

Broadwing Communications, LLC

Kentucky P.S.C. Tariff No. 2

Original Title Page

*This tariff, Broadwing Communications, LLC, Kentucky P.S.C. Tariff No. 2,  
Cancels and Replaces C III Communications Operations, LLC Kentucky P.S.C. Tariff No. 1  
In Its Entirety*

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**BROADWING COMMUNICATIONS, LLC**

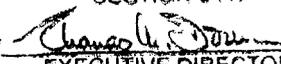
**INTEREXCHANGE TELECOMMUNICATIONS**

**SERVICE TARIFF**

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

SEP 01 2003

PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

BY   
EXECUTIVE DIRECTOR

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Issued: August 1, 2003

Effective: September 1, 2003

By: Karen T. Hanson, National Director - Regulatory Affairs  
Broadwing Communications, LLC  
1122 Capital of Texas Highway  
Austin, Texas 78746

KY00301

**CHECK SHEET**

Pages of this tariff, as listed below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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1.1	First	27.3	First	36	Original
2	First	27.4	First	37	Original
3	Original	27.5	Original	38	First
4	Original	27.6	Original	39	Original
5	Original	27.7	Original	40	Original
6	Original	27.8	First	41	Original
7	Original	27.9	First	42	Original
8	Original	27.10	First	43	Original
9	Original	27.11	Original	44	Original
10	Original	27.12	Original	45	Original
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20	Original	27.22	Original	51.4 *	Original
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24	First	30	Original	52	Original
25	First	31	Original	53	Original
26	First	32	Original	54	Original
27	Second	33	Original	55	Original
27.1	Original	34	First		

\* Indicates pages included in this filing.

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Daniel Meldazis, Director - Regulatory Affairs  
 Broadwing Communications, LLC  
 200 North LaSalle St.  
 Chicago, Illinois 60601



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By: Karen T. Hanson, National Director - Regulatory Affairs  
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1122 Capital of Texas Highway  
Austin, Texas 78746

**PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE**  
Effective: ~~September 14, 2004~~ <sup>9/14/2004</sup>  
**PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)**  
By:   
**Executive Director**

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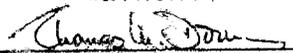
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PUBLIC SERVICE COMMISSION  
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PURSUANT TO 807 KAR 5.011  
SECTION 9 (1)

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By: Karen T. Hanson, National Director - Regulatory Affairs  
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**TARIFF FORMAT**

- A. Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of the various suspension periods and deferrals the Commission follows in its tariff approval process, the most current page number on file with the Commission is not always the tariff page in effect. Consult the check sheet for the page currently in effect.
- C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2
- 2.1
- 2.1.1
- 2.1.1.A
- 2.1.1.A.1
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i)
- 2.1.1.A.1.(a).I.(i).(1)

- D. Check Sheets** - When a tariff filing is made with the Commission an updated check sheet accompanies the filing. The check sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There shall be no other symbols used on this page if these are the only changes made to it. The tariff user should refer to the latest check sheet to find out which particular page is the most current on file with the Commission.

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OF KENTUCKY  
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PURSUANT TO 807 KAR 5.011  
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Issued: August 1, 2003

Effective *Chandra S. Dink* September 1, 2003  
EXECUTIVE DIRECTOR

By: Karen T. Hanson, National Director - Regulatory Affairs  
Broadwing Communications, LLC  
1122 Capital of Texas Highway  
Austin, Texas 78746

KY00301

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**EXPLANATION OF SYMBOLS**

Changes to this tariff shall be identified on the revised page(s) through the use of symbols. The following are the only symbols used for the purposes indicated below:

- (C) - To signify a changed regulation.
- (D) - To signify a discontinued rate or regulation.
- (I) - To signify an increase in rate or charge.
- (M) - To signify material relocated from one page to another without change.
- (N) - To signify a new rate or regulation.
- (R) - To signify a reduced rate or charge.
- (S) - To signify a correction or reissued matter.
- (T) - To signify a change in text but no change in rate or regulation.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
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EXECUTIVE DIRECTOR  
September 1, 2003

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1122 Capital of Texas Highway  
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KY00301

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**APPLICATION OF TARIFF**

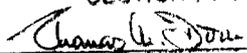
This tariff contains the regulations, rates and charges applicable to the provision of interexchange telecommunications services by Broadwing Communications, LLC for the use of Customers transmitting messages on behalf of their End Users within the State of Kentucky, subject to the jurisdiction of the Kentucky Public Service Commission ("Commission").

This tariff is available for public inspection during normal business hours at the main office of Broadwing Communications, LLC, located at 1122 Capital of Texas Highway, Austin, Texas 78746.

PUBLIC SERVICE COMMISSION  
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1122 Capital of Texas Highway  
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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS**

**Access Line** - A facility arrangement which connects Customer's or End User's location to Carrier's network switching center.

**Account Code** - A series of digits entered by End User to associate a call with a particular department, cost center, or client. A non-verified Account Code shall be accepted if it contains the proper number of digits. A verified Account Code shall only be accepted if it can be matched with a number on the list of valid Account Codes provided by End User.

**Aggregator** - The person, firm, corporation or other entity that, in the normal course of its operations, makes telephones available to the public for operator assisted calling. The Aggregator is responsible for compliance with applicable terms of the Company's tariff.

**ASR (Access Service Request)** - Service ordered processed to the underlying local exchange or interexchange carrier.

**Authorization Code** - A numerical code, one or more of which are available to Customer's End Users to enable them to access Carrier's network, and which are used by Carrier both to prevent unauthorized access to its facilities and to identify End Users for billing purposes.

**Carrier** - Broadwing Communications, LLC

**Casual Calling**- Access to Carrier's network and the subsequent use of Service by an End User Customer through the dialing of an access code in the format of 10XXX or 101XXXX, where the three (3) digits or the four (4) digits represented by the "X" are the unique Carrier Identification Code (CIC) assigned to Carrier.

**Commission** - The Kentucky Public Service Commission

**Consumer** - A natural person or legal entity which initiates any telephone call using operator services.

**Conversation Minutes** - For billing purposes calls are billed based on Conversation Minutes, which begin when the called party answers, as determined by answer supervision, and end when either party disconnects.

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EXECUTIVE DIRECTOR

By: Karen T. Hanson, National Director - Regulatory Affairs  
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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS *continued***

**Customer** - The natural person or legal entity which orders Service and is therefore responsible for the payment of charges due as a result of using the Service and for compliance with the Company's tariff. The Customer may be a certified reseller of telecommunications services who, under the terms of a Service Agreement, orders or uses Service and is therefore responsible for the payment of charges due and for compliance with Carrier's tariff regulations. The Customer may be an End User when placing a Casual Call, or a Consumer when placing a call through the use of Operator Services. A Customer is also the natural person or legal entity which accepts the charges on a collect or third party call.

**Day** - From 8 AM up to but not including 5 PM, Monday through Friday.

**Dialed Number Information Service (DNIS)** - A toll free service option, under which Carrier electronically transmits to Customer, identifying digits (up to 10 digits) that indicate which number was dialed when multiple numbers terminate on the same trunk group.

**End User** - The natural person or legal entity which either; (1) orders service through a certified Reseller Customer, or (2) uses the Company's Casual Calling service directly as a Customer through dialing the Company's designated access code or other access number

**Expedite** - The best effort acceleration of the installation date in advance of commitment date provided by the Company.

**Hub** - A point-of-presence of Carrier, at which location the network services of Carrier are accessed by Customer and/or its End Users.

PUBLIC SERVICE COMMISSION  
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BY Charles L. Dow  
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By: Karen T. Hanson, National Director - Regulatory Affairs  
Broadwing Communications, LLC  
1122 Capital of Texas Highway  
Austin, Texas 78746

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**SECTION 1 - DEFINITION OF TERMS AND ABBREVIATIONS** *continued*

**Minimum Customer Usage Commitment** - The minimum monthly usage charges (including interstate, intrastate, and international usage, but not including fixed charges) for which Customer is obligated to compensate Carrier under the terms of the applicable Service Agreement.

**Non-Day** - All hours other than those included in the Day rate period,

**POP** - See "Hub."

**Post-engineering** - After provisioning of service elements.

**Pre-engineering** - Prior to provisioning of service elements.

**Reseller** - A Customer which purchases Service from the Company through a Service Agreement and resells service to its own End Users. End Users of a Reseller are not Customers of the Company. A Reseller must be authorized to operate in the State before it can Resell Services to its End Users.

**Service** - Any or all service(s) provided by Carrier to Customer pursuant to Service Agreement and this tariff.

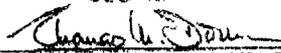
**Service Agreement** - An agreement between Carrier and Customer which, subject to the terms and conditions of this tariff, defines the relationship between Carrier and Customer.

**Service Area** - The geographic area in which Customer or its End Users may access and use Service. For Dial Access 1+ Service the Service Area includes all equal access areas within the State of Kentucky. For all other services the Service Area is the State of Kentucky.

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By: Karen T. Hanson, National Director - Regulatory Affairs  
Broadwing Communications, LLC  
1122 Capital of Texas Highway  
Austin, Texas 78746

KY00301

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**SECTION 2 - REGULATIONS**

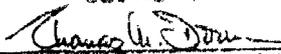
**2.1 Undertaking of the Carrier**

- 2.1.1 Service is furnished for telecommunications originating at specified points within the State of Kentucky under the terms and conditions of this tariff.
- 2.1.2 Carrier shall install, operate, and maintain Service provided hereunder in accordance with the terms and conditions set forth in this tariff.
- 2.1.3 Carrier neither owns nor operates transmission facilities within the State of Kentucky, but rather resells telecommunications services provided by other carriers. Notwithstanding the foregoing, Customer shall be considered a customer of Carrier, and not a customer of any other carrier.
- 2.1.4 Carrier may, when authorized by Customer, act as Customer's agent for ordering dedicated Access Lines or facilities provided by other carriers to allow connection of specified locations of Customer and/or its End Users to the network of Carrier. Customer shall be responsible for all charges due for such service arrangements.
- 2.1.5 Service is provided under the terms and conditions of an applicable Service Agreement and this tariff, and is available twenty-four (24) hours per day, seven (7) days per week.

PUBLIC SERVICE COMMISSION  
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Broadwing Communications, LLC  
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**SECTION 2 - REGULATIONS** *continued*

**2.2 Limitations on Service**

- 2.2.1** Service is offered subject to the availability of the necessary facilities and subject to the provisions of this tariff.
- 2.2.2** To the extent that any conflict arises between the terms and conditions of a Service Agreement and the terms and conditions of this tariff, the tariff shall prevail.
- 2.2.3** Carrier reserves the right to discontinue furnishing Service, or to limit the use of Service, when necessitated by conditions beyond its control, when Customer or an End User is using Service in violation of the law or in violation of the provisions of this tariff, or for non-payment by Customer.
- 2.2.4** Service provided under this tariff is directly controlled by Carrier, and Customer may not transfer or assign the use of Service, except with the prior written consent of Carrier. Such transfer or assignment shall only apply where there is no interruption in the use or location of Service, and all regulations and conditions contained in this tariff, as well as all conditions for Service, shall apply to all such permitted assignees or transferees.
- 2.2.5** Customer may request Carrier to assign one or more sub-accounts for billing purposes and to direct sub-account invoices to affiliates of Customer or other designated entities for payment purposes. Such requests shall not affect the liability of Customer, who shall remain solely liable to Carrier for payment of all invoices for Service requested and obtained by Customer, whether invoiced by Carrier to Customer, its affiliates, or other designated entities.
- 2.2.6** Service may not be used for any unlawful purpose.

PUBLIC SERVICE COMMISSION  
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EXECUTIVE DIRECTOR

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By: Karen T. Hanson, National Director - Regulatory Affairs  
Broadwing Communications, LLC  
1122 Capital of Texas Highway  
Austin, Texas 78746

**SECTION 2 - REGULATIONS** *continued*

**2.3 Limitations on Liabilities**

- 2.3.1 In view of the fact that the Customer has exclusive control of his or her communications over the facilities furnished by the Carrier, and other uses for which facilities may be furnished by the Carrier, and because of the unavoidable nature of errors incident to the service and to the uses of such facilities and services of the Carrier, the services and facilities furnished by the Carrier are subject to the regulations and limitations specified herein.
- 2.3.2 The Carrier's failure to provide or maintain facilities under this tariff shall be excused by labor difficulties, government orders, civil commotions, acts of God and other circumstances beyond the Carrier's reasonable control, subject to the interruption allowance provisions of this tariff.
- 2.3.3 No liability shall attach to the Carrier by reason of any defacement or damage to the Customer's premises resulting from the existence of the Carrier's equipment of such facilities on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Carrier or its employees.
- 2.3.4 If a Customer's service is interrupted other than by negligence or willful act of the Customer, and it remains out of order for two normal working hours or longer after access to the premises is made available and after being reported to be out of order, appropriate adjustments or refunds shall be made to the Customer. The amount of adjustments or refunds to be made to the Customer shall be determined on the basis of the known period of interruption, generally beginning from the time the service interruption is first reported. The refund to the Customer shall be pro rata part of the month's late rate charges for the period of days and that portion of the service facilities rendered useless or inoperative. The refund may be accomplished by a credit on a subsequent bill for the service.

