

FRANCIS WATER COMPANY

P.S.C. Ky. No.....

Cancels P.S.C. Ky. No.....

Francis Water Co. Inc.

OF

Garrett

Rates, Rules and Regulations for Furnishing

AT

Garrett, Ky.

Filed with PUBLIC SERVICE COMMISSION OF KENTUCKY

ISSUED 5-13-94, 19 94 EFFECTIVE 5-13, 19 94

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 12 1994

ISSUED BY Francis Water Co. Inc. (Name of Utility)

PURSUANT TO 807 KAR 5.011, SECTION 9 (1)

BY: [Signature] PUBLIC SERVICE COMMISSION MANAGER

BY: [Signature] President

FOR Garrett
Community, Town or City

P.S.C. KY. NO. _____

SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

Francis Water Company
(Name of Utility)

RATES AND CHARGES

MONTHLY WATER RATES

5/8x3/4" Meter:

First	1,000 gallons	\$16.33 Minimum Bill
Next	4,000 gallons	9.14 per 1,000 gallons
Next	10,000 gallons	6.65 per 1,000 gallons
Over	15,000 gallons	5.40 per 1,000 gallons

2" METER

First	60,000 gallons	\$362.39 Minimum Bill
Over	60,000 gallons	5.40 per 1,000 gallons

NON- RECURRING CHARGES

Tap-on fee/Meter Connection	
5/8" x 3/4	\$612.00
Connection/Turn-on Charge	35.00
Returned Check Charge	25.00
Deposit	25.00

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____

ISSUED BY Jerry [Signature] _____
Month / Date / Year
(Signature of Officer)

TITLE _____

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
1/21/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By [Signature]
Executive Director

FOR Garrett, Floyd County, KY
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

Francis Water Company
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES & REGULATIONS

In accordance with PSC Order 1999-00230 issued on August 2, 1999, Francis Water Company is authorized to grant free water rate service to its officers, agents, and employees on and after August 2, 1999.

DATE OF ISSUE 4/28/2009
Month / Date / Year

DATE EFFECTIVE August 2, 1999
Month / Date / Year

ISSUED BY *Sterling Francis*
(Signature of Officer)

TITLE PRESIDENT

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 1999-00230 DATED August 2, 1999

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
8/2/1999
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By *J. D. Brown*
Executive Director

Form for filing Rate Schedules

For Garrett
Community, Town or City

P.S.C. NO. _____

SHEET NO. _____

CANCELLING P.S.C. NO. _____

SHEET NO. _____

Francis Water Co. Inc.
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

	RATE PER UNIT
--	------------------

March 1, 1992

We, the undersigned residents of the Rock Fork community of Garrett, have petitioned the Francis Water Company of Garrett to extend their water line to serve the community of Rock Fork. As petitioners we agree to the following conditions: that we, as petitioners and residents of the Rock Fork community, will finance the construction of the extension of said water line to the extent to satisfy the contractors cost (\$13,000); that said cost will be paid to the construction company before construction begins on said extension of the water line; that no refunds or reimbursements will be made to any contributors unless a tap line is not provided or offered to said subscribers; that the construction company will have ample time to complete the construction of the extended water line and Francis Water Company will be given ample time to make individual meter hook-ups and will do as soon as reasonably possible; that consumers will pay the regular monthly rate as established by the Kentucky Public Service Commission; that in the following, no time limit, meter installations, anyone who does not contribute to the cost of construction of the water line must pay to the original subscribers on a pro-rated bases, with the exception of paragraph A below, not exceed \$1,000 or an amount agreed to by a majority of the original subscribers to be connected to the water line and pay the Francis Water Company the regular meter installation cost.

(A). In the event original subscriber contributions do not amount to the full construction cost: If one or a combination of original subscribers contribute more to meet the cost of construction, he or they (one or more) would receive this contribution first, no time limit, up to

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 1 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE November 23, 1992

DATE EFFECTIVE March 1, 1992

ISSUED BY Stealing Francis
Name of Officer

TITLE Secretary/Treasurer

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. 92-163 dated November 23, 1992.

