T-NETIX, Inc.

T-NETIX, INC.
of
67 Inverness Drive East, Suite 100
Englewood, Colorado 80112

RATES, RULES, and REGULATIONS for FURNISHING

INMATE TELECOMMUNICATIONS SERVICES

Filed with the
PUBLIC SERVICE COMMISSION OF KENTUCKY

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 17 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

CHECK SHEET

The tariff contains Pages 1 through 26 inclusive, of this tariff are effective as of the date shown. Original and revised pages, as named below, contain all changes from the original tariff and are in effect on the date thereon except as otherwise noted.

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*Indicates new or revised page(s) included in this filing.

ISSUED: May 6, 1998 EFFECTIVE: May 7, 1998

By: Alvyn A. Schopp, Exec V.P. & CFO
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TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. From time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

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1.0 EXPLANATION OF TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a T-NETIX, Inc. switching center or point of presence.

Billed Party - A person, company, or entity which agrees to pay for inmate placed calls, on a collect call basis.

Called Party - A person, company or entity which receives a call from the Calling Party. In most cases, the Called Party will also be the Billed Party.

Calling Party - A person, usually an inmate of the Subscriber as used in this Tariff, who places a call to the Called Party.

Carrier - T-NETIX, Inc. unless otherwise clearly indicated by the context.

Collect Billing - A billing convenience whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

Commission - The Kentucky Public Service Commission.

Company - T-NETIX, Inc. unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation, or other entity which initiates a call on the Company's network, subject to the terms and conditions of the Company's tariff regulations.

End User - The person, firm, corporation, or other entity which initiates a call on the Company's network, subject to the terms and conditions of the Company's tariff regulations.

KYPSC - Kentucky Public Service Commission.

LATA - Local Area of Transport and Access.

LEC - Local Exchange Company.

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1.0 EXPLANATION OF TERMS AND ABBREVIATIONS, CONT.

(D)

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Subscriber - A detention or correctional facility who contracts for service provided by T-NETIX, Inc.

Surcharge - As used in this Tariff, a charge levied by T-NETIX, Inc. to provide the service of handling a call, including the provision of collect call acceptance, validation and billing of the call charges.

T-NETIX, Inc. - Used throughout this tariff to mean T-NETIX, Inc., unless clearly indicated otherwise by the text.

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2.0 RULES AND REGULATIONS

2.1 Application of Tariff

2.1.1 This tariff contains the regulations and rates applicable to intrastate resale telecommunications services provided by T-NETIX for telecommunications between points within the State of Kentucky.

2.1.2 The services of T-NETIX are not part of a joint undertaking with any other telecommunications entity, but do involve the resale of the Intrastate Long Distance Message Toll Services (MTS) of underlying common carriers.

2.1.3 The rates and regulations contained in this tariff apply only to the services furnished by T-NETIX and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of T-NETIX.

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2.0 RULES AND REGULATIONS, CONT.

2.2 Undertaking of T-NETIX, Inc.

T-NETIX's services and facilities are furnished for local, intraLATA and interLATA operator-assisted communications originating at specified points within the State of Kentucky under terms of this tariff.

T-NETIX installs, operates, and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. T-NETIX may act as the Subscriber's agent for ordering access connection facilities provided by other carriers or entities as required in the Commission's rules and orders, when authorized by the Subscriber, to allow connection of a Subscriber's location to the T-NETIX network. The Subscriber shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise indicated, and are available twenty-four hours per day, seven days per week.

2.3 Limitations

2.3.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

2.3.2 T-NETIX reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Subscriber, Customer or Billed Party is using service in violation of provisions of this tariff, or in violation of the law.

2.3.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

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2.0 RULES AND REGULATIONS, CONT.

2.3 Limitations, cont.

2.3.4 All facilities provided under this tariff are directly controlled by T-NETIX and the Subscriber and Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

2.3.5 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2.4 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

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2.0 RULES AND REGULATIONS, CONT.

2.5 Liability of T-NETIX

2.5.1 T-NETIX's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the End User or Billed Party for the period during which the faults in transmission occur.

2.5.2 The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

2.5.3 The Company shall not be liable for, and shall be fully indemnified and held harmless by Subscriber, Customer and Billed Party against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, tradename, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Subscriber, Customer or Billed Party; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation,

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2.0 RULES AND REGULATIONS, CONT.

2.5 Liability of T-NETIX, cont.

2.5.3 (Continued)
failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

2.5.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.5.5 The Company shall not be liable for any defacement of or damages to the premises of a Subscriber resulting from the furnishing of service which is not the direct result of the Company's negligence.

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2.0 RULES AND REGULATIONS, CONT.

2.6 Cancellation or Interruption of Services

2.6.1 T-NETIX may discontinue service without incurring liability in accordance with 807 KAR 5:006, Section 14 under the conditions summarized below:

(A) With ten days written notice to the Customer or Billed Party for noncompliance with utility or commission rules and regulations after a reasonable effort has been made to induce compliance.