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By: Karen T. Hanson, National Director - Regulatory Affairs  
Broadwing Communications, LLC  
1122 Capital of Texas Highway  
Austin, Texas 78746

**SECTION 2 - REGULATIONS** *continued*

**2.3 Limitations on Liabilities** *continued*

**2.3.5** The Carrier's liability, if any, for its gross negligence or willful misconduct is not limited by the tariff. With respect to any other claim or suit by a Customer or by any others, the Customer indemnifies and saves harmless the Carrier against claims, losses or suits for injury to or death of any person, or damage to any property which arises from the use, placement or presence of the Carrier's equipments, facilities and associated wiring of the Customer's premises and further the Customer indemnifies and saves harmless the Carrier against claims for libel, slander, invasion of privacy or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities of the Carrier or the use thereof by the Customer; against claims for infringement of patents arising from combining with or using in connection with, facilities furnished by the Carrier and apparatus, equipment and systems provided by the Customer; and against all other claims arising out of any act or omission of the Customer in connection with the services or facilities provided by the Carrier. No agents or employees of any other carrier shall be deemed to be agents or employees of the Carrier. Notwithstanding the foregoing, the Carrier's liability in any case shall be limited to the value of the contract between the Carrier and the customer.

**2.3.6** The Carrier's liability, if any, for its gross negligence or willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a Customer or any others, for damages arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission occurring in the course of furnishing service hereunder, Carrier's liability, if any, shall not exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistake, omission, interruption, delay, error, or defect in transmission or service occurs and continues. This liability shall be in addition to any amounts that may otherwise be due to the Customer, under this tariff as an allowance for interruptions. However, any such mistakes, omission, interruptions, delays, errors, or defects in transmission or service which are caused or contributed to by the negligence of the Customer, or authorized user, or joint user, or which arise from the use of Customer provided facilities or equipment shall not result in the imposition of any liability whatsoever upon the Carrier.

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EXECUTIVE DIRECTOR

By: Karen T. Hanson, National Director - Regulatory Affairs  
Broadwing Communications, LLC  
1122 Capital of Texas Highway  
Austin, Texas 78746

KY00301

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**SECTION 2 - REGULATIONS** *continued*

**2.3** **Limitations on Liabilities** *continued*

**2.3.8** The Carrier shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of authorization codes or communications equipment. The unauthorized use of communications equipment includes, but is not limited to, the placement of calls from the Customer's premises, and the placement of calls through equipment controlled and /or provided by the Customer, that are transmitted over Carrier's network without the authorization of the Customer. The Customer shall be fully liable for all such usage charges.

PUBLIC SERVICE COMMISSION  
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By: Karen T. Hanson, National Director - Regulatory Affairs  
Broadwing Communications, LLC  
1122 Capital of Texas Highway  
Austin, Texas 78746

KY00301

**SECTION 2 - REGULATIONS** *continued*

**2.4 Cancellation or Discontinuance of Service by Carrier**

Without incurring any liability, Carrier may under the following conditions cancel Service prior to commencement or discontinue Service that is being furnished, provided that, unless otherwise stated, Customer shall be given fifteen (15) days written notice of such cancellation or discontinuance of Service.

**2.4.1** For noncompliance with or violation of any applicable State, municipal or Federal law, ordinance or regulation or noncompliance with or violation of any Commission regulation, provided that lesser notice may be required by order of such regulatory authorities.

**2.4.2** For Customer's or End User's refusal to provide reasonable access to Carrier or its agents for the purpose of inspection and maintenance of equipment owned by Carrier.

**2.4.3** For noncompliance with any of the provisions of this tariff governing Service.

**2.4.4** For nonpayment of any sum due Carrier for more than thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service.

**2.4.5** Without notice, in the event of Customer's or End User's use of equipment in such a manner as to adversely affect Carrier's equipment or Service to others.

**2.4.6** Without notice, in the event of unauthorized or fraudulent use of Service. Whenever Service is discontinued for unauthorized use of Service, Carrier may, before restoring Service, require Customer to make, at its own expense, all changes in facilities or equipment necessary to eliminate unauthorized use and to pay to Carrier an amount reasonably estimated by Carrier as the loss in revenues to Carrier resulting from such unauthorized use plus claims lodged against Carrier by third parties.

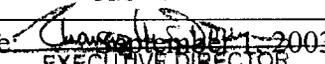
**2.4.7** Without notice, by reason of any order or decision of a court of competent government authority having jurisdiction that prohibits Carrier from furnishing Service to Customer or its End Users.

PUBLIC SERVICE COMMISSION  
of the State of Kentucky  
EFFECTIVE

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By: Karen T. Hanson, National Director - Regulatory Affairs  
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---

**SECTION 2 - REGULATIONS** *continued*

**2.5 Cancellation or Termination of Service by Customer**

- 2.5.1 Customer has ordered Service from Carrier pursuant to the terms and conditions of a Service Agreement. Any cancellation or termination of Service is subject to the terms and conditions of that Service Agreement.
- 2.5.2 If Customer, either on behalf of itself or an End User, orders Service from Carrier which requires special construction or facilities for Customer's or End User's use, and then cancels its order before Service begins, a charge shall be made to Customer for the non-recoverable portions of the expenditures or liabilities incurred on behalf of Customer or End User by Carrier.
- 2.5.3 If Customer terminates Service prior to the end of the term specified in the Service Agreement, Customer shall be responsible for all charges incurred to the date of termination, including, but not limited to, all charges to Carrier by other carriers for Service provided to Customer or its End Users, and any applicable cancellation or termination charges as specified in the Service Agreement.

**2.6 Restoration of Service**

The use and restoration of Service shall in all cases be in accordance with the priority system specified in Part 64, Subpart D, of the Rules and Regulations of the Federal Communications Commission.

PUBLIC SERVICE COMMISSION  
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EXECUTIVE DIRECTOR

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By: Karen T. Hanson, National Director - Regulatory Affairs  
Broadwing Communications, LLC  
1122 Capital of Texas Highway  
Austin, Texas 78746

KY00301

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**SECTION 2 - REGULATIONS** *continued*

**2.7 Payment and Billing**

- 2.7.1 Service is provided and billed on a monthly basis. Usage sensitive charges are billed in arrears and fixed monthly recurring charges, if any, are billed one month in advance.
- 2.7.2 Bills are due and payable upon receipt. A penalty may be assessed if the Customer fails to pay a bill for services by the due date shown on the Customer's bill. The Company will charge the Customer a one time late fee of one and one-half percent (1.5%) on any bill for rendered services. Additional penalty charges shall not be assessed on unpaid penalty charges.
- 2.7.3 The security of Authorization Codes used by Customer or its End Users are the responsibility of Customer. All calls placed using such Authorization Codes or using facilities owned or controlled by Customer or its End Users shall be billed to Customer and must be paid by Customer.
- 2.7.4 Carrier reserves the right to examine the credit record of Customer. A Customer whose Service has been discontinued for non-payment of bills shall be required to pay any unpaid balance due to Carrier before Service is restored.
- 2.7.5 Carrier reserves the right to collect a deposit, or obtain other forms of security, from a Customer who fails to comply with the payment terms of an applicable Service Agreement or this tariff.
- 2.7.6 If notice from Customer of a dispute as to charges is not received in writing by Carrier within thirty (30) days after delivery of an invoice to the custody of the U.S. Mail or other standard delivery service, the billing will be considered correct and binding.

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Austin, Texas 78746

KY000007

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**SECTION 2 - REGULATIONS** *continued*

**2.8 Deposits**

Based upon its review of applicable credit information, Carrier reserves the right to collect a deposit, or obtain other forms of security, from a Customer prior to providing Service. Applicants or customers whose financial condition is not acceptable to the Company or is not a matter of general knowledge, may be required to make, at any time, a cash deposit up to an amount equaling two times (2x) one (1) month's actual or estimated charges for the purpose of guaranteeing final payment for service, in accordance with the rules of the Commission. Interest on cash deposits will be payable per the deposit rules and regulations prescribed by the Kentucky Public Service Commission for the period during which the deposit is held. Such deposit will be refunded or credited to the customer upon termination or after one year of prompt payment for service.

**2.9 Advance Payments**

Carrier does not require or collect advance payments from Customers.

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KY00301

**SECTION 2 - REGULATIONS** *continued*

**2.10 Taxes and Fees**

- 2.10.1** Service may be subject to state and/or local taxes at the prevailing rates, if Service originates and terminates in the State of Kentucky. All such taxes (e.g., gross receipts tax, sales tax, and municipal utilities tax) are listed as separate line items on Customer's invoice and are not included in the rates and charges listed herein.
- 2.10.2** Service shall not be subject to taxes for a given taxing jurisdiction if Customer provides Carrier with written verification, acceptable to Carrier and to the relevant taxing jurisdiction, that Customer has been granted a tax exemption.
- 2.10.3** Customer is solely responsible for the calculation, billing, and collection of all required taxes from its End Users.

**2.10.4 Pay Telephone (Payphone) Surcharge**

A surcharge shall be assessed for each call made from a pay telephone to a toll-free number, dialed using a travel card, dialed using the Company's access code. This charge is to compensate the Company for fees payable to the pay telephone service provider.

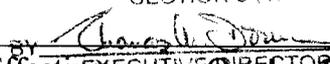
	<u>Retail Customers</u>	<u>Wholesale Customers</u>	(T)
Per Call	\$0.35	\$0.30	(R)

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**SECTION 2 - REGULATIONS** *continued*

**2.11 Terminal Equipment**

Service may be used with or terminated in terminal equipment or communications systems, such as a PBX or key telephone system, provided by Customer or its End User. Such terminal equipment or communications systems shall be furnished by and maintained at the expense of Customer or its End User, except as otherwise provided. Customer or its End User is also responsible for all costs at its premises incurred in the use of Service, including but not limited to equipment, wiring, electrical power, and personnel. When such terminal equipment or communications systems are used, they shall in all respects comply with the generally accepted minimum protective standards of the telecommunications industry as endorsed by the Federal Communications Commission.

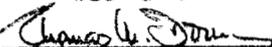
**2.12 Interconnection**

Service furnished by Carrier to Customer or its End Users may be connected with the services or facilities of other carriers. Customer is responsible for all charges billed by other carriers in connection with the use of Service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of Customer.

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**SECTION 2 - REGULATIONS** *continued*

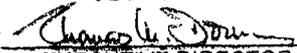
**2.13 Inspection, Testing and Adjustment**

- 2.13.1** Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether tariff requirements are being complied with in the installation, operation, and maintenance of Customer's, End User's, or Carrier's equipment. Carrier may, without notice, interrupt Service at any time, as necessary, because of a departure from any of these requirements and may continue such interruption until its requirements have been satisfied.
- 2.13.2** Upon reasonable notice, the facilities provided by Carrier shall be made available to Carrier by Customer or its End Users for such tests and adjustments as may be necessary for their maintenance to a condition satisfactory to Carrier.
- 2.13.3** Carrier shall not be liable to Customer or its End Users for any damages for Service interruption pursuant to this Section. Neither Customer nor its End Users shall be entitled to any credit for interruption of Service pursuant to this Section when the interruption of Service is less than two (2) hours.

