

FOR Northeastern Franklin County
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 2

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

Peaks Mill Water District
(Name of Utility)

PEAKS MILL WATER DISTRICT
MISSION STATEMENT

Peaks Mill Water District's mission is to deliver the highest quality potable water to our customers and to make every endeavor to keep quality service at the lowest reasonable price.

CANCELLED

May 1, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

DATE OF ISSUE 4/9/15
Month / Date / Year

DATE EFFECTIVE May 16, 2015
Month / Date / Year

ISSUED BY Chuck Pugh
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

5/16/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED

May 1, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Northeastern Franklin County
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 3

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

Peaks Mill Water District
(Name of Utility)

The provisions of this tariff are in addition to and subject to Commonwealth of Kentucky statutes and Public Service Commission regulations.

Any inconsistencies herein shall be interpreted in favor of the appropriate body of law.

This tariff will uniformly apply to all customers of the District, and no employee or commissioner of the District is permitted to make any exception to any portion of this tariff without PSC acceptance and/or approval.

The principal place of business is:

Peaks Mill Water District
7165 US Highway 127 North
Frankfort, KY 40601
502-227-5740
pmwd2011@att.net

Bills can be paid in the following manner: in person at our office, through the drop box, in the mail at the above address, with an automatic bank draft, and with credit and debit cards on our website, by phone or in person.

GENERAL INFORMATION:

1. All customers must grant, convey, or cause to be granted or conveyed to the District a perpetual easement and right-of-way across any property owned or controlled by the customer wherever necessary for the District's facilities in order to provide service. **See Appendix E**
2. Each prospective customer desiring water service must sign the District's Water Service Contract before service is supplied by the District. **See Appendix A**
3. No customer may resell water except under the terms of a special contract executed by the District and accepted or approved by the Public Service Commission.
4. A customer shall notify the District immediately if there is a problem with the service or if an accident occurs that affects the water system.
5. No person or persons are to tap-on to the District lines. All service tap-ons are to be made by District personnel.
6. Water lines installed by individuals, subdividers, or developers will not be taken over by the Peaks Mill Water District.

DATE OF ISSUE 4/9/15
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DATE EFFECTIVE May 16, 2015
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ISSUED BY Chuck Quarles
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

5/16/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Northeastern Franklin County
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CANCELLING P.S.C. KY. NO. _____

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Peaks Mill Water District
(Name of Utility)

7. A single meter can serve no more than one residential or commercial unit.
8. The District provides two types of water service: Residential and Commercial. Commercial accounts are for schools and businesses. A business is defined as an entity that is required to pay state sales tax on their water bill.
9. With respect to any billing dispute, customer accounts shall be considered to be current while the dispute is pending as long as the customer continues to make undisputed payments and stay current on subsequent bills.
10. Bills and notices from the District will be mailed to the customer at the address listed on the Water Service Contract unless a change of address has been filed with the District in writing. The District will not otherwise be responsible for delivery of any bill or notice, nor will the customer be excused from the payment of any bill or any performance required in the notice.
11. Meters will be read monthly on or about the 20th of the month.
12. Bills will be dated and mailed on or about the 1st of each month. Said bills will state that they are to be paid by the 10th of the month.
13. On or after the 20th of the month, service will be discontinued for non-payment.
14. All charges and fees assessed to customers, other than water and sewer bills, can be found in Special Nonrecurring Charges sections.
15. Complaints should be made at the Peaks Mill Water District Office, 7165 US 127 North, Frankfort, KY or by phone at 502-227-5740.

CANCELLED

May 1, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

DATE OF ISSUE 4/19/15
Month / Date / Year

DATE EFFECTIVE May 16, 2015
Month / Date / Year

ISSUED BY *Charles G. Gable*
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

5/16/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Northeastern Franklin County
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 5

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

Peaks Mill Water District
(Name of Utility)

LEGAL DISCLAIMERS

1. The District shall in no event be held responsible for any claims made against it for reasons of system failure or interruption of service. No person shall be entitled to damages or for any portion of a payment refund for any system failure or interruption of service which is deemed necessary.

