

PSC KY. NO. 4

CANCELLING PSC KY. NO. 3

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ESTILL COUNTY WATER DISTRICT NO. 1

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OF

76 CEDAR ROAD

IRVINE, KENTUCKY 40336

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RATES – CHARGES – RULES - REGULATIONS  
FOR FURNISHING WATER SERVICE  
IN  
ESTILL COUNTY, KENTUCKY

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FILED WITH THE  
PUBLIC SERVICE COMMISSION  
OF  
KENTUCKY

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DATE OF ISSUE October 17, 2019  
Month / Date / Year

DATE EFFECTIVE November 17, 2019  
Month / Date / Year

ISSUED BY /s/ D. Blain Click  
(Signature of Officer)

TITLE Chairman

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Gwen R. Pinson**  
Executive Director



EFFECTIVE

**11/17/2019**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

PSC KY NO. 4

Original SHEET NO. 1

Estill County Water District No. 1

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

**RATES AND CHARGES**

**Monthly Rates**

**5/8-Inch x 3/4-Inch Meter**

First 2,000 gallons	\$ 21.58 Minimum Bill
Next 3,000 gallons	10.53 Per 1,000 gallons
Next 5,000 gallons	10.31 per 1,000 gallons
Over 10,000 gallons	8.20 per 1,000 gallons

**1-Inch Meter**

First 5,000 gallons	\$ 53.18 Minimum Bill
Next 5,000 gallons	10.31 Per 1,000 gallons
Over 10,000 gallons	8.20 Per 1,000 gallons

**2-Inch Meter**

First 16,000 gallons	\$153.95 Minimum Bill
Over 16,000 gallons	8.20 Per 1,000 gallons

**Bulk Loading Station** \$ 7.29 Per 1,000 gallons

A \$4.81 per month surcharge is added to the minimum bill for all Cobhill customers.

**Powell's Valley Water District** \$ 4.13 per 1,000 gallons (I)

DATE OF ISSUE October 17, 2019

MONTH / DATE / YEAR

DATE EFFECTIVE August 20, 2018

MONTH / DATE / YEAR

ISSUED BY /s/D. Blain Click

SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE  
COMMISSION IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Gwen R. Pinson**  
Executive Director

*Gwen R. Pinson*

**EFFECTIVE  
11/17/2019**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

PSC KY NO. 4

Original SHEET NO. 1.1

Estill County Water District No. 1

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RATES AND CHARGES

**Water Loss Control Program Surcharge**

Water Loss Control Program Surcharge

\$3.54 Monthly Per Bill\*

Estill County Water District may assess the Water Loss Control Program Surcharge subject to the following conditions:

1. Estill District will maintain all surcharge proceeds in a separate, interest-bearing account.
2. Estill District must obtain Commission approval for the use of surcharge proceeds for a specific water loss control activity prior to the expenditure of any surcharge proceeds for such activity.
3. Beginning for the month of September 2019 and then each month thereafter, Estill District must file with the Commission an activity report, which includes a statement of monthly surcharge billings and collections; a monthly surcharge bank statement; a list of each payment from the account, its payee and a description of its purpose; and invoices supporting each payment, no later than the 15<sup>th</sup> day of the following month.
4. Beginning for the month of September 2019 and then each month thereafter, Estill District must file with the Commission a water loss report for the month no later than the 15<sup>th</sup> day of the following month.

Failure to comply with these conditions will result in termination of the Water Loss Control Program Surcharge and refund of all unexpended surcharge proceeds.

\*Collection of this surcharge is subject to refund pending the issuance of a final order in Case No. 2019-00119.

DATE OF ISSUE October 17, 2019

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DATE EFFECTIVE August 22, 2019

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SIGNATURE OF OFFICER

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RATES AND CHARGES

**Non-Recurring Charges**

Late Payment Charge	10%
Disconnection/Reconnection Charge	\$50.00
Returned Payment Charge	\$25.00
Service Call/Investigation	\$50.00
Meter Test Request	\$80.00
Damage to Meter Setting or Lid	Actual Cost
Meter Relocate	Actual Cost
Meter Connection/Tap-On Charge (5/8-Inch x 3/4-Inch Meter)	\$1,277.00*
Meter Connection/Tap-On Charge (All Larger Meters)	Actual Cost*

\*An additional charge shall be made for meter connections if rock is encountered. The charge shall be applied per linear trench foot and shall not exceed the actual cost of excavation.

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Estill County Water District No. 1

CANCELLING PSC KY NO. \_\_\_\_\_

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**RULES AND REGULATIONS**

**1. DEFINITIONS**

a. "Commercial sales" means sales to private schools, colleges, hospitals, churches and other private educational, cultural, social or religious organizations, business or manufacturing establishments if the water is not used principally in manufacturing or processing functions.

b. "Commission" means Kentucky Public Service Commission.

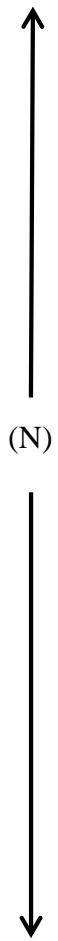
c. "Customer" shall mean any person, firm, corporation, entity or municipality supplied with water service by Estill County Water District No. 1 pursuant to these Rules and Regulations.

d. "District" means Estill County Water District No. 1 acting through its officers, managers, or other duly authorized employees or agents.

e. "Fire department" means a firefighting organization operated and controlled by any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district.

f. "Industrial sales" means sales to manufacturing or processing establishments if the water is used principally in manufacturing or processing function.

g. "Residential sales" means sales to single premise residences, to multiple premises residences where each premise is served through a single Meter, or premises served through a single Meter with multiple owners if the usage is primary for residential purposes.



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**RULES AND REGULATIONS**

**2. RULES AND REGULATIONS GOVERNING RENDERING OF SERVICE**

These Rules and Regulations, and any subsequent amendments or revisions, govern the District's provision of water service to all customers.

**3. REQUESTS FOR WATER SERVICE**

a. Each applicant for water service must execute a contract for water service for each Premises for which the applicant seeks water service. The information provided in the contract shall be true, accurate and current. The applicant is responsible for advising the District of any changes in the information. False, misleading, or inaccurate information in the contract is grounds for discontinuance of water service.

b. Any change in the identity of the Customer at a Premises requires a new contract for water service. The District may, after reasonable notice, discontinue water service until a new contract for service has been executed.

c. A Customer contracting for water service with the District, is responsible for payment of all water service furnished to the Premises until such time as the Customer properly notifies the District to discontinue the service for his/her account at the Premises.

d. No Customer receiving water service from the District shall use water for any purpose other than that for which he/she shall have requested service and the District has approved.

e. No customer may resell water except as permitted by these Rules and Regulations.

f. The District may refuse service to a Customer with an outstanding, unpaid balance due until the Customer pays the balance due.



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**RULES AND REGULATIONS**

**4. TERMS AND CONDITIONS OF BILLING AND PAYMENT**

a. Bills for water service by Meter will be rendered monthly with ending dates as the District determines.

b. All bills for water and service are due and payable when rendered and are considered delinquent if not paid in accordance with this Tariff and the Commission's regulations. Failure to pay will render the Customer subject to disconnection and subject to payment of reconnection fee in Tariff. If any bill for water service is not paid in accordance with this Tariff, the District may discontinue service in accordance with these Rules and Regulations.

