Thacker-Grigsby Telephone Company
d/b/a Thacker-Grigsby Long Distance

THACKER-GRIGSBY TELEPHONE COMPANY
D/B/A THACKER-GRIGSBY LONG DISTANCE

60 Communications Lane
Hindman, KY 41822

RATES, RULES and REGULATIONS for FURNISHING

LONG DISTANCE TELECOMMUNICATIONS SERVICES

Filed with the

PUBLIC SERVICE COMMISSION OF KENTUCKY

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for long-distance telecommunication services provided by Thacker-Grigsby Telephone Company d/b/a Thacker-Grigsby Long Distance.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 16 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued: June 16, 2000

Issued by authority of
the Public Service Commission of
Kentucky in Case No.
Dated:

Effective: July 16, 2000

Issued by Thacker-Grigsby
Telephone Company
By: Robert C. Thacker
Robert C. Thacker, President

CHECK SHEET

The title page and pages 1 through 53 inclusive of this Tariff are effective as of the dates shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 12 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

* Indicates new or revised page

Issued: May 11, 2001

Effective: May 12, 2001

Issued by authority of
the Public Service Commission of
Kentucky in Case No.
Dated:

Issued by Thacker-Grigsby
Telephone Company

By: Robert C. Thacker
Robert C. Thacker, President

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OF KENTUCKY
EFFECTIVE

JUL 16 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan O Bell
SECRETARY OF THE COMMISSION

Issued: June 16, 2000

Issued by authority of
the Public Service Commission of
Kentucky in Case No.
Dated:

Effective: July 16, 2000

Issued by Thacker-Grigsby
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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

REGISTERED SERVICE MARKS

None

REGISTERED TRADEMARKS

None

EXPLANATION OF SYMBOLS

(C)	-	To signify changed regulation
(D)	-	To signify discontinued rate or regulation
(I)	-	To signify increase
(M)	-	To signify matter relocated without change
(N)	-	To signify new rate or regulation
(R)	-	To signify reduction
(S)	-	To signify reissued matter
(T)	-	To signify a change in text but no change in rate or regulation
(Z)	-	To signify a correction

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1. General

1.1 Application of Tariff

(A) This tariff contains the regulations and rates applicable to the provision of Message Telecommunications Service and Intrastate Operator Services, hereinafter referred to as "Service", by Thacker-Telephone Company and its business entities, hereafter referred to as the "Company", within the State of Kentucky. Service is furnished subject to the availability of facilities and subject to transmission, atmospheric and like conditions.

(B) The provision of such Service by the Company as set forth in this Tariff does not constitute a joint undertaking with the Customer for the furnishing of any Service.

1.2 Definitions

Certain terms used throughout this Tariff are defined as follows:

(A) Access Code

A sequence of numbers that, when dialed, connect the caller to the Provider or Operator Services associated with that sequence.

(B) Access Line

An arrangement which connects the customer's telephone with a Company-designated switching center or point of presence.

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1. General (Cont'd)

1.2 Definitions (Cont'd)

(C) Aggregator

Any person that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for Intrastate telephone calls using a Provider of Operator Services.

(D) Application for Service

A standard order form, which includes all pertinent billing, technical, and other descriptive information that will enable the Company to provide the Service as, required.

(E) Authorization Code

A numerical code, one or more of which may be assigned to a Customer to enable the Company to identify the origin of the user or individual users or groups of users on one account so that the Company may rate and bill the call.

(F) Business Customer

An end user customer of the Company is classified as a business customer if the customer's local access line is purchased as a business service
from the customer's local exchange carrier.

(G) Authorized User

A person, firm, corporation, or any other entity authorized by the Customer to utilize the Company's service.

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1. General (Cont'd)

1.2 Definitions (Cont'd)

(H) Billed Party

The person or entity responsible for payment of the Company's service for an Operator Assisted Call, as follows:

(1) in the case of a Room Charge call, the Subscriber;

(2) in the case of a Travel Card or Credit Card call, the holder of the Travel Card or credit card used by the consumer; and

(3) in the case of a Collect or Third Party call, the person responsible for the local telephone service at the telephone number that agrees to accept charges for the call.

(I) Calling / Travel Card

A billing service whereby the customer may access Company services and charge the cost of those services via a Company-issued calling or travel card.

(J) Call Splashing

The transfer of a telephone call from one provider of operator services to another such provider in such a manner that the subsequent provider is unable or unwilling to determine the location of the origination of the call and, because of such inability or unwillingness, is prevented from billing the call on the basis of such location.

(K) Commission

The Public Service Commission of Kentucky.

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1. General (Cont'd)

1.2 Definitions (Cont'd)

(L) Common Carrier

A company or entity providing telecommunications services to the public.

(M) Company

Thacker-Grigsby Telephone Company and its business entities, unless the context indicates otherwise.

(N) Consumer

A person initiating any intrastate telephone call using Operator Services.

(O) Customer

Any individual, partnership, association, trust, corporation, cooperative or governmental agency or other entity that utilizes the Services provided by the Company on a subscription basis. A Customer, as set forth herein, is responsible for the payment of charges and for compliance with all applicable terms of the Company's Tariff.

(P) Customer Dialed Travel Card Call

A Travel Card Call which is dialed by the Customer and may or may not require intervention by an attended operator position to complete.

