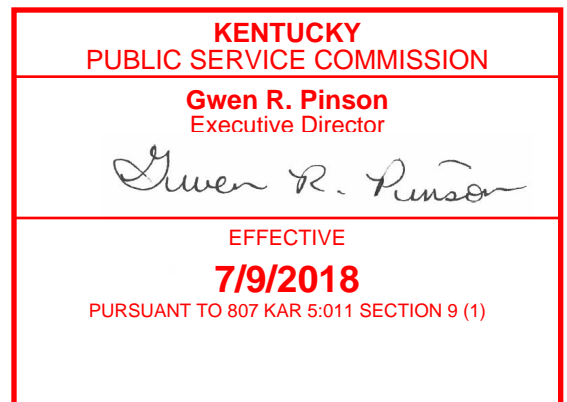
DATE OF ISSUE JUNE 8, 2018
Month / Date / Year

DATE EFFECTIVE JULY 9, 2018
Month / Date / Year

ISSUED BY /S/ MICHAEL BLACKBURN
(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____



AREA Entire Service Territory

PSC KY NO. 3

1st Revised SHEET NO. 22

Mountain Water District

CANCELLING PSC KY NO. 2

Original SHEET NO. 22

RULES AND REGULATIONS

B. In instances where the adjustment period extends outside of a monthly billing period, each billing period shall be calculated separately.

C. All metered service in excess of the average monthly usage shall be charged for as follows:

District's Prevailing Water Purchase
Rate or Established Production X Adjustment Rate Factor = Adjustment Rate
Costs

D. Adjustment rate factor is established as 2.12. This factor allows the District to recover its expended cost of water plus fixed overhead cost, capitalization, line loss, etc.

19. Meters

All meters shall be installed, renewed, and maintained at the expense of the District, and the District reserves the right to approve the size and type of meter used.

It shall be the policy of the District to test each water meter pursuant to Public Service Commission Regulations. In addition, upon written request of any customer, the meter servicing such customer shall be tested by the District, pursuant to Public Service Commission Regulations. Should the meter test accurate within 2% the customer shall be charged a \$12.50 fee for testing (R)(T) the meter.

DATE OF ISSUE November 20, 2023
MONTH / DATE / YEAR

DATE EFFECTIVE October 31, 2023
MONTH / DATE / YEAR

ISSUED BY /s/Randy Tackett
SIGNATURE OF OFFICER

TITLE Chair

BY AUTHORITY OF ORDERS OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2022-00366 DATED October 31, 2023

KENTUCKY PUBLIC SERVICE COMMISSION
Linda C. Bridwell Executive Director

EFFECTIVE 10/31/2023 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 23

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

At least once monthly, the DISTRICT will monitor the usage of each customer according to the following procedure:

1. Review a compiled irregular usage report, which consist of any accounts in which the current month's usage exceeds the twelve (12) month average by twenty (20) percent or more.
2. If the current month's usage is substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions common to all customers, no further review will be completed.
3. If the usages differ by twenty (20) percent or more and cannot be attributed to readily identified common causes, the DISTRICT will compare the customer's monthly usage records for the same month of the preceding year.
4. If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the DISTRICT will contact the customer by telephone or in writing to determine whether there have been changes such as; an increase in the number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.
5. Where the deviation is not otherwise explained, the DISTRICT will test the customer's meter to determine whether it shows an average error greater than two (2) percent fast or slow.
6. The DISTRICT will notify the customer of the investigation, it's findings, and any refunds or back billing in accordance with Public Service Commission Rules and Regulations.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <i>Brent Kirtley</i>
EFFECTIVE 1/12/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

1ST REVISED SHEET NO. 24

CANCELLING P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 24

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

20. Failure of Water Meter

Where a meter is found to be in error, the customer's bill will be adjusted in accordance with Public Service Commission Regulations. Where a meter has ceased to register, the DISTRICT will estimate the monthly bill of the customer for the months that the meter did not operate. The estimated bill will be based upon the previous six months' usage.

21. Right of Access

(T) The customer must agree to grant to the DISTRICT the necessary easements to lay, maintain, repair, or remove such water lines that are the property of the DISTRICT located on the customer's property with the right of ingress-and egress over customer's property. The DISTRICT'S duly authorized representative and/or other duly authorized employee of the State Health Department bearing proper credentials and identification shall be permitted to enter upon all properties for the purpose of inspection, observation, measurement, sampling, and testing, in accordance with the provisions of these Rules and Regulations.

