

**INSUFFICIENT FUNDS CHARGE**

In those instances where a customer renders payment to the Company by check or electronic funds transfer which is not honored upon deposit by the Company, the customer will be charged (\$12.00) to cover the processing costs.



**ISSUED:** May 22, 2024  
**EFFECTIVE:** May 3, 2024

**Approved:**

**ISSUED BY:** /s/ Kathryn Nash  
**Kathryn Nash**  
**President**  
**2300 Richmond Road, Lexington, KY 40502**

*Issued by authority of an Order of the Public Service  
Commission in Case No. 2023-00191 dated May 3, 2024*