(Q) Customer Provided Equipment

Terminal Equipment or facilities provided by persons other than the Company and connected to the Company's Services and/or facilities.

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1. General (Cont'd)

1.2 Definitions (Cont'd)

(R) Dialed Access

An arrangement whereby a Customer uses the public switched network facilities of a local exchange telephone company to access the terminal of the Company.

(S) Domestic Message Telecommunications Service

The term "Domestic Message Telecommunications Service" denotes the furnishing of station-to-station direct dial intrastate switched network services to the Customer for the completion of long distance voice and dial up low speed data transmissions over voice grade channel from the Company's Points of Presence to points within the State of Kentucky as specified herein.

(T) Equal Access

Has the meaning given that term in Appendix B of the Modification of Final Judgment entered August 24, 1982, in United States v. Western Electric, Civil Action No. 82-0192 (United States District Court, District of Columbia), as amended by the Court in its orders issued prior to October 17, 1990.

(U) Equal Access Code

An access code that allows the public to obtain an equal access connection to the carrier associated with that code.

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1. General (Cont'd)

1.2 Definitions (Cont'd)

(V) Local Exchange Carrier (LEC)

A telephone company that furnishes local exchange services.

(W) Measured Usage Charge or Measured Charge

A charge assessed on a per-minute basis in calculating all or a portion of the charges due for a completed call over the Company's facilities. When used in the Operator Services Section of this Tariff, the term refers to a charge assessed for a completed Operator Assisted Call.

(X) Other Common Carrier

The term "Other Common Carrier" denotes a common carrier, other than the Company, providing domestic or international communications service to the public.

(Y) Premises

The space designated by a Customer as its place or places of business for provision of Service or for its own communications needs.

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1. General (Cont'd)

1.2 Definitions (Cont'd)

(Z) Presubscribed Provider of Operator Services

The Provider of Operator Services to which the Consumer is connected when the Consumer places a call using a Provider of Operator Services without dialing an access code.

(AA) Provider of Operator Services

Any common carrier that provides operator Services or any other person determined by the Public Service Commission of Kentucky to be providing Operator Services.

(AB) Residential Customer
An end user customer of the Company is classified as a residential customer if the customer's local access line is purchased as a residential service from the customer's local exchange carrier.

(AC) Service

The offerings by the Company to the Customer under this Tariff.

(AD) Subscriber

Service customer.

(AE) Subscriber Surcharge

A surcharge imposed by the Subscriber, to be paid by the consumer, for the use of Subscriber's telephone instruments, and other facilities in obtaining access to the Company's services.

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1. General (Cont'd)

1.2 Definitions (Cont'd)

(AF) Telecommunications

The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other form of intelligence.

(AG) Toll Free

Access to telephone numbers dialed on a 7, 10 or 1+ basis in which the calling party receives no Company-assessed toll or usage charges for the set-up and completion of the call to the called number on a "toll-free" basis.

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2. Rules and Regulations - Message Telecommunications Services

2.1. Undertaking of the Company

2.1.A. Scope

The Company is a carrier providing intrastate communications originating at specific points within the state of Kentucky under terms of this tariff. Intrastate service is offered in conjunction with interstate services.

2.1.B. Limitations

1. The services provided pursuant to this tariff are offered subject to the availability of facilities and the other provisions of this Tariff.

2. The Company does not undertake to transmit communications or messages, but rather furnishes facilities, Service and equipment for such transmissions by the Customer.

3. The Company retains the right to deny Service to any Customer who fails to comply with the rules and regulations of this Tariff, or other applicable rules, regulations or laws.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.2. Obligations of the Customer

2.2.A. All Customers assume general responsibilities in connection with the provision and use of the Company's Service. General responsibilities are described in this section. When facilities, equipment, and/or communication systems provided by others are connected to the Company's facilities, the Customer assumes the additional responsibilities as set forth in Section 2.2, herein.

2.2.B. The Customer is responsible for the payment of all charges for any and all Services or facilities provided by the Company to the Customer.

2.2.C. Subject to availability, the Customer may use specific codes to identify the users groups on its account and to allocate the cost of its service accordingly. The numerical composition of such codes shall be set forth by the Company to assure compatibility with the Company's accounting and automation systems and to avoid duplication of such specific codes.

2.2.D. The Company reserves the right to discontinue the use of any code provided to the Customer and to substitute another code for such Customer's use.

2.2.E. The Customer shall indemnify and save harmless the Company from and against all loss, liability, damage and expense, including reasonable counsel fees, due to claims for libel, slander, or infringement of copyright or trademark in connection with any material transmitted by the Customer using the Company's Services; and any other claim resulting from any act or omission of the Customer to the use of the Company's facilities.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.2. Obligations of the Customer (Cont'd)

2.2.F. Nothing contained herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any Customer or person any ownership interest or proprietary right in any particular code issued by Company; provided, however, that a Customer that continues to subscribe to Company's Services will be provided a replacement code in the event such Customer's initial code is canceled.

2.2.G. The Customer shall reimburse the Company for damages to the Company's facilities caused by any negligence or willful act or acts on the part of the Customer.

2.2.H. The Customer shall pay and hold the Company harmless from the payment of all charges for service ordered by the Customer from the Local Exchange Carriers or other entities for telecommunications services and/or facilities connecting the Customer and the Company.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.2. Obligations of the Customer (Cont'd)

2.2.I In the event a suit is brought by the Company, or an attorney is retained by the Company to collect any bill or enforce the terms of this Tariff against a Customer, that Customer shall be responsible for payment of all reasonable attorney's fees, court costs, costs of investigation and any and all other related costs and expenses incurred by the Company in connection pursuant to state, federal or judicial order.

