CONTENTS

	Section / Page
Format	3
Symbols	4
Application of Tariff	5
Concurring, Connecting and Other Participating Carriers	6
Definitions	Section 1
Regulations	Section 2
Service Charges	Section 3
Charges Applicable under Special Conditions	Section 4
Basic Local Exchange Service	Section 5
Directory Listings	Section 6
Miscellaneous Services	Section 7
Connections with Certain Facilities and/or Equipment of Others	Section 8
Reserved for Future Use	Section 9

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

SECTION 2 -REGULATIONS (Cont'd)

		Sheet No.
2.5	Establishment and Furnishing of Service (Cont'd)	
	2.5.1 Maintenance and Repairs	38
	2.5.2 Company Facilities at Hazardous or Inaccessible Locations	39
	2.5.3 Work Performed Outside Regular Working Hours	39
2.6	Payment Arrangement and Credit Allowances	42
	2.6.1 Establishment of Credit	42
	2.6.2 Advanced Payments	42
	2.6.3 Deposits	43
	2.6.4 Discontinuance of Service for Failure to Maintain Credit	45
	Restoration Charge	45
	2.6.5 Allowances for Interruptions in Service	46
	2.6.6 Limitations on Allowances	47
2.7	Enhanced 911 Emergency Telephone Service (E911)	48
	Notification and Waiver Procedure	48
2.8	Kentucky Lifeline Surcharge	49
2.9	Kentucky Telecommunications Relay Service for Hearing-Impaired or Speech-Impaired Persons in Kentucky	50
	2.9.1 Regulations	50
	2.9.2 Surcharge Rate	51
2.10	Special Promotions	52
2.11	TelCheck	53 **(N)**

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
04/21/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By
Executive Director

TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right comer of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right comer of each page. These numbers are used to determine the most current sheet version on file. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.

C. Check Sheets - When a tariff filing is made with the PSC KY, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. An asterisk designates all revisions made in a given filing (*).

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated and shall appear in the right margin of the sheet:

C	-	To signify changed regulation.
D	-	To signify discontinued rate, regulation, or condition.
I	-	To signify increased rate.
K	-	To signify that material has been transferred to another sheet or place in the tariff.
M	-	To signify that material has been transferred from another sheet or place in the tariff.
N	-	To signify new rate, regulation, condition or sheet.
R	-	To signify reduced rate.
T	-	To signify a change in, text for clarification, but no change in rate or regulation.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: March 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Effective: April 22, 2001

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate end-user communications services by South Telecom, LLC hereinafter referred to as the Company, to customers within the Commonwealth of Kentucky.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issue Date: March 22, 2001

Effective Date: April 22, 2001

APR 22 2001

Issued By: _____
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

CONCURRING, CONNECTING AND OTHER PARTICIPATING CARRIERS

Concurring Carriers:

None

Connecting Carriers:

None

Other Participating Carriers:

None

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: March 22, 2001 Effective Date: April 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

1. DEFINITIONS

	Sheet
Accessories	4
Advance Payment	4
Applicant	4
Authorized Protecting Connecting Module "Protector"	4
Authorized User	4
Automatic Number Identification ("ANI")	4
Base Rate	4
Base Rate Area	4
Bit	4
Building (Same)	5
Call	5
Cancellation Charge	5
Central Office	5
Central Office Line	5
Certificate	5
Channel	5
Class of Service	5
Commission	6
Communication Services	6
Communications Systems	6
Company	6
Competitive Local Exchange Carrier (CLEC)	6
Connecting Company	6
Construction Charge	6
Contract	6
Customer or Subscriber	7
Customer-Provided Equipment or Terminal Equipment	7
Demarcation Point	7
Dial Pulse ("DP")	7
Direct Inward Dial ("DID")	7
Direct Outward Dial ("DOD")	7
Drop Wire	7
Dual Tone Multi-Frequency ("DTMF")	7
Duplex Service	7
Exchange	8

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

1. DEFINITIONS (Cont'd)

	Sheet
Exchange Line	8
Exchange Service	8
Exchange Service Area	8
Extended Area Service	8
Facilities	8
Fiber Optic Cable	8
Hunting	8
Initial Service Period	8
Installation Charge	8
Intercepting Service	8
In Only	8
Joint User	9
Kbps	9
LATA	9
Link-Up Kentucky	9
Local Calling Area	9
Local Exchange Carrier ("LEC")	9
Local Exchange Service	10
Local Message	10
Long Distance Message Service	10
Mbps	10
Message	10
Mileage Charge	10
Minimum Contract Period	10
Miscellaneous Common Carriers	10
Mobile Telephone Service	10
Multi-Frequency ("MF")	11
PBX Trunk	11
Plant	11
Premises	11
Private Line Service	11
Private Right-of-Way	11
Rate Centers	

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

1. DEFINITIONS (Cont'd)

	Sheet
Recurring Charges	12
Service Commencement Date	12
Service Connection Charge	12
Service Order	12
Shared	12
Switch	13
System	13
Station	13
Tariff	13
Telephone Number	13
Temporary Disconnection	13
Termination Charge	13
Toll Message	14
Toll Rate	14
Trunk Line	14
Two-Way	14
Underground Service Connections	14
User or End User	14

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

1. DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Accessories: Devices that are mechanically attached to, or used with, the facilities furnished by the Company and that is independent of and not electrically, acoustically or inductively connected to the communications path of the telecommunications system.

Advance Payment: Part or all of a payment required before the start of service.

Applicant: A person, firm, partnership, corporation, etc., requesting service from the Company.

Authorized Protecting Connecting Module "Protector": A unit provided by the Company for the interconnection between customer-provided equipment and Company's facilities that provides a level of protection to the Company equipment and facilities.

Authorized User: A person, firm or entity other than the customer who may communicate over the services of the customer.

Automatic Number Identification ("ANI"): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, Interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Base Rate: A schedule rate for any form of exchange service or equipment that does not include mileage charges.

Base Rate Area: A specific area within an exchange service area as defined by Company Tariffs within which service is furnished at a uniform rate without additional mileage charges.

Bit: The smallest unit of information in the binary system of notation.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

1. DEFINITIONS (Cont'd)

Building (Same): A structure under one roof or two or more structures under separate roofs but connected by enclosed passageways in which wires or cables of the company can be safely run provided, however, that the plant facilities are comparable to what would be required if the buildings were under one roof. Should the plant facilities for multiple buildings not be comparable then the term "same building" will apply to each individual structure.

Call: An attempted or completed communication.

Cancellation Charge: A charge under certain conditions when an application for service is cancelled prior to the completion of work involved.

Central Office: A switching unit in a telephone system located in a building or outdoor cabinet that provides service to the general public that has the necessary equipment and arrangements for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in an exchange.

Central Office Line: See "Exchange Line"

Certificate: A certificate of Public Convenience and Necessity issued by the Commission of Telephone Utilities.

Channel: A path for communications between two or more utility offices furnished in such a manner as the carrier may elect that may or may not be a single physical facility or route.

Class of Service: A description of telephone service furnished to a subscriber that describes the nature of the service provided. Such description may include the character of the service (residential or business), billing type (flat or usage variable), dialing method, etc.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

1. DEFINITIONS (Cont'd)

Commission: The Kentucky Public Service Commission.

Communication Services: The Company's intrastate toll and local exchange switched telephone services.

Company: South Central Telecom, LLC, the issuer of this tariff.

Competitive Local Exchange Carrier (CLEC): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communications services in an exchange in competition with the incumbent local exchange provider.

Communications Systems: Channels or other facilities that are capable, when not connected to the telecommunications systems, of two-way communications between customer-provided terminal equipment or stations.

Connecting Company: A telephone company operating one or more exchanges and with which telecommunications services are interchanged.

Construction Charge: a separate non-recurring charge made to compensate for the construction of facilities in excess of those contemplated under the rates quoted in the Company's Tariff.

Contract: The arrangement between the customer and Company whereby services and facilities are provided pursuant to the applicable provisions of the Tariff.

1. DEFINITIONS (Cont'd)

Customer or Subscriber: The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Customer-Provided Equipment ("CPE") or Terminal Equipment: Devices, apparatus, accessories, and their associated wiring provided by the customer that are connected pursuant to the terms of this Tariff with the Company's network.

Demarcation Point: The point at which the Company's facilities end and customer owned and / or maintained facilities begin.

Dial Pulse ("DP"): The pulse type employed by rotary dial station sets.

Direct Inward Dial ("DID"): A service attribute that routes incoming calls directly to stations, bypassing a central answering point.

Direct Outward Dial ("DOD): A service attribute that allows individual station users to access and dial outside numbers directly.

Drop Wire: Wires or cables used to connect the circuits of aerial, buried or underground distribution facilities to the point where connection is made with the inside wiring.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service that provides for simultaneous transmission in both directions.

Exchange: A determination established by the telephone utility for the administration of telecommunications service within a specific area to which a rate schedule applies.

Exchange Line: See "Network Access Line".

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

1. DEFINITIONS (Cont'd)

Exchange Service: The general telephone service rendered pursuant to Tariff provisions.

Exchange Service Area: The territory served by an exchange within which local telephone service is furnished at applicable exchange rates.

Extended Area Service: A type of telephone service whereby customers of a given exchange may complete or receive calls without the application of long distance message charges, pursuant to tariff(s).

Facilities: All property, means, and instruments owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

Initial Service Period: The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment.

Installation Charge: A separate, non-recurring charge applied for the provision of service in addition to service connection charges.

Intercepting Service: A service arrangement where a person calling a disconnected or discontinued telephone number is informed of the change.

In Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: March 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Effective Date: April 22, 2001

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

1. DEFINITIONS (Cont'd)

Joint User: A person, firm or corporation that is designated by the Customer as a user of services furnished to the Customer by the Company and to whom a portion of the Charges for the service will be billed under a joint user arrangement as specified herein.

Kentucky Relay Center: The Kentucky Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Link-Up Kentucky: A subsidized assistance program for low-income households that provides a credit to the installation and connection charges for residential service.

Local Calling Area: An area within which telecommunications service is furnished under a specific schedule without long distance charges.

Local Exchange Carrier ("LEC"): Denotes any individual, partnership, association, joint-stock company, trust or corporation engaged in providing switched communication within an exchange.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: March 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Effective Date: April 22, 2001

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

1. DEFINITIONS (Cont'd)

Local Exchange Service: Telecommunications service provided within local exchange service areas in accordance with the tariffs.

Local Message: A completed call between customer locations within the same exchange or local calling area.

Long Distance Message Service: The furnishing of telecommunications between persons in different local service areas for which additional charges, pursuant to tariff, may apply.

Mbps: Megabits, denotes millions of bits per second.

Message: A communication between two stations.

Mileage Charge: A charge applied for the use of all or part of a channel. Mileage charges are applied between specific points, per the tariff, and are measured on an airline measurement, i.e., point-to-point; or on route miles, i.e., the actual length of the circuit.

Minimum Contract Period: The minimum length of time for which a customer is obligated to pay for a service or facilities regardless of whether or not the service is retained by the customer for that minimum length of time.

Miscellaneous Common Carriers: carriers as defined by part 21 of FCC rules that are not engaged in the business of providing either a public landline message telephone or public message telegraph service.

Mobile Telephone Service: A communication service provided by means of radio frequencies through land radiotelephone base stations. Such communications can be between a landline and wireline telephone or between two wireline telephones.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

1. DEFINITIONS (Cont'd)

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches or between telephone switches and PBX/key systems.

PBX Trunk: A network access line that terminates in a PBX switchboard or switching equipment.

Plant: Property necessary to provide service to the public as set forth in various fixed capital accounts of the Uniform System of Accounts in telephone companies.

Premises: The building or buildings together with the surrounding land at which service is provided that is not intersected by public corridor or the property of a farm operated as a single farm regardless of whether the property is intersected by a public corridor.

Private Line Service: Lines and equipment furnished between subscribers for the exchange of communications without the involvement of the company's exchange switching network.

Private Right-of-Way: A facility route granted to the Company over private property.

Rate Centers: Points upon which the airline distance for the determination of message toll telephone rates are based.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: March 22, 2001

Effective Date: April 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

1. DEFINITIONS (Cont'd)

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, that continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use. If the Customer refuses to accept service due to nonconformity of the service to standards agreed upon pursuant to the Service Order and this tariff, the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Connection Charge: A nonrecurring charge applied to the establishment of basic telephone service and the addition of certain subsequent additions to existing service.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Tenant Service: Shared Tenant Service is a shared service arrangement that allows Business Basic Flat Local Exchange Service to be resold subject to regulations specified in this tariff.