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KY00301

**SECTION 2 - REGULATIONS** *continued*

**2.14 Interruption of Service**

- 2.14.1** Customer shall be given a credit allowance for any interruption of Service which is not due to (a) Carrier's inspection, testing or adjustment, if for a period of two (2) hours or less; (b) mistakes or errors of Customer or its End Users; or (c) the failure of facilities or equipment provided by Customer or its End Users.
- 2.14.2** Credit allowances shall be subject to the general liability provisions set forth in Section 2.3 herein. It shall be the obligation of Customer to notify Carrier immediately of any interruption of Service for which a credit allowance is desired. Before giving such notice, Customer shall ascertain that the trouble is not being caused by action or omission of Customer or its End Users, or is not in facilities or equipment, if any, furnished by Customer or End User and connected to Carrier's facilities.
- 2.14.3** Customer is solely responsible for receiving, reviewing, and responding to any requests received from its End Users for credit due to interruption of Service.
- 2.14.4** For the purposes of credit computation, every month shall be considered to have seven hundred twenty (720) hours.
- 2.14.5** No credit shall be allowed for any interruption of Service of a continuous duration of less than two (2) hours.
- 2.14.6** Customer shall be credited for an interruption of Service of two (2) hours or more at the rate of 1/720th of the monthly non-usage sensitive charges for the Service affected for each hour or major fraction thereof that the interruption continues. The formula for calculating credit shall be as follows:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" = Outage time in hours

"B" = Total monthly fixed, non-usage sensitive charge for affected facility

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES**

**3.1 Availability of Service**

Carrier offers interexchange telecommunications service within its Service Area to Customers, subject to the terms and conditions of a Service Agreement and this tariff. Service is available twenty-four (24) hours per day, seven (7) days per week.

**3.2 Timing of Calls**

**3.2.1** Usage sensitive charges are based on the actual usage of Carrier's network. Such charges are measured in Conversation Minutes.

**3.2.2** Chargeable time for Customer shall begin when the called party answers, as determined by hardware answer supervision, provided that such capabilities are available from the local telephone company. If hardware answer supervision is not available, then Carrier will employ industry accepted standards for the timing of calls. Chargeable time for a call shall end upon disconnection by either party.

**3.2.3** Unless otherwise specified in the individual product descriptions contained in this tariff, Conversation Minutes, reflecting usage sensitive charges resulting from use of Service, for all non-prepaid, presubscribed services, are billed in increments of six (6) seconds with an initial period (minimum billing period) of six (6) seconds. Following the initial period, all charges are rounded to the next higher six (6) second increment for non-prepaid, presubscribed service.

**3.2.4** If Customer believes it has been incorrectly billed for a call, Carrier shall, upon notification, investigate the circumstances and issue a credit as appropriate.

**3.2.5** The amount of any credit issued to Customer by Carrier shall not exceed the calculated usage charges for a call with a duration equal to the lesser of three (3) minutes or the actual duration of the call being credited.

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.4 Carrier Long Distance Services**

(T)

**3.4.1 Resale Service Offerings - General**

(T)

Applicable rate schedules for the following services are provided in Section 4.4. Dedicated Access Lines may be required to connect Customer or End User locations to Carrier's Hub. Such dedicated Access Lines, when required, shall be the sole responsibility of Customer. Notwithstanding such responsibility, Carrier shall, upon Customer's request, order such dedicated Access Lines on behalf of Customer or its End Users, and shall invoice Customer for all related recurring and non-recurring charges. Intrastate rate plans are tied to specific interstate and international rate plans which may include term plan options for interstate calling rates.

**3.4.2 Minimum Reseller Customer Usage Commitment**

(T)

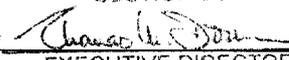
Reseller service rates shall be based upon the Minimum Customer Usage Commitment made by Customer and listed in the Service Agreement. Applicable rates are as indicated below:

- A. Option A Rates shall apply to all Customers with a Minimum Customer Usage Commitment of less than \$1 million per month.
- B. Option B Rates shall apply to all Customers with a Minimum Customer Usage Commitment equal to or greater than \$1 million per month.

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.4 Carrier Long Distance Services, *continued*** (T)

**3.4.3 Availability of Non-Day Reseller Rates** (T)

Non-Day rates for reseller services are only available to those Customers who in their Service Agreement select the "Non-Day Rate Option", and who ensure that a minimum of sixty percent (60%) of their monthly billable minutes fall within the Non-Day rate period.

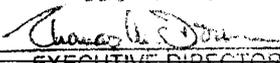
**3.4.4 Dedicated Access Lines** (T)

Dedicated Access Lines may be required to connect Customer's location(s) to Carrier's Point-of-Presence (POP). Such dedicated Access Lines, when required, shall be the sole responsibility of Customer. Notwithstanding such responsibility, Carrier shall, upon Customer's request, order such dedicated Access Lines on behalf of Customer, and shall invoice Customer for all related recurring and nonrecurring charges.

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.4 Carrier Long Distance Services, *continued*** (T)

**3.4.5 Switched and Dedicated Reseller Services Rates** (T)

**A. Dial Access 1+ Service** (T)

Usage Sensitive Charges (Rate Per Minute):

	<u>Day</u>	<u>Non-Day</u>
Option A Rate	\$0.0610	\$0.0610
Option B Rate	\$0.0610	\$0.0610

**B. Dedicated Access 1+ Service** (T)

Usage Sensitive Charges (Rate Per Minute):

	<u>Day</u>	<u>Non-Day</u>
Option A Rate	\$0.0420	\$0.0420
Option B Rate	\$0.0420	\$0.0420

**C. Switched Termination 800 Service** (T)

Usage Sensitive Charges (Rate Per Minute):

	<u>Day</u>	<u>Non-Day</u>
Option A Rate	\$0.0610	\$0.0610
Option B Rate	\$0.0610	\$0.0610

Non-Usage Sensitive Charges:

Per Toll Free Number Per Month

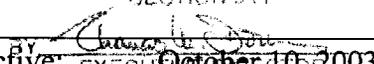
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\$0.50

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.4 Carrier Long Distance Services, *continued*** (T)

**3.4.5 Switched and Dedicated Reseller Service Rates *continued*** (T)

**D. Dedicated Termination 800 Service** (T)

Usage Sensitive Charges (Rate Per Minute):

	<u>Day</u>	<u>Non-Day</u>
Option A Rate	\$0.0510	\$0.0510
Option B Rate	\$0.0484	\$0.0484

Non-Usage Sensitive Charges:

Per Directory Listed 800 Number Per Month	\$ 15.00
Non-Recurring Charge for DNIS Installation	\$100.00
Non-Recurring DNIS Change Order Charge	\$ 50.00

**E. Travel Card Service** (T)

Travel Card Service is a time-of-day banded outbound long distance service. This service allows Customer or its End Users to place long distance calls from locations other than their primary service location through the use of 800 number network access and an Authorization Code.

Usage Sensitive Charges (Rate Per Minute):

	<u>Day</u>	<u>Non-Day</u>
Option A Rate	\$0.1070	\$0.1070
Option B Rate	\$0.1017	\$0.1017

Non-Usage Sensitive Charges:

Charge Per Call

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.4 Carrier Long Distance Services, *continued***

**3.4.6 [Reserved for Future Use]**

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(D)

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

(N)

**3.5.2 Toll Free (i.e., 800/888) Service**

Toll Free Service is inbound telecommunications service which permits calls to be completed to the customer's location without charge to the calling party. Access to the service is gained by dialing a ten-digit telephone number which terminates at the customer's location. Toll Free Services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

The Company will accept a prospective Toll Free Service at customer's request for up to ten (10) toll free telephone numbers and will reserve such numbers on a first-come first-served basis. All request for Toll Free Service number reservations must be written, dated and signed by the customer. The Company does not guarantee the availability of numbers until assigned. The requested Toll Free Service telephone numbers, if available, will be reserved for and furnished to the customer.

If a customer who has received a Toll Free Service number does not subscribe to Toll Free Service within thirty (30) days, the Company reserves the right to re-assign the number to another customer.

(N)

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

**3.5.3 Travel Card Service**

Travel Card Service allows subscribers who are away from home or office to place calls by gaining access to the Company's network via an 800 number. Travel Card Service is provided upon request to presubscribed customer and is not a stand-alone product.

**3.5.4 [Reserved for Future Use]**

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

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**Executive Director** KY0403

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

(N)

**3.5.5 Usage Charges and Billing Increments**

**A. Usage Charges**

Usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

**B. Billing Increments**

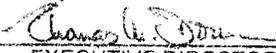
Unless specifically stated in the product description, usage is billed in six (6) second increments.

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

**3.5.6 Business Customer Switched and Travel Card Services**

Switched 1+	\$0.0980/minute
Standard Switched Toll Free Services	\$0.0980/minute
Switched Toll Free Services with Routing Function plus monthly recurring charge	\$0.15/minute \$9.00
Travel Card Services	\$0.25/minute
Dedicated Outbound WATS Services	\$0.0670/minute
Dedicated Toll Free Services	\$0.0670/minute
Monthly Recurring Charge	\$4.95

(N)

(N)

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

(N)

**3.5.7 Affinity Programs**

Developed for use by alternative marketers. Provided to independent agents, telemarketers, multi-level marketing groups, organizations and clubs.

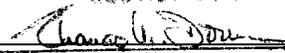
Switched 1+	\$0.0980/minute
Standard Switched Toll Free Services	\$0.0980/minute
Switched Toll Free Services with Routing Function plus monthly recurring charge	\$0.15/minute \$9.00
Travel Card Services	\$0.25/minute
Dedicated Outbound WATS Services	\$0.0670/minute
Dedicated Toll Free Services	\$0.0670/minute
Monthly Recurring Charge	\$4.95

(N)

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

**3.5.8 Integrated Access Service**

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

**3.5.8 Integrated Access Service, *continued***

**A. Broadband Services**

Broadband services (i.e., Frame Relay) customers with an IAS plan will be subject to the following additional provisions: (T)

1. At the end of the Customer's service term, service will renew for successive three month periods. Either the Customer or the Company may terminate services upon thirty (30) days written notice prior to then of the term or any successive three month renewal.
2. If the Customer terminates usage of IAS services prior to the end of the term, the Customer will pay to the Company 100% of the then-current dedicated access monthly charges (for access provided by the Company), multiplied by the number of months remaining in the term.

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

**3.5.8 Integrated Access Service, *continued***

**B. [Reserved for Future Use]**

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**C. Nonrecurring Charges**

A nonrecurring charge applies to establish IAS. All local installation charges of the local carrier are also passed through to the IAS Customer.

Nonrecurring IAS Establishment Charge: \$1,500.00

*Certain material previously found on this page is now located on Page 90.*

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**PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)**

By   
Executive Director

**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

**3.5.8 Integrated Access Service, *continued***

**D. Early Termination**

A penalty is computed and applied as a lump sum to the Customer's bill when the Customer cancels service prior to expiration of the term commitment by multiplying fifty percent (50%) of the minimum usage commitment times the number of months remaining in the term. In addition, the Customer who cancels service prior to the expiration of the term must reimburse the Company for all CPE.

**E. Pass Through Charges**

The Company will pass through to the IAS Customer all charges incurred from local exchange carriers in providing dedicated high capacity access (T-1).

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

**3.5.9 Business Rate Plan**

Business Rate Plan is available to the Company's business Customers with no monthly minimum charges or line count restrictions. This service utilizes switched or dedicated access lines. Outbound calls are billed in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. Dedicated Toll Free service is billed in six (6) second increments after a minimum call duration of thirty (30) seconds. No term and volume discounts apply to this service.

Switched 1+	\$0.074/minute
Standard Switched Toll Free Services	\$0.074/minute
Switched Toll Free Services with Routing Function plus monthly recurring charge	\$0.15/minute \$9.00
Travel Card Services	\$0.25/minute
Dedicated Outbound WATS Services	\$0.0229/minute
Dedicated Toll Free Services	\$0.0229/minute

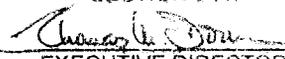
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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

(N)

**3.5.11 Residential Customer Service**

**A. Description of Service**

Three options are available to Residential Customers for outbound direct dial, inbound toll free and calling card service: Bonus Package, Premier Package, and Exclusive Package. Calls for all plans are billed in one minute increments. The minimum call duration for billing purposes is one minute. Reduced international call rates are offered to subscribers to all Residential packages for a fixed international monthly fee. All Residential Customers subscribed to any other Company service, including obsolete services, will be migrated to Bonus Package after due notice, unless the Customer specifies an alternative optional Package.

**1. Bonus Package**

Bonus Package offers the Residential Customer low usage rates with no monthly plan charges. Travel card calling is offered with a per call service charge. Residential interstate PICC charges apply. A monthly minimum usage charge applies to each line associated with the service.

**2. Premier Package Service**

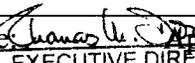
Premier Package Service offers the Residential Customer reduced interstate calling rates for a fixed monthly fee for each line associated with the service. Travel card calling is offered with a per call service charge. Residential interstate PICC charges apply. No minimum usage charge applies to Premier Package Service.