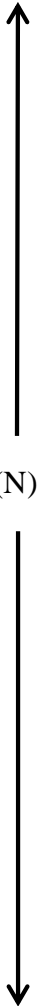
c. Customers are responsible for furnishing the District with their correct billing addresses (e-mail or postal address). Failure to receive a bill does not excuse non-payment nor permit an extension of the date when the account would be considered delinquent.

d. Bills will be sent to the billing address (e-mail or postal address) provided in the application for service unless the District is notified in writing by the Customer of a change of billing address.

e. The District is not bound by bills rendered under mistake of fact as to the quantity of service rendered.

f. If a Customer disputes a bill, the Customer's accounts shall be considered current while the dispute is pending if the customer continues to make undisputed payments and stays current on subsequent bills.

g. The use of water by the same Customer at different premises or localities will not be combined.



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**RULES AND REGULATIONS**

h. If payment is not received by the due date specified on the bill, the Customer will be assessed a Late Payment Charge. The District maintains a night deposit box for the convenience of Customers and retrieves the deposited payments at the start of each business day. Payments deposited in the night deposit box, except for those made in response to a termination of service notice, will be considered as received on the previous business day. (N)

i. Customers may make payment by credit or debit card in person online, at the District's office, or by telephone. When paying by telephone, customers must have the current month's bill available. If payment by credit or debit card is attempted and declined, the customer's obligation to pay the billed amount on the due date remains unchanged and a late payment charge will be assessed if payment is not timely made. Credit card payments are subject to a convenience fee assessed by the card processor (not the District). Prior to processing the transaction, the customer will be informed of the fee amount. (T)

j. Customers may make payment by ACH-Bank Draft/Automatic Withdraw. The ACH-Bank Draft/Automatic Withdraw will be scheduled for the 5th day of each month. On the 5th day of each month the payment will be processed. If payment is attempted and declined, the customer's obligation to pay the billed amount on the due date remains unchanged and a late payment charge will be assessed if payment is not timely made. The ACH processor (not the District) assesses a convenience fee for providing this service. (T)

k. A customer's payment will be applied in the following order of priority: amounts owed for current billing period; unpaid balance for water service provided in prior billing periods; and fees or taxes collected for other entities. (N)

l. Unless approved by the District, no meter may serve more than one residential or commercial unit after October 31, 2019. Existing meter connections serving more than one residential or commercial unit as of October 31, 2019 will be permitted to continue to receive water service under the following conditions: (N)

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**RULES AND REGULATIONS**

(1) A single bill will be issued monthly to the Customer who has executed the current Water Service Contract for the service to the meter; (N)

(2) The Customer who executed the Water Service Contract is solely responsible for payment of all charges for service associated with the meter, including all water provided through the meter; (N)

(3) The monthly bill for service to accounts in which a meter serves more than one residential or commercial unit will be based upon the average usage of the units served through the meter. Multi-unit premises include duplexes, apartment buildings, trailer parks, mobile home parks, and premises containing both a permanent dwelling and a mobile home or trailer. The District will determine the average usage by dividing the number of gallons of water registered in the billing period by the number of units served through the meter, then calculate the amount owed for the average usage and multiple this amount by the number of units served to established the monthly bill. In no instance shall the monthly bill be less than the minimum bill permitted under the effective rate schedule multiplied by the number of units served through the meter. (T)

m. Residential Customers may elect to participate in a monthly budget billing payment plan. Under such a plan, Customers pay a fixed monthly amount determined by the District based on historical or estimated usage. A Customer may enroll in such a plan at any time. The District will issue bills so as to bring each customer's account current once each 12-month period or through a series of levelized adjustments on a monthly basis if usage indicates that the account will not be current upon payment of the last monthly budget amount. If a Customer fails to pay bills as required under the plan, the District may remove the Customer from the plan, restore the customer to regular billing, and require immediate payment of any deficiency. (N)

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**RULES AND REGULATIONS**

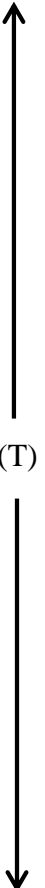
**5. METER BILL ADJUSTMENT**

a. Whenever a meter in service is found upon periodic request or complaint test to be more than two percent (2%) fast, additional tests shall be conducted at once to determine the average error of the Meter. These tests will be conducted in accordance with the Commission's regulations then in effect.

b. If test results on a Customer's meter show an average error greater than two (2) percent fast or slow, or if a customer has been incorrectly billed for any other reason, except in an instance where the District has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by the customer, the District will immediately determine the period during which the error has existed, and will re-compute and adjust the Customer's bill to either provide a refund to the customer or collect any under-billed amount.

c. The District will readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period will be estimated. In all instances of customer over-billing, the Customer's account will be credited, or the over-billed amount refunded at the Customer's discretion within thirty (30) days after final meter test results. A customer will not be required to repay any under-billing over a period less than a period coextensive with the under-billing.

d. The period of recovery for under-billing will be limited to the most recent twenty-four (24) months of under-billing, even if the under-billing occurred for a longer period, unless the underbilling is the result of Customer fraud, theft or deception.



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**RULES AND REGULATIONS**

e. If a meter has ceased to register, or a meter reading cannot be obtained, the quantity of water to be billed will be based upon an average of six months' consumption. If said meter readings are not available for an entire six-month period, the District may estimate water bill, subject to adjustment once a six-month average of actual meter readings can be calculated.

f. When a Meter is found to have an error in excess of two percent (2%) fast or slow the amount of refund or the amount to be collected by the District shall be calculated using that percentage of error as determined by the test. As the District is responsible for maintaining the accuracy of its measuring device as near to one hundred percent (100%) as is commercially practicable, the percent error shall be that difference between one hundred percent (100%) and that amount of error as indicated by the test.

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**6. DEPOSITS**

a. A minimum deposit of \$100.00 will be assessed upon any customer requesting water service from the District. Service may be refused or disconnected if payment of the deposit is not made.

b. The utility may require a deposit in addition to the initial deposit if a Customer's classification of service changes or its usage changes substantially change in usage, except that an additional deposit will not be required of a residential customer whose payment record is satisfactory unless the customer's classification of service changes or the deposit is recalculated at the customer's request in accordance with Commission regulations.

c. Interest on deposits. Interest will accrue on all deposits at the rate prescribed by law beginning on the date of the deposit. Interest accrued will be refunded to the Customer or to the Customer's bill on an annual basis.

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**RULES AND REGULATIONS**

d. Upon termination of service, the deposit, any principal amounts, and interest earned, and owing will be credited to the final bill with any remainder refunded to the customer.

e. If a deposit is held longer than 18 months, the deposit will be recalculated at the Customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

**7. NON-RECURRING CHARGES**

The District will assess a charge for the following non-recurring services:

a. A Late Payment Charge will be assessed on the delinquent amount of the bill, less taxes and prior late payment charges. A Late Payment Charge will be assessed only once on any bill for rendered services.

b. A Meter Test Charge will be assessed if a customer requests the District performs a test on a Customer's meter to check for accuracy and the test shows the Customer's meter is not more than two percent (2%) fast.

c. A Disconnection/Reconnection Charge will be assessed to reconnect service that has been terminated for non-payment of service or for violation of these Rules and Regulations or the Commission regulations.

