Thacker-Grigsby Telephone Company, Incoporated

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P. S. C. KY. NO. 3
CANCELS P. S. C. KY. NO. 2

GENERAL INDEX

THACKER-GRIGSBY TELEPHONE COMPANY, INCORPORATED

HINDMAN, KENTUCKY

TARIFFS

PART NO. I GENERAL RULES AND REGULATIONS

PART NO. II GENERAL EXCHANGE SERVICE TARIFFS

PART NO. III LOCAL EXCHANGE SERVICE TARIFFS

PART NO. IV MESSAGE TOLL TELEPHONE SERVICE TARIFFS

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BY

Issued October 1, 1959 Effective November 1, 1959

Issued by Thacker-Grigsby Telephone Company, Inc.

By Robert C. Thacker

FILED
OCT 14 1959
PUBLIC SERVICE
COMMISSION

P. S. C. KY. NO. 3

THACKER-GRIGSBY TELEPHONE COMPANY, INC.

OF

HINDMAN, KENTUCKY 41822

RATES, RULES AND REGULATIONS FOR FURNISHING

INTRASTATE ACCESS SERVICES

WITHIN ITS

HINDMAN, CODY, FISTY, TOPMOST,
MOUSIE AND PIPPA PASSES EXCHANGES

FILED WITH THE PUBLIC SERVICE COMMISSION
OF KENTUCKY

Issued January 26, 1984; Effective: January 1, 1984

BY: Robert C. Thacker — NAME Pres — TITLE

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neel

PART I

TITLE PAGE

SCHEDULE OF TARIFF CONCURRENCE

APPLYING TO

INTRASTATE ACCESS SERVICES

ISSUED January 26, 1984 ; EFFECTIVE January 1, 1984

BY: Robert C. Thacker (NAME) Pres (TITLE)

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OF KENTUCKY
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SECTION 9 (1)
BY: Jordan E. Neel

THACKER-GRIGSBY TELEPHONE CO., INC.

GENERAL RULES AND REGULATIONS

PART I

TITLE PAGE

Schedule of

GENERAL RULES AND REGULATIONS

Applying to the Intrastate
Services and Facilities of the
Thacker-Grigsby Telephone Co., Inc.
in Kentucky.

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THACKER-GRIGSBY TELEPHONE CO., INC.

GENERAL RULES AND REGULATIONS

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By Robert C. Thacker

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THACKER-GRIGSBY TELEPHONE CO., INC.

INTRASTATE ACCESS SERVICE

I. Concurrence in Tariffs Filed By Others. . .

A. Thacker-Grigsby Telephone Company, Inc., concurs in the rates, rules and regulations governing intrastate access service as filed by Duo County Telephone Cooperative Corporation, Inc., effective June 1, 1985, with the exception of the sections involving Billing and Collection Services and End User Access services C C

B. Thacker-Grigsby concurs in the rates, rules and regulations governing intrastate access billing and collection services as filed in the ECA interstate FCC No. 1 tariff Section 8.

C. Thacker-Grigsby extends this concurrence to any and all changes which may be made in these tariffs subsequent to this date.

D. Thacker-Grigsby hereby expressly reserves the right to cancel and make void this statement of concurrence at any time as it appears that such cancellation is in the best interest of Thacker-Grigsby Telephone Co., Inc.

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OF KENTUCKY
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JUL 03 1985

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

Issued June 5, 1985 ; Effective June 1, 1985

BY: Robert C. Thacker — Pres.
Signature — Title

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PUBLIC SERVICE COMMISSION
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APR 15 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jackie C. Neal
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: March 24, 1997 ; EFFECTIVE: April 15, 1997
Date Date

BY: Robert C. Hacker
General Manager

P.S.C. KY. NO. 3
CANCELS P.S.C. KY. NO. 2

THACKER-GRIGSBY TELEPHONE CO., INC.

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FIRST REVISED SHEET 4

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BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

D

Issued March 24, 1997 Effective April 15, 1997
ISSUED BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC.
BY: Robert C. Thacker
Robert C. Thacker

THACKER-GRIGSBY TELEPHONE CO., INC.

GENERAL RULES AND REGULATIONS

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THACKER-GRIGSBY TELEPHONE CO., INC.

GENERAL RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs and the Message Toll Telephone Service Tariffs. They apply to the intrastate services and facilities furnished by the THACKER-GRIGSBY TELEPHONE CO., INC., hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs or the Message Toll Telephone Service Tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of these Tariffs.

B. EXPLANATION OF SYMBOLS

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(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in reduced rates.

(T) Signifies a change in text but no change in rate, treatment or regulation.

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THACKER-GRIGSBY TELEPHONE CO., INC.