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

**3.5.11 Residential Customer Service, *continued***

**B. Minimum Monthly Usage Charge**

For those packages which include a Minimum Monthly Usage Charge, all outbound and inbound, interstate, intrastate, and travel card usage, contribute towards the minimum. Fixed monthly add-on charges for international calling discounts, pay telephone surcharges, taxes and fees do not contribute to the monthly minimum. When the Residential Customer's combined usage charge in any monthly billing cycle falls below the minimum, the Minimum Monthly Usage Charge will apply instead of the actual usage charges incurred.

**C. Rates and Charges**

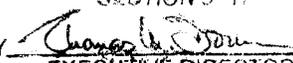
**1. IntraLATA**

Package Option	Minimum Monthly Usage Charge	Fixed Monthly Fee	Outbound Usage Rate Per Minute	Inbound (toll-free) Usage Rate Per Minute	Travel Card Usage Rate Per Minute	Travel Card Per Call Service Charge
Bonus	\$5.00	None	\$0.100	\$0.100	\$0.25	\$0.89
Premier	None	\$4.95	\$0.100	\$0.100	\$0.25	\$0.89
Exclusive	None	\$6.95	\$0.100	\$0.100	\$0.150	None

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

**3.5.11 Residential Customer Service, *continued***

**C. Rates and Charges, *continued***

**2. InterLATA**

<u>Package Option</u>	<u>Minimum Monthly Usage Charge</u>	<u>Fixed Monthly Fee</u>	<u>Outbound Usage Rate Per Minute</u>	<u>Inbound (toll-free) Usage Rate Per Minute</u>	<u>Travel Card Usage Rate Per Minute</u>	<u>Travel Card Per Call Service Charge</u>
Bonus	\$5.00	None	\$0.0890	\$0.100	\$0.25	\$0.89
Premier	None	\$4.95	\$0.0650	\$0.100	\$0.25	\$0.89
Exclusive	None	\$6.95	\$0.0550	\$0.100	\$0.150	None

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

**3.5.12 Consumer and Small Business Rate Plan**

The Consumer and Small Business Rate Plan is offered to Residential and Business Customers with 5 or fewer lines presubscribed to the Company. This Plan is offered only in conjunction with the Company's corresponding interstate plan. Each Option listed below includes a monthly calling allowance of 0, 300, 500, or 1000 minutes that can be used for direct dialed interstate or intrastate calling. Calls in excess of the allowance in a monthly bill cycle are billed at the rate specified below. A monthly recurring charge applies per once monthly per line and includes the interstate and intrastate calling allowance.

**A. Description of Options**

<u>Option</u>	<u>Monthly Call Allowance Per Bill Cycle</u>
Option 1	300 minutes
Option 2	500 minutes
Option 3	1000 minutes
Option 4	0 minutes

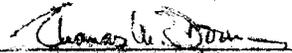
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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

(N)

**3.5.12 Consumer and Small Business Rate Plan, *continued***

**B. Rates and Charges**

**1. Calculation of Charges**

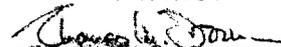
All calls are recorded in one minute increments. Total monthly usage is determined by measuring each call individually and rounding the call to the next full minute on a per-call basis. The total monthly usage during a billing period is the sum of the minutes computed for each individual call. The total usage sum, minus the monthly call allowance for the option selected by the Customer, is multiplied by the usage rate specified below. The resulting product is then rounded up to the next cent.

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

(N)

**3.5.12 Consumer and Small Business Rate Plan, *continued***

**B. Rates and Charges, *continued***

2. Monthly Recurring Charges

The Monthly Recurring Charge applies to each line presubscribed to the Consumer and Small Business Rate Plan. Multiple lines at a single premises may each be presubscribed to a different Option.

<u>Monthly</u>	
Option 1	\$19.95
Option 2	\$29.95
Option 3	\$64.95
Option 4	\$ 6.95

3. Usage Charges

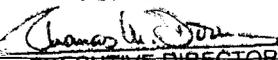
	<u>Direct Dialed Outbound</u>	<u>Travel Card</u>
All Options	\$0.069 per minute	\$0.25 per minute
Per Call	none	none

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

(N)

**3.5.13 Eagle Rising**

Eagle Rising Rate Plan is a long distance plan available to the Company's business and residential Customers on a presubscribed basis. This service utilizes switched or dedicated access lines. Calls are billed in six (6) second increments after an initial billing increment of eighteen (18) seconds. Calling Card calls are billed in one (1) minute increment after an initial billing increment of one (1) minute. Partial increments are rounded to the next higher increment. No monthly recurring charges or term and volume discounts apply to this service.

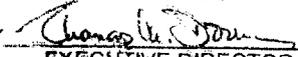
	<u>Per Minute</u>	
	<u>IntraLATA</u>	<u>InterLATA</u>
Switched 1+	\$0.068	\$0.068
Standard Switched Toll Free Service	\$0.068	\$0.068
Travel Card Services	\$0.25	\$0.25
Dedicated Outbound Service	\$0.034	\$0.034

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

**3.4.14 Business Migration Plan**

**A. Description of Service**

The Business Migration Plan is offered to Business Customers for lines presubscribed to the Company. This Plan is offered for both inbound (e.g., 800 service) and direct dialed outbound calling. Business Migration Plan is available only in conjunction with the Company's corresponding interstate plan.

**B. Rates and Charges**

**1. Calculation of Charges**

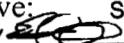
All outbound calls are measured in six (6) second increments after an initial minimum call duration of eighteen (18) seconds. Toll free calls are measured in six (6) second increments after a minimum duration of thirty (30) seconds. Total monthly usage is determined by recording each call individually and rounding the call to the next full minute on a per-call basis. The total monthly usage during a billing period is the sum of the minutes computed for each individual call.

**2. Application of Rates**

The applicable Usage Rate Level and corresponding Monthly Recurring Charge (MRC) is based on the total billing demonstrated at the time service is ordered or initiated. The MRC applies to each account with one or more lines presubscribed to the Business Migration Plan, regardless of the number lines subscribed. The MRC applies in full for each month or partial month of service. The MRC is permanently waived for Customers who demonstrate a usage history of \$775 or more.

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**SECTION 3 - DESCRIPTION OF MEASURED SERVICES AND RATES, *continued***

**3.5 End User Long Distance Services, *continued***

**3.4.14 Business Migration Plan, *continued***

**B. Rates and Charges, *continued***

**3. Change in Rate Level**

The Customer may initiate a request for a change in usage rate level, or the Company may initiate a change upon notice to the Customer, when total billing for a consecutive three month interval falls into a higher or lower rate category. When the Usage Rate Level is changed, the corresponding Monthly Recurring Charge is also changed.

**4. Rates**

Demonstrated Usage Level	Usage Rate Level Per Minute	Monthly Recurring Charge
\$0.00-\$99.99	\$0.0900	\$6.00
\$100-\$774.99	\$0.0750	\$7.00
\$775 and over	\$0.0590	\$0.00

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**SECTION 4 - FRAME RELAY SERVICE**

**4.1 Frame Relay Service - Description**

Frame Relay Service is an enhanced form of packet switching which uses variable length packets to connect multiple local area networks (LANs) for data transmission. Frame Relay Service is available throughout the United States where digital local access is available. The rules for Frame Relay Service in this Section are in addition to those rules found in Sections 1 through 3 of this tariff.

**4.1.1 Definitions:**

**Asynchronous Transfer Mode (ATM)** - an international high-speed, high-volume, packet-switched transmission protocol standard that supports integrated voice, video and data communications. ATM uses short uniform 53 byte cells to divide data into packets for ultra fast switching through the network. The 53 byte cells contain 5-byte destination address headers and 48 data bytes.

**Committed information rate (CIR)** - the statistical measurement of throughput on a PVC over time measured in bits per second. The CIR is the rate at which the network agrees to accept data from the user, and which the network commits to transfer data under normal operating conditions.

**Permanent virtual circuit (PVC)** - the facilities used to form a communications path connecting between two ports. Although a PVC may be defined in static manner with static parameters, it is not fixed to a stationary path through the network.

**Port** - a network entry or exit point on the frame relay switch that connects to the Company's frame relay network.

**Service Date** - The date Frame Relay Service is installed and available, or the date specified on the customer's order form, whichever is later. <sup>PUBLIC SERVICE COMMISSION</sup> ~~THE SERVICE BEGINS~~ <sup>EFFECTIVE</sup> the date on which all nonrecurring charges will be billed and monthly charges begin for Frame Relay Service.

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**SECTION 4 - FRAME RELAY SERVICE, *continued***

**4.2 Frame Relay - General**

**4.2.1 Rate Elements**

Frame Relay Service has three rate elements:

- A. local access facilities;
- B. ports; and
- C. a permanent virtual circuit (PVC).

**4.2.2 Local Access**

Local access facilities must be obtained to access Frame Relay Service. The local access facilities are ordered from the local exchange telephone company. The rates for the local access facilities vary by local exchange company and are found in that the Company's tariff.

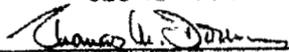
**4.2.3 Port Speed**

Port speed is selected to accommodate the various PVCs that use a particular port. The speed represents the highest attainable data rate into or out of the location at any point in time. Available speeds range from 56 Kbps to 1.536 Mbps. A frame relay port connection provides the physical interface into the network and provides the logical termination of PVCs assigned to that port.

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**SECTION 4 - FRAME RELAY SERVICE, *continued*****4.2 Frame Relay - General, *continued*****4.2.4 PVC**

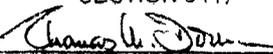
The PVC connects the customer's specific end-points on the interexchange network. Each PVC is assigned a committed information rate (CIR), which is the average minimum data rate the network will allocate to the PVC under normal operating conditions. The data transmission rate for a PVC can be greater than the CIR when excess capacity is available on the port and on the network. When this excess capacity exists, an average data rate above the CIR may be achieved up to the port capacity. Data sent across a virtual connection in excess of that connection's CIR will be marked discard eligible in the event of network congestion, and will be delivered only if the instantaneous demand for output on a transmission channel is equal to or less than the capacity of the queue for that channel.

PVCs may be either asymmetrical (one-way) or symmetrical (two-way). Symmetrical (two-way) traffic requires the use of one symmetrical PVC or two asymmetrical PVCs.

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**SECTION 4 - FRAME RELAY SERVICE, *continued*****4.3 Frame Relay Service - Guarantees****4.3.1 Network Availability**

Network availability is measured as the total number of minutes in a billing month during which core network PVC routes are available to exchange data between the two network infrastructure node end points, divided by the total number of minutes in a billing month. A lapse in network availability is calculated commencing with the date on which the customer informs the Company of service non-availability, and ends on the date of service restoration. The PVC route will be measured from infrastructure port to infrastructure port and will not include the customer premises equipment (CPE) or local access facilities.

**4.3.2 Network Availability Objective**

The Company engineer's its network to achieve availability of 99.9% for networks designed with ten (10) or more network sites and a fully meshed network topology or a star network topology in which each remote site has PVCs connected to at least two network hubs engineered to a separate infrastructure node. In all other instances, the Company engineers its network to achieve availability of at least 99.5%

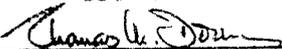
**4.3.3 Frame Delivery**

Frame delivery measures the percentage of customer's frame relay packets delivered from the Company's network ingress port to the Company's network egress port. This percentage will not include packet delivery failures attributable to local access facilities or CPE.

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**SECTION 4 - FRAME RELAY SERVICE, *continued***

**4.3 Frame Relay Service - Guarantees, *continued***

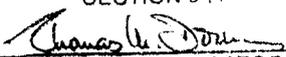
**4.3.4 Frame Delivery Objective**

The Company engineers its network to achieve a frame delivery level of 99.9% of frames within a customer's CIR, and 99.0% of frames above a customer's CIR. These delivery rates apply for networks designed with ten (10) or more network sites and a fully meshed network topology or a star network topology in which each remote site has PVCs connected to at least two network hubs engineered to a separate infrastructure node. In all other instances, the Company engineers its network to achieve a frame delivery level of 99.0%.

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**SECTION 4 - FRAME RELAY SERVICE, *continued***

**4.3 Frame Relay Service - Guarantees, *continued***

**4.3.5 Network Latency**

Network latency measures the elapsed time, in milliseconds, required for one data cell (frame relay packets converted to ATM cells on the Company's backbone network) to be delivered from the customer's Frame Relay Service network ingress port to the network egress port. Packet delivery failures attributable to local access facilities or CPE are not included.