2. No person shall maliciously, willfully, or negligently break, damage, destroy, uncover, deface, or tamper with any structure, appurtenance or equipment which is part of the District's water system. Any person violating this provision will be subject to discontinuance of water service and shall be assessed the cost of repairing or replacing the District's facilities.

3. If any loss or damage to the property of the District or any accident or other injury to persons or property is caused by the results from the negligence or wrongful action of a customer, members of his/her household, his/her agent or employee, then the cost of necessary repairs or replacements shall be paid by the customer of the District and any liability otherwise resulting shall be that of the customer.

4. For purposes of fire protection, including any customer's fire protection system, the District cannot guarantee a water supply at any particular flow rate or pressure. The flow rate may vary depending upon other water demands on the system, various water facility limitations, or other circumstances. The customer will indemnify and hold harmless the District and its employees from and against all claims, damages, losses, and expenses incurred as a result of insufficient water supply or deficient system facilities.

CANCELLED

May 1, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

DATE OF ISSUE 4/9/15
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ISSUED BY Charles Charles
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

5/16/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Northeastern Franklin County
Community, Town or City

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Original SHEET NO. 11

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

Peaks Mill Water District
(Name of Utility)

BILL ADJUSTMENTS

FAST OR SLOW READING METERS

If upon periodic test, requested test, or complaint test, a meter in service is found to be more than two (2) percent fast, additional tests will be made to determine the average error of the meter. The tests will be made in accordance with Public Service Commission rules and regulations applicable to the type of meter involved.

If test results on a customer's meter show an average error greater than two (2) percent fast or slow, or if a customer has been incorrectly billed for any other reason, except in an instance where the District has filed a verified complaint with the appropriate law enforcement agency alleging fraud or theft by the customer, the District will immediately determine the period during which the error has existed, and will re-compute and adjust the customer's bill to either provide a refund to the customer or collect any under-billed amount.

The District will readjust the account based upon the period during which the error is known to have existed. If the period during which the error existed cannot be determined with reasonable precision, the time period will be estimated. In all instances of customer over-billing, the customer's account will be credited or the over-billed amount refunded at the discretion of the customer within thirty (30) days after final meter test results. The District will not require customer repayment of any under-billing to be made over a period shorter than a period coexisting with the under-billing.

METER READ FAILURE

When a meter has ceased to register, or a meter reading cannot be obtained, the quantity of water to be billed will be based upon historical usage data for the customer. If that data is not available, the average usage of similar customer loads shall be used for comparison purposes in calculating the bill.

CANCELLED

May 1, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

DATE OF ISSUE 4/9/15
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ISSUED BY Chris Parks
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

5/16/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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_____ SHEET NO. _____

Peaks Mill Water District
(Name of Utility)

BILL ADJUSTMENTS CONTINUED

LEAK POLICY

While a district is not required to have a leak adjustment policy to adjust bills due to a water leak, this District chooses to offer a leak adjustment under the following conditions:

1. The customer must request a leak adjustment in writing to the District. **See LEAK ADJUSTMENT REQUEST FORM-APPENDIX C**

2. The customer's bill will be based on two components. The first step will be to calculate the customer's average monthly usage over a three-month period. The second step will be to deduct the customer's average monthly usage (as calculated above) from the total amount of water that passed through the meter. The usage calculated in step one will be billed at the District's regular rates, while the remaining usage will be charged at the cost of the water to the District, plus 10%. All water passing through the meter must be accounted and paid for by the customer.

3. If the meter or customer is so new that usages are not available for an entire three-month period, the water bill will be estimated by the District and adjusted upward or downward when a three-month average of actual readings are available.

4. Only one leak adjustment (for up to two consecutive months) will be made for a specific location during any given twelve-month period.

