

BLUEGRASS WATER UTILITY OPERATING COMPANY, LLC

1650 Des Peres Road, Suite 303

St. Louis, MO 63131

<http://www.centralstateswaterresources.com/communities/bluegrass/>

RATES – CHARGES – RULES - REGULATIONS

FOR FURNISHING

WATER SERVICE

IN

KENTUCKY COUNTY OF

CALLOWAY

FILED WITH THE

PUBLIC SERVICE COMMISSION

OF KENTUCKY

DATE OF ISSUE August 19, 2020

DATE EFFECTIVE September 18, 2020

ISSUED BY 

TITLE Bluegrass Water UOC, President

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Kent A. Chandler
Acting Executive Director



EFFECTIVE

9/18/2020

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Original SHEET NO. 1

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

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TITLE Bluegrass Water UOC, President

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IN CASE NO. 2019-00360 DATED February 17, 2020

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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WATER SERVICE in entire service area

PSC KY NO. 1

1st Revised SHEET NO. 2

CANCELLING PSC KY NO. 1

Original SHEET NO. 2

CLASSIFICATION OF SERVICE – Residential (T)

Applicable to all customers in the Center Ridge area in Calloway County, Kentucky, formerly served by Center Ridge Water District, Inc., including those in the subdivisions of Center Ridge Lake Properties, Pinebluff Shores Subdivision, Keniana Shores subdivision, and LH&M Properties.

Available for residential use only. Charges are assessed at a flat monthly rate to each dwelling unit even if the units share a service connection; at least one monthly charge is assessed per service connection. (T)

RECURRING CHARGES

Service Charge (flat rate per dwelling unit) \$77.63 per month (I)

NON-RECURRING CHARGES:

New Service Connection \$350.00 per connection (T)


Re-connection Charge \$0.00 per connection (R)

Late Payment Penalty \$0.00 (R)

Returned Check Charge \$0.00 (R)

DATE OF ISSUE August 16, 2021

DATE EFFECTIVE August 1, 2021

ISSUED BY /s/Josiah Cox 

TITLE Bluegrass Water UOC, President

BY AUTHORITY OF PUBLIC SERVICE COMMISSION ORDER

IN CASE NO. 2020-00290 DATED August 2, 2021

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



**EFFECTIVE
8/1/2021**

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

Original SHEET NO. 3

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

RESERVED FOR FUTURE USE

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PSC KY NO. 1

Bluegrass Water Utility Operating Company, LLC

Original SHEET NO. 4.1

WATER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

RULES AND REGULATIONS

This schedule of Rules and Regulations governs the furnishing of water service by Bluegrass Water Utility Operating Company, LLC (“Bluegrass Water”) and applies to all water service received from Bluegrass Water. All Rules and Regulations are to be in effect so long as they are not in conflict with the rules and regulations of the Kentucky Public Service Commission (“the Commission”). Bluegrass Water and the service offered in this tariff are further subject to all rules and regulations of the Commission.

1. **SERVICE AREA:** Bluegrass Water furnishes water service to the Center Ridge area in Caloway County, Kentucky, formerly served by Center Ridge Water District, Inc. The Rules and Regulations contained in this tariff apply in the service area of Bluegrass Water.

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Bluegrass Water Utility Operating Company, LLC

WATER SERVICE in entire service area

PSC KY NO. 1

1st Revised SHEET NO. 4.2

CANCELLING PSC KY NO. 1


Original SHEET NO. 4.3

2. WATER SERVICE FACILITIES

- 2.1. Bluegrass Water serves each customer by a connection between its facilities and the customer’s facilities. This service connection is owned and maintained by Bluegrass Water, and includes the shutoff valve and all necessary appurtenances. All service connections must have a shutoff valve on the customer’s side of the connection. Any such service connection is to be located at the customer’s premises property line; if the property line is under a street or road, then the shutoff valve and other necessary appurtenances may be located at or near the edge of the street abutting the customer’s property.
- 2.2. The service line is a pipeline with other necessary appurtenances used to conduct water from the service connection to the dwelling or other unit where the water services will be consumed. All costs associated with the service line and with leaks, repairs, or maintenance on the service line will be the responsibility of the customer.
- 2.3. All service lines must be installed underground, below the frost line. A service line must not be laid in the same trench with a sewer pipe.
- 2.4. A non-recurring charge will be assessed for a new service connection, in an amount (T) set forth in the applicable tariff sheet for the classification of service. This charge is assessed only when a new service connection is made to Bluegrass Water’s facilities, and not assessed if there is a current, operable service connection.
- 2.5. All new facilities must comply with these rules and regulations. Customer service lines or other facilities owned and maintained by a customer that are in existence and use as of the September 2020 effective date of this tariff, but not in compliance with these rules and regulations, may remain in place only if the non-compliance does not constitute a misuse of water service, interfere with service to other customers, or present a safety/health hazard or risk. Any such existing customer facilities must be brought into compliance as a condition to re-connection after a discontinuance of service.
- 2.6. The customer must not tamper, interfere, or permit tampering or interference with Bluegrass Water pipes and other service facilities.