GENERAL RULES AND REGULATIONS

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

2. Interruptions of service

If service is interrupted for more than 48 hours other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

3. Directory Errors and Omissions

a. The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories. Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro rata abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

b. In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

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GENERAL RULES AND REGULATIONS

C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accomodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

5. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscribers' premises resulting from the existance of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

6. Adjustment of Charges

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

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D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment, instruments, and lines furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the prupose of making collections from coin boxes or upon termination of service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company. D

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to idemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

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OF KENTUCKY
EFFECTIVE
JAN 01 1987
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Gray Lagen

2. Customer-Provided Terminal Equipment and Wiring

Customer-provided terminal equipment and wiring may be used with the facilities furnished by the Telephone Company, for exchange and long distance message telecommunications service as specified in the following: N

a. Responsibility of the Customer:

(1) Where exchange and long distance message telecommunications service is furnished for use in connection with customer-provided equipment and wiring, the operating characteristics of such equipment and wiring shall be such as not to interfere with any of the services offered by the Telephone Company.

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Date Date

BY: Robert C. Thacker
General Manager

(2) Such use is subject to the further provisions that the customer-provided equipment and wiring does not endanger the safety of Telephone Company employees or the public; damage, require change in or alteration of the equipment or other facilities of the Telephone Company; interfere with the proper functioning of such equipment or facilities; impair the operations of the telecommunications system or otherwise injure the public in its use of the Telephone Company's services.

(3) Upon notice from the Telephone Company that the customer provided equipment or wiring is causing or is likely to cause such hazard or interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. N

(4) The customer shall be responsible for the payment of a Maintenance of Service Charge as specified in Part II, Section 10, for visits by the Telephone Company to the customer's premises where a service difficulty or trouble report is a result of customer-provided equipment or wiring.

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BY: [illegible]

ISSUED: January 1, 1987 (Date); EFFECTIVE January 1, 1987 (Date)

BY: Robert C. Thacker
General Manager

D. USE OF SERVICE AND FACILITIES (CONTINUED)

3. Use of Subscriber Service

A. Except as otherwise provided in this Tariff, telephone equipment and facilities are furnished for the use of the subscriber, employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment, except in connection with Semi-public Telephone Service and except as the use of the service may extend in addition to other service which may be separately ordered to joint users, patrons of hotels, members of clubs, patients of hospitals or to persons temporarily subleasing a subscriber's residential premises, or to approved Sharing and Resale of Basic Local Exchange Service Subscribers or Customer Provided Public Telephones. N

B. Except as otherwise provided in this Tariff, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier in a public telegram message business, or to approved Sharing and Resale of Basic Local Exchange Service Subscribers, or Customer Provided Public Telephones.

C. In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities furnished him by the Company, and because of unavoidable delays or errors incident to the services and to the use of other facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations herein specified.

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OF KENTUCKY
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DEC 31 1986
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Deaghegan

N

4.

5. Tampering With Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

ISSUED: December 31, 1986 ; EFFECTIVE: December 31, 1986

BY: Robert C. Hacker
General Manager

GENERAL RULES AND REGULATIONS

D. USE OF SERVICE AND FACILITIES (Continued)

6. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

7. Governmental Objections to Service

The Telephone Company may rejuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purpose.

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By: Robert C. Thacker

Robert C. Thacker

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BY

GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

a. Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

b. Requests from subscribers for additional service, equipment etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business so to do.

3. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

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GENERAL RULES AND REGULATIONS

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4. Payment for Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

All ordinary expense of maintenance and repair of regulated facilities, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the instruments and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's instruments, or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove any apparatus or wiring installed by the Telephone Company, except upon the written consent of the Telephone Company. T

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable portion of such costs.

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BY: Robert C. Thacker
General Manager

GENERAL RULES AND REGULATIONS

ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

7. Furnishing Party Line Service D

a. Four party service within the local Base Rate Area, when offered, is furnished at any location where there is a vacancy on an existing line or when there is no vacancy, a new line will be opened up when there is, in the opinion of the Telephone Company, an opportunity to connect additional subscribers in nearby locations to that line within a reasonable time.

b. Two or four-party service beyond the local Base Rate Area, when offered, will be furnished only when in the opinion of the Telephone Company there is sufficient demand for such service to assure a reasonable fill of the lines and where such demand is concentrated within a reasonable time.

c. Rural multi-party service is furnished only beyond the local Base Rate Area and within the Exchange Area. D

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JUL 12 1978
by ENGINEERING DIVISION

Issued February 21, , 19 78 , Effective March 1, , 19 78 .

Issued by: Thacker-Grigsby Telephone Company, Inc.

Robert C. Thacker

Robert C. Thacker

GENERAL RULES AND REGULATIONS

F. TELEPHONE DIRECTORIES

1. Distribution

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

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By: Robert C. Thacker

Robert C. Thacker

GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

In order to insure the payment of all charges due for its service, the Telephone Company may require any subscriber to establish and maintain his credit in one of the following ways:

a. By furnishing references acceptable to the Telephone Company.

b. By providing a suitable guarantee in writing, in form prescribed by the Telephone Company.

c. By means of a cash deposit.

2. Amount of Deposits

The Company may require a minimum cash deposit or other guaranty to secure payment of bills.

Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit. N

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EFFECTIVE
MAY 27 1992
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [signature]
PUBLIC SERVICE COMMISSION MANAGER

Issued: 4/27/92 Effective: 5/27/92
BY: THACKER-GRIGSBY TELEPHONE CO., INC.
[signature]
President

GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

2. Amount of Deposits (Continued)

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Company may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer. N

In determining whether a deposit will be required or waived, the following criteria will be considered:

1. Previous payment history with the Company. If the customer has no previous history with the Company, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.