Subscriber: Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulation of its tariff.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

1. DEFINITIONS (Cont'd)

Switch: A unit of dial switching equipment that equipment that provides interconnection between lines or trunks.

Tariff: The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Kentucky Public Service Commission.

Telephone Number: A designation assigned to network access lines necessary for placing calls to the telephone or PBX for identification purposes.

Temporary Disconnection: An arrangement whereby service is discontinued or suspended without terminating the contract or removing the telephone equipment.

Temporary Service: For the purpose of distinguishing between permanent and temporary service, temporary service is "any" service provided by the Company, that (1) does not fulfill the requirements of a minimum service contract, (2) would create an unusual expense for the Company caused by the short duration of service.

Termination Charge: A charge that applies for the discontinuance of an item of service or equipment prior to the expiration of the initial service period.

Toll Center: A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

1. DEFINITIONS (Cont'd)

Toll Message: A communication between two stations in different exchanges for a toll charge may apply, pursuant to applicable tariffs.

Toll Rate: Charge prescribed for toll messages.

Toll Service: Toll service is that part of the total telephone service rendered by the Telephone Company that is furnished between patrons in difference local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

Trunk Line: A circuit over which a customer's messages are sent between two central offices or between a central office and a PBX system.

Two-Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used carry inbound calls to a central point for further processing.

Underground Service Connections: A customer drop wire that is run underground in conduit from a pole line or a buried distribution cable or an underground distribution cable.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

SECTION 2 -REGULATIONS

		Sheet No.
2.1	Application of Tariff	2
2.2	Availability of Equipment or Facilities	4
2.3	Undertaking of the Company	5
	2.3.1 General	6
	2.3.2 Liability of the Company	6
	2.3.3 Provision of Equipment and Facilities	10
	2.3.4 Equipment in Explosive Atmosphere	11
2.4	Obligations of the Customer	12
	2.4.1 Responsibilities of the Customer	12
	2.4.2 Claims	13
	2.4.3 Unlawful Purpose	16
	2.4.4 Unauthorized Attachments or Connections	16
	2.4.5 Transmission Interference	18
	2.4.6 Assignment or Transfer by Customer	18
	2.4.7 Payment for Service	18
	2.4.8 Taxes	18
	2.4.9 Broadcast of Recordings of Telephone Conversations	18
	2.4.10 Recorded Public Announcements	18
2.5	Establishment and Furnishing of Service	20
	2.5.1 Application for Service	20
	2.5.2 Application of Residential Rates	23
	2.5.3 Application of Business Rates	24
	2.5.4 Cancellation of Application for Service	25
	2.5.5 Subscriber Billing	26
	2.5.6 Resolution of Disputes	28
	2.5.7 Termination of Service by the Company	29
	2.5.8 Termination of Service at the Subscriber's Request	32
	2.5.9 Suspension of Business or Residence Service	33
	2.5.10 Transfer of Service Between Subscribers	34
	2.5.11 Floor Space, Electric Power and Operating at the Subscriber's Premises	35
	2.5.12 Equipment Facilities – Provision and Ownership	36

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

SECTION 2 -REGULATIONS (Cont'd)

		Sheet No.
2.5	Establishment and Furnishing of Service (Cont'd)	
	2.5.13 Maintenance and Repairs	38
	2.5.14 Company Facilities at Hazardous or Inaccessible Locations	39
	2.5.15 Work Performed Outside Regular Working Hours	39
2.6	Payment Arrangement and Credit Allowances	42
	2.6.1 Establishment of Credit	42
	2.6.2 Advanced Payments	42
	2.6.3 Deposits	43
	2.6.4 Discontinuance of Service for Failure to Maintain Credit	45
	2.6.5 Restoration Charge	45
	2.6.6 Allowances for Interruptions in Service	46
	2.6.7 Limitations on Allowances	47
2.7	Enhanced 911 Emergency Telephone Service (E911)	48
	2.7.1 Notification and Waiver Procedure	48
2.8	Kentucky Lifeline Surcharge	49
2.9	Kentucky Telecommunications Relay Service for Hearing-Impaired or Speech-Impaired Persons in Kentucky	50
	2.9.1 Regulations	50
	2.9.2 Surcharge Rate	51
2.10	Special Promotions	52

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

2. REGULATIONS

2.1 Application of Tariff

The General Rules and Regulations contained in this Section apply to the service and facilities provided by the Company in the Commonwealth of Kentucky. These General Rules and Regulations are in addition to those contained in the Switched and Special Access Service Tariff, Long Distance Message Telecommunications Service Tariff, The Wide Area Telecommunications Tariff and the Private Line Services and Channels Tariff that the Company may either issue or concur in.

The regulations covering the connection of equipment, accessories or facilities provided and maintained by the customer are contained in other sections of this tariff.

1. In the event of a conflict between any rate, rule, regulation or provision contained in this tariff and any rate, rule, regulation or provision contained in the tariffs of Companies' in which the Company concurs, the rate, rule, regulation or provision contained in this tariff shall prevail.

2. This Tariff cancels and supersedes all other tariffs of the Company issued and effective prior to the effective date shown on the individual sheets of this tariff.

3. Should there be any conflict between this Tariff and the General Rules and Regulations of the Public Service Commission of Kentucky (the Commission), the Commission's rules shall apply unless otherwise established by the courts.

4. When service and facilities are provided in part by the Company and in part by other connecting companies, the regulations of the Company apply to the portion of the service or facilities furnished by the Company.

5. Failure on the part of the customer to observe these General Rules and Regulations after due notice of such failure, gives the Company the right to discontinue service to that customer.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.2 Availability of Equipment or Facilities

1. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required of the sole discretion of the Company.

2. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

3. The economical operation of the telephone business, for the benefit of the all customers of the Company and to the business itself may require changes in the wire center and base rate area boundaries. The rates for service furnished to customers affected when such changes take place will be recalculated based on the application of the approved tariff methods of applying charges and the customer will be informed of any increase or decrease in rates at the time of the change.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company

2.3.1 General

1. The Company undertakes to furnish communications service pursuant to the terms of this Tariff in connection with one-way and /or two-way information transmission between points within the Commonwealth of Kentucky.

2. The Company will not transmit messages, but offers the use of its facilities, when available, and will not be liable for errors in the transmission or for failure to establish connections.

3. Where the Company transmits messages through the Kentucky Relay Center, the Company shall not be liable for errors in translating, transmitting, receiving, or delivering messages by telephone, TDD or any other instrumentality over the facilities of the Company, connecting utilities or through the Kentucky Relay Center, in the absence of gross negligence or willful misconduct.

4. Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this Tariff only for the services and facilities provided hereunder. The Company assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

Issue Date: March 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Effective Date: April 22, 2001
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.2 Liability of the Company

1. The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.2 Liability of the Company (Cont'd.)

3. The Company shall not be liable for any act or omission of any entity furnishing to the Company nor to the Company's customer facilities or equipment used for or with the services the Company offers.

4. The Company shall not be liable for any damages or losses due to the fault or negligence of the customer or due to the failure or malfunction of customer-provided equipment or facilities.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.2 Liability of the Company (Cont'd.)

5. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

6. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than sixty days after the alleged delinquency occurred.

7. The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment, installation or removal of instruments, apparatus and associated wiring furnished by the Company when defacement or damage is not the result of negligence of employees of the Company.

8. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.3 Provision of Equipment and Facilities

1. The Company shall use reasonable efforts to make available services to a customer on or before a particular date, subject to the provisions of and compliance by the customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any customer.

2. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the customer. The customer may not, nor may the customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

3. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the customer.

4. Equipment and facilities furnished by the Company are the property of the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.3 Provision of Equipment and Facilities (Cont'd.)

5. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

(a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission or

(b) the reception of signals by Customer-provided equipment.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

2. REGULATIONS (Cont'd)

2.3 Undertaking of the Company (Cont'd)

2.3.4 Equipment in Explosive Atmosphere

1. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claims to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

2. The Company may require each subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

3. The subscriber shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company injury or damage to Company employees or property might result from installation or maintenance by the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer

2.4.1 Responsibilities of the Customer

The Customer shall be responsible for:

1. The payment of all applicable charges pursuant to this tariff, regardless of whether such charges are associated with the customer's own usage or that of users authorized by the customer. For purposes of this tariff, authorization includes any user with access to the premises housing the customer's service.

2. Reimbursing the Company for damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.1 Responsibilities of the Customer (Cont'd)

3. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the customer from the cable building entrance or property line to the location of the equipment space described in 2.5.10. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the customer. The Company may require the customer to demonstrate its compliance with this section prior to accepting an order for service;

4. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

Issue Date: March 22, 2001

Effective Date: April 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.1 Responsibilities of the Customer (Cont'd)

4. (Cont'd)

and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work; complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any customer premises or the rights-of-way for which customer is responsible under Section 2.5.10; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

5. Not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and

6. Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance will be made for the period during which service is interrupted for such purposes.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.2 Claims

With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

1. Any loss, destruction or damage to the property of the Company or an third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

2. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.3 Unlawful Purpose

The customer will not use any service the Company offers for any unlawful purpose or for any use that the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.4.4 Attachments or Connections

1. The customer will not permit equipment, accessories, apparatus, circuit or device to be attached to or connected with the Company's facilities except as provided in this Tariff.

2. In case any unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same, to suspend service during the continuance of the unauthorized attachment or connection or to disconnect service. The customer shall be responsible for the cost of correcting any impairment of service caused by the use if such attachments or connections and shall be billed for each service call made to premises because of such attachments or connections.

3. Where a maintenance or repair visit is made to the subscriber's premises and the difficulty or trouble report results from the use of unauthorized attachments or connections, the "Maintenance of Service Charge" as specified in Section 3 of the Tariff shall be applied.

2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.4 Attachments or Connections (Cont'd)

4. Customer-provided terminal equipment may be used and customer-provided communications systems may be connected with the facilities furnished by the Company for telecommunications services as provided in Section 8 of this Tariff.

5. Accessories which aid a subscriber in the use of facilities of the Company in the service for which they are furnished under this Tariff are permissible provided that the use of any accessory does not endanger the safety of Company employees or the public; damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the company; or interfere with the proper functioning of such equipment or facilities.

2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.5 Transmission Interference

The customer, upon notification from the Company, will immediately shut down its transmission of signals if said transmission is causing interference to others.

2.4.6 Assignment or Transfer by Customer

The customer or other authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit the Customer to transfer the customer's existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this Tariff will apply.

2.4.7 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all users authorized by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

2.4.8 Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) (excluding taxes on Company's net income) imposed on or based upon the provision, sale or use of Network Services.

2. REGULATIONS (Cont'd)

2.4 Obligations of the Customer (Cont'd)

2.4.9 Broadcast of Recordings of Telephone Conversations

The customer may broadcast a recording of a telephone conversation provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with subscriber-provided voice recording equipment as specified in this Tariff, and pursuant to applicable law.

2.4.10 Recorded Public Announcements

Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, or miscellaneous devices for recorded public announcements are subject to the following conditions:

a. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.

b. Private telephone numbers will not be furnished for use with recorded public announcements.

c. Failure to comply with the provisions of this Tariff shall be cause of termination of service.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service

2.5.1 Application for Service

1. Upon request of an application for service, the Company will give its customer or prospective customer information necessary for the customer to secure safe, efficient and continuous service.

2. Application for service, or requests from the customer for additional service or changes in the grade or class of service become contracts when received by the Company and are subject to the minimum contract term of one month unless specified otherwise.

3. The Company reserves the right to require application for service to be made in writing in a format determined by the Company.

4. Applicants may be required to pay in advance; at the time application is made installation/service establishment charges, service charges, any other nonrecurring charges, and a deposit if required.

5. Generally, installation of an applicant's basic telephone service, not involving a line extension, will be completed within five (5) working days unless a different date is mutually agreed to between the applicant and the Company or otherwise specified in the Tariff.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.1 Application for Service (Cont'd)

6. The Company may decline to serve an applicant until such applicant has complied with the state and municipal regulations and the Company-approved General Rules and Regulations on file with the Commission governing the service applied for or for the following reasons:

   a. The applicant's installation or equipment is known to be inadequate, hazardous or of such character that satisfactory service cannot be provided.

   b. The applicant is indebted to any Company for the same kind of service as that applied for;

   c. The applicant refuses to make a deposit if required under these rules.

   d. The applicant refuses or neglects to provide reasonable access to the premises for installation operation, maintenance, or removal of Company property.