22. Interruption of Service

The DISTRICT will use reasonable diligence in supplying water service, but shall not be liable for breach of contract in the event of, or for loss, injury, or damage to persons or property resulting from interruptions in service, excessive or inadequate water pressure, or


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Month / Date / Year

DATE EFFECTIVE JULY 9, 2018
Month / Date / Year

ISSUED BY /S/ MICHAEL BLACKBURN
(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
Gwen R. Pinson Executive Director

EFFECTIVE 7/9/2018 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 25

Mountain Water District
(Name of Utility)

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

RULES AND REGULATIONS

otherwise unsatisfactory service, whether or not caused by negligence. This includes the quality of water used in filling a swimming pool.

The DISTRICT does hereby explicitly state that its system is one for rural domestic consumption and that its allowance of connections to its system for fire protection whether by design or implication is only for such benefit as said customer may be able to derive from such connection.

The DISTRICT'S system is not designed nor intended for use for fire protection in any manner whatsoever. Any customer using same for fire protection does so at their own full and sole responsibility.

The DISTRICT shall in no event be held responsible for any claim made against it by reason of the breaking of any mains or service pipes or by reason of any other interruption of the supply of water caused by the failure of machinery or stoppage for necessary repairs. No person shall be entitled to damages for any portion of a payment refunded for any interruption of service, which in the opinion of the DISTRICT may be deemed necessary.

The DISTRICT shall make all reasonable efforts to eliminate interruption of service and when such interruptions occur will endeavor to reestablish service with the shortest possible delay. When the service is interrupted, all consumers affected by such interruption will be notified in advance whenever it is possible to do so.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE
1/12/2013
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 26

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

23. Boilers and/or Pressure Vessels

Customers having boilers and/or pressure vessels receiving a supply of water from the DISTRICT must have a check valve on the water supply line and a vacuum valve on the stream line to prevent collapse in case the water supply from the DISTRICT is discontinued or interrupted for any reason, with or without notice. It is the responsibility of the customer to make provisions for protection of his equipment in case of interrupted or intermittent service.

24. Backflow Preventers

Special services and fire connections shall have backflow preventers in accordance with State & Health Department Plumbing Codes, installed at the cost of and maintained by the prospective customer.

25. Cross-Connection

Kentucky Department of Health, Kentucky Public Service Commission, and these rules and regulations do hereby explicitly state that cross-connection of the DISTRICT'S system with any other source is hereby prohibited.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year
DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year
ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)
TITLE VICE CHAIRPERSON
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <i>Brent Kirtley</i>
EFFECTIVE 1/12/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

1ST REVISED SHEET NO. 27

CANCELLING P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 27

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

26. Relocation of Water Facility

The DISTRICT may, at the request of a customer or other person relocate, change or modify existing DISTRICT owned equipment, mains or appurtenances. Same shall reimburse DISTRICT for such changes at actual cost including appropriate legal, administrative, engineering, and overhead cost.

27. Damage to DISTRICT'S Water System

No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure, appurtenance, or equipment which is a part of the DISTRICT'S water works. Any person violating this provision shall be subject to

- (T) immediate arrest and/or discontinuation of water service and shall pay the actual cost
- (T) associated with repairing or replacing the property of the DISTRICT and all legal fees.
- (N) KRS 514.060

Any person, firm or organization working in the vicinity or near DISTRICT'S distribution mains or appurtenances may request the DISTRICT to indicate location of same. However, indication by DISTRICT of same does not relieve such person of complete responsibility and liability for any and all damages, liability and loss resulting from any act of such person or his assigns and/or agent.

28. Additional Load

The service connection supplied by the DISTRICT for each customer has a definite capacity, and no addition to the equipment or load connected thereto will be allowed

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Month / Date / Year

DATE EFFECTIVE JULY 9, 2018
Month / Date / Year

ISSUED BY /S/ MICHAEL BLACKBURN
(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Gwen R. Pinson
Executive Director

Gwen R. Pinson

**EFFECTIVE
7/9/2018**
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 28

Mountain Water District
(Name of Utility)

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

RULES AND REGULATIONS

except by consent of the DISTRICT. Failure to give notice of additions or changes in load, and to obtain the DISTRICT'S consent for same, shall render the customer liable for any damage to any of the DISTRICT'S lines or equipment caused by the additional or changed installation.

29. Notice of Trouble

The customer shall notify the DISTRICT immediately should the service be unsatisfactory for any reason, or should there be any defects, trouble or accidents affecting the supply of water.