2.2.J. The Customer understands that the Services are furnished subject to the condition that there will be no abuse, fraudulent and/or illegal use thereof. Such activity includes, but is not limited to:

1. Using the Service for any purpose in violation of any law.

2. Obtaining or attempting to obtain services through any scheme, false representation and/or use of any fraudulent means or devices whatsoever with the intent to avoid payment, in whole or in part, of charges for Services, or assisting any other person or firm in such regard.

3. Attempting to, or actually obtaining, accessing, altering, or interfering with the communications and/or information by rearranging, tampering with or making any connection with any facilities of the Company or assisting any other person or firm in such regard.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.2. Obligations of the Customer (Cont'd)

2.2.J. The Customer understands that the Services are furnished subject to the condition that there will be no abuse, fraudulent and/or illegal use thereof. Such activity includes, but is not limited to: (Cont'd)

4. Using the Services in a manner that interferes unreasonably with the use of Service by one or more other Customers.

5. Using the Service to convey information deemed to be obscene, salacious, or prurient, to impersonate another person with fraudulent or malicious intent, to call another person or persons so frequently, at such times, or in such a manner as to annoy, abuse, or harass, or to convey information of a nature or in a manner that renders such conveyance unlawful.

2.2.K. The Customer, not the Company, shall be responsible for compliance with FCC Rules, 47 C.F.R. Part 68, and for all maintenance of such equipment and/or facilities.

2.3. Liabilities of the Company

2.3.A. Except as stated in this Section 2.3, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this Tariff.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.3. Liabilities of the Company (Cont'd)

2.3.B. The liability of the Company for damages resulting in whole or in part from or arising in connection with the furnishing of Service under this Tariff, including, but not limited to, mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations shall not exceed an amount equal to the charges under this Tariff applicable to the specific call (or portion thereof) that was affected. No other liability shall attach to the Company.

2.3.C. The Company shall not be liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to: (1) acts of God, fires, flood or other catastrophes; (2) any law, order, regulation, directive, action or request of the United States Government, or any other government, including state and local governments having jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of said governments, or of any civil or military authority; or (3) national emergencies, insurrections, riots, wars or other labor difficulties.

2.3.D. The Company shall not be liable for any act or omission of any other entity furnishing facilities, equipment, or services used by a Customer, with the Company's Services. In addition, the Company shall not be liable for any damages or losses due to the failure or negligence of any Customer or due to the failure of Customer Provided Equipment, facilities or services.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.4. Service Orders

The Customer must place an Application for Service with the Company to initiate, cancel or change the Services provided pursuant to this Tariff. All Applications for Services must provide, at a minimum, the following information:

2.4.A. Customer's name(s), telephone number(s) and address(es). In the case of a corporation or partnership, a designated officer or agent shall be named as the contact person for such corporation or partnership.

2.4.B. Name(s), address(es) and telephone number(s) of person(s) to whom notices from the Company to the Customer shall be addressed, if different from (A) above.

2.4.C. The amount of toll service usage the Customer was billed for the three (3) months immediately preceding the request for Service if such information is applicable and available.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.5. Charges and Payments for Service or Facilities

2.5.A. Deposits

At this time, the Company does not require deposits. Should the Company require deposits in the future, the following terms would apply:

1. The Company may, in order to safeguard its interests, require a Customer to make a suitable deposit or provide a surety bond or letter of credit in the amount of the required deposit as a guarantee of the payment of charges. The Company shall have the right to require the Customer to make a deposit prior to or at any time after provision of any Service, not to exceed two (2) months estimated charges, in accordance with 807 KAR 5:006, Section 7(1)(a). The Company may increase the amount of the deposit to reflect increases to the Customer's annual bill. The Customer will receive a receipt for the deposit.

2. Any deposit as referred to in this Section shall be held by the Company to secure the payment of the Customer's bill. At the Company's option, the deposit may be refunded or credited to the Customer at any time prior to the termination of Service.

3. Interest will be paid by the Company on all sums held on deposit at the rate established annually by the Kentucky Public Utility Commission for customer deposits. The interest will be accrued for the period during which the Company holds the deposit.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.5. Charges and Payments for Service or Facilities (Cont'd)

2.5.A. Deposits (Cont'd)

4. The fact that a deposit is made does not relieve the Customer from making advance payments or from complying with the Company's regulations for the payment of bills in accordance with the terms herein and does not constitute a waiver or modification of the regulations of the Company providing for the discontinuance of Service for nonpayment of any sums due the Company for Service rendered.

5. Upon termination of Service, and assuming deposits of the Customer are not applied as indicated in Section 2.5.A.2, the deposit will be credited to the Customer's account and any credit balance will be refunded after all amounts due the Company have been paid.

2.5.B. Description of Payment and Billing Periods

1. Service is provided and billed on a monthly basis. Service continues to be provided and billed on a monthly basis until canceled by the Customer through notice given to the Company.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.5. Charges and Payments for Service or Facilities (Cont'd)

2.5.B. Description of Payment and Billing Periods (Cont'd)

2. When a Local Exchange Carrier (LEC) performs billing functions, commercial credit card company or others, the payment conditions and requirements of such LECs apply, including any applicable interest.