**4.3.6 Network Latency Objective**

The Company engineers its network to achieve a one-way network latency of 65 milliseconds. This parameter applies for networks designed with ten (10) or more network sites and a fully meshed network topology or a star network topology in which each remote site has PVCs connected to at least two network hubs engineered to a separate infrastructure node. In all other instances, the Company engineers its network to achieve a network latency of 75 milliseconds.

**4.3.7 Frame Relay Service - Guarantee Exclusions**

The standards described above do not include periods of non-attainment resulting in whole or in part from one or more of the following causes:

- Any act or omission on the part of the customer, its contractors, or any other entity over which the customer exercises control or has the right to exercise control;
- Scheduled maintenance;
- Labor strikes
- *Force Majeure* events beyond the control of the Company (including, but not limited to, acts of God, government regulation and national emergency), and
- Any act or omission on the part of a third party including, but not limited to, the local access provider.

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**SECTION 4 - FRAME RELAY SERVICE, *continued***

**4.4 Minimum Service Terms**

**4.4.1** The minimum service requirement is one month for domestic service and one year for international service. The customer may subscribe to service under one, two, three, four or five year term plans. For any term plan, the rates will be fixed for the term. The term will begin on the first day of the month following the date the service is installed and available. Upon expiration, the term will be automatically extended at the term plan rates for successive ninety (90) day periods, unless thirty (30) days prior to the end of the term or each such extension either (a) the customer or the Company provides written notice to the other that it does not want such extension, or (b) the customer subscribes to another term plan and the rates of the new term plan apply.

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**4.4.2** If additional sites are added to a customer's Frame Relay Service after the initial subscription to a term plan, such sites will be incorporated into the customer's term plan and will have the same termination date as the customer's original term plan.

**4.4.3** Existing customers may subscribe to a new term plan for Frame Relay Service of the same or greater value prior to the end of the customer's existing term plan without incurring any termination liability if the new term plan extends beyond the old term plan termination date by at least one year.

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**PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)**

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**SECTION 4 - FRAME RELAY SERVICE, *continued***

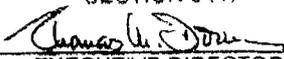
**4.6 Rates**

The Frame Relay Service rates and charges are priced on an Individual Case Basis ("ICB"). ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Kentucky PSC, if the rules and regulations of the Commission do require such filings and approval.

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ATP/MLP

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**SECTION 5 - PRIVATE LINE SERVICES**

**5.1 General**

The Company provides interstate Private Line Service to Customers with transmission speeds ranging from 64 Kbps to 622.08 Mbps. Private Line Services are offered on a point-to-point basis. Each Private Line Service is dedicated to the Customer and the entire usable bandwidth for each service is available to the Customer for their exclusive use.

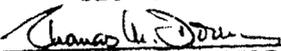
**5.1.1 Two Point Service**

Two Point Service allows two Customer designated locations to be connected by one Private Line Service. The service terminated at both locations must be the same speed and the same capacity.

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**SECTION 5 - PRIVATE LINE SERVICES, *continued***

**5.2 Application of Rates**

**5.2.1 Recurring Charges**

Recurring charges for Private Line Services vary based on the capacity of service, the distance of service, the term plan selected and the monthly revenue commitment made by the Customer. Unless otherwise stated in the description associated with the rate element in this tariff, Private Line Service recurring charges are applied on a circuit basis, per DS0 equivalent. A minimum circuit charge applies which varies by circuit bandwidth.

**5.2.2 [Reserved for Future Use]**

(M)  
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(M)

**5.2.3 Nonrecurring Charges**

Nonrecurring Charges (NRC) are one-time only charges. NRC's may be waived for certain promotions and under the specific terms of individually negotiated contract services.

*Certain material previously found on this page is now located on Page 92.*

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Executive Director

**SECTION 5 - PRIVATE LINE SERVICES, *continued***

**5.2 Application of Rates *continued***

**5.2.4 Pass-Through Charges**

All charges incurred by the Company on the Customer's behalf from any Local Exchange Carrier, Competitive Access Provider or Competitive Local Exchange Provider will be directly passed on the Customer. Cross-Connect Charges apply to Company facilities that are connected by the Company to other carriers or Customer interconnect/collocation facility within the same Point of Presence.

Notes

1. All charges incurred by Supplier on Customer's behalf from any Local Exchange Carrier, Competitive Access Provider or Competitive Local Exchange Carrier will be directly passed on to the Customer.
2. Service not described above will be considered special handling and charges will be assessed on an Individual Case Basis (ICB).
3. All of the above changes are subject to changes with a 30 day notice.
4. All Private Line ancillary service charges to cities not listed will be priced on an individual case basis and will be subject to the terms and charges of the underlying carrier.

**5.2.5 Interconnect Charges**

Interconnect Charges apply to connections between the Company's POPs in the same city or between the Company's suite to another suite in the same building. Since costs vary widely by location, the interconnect charges specified in this tariff are the minimum amount that will be charged monthly. All interconnect, construction charges and individual case basis charges incurred by the Company will be passed through to the Customer. Interconnect arrangements are subject to the continuing economic availability of the necessary facilities and equipment.

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**SECTION 5 - PRIVATE LINE SERVICES, *continued***

**5.2 Application of Rates *continued***

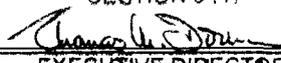
**5.2.6 Order Cancellation Policy**

The Company will provide an order confirmation after the Customer places an order for service. If the Customer changes the order, a change order charge will apply based on the scope of the change. If the Customer cancels the order, the Customer must reimburse the Company for all costs incurred to that point. The Customer must notify the Company of service date changes 45 days prior to the due date. Service date changes may be extended by the Customer a maximum of thirty days from the due date. Service date changes for OC-3, OC-12 and OC-48 bandwidths are restricted to one change, after which the order will be subject to all recurring and nonrecurring charges applicable to the service.

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**SECTION 5 - PRIVATE LINE SERVICES, *continued***

**5.3 Service Descriptions**

Private Line Service allows the Customer to connect two locations with private dedicated service at one of a number of transmission speeds.

**5.3.1 DS0 Service**

DS0 Service is a dedicated digital channel with line speeds of 2.4, 4.8, 9.6, 56 or 64 Kbps.

**5.3.2 DS1 Service**

DS1 Service is a dedicated, high capacity channel with a line speed of 1.544 Mbps. DS1 Service has the equivalent capacity of 24 Voice Grade services or 24 DS0 services.

**5.3.3 DS3 Service**

DS3 Service is a dedicated, high capacity channel with a line speed of 44.736 Mbps. DS3 Service has the equivalent capacity of 28 DS1 Services at 1.544 Mbps or 672 Voice Grade Services at 56/64 Kbps.

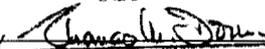
**5.3.4 OC-3 Service**

OC-3 Service is a high capacity channel for the full duplex, synchronous, optical transmission of digital data based on the SONET standard at a rate of 155.52 Mbps.

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**SECTION 5 - PRIVATE LINE SERVICES, *continued***

**5.3 Service Descriptions *continued***

**5.3.6 OC-12 Service**

OC-12 Service is a high capacity channel for the full duplex, synchronous, optical transmission of digital data based on the Synchronous Optical Network (SONET) standard at a rate of 622.08 Mbps. OC-12 service may be ordered with backup or reroute capability (OC-12 System Service). The OC-12 System Service must be ordered and installed at the same time as the corresponding OC-12 service.

**5.3.7 OC-48 Service**

OC-48 Service is a high capacity channel for the full duplex, synchronous, optical transmission of digital data based on the Synchronous Optical Network (SONET) standard at a rate of 2488.32 Mbps. OC-48 Service may be ordered with backup or reroute capability (OC-48 System Service). The OC-48 System Service must be ordered and installed at the same time as the corresponding OC-48 Service.

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**SECTION 5 - PRIVATE LINE SERVICES, *continued***

**5.3 Service Descriptions *continued***

**5.3.8 Collocation**

Where facilities, space and equipment permit, the Company offers collocation of the Carrier Customer within the Company's POP. The minimum term for collocation is two years and must include the purchase of long-haul bandwidth terminating at the collocation site. The Company shall supply, install and terminate interconnect equipment in the Company's equipment room and install cable to rack. All interconnection arrangements are priced on an individual case basis and subject to change with thirty days' notice.

**5.3.9 Special Construction**

Special construction or arrangement of facilities may be undertaken on a reasonable efforts basis at the request of the Customer, and upon a determination by the Company that such charges should apply in that particular instance. Special Construction is undertaken:

- (a) where facilities are not presently available,
- (b) where the service is of a type other than that which the Company would normally utilize in the furnishing of its service;
- (c) where the service is requested over a route other than that which the Company would normally utilize in the furnishing of its services;
- (d) where the service is in a quantity greater than that which the Company would normally provide;
- (e) where service is requested on an expedited basis
- (f) where service is requested on a temporary basis until permanent facilities are available;
- (g) where the service requested involves abnormal costs; or
- (h) where service is requested in advance of the Company's normal construction schedule.

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BY Chambers H. Doren  
EXECUTIVE DIRECTOR

**SECTION 5 - PRIVATE LINE SERVICES, *continued***

**5.3 Service Descriptions *continued***

**5.3.10 Time and Material Service**

This service provides for the Labor and Material charges associated with installation, maintenance, testing and repair deemed to be associated with equipment and facilities not provided by the Company or deemed to be non-standard or non-routine.

The Company shall have no responsibility for the maintenance and repair of any kind with respect to equipment and facilities not provided by the Company. The Company will charge the Customer time, materials and charges listed in Section 5.5 for any maintenance visits with respect to service problems which are determined to arise from equipment or facilities not provided by the Company.

When a Customer reports a trouble to the Company for clearance and no trouble is found in the Company's facilities, the Customer shall be responsible for payment of Time and Materials Charges as listed in Section 5.5 for the period of time from when the Company personnel were dispatched to the Customer's premises to when the work is completed. Failure of Company personnel to find trouble in Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

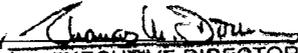
If the Customer, after being informed that the trouble is not in Company facilities, wishes to have the maintenance work performed by Company, and the Company agrees to perform the work, the Time and Material Charges listed in Section 5.5 will apply.

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases Time and Material Charges listed in Section 5.5 will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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**SECTION 5 - PRIVATE LINE SERVICES, *continued***

**5.4 Rate Schedules**

The Private Line Service rates and charges are priced on an Individual Case Basis ("ICB"). The Frame Relay Service rates and charges are priced on an Individual Case Basis ("ICB"). ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Kentucky PSC, if the rules and regulations of the Commission do require such filings and approval.

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KY00301

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**SECTION 6 - MISCELLANEOUS SERVICES AND RATES**

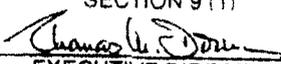
**6.1 General**

Miscellaneous Services and Rates are those services and charges that apply to either a retail end user or a Reseller Customer of Carrier who uses or authorizes the use of these services in addition to or as an adjunct to services to which the Customer subscribes. Unless otherwise noted in the specific service description, usage-sensitive calls are measured and billed individually in one minute increments. The minimum call duration for billing purposes is one minute. When calculations result in fractional cents, the charge for a call is rounded up to the next whole cent.

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**SECTION 6 - MISCELLANEOUS SERVICES AND RATES, *continued***

**6.2 Miscellaneous Rates and Charges**

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**6.2.1 Resale Service Rates**

**A. Customer Account Activation Fee**

Non-Recurring Charge for Account Activation \$1,000.00

**B. Non-Verified Account Codes**

Monthly Charge for Non-Verified Account Codes: NONE

**C. Verified Account Codes**

Monthly Charge for Verified Account Code Table: \$15.00

**D. Returned Check**

Returned Check Charge (Per Check): \$10.00

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*Certain material previously found on this page is now located on Page 51.1.*

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**SECTION 6 - MISCELLANEOUS SERVICES AND RATES, *continued***

**6.3 Casual Calling**

Casual Calling Service allows Customers to obtain Service without the necessity of presubscription of their local lines. Customers utilizing Casual Calling Service shall access Service by dialing an access code in the form of 10XXX or 101XXXX, where "X" is a 3 or 4 digit Carrier Identification Code (CIC) assigned to the Carrier and provided to the Customer. When dialing, the access code shall be followed by the normal sequence of 1+Area Code+Number. Calls placed using Casual Calling Service are billed to Customer in whole minute increments rounded up to the next full minute through the serving Local Exchange Carrier's (LEC) monthly bill. All End Users of Casual Calling are Customers of the Company, even when they are End Users of a Reseller for other Services.