30. Distribution Extensions

Any person desiring an extension to DISTRICT'S system shall request in writing, in a form approved by DISTRICT, for such extension. Any requested extension may be provided under one of the following options.

OPTION I – DISTRICT shall construct such extension under authority and procedure as stipulated in Public Service Commission Regulation 807 KAR 5:066, Section 11. Any extension made under this option shall be subject to refund as outlined in said regulation.

OPTION II – Applicant may construct and donate to DISTRICT, the extension, as a contribution in aid of construction, meeting all DISTRICT'S specifications and approval. The DISTRICT reserves right to stipulate applicable engineering, legal and administrative factors.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year
DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year
ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)
TITLE VICE CHAIRPERSON
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN EXECUTIVE DIRECTOR
TARIFF BRANCH <i>Brent Kirtley</i>
EFFECTIVE 1/12/2013 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 29

CANCELLING P.S.C. KY. NO. 2

SHEET NO. _____

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

Applicant shall pay all cost of DISTRICT as a contribution in aid of construction. Any extension made under this option shall not be eligible for refund.

The applicant or group of applicants shall have the right to elect the option by which said extension shall be made. In either case applicant must execute a contract and agreement for line extension on a form approved by DISTRICT.

The applicant is hereby notified that regardless of option selected all other rules, rates and schedules of fees applicable to size and type of service requested shall be paid in addition to cost of extension.

31. Complaints

Complaints may be made to the operator of the system whose decision may be appealed to the DISTRICT Commissioners. Such appeal shall be in writing within ten (10) days of date of decision by operator, stating the nature of the complaint and supporting evidence. Decisions by the DISTRICT'S Commissioners or operation may be brought before the Public Service Commission in accordance with current regulations.

32. Sale of Water

Water furnished by the DISTRICT may be used for domestic consumption by the customer's household or business, subject to special service agreements.

DATE OF ISSUE NOVEMBER 14, 2012
Month / Date / Year

DATE EFFECTIVE JANUARY 12, 2013
Month / Date / Year

ISSUED BY /S/ JOHN COLLINS
(Signature of Officer)

TITLE VICE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE
1/12/2013
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Entire Service Territory

PSC KY NO. 3

2nd Revised SHEET NO. 30

Mountain Water District

CANCELLING PSC KY NO. 3

1st Revised SHEET NO. 30

RULES AND REGULATIONS

The customer shall not sell, donate, give, or allow use of such water to any authorized or unauthorized party.

33. Special Charges

Special charges may be assessed to the customer for returned checks, meter rereads, and meter retests at the specified charges shown below:

A. A charge of \$1.50 will be made for each check returned to the DISTRICT by the bank. (R)(T)

B. A charge of \$14.50 will be made to reread a meter at the customers request unless such reread reveals that the initial reading was erroneous. No charge shall be made if the initial reading was erroneous. (R)(T)

C. A charge of \$12.50 will be made for a meter retest when such test is made at the customer's written request unless the meter is found to be faulty. No charge shall be made for a faulty meter, but appropriate adjustments shall be made in accordance with Section 16 of these rules and regulations. If the customer chooses to have an independent test performed they shall be charged at cost. (R)(T)

D. A charge of \$14.50 shall be made for service investigation during regular working hours if interruption of service or service problem is associated with the customer's own plumbing facility and beyond the District's delivery point and is not caused by a failure of District facilities. The charge for investigation after working hours will be \$92.00 per trip. Any maintenance and repair of facilities beyond the District's delivery point is the responsibility of the customer. (R)(T) (I)(T)

E. When an investigation of facilities on the customer's premises reveals an unauthorized use of the water system, an investigation fee of \$12.50 shall be charged. The actual cost of repairing damage and correcting the improper service connection, if any, shall be charged and the customer's bill shall be charged for the amount of service rendered. KRS 514.060. (R)(T)

DATE OF ISSUE November 20, 2023
MONTH / DATE / YEAR

DATE EFFECTIVE October 31, 2023
MONTH / DATE / YEAR

ISSUED BY /s/Randy Tackett
SIGNATURE OF OFFICER

TITLE Chair

BY AUTHORITY OF ORDERS OF THE PUBLIC SERVICE COMMISSION IN CASE NO. 2022-00366 DATED October 31, 2023

KENTUCKY PUBLIC SERVICE COMMISSION
Linda C. Bridwell Executive Director

EFFECTIVE 10/31/2023 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

SHEET NO. 32

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

Fire Departments

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 8th day of the following calendar month.