3. In the event a Local Exchange Carrier, commercial credit card company or others ceases efforts to collect any amounts associated with the Company's charges, the Company may bill the Customer or the called party directly, and may utilize its own billing and collection procedures which shall be consistent with all applicable statutes, rules and regulations.

2.5.C. Taxes

1. Sales tax is covered by state statute and state or federal statutes may cover other applicable taxes. Such taxes may be included on Customer bills in accordance with any applicable rules of the state or federal regulatory authority.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.5. Charges and Payments for Service or Facilities (Cont'd)

2.5.C. Taxes (Cont'd)

2. In addition to all recurring, non-recurring, minimum, usage, surcharges or special charges, the Customer identified in this Tariff shall also be responsible for and shall pay all applicable federal, state and local taxes or surcharges, including sales, use, excise, gross earnings, and gross income taxes. All such taxes shall be separately shown and charged on bills rendered by Company or its billing agent. Sales and use taxes shall be applied to all charges and shall also be applied to all applicable gross earnings, gross revenue and gross income taxes.

2.5.D. Payment and Late Payment Charge

1. Payment will be due as specified on the Customer bill. Commencing after that due date, a late payment charge equal to the higher of 1.5% per month or the highest interest rate allowable by law, will be applied to all amounts past due. Application of the late payment charge will be in accordance with 807 KAR 5:006, Section 8(3)(h).

2. Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge. The late payment charge does not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill are subject to the late payment charge if unpaid and carried forward to the next bill.

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PURSUANT TO 807 KAR 5:011,
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BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued: June 16, 2000

Effective: July 16, 2000

Issued by authority of
the Public Service Commission of
Kentucky in Case No.
Dated:

Issued by Thacker-Grigsby
Telephone Company

By: Robert C. Thacker
Robert C. Thacker, President

2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.5. Charges and Payments for Service or Facilities (Cont'd)

2.5.D. Payment and Late Payment Charge (Cont'd)

3. Service may be denied or discontinued at the Company's discretion for nonpayment of amounts due the Company past the due date as specified in 2.5.D.1. Restoration of Service will be subject to all applicable installation charges.

4. Any objections to billed charges must be reported to the Company or its billing agent within sixty days after receipt of bill. Contested charges will be handled in accordance with 807 KAR 5:006, Section 9. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonable indicate that such changes are appropriate.

2.5.E. Returned Check Charge

In cases where the Company issues direct bills to Customers, and payment by check is returned for insufficient funds, or is otherwise not processed for payment, there will be a charge as set forth herein. Such charge will be applicable on each occasion when a check is returned or not processed.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.5. Charges and Payments for Service or Facilities (Cont'd)

2.5.F. Suspension or Termination for Nonpayment

In the event of nonpayment of any bill rendered or any required deposit, the Company may, after written notice, suspend Service to the Customer.

2.5.G. Credit Allowances/Service Interruptions

1. Credit for failure of Service will be allowed only when failure is caused by or occurs in the Company's facilities or equipment owned, provided and billed for by the Company. A credit allowance is not applicable for any period during which Customer cannot utilize the Service, except for such period where the Service is interrupted by the Company for access to its facilities for the purposes of investigating and clearing troubles and/or maintenance.

2. Credit allowances for failure of Service or equipment starts when the Customer notifies the Company of the failure and ceases when the operation has been restored and an attempt has been made to notify the Customer by the Company.

3. The Customer shall notify the Company of failures of Service or equipment and make reasonable attempts to ascertain that the failure is not caused by Customer Provided Equipment or Customer provided facilities, any act, or omission of the Customer, or in wiring or equipment connected to the Customer's terminal.

4. Only those portions of the Service or equipment operation disabled will be credited.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.5. Charges and Payments for Service or Facilities (Cont'd)

2.5.G. Credit Allowances/Service Interruptions (Cont'd)

5. Any credit provided to the Customer under this Tariff shall be determined in accordance with the provisions of Section 2.5.H.

2.5.H. Service Interruption Measurement

1. In the event of an interruption of Service that exceeds the minimum requirements set forth in this paragraph, the Company shall make a credit allowance at the Customer's request for a pro rata adjustment of all Service charges billed by the Company for Services rendered inoperative by the interruption. The credit allowance will be computed by dividing the duration of the service interruption measured in twenty-four (24) hour days, from the time the interruption is reported to the Company, by a standard thirty (30) day month, and then multiplying the result by the Company's fixed monthly charges for each interrupted Service.

   A period of time less than twenty-four (24) hours shall not be credited, but an additional period of twelve (12) hours or more shall be considered an additional day. In no case shall the credit exceed the total monthly charges. No adjustments will be made for periods of non-continuous interruptions, and no other liability shall attach to the Company in consideration of such interruption to Service.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.5. Charges and Payments for Service or Facilities (Cont'd)

2.5.H. Service Interruption Measurement (Cont'd)

2. A credit allowance will not be given for interruptions caused by the negligence or willful act of the Customer, or interruptions caused by failure of equipment or service not provided by the Company.

2.6. Termination or Denial of Service by Company

The Company may refuse or discontinue service under the following conditions. Unless otherwise stated, the Customer will be given ten (10) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

(a) For non-compliance with and/or violation of any State of municipal law, ordinance or regulation pertaining to telephone service.