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**RULES AND REGULATIONS**

d. A Returned Payment Charge will be assessed when a Customer's payment is not honored by the Customer's financial institution either due to insufficient funds or other reason when the Customer is at fault.

e. A Service Call/Investigation Charge will be assessed when a Customer requests the presence of District's personnel to investigate a service problem and the problem is a result of the Customer's own plumbing facilities, beyond the District's delivery point, or not caused by failure of utility facilities. Any maintenance and repair of facilities beyond the District's delivery point is the responsibility of the Customer.

f. A Customer who maliciously, willfully, or negligently breaks, damages, destroys, uncovers, defaces, or tampers with any structure, appurtenance, or equipment which is part of the District's water works, shall be subject to disconnection of water service and shall pay the cost of repairing or replacing the a structure, appurtenance.

g. A Meter Connection Charge will be assessed for initial installation and connection of water service on the Customer's property.

h. A customer or other authorized person who requests that a meter be relocated, changed, modified or re-set a meter that has been removed at the customer's request will be assessed the District's cost to perform such relocation, modification or re-setting.

**8. CUSTOMER COMPLAINTS**

A Customer may submit a complaint with the District in person, by telephone, mail or e-mail. The District will address all complaints in accordance the Commission's regulations.

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**RULES AND REGULATIONS**

**9. DISCONTINUANCE AND RECONNECTION OF SERVICE**

**a. Discontinuance of Water Service**

(1) A Customer requesting discontinuance of water service or transfer of service to another location shall provide the District with three business days' notice. Unless the contract for water service provides otherwise, the Customer will not be responsible for charges for service beyond the three (3) day notice period if the Customer provides reasonable access to the meter during the notice period. If the Customer requests discontinuance of service by telephone and a dispute arises regarding the request, he or she bears the burden of demonstrating that the request was made.

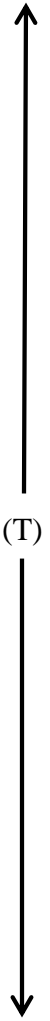
(2) The District may discontinue a Customer's service for non-payment of bills upon providing the Customer with at least five (5) days written notice delivered by mail or personally delivered to him/her or a member of his/her household, However, no service will be discontinued until twenty (20) days after the mailing date of the original bill.

(3) Service rendered under any application, contract or agreement may be discontinued without notice for the following reasons:

(a) Fraudulent use of water;

(b) Interfering or tampering by the Customer, or others with the knowledge of the Customer, with any Meter, connection, service pipe, curb stop, seal or any other appliance of the District controlling or regulating the Customer's water supply;

(c) Existence on the Customer's Premises of a dangerous condition relating to water service that could subject a person to imminent harm or result in substantial damage to the property of the District's or others;



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**RULES AND REGULATIONS**

(d) Willful or indifferent waste of water due to any cause which adversely affects either water service to other Customers or the District's utility operations;

(e) Unauthorized use by illegal use or theft;

(f) Misrepresentation in the Water Service Contract;

(g) Resale of water without the District's approval; or

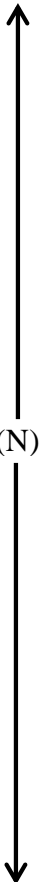
(h) Connections, cross-connections, or permitting the same of any separate water supply to the Customer's premises

(4) Upon ten (10) days advance notice in writing of the reasons for the proposed discontinuance and the corrective action required to avoid discontinuance and the Customer's failure to take such action, the District may discontinue service for the following reasons:

(a) Non-compliance with these Rules and Regulations or the Commission's regulations;

(b) Non-compliance with state, local or other codes; or

(c) For failure to provide the District's employees free and reasonable access to the Premises or for obstructing the way of ingress to the Meter or other appliance of the District controlling or regulating the Customer's water supply;



DATE OF ISSUE October 17, 2019

MONTH / DATE / YEAR

DATE EFFECTIVE November 17, 2019

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SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE

COMMISSION IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director

<b>EFFECTIVE 11/17/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

PSC KY NO. 4

Original SHEET NO. 14

Estill County Water District No. 1

CANCELLING PSC KY NO. \_\_\_\_\_

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**RULES AND REGULATIONS**

- (5) If prior to discontinuance, a residential customer presents to the District a written certificate, signed by a physician, registered nurse or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected premises, the District shall not discontinued service before thirty (30) days after the original termination date.
- (6) In cases where water is provided to multiple units through a single meter, the person making application shall be responsible for all water bills and other legitimate charges. Any violation of these Rules and Regulations with reference to any of the units, shall be deemed a violation as to all, and the District may enforce compliance with these Rules by shutting off the entire service.
- (7) Discontinuing the supply of water to a Premises for any such reason shall not prevent the District from pursuing any lawful remedy by action at law or otherwise for the collection of moneys due from the Customer.
- (8) The District will negotiate reasonable partial payment plans at the request of residential customers who have received a termination notice for non-payment of bills but is not obligated to do so for Customers who are delinquent under an existing partial payment plan. Plans that extend for a period longer than thirty (30) days will be in writing. The District may discontinue Customer's service without additional notice if the customer fails to meet his or her obligations under a partial payment plan.



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TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE  
COMMISSION IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

KENTUCKY PUBLIC SERVICE COMMISSION
Gwen R. Pinson Executive Director
EFFECTIVE 11/17/2019 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



AREA Estill County, Kentucky

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Original SHEET NO. 15

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CANCELLING PSC KY NO. \_\_\_\_\_

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**RULES AND REGULATIONS**

b. Renewal of Water Service After Discontinuance

(1) When water service to a Premises has been terminated for any reason other than temporary vacancy, it will be restored only after the conditions, circumstances or practices which caused its discontinuance are corrected to the District's satisfaction and upon payment of all charges due and payable by the Customer in accordance with these Rules. The District shall reconnect existing service within twenty-four (24) hours or close of the next business day, whichever is later, after correction of the practice or condition giving rise to the discontinuance of service and payment of all charges due and payable.

(2) No Customer whose service has been turned off shall turn on service, or have same done by anyone other than the District.

c. Reconnection Charge. When water service to a Premises is discontinued because of a violation of these Rules or failure to pay any bill, the District will assess a charge to cover the expense of disconnecting service. This charge, together with any unpaid fees or charges for service must be paid before water service is reconnected.

d. Imputed Liability of Adults Residing with Customer. Applicant/Customer and all members of Applicant/Customer's family who are 18 years or older, reside at the Applicant/Customer's premises, and directly benefit from the provision of water service to that premise are jointly and severally liable for payment of services rendered to that location while they reside there. Should a delinquency in payment for water service to the premises occur, each member of the household who is 18 years or older when the water service was rendered is responsible for the delinquency and is indebted to the District for the delinquency. The District may deny any application or request for water service from those persons until such indebtedness is paid.