7. In the event that the Company refuses to serve an applicant under the provisions of these rules, the Company must inform the applicant of the basis of its refusal and that the applicant may file a complaint with the Commission.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.1 Application for Service (Cont'd)

8. The Company shall not refuse service to a present customer or applicant because of:

a. delinquency in payment for service by a previous occupant of the premises to be served;

b. failure to pay for merchandise, or charges for non-utility service purchased from the Company;

c. failure to pay a bill to correct previous under billing due to misapplication of rates more than six months prior to the date of application;

d. violation of the Company's rules pertaining to operation of nonstandard equipment or unauthorized attachments which interfere with the service of others, or with other services such as communication services, unless the customer has first been notified and been afforded a reasonable opportunity to comply with said rules; and/or

e. failure to pay a bill of another customer as guarantor thereof, unless the guarantee was made in writing to the Company as a condition precedent to service.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service

2.5.2 Application of Residential Rates

Any customer requesting service must indicate the service classification. Service is classified as either residential or business service. Classification is reflected in rates charged in Section 5 in this Tariff. Residential rates apply to service furnished:

a. In private homes or apartments (including all parts of the customer's domestic establishment) for domestic use and not for substantial occupational use.

b. For service provided to individual members of the clergy at a church when business service is already established at the church and the purpose for the residential service is for personal use.

c. In college fraternity or sorority houses, convents and monasteries for domestic, rather than occupational use.

d. To the residential portion of a location used for both residential and business purposes, where the use of the service is for domestic purposes and where the business use is occasional.

e. To a volunteer fire department or other entity eligible for aid under KRS 95A.262.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.3 Application of Business Rates

Any customer requesting service must indicate the service classification. Service is classified as either residential or business service. Classification is reflected in rates charged in Section 5 in this Tariff. Business rates apply to service furnished:

a. In a residential location if the listing indicates a business or profession, unless otherwise provided in this Tariff;

b. In office buildings, stores, factories and all other places of a business nature;

c. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; in churches except when applied per Section 2.5.2.

d. At any location when the listing, public advertising, web site or display of a business sign indicates a business, profession or office unless otherwise provided in this Tariff;

e. At any location where the substantial use of the service is occupational, rather than domestic.

f. At any location where the service includes an extension that is at a location where business rates apply.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.4 Cancellation of Application for Service

1. Applications for service cannot be canceled without the Company's agreement. When a Customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service commenced (all discounted to present value at six percent).

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.5 Subscriber Billing

1. The subscriber is responsible for the payment of all charges in conjunction with the service furnished to the subscriber including, but not limited to, toll charges that have been accepted at the subscriber's location.

2. Monthly recurring charges are billed in advance and usage-based charges are billed in arrears.

3. Special billing arrangements may be established for services provided to Government agencies.

4. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.

5. For billing purposes each month is presumed to have 30 days.

6. Retroactive billing adjustments will not be made for a period exceeding three years, unless sufficient proof is available to support an adjustment for a period exceeding three years.

7. A sample subscriber invoice is included as Attachment A of this Tariff.

8. Billing of the Customer by the Company will begin on the Service Commencement Date. The Commencement Date is the first day following the date on which the Company notifies the Customer that the service or facility is available for use.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.5 Subscriber Billing (Cont'd)

9. The Service Commencement Date may be postponed by mutual agreement of the parties or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

10. If service is disconnected by the Company in accordance with section 2.5.7 following and later restored, restoration of service will be subject to all applicable installation charges.

11. A late payment charge of 1.0 percent applies to each customer's bill for any undisputed amount from a previous month's bill when that amount has not been paid in full prior to the due date shown on the bill. The late payment percentage is applied to all new charges on a customer's previous month's bill that were not paid prior to the next billing date. State agencies subject to KRS 45.454 shall be assessed late payment charges in accordance with that statute. The late payment charge will not apply to unpaid late payment charges.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.5 Subscriber Billing (Cont'd)

12. Existing subscribers with overdue bill balances that are unable to pay all charges in full may be allowed to retain their local service if they elect to have a full toll restriction placed on their service and make monthly payment arrangements with the company. Minimum repayment is $20 per month or twelve months, whichever is less. Subscribers requesting such restriction will receive the full toll restriction service at no charge until all past due amounts are paid in full. Failure by the subscriber to provide timely payment of all new charges and balance payment arrangements are subject to service suspension for nonpayment pursuant to the terms of this Tariff.

Late payment charges described in paragraph (6) of this section 2.5.5.11 will not be applied on past due payment balances while payment arrangements are met. Late payment charges will apply on unpaid new service charges not paid in full prior to the due date on the customer's bill.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.6 Resolution of Disputes

Upon receiving a complaint from a customer at the Company's office, either by telephone, in writing or in person, the Company will make a prompt and complete investigation and advise the complainant of its findings.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.7 Termination of Service by the Company

1. A violation of any of the regulations contained in this Tariff on the part of the subscriber may be regarded as sufficient cause for termination of the subscriber's service.

2. The Company may with or without notice either suspend or terminate the subscriber's service without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises under the following:

   a. Abandonment of the Service

   b. Failure of a subscriber to make suitable deposit as required by this Tariff.

   c. Impersonation of another with fraudulent intent.

   d. Use of service in such a way as to impair or interfere with the service of other subscribers such improper use includes, but is not limited to, the use of telephone service by a subscriber or with his permission in connections with a plan or attempt to secure a large volume of telephone calls, to be directed so such subscriber at or about the same time which may result in preventing obstructing, or delaying the telephone service of others.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.7 Termination of Service by the Company (Cont'd)

2. (Cont'd)

e. Abuse or fraudulent use of service; such abuse or fraudulent use includes:

1) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for the service;

2) The obtaining, or attempting to obtain, or assisting another to obtain long distance messages telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through an other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;

3) The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten or torment another;

4) The use of profane of obscene language;

5) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

6) Any other violation of the Company's regulations.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.7 Termination of Service by the Company (Cont'd)

3. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuse to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

4. The Company may terminate the service and remove its equipment for non-payment of any sum due for exchange, long distance, or other services with notice as follows:

   a. Written notice shall be sent to the customer no less than 10 days prior to the termination date.
   b. Disconnection shall not occur on the day preceding a Saturday, Sunday and legal holidays.

5. When the Company terminates service to a subscriber due to a violation of its regulations by the subscriber, the regulations stipulated below for termination of service at the subscriber's request apply.

6. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.8 Termination of Service at the Subscriber's Request

1. Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due for the period service has been rendered plus any unexpired portion of an initial service period or application termination charges, or both.

2. In the case of directory listings where the listing has appeared in the directory charges apply through the end of the directory period. In the following cases, however, charges will be continued only to the date of termination of the extra listing, subject, however, to a minimum charge of one month.

   a. The contract for the main service is terminated.
   b. The listed party becomes a subscriber to some class of exchange service.
   c. The listed party moves to a new location.
   d. The listed party dies.

3. Contracts for periods of longer than one months for services requiring line extension may be terminated upon payment of all charges that would accrue to the end of the contract period; or, the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.9 Suspension of Business or Residence Service

1. Upon request, a subscriber to business or residence service may arrange for the temporary suspension of such service unless otherwise specified in other sections of this Tariff. Suspension of service is available on the subscriber's complete service or on such portion thereof as can be suspended.

2. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.

3. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the subscriber, inward calls to a party at which service is suspended may be referred to the call number of another party in the same or a distant exchange by subscribing to Remote Call Forward Service.

4. The charge for the total suspension period may be collected in advance.

5. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.

6. In connection with service at a concession rate, the charge for service during the period of suspension is 50 percent of the rate regularly charged for service without concession, except in the case the concession is 50 percent or more, then the charge during the period of suspension is the rate regularly charged for the concession service.

7. The charge for Network Access Service during the period of suspension is 50 percent of the rate regularly charged, except as specified in 2.5.9 (1) preceding.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.10 Transfer of Service Between Subscribers

Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, provided there is not lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for under the following condition:

1. If the new subscriber, fully understanding the regulations governing the service and the status of the account and willingly assumes all obligation there under, then future bills will be rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.

2. Under transfer of service the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgment of the Company there exists no relationship, business or otherwise, between the old and new subscriber, and when in the judgment of the Company a change in the telephone number is not required.

3. When a relationship exists, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when in the judgment of the Company a change in the telephone number is not required.

4. Service order Charges as specified in Section 3 apply for all transfers of service unless otherwise noted.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.11 Floor Space, Electric Power and Operating at the Subscriber's Premises

1. The subscriber is responsible for the provision and maintenance at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber.

2. Except as may be specified elsewhere in this tariff, all operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.12 Equipment and Facilities – Provision and Ownership

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. This subscriber may be required to provide suitable housing or other protective measure where equipment is to be installed in location exposed to weather or other hazards. The Subscriber will furnish commercial power on his premises in suitable outlets when required.

2. Except as provided by the FCC, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the company; whether physically, by induction, acoustically or otherwise; except as provided in this Tariff or otherwise authorized in writing by the Company or authorized by FCC regulation. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service. Subscribers connecting customer owned terminal equipment, must notify the company and supply FCC administration number.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.12 Equipment and Facilities – Provision and Ownership (Cont'd)

3. The provisions of the preceding shall not be construed or applied to bar subscriber from using devices which service his convenience in this use of the facilities of the Company provided any such device so used does not:

   a. Endanger the safety of Company employees or the public;

   b. Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;

   c. Interfere with the proper functioning of such equipment or facilities;

   d. Impair the operation of the communication system;

   e. Otherwise injure the public in its use of the Company's services.

4. Devices provided by the subscriber to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the subscriber by the Company provided that:

   a. Such device does not involve direct electrical connection to the equipment of the Company, any change in or alteration of such equipment;

   b. Such device does not interfere with its proper functioning or damage it in any way.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.12 Equipment and Facilities – Provision and Ownership (Cont'd)

5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, that are not used for resale, provided primarily to communicate with point located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Company, may be connected with Private Branch Exchange instrument, or private line facilities furnished by the Company subject to the conditions stated in this Tariff.

2.5.13 Maintenance and Repairs

1. All ordinary expenses of maintenance and repairs of regulated facilities, unless otherwise specified in this Tariff, are borne by the Company on Company provided leased equipment.
2. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due to ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original conditions.

2.5.14 Company Facilities at Hazardous or Inaccessible Locations

1. Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.14 Company Facilities at Hazardous or Inaccessible Locations (cont'd)

2. Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company.
3. All customer-provided equipment and facilities must be constructed and maintained in a manner satisfactory to the Company and must be in compliance with all the regulations set out in this Tariff for the connection of customer-provided terminal equipment and communications systems. Failure of the customer to comply with these regulations will result in the disconnection of the service.

2.5.15 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

2. REGULATIONS (Cont'd)

2.5 Establishment and Furnishing of Service (Cont'd)

2.5.16 Access to Subscriber Premise for Inspections

The company reserves the right to access of the subscriber's premise and property to either inspect it facilities when the Company suspects that the subscriber is not using his/her facilities as prescribed by this Tariff.

Should the subscriber refuse the Company its right to access after the Company has made reasonable efforts to arrange for a convenient time with the subscriber, the Company can at its sole option, disconnect the service of the subscriber.

There upon, the subscriber permits the Company to make its inspection after disconnection of service, and the facilities are found to be in conformance with the rules and regulations of this Tariff, the subscriber's service will be immediately reconnected.

2.5.17 Telephone Numbers

1. The subscriber has no property rights to the telephone number or any right to continuance of service through any particular central office.
2. The Company reserves the right to change the subscribers' telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances

2.6.1 Establishment of Credit

1. In accordance with Kentucky Public Service Commission rules, the Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a difference address, until arrangements have been made to liquidate such previous indebtedness to the Company.

2. In order to insure the payment of all charges due for its service, the Company may require a subscriber to establish and maintain his credit in one of the following ways:

   a. By furnishing reference suitable to the Company;

   b. By providing a suitable guarantee in writing, in form prescribed by the Company;

   c. By means of cash deposit;

   d. By having been a satisfactory subscriber of the Company.

2.6.2 Advanced Payments

1. At the time an application for service is made, an applicant may be required to pay an amount equal to at least one month's service and /or installation charge as applicable, and any applicable taxes or franchise fees in addition to any special construction and installation charges that may also apply.