(b) For the use of telephone service for any other property or purpose other than that described in the application.

(c) For failure to meet the Company's credit requirements.

(d) For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.

(e) For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided ten (10) working days written notice is given before termination.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.6. Termination or Denial of Service by Company (Cont'd)

(f) For non-payment of bills for telephone service. Suspension or termination of service shall not be made without ten(10) working days written notice to the Customer. Under no circumstances shall service be terminated before twenty (20) days after the mailing date of the original unpaid bill.

(g) Without notice, in the event of Customer use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination of refusal. Such notice shall be recorded by the Company and shall include the corrective action to be taken by the Customer or utility before service can be restored or provided.

(h) Without notice in the event of tampering with the equipment furnished and owned by the Company. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination of refusal. Such notice shall be recorded by the Company and shall include the corrective action to be taken by the Customer or utility before service can be restored or provided.

(i) When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.6. Termination or Denial of Service by Company (Cont'd)

(j) Without notice in the event of unauthorized or fraudulent use of service. Within 24 hours after such termination, the Company shall send written notification to the Customer of the reasons for termination and inform the Customer of his/her right to challenge the termination by filing a formal complaint with the Commission. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

(k) For failure of the Customer to make proper application for service.

(l) For Customer's breach of the contract for service between the Company and the Customer. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination of refusal. Such notice shall be recorded by the utility and shall include the corrective action to be taken by the Customer or utility before service can be restored or provided.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.7. Special Services

2.7.A. General

For the purpose of this Tariff, Special Services are deemed to be any Service requested by the Customer and provided by the Company for which there is no prescribed rate in this Tariff. Special Services charges will be developed on an individual case basis (ICB) and may be established by contract between the Company and the Customer. Such contract or ICB rates will be filed with the Commission for its approval if required by applicable rules and regulations.

2.7.B. When Applicable

Special Services rates apply in the following circumstances:

1. If at the request of the Customer, the Company obtains facilities not normally used by the Company to provide Service to its Customer;

2. If at the request of the Customer, the Company provides technical assistance not normally required to provide Service;

3. Where special signaling, conditioning, equipment, or other features are required to make Customer Provided Equipment compatible with the Company's Service;

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.7. Special Services (Cont'd)

2.7.B. When Applicable (Cont'd)

4. When, at the specific request of the Customer, installation by the Company or its agent and/or routine maintenance is performed outside of the regular business hours.

5. If installation and/or routine maintenance is extended beyond normal business hours at the request of the Customer and these circumstances are not the fault of the Company, Special Service charges may apply. Such circumstances include, but are not limited to, stand-by in excess of one-hour, weekend, holiday or night time cut-over, and additional installation testing in excess of the normal testing required to provide Service.

2.7.C. Cancellation

If a Customer orders Service requiring special facilities dedicated to the Customer's use and then cancels its order before the Service begins, before completion of any minimum Service periods associated with such special facilities ordered by the Company or before completion of some other period mutually agreed upon by the Customer and the Company, a charge will be made to the Customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Company and not fully reimbursed by installation and monthly charges. If, based on such an order, any

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.7. Special Services (Cont'd)

2.7.C. Cancellation (Cont'd)
construction has either begun or been completed, but no such Service provided, the non-recoverable cost of such construction shall be borne by the Customer.

2.8. Special Pricing Arrangements

Customized Service packages and competitive pricing arrangements at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers for proposals or for competitive bids. Special Pricing Arrangements offered under this Tariff will be provided to the Customer pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the Tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. Such contracts will be filed with the Commission for approval if required by applicable rule or regulation.

2.9. Special Construction

All rates and charges quoted in this Tariff provide for the furnishing of a Service when suitable facilities are available or where the construction of the necessary facilities does not involve unusual costs. When the revenue to be derived from the Service does not warrant the Company assuming the unusual costs of providing the necessary construction, the Customer may be required to pay all or a portion of such costs and to contract for the service for a sufficient period to warrant the construction, depending upon the circumstances in each case. The Company's charges for such special construction shall follow the same guidelines for establishing charges for Special Services as described in Section 2.8 of this Tariff.

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2. Rules and Rules and Regulations - Message Telecommunications Services (Cont'd)

2.10. Inspection, Testing and Adjustment

2.10.A. The Company may, upon reasonable notice, make such tests and inspections as may be necessary to investigate the installation, operation or maintenance of the Customer's or the Company's equipment or connecting facilities. The Company may interrupt Service at any time, without penalty or liability to itself, where necessary to prevent improper use of Service, equipment, facilities, or connections.

2.10.B. Upon reasonable notice, the facilities and equipment provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary for its maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four (24) hours in length.

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3. General Classification and Description of the Company's Service - Message Telecommunications Services

3.1 Service Points

3.1.A. The Company provides originating Service from domestic points in the United States to domestic points identified in this Tariff.

3.1.B. The Company provides terminating Service from domestic points identified in this Tariff to domestic points in the United States.

3.2 Measurements

3.2.A. Time-of-Day Rate Period

Unless otherwise specified, the following rating periods apply:

Day	Monday through Friday, 7am – 6:59pm
Evening	Sunday through Friday, 7pm – 6:59am
Nights/ All others Weekend	

Time-of-Day Rate Periods are reflected in the rate found in Section 4, herein.