2. Whether the customer has an established income or line of credit.

3. Length of time the customer has resided or been located in the area. N

4. Whether the customer owns property in the area.

5. Whether the customer has filed bankruptcy proceedings within the last seven years.

6. Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

ISSUED: 4/27/92

EFFECTIVE: 5/27/92

BY: THACKER-GRIGSBY TELEPHONE CO., INC.

President

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 27 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY:
PUBLIC SERVICE COMMISSION MANAGER

GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

2. Amount of Deposits (Continued)

If a deposit is held longer than 18 months, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than $10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation. N

The amount of the security or deposit shall not exceed an amount equal to two-twelfths (2/12) of the average annual bill of a residential or business customer served by the Company.

3. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for mon-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAY 27 1992
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: George Allen
PUBLIC SERVICE COMMISSION MANAGER

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES

A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In offices, stores, factories, mines and all other places of a strictly business nature.

2. In boarding houses, offices of motels and hotels, halls and offices of apartment buildings; quarters occupied by clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries, and other similar institutions.

3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

4. At residence locations when an extension station or extension bell is located in a shop, office, or other place of business.

5. In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3.

6. For all subscribers under the Sharing and Resale Tariff, Section 9 (2) though residence directory listings may apply for listings provided for sharing and resale clients.

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DEC 01 1986 N

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BY: J. Geoghegan

ISSUED December 31, 1986 : EFFECTIVE December 31, 1986

BY: Robert C. Thacker
General Manager

GENERAL RULES AND REGULATIONS

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

4. Interest to be paid on deposits

Interest at the rate of 6% per annum shall be paid by the Company on all deposits made for the purpose of establishing credit. Simple interest shall be computed from the date of payment of the deposit and shall be paid annually or at the time of discontinuance of service or date of request for withdrawal of the deposit.

5. Discontinuance of Service for Failure to Establish Credit

Service may be discontined for failure to establish credit, as authorized above, within five days after the Company has served or mailed notice requiring the subscriber to do so.

6. Restoral of Service Charge

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the company.

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OCT 14 1959
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COMMISSION

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NOV 2 1959

Issued October 1, 1959 Effective November 1, 1959

Issued By: Thacker-Grigsby Telephone Company, Inc.

By Robert C. Thacker

Robert C. Thacker

THACKER-GRIGSBY TELEPHONE CO., INC.

GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:

1. In private residence where business listings are not provided.

2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.

3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

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By Robert C. Thacker
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THACKER-GRIGSBY TELEPHONE COMPANY, INC.

GENERAL RULES AND REGULATIONS

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. GENERAL

1. Lines will be extended in accordance with provisions specified in paragraphs E 1, 2, 3 and 4, Line Extensions, of this tariff.

2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense as for example:

   a. The facilities are provided in remote or undeveloped sections outside the base rate area.

   b. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.

   c. The customer's location requires the use of costly private right-of-way.

3. Title to all construction, as specified in C below, provided wholly or partly at a customer's expense is vested in the Telephone Company.

4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.

5. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Telephone Company for such attachments is borne by the customer.

6. Construction charges will not apply to the customer's aerial drop which extends from the last pole to the building in which the telephone is located.

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Issued by: Thacker-Grigsby Telephone Company, Inc.

By Robert C. Thacker
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BY fw

GENERAL RULES AND REGULATIONS

B. POLES ON PRIVATE PROPERTY

1. Poles on private property to be used in serving an individual subscriber will be furnished by the Telephone Company at a charge to the subscriber of $10.00 for each such pole, except that the Telephone Company will furnish as many as two poles without charge to the subscriber provided the poles thus furnished are used to carry main line circuits. Ownership and maintenance of such poles is vested in the Telephone Company.

2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.

3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.

C. LINE EXTENSIONS (OUTSIDE BASE RATE AREA)

1. Rural lines will be extended in accordance with the provisions specified in this section under Rural Line Services of this tariff.

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BY hw

D. LINE EXTENSIONS

1. Facilities Provided Without Construction Charge

Under normal conditions, the Telephone Company, without charge, will extend its lines to reach applicants within the exchange service area, provided either of the two following conditions are satisfied:

(1) Service to such applicant or applicants will not reduce the existing overall density of the System or

(2) The cost of constructing the required line extension will not exceed seven times the estimated annual exchange revenue from such applicant or applicants.

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By Robert C. Thacker
Robert C. Thacker

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THACKER-GRIGSBY TELEPHONE CO., INC.

GENERAL RULES AND REGULATIONS

D. LINE EXTENSIONS (Continued)

2. Construction Charges for Facilities in Excess of the Above Allowances

a. If for a line extension the requirements of an applicant or group of applicants exceeds the above, a construction charge is made for the facilities in excess of the allowances specified under D-4-B-(2). The construction charge for line extensions is apportioned equally among all applicants of a group.

b. The construction charge assessed an applicant or applicants for facilities in excess of the allowance shall be paid in advance.

c. Payments for line construction are not refundable and no credit will be allowed for future installation on line extensions constructed under the above regulations.

d. Plant extensions to provide service on a basis other than as covered above require the payment of construction charges as determined from the conditions.