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PSC KY NO. 1

Original SHEET NO. 4.3

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

3. WATER USE

- 3.1. All leaks must be reported to Bluegrass Water immediately.
- 3.2. As soon as possible and no later than forty-eight (48) hours after notification of a leak in the associated service line or other appurtenances on the customer's side of the service connection, the customer will repair or cause to be repaired any such leak. If a leak on the customer's side of the service connection is not repaired within 48 hours of notice, Bluegrass Water may temporarily discontinue the affected water service without further notice to the customer, until the leak has been repaired.
- 3.3. A single service connection can serve no more than one unit. Each connection will be charged for service at the recurring rate stated in the applicable tariff sheet for the classification of service.
- 3.4. A customer is not allowed to resell, share, or give away water, unless the customer is receiving service under a special contract executed by Bluegrass Water and approved by the Commission.
- 3.5. For any dwelling left unoccupied for more than 72 hours, the customer is obligated to shut off water service to the dwelling and drain the lines prior to freezing weather.

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WATER SERVICE in entire service area

PSC KY NO. 1

1st Revised SHEET NO. 4.4

CANCELLING PSC KY NO. 1


Original SHEET NO. 4.4

4. CUSTOMER BILLING and PAYMENT

- 4.1. The customer is responsible for prompt payment of all charges for service.
- 4.2. A customer who wishes to transfer responsibility for service and other charges associated with a particular address (for example, upon transferring ownership of the property) must make arrangements to have the new customer accept responsibility for the service and to have the service put into the new customer's name. The customer is responsible for notifying Bluegrass Water of any change in the customer's billing address or other contact information.
- 4.3. Bluegrass Water bills each customer the first week of each calendar month for the prior calendar month's service.
- 4.4. If payment in full of the bill has not been received by the last day of the calendar month in which the bill was sent, (a) a delinquency notice will be sent to the customer billing address informing the customer that service will be discontinued and the date on which service will be discontinued and (b) a late payment penalty will be assessed in the amount or at the rate set forth in the applicable tariff sheet for the classification of service.
- 4.5. To avoid discontinuance of service, the bill and any late payment penalty must be paid by the discontinuance date specified on the notice. (T)

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Bluegrass Water Utility Operating Company, LLC

Original SHEET NO. 4.5

WATER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

5. DISCONTINUANCE OF SERVICE

- 5.1. Service may be discontinued due to non-payment, misuse of service, tampering with Bluegrass Water’s facilities or another customer’s service, or non-compliance with rules and regulations of Bluegrass Water or the Commission.
- 5.2. Unless there is an emergency and the discontinuance is temporary, prior notice of a discontinuance of service will be given in accordance with the Commission’s regulations.
- 5.3. Discontinuance of service may require or involve physically separating the service line from the service connection or other Bluegrass Water facilities.
- 5.4. Before service can be restored to premises where it has been discontinued, all charges owed to Bluegrass Water (including billed recurring rates and any late payment penalty) plus a re-connection charge, must be paid in full. The amount of the non-recurring re-connection charge is a rate set forth in the applicable tariff sheet for the classification of service.

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PSC KY NO. 1

Bluegrass Water Utility Operating Company, LLC

Original SHEET NO. 5

WATER SERVICE in entire service area

CANCELLING PSC KY NO. _____

_____ SHEET NO. _____

BILLING FORM:

Please Make Checks Payable to:
Bluegrass Water UOC, LLC



**P.O. Box 790379
St. Louis MO 63179**

ACCOUNT NAME	
NEW ACCT #	
SERVICE ADDRESS	
DATE	08/04/20
SECURITY CODE	
SYSTEM	Center Ridge-2
SERVICE PERIOD	07/01/20 - 07/31/20

Please visit our website: www.bluegrasswateruoc.com, and use the Security Code found in the upper right corner of your invoice to register your online account.

Through your customer portal, you may view your account history, pay your bill by Credit, Debit Card or ECheck, sign up for AutoPay, and even go paperless by enrolling in "Ebill" to receive an e-mail notification that a new bill is available. All Online payments are subject to processing fees.

PLEASE NOTE: When signing up for AutoPay, please pay the ENTIRE balance outstanding on your account. Failure to do so may result in a late penalty. AutoPay will take effect beginning the following invoice after successfully enrolling. AutoPay is drafted from your registered payment method 5 days prior to the due date. We recommend logging in, paying your current invoice due, and activating AutoPay for your next billing.

IF PAYING BY CHECK, PLEASE WRITE YOUR ACCT # ON YOUR CHECK AND USE THE CORRECT MAILING ADDRESS TO ENSURE ACCURATE PROCESSING. CASH PAYMENTS WILL NOT BE ACCEPTED.

ACCOUNT ACTIVITY	
Description	Amount
Previous Balance	\$22.79
Payment Received	(\$250.25)
Balance	(\$227.46)
Current Billing	
Water - Center Ridge	\$22.79
Total Current Billing Charges	\$22.79
	TOTAL DUE \$0.00

GENERAL INFORMATION

Your account has a credit balance. No payment is due at this time.

For billing inquiries, call (866) 752-8982 Monday-Friday, 8am-5pm CST or email support@bluegrasswateruoc.com.

YOUR PROMPT PAYMENT IS APPRECIATED!

If mailing payment, please be sure to use correct mailing address:
P.O. Box 790379
St. Louis, MO 63179

*****SEPARATE AND RETURN BELOW STUB WITH PAYMENT*****

Bluegrass Water UOC, LLC
P.O. Box 790379
St. Louis MO 63179

NAME	
SERVICE ADDRESS	
ACCOUNT #	
DUE DATE	08/31/20
<small>** Please Allow for Instability</small>	
TOTAL DUE	\$0.00
Amount Paid	<small>Credit Balance - Do Not Pay</small>

Payment must be received by due date to avoid late fees.

Customer Billing Address

Bluegrass Water UOC, LLC
P.O. Box 790379
St. Louis MO 63179

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