CANCELLED

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SERVICE COMMISSION**

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ISSUED BY Church Parks
(Signature of Officer)

TITLE Chairman

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IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

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5/16/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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SHEET NO. _____

Peaks Mill Water District
(Name of Utility)

MAINTENANCE

The District may at any time deemed necessary, suspend water service to any consumer(s) for the purpose of making repairs, changes, or improvements upon any part of its system. The District shall give reasonable notice of such suspension of service to the customer.

The District shall be responsible for the maintenance of lines to the meter and the consumer shall be responsible for the maintenance of any lines on the outlet side of the meter.

CANCELLED

May 1, 2026

**KENTUCKY PUBLIC
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ISSUED BY Church Pursley
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

5/16/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED

May 1, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**FOR Northeastern Franklin County
Community, Town or CityP.S.C. KY. NO. 2Original SHEET NO. 14

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

Peaks Mill Water District
(Name of Utility)**DISCONTINUANCE OF SERVICE BY DISTRICT**

The District may refuse or discontinue service to an applicant or customer after proper notice, for failure to comply with its rules and regulations, when a customer or applicant refuses or neglects to provide reasonable access to the premises, for fraudulent or illegal use of service, or non-payment of bills. If discontinuance is for the non-payment of bills, the customer shall be given at least five (5) days written notice of termination, separate from the original bill, and cut-off shall be effected not less than twenty (20) days after the mailing of the original bill unless, prior to discontinuance, a residential customer presents to the District a written certificate signed by a physician, registered nurse, or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the affected premises in which case discontinuance may not be effected until the affected resident can make other living arrangements or until not less than thirty (30) days elapse from the date of the District's notification. When a dangerous condition is found to exist on the customer's or applicant's premises, the service shall be cut-off or refused without notice, provided the District notifies the customer or applicant immediately for the reasons of discontinuance or refusal and corrective action to be taken by the applicant or customer before service can be rendered.

Payment extension past the cut-off day may be granted for customers with bills that are no more than one month past due. Partial payment plans may also be negotiated with customers. **See PAYMENT PLAN FORM-APPENDIX D**

DISCONTINUANCE OF WATER SERVICE FOR NON-PAYMENT OF SEWER SERVICE

The District has entered into an agreement that authorizes the District to discontinue service to an applicant or customer of the sewer utility for non-payment of sewer service for the following sewer utility: Classic Construction, Inc. Any agreement(s) for such authorization is on file with the Public Service Commission.

When the District discontinues water service for non-payment of sewer service, the customer shall be given at least five (5) days written notice of termination, separate from the original bill, and cut-off shall not be made less than twenty (20) days after the mailing of the original bill.

DATE OF ISSUE 4/9/15
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ISSUED BY Church Purcell
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION****JEFF R. DEROUEN**
EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

5/16/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED

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Peaks Mill Water District
(Name of Utility)

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Northeastern Franklin County
Community, Town or City

P.S.C. KY. NO. 2

Original SHEET NO. 15

CANCELLING P.S.C. KY. NO. _____

SHEET NO.

**DISTRICT INITIATED REFUSAL OF SERVICE OR TERMINATION OF SERVICE WITHOUT
ADVANCED NOTICE**

The District may refuse or terminate service to a customer if the following conditions exist without an advance termination notice. Within 24 hours after termination, the District shall send written notification to the customer stating the reason(s) for termination and providing notice of the customer's right to challenge the termination by filing a complaint with the PSC. Termination of service is in addition to any legal remedies the District may pursue, and the District is not required to restore the service until the customer has complied with the District's tariff and PSC laws and regulations.

1. For dangerous conditions relating to the District's service.
2. Unauthorized service by illegal use or theft. This would include the removal of a District padlock.
3. Extensions or additions to an existing service connection that have not been approved by the District.
4. Misrepresentation in the application or contract as to property or fixtures to be supplied or additional use to be made of water.
5. Resale of water except under the terms of a special contract executed by the District and approved by the PSC.
6. Waste or misuse of water due to improper, imperfect, or deteriorated service lines.
7. Tampering with the meter, meter seal, valves, or other system facilities, or permitting such tampering by others.
8. Connection, cross-connections, or permitting the same, of any separate water supply to premises that receive water from the District.