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TITLE Chairman

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<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director 
<b>EFFECTIVE 11/17/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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**RULES AND REGULATIONS**

**10. METERS**

- a. Water will be sold by Meter measurement only. (N)
- b. All Meters, except detector devices and/or fire service line Meters, will be installed, maintained and replaced by; and at the expense of the District, but in case of damage to such Meters by reason of any act, neglect or omission on the Customer's part the Customer shall pay to the District the cost of the meter's repair upon presentation of a bill for such costs. (T)
- c. The District reserves the right to determine the kind and size of Meter that shall be placed on any service pipe, and such Meters will be furnished, installed and removed by the District alone, and shall remain its property. (N)
- d. Each Premise shall be supplied through an independent Meter setting unless the District otherwise authorizes. (N)
- e. All Meters are accurately tested before installation and are also periodically tested in accordance with the Commission's regulations. The District may at any time remove any Meter for periodic tests or for repairs or replacement and may, at its option and expense, test any Meter when the District has reason to believe that it is registering inaccurately. (N)
- f. The District shall test any Meter upon a Customer's written request if the request is not made more frequently than once each twelve (12) months. The Customer shall be given the opportunity to be present at the requested test. The Customer may be billed the actual cost of making the test if the said Meter be found less than two percent incorrect to the prejudice of the Customer. (T)

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**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Gwen R. Pinson**  
Executive Director



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**11/17/2019**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

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Estill County Water District No. 1

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**RULES AND REGULATIONS**

g. The District reserves the right to put seals on any water Meter, or on couplings in and for any premises, and may shut off the supply if such seals are found broken or removed. (N)

h. Once any Meter has been placed, a Customer may request a change in the meter's location. The District will relocate the Meter at the Customer's expense if the location is acceptable. (N)

i. Meters may be located either in an outdoor Meter box or vault, at the option of the Company. The location of the Meter must be acceptable to the Company and allow for the Meter to be easily examined, tested, repaired, read, removed or replaced. The Meter box or vault shall be located in a convenient and readily accessible location acceptable to the Company. The Meter box or vault must be constructed to protect the Meter from freezing and damage by vehicular traffic, and its location and design shall prevent, as far as possible, the inflow of surface water. After a Meter is installed by the Company, a Customer shall not tamper with, alter, repair or remove the Meter or allow anyone other than the Company to do so. Any plumbing, piping, grading or structural modification which could result in the relocation of the Meter or impact accessibility must first be approved by the Company. (N)

**11. SERVICE LINES**

a. The District will furnish and install for the purpose of connecting its distribution system to the Customer's premises that portion of the service connection from its main to and including the meter and meter box. The prospective customer, however, must contract to use the water service for a minimum of one (1) year. (T)

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<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director

<b>EFFECTIVE 11/17/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

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**RULES AND REGULATIONS**

b. In areas where the District's distribution system follows well-defined streets and roads, the Customer's point of service will be located at that point on or near the street right-of-way or property line most accessible to the utility from its distribution system. In areas where the distribution system does not follow streets and roads, the point of service will be located as near the Customer's property line as practicable. Prior to installation of the meter, the District will consult with the Customer as to the most practical location.

c. All service lines must be laid at a sufficient depth (a minimum of 24 inches) to prevent freezing during the coldest weather normally experienced except where services are not intended for use during freezing weather and are actually drained during such periods.

d. Customer must present evidence of a plumbing permit from the appropriate regulatory agency before service will be established.

e. The Applicant/Customer must furnish and lay the necessary pipe to make the connection from the point of service to the point of usage and be financially responsible for all costs associated with the installation and maintenance of his/her service line plumbing, including a shut-off valve and one-way check valve, installed on his/her property beginning at the outlet side of the water meter. The service line must be kept in good repair and in accordance with the Rules.

f. The installation and maintenance of the water service line must be in accordance with the regulations of the Kentucky Department for Public Health.



DATE OF ISSUE October 17, 2019

MONTH / DATE / YEAR

DATE EFFECTIVE November 17, 2019

MONTH / DATE / YEAR

ISSUED BY /s/D. Blain Click

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COMMISSION IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director

<b>EFFECTIVE 11/17/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

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**RULES AND REGULATIONS**

g. Cross-Connections. No cross-connection will be permitted unless an acceptable form of protection against contamination by backflow into the water distribution system is provided by a testable backflow prevention assembly. Acceptable forms of protection must comply with all applicable state and local requirements and approved by the District. The required protective device or system shall be provided, installed and maintained by the Customer in good working condition, at the Customer's expense, and shall be subject to the District's testing and approval before being placed in service, and at such times thereafter as the District deems necessary. Any cross-connection existing which is in violation of these Rules shall be immediately removed or corrected.

h. No connection shall be made to a premise that has or uses a well that has or is being until District personnel have inspected and verified the well's disconnection and separation.

i. No service line installation shall use galvanized pipe or fittings.

j. No meter shall be located on a Customer's service line at a point that does not deliver a minimum pressure of 30 pounds per square inch at the meter point.

k. If the applicant/Customer's point of usage is at a higher elevation than the meter, the customer should consult with a reputable engineering firm to properly size the service line from the meter to the point of usage.

l. Subject to the District's approval, an applicant/Customer may install an individual pressure booster system. The District reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on the District's system.



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DATE EFFECTIVE November 17, 2019

MONTH / DATE / YEAR


ISSUED BY /s/D. Blain Click

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BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE

COMMISSION IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director

<b>EFFECTIVE 11/17/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

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**RULES AND REGULATIONS**

m. Piping on the premises of the applicant/Customer must be installed to ensure that connections are conveniently located with respect to the District's lines and mains. Applicant/Customer must provide a place for metering that is always unobstructed and accessible

n. The District may require the Applicant/Customer at his/her own expense, to install a back-flow preventer and pressure regulator. (N)  
(N)

o. All meters will be installed, renewed, and maintained at the District's expense. The District reserves the right to approve the size and type of meter used.

p. All taps and connections to the District's mains must be made by or under the direction and supervision of District personnel and will incur a meter connection/tap-on charge.

q. Any customer having boilers and/or pressure vessels that receive water from the utility must have a check valve on the water supply line and a vacuum valve on the steam line in order to prevent a collapse were the water supply from the utility to be interrupted or discontinued.

r. Any customer desiring nonstandard service shall pay the cost of any special installation necessary to meet his particular requirements for the service other than standard water taps. This includes fire hydrants, check valves, pressure reducing valves when customer requests pressure less than 100 psi, and surge relief valves. (N)  
(N)  
(N)  
(N)

12. FIRE PROTECTION (N)

a. At a requesting party's expense, the District will install a fire hydrant if the water flow rate at the proposed location satisfies the requirements of 807 KAR 5:066, Section 10(2)(b). (N)  
(N)

DATE OF ISSUE October 17, 2019

MONTH / DATE / YEAR

DATE EFFECTIVE November 17, 2019

MONTH / DATE / YEAR

ISSUED BY /s/D. Blain Click

SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE

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**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Gwen R. Pinson  
Executive Director**



**EFFECTIVE**

**11/17/2019**

**PURSUANT TO 807 KAR 5:011 SECTION 9 (1)**

AREA Estill County, Kentucky

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Original SHEET NO. 1

**RULES AND REGULATIONS**

b. Fire hydrants installed prior to June 7,1992, that do not meet the requirements set out in 807 KAR 5066, Section 10(2)(b), shall not be used for firefighting purposes. However, fire departments may access and withdraw water from flush hydrants to fill the tanks on a fire engine for firefighting or fire protection training purposes.