Any User that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water. A User shall submit a monthly report even if it withdraws no water for fire protection or training purposes.

A non-reporting User's usage shall be presumed to be 0.3 percent of the utility's total water sales for the calendar month. A non-reporting User may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and shall adjust the presumed usage amount accordingly.

The non-reporting User shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting User shall also be assessed a penalty of \$ 25.00 for each failure to submit a report in a timely manner.

DATE OF ISSUE August 31, 2016

Month / Date / Year

DATE EFFECTIVE October 1, 2016

Month / Date / Year

ISSUED BY Eddie Hurley

(Signature of Officer)

TITLE Vice Chairperson

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**Talina R. Mathews
EXECUTIVE DIRECTOR**

Talina R. Mathews

EFFECTIVE

10/1/2016

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Entire Service Area
Community, Town or City

P.S.C. KY. NO. 3

ORIGINAL SHEET NO. 33

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

Mountain Water District
(Name of Utility)

RULES AND REGULATIONS

(N) Requirements for New Water Connections

- (N) 1. The water line must be buried in a ditch that is at minimum of 24 inches in depth.
- (N) 2. The water line must be a minimum of 200 psi.
- (N) 3. A shut-off valve must be installed.
- (N) 4. A one-way check valve must be installed.
- (N) 5. A pressure regulator must be installed.
- (N) 6. There shall be absolutely no galvanized pipe or fittings used in the installation.
- (N) 7. The customer shall present to the Water District a plumbing permit issued from their local Health Department before water service is provided.


DATE OF ISSUE JUNE 8, 2018
Month / Date / Year

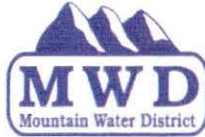
DATE EFFECTIVE JULY 9, 2018
Month / Date / Year

ISSUED BY /S/ MICHAEL BLACKBURN
(Signature of Officer)

TITLE CHAIRPERSON

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY PUBLIC SERVICE COMMISSION
Gwen R. Pinson Executive Director 
EFFECTIVE 7/9/2018 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



MOUNTAIN WATER DISTRICT
WATER USER AGREEMENT

___ Owner ___ Renter

Social Security No: _____ Home Phone: _____
Drivers Lic No: _____ Cell Phone: _____
Account No: _____ Email: _____

This Agreement entered into between _____,
whose address is _____

hereinafter called "USER", and the Mountain Water District, P.O. Box 3157, Pikeville, Kentucky 41502, hereinafter called "SUPPLIER".

WHEREAS, the USER desires to purchase water from the SUPPLIER, the USER hereby enters into this water user's agreement as required by the Rules and Regulations of the SUPPLIER, as applicable.

NOW THEREFORE, in consideration of the mutual covenants, promises and agreements herein contained, it is hereby understood and agreed by the parties hereto as follows:

The SUPPLIER shall furnish, subject to the limitations set out in its Bylaws, Rules and Regulations now in force or as hereafter amended, such quantity of water as the USER may desire in connection with the property to be served by this agreement. The property to be served is a _____

located at _____

The property is owned by _____ who's mailing address is _____ and

phone number is _____

The USER shall install and maintain, at his own expense, a service line which shall extend to the dwelling or place of use. It is recommended, but not mandatory, valve outside of and adjacent to the meter box in addition to a location outside where the service line enters the dwelling. The location of the water meter on the property shall be determined by

KENTUCKY PUBLIC SERVICE COMMISSION
Gwen R. Pinson Executive Director
Gwen R. Pinson
EFFECTIVE 7/9/2018
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the SUPPLIER. The SUPPLIER shall purchase and install a cutoff valve and water meter for use by the SUPPLIER. The SUPPLIER shall have exclusive right to use such cutoff valve and water meter.

The USER shall cause his service line to be connected to the water distribution system and shall commence to use water from the system on the date the water is available to him/her. WATER CHARGES TO THE USER WILL COMMENCE ON THE DATE SERVICE IS MADE AVAILABLE BY THE SUPPLIER, REGARDLESS OF WHETHER THE USER IS CONNECTED TO THE SYSTEM.

The USER agrees to pay a service connection fee for a new water tap of \$ _____ to the SUPPLIER in addition to a security deposit in the amount of \$ _____. Upon payment of said fee, SUPPLIER agrees to connect to SUPPLIER'S distribution main and install a meter service at or near USER'S property line, subject to distance limitations as contained in SUPPLIER'S Rules and Regulations.

