TITLE SHEET

Institutional Telecommunications Service Tariff

Tariff of

T-NETIX TELECOMMUNICATIONS SERVICES, INC.

This tariff, filed with the Kentucky Public Service Commission contains the rates, terms and conditions applicable to the Institutional Telecommunications Services provided to inmates in correctional institutions by T-NETIX Telecommunications Services, Inc. within the state of Kentucky.

THIS TARIFF REPLACES P.S.C. KENTUCKY TARIFF NO. 1 OF T-NETIX TELECOMMUNICATIONS SERVICES, INC. IN ITS ENTIRETY.

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SEP 30 2002

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
BY EXECUTIVE DIRECTOR

Issued by: Tom Larkin, President
1544 Valwood Parkway, Suite 102
Carrollton, Texas 75006

CHECK SHEET

Sheets 1 through 25 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

PAGE	REVISION		PAGE	REVISION	
1	Original		22	First Revised	
2	Second Revised	*	23	First Revised	
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5	Original				
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* indicates pages included in this filing

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BY Thomas M. Dorman
EXECUTIVE DIRECTOR

Issued: March 8, 2004

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Issued by: Richard Cree, Chief Executive Officer
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SYMBOLS

The following are the only symbols used for the purposes indicated below:

(C) - To signify changed regulation.

(D) - To signify discontinued rate, regulation or text.

(I) - To signify increased rate.

(M) - To signify material relocated from one page to another without change.

(N) - To signify new rate, regulation, or text.

(R) - To signify reduced rate.

(T) - To signify a change in text, but no change in rate or regulation.

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TARIFF FORMAT

A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between sheets 14 and 15 would be 14.1.

B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Consult the Check Sheet for the page currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.

D. Check Sheets - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.)

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APPLICATION OF TARIFF

This tariff contains the regulations and rates applicable to the provision of intrastate resale common carrier communications and automated operator services by T-NETIX Telecommunications Services, Inc. for use by inmates in correctional institutions within the State of Kentucky.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Authorized User - A person or other entity authorized to use T-NETIX's service.

Called Party - The person, individual, corporation or other entity whose telephone number is called. The Called Party is responsible for payment of the charges for use of T-NETIX's automated collect service.

Commission - Kentucky Public Service Commission.

Customer - A person, firm, partnership, corporation or other entity which arranges for the Company to provide, discontinue or rearrange telecommunications services on behalf of itself or others; uses the Company's telecommunications services; and is responsible for payment of charges, all under the provisions and terms of this tariff. Includes parties who accept charges for calls placed from Correctional Institutions served by the Company.

Company or Carrier - T-NETIX Telecommunications Services, Inc., unless otherwise clearly indicated by the context.

Correctional Institutions - Used throughout this tariff to refer to prisons, jails, penal institutions or other facilities used for penalty purposes. Correctional Institutions are Subscribers of T-NETIX's service, and make its service available to Inmates.

Inmates - Used throughout this tariff to refer to End Users who are part of the jailed population of correctional institutions.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

LEC - Local Exchange Company

Subscriber - The person, firm, partnership, corporation, or other entity (including Correctional Institutions) who enters into an agreement with T-NETIX for the provision of service to Inmates or the transient public. The Subscriber has a pre-existing business arrangement with the Company.

T-NETIX - Used throughout this tariff to mean T-NETIX Telecommunications Services, Inc., unless clearly indicated otherwise by the text.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of T-NETIX Telecommunications Services, Inc.

T-NETIX's services and facilities are furnished for communications originating at specified points within the state of Kentucky under terms of this tariff.

T-NETIX installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff and pursuant to contract with the correctional institutions. T-NETIX may act as an agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer or Institution, to allow connection of a location to the T-NETIX network. The Customer or Institution shall be responsible for all charges due for such arrangements.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of the necessary facilities and equipment and subject to the provisions of this tariff.

2.2.2 T-NETIX reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer or Institution is using service in violation of provisions of this tariff, or in violation of the law.

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SECTION 2 - RULES AND REGULATIONS, CON'T.

2.2 Limitations, Con't.

2.2.3 All facilities provided under this tariff are directly or indirectly controlled by T-NETIX and neither the Customer nor Institution may transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.2.5 Service provided to Correctional Institutions for use by Inmates may be otherwise limited by the administration of the institution at its discretion.

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SECTION 2 - RULES AND REGULATIONS, CON'T.