3. Provision of Private Right-of-Way

a. Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-of-way parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.

4. Other Regulations

a. Applicants may be required to make advance payment to cover all or a portion of the exchange service when in the opinion of the Telephone Company there is evidence of credit risk.

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By Robert C. Thacker
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PUBLIC SERVICE
COMMISSION

GENERAL RULES AND REGULATIONS

D. LINE EXTENSIONS (Continued)

b. Line extensions are further subject to the regulations specified in the Tariffs of this company, which tariffs as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of this tariff.

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Issued October 1, 1959 Effective November 1, 1959

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By Robert C. Thacker
Robert C. Thacker

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COMMISSION

THACKER-GRIGSBY TELEPHONE CO., INC.

GENERAL RULES AND REGULATIONS

DIRECTORY LISTINGS

A. GENERAL REGULATIONS

1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.

2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangement of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.

3. Names in directory listings shall be limited to the following:

   a. In connection with residence service:

      (1) The individual name of the subscriber, or

      (2) The individual name of a member of the subscriber's family.

   b. In connection with business service:

      (1) The individual name of the subscriber, or

      (2) The name under which the subscriber is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or

      (3) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber is authorized by such other to use, or

      (4) The individual names of the officers, partners, or employees of the subscriber, or

      (5) The names of departments when such listings are deemed necessary from a public reference viewpoint.

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Issued by: Thacker-Grigsby Telephone Company, Inc.

By Robert C. Thacker

Robert C. Thacker

GENERAL RULES AND REGULATIONS

A. GENERAL REGULATIONS (Continued)

4. Primary Listings

a. One listing without charge, termed the primary listing, is provided as follows:

(1) For each separate subscriber service. When two or more main station lines or P.B.X. trunk lines are consecutively operated, the first number of the group is considered the primary listing.

(2) For each semi-public service.

B. REGULAR EXTRA LISTINGS

1. Business extra listings may be the names of partners or members of the firm, if the subscriber is a partnership or firm; the names of officers of the corporation, if the subscriber is a corporation; and for any business establishment, the names of associates or employees of the subscriber. No other class of listing, such as service, agency, commodity, etc., will be accepted.

2. Residence extra listings may be the names of members of the subscriber's immediate family.

3. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular Extra Listing rates in connection with semi-public stations are furnished under the same regulations as specified in paragraph 1, above.

4. Regular Extra Listings are furnished at the rate quoted in the General Exchange Service Tariffs.

5. Extra Listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

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By Robert C. Thacker

Robert C Thacker

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NOV 2 1959
By

THACKER-GIRGSBY TELEPHONE CO., INC.

GENERAL RULES AND REGULATIONS

C. SPECIAL TYPES OF EXTRA LISTINGS

1. Alternate Call Number Listings

(a) Listing of an alternate telephone number, other than those covered under paragraph 3-a "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service.

(b) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.

(c) The Regular Extra Listing rate applies for each Alternate Call Number Listing.

2. Foreign Exchange Listings

(a) Foreign Exchange Listings, i e, listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted.

(b) The Regular Extra Listing rate applies for each Foreign Exchange Listing.

3. Office Hour Listings

(a) Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listings.

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By Robert C. Thacker

Robert C. Thacker

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OCT 14 1959
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EFFECTIVE
NOV 2 1959
BY [illegible]

D. SHARED TENANT SERVICES LISTINGS

1. A client of shared tenant services may request the reseller, on his behalf, to obtain listings as specified in this tariff. All appropriate charges and regulations for directory listings specified herein are applicable to clients listings. Clients listing changes will be billed to the reseller (customer of record) and will not be billed separately. N

2. A client of a reseller who does not require a directory listing but required that a telephone number be accessible for E-911 or other similar services, must be listed as a Private (un-listed) listing. The un-listed directory number charge will apply per section D.1. preceeding.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 31 1986

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

ISSUED December 31, 1986 ; EFFECTIVE December 31, 1986
Date Date

BY: Robert C. Thacker
General Manager

THACKER-GRIGSBY TELEPHONE CO., INC.

GENERAL RULES AND REGULATIONS

EXTENSION STATIONS

0

1. The monthly rates for extension stations in the Local Exchange Tariffs for each exchange include circuits not exceeding 250 feet in length connecting main and extension stations when both stations are located in the same building or on the same premises. For rates applicable to extension lines extending beyond these limits see the mileage charge section of these General Rules and Regulations.

2. Extension stations are furnished in accordance with such standard wiring plans as may be adopted by the Company.

3. Extension stations are not furnished with Public Telephone Pay-stations.

4. Extension Stations may be furnished with rural multi-party line service at the regular rate for such stations quoted in the Local Exchange Tariff for service within the Base Rate Area provided they are located on the same premises as the main station. Extension Stations on Rural Multi-party lines are provided subject to the right of the Telephone Company to remove such stations whenever they interfere with the satisfactory operation of the line.

5. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code-ringing permitted.

6. Extension Stations furnished in connection with flat rate service must be located so as to restrict their use to the customer, his representatives or members of his immediate family.