**6.3.1 Rates**

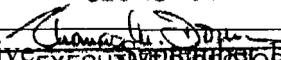
Mileage Range	DAY		Evening		Night	
	First Minute	Add'l Minutes	First Minute	Add'l Minutes	First Minute	Add'l Minutes
1-16	.2177	.1697	.1797	.1337	.1447	.1047
17-30	.2267	.1987	.1797	.1367	.1447	.1267
31-55	.2457	.2367	.1837	.1717	.1507	.1507
56-85	.2837	.2647	.2027	.1887	.1567	.1567
86-124	.2837	.2647	.2027	.1887	.1667	.1607
125-196	.3217	.3127	.2367	.2177	.1827	.1827
197-292	.3217	.3127	.2367	.2267	.1827	.1827
293-over	.3407	.3317	.2457	.2397	.1897	.1897

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**SECTION 6 - MISCELLANEOUS SERVICES AND RATES, *Continued***

**6.5 Operator Services**

Operator services are available to Consumers from any Customer location. Operator Services allows the Consumer to place a call from a Customer location and arrange for billing other than to the originating telephone number. Calls are rounded up to the next whole minute for billing purposes and are billed to the Consumer through the monthly bill of the Consumer's local exchange carrier.

The following billing arrangements are available to Consumers through the Company's Operator Services:

a) Customer Dialed Calling/Credit Card

This is a service whereby the end user dials all of the digits necessary to route and bill the call without any operator assistance. Such calls may be billed either to a telephone company issued calling card or a commercial credit card.

b) Operator Station

This is a service whereby the caller places a non-person-to-person call with the assistance of an operator (live or automated). When placing an operator station call, the caller is connected to a non-specified individual at the terminating end. Such calls may be billed to a calling card, credit card, the called number (collect) or a valid third party telephone number.

c) Person-to-Person

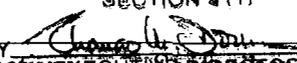
This is a service whereby the person originating the call specifies to Carrier's operator a particular person to be reached, or a particular person, station, room number, department, or office to be reached through a PBX attendant. Person-to-person calls may be billed to a calling card, credit card, the called number (collect) or a valid third party telephone number.

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**SECTION 5 - MISCELLANEOUS SERVICES AND RATES, *continued***

**6.5 Operator Services, *continued***

**6.5.1 Rates and Charges**

**A. Per Minute Usage Rates**

Per Minute Usage Rate \$0.69

**B. Per Call Service Charges**

Customer Dialed Calling Card Station	<u>Per Call Charge</u>
Customer Dialed / Automated	\$4.95
Customer Dialed and Operator Assisted	\$5.50
Customer Dialed and Operator Must Assist	\$4.95
Operator Dialed Calling Card Station	\$5.50

Operator Station	<u>Automated</u>	<u>Operator Assisted</u>
Collect	\$3.95	\$5.50
Billed to Third Number	\$3.95	\$6.50
Person-to-Person	\$3.95	\$6.60

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**SECTION 6 - MISCELLANEOUS SERVICES AND RATES, *continued***

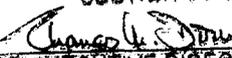
**6.6 Employee Concessions**

The Company offers employee discounted rates on long distance services as part of their normal compensation.

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**SECTION 6 - MISCELLANEOUS SERVICES AND RATES, *continued***

**6.7 Directory Assistance (M)**

Directory Assistance service provides access to an operator for the purpose of obtaining telephone number information. Directory Assistance calls are billed on a per inquiry basis. (N)  
(N)

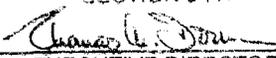
Charge Per Directory Assistance Call: \$1.49 (M)

*Certain material now found on this page was previously located on Page 47.*

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**SECTION 6 - MISCELLANEOUS SERVICES AND RATES, *continued***

**6.6 Telecommunications Service Priority**

**6.61 General**

- A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

- B. The TSP program has two components, restoration and provisioning.
  - 1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
  - 2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

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**SECTION 6 - MISCELLANEOUS SERVICES *continued***

**6.6 Telecommunications Service Priority *continued***

**6.6.2. TSP Request Process**

**A. Restoration**

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership  
National Security Posture and U.S. Population Attack Warning  
Public Health, Safety, and Maintenance of Law and Order  
Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as Customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.
3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (<http://tsp.ncs.gov/>).
4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (<http://tsp.ncs.gov/>), for information on identifying a sponsor for TSP requests.
5. Submit the SF 315 to the OPT.
6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

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**SECTION 6 - MISCELLANEOUS SERVICES *continued***

**6.6 Telecommunications Service Priority *continued***

**6.6.2. TSP Request Process *continued***

**B. Provisioning**

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 6.6.2.A. above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 6.6.2.A.1 and are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

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Chicago, Illinois 60601



**SECTION 6 - MISCELLANEOUS SERVICES *continued***

**6.6 Telecommunications Service Priority *continued***

**6.6.3 Responsibilities of the End-User**

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
- B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- C. Accept TSP services by the service due dates.
- D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- E. Pay the Company any authorized costs associated with priority services.
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

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**SECTION 6 - MISCELLANEOUS SERVICES *continued***

**6.6 Telecommunications Service Priority *continued***

**6.6.4 Responsibilities of the Company**

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
- B. Revoke TSP services at the direction of the end-user or OPT.
- C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- F. Confirm completion of TSP service order activity to the OPT.
- G. Participate in reconciliation of TSP information at the request of the OPT.
- H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
- I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- K. Disclose content of the NS/EP TSP database only as may be required by law.
- L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

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**SECTION 6 - MISCELLANEOUS SERVICES *continued***

**6.6 Telecommunications Service Priority *continued***

**6.6.5 Preemption**

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted.

**6.6.6 Rates and Charges**

	<u>Non-Recurring Charge</u>	<u>Monthly</u>
TSP Provisioning Priority, per circuit	\$150.00	\$NA
TSP Restoration Priority, per circuit	\$150.00	\$30.00

Other applicable rates to above TSP charges:

- 1) In addition to the TSP charges, Broadwing will pass through any and all off-net (local loop or long-haul) charges. This includes service charges, expedite fees and special off-net TSP charges.
- 2) The Broadwing TSP charges are in addition to any and all standard Broadwing transport or services charges.
- 3) If a customer is ordering both Provisioning and Restoration Priority, both TSP charges apply.

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**SECTION 7 - PROMOTIONS**

**7.1 Special Promotions**

Carrier may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research, or other similar purposes. In no case, shall the resulting rates and charges exceed the rates and charges listed in this tariff for the same services.

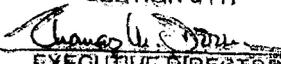
**7.2 Competitive Response Promotion**

In order to acquire or retain Customers, the Carrier will match certain offers made by other interexchange carriers/resellers where the Customer can demonstrate to the Carrier's satisfaction that it intends to accept such offer as an inducement to subscribe to or remain subscribed to such other interexchange carrier's/reseller's services. Promotional rates will be submitted to the Commission for approval when required.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS**

The services in this Section are available only to existing customers. Upon expiration of the contract term, existing customers may either elect to continue these services at these rates or may subscribe to the then current service offerings under preceding paragraphs of this tariff.

**8.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc.**

**8.1.1 Obsolete MTS Service Options**

**Plan 1**

Intended for residential customers utilizing \$0 to \$49 per month in long distance services.

**Plan 2**

Intended for residential customers utilizing \$50 to \$149 per month in long distance services.

**Plan 3**

Intended for residential customers utilizing \$150 or more per month in long distance services.

**Plan 4**

Intended for small business customers utilizing \$0 to \$49 per month in long distance services.

**Plan 5**

Intended for small business customers utilizing \$50 to \$199 per month in long distance services.

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BY Charles L. Dorn  
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**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)**

**8.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc.,  
(continued)**

**8.1.1 Obsolete MTS Service Options, (continued)**

**Plan 6**

Intended for small business customers utilizing \$200 to \$349 per month in long distance services.

**Plan 7**

Intended for medium-sized business customers utilizing \$350 to \$499 per month in long distance services.

**Plan 8**

Intended for medium-sized business customers utilizing \$500 to \$749 per month in long distance services.

**Plan 9**

Intended for large business customers utilizing \$750 to \$999 per month in long distance services.

**Plan 10**

Intended for large business customers utilizing \$1000 or more per month in long distance services.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)**

**8.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc.,  
(continued)**

**8.1.2 Obsolete 800 Service Options**

800 Service is the furnishing of dial-type intrastate telecommunications originating on feature group facilities provided by the Local Exchange Carrier (LEC) and terminating on a Regular Business Line or a Special Access Line (SAL).

**Plan 20**

Intended for small business customers utilizing \$0 to \$99 per month in 800 service.

**Plan 21**

Intended for medium business customers utilizing \$100 to \$499 per month in 800 service.

**Plan 22**

Intended for large business customers utilizing \$500 or more per month in 800 service.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)**

**8.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc., (continued)**

**8.1.3 Obsolete Travel Services**

Travel Service is a feature whereby a customer may access Carrier's network by means of an 800 number (provided by Carrier) from any touchtone phone, anywhere in the continental United States.

**Plan 30**

Available to small business customers utilizing \$0 to \$49 per month in long distance services.

**Plan 31**

Available to medium sized customers utilizing \$50 to \$499 per month in long distance service.

**Plan 32**

Available to large business customers utilizing \$500 or more per month in long distance service.

**8.1.4 Operator Services**

Carrier does not provide operator services.

**8.1.5 Directory Assistance**

Carrier will provide Directory Assistance to assist customer in obtaining requested telephone numbers.

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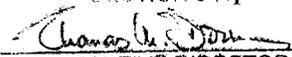
Residential customers shall be provided with a record of the date and time of each directory assistance call made from their residence.

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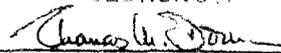
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**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)****8.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc.,  
(continued)****8.1.6 Rates For Obsolete Services Formerly Offered by Network Long Distance, Inc.,  
(continued)****A. MTS Rates per minute**

	Day	Evening	Night/Weekend
Plan 1	\$0.180	\$0.170	\$0.160
Plan 2	\$0.170	\$0.160	\$0.150
Plan 3	\$0.160	\$0.150	\$0.140
Plan 4	\$0.200	\$0.200	\$0.200
Plan 5	\$0.180	\$0.180	\$0.180
Plan 6	\$0.170	\$0.170	\$0.170
Plan 7	\$0.165	\$0.165	\$0.165
Plan 8	\$0.160	\$0.160	\$0.160
Plan 9	\$0.155	\$0.155	\$0.155
Plan 10	\$0.150	\$0.150	\$0.150

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)**

**8.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc., (continued)**

**8.1.6 Rates For Obsolete Services Formerly Offered by Network Long Distance, Inc., (continued)**

**B. Obsolete 800 Service Rates per minute**

	Day	Evening	Night/Weekend
Plan 20	\$0.19	\$0.19	\$0.19
Plan 21	\$0.18	\$0.18	\$0.18
Plan 22	\$0.17	\$0.17	\$0.17

**C. Obsolete Travel Service Rates per minute**

	Day	Evening	Night/Weekend
Plan 30	\$0.30	\$0.28	\$0.25
Plan 31	\$0.16	\$0.16	\$0.16
Plan 32	\$0.155	\$0.155	\$0.155

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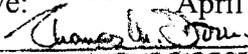
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BY  EXECUTIVE DIRECTOR

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)**

**8.1 Obsolete Service Options Formerly Offered by Network Long Distance, Inc.,  
(continued)**

**8.1.6 Rates For Obsolete Services Formerly Offered by Network Long Distance, Inc.,  
(continued)**

**D. Directory Assistance**

Directory assistance shall be provided at a rate of \$0.50 per call.

**Non-Sufficient Funds Charge**

Any customer issuing Carrier check(s) returned to Carrier due to insufficient funds will be charged \$15.00 per check.

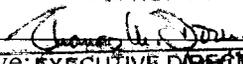
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**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)**

**8.2 Obsolete Service Offerings Formerly Offered by United WATS, Inc.**

**8.2.1 Obsolete Message Toll Service (MTS)**

The customer will access the Carrier's network via a 10XXX access code provided by the Company.

**8.2.2 800 Service**

800 Service is virtual banded inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number which terminates at the customer's location.

**8.2.3 Travel Card Service**

Allows subscribers who are away from home or office to place calls by gaining access to the Carrier's network via an 800 number.

**8.2.4 Directory Assistance**

The Company does not provide Directory Assistance at this time.

**8.2.5 Operator Service**

The Company does not provide Operator Service at this time.