2.3 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

2.4.1 T-NETIX's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the transmission faults occur.

2.4.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.4.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by End User, Customer and Institution against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the End User, Customer or Institution; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

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SECTION 2 - RULES AND REGULATIONS, CON'T.

2.4 Liabilities of the Company, Con't.

2.4.4 The Company shall not be liable for any defacement of or damages to the premises of an End User, Customer or Institution resulting from the furnishing of service which is not the direct result of the Company's negligence.

2.5 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided or Institution-provided terminal equipment or communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer or Institution, except as otherwise provided. The Customer or Institution is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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SECTION 2 - RULES AND REGULATIONS, CON'T.

2.6 Deposits and Advance Payments

2.6.1 Deposits

The Company does not normally require deposits. However the company reserves the right to collect a deposit from customers whose credit history is unacceptable or unknown to the Company. Deposits, if collected, will be collected and maintained in accordance with Commission rules.

2.6.2 Advance Payments

The Company does not normally require advance payments for service. However, for Customers whom the Company determines an advance payment is necessary, T-NETIX reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and a new advance payment may be collected for the next month, if necessary.

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2.7 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.7.1. Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company's service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any re-originated call (i.e., using the A#@ symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call, per minute $0.26

2.8 Installation and Termination

Service is installed upon mutual agreement between the Confinement Facility and the Company. The service agreement does not alter rates specified in this tariff.

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2.9 Billing and Payment For Service

2.9.1 Payment for Service

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer or to an end user by T-NETIX. All charges due by the Customer are payable to the Company or to any agency duly authorized to receive such payments (such as a local exchange company).

2.9.2 Disputed Charges

Charges billed directly by the Company are due upon receipt. Amounts not paid within 15 days of the invoice will be considered past due. For charges billed directly by the Company, notice from the Customer of a dispute as to charges should be received orally or in writing by the Company as soon as possible.

The Company will promptly investigate and advise the Customer as to its findings concerning disputed charges. Adjustments to Customer's bills will be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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2.9 Billing and Payment For Service, Con't.

2.9.3 Validation of Credit

The Company reserves the right to validate the creditworthiness of Customers and billed parties through available verification procedures and to establish a maximum predetermined credit amount. Where a requested billing method cannot be validated or maximum credit amount established, the Company may refuse to provide service.

Services provided by the Company are available to inmates of confinement facilities in accordance with facility-authorized programs. The Company may request that the confinement facility adopt, as part of its program, terms that enable the Company to collect the charges for all inmate calls, including without limitation, the blocking of calls by the Company to certain telephone numbers when the amount charged to such a telephone number exceeds a predetermined amount or becomes past due.

2.9.4 Return Check Charge

A return check charge of $25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Kentucky law.

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2.10 Refusal or Discontinuance by Company

T-NETIX may refuse or discontinue service under the following conditions. Unless otherwise specified, the Customer or Subscriber will be given seven (7) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

(a) For non-compliance with and/or violation of any State or municipal law, ordinance or regulation pertaining to telephone service.

(b) For the use of telephone service for any other property or purpose other than that described in the application.

(c) For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.

(d) For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission.

(e) For non-payment of bills for telephone service.

(f) Without notice in the event of Customer or Subscriber use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.

(g) Without notice in the event of tampering with the equipment furnished and owned by the Company.

(h) Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer or Subscriber to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

(i) For failure of the Customer or Subscriber to make proper application for service.

(j) For Customer's or Subscriber's breach of the contract for service between the Company and the Customer or Subscriber.

(k) When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

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2.11 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

T-Netix provides operator assisted calling services for communications originating and terminating within the State of Kentucky. The Company's services are available twenty-four hours per day, seven days a week. Unless otherwise specified in this tariff, intrastate service is offered in conjunction with interstate service.

The Company offers its automated operator assisted collect-only calling services for use by inmates of prisons, jails or other Confinement Institutions. Inmate access to the Company's services may be restricted by the administration of the Institution served.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, class of call, and call duration. Customers are billed based on their use of the Company's services and network.

3.2 Timing of Calls

3.2.1 Billing for calls placed over the T-NETIX network is based in part on the duration of the call as follows, unless otherwise specified in this tariff.

3.2.2 Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment.

3.2.3 Chargeable time for each call ends when one of the parties disconnects from the call.

3.2.4 Unless otherwise specified in this tariff, the minimum Initial Period for billing purposes is one (1) minute.

3.2.5 Unless otherwise specified in this tariff, billing for Additional Periods (usage after the Initial Period) is in full one (1) minute increments.