7. Where either the main or extension station is at a business location, business rates apply to both stations. Extension stations in connection with service furnished at a discount may not be installed at locations where the same discount would not apply for a main station and exchange service.

8. Except as otherwise specified in the Local Exchange Tariffs for each exchange, one bell (ordinary type) is furnished, if desired with each extension station. Such bells must be located at extension stations. 0

Issued November 15, 1985; Effective January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE CO., INC.

Robert C. Thacker

Robert C. Thacker, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1986

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

GENERAL RULES AND REGULATIONS

EMPLOYEES' TELEPHONE SERVICE

A. GENERAL

1. The Employees' Telephone Service classification is available to employees of the Telephone Company, in connection with telephone service at their residence. This classification is not available when the employee resides in a boarding and/or rooming house. C

2. The primary listing provided with the service is permitted only in the name of the employee except that the listing of a married woman may be in her own or in her husband's name. EXTRA listings for other Telephone Company employees residing at the same address are permitted but no other listings are provided.

B. RATES

1. The discount for Employees' Telephone Service is 100% of the standard basic residence rate, calling features, and unlisted number for exchange service.

2. The discount will not be applied to the regular rates for toll messages, installations, moves and changes, 911 charges, Dual Party Relay charges, FUSC charge, taxes or other miscellaneous charges. C

3. Service may be furnished wholly or partially at the expense of the company at the residence of Employees, when in its judgment, the interests of the Company in rendering continuous and adequate service to the public will be advanced thereby. These arrangements shall be limited to employees who are likely to be communicated with at their residence outside of regular office hours, concerning affairs relating to the business of the Telephone Company.

Issued: November 5, 2001;

Effective: December 5, 2001

By: Thacker-Grigsby Telephone Co., Inc.

Robert C. Thacker

Robert C. Thacker
President/General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 05 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

GENERAL RULES AND REGULATIONS

MILEAGE CHARGES

A. EXTRA EXCHANGE LINE MILEAGE

1. Urban classes of service will be furnished outside the local Base Rate Area, but within the Exchange Area and within the operational limits of the switchboard, associated equipment and lines at the rates quoted in the Local Exchange Service Tariffs plus Extra Exchange Line Mileage Charges for the additional circuit required as quoted in the General Exchange Tariffs.

2. Mileage charges are computed on Route measurement from the location of the main station to the nearest point of the local Base Rate Area boundary and apply to each circuit and to each party line subscriber separately. In those cases where the local Base Rate Area boundary follows the center line of a street or highway, all dwellings or structures within 150 feet of the center line of the street or highway, shall be considered within the said area and shall be furnished service without the application of extra mileage charges. Extra mileage charges are payable in the same manner as charges for associated service.

3. Where additional construction is required to furnish urban classes of service outside the local Base Rate Area, the provisions set forth under "Construction Charges" apply.

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B. EXTENSION AND P.B.X. STATION MILEAGE

1. Mileage Charges apply to the additional circuit required where Extension Stations, or Signals, or P.B.X. Stations are located on premises other than those on which the main station of P.B.X. switchboards are located or where they are beyond 250 feet from the main station or P.B.X. switchboard.

2. The rates for Extension or P.B.X. Station mileage are quoted in the General Exchange Service Tariffs.

CHECKED
PUBLIC SERVICE COMMISSION
JUL 12 1978
ENGINEERING DIVISION

Issued February 21, 19 78, Effective March 1, 1978.

Issued By: Thacker-Grigsby Tel. Co.,

Robert C. Thacker

Robert C. Thacker

Thacker-Grigsby Telephone Company, Inc.

General Rules and Regulations

Payment for Service and Facilities

1. The subscriber shall pay for services and facilities monthly in advance and shall pay for Toll Messages (Including charges for messenger service), Tele-typewriter Exchange Service Messages, and Moves, and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

2. All bills for local, toll or miscellaneous services are due when rendered and payable at the office of the Telephone Company, or an authorized collection agency, on or before the 5th of the month in which the bill is rendered. I

   a. A late payment penalty charge of 1% per month or $2.00 per month, whichever is greater, will be added to all balances not paid before the past due notice is issued. The late payment penalty charge will apply to all outstanding accounts greater than $10.00.

   b. A charge of 6% simple interest annually will be added to all bills not paid after the service has been disconnected and written off.

3. When warranted, in the judgment of the Telephone Company, special toll bills may be rendered. In such cases the amounts billed are due and payable on demand.

4. A past due notice stating: "To avoid an interruption in your service…" will be sent to all customers with an unpaid balance on or about the 13th day of the month in which the bill is rendered. Customers will have 20 days after the mailing of the original bill to pay the balance of their bill. Under no circumstances shall service be terminated until 20 days after the mailing of the original bill. In the event of failure by the subscriber or those responsible to pay any regular bill on or before the 20th of the month in which the bill is rendered or to promptly settle special toll bills, the Company may discontinue service without further notice at any time during such default. Service need not be restored unless or until all amounts due at the day of payment are paid in full including the restoration of service charges

Issued: December 15, 2004

Effective: January 15, 2005

Issued By: Thacker-Grigsby Telephone Company, Inc.

