

LATE PAYMENT FEE

Applicable

Applicable to the entire Service Territory of Kentucky-American Water Company

Availability of Service

Available for all customers.

Rates

Kentucky American Water Company shall charge a 5% late fee on all charges that are paid after the due date on the bill. The late payment fee is 5% calculated upon all amounts owed with the exception of any amounts Kentucky-American Water Company collects pursuant to a third-party billing services contract, or on previously assessed late payment fees or other penalty charges. The late payment charge will only be assessed once on any bill for rendered services. Customers who receive a pledge for or notice of low income water assistance from an authorized agency will not be assessed or required to pay a late payment charge for the bill for which the pledge or notice is received.



ISSUED: May 22, 2024
EFFECTIVE: May 3, 2024

Approved:

ISSUED BY: /s/ Kathryn Nash
Kathryn Nash
President
2300 Richmond Road, Lexington, KY 40502

*Issued by authority of an Order of the Public Service
Commission in Case No. 2023-00191 dated May 3, 2024*