DATE OF ISSUE 4/9/15
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ISSUED BY Chuck Gussie
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

5/16/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Northeastern Franklin County
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P.S.C. KY. NO. 2

Original SHEET NO. 16

CANCELLING P.S.C. KY. NO. _____

SHEET NO. _____

Peaks Mill Water District
(Name of Utility)

SERVICE CONNECTIONS

1. The connection between its distribution main and the customer's premises, including the meter and meter box, shall be furnished by and installed at the expense of the District, which will recoup this expense by assessing the customer a charge approved by the PSC.
2. All taps and connections to the mains of the District must be made by or under the direction and supervision of the District.
3. In areas where the distribution system follows well-defined streets and roads, the customer's point of service shall be located at that point on or near the street right-of-way or property line most accessible to the District from its distribution system.
4. In areas where the distribution system does not follow streets and roads, the point of service shall be located as near the customer's property line as practicable. Prior to installation of the meter the District shall consult with the customer as to the most practical location.
5. The District will own and be responsible for the maintenance of all meters and reserves the right to approve the size and type of meter used.
6. The District strictly prohibits a cross connection to its system with any other source.
7. The District requires a visual inspection by District personnel of any connection before being covered. The District may substitute its inspection with an inspection by the appropriate state or local plumbing inspector, if proof of inspection is presented to the District by the customer.

CANCELLED

May 1, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

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ISSUED BY Chris Quarles
(Signature of Officer)

TITLE Chairman

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IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

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CANCELLED

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Peaks Mill Water District
(Name of Utility)

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR Northeastern Franklin County
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SHEET NO. _____

SERVICE LINES

1. The service line is the pipe from the outlet side of the water meter to the point of usage. The applicant/customer owns and is responsible for the service line from the outlet side of the water meter (or point of service) to the point of usage, must furnish and lay the necessary pipe of the service line, and is financially responsible for all costs associated with the installation and maintenance of the service line plumbing.
2. The service line shall be laid at least thirty (30) inches in depth, shall not be less than three-fourths (3/4) inches in size, and shall be installed, maintained, and repaired in accordance with all applicable statutes, regulations, and codes.
3. The service line trench shall be left open and the pipe uncovered to allow the District to visually inspect the connecting line. The District may substitute for its inspection an inspection by the appropriate state or local plumbing inspector, if proof of that inspection is presented to the District by the applicant/inspector.
4. If the applicant/customer has a point of usage at a higher elevation than the meter, he/she shall consult with the District to properly size the service line from the meter to the point of usage.
5. If the applicant/customer desires a higher than normal pressure, he/she shall make provisions for an individual pressure booster system for the service line, subject to approval by the District. The District reserves the right to require discontinuance and disconnection should the private booster system have a detrimental effect on the District's system.
6. If the applicant/customer has boilers and/or pressure vessels that receive water from the District, he/she shall provide a check valve on the water supply line and a vacuum valve on the steam line in order to prevent a collapse were the water supply from the District to be interrupted or discontinued.
7. If the applicant/customer has used or is using a well, he/she shall provide the District access to perform an inspection to verify the well is properly separated from the system.

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ISSUED BY Chuck Parks
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

5/16/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

FOR Northeastern Franklin County
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_____ SHEET NO. _____

Peaks Mill Water District
(Name of Utility)

MAIN EXTENSIONS

1. The District will extend existing distribution mains a distance of fifty (50) feet for each bona fide prospective customer making application for service connection and water service therefrom for a period of one year or more under these Rules and Regulations. Such extensions will be made without cost to such customer.
2. When an extension greater than fifty (50) feet in length for each bona fide prospective customer is required or requested, such extension will be made under the terms of an "Extension Deposit Agreement" as hereafter set forth (APPENDIX E). The District shall have the exclusive right to determine the type and size of mains to be installed and the related facilities required to render adequate service.
3. In determining the length of any extension required pursuant hereto the terminal point of such extension shall, in all cases, be at the point in the curb line of the last lot on which is located a premise served which is equidistant from the side property lines of said lot.
4. The prospective customer(s) shall pay the current tap-on fee, in addition to the extension costs.