By: Robert C. Thacker
President/General Manager

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE
01/15/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By _____
Executive Director

GENERAL RULES AND REGULATIONS

PAYMENT FOR SERVICE AND FACILITIES
(CONTINUED)

5. The regular restoral of service charge will be made for reconnecting services which have been dicontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected for non-payment if payment is made and service reconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may at the option of the Telephone Company be re-established only on the basis of a new application.

6. In the event the service of a current subscriber has been denied for non-payment within the previous 12 months service may be terminated in lieu of a third denial. Service then may be re-established at the option of the Company only on the basis of a new application.

ISSUED June 2, 1992 Effective July 2, 1992

THACKER-GRIGSBY TELEPHONE COMPANY INC.,

BY: Robert C. Thacker
ROBERT C. THACKER, PRESIDENT

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 3 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Gwen Bellar
PUBLIC SERVICE COMMISSION MANAGER

GENERAL RULES AND REGULATIONS

PUBLIC TELEPHONE SERVICE

1. A public telephone is an exchange station installed at the telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the company as suitable and necessary for furnishing service to the general public.

2. Persons with whom arrangements are made by the Telephone Company for the installation of public telephones are considered as the agents of the company is serving the public.

3. Public telephones are installed upon the agent signing established forms of application, without specific term, terminal by either an agent or the Telephone Company upon written notice.

4. No listings in the directory are allowed in connection with public telephone service. D

5. Local Messages from Public Telephones are charged for at the rates shown in the General Exchange Service Tariffs and Toll Messages are charged for at the Telephone Company's established rates. No charges are applied to connections with the Telephone Company's toll operator, information clerk, repair clerk, business office or any of its duly authorized officials.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Issued March 24, 1997 Effective April 15, 1997

Issued By: Thacker-Grigsby Telephone Company, Inc.

By: Robert C. Thacker

Robert C. Thacker

GENERAL RULES AND REGULATIONS
CUSTOMER PROVIDED OR PAYPHONE SERVICE
PROVIDER PUBLIC TELEPHONES T

Definition and Requirements

A. Access line service for customer-provided or payphone service (PSP) public telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public. T

1. This access line service is provided on a flat basis.

2. This access line service is provided for use with customer provided noncoin-operated public telephones or customer provided coin operated public telephones.

3. Completion of local and IntraLATA Toll Messages are provided by the Company or authorized WATS re-sellers. D

4. The subscriber shall be responsible for the installation, maintenance and operation of customer-provided public telephones used in connection with this service.

5. Customer-provided public telephones must be connected to the Company network in compliance with Part 68 of the F.C.C. Rules and Regulations.

6. The service is furnished subject to the condition that all applicable regulations in this Tariff will be adhered to with the exception of D3 which restricts the use of service and prohibits payment to the customer by another for use of the service.

7. The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.

8. This service is not subject to concessions.

9. This service may not be suspended at a reduced rate.

10. Access line service for customer-provided public telephones can not be included on accounts containing other classes of service. A separate account is required for this offering at each location.

11. The Company is not responsible for refunds of coins deposited in customer-provided coin operated public telephones.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: March 24, 1997 ; EFFECTIVE: April 15, 1997

BY: Robert C. Thacker
General Manager

GENERAL RULES AND REGULATIONS
CUSTOMER PROVIDED OR PAYPHONE SERVICE PROVIDER
PUBLIC TELEPHONES T

Definitions and Requirements (Continued)

12. Customer-provided public telephones may not be attached to other types of access lines.

13. The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.

14. The instrument must display information on the name, address, and telephone number of the person or entity responsible for the payphone where callers can obtain assistance when problems occur with pay telephone service and information on procedures for obtaining a refund from the subscriber.

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15. The subscriber shall insure that the instrument is in accordance with all hearing impaired and handicapped person requirements.

16. The caller must be able to access emergency numbers and services upon the same terms and conditions as that required by Thacker-Grigsby coin telephones.

17. The access line may include toll blocking and an optional screening feature to prevent the operator from allowing toll charges against the subscriber's line. Also, at the request of the subscriber, the access line can be restricted to one-way outward calling.

B. RATES AND CHARGES

1. Access line service for customer-provided or PSP telephones is provided on a flat rate basis. The Business Flat Rate for monthly service is applicable in addition to the charges in B.2 following. T

Issued: March 24, 1997 Effective: April 15, 1997

BY: Robert C Thacker
General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Phyllis Lanier
DIRECTOR, RATES & RESEARCH DIV

			Monthly Rate
a.	Unrestricted, outward, each, 1		$2.00
b.	Unrestricted, two way, each, 1		2.00
c.	Restricted, 2, outward, each, 1		4.00
d.	Restricted, 2, two way, each, 1		4.00
e.	Restricted, 3, outward, each, 1		3.00
f.	Restricted, 3, two way, each, 1		3.00
g.	Restricted, 4, outward, each, 1		0.00
g.1	Non-recurring charge, 4	$10.00	
g.2	Any applicable service charges or non-recurring charges associated to add restriction (Note 4) to block NPA 900, 976 calls will not apply for customers who request Note 4 only. (Example: Customers with a billing dispute on NPA 900, 976 calls). All applicable service service charges or non-recurring charges will apply on any subsequent requests to remove or add restriction.		