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3. General Classification and Description of the Company's Service - Message Telecommunications Services (Cont'd)

3.2. Measurements (Cont'd)

3.2.B. Availability of Service

The Service is available only in areas in which the Company provides service at the rates listed in Section 4, through subscription to any of the domestic message telecommunication service offerings available from the Company. Services may have varying rate levels and billing increments as noted in each service rate description. Each of these offerings is subject to restrictions indicated.

3.2.C. Holiday Rates

During the following officially recognized holidays, Evenings Rates will be applicable during all hours, except for hours when a lower rate (i.e., Night/Weekend) is applicable.

New Year's Day*	Labor Day
Memorial Day**	Thanksgiving Day
Columbus Day	Independence Day*
Christmas Day*	Presidents' Day**
Veteran's Day	

* When this holiday falls on a Sunday, the Holiday calling rate applies to calls placed on the following Monday. When this holiday falls on a Saturday, the Holiday calling rate applies to calls placed on the preceding Friday.

** Applies to Federally observed day only.

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3. General Classification and Description of the Company's Service - Message Telecommunications Services (Cont'd)

3.3 Timing of Calls

3.3.A. Unless otherwise indicated in this Tariff, the Company times calls in six (6) second increments. "Ring-busy" and "ring-no-answer" calls will not knowingly be charged to the Customer and if charged in error, will be credited by the Company to the Customer. Timing begins at the "starting event" and ends at the "terminating event," unless otherwise specified. Time between the starting event and the terminating event is the call duration. The minimum call duration for a completed call is six (6) seconds, unless otherwise specified.

3.3.B. The starting event occurs when the Company's terminal experiences an "Incoming Signaling Protocol Successful," i.e., upon the seizure of an inbound trunk.

3.3.C. The terminating event occurs when the Company's terminal receives a signal from the Local Exchange Carrier that either the calling party or the called party has hung up.

3.3.D. There shall be no charge for unanswered calls. Upon receiving reasonable and adequate notice of billing from a Customer for any such call, the Company may issue a credit in an amount equal to the charge for the call. Calls that are in progress longer than one minute will be presumed to have been answered.

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3. General Classification and Description of the Company's Service - Message Telecommunications Services (Cont'd)

3.3 Timing of Calls (Cont'd)

3.3.E. Domestic Message Telecommunications Service rates are quoted in terms of initial and additional periods. The initial period is the first stated timed increment or any fraction thereof after connection is made. The additional period is each stated timed increment or any fraction thereof after the initial period. Timing increments for billing are shown in rate schedules in Section 4 of this tariff.

3.3.F. The time of day at the calling party rate center determines what Time-of-Day rate period applies.

3.4. Computation of Distance

3.4.A. All calls are rated on the basis of airline mileage locations of the caller and the called party, regardless of the call's routing.

3.4.B. Airline mileage is obtained by using the "V" and "H" coordinates assigned to each point. To determine the airline distance between any two cities, the airline mileage is determined as follows:

1. Obtain the "V" and "H" coordinates for each city.
2. Obtain the difference between the "V" coordinates of each of the cities. Obtain the difference between the "H" coordinates.
3. Square each difference obtained in step 2, above

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3. General Classification and Description of the Company's Service - Message Telecommunications Services (Cont'd)

3.4. Computation of Distance (Cont'd)

3.4.B (continued)

4. Add the square of the "V" difference and the "H" difference obtained in step 3, above.

5. Divide the number obtained in step 4 by 10. Round to the next higher whole number if any fraction is obtained.

6. Obtain the square root of the whole number obtained in step 5 above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

3.5. Method of Applying Rates

3.5.A. Calls that begin in one rate period and terminate in another will be billed for the entire call duration at the rate applicable at the commencement of the call.

3.5.B. Unless specified otherwise in this Tariff, the duration of each call for billing purposes will be rounded off to the nearest higher billing increment.

3.6. Promotional Discounts

The Company may from time to time offer promotional discounts. Such discounts will be for a specified period of time, will not exceed published rates, and will be offered to all qualifying Customers on a non-discriminatory basis, under any rules prescribed by the Commission.

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3. General Classification and Description of the Company's Service - Message Telecommunications Services (Cont'd)

3.7. Dialed Domestic Message Telecommunications Services

3.7.A. Dialed Domestic Message Telecommunications Services are measured use, full time services and are offered on a monthly basis, utilizing international communications facilities. When appropriate access arrangements exist, these switched services are available on a presubscription (equal access) basis. Otherwise, the Services require that a Customer access the Company's network via an alternative access code arrangement such as "950-XXXX" plus the Customer's security code, a toll-free telephone number with the Customer's security code, or via "1-0-1XXXX" code with Customer security code.

3.7.B. Depending upon the service option chosen by the Customer, the charges for the use of such domestic interstate communications facilities may be based upon the time of day, the total minutes of use and/or the distance of each call.

3.7.C. All Customers shall be charged the rates identified in Section 4 of this tariff.

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3. General Classification and Description of the Company's Service - Message Telecommunications Services (Cont'd)

3.8 Calling Card Service

Calling Card Service permits Customers that have arranged for a Company-issued Calling Card to make Calling Card calls throughout the domestic United States through the use of a specific toll free telephone number provided by the Company. The rates for this service are provided for in Section 4.5, herein.

