

NORMAL LOBBY HOURS:

Monday - Friday, 8:30 am - 4:00 pm

DRIVE THRU HOURS:

Monday - Friday, 8:00 am - 4:30 pm

EMERGENCY AFTER HOURS:





Please dial 428-1235

UNDERSTANDING YOUR BILL.....

- ♦ Failure to receive your bill does not excuse penalty or payment.
- ♦ Unpaid bills will result in water service shut off. A \$50.00 reconnect fee plus the total amount due must be paid to restore service. **Cash & Credit Accepted to restore service.**
- ♦ If you are moving, please contact our office to avoid continuing charges.
- ♦ High Usage? Check for leaks first.

CHECK FOR LEAKS

Check all toilets and faucets. Leaky toilets and faucets are the biggest cause of wasted water resulting in large bills. The most common source of leaks is the toilet. Check toilets for leaks by placing a few drops of food coloring in the tank. If after 15 minutes the dye shows up in the bowl, the toilet has a leak. Leaking toilets can usually be repaired inexpensively. Toilets can account for almost 30% of all indoor use, more than any other fixture or appliance.

Diameter of stream	Gallons
 1/4"	393,800
 3/16"	222,000
 1/8"	98,700
 1/16"	24,700

A continuous leak from a hole this size at an average household water pressure of 60 psi would, over a month period, result in the water usage listed above.

CANCELLED

July 5, 2023

KENTUCKY PUBLIC SERVICE COMMISSION PAYMENT METHODS

AUTOMATIC WITHDRAWAL	NIGHT DEPOSIT BOX	ONLINE PAYMENT	PAY BY PHONE	PAY IN PERSON
From your checking or savings account CONTACT OFFICE TO ESTABLISH	Boxes are located at our Farrell Dr. Office directly under drive up window or next to the front doors. Please include your payment stub.	Visit our website at www.bpwd.org to pay via Mastercard, Visa or Discover	Call 859-428-2112 and pay by Visa, Master Card or Discover	At 1 Farrell Dr. between 8:30 am and 4:00 pm inside our lobby or at our Drive Up Window between 8:00 am and 4:30 pm via Cash, Check, Money Order or Credit Card

RETURN CHECK CHARGE : \$20.00

"This institution is an equal opportunity provider and employer."

For Change of address or phone number only

Name _____

Address _____

City _____ State _____ Zip _____

Telephone Number _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**Talina R. Mathews
EXECUTIVE DIRECTOR**

Talina R. Mathews

EFFECTIVE
5/1/2017
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)