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Note 1: Provides operator screening
Note 2: 1+900, 7-digit local, 1+DDD, and 976 blocked.
Note 3: 1+900, 1+DDD, and 976 are blocked.
Note 4: 1+900, 1+976 are blocked.

ISSUED: March 24, 1997 EFFECTIVE: April 15, 1997

BY: Robert C. Thacker
General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Gordon C. Neal
FOR THE PUBLIC SERVICE COMMISSION

GENERAL RULES AND REGULATIONS

LINE SERVICE

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1. Rural Line Multi-Party service will be furnished to applicants located outside the local Base Rate Area and on established pole lines, but within the local Exchange Area at the rates shown in the Local Exchange Service Tariff. Only the type or types of service for which a rate is quoted will be furnished. In no case will new contracts be accepted for less than five main station telephones per line, or the equivalent rate therefor.

2. New rural lines will be established outside the Local Base Rate Area only when, in the judgment of the Telephone Company, there appears to be sufficient demand for the service to warrant the construction costs involved.

3. Rural Line Service may be furnished for special business of a temporary nature which may not remain in a fixed location for any considerable length of time. In such cases, the subscriber may be required to pay the entire cost of the new construction necessary to establish service.

4. The Company reserves the right to connect business and residence stations to the same line. No keys or switches for the purpose of cutting off all or a portion of the line from the central office are permitted except in the case of an extension station where a key may be provided for disconnecting it from the main station.

5. Extension Stations are furnished in connection with Rural Stations subject to the provision specified under "Extension Stations" in this Section.

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CHECKED
PUBLIC SERVICE COMMISSION
JUL 12 1978
by
ENGINEERING DIVISION

Issued February 21, 1978, Effective March 1, 1978

Issued by : THACKER-GRIGSBY TELEPHONE CO., INC.

Robert C. Thacker

Robert C. Thacker

GENERAL RULES AND REGULATIONS

SUSPENSION OF SERVICE

1. Upon request from a subscriber having any class of exchange service, the service may be suspended for a period of three months or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed six months is allowed in any one calendar year.

2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be made for restoration of service.

3. The reduction in rate for the period of suspension is equal to 50 percent of the exchange service charges, including charges for directory listings, unlisted numbers, and other miscellaneous services. T

4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall me made in advance and the allowance applied after the service is restored. T

Issued: November 15, 1985; Effective: January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE CO., INC.

Robert C. Thacker

Robert C. Thacker, Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1986

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Gaffrey

THACKER-GRIGSBY TELEPHONE CO., INC.

FILED
OCT 14 1959
PUBLIC SERVICE COMMISSION

GENERAL RULES AND REGULATIONS

DEFINITIONS

Base Rate Area

A specific area within which local telephone exchange service, other than rural line service, is furnished at rates quoted in the Local Exchange Service Tariffs without the application of "Mileage Charges".

Channel

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

Circuit

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

Common Battery Service

Common Battery Service is either manual or automatic service where the talking battery is furnished from the Central Office and where the operator is signalled or dial tone is obtained by lifting the receiver of the calling station.

CHECKED
NOV 2 1959
BY

Connecting Company

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The term "Contract" refers to the service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariffs applicable.

Exchange

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

ISSUED October 1, 1959 Effective November 1, 1959

Issued by: Thacker-Grigsby Telephone Company, Inc.

By Robert C. Thacker

Robert C. Thacker

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

Exchange Area C

The territory served by an Exchange C

Exchange Station

A station owned by the Telephone Company and connected directly or indirectly with a central office of the Company over its own lines.

(A) Main Station: A station directly connected with a central office switchboard by an individual circuit.

(B) Extension Station: A station connected with a main station either directly or through some switching device, other than P.B.X. system.

Extension and P.B.X. Station Mileage

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or P.B.X. switchboard.

Extension Station

(See Telephone Station)

CHECKED
PUBLIC SERVICE COMMISSION
JUL 12 1978
BY
ENGINEERING DIVISION

Extra Exchange Line Mileage D

~~"Extra Exchange Line Mileage" is the measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish base rate area classes of service.~~ D

Extra Listing

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Individual Line

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line).

Issued February 21, 1978. Effective March 1, 1978.

Issued by: THACKER-GRIGSBY TELEPHONE COMPANY, INC.

Robert C. Thacker

Robert C. Thacker

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

Link-Up Kentucky

Link-Up Kentucky provides subsidized assistance to qualifying low income households by providing a credit to the installation and connection charges applicable to the provisioning of residence service. N

Local Channel

The term "Local Channel" applies to that portion of a channel which connects a station to the interchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Local Exchange Service provides for telephone communications within an Exchange Area in accordance with the provisions of the Telephone Company's Tariffs, including the use of exchange facilities as required to establish connection between an exchange station and the toll board or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

Local Messages

A Local Message is a communication between subscribers' stations within the same Exchange Area.

Local Service Area

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 1 1988

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neel

Long Distance Terminal

(See Telephone Station)

Party Line

A central office line designed for the connection of more than one main station.

Issued: December 1, 1987 ; Effective: January 1, 1988 .