c. Unless otherwise permitted by the District, fire hydrants meeting the requirements of 807 KAR 5066, Section 10(2)(b) shall only be used for firefighting and fire training purposes, shall be used only by fire departments, and shall not be used by others to secure water for any purpose other than firefighting and fire protection training. The use of a fire hydrant by anyone other than properly authorized fire department personnel for firefighting or fire protection training shall be considered a “theft of service” and may be prosecuted in accordance with the laws of the Commonwealth of Kentucky. Unauthorized users shall be assessed an investigation charge, the cost of any damages to the District’s property, and the full cost of any water withdrawn.

d. The District will furnish water a fire department to fight a fire from a fire hydrant connected directly to its water main at each fire location for a period not to exceed a total of four (4) hours of usage. If more than four (4) hours of usage occurs in fighting a fire, the owner of the property where the fire occurs shall be liable for all water usage in excess of the four hours.

e. Except as noted paragraph d above, a fire department may withdraw water from the District’ water distribution system to fight a fire or train firefighters at no charge provided it maintains an estimate of the amount of water used for such purposes during each calendar month and reports the amount of this usage to the District on the “Fire Department – Water Usage Report Form” no later than the fifth day of the following calendar month. Negative reports of water usage are required. In lieu of a written report, a report may be submitted telephonically or by electronic mail. In such cases, the District will maintain a written record of the report.

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DATE OF ISSUE September 18, 2020  
MONTH / DATE / YEAR  
DATE EFFECTIVE November 1, 2020  
MONTH / DATE / YEAR  
ISSUED BY /s/D. Blain Click  
SIGNATURE OF OFFICER  
TITLE Chairman  
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE  
COMMISSION IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY**  
**PUBLIC SERVICE COMMISSION**  
**Lindsey Flora**  
Deputy Executive Director  
  
**EFFECTIVE**  
**11/1/2020**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



AREA Estill County, Kentucky

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**RULES AND REGULATIONS**

f. A fire department that fails to submit the required report in a timely manner shall be assessed the cost of water withdrawn from the District's system. A non-reporting fire department shall be presumed to use 0.3 percent of the District's total water sales for the calendar month in which it fails to submit a report. A non-reporting fire department may present evidence of its actual usage to rebut the presumption and the District shall adjust the presumed usage accordingly. In addition, a fire department that fails to submit the required monthly report in a timely manner shall be assess a penalty of \$25.00 for each failure.

g. A non-reporting fire department shall be billed for its water usage for firefighting or fire training purposes at the District's lowest usage rate block.

h. The District may install fire hydrants for private fire protection purposes. The location, installation, and responsibility for the maintenance of such facilities shall be subject to negotiation between the District and the Applicant/Customer.



**13. MONITORING OF CUSTOMER USAGE**

At least once annually, the District will monitor each Customer's usage as follows:

a. The customer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.

b. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all customers, no further review will be done.

c. If the annual usages differ by 100 percent or more and cannot be attributed to a readily identified common cause, the District will compare the Customer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.

DATE OF ISSUE October 17, 2019  
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DATE EFFECTIVE November 17, 2019  
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TITLE Chairman

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<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director 
<b>EFFECTIVE 11/17/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



AREA Estill County, Kentucky

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**RULES AND REGULATIONS**

d. If the cause for the usage deviation cannot be determined from analysis of the Customer's meter reading and billing records, the District will contact the Customer by telephone or in writing to determine whether, there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.

e. Where the deviation is not otherwise explained, the District will test the Customer's meter to determine whether it shows an average error greater than 2 percent fast or slow.

f. The District will notify the Customer of the investigation, its findings, and any refunds or back billing in accordance with the Commission's regulations.

In addition to the annual monitoring, the District will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or customer inquiry.

**14. RIGHTS AND RESPONSIBILITIES**

a. Customers Requiring Uninterrupted Supply

(1) The District will endeavor to give reasonable service but does not guarantee a sufficient or consistent pressure or an absolutely uninterrupted supply of water, and Customers are cautioned to provide sufficient storage of water where an absolutely uninterrupted supply must be assured, such as for steam boilers, domestic hot water systems, gas engines, etc.

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MONTH / DATE / YEAR

ISSUED BY /s/D. Blain Click

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<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director

<b>EFFECTIVE 11/17/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

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**RULES AND REGULATIONS**

(2) The District is not responsible for accidents or damages to fixtures or devices that take a supply of water directly from the service pipes and depend upon the hydraulic pressure of the District's pipe system for supplying water under working pressure. (T)  
(T)  
(T)

b. Interruptions in Water Supply

(1) The District reserves the right at any time to shut off the water in the Mains without notice in case of accident or emergency, or for the purpose of making connections, extensions, improvements, alterations, repairs, changes, or for other proper business reasons, and may restrict the use of water to reserve a sufficient supply in its reservoirs for fire protection or other emergencies whenever the public welfare may so require in accordance with Commission Rules. Notwithstanding any other provision in these Rules or any contract or agreement between the District and any Customer, when, in the District's judgment, sufficient supplies of water are not available to the District, for any reason, to meet all existing and reasonably anticipated demands for service or to preserve and replenish its storage in amounts sufficient to provide fire protection on its system, the District shall have the right to restrict, limit, curtail or interrupt water service to or water usage by any Customer or Customers. (N)

(2) The temporary shutting off of water from any Premises for any cause, whether non-payment of bills, leaking pipes, fixtures, etc. shall not cancel a contract for water supply service except at the option of the Company or upon notice from the Customer.

c. District's Liability

(1) The District is not liable or responsible to any person or persons for any loss or damage from any excess or deficiency in the pressure, volume, or supply of water, due to any cause whatsoever. The District will use reasonable care and diligence to prevent interruptions and fluctuations in the service but does not guarantee that such will not occur.

DATE OF ISSUE October 17, 2019

MONTH / DATE / YEAR

DATE EFFECTIVE November 17, 2019

MONTH / DATE / YEAR

ISSUED BY /s/D. Blain Click

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BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE

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<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director

<b>EFFECTIVE 11/17/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

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Estill County Water District No. 1

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**RULES AND REGULATIONS**

(2) The District will make every effort to maintain a pressure on its distribution system that is required for reasonable service and is compliant with federal and state requirements but does not guarantee to furnish at all times any given quantity of water at any given pressure for fire uses or for general purposes.

(3) The District is not responsible for accidents or damages to boilers, hot water tanks, etc., resulting from the discontinuance of service, nor by reason of the breaking of any main, water pipe, fixture or appliance whether owned by the District or Customer. No person shall be entitled to damages or have any portion of a payment refunded for any interruption of service. The District will exercise every care in this matter. In the event of the necessity of turning off water, every reasonable effort will be made to notify the Customer.