2. The amount of the advance payment is credited to the subscriber's account on the first bill rendered.

3. Federal, state or Municipal governmental agencies may not be required to make advance payments.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.3 Deposits

1. Any applicant who is unable to establish a satisfactory credit standing with the Company or any subscriber whose credit standing has become impaired may be required to deposit a sum up to an amount equal to either the charge for two months local service or the charge for estimated toll messages during a similar period, or both.

2. Any deposit made may be held during the continuance of service as a security for the payment of any and all amounts accrued for the service.

3. Service may be refused or discontinued for failure to pay the requested deposit.

4. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payment and the prompt payment of bills on presentation or constitutes a waiver or modification or the regular practices of the company providing for the discontinuance of service for nonpayment of any sum due the company.

2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.3 Deposits (Cont'd)

5. Interest will be paid on all sums held on deposit at the rate of 6 percent annually. The interest will be applied as a credit to the customer's bill or will be paid to the customer on an annual basis. If the deposit is refunded or credited to the customer's bill prior to the deposit anniversary date, interest will be paid or credited to the customer's bill on a pro-rated basis.

6. If interest is not credited to the customer's bill or paid to the customer annually, interest will be computed by a method that will result in an amount no less than that obtained by using a middle course method between simple and compound interest in compliance with Commission Order dated 10/31/89 in Case No. 89-057. Interest on deposits computed in this manner will accrue until credited to the customer's bill or paid to the customer.

2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.4 Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, within 10 days after the company has served or mailed notice requiring the subscriber to do so, except in extreme cases.

2.6.5 Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, a restoration charge equal to the Company's tariffed charges will be made and collected by the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.6 Allowances for Interruptions in Service

1. Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth in this section for the part of the service that the interruption affects.

2. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

3. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired but not interrupted.

4. For calculating credit allowances, every month is considered to have 30 days.

5. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

6. A daily credit allowance will be given upon request from the Customer for interruptions in excess of 24 hours from the time it is reported to the Company to time service is operative.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

2.6 Payment Arrangement and Credit Allowances (Cont'd)

2.6.7 Limitations on Allowances

No credit allowance will be made for:

1. Interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;

2. Interruptions due to the negligence of any person other than the Company, including but not limited to the Customer (or other common carriers connected to the Company's facilities;

3. Interruptions due to the failure or malfunction of non-Company equipment;

4. Interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

5. Interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

6. Interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and

7. Interruption of service due to circumstances or causes beyond the control of Company.
8. Interruptions of service less than 24 hours.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

2. REGULATIONS (Cont'd)

2.7 Enhanced 911 Emergency Telephone Service (E911)

2.7.1 Notification and Waiver Procedure

For subscribers with Non Published or Unlisted Numbers:

1. Customers requesting non-published or unlisted service after June 29, 1990 shall be advised at the time of the request that it is possible that the listing will be released to a 911 provider.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issue Date: March 22, 2001

Effective Date: April 22, 2001

APR 22 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephen D. Rue
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

2. REGULATIONS (Cont'd)

2.8 Kentucky Lifeline Surcharge

On November 16, 1998 (PSC Case 360) the Kentucky Public Service Commission found that a surcharge per month per access line on all ILEC, CLEC and wireless bills should be applied. The surcharge is effective January 1, 1999 and is identified on the monthly bill as "Kentucky Lifeline Surcharge" **(T)**

Surcharge per access per month $0.08 **(I)**

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
7/1/2004
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By _____
Executive Director

2. REGULATIONS (Cont'd)

2.9 Kentucky Telecommunications Relay Service for Hearing-Impaired or Speech-Impaired Persons in Kentucky

(T)

Pursuant to KPSC Administrative Case No. 333 and 372, a monthly surcharge shall be imposed on all local exchange access lines to fund the Kentucky Telecommunications Relay Service. This service provides telephone communications between deaf and hearing / speech-impaired customers who use telecommunications devices for the deaf and customers who use standard voice telephones.

2.9.1 Regulations

1. Recovery of state costs associated with the Telephone Relay Service ("TRS") and Telecommunications Access Program ("TAP") is based on a fixed monthly charge per access line.

2. For purposes of application of the surcharge, access lines are defined as facilities that provide access to and from the telecommunications network for toll service and for local calling. WATS, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Services, Mobile, Other Common Carriers, and Company Official Accounts are excluded from this category.

3. The monthly surcharge will appear in customer invoices labeled "TRS/TAP Surcharge."

2.9.2 Surcharge Amount
Per access line

	Monthly Recurring Charge	
	Through June 30, 2008	After June 30, 2008
TRS	$0.07 **(R)**	$0.07 **(R)**
TAP	$0.02 **(I)**	$0.01
TRS / TAP Surcharge	$0.09 **(R)**	$0.08 **(R)**

(T)

Issue Date: June 9, 2006

Effective Date: July 1, 2006

Issued By: Forrest Wilson
Forrest Wilson, CEO
Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
7/1/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By _____
Executive Director

2. REGULATIONS (Cont'd)

(D)

(D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
7/1/2006
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By _____
Executive Director

2. REGULATIONS (Cont'd)

2.10 Special Promotions (Cont'd)

The Company may offer approved special promotions of new or existing services upon thirty (30) days notice to the Commission. These promotions are a temporary waiver of certain recurring, nonrecurring and/or usage charges or a one-time credit to a customer's account. Promotions will be offered on a non-discriminatory basis to all customers meeting the eligibility requirements for the promotion offered. Eligibility requirements may include class of service, serving area or other such determinations by the Company. Promotion notification will include terms and conditions and the time period in which the promotion is in effect.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

2. REGULATIONS (Cont'd)

(N)

2.11 TelCheck

2.11.1 Regulations

TelCheck service allows the Company, with authorization from the subscriber, to automatically initiate automated payment of Company invoices through the financial institution named by the subscriber on the authorization form provided at enrollment to the service. TelCheck enrollment allows for payment of the full amount due on bills rendered to the subscriber by the Company, including charges that the Company bills on behalf of other companies that are reflected in the subscriber's monthly billing statement.

By enrolling in TelCheck service, the subscriber authorizes its named financial institution to accept these debit entries as valid debit activities under the subscriber's account.

The Company reserves the right to terminate participation in this payment plan for reversals of payments or other abuse of this payment option in addition to other actions that may be described elsewhere in this tariff.

Subscribers to the plan will receive a TelCheck discount the first effective bill cycle following enrollment in the plan and each bill cycle thereafter in which the previous months payment was credited with a TelCheck payment. One TelCheck discount applies per billed account.

2.11.2 Rates

TelCheck		Monthly Credit
	Residential	$1.00
	Business	$1.00

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
04/21/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By
Executive Director

SECTION 3 - SERVICE CHARGES

		Sheet No.
3.1	Categories of Service Charges	2
3.1.1	Line Assignment Charge	2
3.1.2	Line Connection (Equipment) Charge	2
3.1.3	Line Connection (Premise) Charge	2
3.1.4	Premises Visit Charge	2
3.1.5	Service Order Charge	2
3.1.6	Restoral Service Charge	2
3.1.7	Maintenance of Service Charge	3
3.1.8	Returned Check Charge	3
3.1.9	Mobile Connection Charge	3
3.2	Application of Charges	3
3.2.1	General	3
3.2.2	Line Connection Charge	5
3.2.3	Premise Visit Charge	6
3.2.4	Service Order Charge	7
3.2.5	Maintenance of Service Charge	8
3.3	Schedule of Charges	9
3.4	Link-Up Kentucky	10
3.4.1	General	10
3.4.2	Regulations	10
3.4.3	Eligibility	11
3.4.4	Certification	11
3.4.5	Rates and Charges	12

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issue Date: March 22, 2001

Effective Date: April 22, 2001

APR 22 2001

Issued By:
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

3. SERVICE CHARGES

Service Charges are in addition to all other rates and charges that may be applicable for services provided by the Company. Service Charges apply in addition to installation and construction charges incurred because of unusual costs encountered in the provision of service.

3.1 Categories of Service Charges

The work functions required to establish, add to, move or change telephone service for a business or residence class of service customer are classified by type of service charge as follows:

3.1.1 Line Assignment Charge – a charge for work or programming establishing or changing the assignment of line switch equipment, cable pairs, or equivalent equipment for services.

3.1.2 Line Connection (Equipment) Charge – a charge for work or programming establishing the necessary connections for line switching equipment, cable pairs or equivalent equipment.

3.1.3 Line Connection (Premise) Charge – a charge for work to install service wire (drop) and/or Network Interface/Protector from Company distribution facilities to the customer premise.

3.1.4 Premises Visit Charge - applies when a Company employee makes a field trip (including but not limited to the customer's premises) to perform requested work by the customer, other than disconnect work.

3.1.5 Service Order Charge - a charge for work performed in connection with receiving, recording, and processing a customer request for service to be performed or provided at the same time, on the same account and on the same premises. One Service Order Charge is applicable per access line or channel.

3.1.6 Restoral Service Charge – a charge for work performed to reconnect service following temporary disconnect, either at customer's request or disconnect for non-payment (DNP).

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

3. SERVICE CHARGES (Cont'd)

3.1 Categories of Service Charges (Cont'd)

3.1.7 Maintenance of Service Charge – a charge for dispatching a technician to a customer premise for maintenance of service in which the reported trouble is isolated to customer-owned equipment or facilities. Requests for repair of customer owned equipment or facilities may be completed by the Company at the request of the customer on a time and materials basis.

3.1.8 Returned Check Charge - a charge made to the customer for each returned check or moneys not honored by a bank or depository.

3.1.9 Mobile Connection Charge – a charge because of the temporary nature or additional costs involved in a mobile home "type" structures.

3.2 Application of Charges

3.2.1 General

1. Charges specified in this Section do not apply to services furnished under the concurrence provisions of this tariff. These services may include, but are not limited to, WATS access lines and access line extensions, and all private line services and channels and access services provided. Nonrecurring charges for these services are stated as exceptions or additions to concurring provisions of this Tariff.

2. Changes in the locations of existing services to different premises, or to additional points of termination or to points outside the customer's premises are considered new installations for purposes of this tariff.

3. Payment of service charges at the time of application for service may be required.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

3.2.1 General (Cont'd)

4. Additional installation charges indicated elsewhere in this Tariff may be required.

5. The service charges described in this tariff are not applicable for:

a. Normal maintenance and repair of the Company's equipment and service.

b. Connection of telephone sets or other terminal equipment by the customer when no line connection or central office access work is required.

c. Changing directory address listing or billing address.

d. Changing the primary listing of a residential customer to the name of the remaining spouse in the event of death or divorce of the spouse currently listed.

e. Conversion of existing service to Lifeline.

f. The establishment of new service at same location or temporary service at another location when the original premises is made uninhabitable due to a disaster such as fire, tornado, etc.

g. Changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.

3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

3.2.2 Line Connection (Equipment) Charge

1. The Line Connection (Equipment) Charge is applicable for work performed by the Company in the central office. The Line Connection (Equipment) Charge will apply for:

   a. Connection or reconnection of local exchange access lines, local private lines, and off premise access lines.

   b. The connection of each line between the appropriate general distribution cable terminals serving different premises in the same building or serving different buildings on the customers same premises.

   c. A move when the telephone service at the new location is established prior to disconnection at the old location, or discontinued at the old location prior to establishment at the new location.

2. When two or more segments of a local private line or off premise access line are bridged in the central office, one Line Connection (Equipment) Charge will apply for each line.

3. The Line Connection (Equipment) Charge does not apply when service and facilities are assumed prior to discontinuance of service and without lapse in service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

3.2.3 Premise Visit Charge

Premise Visit charges will apply as follows:

1. When a request by a customer for new service requires a dispatch of a technician to the customer premises to complete the necessary installation request.

2. One Premise Visit charges applies per visit.

3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges

3.2.4 Service Order Charge

A Service Order charge applies per line or account per order under the following conditions:

1. For requests to establish an account for initial connection of service. An account is each service for which a separate access line is established;

2. For connection of additional local exchange access lines, private lines, or off premise access lines to an established service;

3. For restoration of service disconnected for nonpayment (DNP). Disconnected service will be restored upon payment of charges due.

4. For subsequent requests for service, number change, restoration of service at customer's request and change in class of service;

5. For additional service ordered after an initial service order has been issued and the additional service request cannot be included on the initial pending service order, including the addition of calling features;

6. For additions, moves and changes of lines in the same building or in different buildings on the same premises;

3. SERVICE CHARGES (Cont'd)

3.2 Application of Charges (Cont'd)

3.2.6 Maintenance of Service Charge

1. A Maintenance of Service Charge applies per dispatch requested by the Customer for trouble isolated to customer owned and maintained equipment or facilities.