(B) Without prior notice when a dangerous condition exists on the Customer, Billed Party or Subscriber's premises. The Company must immediately notify the Customer or Billed Party of the reason(s) service was disconnected and the corrective action necessary for service restoral.

(C) With fifteen days written notice when a Customer or Subscriber or Billed Party refuses or neglects to provide reasonable access to the premises.

(D) The Company is not required to furnish service to any Customer, Subscriber or Billed Party when such applicant is indebted to the Company until such Customer, Subscriber or Billed Party pays the indebtedness.

(E) Service may be discontinued or refused if the Customer, Subscriber or Billed Party does not comply with state, municipal, or other codes, rules, and regulations applying to such service.

(F) With five days written notice for nonpayment of bills. The Company shall not cut-off service before twenty days after the mailing date of the original unpaid bill.

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2.0 RULES AND REGULATIONS, CONT.

2.6 Cancellation or Interruption of Services, Cont.

2.6.1 (continued)

(G) Service may be terminated without advance notice upon evidence that a Customer or Billed Party has obtained unauthorized service by illegal use or theft. Within twenty-four hours after such termination, the Company shall send written notification to the Customer or Billed Party of the reasons for termination or refusal of service, and of the Customer or Billed Party's right to file a formal complaint with the commission.

2.6.2 Without incurring liability, T-NETIX may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of the Subscriber and Company's equipment and services and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

2.6.3 Service may be discontinued by T-NETIX, without notice to the Subscriber, Customer or Billed Party, by blocking traffic to certain countries, cities, or NXX exchanges when T-NETIX deems it necessary to take such action to prevent unlawful use of its service. T-NETIX will restore service as soon as it can be provided without undue risk.

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2.0 RULES AND REGULATIONS, CONT.

2.7 Installation

Service is installed upon mutual agreement between the Subscriber and the Company. The service agreement does not alter rates specified in this tariff.

2.8 Interruption of Service

Credit allowances for interruptions of service which are not due to the Carrier's testing or adjusting, to the negligence of the Subscriber, Customer, or Billed Party, or to the failure of channels, equipment or communications systems provided by the Subscriber, Customer, or Billed Party, are subject to the general liability provisions set forth in Section 2.4 herein. It shall be the obligation of the Subscriber, Customer, or Billed Party to notify Carrier immediately of any interruption in service for which a credit allowance is desired by Customer. Before giving such notice, Subscriber, Customer, or Billed Party shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by Subscriber, Customer, or Billed Party and connected to Carrier's terminal. Interruptions caused by Subscriber-provided or Carrier-provided automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via local exchange company access.

2.9 Payment for Service

The Customer or Billed Party is responsible for payment of all charges for services and equipment furnished to the Customer or to an Authorized User of the Customer by T-NETIX. All charges due by the Customer or Billed Party are payable to the Company or to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, interexchange carrier, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Kentucky Public Service Commission. Any objections to billed charges must be promptly reported to the Company or the Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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2.0 RULES AND REGULATIONS, CONT.

2.10 Deposits

The Company does not require a deposit from the Customer or Subscriber or Billed Party.

2.11 Advance Payments

For Customers or Subscribers or Billed Parties from whom the Company feels an advance payment is necessary, T-NETIX reserves the right to collect an amount not to exceed two months' estimated charges as an advance payment for service. This will be applied against the next one or two months' charges and a new advance payment may be collected for the next one or two month period.

2.12 Taxes

All state and local taxes (e.g., gross receipts tax, sales tax, municipal utilities tax) are billed as separate line items and are not included in the quoted rates.

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2.0 RULES AND REGULATIONS, CONT.

2.13 Terminal Equipment

The Company's facilities and service may be used with or terminated in Subscriber-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Subscriber, except as otherwise provided. The Subscriber is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

2.14 Tests, Pilots, Promotional Campaigns and Contests

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Subscriber.

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2.0 RULES AND REGULATIONS, CONT.

2.15 Inspection, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.16 Other Rules

The Company reserves the right to discontinue service, limit service, or to impose requirements on Subscribers, Customers or Billed Parties as required to meet changing regulatory rules and standards of the KYPSC.

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3.0 DESCRIPTION OF SERVICE

3.1 Timing of Calls

3.1.1 Usage charges are based on the actual usage of T-NETIX's network. No fixed monthly fees or installation charges apply.

3.1.2 Timing of each call begins as specified below and ends when the connection is terminated. Calls are billed in full minute increments unless otherwise specified.

Collect Calls - Timing begins when the called party accepts the responsibility for payment.

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3.1.3 Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one minute.

3.1.4 Unless otherwise specified in this tariff, usage is measured and rounded to the next higher full minute for billing purposes.

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3.0 DESCRIPTION OF SERVICE, CONT.

3.2 Calculation of Distance

Where applicable, usage charges for all mileage sensitive products are based on the airline distance between the serving wire center locations associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the serving wire centers as defined by BellCore (Bell Communications Research), in the following manner:

Step 1 - Obtain the "V" and "H" coordinates for the serving wire center of the Customer's switch and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the Difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten. Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating serving wire centers of the call.