Form for filing Rate Schedules

For Garrett
Community, Town or City

P.S.C. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. NO. _____

_____ SHEET NO. _____

Francis Water Co. Inc.
Name of Issuing Corporation

CLASSIFICATION OF SERVICE

	RATE PER UNIT
<p>to the extra amount they contributed before any pro-rate amount is paid to original subscribers or Francis Water Works could give water usage credit up to that amount if Francis Water Works elected to do so.</p>	
<p>The Francis Water Company nor the construction company will be responsible for obtaining easement grants over private property for the water line. The Francis Water Company or the construction company will be responsible for obtaining a permit from the Kentucky Department of Highways to construct the water line on the highway or right of way.</p>	
<p>We, the undersigned, agree to the aforesaid statement and accept the conditions of this agreement:</p>	
<p>Original Subscribers</p> <p>Juanita Cox-\$ 1,000.00 by Jennie L. Cox (Representative)</p> <p>Grace Combs-\$1000.00 Paul Gunnell \$1,000.00 Pauline Conley 1,000.00 Effie Howard 1,000.00 Sedge Hicks 1,000.00 Danny Oquinn \$1,000.00 Barbara Moore \$500.00 Berny Combs \$1000.00</p>	<p>Right Beaver Construction Co. Representatives Francis Water Works Representatives</p>
	<p>PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE MAR 1 1992 PURSUANT TO 807 KAR 5.011. SECTION 9 (1) BY: <u>Charles Della</u> PUBLIC SERVICE COMMISSION MANAGER</p>

DATE OF ISSUE November 23, 1992

DATE EFFECTIVE March 1, 1992

ISSUED BY Stirling Francis
Name of Officer

TITLE Secretary/Treasurer

Issued by authority of an Order of the Public Service Commission of Kentucky in Case No. 92-163 dated November 23, 1992.

RECEIVED

MAY 16 1991 FOR Entire Service Area

P.S.C. RESEARCH DIV. P.S.C. Ky. No. _____

_____ Sheet No. _____

Francis Water Company, Inc. _____

Cancelling P.S.C. Ky. No. _____

_____ Sheet No. _____

RULES AND REGULATIONS

1. \$25.00 will be charged to each customer to connect to the meter when the meter is already in place.
2. A \$10.00 charge will be made to each customer whose check is returned from the bank.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUN 15 1991

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY: [Signature] PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE 5 15 91 DATE EFFECTIVE 10 15 91
 Month Day Year Month Day Year

ISSUED BY Danny F. Francis President Garrett Ky. PO. 220
 Name of Officer Title Address

FOR Entire Service Area
P.S.C. Ky. No. _____
Sheet No. _____
Cancelling P.S.C. Ky. No. _____
Sheet No. _____

Francis Water Company, Inc.

RULES AND REGULATIONS

1. A deposit of \$25.00 per customer will be charged to each applicant for service pursuant to 807 KAR 5:006, Section 7.

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE**

JUN 15 1991

**PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)**

BY: *Clayton Walker*
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE 5 15 91 DATE EFFECTIVE 6 15 91
Month Day Year Month Day Year

ISSUED BY *Sterling Francis* Treasurer Garrett P.O. Box 220
Name of Officer Title Address

FOR Entire Service Area

P.S.C. Ky. No. _____

Sheet No. 1

Francis Water Company, Inc.

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

RULES AND REGULATIONS

5/8 x 3/4 inch meter tap-on fee.....\$312.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 31 1992

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

DATE OF ISSUE 08/17/92
Month Day Year

DATE EFFECTIVE 07/31/92
Month Day Year

ISSUED BY [Signature]
Name of Officer

President, P.O. Box 38, Garrett, Ky 41630
Title Address

Form for filing Rate Schedules

FOR Barrett
Community, Town or City

P.S.C. NO. _____

Francis Water Co.
Name of Issuing Corporation

SHEET NO. _____

CANCELLING P.S.C. NO. _____

SHEET NO. _____

CLASSIFICATION OF SERVICE

RATE
PER UNIT

DEPOSITS

The Company may require a minimum cash deposit or other guaranty to secure payment of bills except for customers qualifying for service reconnection pursuant to 807 KAR 5:006, Section 15, Winter Hardship Reconnection. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460,¹ will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Company may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the Company. If the customer has no previous history with the Company, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.
2. Whether the customer has an established income or line of credit.
3. Length of time the customer has resided or been located in the area.
4. Whether the customer owns property in the area.
5. Whether the customer has filed bankruptcy proceedings within the last seven years.
6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer. No refund will be made if the customer's bill is delinquent at the effective date of the recalculation.

