

FOR Northeast Portion of Pendleton County
Community, Town or City

P.S.C. KY. NO. 1

Original SHEET NO. 10

CANCELLING P.S.C. KY. NO. _____

_____ SHEET NO. _____

East Pendleton Water District
(Name of Utility)

RULES AND REGULATIONS

Leak Adjustments.

East Pendleton County Water District will recalculate and adjust a bill for water service under the following conditions:

1. The customer makes a written request for an adjustment due to a leak or faulty equipment on the customer side of water meter. This request must state the nature of the faulty equipment or leak, be accompanied by documentary evidence that repairs have been performed (e.g., itemized receipt for repair materials), and be given under oath. When a licensed plumber performs the repair work, the customer should provide a sworn statement or billing invoice from a licensed plumber stating the nature of the leak and the repairs performed and itemized receipts for repair materials.
2. An adjustment for a leak or faulty equipment shall be made only once during a 12-month period.

Calculation of Billing Adjustment: The customer's adjusted bill will be the sum of the customer's average monthly usage over a 12-month period billed at the utility's effective rates at the time of service and the difference between the customer's actual usage for the period in question and average monthly usage over a 12-month period billed at the rate that is \$2.00 per 1,000 gallons less than the present rate. If meter readings are not available for an entire 12-month period, the utility may estimate water usage, subject to an upward or downward adjustment once a 12-month average of actual meter readings can be calculated.

CANCELLED

August 1, 2026

**KENTUCKY PUBLIC
SERVICE COMMISSION**

DATE OF ISSUE _____

Month / Date / Year

DATE EFFECTIVE _____

ISSUED BY Leslie Herbst _____
Month / Date / Year
(Signature of Officer)

TITLE CHAIRMAN

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. 2004-00148 DATED July 12, 2004

**PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
7/12/2004
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)**

By [Signature]
Executive Director