CANCELLED

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SERVICE COMMISSION**

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ISSUED BY Church
(Signature of Officer)

TITLE Chairman

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**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

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Peaks Mill Water District
(Name of Utility)

EXTENSION PROCEDURES

1. An applicant desiring an extension may be required to pay the entire cost of the extension. Each year, for a refund period of not more than ten (10) years, the District shall refund to the applicant who paid for the extension a sum equal to the cost of fifty (50) feet of the extension for each new customer connected during the year whose service line is directly connected to the extension, and not to extensions or laterals therefrom. Total amount refunded shall not exceed the amount paid to the District. No refund shall be made after the refund period ends.

2. The District may also, upon Public Service Commission approval, contract privately with owners or developers of subdivisions for the installation of water service for the subject subdivision. The owners/developers, pursuant to these contracts, extend mains and install water service at their expense. The District would not accept nor receive any contribution, cost reimbursement, or deposit from any customer (lot owner) in this circumstance and as contemplated by 807 KAR 5:066-Section 11 (2)(a), and therefore, 807 KAR 5:066 Section 11(2)(b) or (2) or (3) would not apply to the District with regard to newly-developed subdivisions.

3. The District or its designated representative shall approve an extension before construction begins.

4. Nothing contained herein shall be construed to prohibit the District from contracting to make extensions under different arrangements if such arrangements have received the prior approval of the PSC.

CANCELLED

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ISSUED BY Church G. Parks
(Signature of Officer)

TITLE Chairman

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**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

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PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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_____ SHEET NO. _____

Peaks Mill Water District
(Name of Utility)

FIRE DEPARTMENTS

Any city, county, urban-county, charter county, fire protection district, or volunteer fire protection district ("User") may withdraw water from the District's water distribution system for fighting fires or training firefighters at no charge on the condition that it maintains estimates of the amount of water used for fire protection and training during the calendar month and reports the amount of this water usage to the District no later than the 15th day of the following calendar month.

Any User that withdraws water from the District's water distribution system for fire protection or training purposes and fails to submit the required report on water usage in a timely manner shall be assessed the cost of this water. A User shall submit a monthly report even if it withdraws no water for fire protection or training purposes.

A non-reporting User's usage shall be presumed to be 0.3 percent of the District's total water sales for the calendar month. A non-reporting User may present evidence of its actual usage to rebut the presumed usage. The District shall consider this evidence and shall adjust the presumed usage amount accordingly.

The non-reporting User shall be billed for this usage at the lowest usage block rate regardless of customer classification that the District charges.

A non-reporting User shall also be assessed a penalty of \$50.00 for each failure to submit a report in a timely manner.

CANCELLED

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ISSUED BY Chuck Quark
(Signature of Officer)

TITLE Chairman

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JEFF R. DEROUEN
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Peaks Mill Water District
(Name of Utility)

MONITORING USAGE

1. The utility will monitor a customer's usage at least annually in such a way to draw the utility's attention to unusual deviations in a customer's usage. If a customer's usage is unduly high and the deviation is not otherwise explained, the utility will test the customer's meter to determine whether the meter shows an average error greater than two (2) percent fast or slow.

2. If the utility's procedure for monitoring usage indicates that an investigation of a customer's usage is necessary, the utility will notify the customer in writing either during or immediately after the investigation the reasons for the investigation and the findings of the investigation. If a serious situation requires more expeditious notice, the customer shall be notified by the most expedient means available.

CANCELLED

May 1, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

DATE OF ISSUE 4/19/15
Month / Date / Year

DATE EFFECTIVE May 16, 2015
Month / Date / Year

ISSUED BY Chuck Pursell
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION
IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

Brent Kirtley

EFFECTIVE

5/16/2015

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)