3.9 800 Service

800 Service is a one-way inbound service originating on feature group facilities provided by the Company and terminating on a regular telephone line. The Customer is responsible for payment of all charges associated with such terminating calls terminated rather than the calling party. References to "800" or "1-800" shall include any future toll-free designation provided for such services by the North American Numbering Plan Administrator. The rates for this service are provided for in Section 4.6, herein.

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3. General Classification and Description of the Company's Service - Message Telecommunications Services (Cont'd)

3.10 Directory Assistance Service

The Company will provide its customers with directory assistance for obtaining listed telephone numbers. Access to Company directory information services will be provide by dialing an NPA plus 555-1212. No additional measured service charges apply. The rates for this service are provided for in Section 4.7, herein.

3.11 Pre-Paid Calling Card / Debit Account

The Company will issue cards with pre-paid usage allowance for the completion of long distance calls. Customers are provided instructions on accessing the account via a Company-issued card. The account balance is depleted on a real-time basis during each call charged against the Pre-Paid / Debit Account. The rates for this service are provided for in Section 4.10, herein.

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4. Rates for Message Telecommunications Service

4.1 Returned Check Charge

Customers whose payments by check are returned for insufficient funds, or are otherwise not processed for payment, will be subject to a returned check charge. Such charge will be applicable on each occasion when a check is returned or not processed.

Per Occasion	$20.00

4.2 Direct Dialed Service - InterLATA

The initial period for the billing of direct dialed calls is sixty (60) seconds. Additional billing periods are measured in sixty (60) second increments.

4.2.A Residential

Rate per increment	$0.12

4.2.B Business

Rate per increment	$0.12

4.3 Direct Dialed Service - IntraLATA

The initial period for the billing of direct dialed calls is sixty (60) seconds. Additional billing periods are measured in sixty (60) second increments.

4.3.A Residential

Rate per increment	$0.12

4.3.B Business

Rate per increment	$0.12

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4. Rates for Message Telecommunications Service (continued)

4.4 Volume Discounts for Pre-subscribed Customers

Residential and business customers who are presubscribed to the Company and meet volume requirements will be eligible to receive service discounts on services indicated.

4.4.A Residential

Discount eligibility level is calculated on total pre-discount direct dial calls not under a calling plan and completed on a presubscribed basis.

Discounts applied to direct dialed calls under 4.2.A of this tariff.

Discount Eligibility
Direct Dialed

Billed Amount	Discount applied
$0-34.99	0%
$35 or above	0%

4.4.B Business

Discount eligibility level is calculated on total pre-discount direct dial calls not under a calling plan and completed on a presubscribed basis.

Discounts applied to direct dialed calls under 4.2.B of this tariff.

Discount Eligibility
Direct Dialed

Billed Amount	Discount applied
$0-34.99	0%
$35 or above	0%

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4. Rates for Message Telecommunications Service (continued)

4.5 Calling Cards

The Company issues the Thacker-Grigsby Long Distance Calling Card.

4.5.A Surcharge for Calling Card Service

In addition to the charges listed in 4.5.B below, a surcharge is assessed for Direct Dial calls billed to Calling Cards, including Directory Assistance Calls, based on the method of call completion.

Per call surcharges are as follows:

Automated handling: $0.50 per call
Manual assistance: $2.00 per call

4.5.B Calling Card Rate Schedule

The initial period for the billing of calling card calls is sixty (60) seconds. Additional billing periods are measured in sixty (60) second increments.

1.	InterLATA	$0.25 per minute
2.	IntraLATA	$0.25 per minute

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4. Rates for Message Telecommunications Service (continued)

4.6 In-Bound 800 Services

4.6.A Customer In-bound Toll-free Service

1. General

Customer In-bound Toll-free service allows customers of the service to request one or more toll-free numbers to be assigned for termination to customer designated terminating locations. Terminating location numbers must be direct dialable numbers. Pay for service numbers (900, 976, etc.) and other toll-free numbers cannot be designated as the terminating number.

Customers may choose a number randomly from the assignable pool, request a particular number ("vanity request"), or port a number already assigned to the customer from another carrier.

The Customer is responsible for the payment of all calls completed to the 800 number. The Company does not guarantee the availability of numbers or the use of such numbers.

2. Rates and Charges

a. Non-recurring Installation Charge

In addition to the Monthly Recurring Charge and the Usage Charge described in this Section, an installation charge of $10.00 per line for each 800 Service terminating line shall be assessed.

b. Monthly Recurring Charge

In addition to the Usage Charge described in this Section, there shall be assessed a monthly charge of $5.00 per line for each 800 Service terminating line.

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4. Rates for Message Telecommunications Service (continued)

4.6 In-Bound 800 Services (continued)

4.6.A Customer In-bound Toll-free Service (continued)

2. Rates and Charges (continued)

c. Usage Charge

The initial period for the billing of calling card calls is sixty (60) seconds. Additional billing periods are measured in sixty (60) second increments.

i.	InterLATA Rate per increment	$0.10	**(R)**
ii.	IntraLATA Rate per increment	$0.10	**(R)**

4.6.B 800 Service Volume Saver

A waiver of installation charges shown in Section 4.6.A, preceding, will apply for those customers meeting the following criteria: 1) potential or existing service customers who verbally affirm that their average monthly usage exceeds $25.00 or 2) potential or existing service customers who verbally affirm that their average monthly usage exceeds $15.00 and commit to purchase service from the Company for 12 months or more.