2. The Company will credit this charge if requested by customer if the same problem occurs within 30 days of the initial report and the same trouble is then found to be caused at that time by Company owned and maintained equipment or facilities.

3. SERVICE CHARGES (Cont'd)

3.3 Schedule of Charges (1) (2) (3)

		Rate	
		Residence	Business
1.	Line Assignment Charge	$2.25	$2.25
2.	Line Connection (Equip.) Charge	$3.25	$3.25
3.	Line Connection (Premise) Charge	$6.60	$6.60
4.	Premises Visit Charge	$13.40	$13.40
5.	Service Order Charge	$5.50	$5.50
6.	Restoral Service Charge	$22.00	$22.00
7.	Maintenance of Service Charge	$18.90	$18.90
8.	Returned Check Charge	$10.00	$10.00
9.	Mobile Connection Charge	$15.00	$15.00

(1) The Company performs work only during normal working hours from 7:00 a.m. to 4:00 p.m., Monday through Friday, excluding holidays. All work performed during other than normal hours at the customer's request may be provided at the sole discretion of the Company at rates based on time and material costs.

(2) Where the service requested requires more than one of the multi-element charges described in this tariff, the total charge is the sum of the separate charges required for each function except as otherwise provided. All line connection work requested at the same time for service on one premises will be covered by one service order charge and one Premises Visit Charge.

(3) Service charges may be required to be paid at the time of application for service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

3. SERVICE CHARGES (Cont'd)

3.4 Link-Up Kentucky

3.4.1 General

1. Link-Up is a program designed to increase the availability or telecommunications services to low income subscribers (by providing a credit to the non-recurring installation and service charges to qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, in compliance with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.

2. Link-Up is supported by the federal universal service mechanism.

3. A federal credit amount of fifty percent (50%) of the non-recurring charges for connection or service, up to a maximum of $30.00, is available to be passed through to the subscriber.

3.4.2 Regulations

1. Customers eligible under Link-Up are also eligible for monthly recurring assistance under the Lifeline Program.

2. Link-Up connection assistance is available per household and is applicable to the primary residential connection only.

3. The Link-Up credit is available each time the customer installs or relocated the primary residential service.

4. To receive the credit, proof of eligibility must be provided prior to installation of services.

3. SERVICE CHARGES (Cont'd)

3.4 Link-Up Kentucky (Cont'd)

3.4.2 Regulations (Cont'd)

5. The total tariff charges for connecting service, including service and other installation charges, are considered in the credit calculation.

6. Link-Up is not available for resale.

3.4.3 Eligibility

1. To be eligible for a Link-Up credit, the named subscriber must be a current recipient of any one of the following low-income assistance programs:

   a. Supplemental Security Income (SSI)
   b. Food Stamps
   c. Medicaid
   d. Federal public housing/Section 8
   e. Low Income Home Energy Assistance Program (LIHEAP)

2. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

3.4.4 Certification

1. Proof of eligibility in any of the qualifying low-income programs should be provided to the company at the time of application for service. The Link-Up credit will not be established until the Company has received proof of eligibility. If the customer requests installation without proof of eligibility, the requested service will be provided without the Link-Up credit.

2. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Link-Up plan.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
APR 22 2001
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephen O. Rowe
SECRETARY OF THE COMMISSION

3. SERVICE CHARGES (Cont'd)

3.4 Link-Up Kentucky (Cont'd)

3.4.5 Rates and Charges

The federal credit available for a Link-up connection is $30.00 (maximum) or fifty percent (50%) of the installation and service charges from this tariff, whichever is less.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

SECTION 4 - CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

		Sheet No.
4.1	Construction Charges	2
4.2	Temporary Service Charges	2
4.3	Charges for Unusual Circumstances	3
	4.3.1 Underground Service	3
4.4	Special Services and Facilities	4
4.5	Moves or Changes of Existing Construction	4
4.6	Construction in Developments	5
	4.6.1 Definitions	5
	4.6.2 General Conditions	6
	4.6.3 Conditions – Speculative Development	7
4.7	Franchise and Municipality Taxes	8
	4.7.1 General	8
	4.7.2 Commission Approval	8

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
SECRETARY OF THE COMMISSION

4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

4.1 Construction Charges

Special charges in the form of installation charges, monthly charges, or both, may be applied in addition to the usual service connection charges and monthly rates, when, because of the occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company for the investment in the plant or facilities.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 2 Temporary Service Charges

1. When construction is required for temporary service and there is, in the opinion of the Company, no immediate prospect of re-using the plant involved, the customer may be required to pay all or a portion of such construction, including the cost of removing the plant provided. The salvage value of any plant removed shall be deducted from the total cost to be paid by the subscriber.

2. Under "unusual" conditions station installations, including drop wire, protector, inside wiring, telephone sets, and any common control equipment can be included, all or part, in the cost of construction. Inclusion of items mentioned here in any construction costs would be reviewed on an individual basis. Decisions made by the Company concerning construction costs under this paragraph would not be precedent setting with respect to other cases.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.3 Charges for Unusual Circumstances

4.3.1 Underground Service

When underground service connections are desired by the customer as initial installation in places where aerial or buried drop wires would ordinarily be used to reach the customer's premises, or when aerial or buried facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

1. Underground service entrances may be provided at the customer request as special construction in connection with either existing or new services in lieu of the usual aerial or buried drop wire.

2. Aerial or buried service entrance facilities will be furnished without a construction charge where aerial or buried service wire or aerial or buried cable would normally be provided by the Company for service entrance; unless agreements between the Company and a contractor or customer have been made prior to land development.

3. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground service including the cost of installing less the estimated cost to the Company of installing such aerial or buried facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.

4. The duct or ducts required in the underground conduit by the company to furnish service shall be reserved for its exclusive use.

4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4.3 Charges for Unusual Circumstances (Cont'd)

4.3.1 Underground Service (Cont'd)

5. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the armored cable, including the cost of installation, less the estimated cost of installing such aerial or buried drop as would be required to furnish the same service.

6. Where facilities are changed from aerial or buried to underground in addition to the above, the customer is charged the cost of dismantling and removing the aerial or buried facilities.

4.4 Special Services and Facilities

Special services and facilities, not ordinarily used in the furnishing of service and not otherwise mentioned in, or provided for or contemplated by the tariff of the Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon provided such special service of facility does not interfere with the telephone service furnished by the Company.

In the event any such service or facility or the use made thereof interferes with, or the facilities used in furnishing such special service or facility are needed for the furnishing of telephone service by the Company, it may terminate such contract and cease to furnish such special service and facility after thirty days written notice to the customer and provided further that the Public Service Commission may terminate such contract whenever, in its opinion, public interest requires such termination.

4. 5 Moves or Changes of Existing Construction

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost of such move or change

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Developments

4.6.1 Definitions

Single family development: Five or more adjoining lots in a recorded plan for the construction of single family residences, including mobile homes, intended for year round occupancy.

Duplex development: Three or greater acre lots in a recorded plan for the construction of dual family residence intended for year round occupancy.

Multi-family development: One or more lots in a recorded plan with three or more units planned for each lot, and intended for year round occupancy. Included in this category are apartment complexes, apartment buildings and condominiums.

Speculative development: Development of a tract of land, where distribution facilities of the Company have to be extended in conjunction with the development of the tract prior to its completion either at the convenience of the developer or the Company, and where dwellings are being constructed without a sales contract or lease. The intent of the term speculative is defined as a situation where the Company is requested to make facility investments with no firm guarantee of a timely return on that investment.

Non-speculative development: Development of a tract of land where facilities of the Company exist or where the development of the tract permits distribution extension as the customer requires service, and necessary cable facilities can be provided at the Company's convenience. The term non-speculative is intended to mean that investment to plant can be made with firm guarantees of a timely return on investments.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Developments (Cont'd)

4.6.2 General Conditions

1. Where requests are made of the Company by the developer of a residential development, the company will require the developer, at the developer's own expense, to do the following:

   a. Provide the Company with a detailed subdivision plan, showing detailed surveys of each lot in the plan, street location, and a key map showing all other specific locations;

   b. Provide the Company with easement satisfactory to the Company for occupancy and maintenance of and related facilities, except service lines in public places the Company has the right to occupy;

   c. Clear easements for the afore mentioned facilities clear of tree stumps and other obstructions.

2. Should the developer make changes in the plot plan after the Company has completed engineering or begun construction that creates additional expense for the Company, the developer shall bear the cost of these additional expenses.

3. Before the construction of Company facilities, the developer is responsible for identifying all underground facilities of others. Should in the course of construction of its facilities, the Company damages the facilities of others that were not identified by the developer, the developer will bear all expense in the repair of said facilities.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Residential Development (Cont'd)

4.6.2 General Conditions (Cont'd)

4. At any time during the completion of construction of Company facilities, and prior to completion of the development, the developer shall bear the cost of damage to the Company's facilities caused by the developer and others. This includes all distribution and service lines costs herein defined as labor, material and applicable charges at the time of damage. This liability is only to those areas where lots or buildings have not been sold or occupied by tenants and is still under construction, or where development of lots have been completed and sold to a contractor operating independently of the developer.

4.6.3 Conditions - Speculative Development

If the development in the sole opinion of the Company is speculative, the following conditions apply in addition to those specified in Section 4.6.2.

1. After the developer has supplied the Company with a subdivision plan, the company will prepare an estimate of costs involved in supplying distribution cable and service wires.
2. The developer will be required to post an amount (non-interest bearing) equal to the construction estimate.
3. The Company will then begin work on detailed engineering and construction of facilities required by the developer.
4. Once construction has been completed and the actual cost of construction has been determined, the developer will be refunded any difference should the cost be less than the amount originally posted, or to pay the balance if the costs exceed the amount originally posted.
5. These funds will then be considered payment for construction of facilities. These facilities shall be owned and maintained by the Company.

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
APR 22 2001
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

4. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS (Cont'd)

4. 6 Construction in Residential Development (Cont'd)

4.6.3 Conditions - Speculative Development (Cont'd)

6. As each dwelling unit is occupied and its occupant accepts service from the Company, the Company will refund the developer or his designate the pro rata share of the construction cost. The prorated amount will be determined by dividing the total number of lots and dwelling units in the total development by the total cost of construction.
7. From the date of completion of the Company's facilities, the Company is liable to refund construction costs for a period not to exceed three years, subject to the conditions specified herein.

4.7 Franchise and Municipality Taxes

4.7.1 General

When any municipality charges, collects or receives from the Company any license, occupation, privilege, inspection or other similar tax or fee or any franchise fee or payment, or any fee or payment similar in nature thereto, for the use of the streets or other public places or any concession for Tariff Rates on its telephone service, whether such taxes, fees or payment be expressed as a lump sum, or a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such payments and concessions as exceeds three (3) per cent of the recurring local service revenues received from subscribers located within such municipality will be billed or may be billed if less than three (3) per cent, insofar as practical, pro rata to the subscribers receiving exchange service within the municipality.

4.7.2 Commission Approval

Except for state, county or municipal taxes, all pro ration of fees and other charges mentioned in the above paragraph will be approved by the Commission before being applied to the subscriber bill as a line item.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

SECTION 5 - BASIC LOCAL EXCHANGE SERVICE

		Sheet No.
5.1	Exchange Service	2
	5.1.1 Description of Service	2
	5.1.2 Area of Operations	3
	5.1.3 Maps	4
5.2	Local Calling Areas	4
	5.2.1 General	4
	5.2.2 List of Calling Exchanges	5
5.3	Basic Exchange Line Service	7
	5.3.1 Description	7
	5.3.2 Rates	7
5.4	Lifeline	8
	5.4.1 Description of Service	8
	5.4.2 Regulations	9
	5.4.3 Eligibility	10
	5.4.4 Certification	11
	5.4.5 Application of Rates and Charges	12
	5.4.6 Credit Amount	12
5.5	Basic Exchange Trunk Service	13
	5.5.1 Description	13
	5.5.2 Tie Lines	13
	5.5.3 Monthly Service Rates	13
5.6	Direct-Inward-Dialing DID Trunk Service	14
	5.6.1 Rules and Regulations	14
	5.6.2 Rates and Charges	16
5.7	Directory Assistance	17
5.8	Shared Tenant Service	19
	5.8.1 General	19
	5.8.2 Regulations and Application of Rates	21
	5.8.3 Rates	23

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephen O. Bell
SECRETARY OF THE COMMISSION

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

SECTION 5 - BASIC LOCAL EXCHANGE SERVICE

		Sheet No.	
5.9	Local Operator Service	24	(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 01 2002

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY Stephen Bell
SECRETARY OF THE COMMISSION

Issue Date: July 17, 2002

Effective Date: August 1, 2002

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

5. BASIC LOCAL EXCHANGE SERVICE

5.1 Exchange Service

The Company provides one-party service throughout its service area.