3.2.6 The Company will not knowingly bill for unanswered calls. When a Customer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CON'T.

3.4 T-NETIX's Institutional Automated Collect Service

Automated Collect Calls are billed to the called party and completed through an automated call processing system that prompts the call originator and the called party such that the call is completed without live operator assistance. The call processing system collects the billing information of the called party and routes the call through terminating facilities. The called party must accept the charges for the call, or the connection will be dropped. If a call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed a second time. If an acceptance digit is not received five (5) seconds after the second recording is completed, the call is terminated by T-NETIX's system.

Calls are measured as described in Sections 3.2 of this tariff and rated based on type of call and call duration. Per-minute usage charges, as well as a per-call automated operator surcharge apply.

Service may be limited or restricted at the request of the Institution administration. Restrictions include, but are not limited to: call duration limits, call-to number blocking, emergency call blocking, blocked access to a live operator and to alternate carriers, collect or person to person collect only, service availability hours, or other restrictions deemed necessary for the welfare of the institution and safety of the public.

For services provided to Inmates of Institutions, the following special conditions apply:

A. Calls to "900", "976" or other pay-per-call services are blocked by T-NETIX.

B. At the request of the Institution, T-NETIX may block Inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).

C. At the request of the Institution, T-NETIX may block Inmate access to "911", "411", or local operators reached through "0-" dialing.

D. At the request of the Institution, T-NETIX may block Inmate access to specific telephone numbers.

E. Availability of T-NETIX's services may be restricted by the Institution to certain hours and/or days of the week.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CON'T.

3.4 T-NETIX's Institutional Automated Collect Service

3.4.1 Local Rates and Charges

A. Usage Charges

The following rates apply per call.

Per Inmate Collect Call: $0.35

B. Service Charges:

Per Inmate Collect Call: $1.50

3.4.2 IntraLATA Institutional Rates and Charges

The following rates and charges apply to non-local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

A. Usage Charges

Rate per minute: $0.23

B. Service Charges:

Per Inmate Collect Call: $1.50

3.4.3 InterLATA Institutional Rates and Charges

The following rates and charges apply to non-local calls placed by inmates of confinement institutions. Service is billed in one (1) minute increments following and initial one (1) minute billing period.

A. Usage Charges

Rate per minute: $0.28

B. Service Charges:

Per Inmate Collect Call: $1.50

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CON'T.

3.5 Prepaid Institutional Calling Services (T)

3.5.1 General

Prepaid Institutional Calling Services provide alternative methods for inmates in Confinement Institutions and their families to communicate with each other. This service is designed for those who prefer to prepay for calls rather than being billed for collect calls monthly on their local telephone bills, for those who would like to pay for another family member's calls, for those whose credit history is inadequate to receive collect calls, and for those who wish to budget their inmate calls. (T)

(D)
(D)

Calls are made by dialing either a toll-free access number or other access dialing sequence. Depending on the facility, a Personal Account Code may also need to be entered. (T)

Three options are available with Prepaid Institutional Calling Services. The first option, the Commissary Account, allows the inmate (via the Institution personnel) to set up his/her own prepaid account at the Confinement Institution utilizing the inmate's commissary account; the second option, the Customer Account, allows the called party, usually a family member, who receives collect calls from inmates to set up his/her own prepaid account; the third option, Prepaid Card Service, allows the inmate to purchase a prepaid card for use in making calls. (T)
(T)

Option A: Commissary Account

With a Commissary Account, upon notification by the Confinement Institution that an inmate wishes to utilize the Company's Prepaid Institutional Commissary Account Service, a prepaid account is set up by the Company with the Institution's commissary; the Company assigns an authorization code to the inmate, and provides instructions for accessing and using the service. All deposits to the account are paid to and handled by the Institution. The Company receives payment from the Institution; it does not engage in direct monetary transactions with the inmate. (T)

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses.

Payment for Prepaid Institutional Calling Services and any Available Usage in the Prepaid Account is refundable upon request after release of the inmate from the Confinement Institution. The Available Usage Balance expires twelve months from the date the last call is made on the Prepaid account. No refunds of unused balances will be issued after the expiration date. (N)
(N)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CON'T.