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

Robert C. Thacker

Robert C. Thacker, General Manager

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

Private Branch Exchange System

A private branch exchange system is an arrangement of equipment, contracted for by a subscriber, consisting of manual or automatic switching apparatus with attendants' telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for telephonic intercommunication between these stations, and also communication with the general exchange system.

Throughout this General Tariff, the commonly used abbreviation "P.B.X." will be substituted for the words Private Branch Exchange.

(A) P.B.X. Trunk: A circuit connecting the P.B.X. system with a central office.

(B) P.B.X. Stations: Any station (including the operating set or sets) connected directly or indirectly with a P.B.X. system.

(C) Switchboards: Switchboards are classified as follows:

(1) Cord Switchboard: A switchboard on which all lines terminate in jacks; interconnection of stations and of stations and trunk lines established by means of cords equipped with plugs.

(a) Multiple Cord Switchboard: A cord switchboard arranged so that each line may have two or more appearances or jack terminations.

(b) Non-multiple Cord Switchboard: A cord switchboard arranged so that each line has only one appearance or jack termination.

D

D

Issued: November 15, 1985; Effective January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC.

Robert C. Thacker

Robert C. Thacker, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1986

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY J. Heaghegan

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

Private Branch Exchange Trunks

P.B.X. Trunks are central office lines terminated for PABX or multi-line telephone systems.

Public Telephone

An exchange station, either attended or equipped with a coin-collection device which is installed for the convenience of the public at a location chosen or accepted by the Telephone Co. D

Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

Semi-Public Telephone

A semi-public telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi public telephone service is considered as a form of subscriber service. D

ISSUED: March 24, 1997; EFFECTIVE: April 15, 1997

BY: THACKER-GRIGSBY TELEPHONE CO., INC.

Robert C. Thacker

Robert C. Thacker, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Mal
FOR THE PUBLIC SERVICE COMMISSION

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

Subscriber

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The priviledges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

Telephone Station

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

(A) Company Station: A station owned by the Telephone Comapny, receiving service from and through central office equipment and lines normally owned, maintained and operated by the Telephone Company, and provided as a part of the Telephone Company's service function. D

(1) Main Station: A Company station directly connected by means of an individual line or party line circuit with a central office.

Toll Station: A Company station installed for the convenience of the public or of a subscriber in a locality where the Telephone Company does not generally furnish exchange service and from which established toll rates are charged for all messages sent over the Telephone Company's lines.

Toll Terminal: A Company station, or a terminal on a private branch exchange switchboard, and the associated exchange circuit connecting the station or terminal directly with a toll office (also known as Long Distance Terminal).

(2) Extension Station: An additional Company station connected on the same circuit as the main station and having the same telephone number as the main station. D

Issued: November 15, 1985; Effective: January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC.

Robert C. Thacker

Robert C. Thacker, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1986

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Lloyd Logan

GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

D

(3) Private Branch Exchange Station: Any Company station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system.

(B) Service Station: A station or one of a group of stations which, under arrangements made by the Service station subscribers, receive service from a TelephoneCompany central office over facilities provided in part by such subscribers and in part by the Telephone Company.

D

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

Issued: November 15, 1985; Effective: January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC.

Robert C. Thacker

Robert C. Thacker, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1986

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Lee Hogan

GENERAL RULES AND REGULATIONS

COPY OF BILL FORM

MAY 1, 1992
946-2630 6358

PAGE 6

TOTAL AMOUNT DUE MUST BE RECEIVED BY MAY 5, 1992

LEASE RETURN THIS PAGE WITH PAYMENT. THANK YOU. TOTAL DUE $52.83

THACKER-GRIGSB
TELEPHONE
COMPANY

P. O. BOX 789
HINDMAN, KENTUCKY 41
TELEPHONE 785-9500

OFFICE HOURS
8:00 A.M. TO 4:30 P.M.
MONDAY THRU FRIDAY.

PAYMENT DUE BY 5TH.

CONLEY, BOBBIE
P.O. BOX 255
LACKEY, KY 41643

MAY 1, 1992 ** SUMMARY OF CHARGES ** PAGE 5

946-2630

LOCAL SERVICE	5.74
EQUIPMENT	8.50
INSIDE WIRE MAINTENANCE	.70
FCC ACCESS CHARGE	3.50
KY DUAL PARTY RELAY SERVICE SURCHARGE	.10
SOUTH CENTRAL BELL TELEPHONE COMPANY	10.96
AT&T COMMUNICATIONS	18.35
FEDERAL TAX	1.44
STATE TAX	2.35
COUNTY TAX	1.19
TOTAL AMOUNT DUE -------	$52.83

THACKER-GRIGSB
TELEPHONE
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P. O. BOX 789
HINDMAN, KENTUCKY 41
TELEPHONE 785-9500

OFFICE HOURS
8:00 A.M. TO 4:30 P.M.
MONDAY THRU FRIDAY.

PAYMENT DUE BY 5TH.

ISSUED: 4/27/92 EFFECTIVE: 5/27/92

BY: THACKER-GRIGSBY TELEPHONE CO., INC.

Robert C. Thacker
President

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 27 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [illegible]
PUBLIC SERVICE COMMISSION MANAGER