5.1.1 Description of Service

Local Exchange Service provides a Customer with a telephonic connection to, and a unique telephone number address on the public switched telecommunications network. Each Exchange Access Service is available on a "Full" service basis, whereby service is delivered to a demarcation/connection block ("protector") at the Customer's premises.

Each Exchange Access Service enables users to:

1. Receive calls from other stations on the public switched telecommunications network;
2. Access other services offered by the Company as set forth in this tariff;
3. Access (at no additional charge) the Company's local numbers for repair or business offices for service related assistance;
4. Access (at no additional charge) emergency services by dialing 0- or 9-1-1; and
5. Access services provided by other common carriers that purchase the Company's Switched Access services as provided under the Company's Federal and State tariffs, or that maintain other types of traffic exchange arrangements with the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issue Date: March 22, 2001 Effective Date: APR 22 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

5. BASIC LOCAL EXCHANGE SERVICE

5.1 Exchange Service (continued)

5.1.2 Area of Operations

The Company provides service in the following exchanges:

Verizon – KY (formerly, GTE)

Glasgow Exchange

The Company reserves the right to amend its operating territory through a revision to its tariff at its sole discretion as its business requirements warrant.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issue Date: March 22, 2001

Effective Date: APR 22 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.2 Local Calling Areas

5.2.1 General

1. The rates in this Tariff entitle callers to receive local calling (i.e., toll-free) to the local calling areas indicated in Section 5.2.2, below. Calls to areas not listed in Section 5.2.2 will be subject to applicable long distance charges by the long distance provider.

2. Exchanges that increase or decrease in the number of callable access lines at 3% for more than three (3) months will be moved into the appropriate rate block exclusive of callable access lines resulting from Optional Expanded Extended Area Calling Services.

Rate Block	Lines within the Local Calling Area
A	not applicable
B	not applicable
C	not applicable
D	all lines

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issue Date: March 22, 2001

Effective Date: April 22, 2001

APR 22 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephen D. Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.2 Local Calling Areas (continued)

5.2.2 List of Local Calling Exchanges

Exchange	Calling Area
Glasgow	Pursuant to Verizon Basic Local Exchange Services Tariff.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

Reserved for Future Use

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issue Date: March 22, 2001

Effective Date: April 22, 2001
APR 22 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephen O. Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.3 Basic Exchange Line Service

5.3.1 Description

Basic Line Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Lines are provided for connection of Customer-provided single station sets or facsimile machines to the public switched telecommunications network. Each Basic Line may be configured into a rotary line hunt group with other Company-provided Basic Lines.

Each Basic Line is provided with touchtone feature except as follows. Non Touchtone Line service is "grand fathered" without touchtone feature for customers who did not subscribe to touchtone service on or before March 1,1997. Basic Line Service will touchtone feature is provided and mandatory for all new customers and/or moves from existing service location after March 1,1997.

5.3.2 Rates

Rates do not include a charge for instrument or other customer premises' wiring or equipment. Rates for additional services, including installation charges, are shown elsewhere in this Tariff.

	Monthly Rates			
	Block A	Block B	Block C	Block D
Residential	$16.65	$16.95	$17.25	$17.55
Business	$26.35	$26.75	$27.15	$27.55

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline

5.4.1 Description of Service

1. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State joint Board recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.

2. Lifeline is supported by the Federal Universal Service Fund (USF) support mechanism and the state portion by a surcharge on access lines.

3. Federal baseline support of $7.00 is available for each Lifeline service and is passed through to the subscriber. An additional $3.50 in state support is available for each Lifeline service and is passed through to the subscriber.

4. The total amount of the eligible credit will not exceed $10.50 or the charge for local service, which includes the access line charge and the Federal Subscriber Line Charge.

5. However, if the total amount of credit exceeds the above charges the amount should be prorated on the basis of two parts from state fund to one part from federal fund for amounts in excess of $5.25.

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline (Cont'd)

5.4.2 Regulations

1. Customers eligible under the Lifeline program are also eligible for connection assistance under the Link-Up program.

2. One low- income credit is available per household and is applicable to the primary residential connection only.

3. A Lifeline customer may subscribe to any local service offering available to other residence customers.

4. Full Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.

5. The deposit requirement is not applicable to a Lifeline customer who subscribes to full toll blocking. If a Lifeline customer removes full toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.

6. The federal primary inter-exchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to full toll blocking and do not pre-subscribe to a long distance carrier(s).

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline (Cont'd)

5.4.2 Regulations (Cont'd)

7. A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local and miscellaneous service in accordance with Section 2 of this Tariff. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.

8. Lifeline is not available for resale.

5.4.3 Eligibility

To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following low-income assistance programs.

1. Supplemental Security Income (SSI)
2. Food Stamps
3. Medicaid
4. Federal public housing/Section 8
5. Low Income Home Energy Assistance Program (LIHEAP)

All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline (Cont'd)

5.4.4 Certification

1. Proof of eligibility in any of the qualifying low-income programs should be provided to the company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

2. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under one of the qualifying programs. It is the customer's responsibility to notify the company when the customer is no longer participating in any of the qualifying programs.

3. The company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal law. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

4. When a customer is determined to be ineligible as a result of an audit, the company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
APR 22 2001
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.4 Lifeline (Cont'd)

5.4.5 Application of Rates and Charges

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.

2. Service charges may be applicable for installing or changing Lifeline service.

3. Link-Up connection assistance in Section 3.4 may be available for installing or relocating Lifeline service.

4. Service charges do not apply for converting existing service to Lifeline.

5.4.6 Credit Amount

The Lifeline credit passed through to the customer consists of:
Credit, one per Lifeline, limited to the total amount of charges.

		Monthly Credit (per Lifeline)
(a)	Supplemental Security Income	$10.50
(b)	Food Stamps	$10.50
(c)	Medicaid	$10.50
(d)	Federal public housing, Section 8	$10.50
(e)	Low Income Home Energy Assistance Plan (LIHEAP)	$10.50

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.5 Basic Exchange Trunk Service

5.5.1 Description

Basic Exchange Trunk Service provides a Business or Residence Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Basic Exchange Trunks are provided for connection of Customer-provided key systems (KEY) or private branch exchange (PBX) to the public switched telecommunications network. The type of trunk service furnished is based on FCC Administration Number and/or type of equipment of Customer-provided equipment. Each Trunk is provided with touch-tone signaling.

5.5.2 Tie Lines

Tie Lines connect two PBX or equivalent equipment and are furnished at rates specified in Section 15 Private Line Service of this Tariff.

5.5.3 Monthly Service Rates

Rates do not include a charge for instrument or other customer premises wiring or equipment. Rates for additional services are shown elsewhere in this Tariff.

	Monthly Rate KEY	Monthly Rate PBX
Block A	$43.80	$57.40
Block B	$44.40	$58.20
Block C	$45.00	$59.00
Block D	$45.60	$59.80

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.6 Direct-Inward-Dialing DID Trunk Service

5.6.1 Rules and Regulations

1. DID service permits calls incoming to a PBX or other customer premises equipment from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate company intra- and inter- exchange rates.

2. Rates are in addition to the rates shown for Basic Exchange Trunk Service and other Company tariffs for the services and equipment with which this offering is associated.

3. The service includes central office switching equipment necessary for inward dialing from the network directly to station lines associated with customer premises switching equipment.

4. The service must be provided on all trunks in a group arranged for inward service. Each trunk group shall be considered a separate service. Grouping Service will not be provided between separate trunk groups.

5. Facilities and operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the company considers necessary to maintain proper standards of service.

6. One primary directory listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in Section 6 of this tariff.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.6 Direct-Inward-Dialing DID Trunk Service (Cont'd)

5.6.1 Rules and Regulations (Cont'd)

7. The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant interceptor recorded announcement service.

8. DID numbers are provided in blocks consisting of a minimum of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide a consecutive number block. The Company will be responsible for interception and administration of reserved numbers.

9. The customer shall order and maintain sufficient number of trunks as to prevent blockage in the network.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.6 Direct-Inward-Dialing DID Trunk Service (Cont'd)

5.6.2 Rates and Charges

		Installation Charge	Monthly Rate
1.	DID 1-Way Trunks		
	Block A	*	$54.40
	Block B	*	$55.20
	Block C	*	$56.00
	Block D	*	$56.80
2.	Group of 20 working or reserved DID numbers		
	a. Working Numbers, each block	$250.00**	$ 8.50
	b. Reserved Numbers, each block	--	$ 8.50
3.	DID One-Way Inward Trunk Termination in Central Office		
	Each	$ 75.00	$24.00
4.	Multifrequency (MF) Pulsing (1)		
	Each Trunk		TBD
5.	Dual Tone Multifrequency (DTMF) (1)		
	Each Trunk		$ 3.00

* Installation charges pursuant to other section of this Tariff apply.
** One installation charge per order

1 These options provide faster signaling on DID trunks. The choice of pulsing alternative depends on the customer's premises equipment.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.7 Directory Assistance

5.7.1 General

1. Directory Assistance service does not provide listing information on non-published number (private) listings but does furnish listing information on unlisted number (semi-private) listings.
2. The customer will be charged for each call to Directory Assistance after the monthly allowance, however may request maximum of two listing requests per call.
3. Charges are not applicable to customers who have been certified by a physician or appropriate agency as unable to use a telephone directory because of a visual or physical handicap, however this provision is not intended to allow the exemption for large business subscribers who employ only a few handicapped employees.
4. The Directory Assistance Service surcharge listed in Section 5.7.2.1.b will be applicable to all calls to Directory Assistance handled by the "0" operator or dialed on a "0+" basis by the operator provided, however, that assistance by the operator in completing such calls is not the only means of reaching Directory Assistance. In those instances, waiver of charge will be upon request of the subscriber.
5. The company shall not be liable for any errors or omissions in the company's database information or from other DA provider's database(s), whether through negligence or otherwise, in the listing information furnished or not furnished; and the customer shall indemnify and save the company harmless against all claims (including costs and attorney's fees) that may arise from the use of such information.
6. Customers provided with incorrect or no listings will receive credit for such listings upon request.
7. The customer will be charged for each call to Directory Assistance beyond the monthly call allowance.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.7 Directory Assistance (Cont'd)

5.7.2 Rates and Charges

Directory Assistance service – request of a listing (maximum of two requests per call)

	Rate
Per call	$0.30
Directory Assistance Surcharge	$0.30
Monthly Allowance	2

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.8 Shared Tenant Service

5.8.1 General

1. Basic Local Exchange Service is furnished for the exclusive use of the subscriber, and the subscriber's family, guests, employees, agents, or representatives. Resale of Basic Local Exchange Service is permitted only under the specific conditions described in this Tariff. For the purpose of this Tariff section, "sharing" of Basic Local Exchange Service is considered synonymous with "resale" of Basic Local Exchange Service.

2. When in the judgment of the Company it is deemed necessary, or when the projected number of clients is five or more, the customer must apply in writing to resell exchange services provided by the Company and may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms of new or existing buildings. All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the reseller's communication system will be the responsibility of the reseller (customer of record)/owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange service available. Nothing in this Tariff section impairs the Company's franchise or ability to operate in the state. This Tariff is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company.

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.8 Shared Tenant Service (continued)

5.8.1 General (continued)

3. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or within a common development with a single name identity, such as multi-tenant office buildings, apartment complexes, condominium complexes, commercial malls, campus complexes, and office and industrial parks. Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be contiguous in the absence of the thoroughfare. If the designated resale service area is located within the confines of more than one exchange boundary, the serving central office will be determined by the Company. A resale area may be served by only one central office.

4. The premises definition as applies to resale of Basic Local Exchange Service is a resale area as defined by layout maps, if appropriate.

5. Private line services may be provided to tenants of resellers under the rules and regulations specified in this applicable sections of this Tariff. Resellers may obtain private lines for security purposes such as fire, burglary, etc.

6. Private interconnection of resale service areas within an exchange local calling area and LATA is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Sharing and Resale trunks or lines.

7. All other rules and regulations specified in other sections of this tariff will apply.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.8 Shared Tenant Service (continued)

5.8.2 Regulations and Application of Rates

1. Resale of Basic Local Exchange Service is available on a business rate basis. Other business services will be provided at the rates specified in other sections of this tariff.