(4) The District is not an insurer of property or persons and does not undertake to extinguish fire or to protect any persons or property against loss or damage by fire, or otherwise. It agrees to furnish such supply of water as is available. It shall be free and exempt from any claims for damages on account of any injury to property or persons by reason of fire, water, failure to supply water or pressure, or for any other cause whatsoever.

d. No person shall turn the water on or off at any street valve, District stop, curb stop or other street connection, or at meter setting or meter vault, or disconnect, remove or bypass any meter without the District's consent. The District has the right to prosecute for any damage resulting from any unauthorized tampering with District property.

e. No electric wires shall be grounded on the District's mains or on any District Service Lines or pipes or fixtures of any kind which have a metallic connection with the District's mains. The District retains the right to prosecute for any damage resulting violation of this Rule.

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DATE OF ISSUE October 17, 2019  
MONTH / DATE / YEAR

DATE EFFECTIVE November 17, 2019  
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ISSUED BY /s/D. Blain Click  
SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE  
COMMISSION IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director 
<b>EFFECTIVE 11/17/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

PSC KY NO. 4

Original SHEET NO. 26

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CANCELLING PSC KY NO. \_\_\_\_\_

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**RULES AND REGULATIONS**

f. Water furnished to any Customer, except if sold to a water utility for resale, is for the Customer's use only and such water shall not be resold by the Customer to any other person, firm, or corporation on the customer's premises or for use on any other premise. A Customer may allocate the amount billed to the customer to any other person, firm, or corporation provided the sum of such allocations does not exceed the total amount billed. (T)

g. A Customer shall grant or convey, or shall cause to be granted or conveyed, to the District a perpetual easement and right of way across any property that he or she owns or controls wherever said easement or right of way is necessary for the District's water facilities and lines necessary to furnish services to the Customer. (T)

h. Customer shall notify the District immediately should his or her service be unsatisfactory for any reason or should he or she discover any defects, problems, trouble, or accidents affecting the District's water system. (T)

**15. WATER MAIN EXTENSIONS**

Upon request of applicant(s) for a water main extension, the District shall determine the total length and cost of the proposed extension (exclusive of meter connections). Applicants shall deposit with the District the total cost of the extension less the cost of fifty (50) feet of the extension for each applicant for service. Unless the applicants otherwise agreed in writing, each applicant shall deposit an equal portion of the required amount. The deposit shall not relieve an applicant from his or her obligation to pay a connection/tap-on fee for a meter connection to the extension. For a period of ten (10) years following completion of the water main extension, the District shall annually refund to the applicants collectively an amount equal to the cost of fifty (50) feet of the extension for each additional customer who directly connected to the water main extension service during the year. The total amount refunded shall not exceed the amount deposited with the District. At the end of the ten-year period, any portion of deposited funds that have not been refunded shall become the District's property. (T)

DATE OF ISSUE October 17, 2019

MONTH / DATE / YEAR

DATE EFFECTIVE November 17, 2019

MONTH / DATE / YEAR

ISSUED BY /s/D. Blain Click

SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE

COMMISSION IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director

<b>EFFECTIVE 11/17/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

PSC KY NO. 4

Original SHEET NO. 27

Estill County Water District No. 1

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

**RULES AND REGULATIONS**

**16. LEAK ADJUSTMENTS**

a. A charge of fifty (50) percent of the applicable tariff will be applied to all water usage determined to be the result of a leak in the customer service line between the meter and the premises.

b. Leak adjustments will be granted to residential and commercial customers only.

c. A request for leak adjustment must be in writing on a Leak Adjustment Request Form and made prior to the payment of the bill for which the adjustment is sought.

d. Customer must provide a plumber's statement or list of materials showing that the leak has been repaired. Plastic pipe for repair of underground water service lines must be certified to withstand a working pressure of 200 pounds per square inch or greater and be CTS pipe. The use of radiator clamps, King Nipples or equivalent will not be accepted.

e. After verification of repairs by the District, the water usage resulting from the leak will be determined by comparing the Customer's usage during the leak billing period to his or her average usage for the past six (6) billing periods.

f. An adjustment may cover a maximum of two billing periods.

g. Only two adjustments will be permitted for a service line. Before a third adjustment can be considered, the entire service line from the meter box to the premises must be replaced and evidence of the replacement provided.

h. Customer remains responsible for the full amount of bill pending review of his or her request and his or service will be discontinued for non-payment if not paid in full. If service is discontinued, the full amount plus a reconnection fee must be paid before service will be restored and any adjustment made, will be credited to the account.

DATE OF ISSUE October 17, 2019

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ISSUED BY /s/D. Blain Click

SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE

COMMISSION IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Gwen R. Pinson**  
Executive Director



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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

PSC KY NO. 4

Original SHEET NO. 28

Estill County Water District No. 1

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

**RULES AND REGULATIONS**

**17. BILL FORMAT**

ESTILL CO WATER DISTRICT NO. 1  
75 CEDAR GROVE ROAD  
IRVINE KY 40336

105-██████-00 08/30/19  
██████ RD  
07/10/19 THRU 08/09/19

ACCOUNT SERVICE AT DATES

SVC	PREVIOUS	CURRENT	USAGE	CODE
WTR	87730	87730	0	
WATER			21.58	
UTIL TAX			.65	
911 FEE			4.00	

OFFICE CLOSED SEPT. 1, 2019  
www.estillcountywater.com

GROSS DUE AFTER	28.39 09/10/19	NET DUE NOW	26.23
-----------------	-------------------	-------------	-------

NMR UTF

FIRST CLASS MAIL  
U.S. POSTAGE PAID  
IRVINE KY 2  
PERMIT NO.  
SNGLP

BILL DATE 08/30/19  
NET BILL 26.23  
GROSS BILL 28.39  
DUE AFTER 09/10/19

RETURN SERVICE REC...  
105-██████-00  
██████ N  
IRVINE KY 40336

**18. FORMS**

- a. Water Contract
- b. Payment Plan Agreement
- c. Leak Adjustment Request Form

(N)  
(N)  
(N)  
(N)

DATE OF ISSUE October 17, 2019  
MONTH / DATE / YEAR

DATE EFFECTIVE November 17, 2019  
MONTH / DATE / YEAR

ISSUED BY /s/D. Blain Click  
SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE  
COMMISSION IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY  
PUBLIC SERVICE COMMISSION**

**Gwen R. Pinson**  
Executive Director

*Gwen R. Pinson*

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**11/17/2019**  
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

AREA Estill County, Kentucky

PSC KY NO. 4

Original SHEET NO. 29

Estill County Water District No. 1

CANCELLING PSC KY NO. \_\_\_\_\_

\_\_\_\_\_ SHEET NO. \_\_\_\_\_

**RULES AND REGULATIONS**

- d. Request to Turn-On Service (N)
- e. Request to Turn-Off Service (N)
- f. Fire Department – Water Usage Report Form (N)

DATE OF ISSUE October 17, 2019

MONTH / DATE / YEAR

DATE EFFECTIVE November 17, 2019

MONTH / DATE / YEAR

ISSUED BY /s/D. Blain Click

SIGNATURE OF OFFICER

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE  
COMMISSION IN CASE NO. \_\_\_\_\_ DATED \_\_\_\_\_

**KENTUCKY  
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# WATER CONTRACT

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**Gwen R. Pinson**  
Executive Director



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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)



Estill County Water District No.1  
76 Cedar Grove Rd.  
Irvine, Ky. 40336  
(606)723-3795  
Fax: (606) 726-9083  
[www.estillcountywater.com](http://www.estillcountywater.com)

**CONTRACT FOR NEW SERVICE**

I hereby make application and authorize Estill County Water District No. 1 ("ECWD") to turn on the water at the following address, and I agree to **Pay All Bills** by the due date specified on the bill for water furnished to any address where I either have an interest in the ownership of the property, directly or indirectly, or have requested service, and I hereby agree to continue to be responsible for the same until I notify ECWD in writing to the contrary.