Formula:

$$\sqrt{\frac{(V_1-V_2)^2 + (H_1-H_2)^2}{10}}$$

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3.0 DESCRIPTION OF SERVICE, CONT.

3.3 Description of Service

T-NETIX, Inc.'s Inmate Telecommunications Service is offered to customers for calling within the State of Kentucky. Customers access T-NETIX's network via local exchange company provided feature group access. Calls are routed over the Company's transmission and switching facilities to any valid NPA-NXX in the State of Kentucky.

T-NETIX, Inc.'s service is provided for use by inmates at confinement facilities between points within Kentucky. This service anticipates the provision of local, intraLATA and interLATA collect and person-to-person calling only, using automated operators. Calls are measured as described in Sections 3.1 and 3.2 of this tariff and rated based on call duration and mileage. At the request of the confinement facilities, no credit card calling, access to live operators (including emergency assistance operators) or posting is offered. Call duration may be limited at the request of the confinement facility. Other restrictions may apply.

Per-minute usage sensitive charges, as well as per-call operator surcharges apply.

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3.0 DESCRIPTION OF SERVICE, CONT.

3.4 Description of Call Types

Operator-Assisted Station - A service whereby caller places a station to station call which is billed collect with the assistance of an operator.

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4.0 RATES

4.1 General

Each Customer is charged individually for each call placed through the Carrier. Charges are computed on an airline mileage basis as described in Section 3.2 of this tariff.

Rates vary by mileage band and call duration.

Customers are billed based on their use of T-NETIX's long distance service

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4.0 RATES, CONT.

4.2 T-NETIX Local Collect Service

	Per Call
Local Message charge:	$0.25
Operator Surcharge:	$2.15 (R)

4.3 T-NETIX IntraLATA Rates

DAY

Mileage	Initial Minute	Each Add'l Minute
1 - 10	$.2200	$.1800
11 - 16	.2200	.1800
17 - 22	.2200	.1900
23 - 30	.2200	.1900
31 - 55	.2500	.2500
56 - 85	.2900	.2900
86 - 124	.2900	.2900
125+	.2900	.2900

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EVENING

Mileage	Initial Minute	Each Add'l Minute
1 - 10	$.1600 (R)	$.1200 (R)
11 - 16	.1600	.1200
17 - 22	.1600	.1400
23 - 30	.1600	.1400
31 - 55	.1900	.1900
56 - 85	.2200	.2200
86 - 124	.2200	.2200
125+	.2200 (R)	.2200 (R)

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NIGHT/WEEKEND

Mileage	Initial Minute	Each Add'l Minute
1 - 10	$.1300 (R)	$.1000 (R)
11 - 16	.1300	.1000
17 - 22	.1300	.1100
23 - 30	.1300	.1100
31 - 55	.1500	.1500
56 - 85	.1700	.1700
86 - 124	.1700	.1700
125+	.1700 (R)	.1700 (R)

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4.0 RATES, CONT.

4.4 T-NETIX InterLATA Rates

DAY Mileage	Initial Minute	Each Add'l Minute
1 - 10	$.2200	$.2200
11 - 16	.2200	.2200
17 - 22	.2200	.2200
23 - 30	.2200	.2200
31 - 55	.2700	.2700
56 - 85	.3100	.3100
86 - 124	.3100	.3100
125 - 196	.3200	.3200
197 - 292	.3600	.3600
293+	.3600	.3600

EVENING Mileage	Initial Minute	Each Add'l Minute
1 - 10	$.1700	$.1700
11 - 16	.1700	.1700
17 - 22	.1700	.1700
23 - 30	.1700	.1700
31 - 55	.2200	.2100
56 - 85	.2500	.2500
86 - 124	.2600	.2600
125 - 196	.2700	.2700
197 - 292	.3000	.3000
293+	.3000	.3000

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NIGHT/WEEKEND Mileage	Initial Minute	Each Add'l Minute
1 - 10	$.1300 (R)	$.1300
11 - 16	.1300 (R)	.1300
17 - 22	.1400	.1400
23 - 30	.1400	.1400
31 - 55	.1700	.1700
56 - 85	.2000	.2000
86 - 124	.2100	.2100
125 - 196	.2100	.2200
197 - 292	.2200	.2200
293+	.2200	.2200

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4.0 RATES, CONT.

4.5 Additional Charges (Long Distance Calling)

Operator Surcharge (each call): $3.00

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5.0 BILLING CONTENTS

5.1 T-NETIX Billing Contents

T-NETIX's bills contain the following information:

Name and address of Company
Address of Billing Company (Zero Plus Dialing, Inc.) for Correspondence
Address for Remittance
Customer Service/Billing Inquiry toll-free telephone number (Zero Plus Dialing, Inc.)
Name and address of Customer
Bill Date
All Account Numbers
Invoice Number
Summary of Charges
Detail of Charges.

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