2. The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate or a residence. Listings for Shared Tenant Service Clients may be obtained under the conditions and rates specified in the directory listings portion of this Tariff. Charges for Listings will not be separately billed.

3. The service establishment charge shown in 5.8.3 applies for all resale service applications processed under this Tariff and is in addition to all other applicable nonrecurring and recurring charges.

4. Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller and the same business rates specified in this and other Tariffs will apply to the reseller.

5. The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the business rates being billed at the time of termination. A nine-month notice is required prior to termination of service by the reseller. If a nine-month notice is not received, the reseller will be required to continue to provide access services until the Company can provide individual access facilities. But, in no case will this requirement extend beyond nine months from the date the notice of termination is received.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.8 Shared Tenant Service (continued)

5.8.2 Regulations and Application of Rates (continued)

6. When a subscriber located within the designated resale service area wishes to be directly served by the Company on a non-resale basis, or when Company or customer provided Coin Telephone Service is to be provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services.

7. At the Company's option, the owner/developer will make either cable pairs or their equivalents available, and provide facility support (conduit or poles) access to the Company at no charge for provision of these services.

8. The STS provider shall obtain and guarantee the permission of the building owner to allow direct access by the Company to any tenant upon the tenant's request. This is a condition for provisioning service for this Tariff.

9. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other Tariffs apply to the activation, move or change of lines within the sharing and resale offering.

10. Suspension of service as described in this Tariff is not applicable to this service.

11. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used to calculate the SCF.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

5.8 Shared Tenant Service (continued)

5.8.2 Rates

1. Service Establishment Charge
- Per application

	Monthly Rate	Nonrecurring Charge
(a) Each	$-	$30.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issue Date: March 22, 2001

Effective Date: April 22, 2001

APR 22 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [illegible]
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

5. BASIC LOCAL EXCHANGE SERVICE (Cont'd)

(N)

5.9 Local Operator Services

The Company, except as specifically stated herein assents to, adopts, and concurs in the rates, rules, and regulations governing local operator service as filed by BellSouth Telecommunications, Inc. in its PSC KY Tariff No. 2A, Section A3.14. The Company concurs in the referenced tariff as it now exists, or as may be revised, added to, or supplemented by superceding sheets or issues, for local operator service furnished by the issuing utility and hereby makes itself a party thereof.

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 0 1 2002

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)
BY Stephen Bell
SECRETARY OF THE COMMISSION

Issue Date: July 17, 2002

Effective Date: August 1, 2002

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

SECTION 6 - DIRECTORY LISTINGS

The Company concurs in the Verizon – Kentucky General Subscribers Services Tariff for Directory Listings Services.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9(1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

SECTION 7 - MISCELLANEOUS SERVICES

		Sheet No.
7.1	Touch-Tone / Pushbutton Telephone Service	4
	7.1.1 General	4
	7.1.2 Rates	4
7.2	Custom Calling Features	5
	7.2.1 General	5
	7.2.2 Provision of Service	9
	7.2.3 Rates	11
	7.2.4 Special Promotions	12
7.3	CLASS (Custom Local Area Signaling Service) Features	13
	7.3.1 Feature Description	13
	7.3.2 Regulations	21
	7.3.3 Rates	23
7.4	Off Premise Line	24
	7.4.1 Definitions	24
	7.4.2 Regulations	24
	7.4.3 Rates	24
7.5	Hot Line Service	25
	7.5.1 General	25
	7.5.2 Rates and Charges	25
7.6	Warm Line Service	26
	7.6.1 General	26
	7.6.2 Rates and Charges	26
7.7	Toll Restriction Service	27
	7.7.1 Regulations	27
	7.7.2 Rates	27

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issue Date: March 22, 2001

Effective Date: April 22, 2001

APR 22 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

SECTION 7 - MISCELLANEOUS SERVICES (Cont'd)

		Sheet No.
7.8	Employees' Telephone Service	28
	7.8.1 General	28
	7.8.2 Rates	28
7.9	Seasonal and Vacation Service	29
	7.9.1 General	29
	7.9.2 Conditions	29
	7.9.3 Rates	29
7.10	Vanity Number Service	30
	7.10.1 General	30
	7.10.2 Regulations	30
	7.10.3 Rates and Charges	30
7.11	Rotary Line Service	31
	7.11.1 General	31
7.12	Call Screening and Restriction Services	31
	7.12.1 General	31
	7.12.2 Regulations	32
	7.12.3 Rates and Charges	35
7.13	Do Not Disturb Services (DND)	36
	7.13.1 General	36
	7.13.2 Provision of Service	36
	7.13.3 Monthly Rates	36
7.14	Home Intercom Alert Service (HIAS)	37
	7.14.1 General	37
	7.14.2 Provision of Service	37
	7.14.3 Monthly Rates	37

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issue Date: March 22, 2001

Effective Date: April 22, 2001
APR 22 2001

Issued By:
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephen O. Rust
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

SECTION 7 - MISCELLANEOUS SERVICES (Cont'd)

		Sheet No.	
7.15	Distinctive Alert (DA)	38	
	7.15.1 General	38	
	7.15.2 Provision of Service	38	
	7.15.3 Monthly Rates	38	
7.16	Remote Call Forwarding (RCF)	39	
	7.16.1 General	39	
	7.16.2 Provision of Service	39	
	7.16.3 Rates	40	
7.17	Feature Discounts	41	(N)
	7.17.1 General	41	
	7.17.2 Eligible Services	41	
	7.17.3 Discounts	41	
7.18	Residential Feature Packages	41.1	
	7.18.1 Terms and Conditions	41.1	
	7.18.2 Rates	41.1	(N)
7.19	Number Retention Services	42	(T)
	7.19.1 General	42	
	7.19.2 Provision of Service	42	
	7.19.3 Rates	42	(T)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 01 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
BY Charles L. Dean
EXECUTIVE DIRECTOR

Issue Date: April 30, 2003

Effective Date: June 1, 2003

Issued By: _____
Kyle Jones, General Manager

(C)

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

7 MISCELLANEOUS SERVICES

7.1 Reserved for Future Use

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features

7.2.1 General

1. Call Waiting with Cancel Call Waiting

Call Waiting - Provides the user, busy on a call, with a private signal that alerts him to an unanswered call waiting to be completed to his number. The user may, then, hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated.

Cancel Call Waiting (CCW) - Allows the Customer to cancel the Call Waiting or Call Waiting Deluxe feature on an in-bound call on a per call basis. This can be done before the Customer places a call. If customer also subscribes to 3 way Calling can be done during a conversation. Furnished at no charge for all customers with Call Waiting features.

Call Waiting Deluxe (CWD) - This service allows a called customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting Deluxe includes the functionality of the Call Waiting feature and provides several additional call disposition options.

Call disposition options are: (a) answer the incoming call, placing the existing call on hold; (b) answer the incoming call, dropping the existing call; (c) direct the incoming call to hold via a recording, (d) forward the incoming call to another location, (e) Conference the incoming call with the existing call and, if desired, drop either party of the conference call.

The customer must have Calling Name Enhanced feature for the calling ID data of the waiting call to be provided following the Call Waiting Deluxe alerting tone.

The customer must have Call Forwarding Don't Answer feature in order to forward a waiting call to other location.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (cont'd)

7.2.1 General (cont'd)

2. Call Forwarding All Calls (CFAC)
Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred.

3. Three-Way Calling (3WC)
Permits an existing call to be held, and by dialing a second telephone, call can be established and added to the connection. The call ends when the 3WC-subscriber who initiated the call disconnects from the call. Two toll points may be connected on Three-Way Calling. Normal transmission performance cannot be assured on all calls.

4. Speed-Calling (SC8 & SC30)
Provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code) and thirty (30 code) number capacity.

5. Call Forwarding Busy (CFB)
This CFB feature provides for calls terminating to a customer's busy number to be forwarded to another number. The customer can control via dialing codes the activation or deactivation of the service or reprogram the forward to number.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
APR 22 2001
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (cont'd)

7.2.1 General (cont'd)

6. Call Forwarding Don't Answer (CFDA)
This CFDA feature provides for calls terminating to a customer's idle number to be forwarded, after a customer-preselected number of rings, to another number. The customer can control via dialing codes the activation or deactivation of the service and the forwarded-to number and number of rings.

7. Call Forwarding Fixed (CFF)
This feature provides for all calls terminating to customer's number to be forwarded to another number. The customer can control via dialing codes the activation or deactivation of the service. The forwarded-to number is specified by the customer at time order is placed and can only be changed via a service order.

8. Call Forwarding Multipath (CFMP)
This feature provides customer who subscribe to Call Forwarding, Call Forwarding Busy, Call Forwarding Don't Answer, or Call Forwarding Fixed services the capability to specify a limited number of additional access paths that will be forwarded to another number.

Where facilities permit up to three (3) access paths will be provided at no charge with each Call Forwarding feature listed above for a total of three paths at no charge. For arrangements greater than 3 paths, additional CFM capability can be purchased, provided, however, that the total number of CFMs purchased shall not exceed the total number of lines/trunks, equipped with rotary line hunt capability pursuant to Section7.11. To be eligible for this service, the line for which the CFM service is requested must be part of the rotary line group used to determine the total number of CFM paths permitted.

The number of CFM features is dependent upon the terminating capability of the forwarded-to number for each forwarding option

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
APR 22 2001
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephen O. Rust
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (cont'd)

7.2.1 General (cont'd)

9. Selective Call Forwarding Remote Activation (SCFRA)
Capability to remotely activate the selective call forwarding feature by calling a switch assigned number other than number to which feature (SCFRA) is assigned and enter pin number assigned by the Telephone Company.

10. Call Hold Inquiry (CHI)
This feature allows a single party customer to put any call in progress on hold by flashing the switch hook and then dialing a hold code. This frees the line to originate another call. Only one call per line may be held at a time. The held call may not be added to the other call. The original connection can be retrieved by dialing the hold code a second time. A customer who hangs up with a party on hold is automatically rung back and reconnected upon answer.

11. Six-Way Calling (6WC)
Permits existing call(s) to be held, and by dialing additional telephone numbers allows the establishment and connection of up to 6 additional connections, including toll points. Normal transmission performance cannot be assured on all calls

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (cont'd)

7.2.2 Provision of Service

1. The services are limited to those areas served by central offices equipped to provide services described in this Section. All services may not be available in all offices.

2. The services are furnished only in connection with individual line service.

3. Compatibility with other services and customer provided end user and station equipment is not guaranteed.

4. Call Forwarding All Calls (CFAC), Call Forwarding Busy (CFB), Call Forwarding Don't Answer (CFDA), Call Forwarding Fixed (CFF) services are furnished up to three call forwarding access paths, as specified by the customer, at no additional charge. Customers requiring a greater number of forwarding paths may purchase a limited number of additional paths in excess of three via the Call Forwarding Multipath feature.

5. Customers Subscribing to Call Waiting or Call Waiting Deluxe will automatically receive access to Cancel Call Waiting Service at no additional charge.

6. Satisfactory transmission levels cannot be assured on calls completed outside of the local calling area.

7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (cont'd)

7.2.2 Provision of Service (cont'd)

8. To use the full capabilities of Call Waiting Deluxe customer provided CPE, that supports Analog Display Services Interface (ADSI), is required, although standard Touch-tone sets can also be used. The installation and maintenance of the ADSI-compatible CPE and its technical capability to function in conjunction with the features specified is the responsibility of the customer.

9. All terms and conditions, including rates, for the other features associated with the line are described in the feature-specified section of this Tariff. Such features must be ordered separate from the Call Waiting Deluxe.

10. Customers subscribing to Calling Name and Number Delivery Services will receive Anonymous Call Rejection (ACR) service at no additional charge.

11. Operation of service between the company and other telephone service providers dependent on deployment of such services capabilities by the other telephone service providers. All features will not work from all locations.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (cont'd)

(T)

7.2.3 Rates

Charges are in addition to applicable charges for underlying Exchange Access Service(s) or Feature(s).