I agree to take the necessary measures to protect the meter box, meter setting and the service during the time of my services. I will be responsible for damages to ECWD caused by me, my contractor and/or sub-contractor during on-site construction.

I agree to abide by and comply with all the rules, regulations and rates of ECWD as approved by the Public Service Commission of the Commonwealth of Kentucky and as changed from time to time.

If, at any time, any bill owed by me to ECWD, whether collectible under this Agreement or otherwise, is not paid when due or payable, then ECWD shall have the right to discontinue the supply of water to the location

All new services to the ECWD will be required to have a copy of a photo ID on file, and pay a customer security deposit of \$40.00.

**Customer Signature** \_\_\_\_\_

**Authorized Signature** \_\_\_\_\_ **Date** \_\_\_\_\_

**Please complete the following information**

Service Address \_\_\_\_\_ Apt # \_\_\_\_\_

City/State \_\_\_\_\_ Zip Code \_\_\_\_\_

Please Circle primary use of building: Residential Commercial

Billing Name First \_\_\_\_\_ Middle \_\_\_\_\_ Last \_\_\_\_\_

Marital Status: Single \_\_\_\_\_ Married \_\_\_\_\_ Maiden Name \_\_\_\_\_

Spouse Name First \_\_\_\_\_ Middle \_\_\_\_\_ Last \_\_\_\_\_

How many living in the home? \_\_\_\_\_ DL# \_\_\_\_\_

Names of household members \_\_\_\_\_

Billing Address if different from service address: \_\_\_\_\_

City/State \_\_\_\_\_ Zip Code \_\_\_\_\_

Telephone number: Home \_\_\_\_\_ Cell \_\_\_\_\_

Contact Person \_\_\_\_\_ Phone number \_\_\_\_\_

Do you own or rent this address? Own \_\_\_\_\_ Rent \_\_\_\_\_

Landlord Name \_\_\_\_\_ Phone # \_\_\_\_\_

Do you have rental agreement? Yes \_\_\_\_\_ No \_\_\_\_\_

If so please provide of copy of it with your application.

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>	
<b>Gwen R. Pinson</b> Executive Director	
RECEIPT #	<i>Gwen R. Pinson</i>
DEPOSIT AMOUNT	_____ <b>EFFECTIVE</b> _____
CASH	<b>11/17/2019</b>
CC	<b>CHECK</b>
PURSUANT TO 807 KAR 5:011 SECTION 9 (1) MONEYORDER	

**ESTILL COUNTY WATER DISTRICT NO. 1**

**CONTRACT FOR WATER SERVICE & SERVICE LINE INSPECTION**

**THIS AGREEMENT** made and entered into this \_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_, between \_\_\_\_\_ whose address is \_\_\_\_\_ party of the **FIRST PART**, hereafter called the "Customer", and the ESTILL COUNTY WATER DISTRICT NO. 1, West Irvine, Kentucky, party of the **SECOND PART**, hereafter called the "District."

**WITNESSED THAT** for and in consideration of the effort by the District to secure financing for the construction of this project, and in consideration of the other customers signing similar contracts, the Customer hereby agrees to connect to the District's Waterworks System subject to the following conditions:

1. The District shall install a cut-off valve and water meter for each service and shall have sole right of use of the valve and water meter. The District shall have the right to determine the size and location of the water meter and service line connected to the system.
2. The customer will install and maintain at his own expense a service line which shall begin at the water meter and extend to the place of use. The Customer shall also install a check valve and cut-off valve at the place of use.
3. The Customer agrees not to resell or give away any water purchased from the District. A separate meter must be installed for each resident.
4. The Customer agrees to comply with other rules and regulations that the District now has in forced or as may be legally enacted or amended. The Customer also agrees to pay for water at such time, place, and rates as shall be determined by the District. Rates will be reasonable and subject to approval by the Public Service Commission.
5. It is agreed that the Customer will begin to use water from the system on the date that it is available. Water charges shall begin on the date that service is available regardless of whether or not the Customer is connected, for up to 1 year from date of meter installation. If the Customer refuses to connect to the system when it is completed, he will pay each month the minimum bill set by the District. If later, the same Customer wishes to connect to the system, he shall first pay the accumulated monthly charges, and shall then pay the full tap on charge as may be in effect at the time application for service.

6. The customer agrees to permit the District to lay, maintain, repair, remove or disconnect a service line and meter, and read meters at a point designated by the District on the customer's property with the right of access for easement for these purposes across property. Additionally, the Customer agrees to grant an easement for the construction, access, and maintenance of the water mains. The easement will be 12' in width; will extend across \_\_\_\_\_ will be adjacent to the public road right of way line or adjacent line \_\_\_\_\_ property.

**KENTUCKY  
PUBLIC SERVICE COMMISSION**  
Gwen R. Pinson  
Secretary

*Gwen R. Pinson*

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7. The failure of the Customer to pay water charges duly imposed, shall result in the automatic imposition of the following penalties:

A. Non-payment of accounts on the due date will be subject to a penalty of ten percent of the delinquent account.

B. Non-payment within ten days from due date will result in the water being shut off from the Customer's property.

C. In the event it becomes necessary for the District to shut off the water a fee as set by the District will be charged for the reconnection of the service. The Customer will also be required to pay all delinquent accounts and pay the minimum water bill for the time the meter was disconnected.

IN WITNESS whereof, we have executed this agreement as of the date entered of the first page.

Customer \_\_\_\_\_

ECWD

Employee \_\_\_\_\_ Manager \_\_\_\_\_

**CUSTOMER SERVICE LINE INSPECTION**

It is expressly understood that the applicant for the permit states that this service line has been installed in strict compliance with the State Plumbing Code.

Requirements on service lines

- \_\_\_\_\_ 24 inches in depth
- \_\_\_\_\_ 3/4 inches in size
- \_\_\_\_\_ Type of pipe 200 PSI
- \_\_\_\_\_ Cut-off valve installed on customer side
- \_\_\_\_\_ Check valve installed on customer side
- \_\_\_\_\_ No cross connections
- \_\_\_\_\_ Galvanized pipe or fittings are not recommended

PERMIT #: \_\_\_\_\_

INSPECTION DATE: #: \_\_\_\_\_

INSPECTED BY: \_\_\_\_\_

ESTILL COUNTY WATER DISTRICT NO. 1

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director
<i>Gwen R. Pinson</i>
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# PAYMENT PLAN AGREEMENT

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**Gwen R. Pinson**  
Executive Director



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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Estill County Water District  
76 Cedar Grove Rd.  
Irvine, KY 40336  
606-723-3795

## PAYMENT PLAN POLICY

In accordance with the policies of the above named Water System and in order to either prevent the disconnection of or restore the water service in my name, I hereby agree to pay the sum of \$\_\_\_\_\_ today and \$\_\_\_\_\_ per month on the unpaid balance plus keep current my regular water payments on the account listed below, until the account is paid up to date. I understand that payment has to be made by the **10<sup>th</sup> of every month** or my water service will be disconnected. The payment must include your regular bill plus what you have agreed to pay monthly.