**8.2.6 Dedicated Outbound WATS Service**

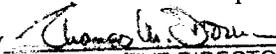
Dedicated outbound WATS provides large volume customers to access to the network via dedicated lines from the customer's location to the serving LEC central office from which traffic is switched by the LEC to the Carrier via equal access circuits.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)**

**8.2 Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

**8.2.6 Rates for Obsolete Service Offerings Formerly Offered by United WATS, Inc.**

**A. Obsolete Switched MTS Services**

**Plan A**

Intended for customers utilizing up to \$249 per month. \$0.1950 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

**Plan B**

Intended for customers utilizing between \$250 to \$499 per month. \$0.1850 per minute. Service is billed with a 30 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

**Plan C**

Intended for customers utilizing between \$500 to \$749 per month. \$0.1750 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

**Plan D**

Intended for customers utilizing \$1000 or more per month. \$0.1700 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

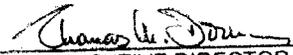
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**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)**

**8.2 Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

**8.2.6 Rates for Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

**B. 800 Switched Services**

**Plan A**

Intended for customers utilizing up to \$499 per month in 800 service. \$0.2000 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

**Plan B**

Intended for customers utilizing \$500 to \$749 per month in 800 service. \$0.1950 per minute. Service is billed with a 30 second minimum and in 6 second increments thereafter. Partial seconds of usage rounded up to the next highest 6 second increment.

**Plan C**

Intended for customers utilizing \$750 to \$999 per month in 800 service. \$0.1850 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage rounded up to the next highest 6 second increment.

**Plan D**

Intended for customers utilizing \$1000 or more per month in 800 service. \$0.1750 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage rounded up to the next highest 6 second increment.

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BY   
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**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)**

**8.2 Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

**8.2.6 Rates for Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

**C. Travel Card Services**

**Plan A**

Intended for customers utilizing up to \$499 per month. \$0.2000 per minute. Service is billed with a 1 minute minimum and in 1 minute increments thereafter. Partial minutes of usage rounded up to the next highest minute. Surcharge of \$0.35 per call.

**Plan B**

\$0.2800 per minute. Service is billed with a 1 minute minimum and in 1 minute increments thereafter. Partial minutes of usage rounded up to the next highest minute.

**Plan C**

Intended for customers utilizing \$500 to \$999 per month. \$0.2800 per minute. Service is billed with a 1 minute minimum and in 1 minute increments thereafter. Partial minutes of usage rounded up to the next highest minute. Surcharge of \$0.10 per call.

**Plan D**

Intended for customers utilizing \$1000 or more per month. \$0.2500 per minute. Service is billed with a 1 minute minimum and in 1 minute increments thereafter. Partial minutes of usage rounded up to the next highest minute. Surcharge of \$0.20 per call.

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KY00401

**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)**

**8.2 Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

**8.2.6 Rates for Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

**D. Dedicated Outbound WATS :**

**Plan A**

Intended for customers utilizing \$2,250 to \$4,999 per month. \$0.1180 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

**Plan B**

Intended for customers utilizing \$5,000 to \$7,499 per month. \$0.1120 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

**Plan C**

Intended for customers utilizing \$7,500 to \$9,999 per month. \$0.1060 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

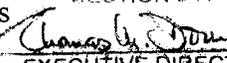
**Plan D**

Intended for customers utilizing \$10,000 or more per month. \$0.1000 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)**

**8.2 Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

**8.2.6 Rates for Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

**E. Dedicated 800 Services**

**Plan A**

Intended for customers utilizing \$2,250 to \$4,999 per month in 800 service. \$0.1730 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

**Plan B**

Intended for customers utilizing \$5,000 to \$7,499 per month in 800 service. \$0.1650 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

**Plan C**

Intended for customers utilizing \$7,500 to \$9,999 per month in 800 service. \$0.1560 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

**Plan D**

Intended for customers utilizing \$10,000 or more per month in 800 service. \$0.1470 per minute. Service is billed with a 6 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

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*Charles S. Dow*  
EXECUTIVE DIRECTOR

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS (continued)**

**8.2 Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

**8.2.6 Rates for Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

Association Programs

Switched Outbound

\$0.1680 per minute. Service is billed with a 30 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

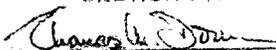
**800 Switched**

\$0.2000 per minute. Service is billed with a 30 second minimum and in 6 second increments thereafter. Partial seconds of usage are rounded up to the next highest 6 second increment.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.2 Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

**8.2.6 Rates for Obsolete Service Offerings Formerly Offered by United WATS, Inc. (continued)**

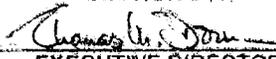
**G. Returned Check Charge**

A customer will be charged \$15.00 per dishonored check issued to the Company.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.3 Obsolete Service Offerings Formerly Offered by Eastern Telecom Corp.**

**8.3.1 INNtegrity Hospitality One**

LDMTS 1+ service is offered mostly to hotels and motels. Billed in 6 second increments, with a 6 second minimum call duration.

Rate per Minute: \$0.115

**8.3.2 INNtegrity Corporate One**

LDMTS service billed in 6 second increments, with a 6 second minimum call duration.

Rate per Minute:	Peak	\$0.1625
	Off-Peak	\$0.1575

**8.3.3 INNtegrity 800**

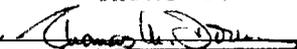
800 service billed in 6 second increments, with a 30 second minimum call duration.

Rate per Minute: \$0.1775

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.3 Obsolete Service Offerings Formerly Offered by Eastern Telecom Corp. (continued)**

**8.3.4 INNtegrity Travel**

Calling card service available through "In Touch" or 800 Access. Billed in 6 second increments with a minimum 6 second call duration.

Rate per Minute:	Peak	\$0.1625
	Off-Peak	\$0.1575

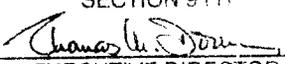
800 Access billed in 6 second increments with a 30 second minimum call duration, plus an additional surcharge during peak billing period only.

Rate per Minute:	\$0.2175
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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.3 Obsolete Service Offerings Formerly Offered by Eastern Telecom Corp. (continued)**

**8.3.6 Discounts**

Customers of Carrier's INNtegrity Hospitality One, INNtegrity Corporate One, INNtegrity 800 and INNtegrity Travel services may choose from one of the following discount programs:

Charter Select: A Charter Select discount of 8.33% per month will be accrued each month for the Customer's first 12 months.

Corporate Select: Volume Discounts are earned monthly and are applied based upon Customer account's total call volume from each month excluding taxes and any optional feature monthly recurring charges.

**8.3.7 Directory Assistance**

Charge per call:        \$0.60

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company**

**8.4.1 Message Toll Service (MTS)**

"1+" Dialing is achieved by customer's telephone lines being programmed by the local telephone company (LEC) to automatically route 1+ calls to the Company's network.

**A. MTS Outbound Service Rates**

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan A	\$ 0 - \$ 249	\$0.1389 per minute
Plan B	\$250 - \$ 499	\$0.1289 per minute
Plan C	\$500 - \$ 749	\$0.1189 per minute
Plan D	\$750 - \$ 999	\$0.1070 per minute
Plan E	\$1000 +	\$0.0980 per minute

Billed with a 30 second minimum duration and in 6 second increments thereafter. Usage is rounded to the next highest 6 second increment.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)**

**8.4.2 800 Service**

800 Service is virtual banded inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number which terminates at the customer's location. 800 services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

Carrier will accept a prospective 800 service customer's request for up to ten (10) 800 telephone numbers and will reserve such number(s) on a first come first serve basis. All requests for 800 number reservations must be made in writing, dated and signed by a responsible representative of the customer. Carrier does not guarantee the availability of number(s) until assigned. The 800 services telephone number(s) so requested, if found to be available, will be reserved for and furnished to the eligible customer.

If a customer who has received an 800 number does not subscribe to 800 service within 90 days, the company reserves the right to make the assigned number available for use by another customer.

**A. Inbound 800 Service Rates**

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan A	\$ 0 - \$ 249	\$0.1389 per minute
Plan B	\$250 - \$ 499	\$0.1289 per minute
Plan C	\$500 - \$ 749	\$0.1189 per minute
Plan D	\$750 - \$ 999	\$0.1070 per minute
Plan E	\$1000 +	\$0.0980 per minute

Billed with a 30 second minimum duration and in 6 second increments thereafter. Usage is rounded to the next highest 6 second increment.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)**

**8.4.3 Travel Card Service**

Allows subscribers who are away from home or office to place calls by gaining access to the Carrier's network via an 800 number and personal identification code issued by the Company.

**A. Travel Card Service Rates**

Plan A	\$0.2190 per minute
Plan B	\$0.1765 per minute

No per call surcharge.

Billed with a 30 second minimum duration and in 6 second increments thereafter. Usage is rounded to the next highest 6 second increment.

**8.4.4 Directory Assistance**

The Company will provide requesting customers with listed telephone numbers at a per call charge.

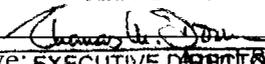
\$0.50 per call.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)**

**8.4.5 Prepaid Calling Card Service**

**A. General**

Prepaid Calling Card Service is voice grade switched telecommunications service that allows an end user to place calls charged to prepaid cards issued by Coastal Telecom Limited Company (hereafter referred to as Coastal). The end user accesses the Coastal network by dialing the appropriate 800 number printed on the back of the card.

**B. Unit Value**

Coastal Prepaid Calling Card may be obtained from Coastal or authorized resellers/agents of Coastal in various denominations with a per unit value not to exceed \$0.60, inclusive of all taxes. One unit equals one minute (or fraction thereof) of domestic calling. These prices apply twenty four (24) hours a day, seven (7) days a week.

**C. Collector's Card Value**

In certain instances, an additional cost will be added to the card to cover the cost of printing, set up, enhanced features, etc. Additionally, Coastal will provide Prepaid Calling Cards where the card itself has value (i.e. includes a picture of a licensed property or because of the materials used in the production of the card) distinct from the value of the underlying telecommunications service.

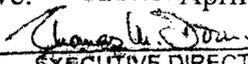
The value of the telecommunications service (in units or dollars) will be indicated on the card. The rates, terms, and conditions will be those of the Unit Value stated in subsection B above.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)**

**8.4.5 Prepaid Calling Card Service, (continued)**

**D. Availability of Service**

Coastal Prepaid Calling Card Service is available twenty-four (24) hours a day, seven (7) days a week. The number of available prepaid cards is subject to technical limitations. Such cards will be offered to customers on a first come, first served basis. Prepaid Calling Card Service can be accessed through touch-tone telephones only.

**E. Exclusions**

- Calls to 500, 700, 800, 900, 976, 888 and N11 nos, including but not limited to 411, 911 and 950 numbers.
- Calls to Directory Assistance.
- Operator Assisted Calls.

**F. Card Depletion/Renewal/Expiration**

**1. Depletion**

Coastal Prepaid Calling Card Service will be reduced and depleted based upon customer usage. At the beginning of each call, the user will be notified as to the amount of minutes available on the card. Customers will be given a minimum notice of one minute before the available card balance is depleted. When the balance of available time is depleted, the call will be terminated.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)**

**8.4.5 Prepaid Calling Card Service, (continued)**

**F. Card Depletion/Renewal/Expiration, (continued)**

**2. Renewal**

The end user can extend the use of the Coastal Prepaid Calling Card by charging additional units on an authorized major credit card. The system will "voice prompt" the user through the process necessary to purchase these additional increments. An on-line credit check will be done to ensure that approved credit is available.

**3. Expiration**

Coastal Prepaid Calling Cards are non-refundable and some cards will expire on the date specified on the card while others will expire one (1) year from the date of first use.

**G. Conditions of Service**

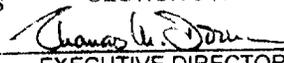
Coastal is not liable or responsible for theft, loss or unauthorized use of the Prepaid Calling Card or the Prepaid Calling Card's PIN (Personal Identification Number). When applicable, the reseller of Coastal Prepaid Calling Cards is solely responsible for the collection and payment of all applicable federal, state or local use, excise, sales and/or privilege taxes, duties or any similar fees that may be assessed by any government body and/or regulatory authority in connection with the service.

- In the event of a failure of service of which Coastal has been notified, a credit allowance will be issued for such service failures as designated herein and will be calculated pursuant to ~~the~~ <sup>the</sup> ~~tariff~~ <sup>tariff</sup>.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)**

**8.4.5 Prepaid Calling Card Service, (continued)**

**H.** In addition to the purchase of individual Prepaid Calling Cards by consumers, Coastal will also make Prepaid Calling Cards available to wholesalers or other distributors whose price per card will be determined based on the number of cards purchased and whether or not such purchases will be isolated or made on a recurring basis.