¹ Water districts should substitute KRS 74.050 and water associations should substitute KRS 273.392 since these statutes govern the rate of interest to be paid by water districts and associations.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 12 1994

DATE OF ISSUE 5-13-94

DATE EFFECTIVE SECTION 5(1)

ISSUED BY Danny Francis
Name of Officer

TITLE President

Issued by authority of an Order of the Public Service Commission of Kentucky

in Case No. _____ dated _____

PUBLIC SERVICE COMMISSION MANAGER

Francis Water Co.
Name of Issuing Corporation

RULES AND REGULATIONS

Meter Reading and Billing Procedures

Meters are read at or near the end of the month for which service is provided, showing the date of the present reading, the number of units consumed, the net amount for the service, all taxes, any adjustments necessary and the gross amount of the bill,

The date and a ten percent (10%) penalty charge is shown on the bill for late payment if payment is made after the tenth day of the month following the month of the bill.

The rate schedule under which the bill is computed is shown on the bill.

Bill Adjustment Procedures

Whenever a meter in service is found upon periodic requests a complaint test to be more than two percent (2%) fast, additional tests shall be made at once to determine the average error of the meter. Said tests shall be made in accordance with Commission's regulations applicable to the type of meter involved. If the results of the test on a customer's meter shows an average error greater than two percent (2%) fast, then the customer's bill, for the period during which the meter error is known to have existed, shall be recomputed and the account adjusted on the basis of the test. In the event the period during which the meter error existed is unknown, then the customer's bill shall be recomputed for one half (1/2) of elapsed time since the last previous test but in no case to exceed twelve (12) months.

When a meter is found to have an error in excess of two percent (2%) fast or slow the figure for calculating the amount of refund or the amount to be collected by the utility shall be that percentage of error as determined by the test.

Discontinuance of Service

Service may be refused to a customer or applicant under the following conditions:

A. For non compliance with its rules and regulations. Service to a customer or applicant will not be refused for violation of utility rules and regulations without first having made a reasonable effort to induce the customer or applicant to comply with its rules and regulations as filed with the commission.

CHECKED
Utility Regulatory Commission
DEC 17 1979
BY B. Richmond
RATES AND TARIFFS

DATE OF ISSUE August 21, 1979 DATE EFFECTIVE Aug. 1, 1979
Month Day Year Month Day Year
ISSUED BY Mr. Nello Francis V. President Garrett, Ky.
Name of Officer Title Address

RULES AND REGULATIONS

continued Discontinuance of Service

After such effort on the part of the utility, service may be discontinued or refused only after the customer shall have been given at least forty-eight (48) hours written notice of such intention, mailed to his last known address.

B. For non-payment of bills:
service to any customer will not be discontinued for non-payment of bills (including delayed charges) without first having made a reasonable effort to induce the customer to pay the same. The customer shall be given at least a forty-eight (48) hours written notice, but the cut-off will not be effected before twenty (20) days after the mailing date of the original bill. Such termination notice shall be exclusive of and separate from the original bill. If, prior to discontinuance of service, there is delivered to the utility office payment in the amount in arrears, then discontinuance of service shall not be made, or as to residential services where a written certificate is filed, signed by a physician, a registered nurse, or a public health officer stating that, in the opinion of the person making the certification discontinuance of service will aggravate an existing illness or infirmity on the affected premises, service shall not be discontinued until the affected resident can make other living arrangements or until ten (10) days elapse from the time of the utility's notification.

CHECKED
Utility Regulatory Commission
DEC 17 1979
B. Richmond

For Fraudulent or Illegal Use of Service:

When it is discovered by fraudulent or illegal means that a customer has obtained ~~#####~~ unauthorized service or has diverted the service for unauthorized use or has illegally obtained service without same being properly measured, the service to the customer may be discontinued without notice.

The utility shall not be required to restore service until the customer has complied with all rules of the utility and regulations of the commission and the utility has been reimbursed for the estimated amount of the service rendered and the cost of the utility incurred by reason of the fraudulent use.

When a dangerous condition is found to exist on the premises of the customer or applicant, service will be discontinued immediately. The applicant or customer will be notified of the reason for discontinuance of service. When corrective action is taken by the customer, service will be restored.

DATE OF ISSUE Aug. 21, 1979 DATE EFFECTIVE Aug. 1, 1979
Month Day Year Month Day Year

ISSUED BY Mr. Nello Francis V. President Garrett, Ky.
Name of Officer Title Address

U.R.C. NO. 7361 1

Original SHEET NO. 3 4

CANCELLING U.R.C. NO. 4605

SHEET NO. _____

Francis Water Co.

of Issuing Corporation

RULES AND REGULATIONS

If reasonable access to the customers property is refused for the purpose of necessary service to the meter; maintenance, reading, or removal of utility property, service will be discontinued or refused after the customer has been given a fifteen (15) days written notice.