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OF KENTUCKY
EFFECTIVE

MAY 12 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued: May 11, 2001

Effective: May 12, 2001

Issued by authority of
the Public Service Commission of
Kentucky in Case No.
Dated:

Issued by Thacker-Grigsby
Telephone Company
By: Robert C. Thacker
Robert C. Thacker, General Manager

4. Rates for Message Telecommunications Service (continued)

4.6 In-Bound 800 Services (continued)

4.6.C 800 PIN Services

1. General

800 PIN Service is a service where users of the service can access a Company-designated toll-free number and can direct the termination of calls to customer-specific locations corresponding to personal identification numbers (PINs) assigned for completion of the calls. One PIN will be assigned per location. General Regulations per 4.6.A (1) apply.

Designation and ownership of the toll-free access number is exclusive to the Company. The Company reserves the sole right to limit or otherwise restrict the assignment of PINs provided to customers pursuant to this service. The Company does not guarantee the availability of particular PIN combinations.

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4. Rates for Message Telecommunications Service (continued)

4.6 In-Bound 800 Services (continued)

4.6.C 800 PIN Services (continued)

2. Rates and Charges

a. Non-recurring Installation Charge

In addition to the Monthly Recurring Charge and the Usage Charge described in this Section, the following charges apply:

i. Order Charge $10.00 per order
Includes one PIN assignment

ii. Additional PIN $ 3.00 per PIN
Applies per additional PIN placed on an order.

b. Usage Charge

The initial period for the billing of calling card calls is sixty (60) seconds. Additional billing periods are measured in sixty (60) second increments.

i. InterLATA
Rate per increment $0.15 **(R)**

ii. IntraLATA
Rate per increment $0.15 **(R)**

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4. Rates for Message Telecommunications Service (continued)

4.6 In-Bound 800 Services (continued)

4.6.D Customer In-bound Toll-free Service Routing Options
All services listed below are subject to availability. End users requesting the service will be informed to availability and applicable charges where specified.

i. NPA Blocking

- Service establishment charge	$50.00
- Service Modification charge	$50.00
- Monthly recurring charge	$ 0.00

ii. Time of Day, Area Code, Percent Allocation Routing

- Service establishment charge	$50.00
- Service Modification charge	$50.00
- Monthly recurring charge	$ 0.00

iii. Number Blocking

- Service establishment charge	$50.00
- Service Modification charge	$50.00
- Monthly recurring charge	$ 0.00

4.7 Directory Assistance

Directory Assistance Service will be provided at the following charge:

Directory Assistance: $.95 per listing

4.8 Surcharges

The company does not assess any additional surcharges at this time.

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EFFECTIVE

JUL 16 2000

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued: June 16, 2000

Effective: July 16, 2000

Issued by authority of
the Public Service Commission of
Kentucky in Case No.
Dated:

Issued by Thacker-Grigsby
Telephone Company

By: Robert C. Thacker
Robert C. Thacker, President

4. Rates for Message Telecommunications Service (continued)

4.9 Optional Calling Plans

Presubscribed customers of the Company may elect to participate in an optional calling plan. Plan participation is subject to billing availability.

4.9.A Residential Flat Rate Plan

Residential Flat Rate Plan is an optional residential service under which customers of the plan pay the same rate for services indicated regardless of the volume of calls, time of day, or mileage band. These rates supersede those shown in Sections 4.2 through 4.4 of this tariff.

The initial period for the billing of calls is sixty (60) seconds. Additional billing periods are measured in sixty (60) second increments.

1.	Monthly Fee	
	Per line	$4.95
2.	InterLATA	$0.09 per minute
3.	IntraLATA	$0.09 per minute

4.9.B Business Flat Rate Plan

Business Flat Rate Plan is an optional business service under which customers of the plan pay the same rate for services indicated regardless of the volume of calls, time of day, or mileage band. These rates supersede those shown in Sections 4.2 through 4.4 of this tariff.

The initial period for the billing of calls is sixty (60) seconds. Additional billing periods are measured in sixty (60) second increments.

1.	Monthly Fee (total customer MRC not to exceed $ 9.95 per account)	
	Per first line	$4.95
	Each Additional Line	$1.00
2.	InterLATA	$0.10 per minute
3.	IntraLATA	$0.10 per minute

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4. Rates for Message Telecommunications Service (continued)

4.10 Pre-Paid Calling Card Service

1. Service Description
The Company's Pre-Paid Calling Card Service is a pre-paid account that allows callers to complete long distance calls by accessing a toll free number and entering a Company-issued account code. The account balance on the card is depleted on a real-time basis based on actual card usage. Callers receive notice of the remaining balance on the card at the start of each call. Users will receive notice when the card balance falls to 1 minute of use. A call in progress will be interrupted when the balance on the card is insufficient to continue the call.

2 Availability of Service
The Company will make its debit card available at an initial balance stated in either a total usage or dollar basis. Any expiration date on the Pre-Paid Calling Card Accounts will be stated on the Pre-Paid Calling Card provided to the customer. All unused usage after the expiration date will be forfeited.

Pre-Paid Calling Card availability is limited to stock on hand. Customers may receive cards on a first-come first-served basis only.

3. Application of Rate
The initial period for the billing of the calls is sixty (60) seconds. Additional billing periods are measured in sixty (60) second increments.

4. Rate Schedule

i. Usage Rate
- initial $0.25
- additional $0.25

ii. Monthly Recurring Charge, per card $0.00

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