If the USER is establishing service to an existing water tap, the USER agrees to pay a service connection fee of \$ _____ in addition to a security deposit in the amount of \$ _____. If the USER has an existing balance with the SUPPLIER from a previous account the USER will be required to pay said balance prior to service being established.

For proposed projects, construction of water lines to serve the property covered under this agreement depends upon feasibility, availability of funds for construction and approval of all local, state and federal agencies having jurisdiction over this type of facility. In the event that construction is not initiated within 18 months, the service connection fee will be refunded. THE SUPPLIER DOES NOT GUARANTEE WATER SERVICE WILL BE MADE AVAILABLE TO THE USER.

The USER agrees to comply with and be bound by the Articles, Bylaws, Rules and Regulations of the SUPPLIER, now in force or as hereafter duly and legally supplemented, amended or changed. The USER agrees to pay for water at such rates, time and place as shall be determined by the SUPPLIER, and agrees to the imposition of such penalties for noncompliance as are now set out in the SUPPLIER'S Bylaws, Rules and Regulations, or which have been or hereafter be adopted and imposed by the SUPPLIER.

It is understood that the system installed, or to be installed is basically a water distribution system for residential supply. The USER understands and fully agrees that the SUPPLIER, in no way guarantees or implies that the system is adequate for fire protection.

In the event the USER shall breach this agreement by refusing or failing, without just cause, to connect his service line to SUPPLIER'S distribution system as set forth above, the USER agrees to pay the SUPPLIER a lump sum of THREE HUNDRED DOLLARS (\$300.00) as liquidated damage. It is expressly understood and agreed by the parties hereto that the said amount is agreed upon as liquidated damages in that a breach by the USER in either of the respects set forth above would cause serious and substantial damages to the SUPPLIER, and it would be difficult, if not impossible, to prove the amount of such damages. The parties hereto have computed, estimated, and agreed upon said sum in an attempt to make a reasonable forecast of probable actual loss because of the difficulty of estimating with exactness the resulting damages.

The SUPPLIER shall determine the allocation of water to the USER in the event of a water shortage, and may shut off water to the USER if he/she allows a water shortage, and may shut off water to the USER if he/she allows a connection or extension to be made of his/her service line for the purpose of supplying water to another party. In the event the total water supply shall be insufficient to meet all of the needs of the users, or in the event there is a shortage of water, the SUPPLIER may prorate the water available among the various USERS on such basis as is deemed equitable by the GOVERNING BODY, and if at any time the total water supply is insufficient to meet all the needs of all the USERS, the SUPPLIER must first satisfy all of the needs for domestic and livestock purposes before supplying any water for garden purposes.

KENTUCKY
PUBLIC SERVICE COMMISSION
Gwen R. Pinson
Executive Director

Gwen R. Pinson

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The USER agrees that no present or future source of water will be connected to any water lines served by the SUPPLIER'S water lines and will disconnect from his present water supply prior to connecting to and switching to the SUPPLIER'S system and shall eliminate present or future cross-connections in his/her system.

It is understood and agreed that the SUPPLIER reserves the right to determine the size of service connection to be used to supply water to the USER. A 5/8-inch by 3/4-inch meter will be used unless the USER contracts for a larger meter. A separate meter must be installed for each residence. A separate contract will be used by mobile home parks when mobile homes are not supplied by individual meters.

The USER agrees to grant the SUPPLIER, its successors and assigns, a perpetual easement in, over, under and upon land owned by the USER, with the right to erect, construct, install and lay, and thereafter use, inspect, repair, maintain, replace and remove water pipelines and appurtenant facilities, together with the right to the USER for the purpose of ingress to and egress from the said lands. The sole purpose of this easement is the installation and maintenance of the customer's meter service facilities.

IN WITNESS WHEREOF, we have executed this agreement this _____ day
of _____, 20_____.