Extension of Service

Extension of service of fifty (50) feet or less to a customer will be at no cost.

Extension of service for more than fifty (50) feet to a customer or customers will be charged to the customers for any excess of fifty(50) feet. Each customer receiving service by the extension will be refunded their share of the cost of the extended service in excess of fifty (50) feet, on a pro rated basis not to exceed a ten (10) year period.

CHECKED
Utility Regulatory Commission
DEC 17 1979
BY: B. Robinson
RULES AND TARIFFS

DATE OF ISSUE Aug. 21, 1979

Month Day Year

DATE EFFECTIVE Aug. 1, 1979

Month Day Year

ISSUED BY Mr. Nello Francis

Name of Officer

Nello Francis
V. President

Title

Garrett, Ky.

Address

FOR Garrett, Kentucky

P.S.C. Ky. No. _____

Sheet No. _____

FRANCIS WATER COMPANY, INC.

Cancelling P.S.C. Ky. No. _____

Sheet No. _____

RULES AND REGULATIONS

Our water system is not designed for fire protection and we do not guarantee pressure at all times.

Fire hydrants will be installed only if a professional engineer with a Kentucky registration has certified that the system can provide a minimum fire flow of 250 gallons per minute; and that the system supporting the flow has the capability of providing this flow for a period of not less than two hours plus consumption at the maximum daily rate.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 7 1992

DATE OF ISSUE 06-01-92
Month Day Year

DATE EFFECTIVE PURSUANT TO 807 KAR 5.011
MARCH 9 1991 Day Year

ISSUED BY Danny F. Francis, President, P.O. Box 324 BY: [Signature]
Name of Officer Title Address
PUBLIC SERVICE COMMISSION MANAGER
41630

FOR Garrett
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

Francis Water Co.
(Name of Utility)

RULES & REGULATIONS

FIRE DEPARTMENTS:

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the utility's water distribution system for the purpose of fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the utility no later than the 15th day of the following calendar month.

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district that withdraws water from the utility's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water.

A non-reporting user's usage shall be presumed to 0.3 percent of the utility's total water sales for the calendar month. A non-reporting user may present evidence of its actual usage to rebut the presumed usage. The utility shall consider this evidence and may adjust the presumed usage amount accordingly.

The non-reporting user shall be billed for this usage at the lowest usage block rate regardless of customer classification that the utility charges.

A non-reporting user shall also be assessed a penalty of \$ 1.00 for each failure to submit a report in a timely manner.

DATE OF ISSUE 8-23-10
Month / Date / Year
DATE EFFECTIVE _____
Month / Date / Year
ISSUED BY Sterling Francis
(Signature of Officer)
TITLE President
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

KENTUCKY
PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN
EXECUTIVE DIRECTOR
TARIFF BRANCH
Brent Kirtley
EFFECTIVE
9/22/2010
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Garrett
Community, Town or City

P.S.C. KY. NO. _____

_____ SHEET NO. _____

Francis Water Company
(Name of Utility)

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

FRANCIS WATER COMPANY, INC.

P. O. Box 38 • Garrett, Kentucky 41630
(606) 874-1111 • (606) 358-0111

From _____ 20th - _____ 20th 2005

READING THIS PERIOD	GAL.
READING LAST PERIOD	GAL.
CONSUMPTION	GAL.
MINIMUM 1,000 GALLONS OR LESS	\$16.33
NEXT 4,000 AT \$9.14 PER 1,000	
NEXT 10,000 AT \$6.65 PER 1,000	
OVER 15,000 AT \$5.40 PER 1,000	

NOTICE A charge of \$35 for turning water on when turned off for non-payment	CURRENT TOTAL	
	6% SALES TAX	
	PREV. BALANCE	
	PENALTY	
	TOTAL DUE	

PAY THIS BILL ON or BEFORE 10th OF MONTH - 10% ADDED AFTER 10th

Disconnect Date _____
From _____ 20th - _____ 20th 2005 Amount _____

RETURN THIS STUB WITH PAYMENT TO:
Francis Water, Inc. • Box 38 • Garrett, Kentucky 41630

DATE OF ISSUE _____
Month / Date / Year

DATE EFFECTIVE _____

ISSUED BY *Larry Roberts* _____
Month / Date / Year
(Signature of Officer)

TITLE _____

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
1/21/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By *[Signature]*
Executive Director