**I. Prepaid Calling Card Plans:**

One (1) Unit = One (1) Minute

Plan A            \$0.175 per unit

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)**

**8.4.6 Operator Services :**

**A. Operator Service Rates:**

The following rates are the current rates per minute applicable to all operator assisted services in addition to the applicable operator service charges and surcharges stated herein:

**B. Operator Dialed Calling Card Station**

**1. Billed to a Calling Card InterLATA**

Rate Mileage	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	Each Initial Period	Add'l Minute	Each Initial Period	Add'l Minute	Each Initial Period	Add'l Minute
1 - 10	0.2200	0.2200	0.1700	0.1342	0.1342	0.1300
11 - 16	0.2200	0.2200	0.1700	0.1700	0.1342	0.1300
17 - 22	0.2200	0.2200	0.1700	0.1700	0.1400	0.1400
23 - 30	0.2200	0.2200	0.1700	0.1700	0.1400	0.1400
31 - 55	0.2700	0.2700	0.2100	0.2100	0.1700	0.1700
56 - 85	0.3100	0.3100	0.2500	0.2500	0.2000	0.2000
86 - 124	0.3100	0.3100	0.2600	0.2600	0.2100	0.2100
125 - 196	0.3200	0.3200	0.2700	0.2700	0.2100	0.2100
197 - 292	0.3600	0.3600	0.3000	0.3000	0.2200	0.2200
293 - 430	0.3600	0.3600	0.3000	0.3000	0.2200	0.2200

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)**

**8.4.6 Operator Services , (continued):**

**C. Operator Station, (continued):**

**2. Billed Third Party, Collect and Sent Paid Non Coin Calls - IntraLATA**

Rate	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	Initial	Each Add'l	Initial	Each Add'l	Initial	Each Add'l
<u>Mileage</u>	<u>Period</u>	<u>Minute</u>	<u>Period</u>	<u>Minute</u>	<u>Period</u>	<u>Minute</u>
1 - 10	0.2200	0.1800	0.1694	0.1284	0.1342	0.1050
11 - 16	0.2200	0.1800	0.1694	0.1284	0.1342	0.1050
17 - 22	0.2200	0.1900	0.1694	0.1463	0.1342	0.1159
23 - 30	0.2200	0.1900	0.1694	0.1463	0.1342	0.1159
31 - 55	0.2500	0.2500	0.1925	0.1925	0.1525	0.1525
56 - 85	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768
86 - 124	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768
Over 125	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768

**D. Person to Person**

**1. Billed to other than Sent Paid Coin Calls - InterLATA**

Rate	<u>Day</u>		<u>Evening</u>		<u>Night/Weekend</u>	
	Initial	Each Add'l	Initial	Each Add'l	Initial	Each Add'l
<u>Mileage</u>	<u>Period</u>	<u>Minute</u>	<u>Period</u>	<u>Minute</u>	<u>Period</u>	<u>Minute</u>
1 - 10	0.2200	0.2200	0.1700	0.1700	0.1342	0.1300
11 - 16	0.2200	0.2200	0.1700	0.1700	0.1342	0.1300
17 - 22	0.2200	0.2200	0.1700	0.1700	0.1400	0.1400
23 - 30	0.2200	0.2200	0.1700	0.1700	0.1400	0.1400
31 - 55	0.2700	0.2700	0.2100	0.2100	0.1700	0.1700
56 - 85	0.3100	0.3100	0.2500	0.2500	0.2000	0.2000
86 - 124	0.3100	0.3100	0.2600	0.2600	0.2100	0.2100
125 - 196	0.3200	0.3200	0.2700	0.2700	0.2100	0.2100
197 - 292	0.3600	0.3600	0.3000	0.3000	0.2200	0.2200
293 - 430	0.3600	0.3600	0.3000	0.3000	0.2200	0.2200

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)**

**8.4.6 Operator Services , (continued):**

**D. Person to Person, (continued)**

**2. Billed to other than Sent Paid Coin Calls - IntraLATA**

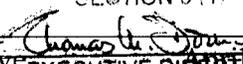
Rate Mileage	Day		Evening		Night/Weekend	
	Initial Period	Each Add'l Minute	Initial Period	Each Add'l Minute	Initial Period	Each Add'l Minute
1 - 10	0.2200	0.1800	0.1694	0.1284	0.1342	0.1050
11 - 16	0.2200	0.1800	0.1694	0.1284	0.1342	0.1050
17 - 22	0.2200	0.1900	0.1694	0.1463	0.1342	0.1159
23 - 30	0.2200	0.1900	0.1694	0.1463	0.1342	0.1159
31 - 55	0.2500	0.2500	0.1925	0.1925	0.1525	0.1525
56 - 85	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768
86 - 124	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768
Over 125	0.2900	0.2900	0.2233	0.2233	0.1768	0.1768

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)****8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)****8.4.6 Operator Services , (continued):****E. InterLATA Operator Service Charges and Surcharges:**

The following per call charges are applicable to intraLATA operator assisted services:

1.	Customer Dialed Calling Card Station	
	Customer Dialed/Automated	\$1.00
	Customer Dialed & Operator Assisted	\$1.00
	Customer Dialed -Operator Must Assist	\$1.00
2.	Operator Dialed Calling Card Station	\$2.25
3.	Operator Station	
	Collect	\$2.25
	Billed to Third Number	\$2.35
	Sent Paid-Non Coin	\$2.30
	Sent Paid-Coin	\$1.95
4.	Person-to-Person	\$4.90

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)**

**8.4.6 Operator Services , (continued):**

**E. InterLATA Operator Service Charges and Surcharges: (continued)**

5.	Operator Dialed Surcharge	
	Customer- <u>Dialed</u>	Operator- <u>Dialed</u>
	\$0.85	\$1.15

6. Directory Assistance Charge

Operator Service Charges are not subject to time-of-day discounts.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)**

**8.4.6 Operator Services , (continued):**

**F. IntraLATA Operator Service Charges and Surcharges:**

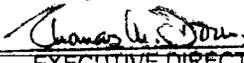
The following per call charges are applicable to InterLATA operator assisted services:

- |    |   |        |
|----|---|--------|
| 1. | Station-to-Station Customer Dialed Automated Calling Card (Credit Card) Calls                                   | \$0.75 |
| 2. | Station-to-Station Customer Dialed Operator Assisted Calling (Credit Card) Calls                                | \$1.00 |
| 3. | Station-to-Station Operator Assisted Sent Paid, Collect, Third Number and Non-Customer Dialed Credit Card Calls | \$1.50 |
| 4. | Person-to-Person Operator Assisted Calls  | \$3.00 |
| 5. | Operator Dialed Surcharge   | \$0.85 |

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)**

**8.4.7 Agent Rate Programs**

The following rate plans are applicable to end-users who are sold Coastal's services through independent sales agents.

**A. 1+ Services**

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan A	\$ 0 - \$249	\$0.135 per minute
Plan B	\$250 - \$499	\$0.129 per minute
Plan C	\$500 - \$749	\$0.125 per minute
Plan D	\$750 - \$999	\$0.119 per minute
Plan E	\$1000 - \$1099	\$0.115 per minute
Plan F	\$1100 - \$1199	\$0.109 per minute
Plan G	\$1200 - \$1299	\$0.105 per minute
Plan H	\$1300+	\$0.099 per minute

**B. 800 Services**

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan A	\$ 0 - \$249	\$0.139 per minute
Plan B	\$250 - \$499	\$0.135 per minute
Plan C	\$500 - \$749	\$0.129 per minute
Plan D	\$750 - \$899	\$0.125 per minute
Plan E	\$900 - \$1000	\$0.119 per minute
Plan F	\$1000 - \$1100	\$0.115 per minute
Plan G	\$1100+	\$0.115 per minute

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EXECUTIVE DIRECTOR

By: Karen T. Hanson, National Director - Regulatory Affairs  
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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)****8.4 Obsolete Service Offerings Formerly Offered by Coastal Telecom Limited Liability Company, (continued)****8.4.7 Agent Rate Programs, (continued)****C. Travel Card**

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan A	\$ 0 - \$249	\$0.20 per minute
Plan B	\$250 - \$500	\$0.18 per minute
Plan C	\$500 - \$750	\$0.16 per minute
Plan D	\$750+	\$0.14 per minute

**D. Monthly Recurring Charge**

For all standard 1+ commercial rates as well as the 1+ Agent Rate Program, Coastal will charge a monthly charge of \$5.00 per month.

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.5 End User Business Customer Term and Volume Discounts (continued)**

(M)

**8.5.2 Additional Term Discounts**

Term Discounts apply in addition to Volume Discounts when the Customer elects to enter into a term agreement for eligible Company services. Term Discounts are calculated after applicable Volume Discounts are applied and before service-specific discounts are calculated. A penalty is computed and applied as a lump sum to the Customer's bill when the Customer cancels service prior to expiration of the term commitment. The penalty is computed by multiplying the difference between the rate the Customer would have paid for term served and the rate the Customer actually paid, by the number of months the higher discount was received.

<u>Term</u>	<u>Percent Discount</u>
12 Month Term	5%
24 Month Term	10%
36 Month Term	15%

(M)

*End User Business Customer Term and Volume Discounts are only available to existing Customers at existing locations prior to September 14, 2004.*

*Material now found on this page was previously located on Page 27.4.*

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.6 Integrated Access Service (IAS)**

(M)

Integrated Access Service (IAS) Term and Volume Discounts are only available to existing Customers at existing locations prior to September 14, 2004.

Integrated Access Service (IAS) offers a discount for Customers who purchase two or more services from the Company under a term agreement of one, two, or three years. The discount offered is based on the number of services purchase and the contract commitment term. Eligible Customers must commit to a minimum aggregated monthly usage of at least \$2,500. If during any month of the term, the Customer's usage of the Company's services is less than the minimum commitment, the Customer will pay to the Company the difference between the minimum commitment and the Customer's actual usage of the Company's services. Services eligible for the discount are all Company provided switched and dedicated voice services, dedicated Internet service, Frame Relay Service and Private Line Services billed to one account, including all remote locations (CPE). Dedicated access line charges, customer-premises equipment (CPE), installation and ancillary charges (such as Directory Assistance charges and Operator Services) are not eligible for the discount and do not contribute to the minimum usage commitment. Eligible intrastate, interstate and international usage contribute to the minimum commitment and are discounted according to 3.5.8.B below.

**8.6.1 Discounts**

	Term Commitment		
	One Year	Two Year	Three Year
Two Services	10%	15%	20%
Three Services	15%	20%	25%
Four Services	15%	20%	25%

(M)

*Integrated Access Service (IAS) Term and Volume Discounts are only available to existing Customers at existing locations prior to September 14, 2004.*

*Material now found on this page was previously located on Pages 27.8 & 27.10.*

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By:  KY00403

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**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.7 Frame Relay Discounts and Terms**

(M)

Frame Relay Term and Volume Discounts are only available to existing Customers at existing locations prior to September 14, 2004.

Monthly Recurring	Discount Term in Years				
	<u>One</u>	<u>Two</u>	<u>Three</u>	<u>Four</u>	<u>Five</u>
\$50,000	8%	10%	12%	14%	16%
\$125,000	12%	14%	17%	19%	21%
\$250,000	14%	17%	20%	23%	25%
\$500,000	18%	21%	24%	27%	30%

(M)

*Integrated Access Service (IAS) Term and Volume Discounts are only available to existing Customers at existing locations prior to September 14, 2004.*

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By:  \_\_\_\_\_  
Executive Director

**SECTION 8 - OBSOLETE SERVICE OFFERINGS, (continued)**

**8.8 Private Line Term and Volume Discounts**

(M)

Private Line Term and Volume Discounts are only available to existing Customers at existing locations prior to September 14, 2004.

Recurring charges for services purchased under a Term Plan will be fixed for the life of the term. The rate level applicable throughout the Term Plan is based on the volume commitment specified by the Customer at the time service is ordered. Customer may terminate any circuit upon 90 days' notice; provided that if termination occurs; (i) prior to the Activation Date, Customer shall reimburse Company for all costs of the implementation of such Circuit; or (ii) on or after such date, Customer shall pay: (a) all charges for services previously rendered and (b) the amount due through the end of the applicable circuit lease term.

(M)

*Integrated Access Service (IAS) Term and Volume Discounts are only available to existing Customers at existing locations prior to September 14, 2004.*

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