(Water User)

By: _____
(Mountain Water District Representative)

(Water User's Spouse-Optional)

Title: _____
(Mountain Water District Representative)

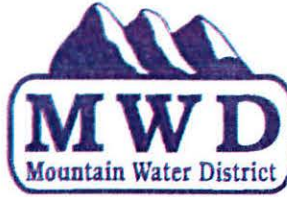
(Other Resident-Optional)

(Other Resident-Optional)

(Property Owner-Optional)

KENTUCKY PUBLIC SERVICE COMMISSION
Gwen R. Pinson Executive Director 
EFFECTIVE 7/9/2018 PURSUANT TO 807 KAR 5:011 SECTION 9 (1) Page 3 of 3

ACCOUNT NUMBER	0402-06400-001
CUSTOMER NAME	John Doe
SERVICE DATES	5/22/2018 to 6/21/2018
DUE DATE	07/17/2018



P. O. BOX 3157
 PIKEVILLE, KY 41502-3157
 PHONE: (606) 631-9162
 AFTER HOURS: (606) 754-4218
 FAX (606) 631-3087
 PHONE PAY: 1 (855) 984-1204
 www.mountainwaterdistrictky.com

Hours: 8:00 a.m. - 4:30 p.m.
 Monday - Friday

SERVICE ADDRESS: 6451 Zebulon Hwy

SERVICE	PRESENT READING	PREVIOUS READING	USAGE	AMOUNT
WT WATER	377480	376790	690	23.35
SW SEWER				37.73
ST Local Tax				0.70
TOTAL AMOUNT DUE				61.78

BILL DATE IS JULY 2, 2018.

TO AVOID PENALTIES, PAYMENT MUST BE RECEIVED IN OUR OFFICE BY 4:30 P.M. ON THE DUE DATE.

ANY BALANCE FORWARD SUBJECTS THE ACCOUNT TO DISCONNECTION UNTIL PAID IN FULL.

LOCAL PHONE NUMBERS FOR THE BELFRY AND PHELPS AREAS:

BELFRY: (606) 353-8190
 PHELPS: (606) 456-8170

PAYMENT OPTIONS:

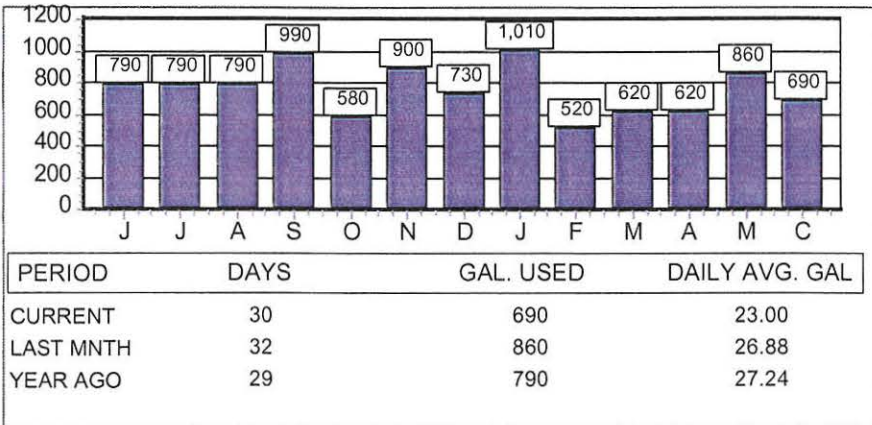
ONLINE - PAY BY CREDIT/DEBIT CARD OR E-CHECK AT:
www.mountainwaterdistrictky.com

PHONE - PAY BY CREDIT/DEBIT CARD OR E-CHECK AT
 1 (855) 984-1204

OFFICE - PAY IN PERSON OR USE OUR PAYMENT DROP BOX LOCATED AT 6332 ZEBULON HWY.

THE DISTRICT'S TARIFFS AND RATES ARE AVAILABLE AT OUR OFFICE OR ON OUR WEBSITE.

THE DISTRICT IS NOT RESPONSIBLE FOR UNDELIVERED MAIL OR FAILURE OF THIRD PARTY PAYMENT PROVIDERS.



Please Detach And Return Bottom Portion With Payment



P. O. BOX 3157
 PIKEVILLE, KY 41502-3157
 PHONE: (606) 631-9162
 FAX (606) 631-3087
 PHONE PAY: 1 (855) 984-1204
 Return Service Requested

Seq. 299

John Doe
 6451 ZEBULON HWY LOT
 Pikeville, KY 41501

ACCOUNT NUMBER	0402-06400-001
AMOUNT DUE	61.78
DUE DATE	7/17/2018
AMOUNT AFTER DUE DATE	67.89

Make checks payable to
 PUBLIC SERVICE COMMISSION
 MOUNTAIN WATER DISTRICT
 P. O. BOX 3157
 PIKEVILLE, KY 41502-3157
Gwen R. Pinson
 Executive Director

Gwen R. Pinson

EFFECTIVE

7/9/2018

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)