I understand that if at any time I do adhere to this agreement and make the payments **EXACTLY** as stated, that my service will be disconnected at the account listed below plus any other accounts listed in my name. I also understand that none of these services will be restored until all accounts are paid up to date and necessary service charges are paid.

Account Number\_\_\_\_\_

Beginning Amount\_\_\_\_\_

Customer's Name\_\_\_\_\_

Address of Service Delinquent\_\_\_\_\_

Date\_\_\_\_\_

Signature\_\_\_\_\_

Employee\_\_\_\_\_

Manager\_\_\_\_\_

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# LEAK ADJUSTMENT REQUEST

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Executive Director



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# LEAK ADJUSTMENT FORM

Account Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Account Number: \_\_\_\_\_

1. Date of Repairs \_\_\_\_\_

2. Name of Repairer \_\_\_\_\_

3. List Materials Used: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

4. Location of Leak \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ Feet From The Meter Box Own Property \_\_\_\_\_

\_\_\_\_\_ Feet From The House Rent Property \_\_\_\_\_

\_\_\_\_\_ INSIDE HOUSE  
\_\_\_\_\_ TOILET

\_\_\_\_\_ OUTSIDE HOUSE  
\_\_\_\_\_ UNDERGROUND LINE  
\_\_\_\_\_ OUTSIDE SPICKET

I understand that adjustments are figured by the difference between my average water bill and the bill that reflects the leak. The adjustment is then based on Estill County Water District No. 1 assuming 50% of the loss and I am responsible for the other 50% of the loss plus my average bill. I further understand that even though an adjustment is to be considered, I am still responsible for the bill and that should I be disconnected for non-payment, the entire amount plus \$25.00 reconnect fee must be paid before service will be restored and any adjustment made will be credited to my account.

I also understand that during the lifetime of my water service line, ~~only two~~ leak adjustments will be permitted. Each of these adjustments may cover a maximum of two billing periods. Before a third adjustment can be considered, the entire water service line at my house or structure must be replaced and that I must submit every third adjustment is given. If plastic pipe is used for any repair of underground water service lines,

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Executive Director  
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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

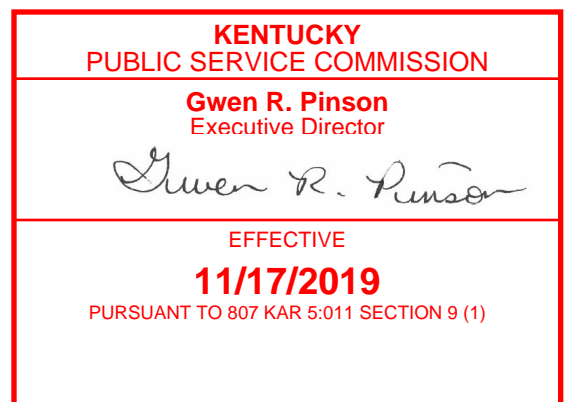
it must be no less than class 200 p.s.i., CTS pipe. **THE USE OF RADIATOR CLAMPS, KING NIPPLES, OR THE EQUIVALENT CANNOT BE ACCEPTED.**

I realize that no adjustment will be made until this form (completed in its entirety signed and dated) receipts and my plumber's statement are returned to Estill County Water District No. 1. I hereby verify that I have read the information given above and that all statements are true and correct, and that the excess usage in my plumbing system has now been corrected.

Name of property owner: \_\_\_\_\_

Owner's Phone Number: \_\_\_\_\_

SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_





# REQUEST TO TURN-ON SERVICE

**KENTUCKY**  
PUBLIC SERVICE COMMISSION

**Gwen R. Pinson**  
Executive Director



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**11/17/2019**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

**Estill County Water District No.1  
76 Cedar Grove Rd.  
Irvine, Ky. 40336  
Phone (606)723-3795 Fax: (606) 726-9083**

**Estill County Water District No. 1  
Request For Water Turn On**

I am the owner or lawful tenant of the premises located at \_\_\_\_\_

(Hereinafter the "Premises") and desire to have the water service to the Premises turned on by the Estill County Water District (hereinafter the "District"). I understand that I should turn off all faucets or the main shut-off valve and take other precautions necessary to avoid water damage when the water is turned on.

For and in consideration of having the District turning on the water service to the Premises, I hereby provide the following release and indemnity:

1. For myself and for my heirs, executors, successor and assigns, I hereby release and forever discharge the District and the District's commissioners, officers, employees and agents from any claims, demands, damages and causes of action relating to any property damage or personal injury, including death, arising from or related to the turning on of water service to the Premises.

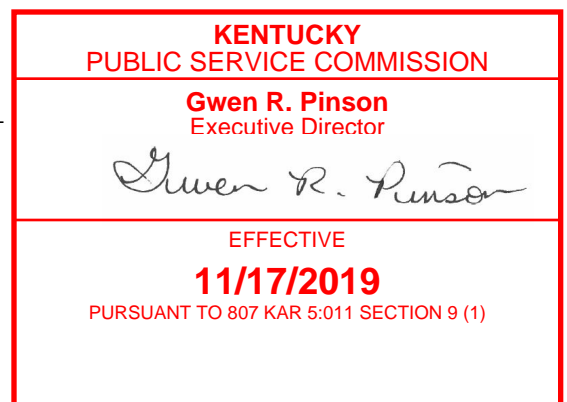
2. Further, for myself and for my heirs, executors, successor and assigns, I hereby agree to defend, protect, hold harmless and indemnify the District and the District's commissioners, officers, employees and agents from and against any and all claims, demands, damages and causes of action relating to any property damage or personal injury, including death, arising from or related to the turning on of water services to the Premises.

I provide the above release and indemnity on the date written below.

Signature: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Date: \_\_\_\_\_



# REQUEST TO TURN-OFF SERVICE

**KENTUCKY**  
PUBLIC SERVICE COMMISSION

**Gwen R. Pinson**  
Executive Director



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**11/17/2019**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Estill County Water District No.1  
76 Cedar Grove Rd.  
Irvine, Ky. 40336  
(606)723-3795  
Fax: (606) 726-9083  
[www.estillcountywater.com](http://www.estillcountywater.com)

### Service Turn off Request

Date: \_\_\_\_\_

Name: \_\_\_\_\_ Account # \_\_\_\_\_

Service Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Drivers License: \_\_\_\_\_

Must match District's records in computer in order to discontinue water service for the above address.

### Forwarding Address


Name: \_\_\_\_\_

Street: \_\_\_\_\_

Apt. No: \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

<b>KENTUCKY PUBLIC SERVICE COMMISSION</b>
<b>Gwen R. Pinson</b> Executive Director 
<b>EFFECTIVE 11/17/2019</b> PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

# FIRE DEPARTMENT WATER USAGE REPORT

**KENTUCKY**  
PUBLIC SERVICE COMMISSION

**Gwen R. Pinson**  
Executive Director



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