3.5 Prepaid Institutional Calling Services, Cont'd. (T)

3.5.1 General, Cont'd.

Option B: Customer Account

With a Customer account, the Company is notified by parties (Customers) who receive collect calls from inmates in Confinement Institutions, generally family members, that they wish to utilize the Company's Prepaid Institutional Customer Account Service. A prepaid account is then set up by the Company for the Customer. The inmate will receive an authorization code, and instructions for accessing and using the service. If the payment into the account is provided via the Customer's credit card, credit verification procedures are carried out under the terms specified in Section 2 of this tariff. Deposits to the account are paid to and handled by the Company via arrangement with a specified financial institution. The Company not engage in direct monetary transactions with the inmate. (T)

The Company's system automatically informs the account holder of the Available Usage Balance remaining in the Prepaid Account prior to acceptance of the call. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. The account holder will also receive a reminder message when the account balance has one minute of usage remaining. All calls must be charged against an Account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the Account is insufficient to continue the call.

Payment for Prepaid Institutional Calling Services and any Available Usage in the Prepaid Account is refundable upon request after release of the inmate from the Confinement Institution. The Available Usage Balance expires twelve months from the date the last call is made on the Prepaid account. No refunds of unused balances will be issued after the expiration date. (M)

(M)

M)=Material found on this page was previously located on Original Page 24.
(M)=Some material previously found on this page has been moved to First Revised Page 24. (M)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CON'T.

3.5 Prepaid Institutional Calling Services, Cont'd. (T)

3.5.1 General, Cont'd.

Option C: Prepaid Card Service (N)

With Prepaid Card Service, the Institution purchases the cards directly from the Company. Inmates then purchase the cards from authorized personnel at the Institution. All monetary transactions are handled by the Institution. The Company does not engage in direct monetary transactions with the inmate.

The inmate may purchase a card in any denomination between $5.00 and $100.00. The Company assigns an authorization code to the inmate, and provides instructions for accessing and using the service.

The Company's system automatically informs the caller of the Available Usage Balance remaining in the Prepaid Account, and provides prompts to place the call by entering the destination telephone number. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. Applicable state taxes and fees are in addition to the rates and charges for calling service.

Prepaid cards expire six months from the date of first use of the card. Prepaid cards are non-renewable. Unused balances may be used by the purchaser following release from the Confinement Institution. Unused balances are not refundable. (N)

****

Prepaid Institutional Calling Services are available 24 hours a day, seven days per week. (T,M)
Access to telephone service by an inmate may be subject to time of day and usage restrictions (M)
imposed by individual Confinement Institutions. No minimum service period applies. (M)

Prepaid Institutional Calling Services are not distance or time of day sensitive. Holiday (T)
discounts do not apply. Network usage for Prepaid Institutional Calls is deducted from the
Available Usage Balance in full minute increments. For debiting purposes, call timing is (T)
rounded up to the nearest one (1) minute increment. Usage charges are computed and
rounded up to the nearest penny on a per call basis. Prepaid accounts (Options A and B) may (T)
be replenished; the minimum initial deposit or replenishment amount is $25.00. Prepaid (N)
cards (Option C) are non-renewable. (N)

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(M)= Material found on this page was previously located on Original Page 23. (M)
(M)= Some material previously found on this page has been moved to First Revised Page 23 and Original Page 25. (M)

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EXECUTIVE DIRECTOR

Issued: April 7, 2003 Effective: April 8, 2003

Issued by: Richard Cree, Chief Executive Officer (T)
1544 Valwood Parkway, Suite 102
Carrollton, Texas 75006

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CON'T.

3.5 Prepaid Institutional Calling Services, Cont'd.

3.5.2 Prepaid Institutional Calling Services - Rates and Charges

Rates and charges for Prepaid Institutional Calling Services are provided at a ten percent discount off standard institutional collect rates and charges.

3.6 Other Charges

3.6.1 Billing Cost Recovery Fee

Billing Cost Recovery Fee: In order to partially offset increased expenses associated with billing calls via local exchange carriers, an undiscountable billing cost recovery fee will apply each billing period in which local or long distance collect calls are billed to a Customer's local exchange carrier. This fee will be charged only once per billing period regardless of the number of calls. The fee will not apply in any billing period in which no collect calls are billed via the Customer's local exchange carrier. This fee does not apply to prepaid services paid for by commercial credit card, check, money order or wire, or for services billed directly to the Customer by the Company. (N)

Billing Cost Recovery Fee, per month where applicable $1.50 (N)

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