Monthly Rates	Business	Residential
1. Call Waiting with Cancel Call Waiting	$ 1.75	$ 1.75
2. Call Forwarding All Calls (CFAC)	$ 1.75	$ 1.75
3. Three-Way Calling (3WC)	$ 2.00	$ 2.00
4. Speed Calling		
8-code (SC8)	$ 2.00	$ 2.00
30-code (SC30)	$ 3.00	$ 3.00
5. Call Forwarding Busy (CFB)	$ 1.25	$ 1.25
Call Forwarding Don't Answer (CFDA)	$ 1.25	$ 1.25
6. Call Forwarding Fixed (CFF)	$ 1.75	$ 1.75
7. Call Forwarding All Calls Multipath* (CFACMP)	$ 1.50	$ 1.50
8. Call Forwarding Busy Multipath * (CFBMP)	$ 1.00	$ 1.00
9. Call Forwarding Don't Answer Multipath * (CFDAMP)	$ 1.00	$ 1.00
10. Call Forwarding Fixed Multipath * (CFFMP)	$ 1.50	$ 1.50
11. Call Forwarding w/ Remote Activation	$ 3.75	$ 3.75
12. Call Forwarding Busy w/ Remote Activation (CFBRA)	$ 3.25	$ 3.25
13. Call Forwarding Don't Answer w/ Remote Activation (CFDARA)	$ 3.25	$ 3.25
14. Call Hold Inquiry (CHI)	$ 5.00	$ 2.00
15. Six-way Conference Calling (6WCC)	$ 7.00	$ 5.00

* Service neither eligible for discount nor contributory to discount calculation found elsewhere in this tariff.

(D)

(T)

7 MISCELLANEOUS SERVICES (Cont'd)

7.2 Custom Calling Features (cont'd)

(D)
(D)

7.2.4 Special Promotions

1. During selected periods, special promotion of Custom Calling Services the Service ordering Charge (premises visit not required) does not apply to any order on which either or both of these services are being established and for which that charge is the only service charge which would have normally applied on the order. Service connection charges for Advanced Calling Services will not apply when these services are provided at the same time as the establishment of Custom Calling Service during a promotion.

2. Notice shall be given to all subscribers to whom the specially promoted services are available. The notice shall state the length of the special promotion period that shall extend a minimum of two consecutive months. Notice shall be given in time to allow each customer a minimum of one month in which to subscribe to the services during the special promotion period.

3. All specially promoted service orders under these tariff provisions shall be installed during the special promotion period or within a normal installation Interval thereafter or for any period thereafter only as long as the installation interval must be extended for reasons not the fault of the subscriber.

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features

7.3.1 Feature Description

CLASS features are available to subscribers of Basic Exchange Line on an "a la carte" basis where service capabilities are available.

Automatic Call Back (ACB) – By dialing the AC activation code, a subscriber directs the switch to recall the DN of the last outgoing call from his set. The switch will set up the call to that DN whether or not the called party answered the original call. Therefore, without having to redial the DN, the subscriber can use AC either to contact a party he has been unable to reach or continue an interrupted discussion If the called line is busy, the switch queues the AC request and delays processing of the call until both the called and calling parties are idle. Once both lines are idle, the switch first applies distinctive ringing to the calling line to alert the subscriber that the requested call back is ready to be set up.

When the calling subscriber goes off-hook in response to the distinctive ring the switch processes the call and applies normal ringing to the called line. An AC request is removed from the queue when the switch successfully sets up the call (i.e., rings the called party)' or when the request times out (after 30 minutes) or cancel callback code is dialed.

Automatic Recall (AR) - This feature enables a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the customer receives an automated voice response message stating the number of the party who called and is given the option of returning the call. If the called line is found to be busy, a 30-minute queuing process begins.

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (cont'd)

7.3.1 Feature Description (cont'd)

The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

Selective Call Forwarding – Selective Call Forwarding allows the customer to transfer selected incoming calls to another telephone number. A screening list containing a Company-specified number DN's is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded only if the calling number can be obtained and is found to match a number on the screening list.

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

Selective Call Acceptance – Allows the customer to accept calls from a list of calling numbers. Callers not on the list (or of unknown origination) will be routed to a recording that the caller is not accepting calls and the call will be rejected. The Company will specify the number of calling numbers allowed on the list.

Selective Call Rejection (SCR) – This feature allows the subscriber to have the switch automatically reject calls from DN's on the customer's pre-designated screening list when a call is placed to the customer's number from a number on the screening list. The caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls. The number of DNs will be specified by the Company.

Distinctive Ring/Call Waiting Tone (DR) – DR provides special treatment for call received from customer-specified telephone numbers. The customer creates a screening list containing a Company-specified number of DN's through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers the customer is alerted with a distinctive ringing pattern or call waiting tone, for subscribers with call waiting service. Calls from telephone numbers not include on the screening list will produce a normal ringing pattern or call waiting tone.

Customer Originated Trace (COT) – Customer Originated Trace (COT) allows a subscriber to initiate a trace of a harassing or obscene call without first having to obtain legal authorization or telephone company assistance. The subscriber starts the trace by dialing the COT activation code. The switch retrieves the DN of the last incoming call. The switch immediately outputs the DN to a terminal at local Telephone Company. An announcement will be provided to the subscriber informing him of the successful trace.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

The customer using this feature is required to have contacted their servicing law enforcement agency and presented to the Telephone Company a Court Order (police order/bureau report) authorizing results of traces initiated by the customer to be released directly to the proper legal authorities for legal handling. There is a charge to the customer for each annoyance call-bureau report provided. The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer.

Calling Name and Number Delivery (CNAM)- displays the name and number of the calling party on a special display telephone or display unit. In addition to the caller's telephone number, the first 15 digits of the calling subscriber's first name will also appear.

Calling Number Delivery (CND) (Caller ID) - With Calling Number Delivery (CND), the subscriber can view the DN of an incoming call before answering. After the first ring to alert the subscriber, the switch sends the ten-digit calling DN and the current month, day, hour, and minute

The CND feature requires a terminal capable of recognizing and displaying the calling DN sent from the switch.

Any customer subscribing to Calling Number Delivery will be responsible for the provision of a display device that will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

Calling Number Delivery (CND) is not available on operator-handled calls.

Calling Name Enhanced (Delivery on Call Waiting) - Allows the receipt of calling party name/number/date/time display information on a customer provided CPE-special display telephone or display unit on idle line or busy line with the activation of call waiting. The customer receiving the call may choose to then place the original call on hold by depressing the switch hook and may toggle between the two calls or may choose not to respond to the call. This feature includes Anonymous Call Rejection (ACR) and Cancel Call Waiting (CCW) at no additional charge.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

Calling Number Delivery Blocking (Per Call) - For outgoing calls, a CNDB subscriber can prevent delivery of his DN to the called party. On a per-call basis the subscriber blocks display of his DN by dialing the CNDB activation code. Upon receiving the code, the switch returns dial tone again, and the subscriber enters the DN to be called. If the call is completed (i.e., the called party's line is rung), the terminating CLASS office sends a "P" (indicating private number) to the called party's terminal in place of the calling DN.

This feature will be available without pre-subscription and at no charge.

Operator services, Customer Originated Trace (COT) and 9-1-1 service takes precedence over Calling Number Delivery Blocking - Per Call and Per Line service with all calling numbers available regardless of the privacy status.

Calling Number Delivery Blocking (Per line) - This feature enables a customer to make all calls with the delivery of their calling number marked as "private". The feature is applicable on all outgoing calls placed from the customer's line; however, if the pre-assigned activation code for Calling Number Delivery Blocking-Per-Line is dialed on the line, the calling number may be delivered.

This service is only available upon request to residential customers of non-published services and the following entities and their employees/ volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers where the head of the agency certifies to Telephone Company management a need for blocking upon heath and safety concerns: (a) Nonprofit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies; (b) federal, state and local law enforcement agencies.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

Operator services, Customer Originated Trace (COT) and 9-1-1 service takes precedence over Calling Number Delivery Blocking - Per Call and Per Line service with all calling numbers available regardless of the privacy status.

Directory Number and Number Delivery Blocking (CNDB/CNAB) - allows Customer to prevent his/her number from appearing on the called party's Caller ID telephone or display unit. Calls from users with CNDB/CNAB activated will appear as "private" in the calling party's display unit.

CNDB/CNAB is available on either a per call or per line basis.

Per call blocking of CNDB/CNAB is available to all Company subscribers without presubscription. Customers with CNDB/CNAB activated on a per line basis may deactivate that blocking should per call activation be attempted.

Per Line blocking of CNDB/CNAB is available only to those customers of non-published listing services and / or the following entities and their employees / volunteers for lines over which the official business of the entity is conducted: a) Non-profit, tax exempt private and public social welfare agencies, and b) federal, state, and local law enforcement agencies.

Use of CNDB/CNAB will not prevent disclosure of calling information to E911 services or the serving end office of the calling party. The called party may have the ability to activate ACR, call trace, and call screening capabilities.

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.1 Feature Description (Cont'd)

Anonymous Call Rejection (ACR) – Allows the subscriber to automatically reject calls from lines which have the calling number information blocked. Anonymous callers will receive a recorded announcement directing them to unblock the line to complete the call.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.2 Regulations

1. CLASS features are optional service offerings in addition to the regular exchange service subscribed to by the customer.

2. CLASS features are available only where facilities exist.

3. CLASS features operate via the use of the Signaling System 7 (SS7) network. CLASS features may not perform as described based on the serving telephone company or equipment of the called / calling party.

4. CLASS features are limited residential and business exchange line services.

5. Installation of CLASS features are subject to charges specified in Section 3 of this Tariff.

6. The Company will deliver all numbers/names, subject to technical limitations, including those on non-published or unlisted telephone numbers unless the caller subscribes to and/or has activated Calling Number Delivery Blocking.

7. Subscribers to features requiring customer premise equipment to operate are responsible for the provision of that equipment. The Company assumes no liability for the operation of any customer provided equipment.

8. The services are provided subject to the availability of facilities and technical limitations and limited to the Company's central offices specifically equipped to provide such service. All services may not be available in all.

PUBLIC SERVICE COMMISSION
KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

7.3.2 Regulations (Cont'd)

9. Advanced Calling Services (CLASS) may not be available on certain trunk facilities (i.e., business groups that exist in multiple offices interconnected by tie trunks).

10. Calling Number Delivery Blocking – Per Call and Per Line are available, at no charge, as set forth in Sections S.2.1 (4) and (5) of this Tariff.

11. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of these services, including without limitation, the delivery or non-delivery of calling numbers.

12. Telephone numbers transmitted via Calling Number or Name Delivery Services described in Section 7.2.2 (3) of this tariff are intended solely for the use of the Calling Number Delivery subscriber, and resale of this information is prohibited by this Tariff. Operator assisted calls may override the operation of CLASS features.

13. The Company is not liable for the delivery or failure to deliver of any CLASS feature or name and telephone number.

14. Installation charges will not be applicable for customers who subscribe to CLASS features within the first six months of the effective date of Tariff revisions introducing a new CLASS feature.

15. Monthly recurring charges will be waived for one month following the effective date of Tariff revisions introducing a new CLASS feature.

16. The Company reserves the right to provide COT service without a charge to those subscribers (e.g., public schools and other government agencies) where the provision of such services is warranted for public safety.

7 MISCELLANEOUS SERVICES (Cont'd)

7.3 CLASS (Custom Local Area Signaling Service) Features (Cont'd)

(T)

7.3.3 Rates

Charges are in addition to applicable charges for underlying Exchange Access Service(s) or Feature(s).

Monthly Rates	Residential	Business
1. Automatic Call Back (AC)	$ 2.00	$ 3.00
2. Automatic Recall (AR)	$ 2.00	$ 3.00
3. Calling Number Delivery Caller ID (CND)	$ 4.00	$ 6.00
4. Calling Number Delivery Blocking *		
per call (CNDBC)	$ 0.00	$ 0.00
per line (CNDBL)	$ 0.00	$ 0.00
5. Customer Originated Trace (COT)	$ 2.00	$ 3.00
6. Annoyance Call Bureau Report *	$15.00	$15.00
7. Distinctive Ring/CW Tone (DR)	$ 2.00	$ 2.00
8. Selective Call Rejection (SCR)	$ 2.00	$ 3.00
9. Selective Call Forwarding (SCF)	$ 2.00	$ 3.00
10. Selective Call Forwarding w / Remote Activation Capability (SCFRA)	$ 2.50	$ 3.50
11. Calling Name Delivery (CNAM) w/ACR	$ 7.50	$10.00
12. Selective Call Acceptance (SCA)	$ 2.00	$ 3.00
13. Anonymous Call Rejection (ACR) **	$ 2.00	$ 3.00
14. Call Waiting Deluxe w/ACR (CWD)	$ 4.50	$ 6.50
15. Caller Identification Delivery w/Call Waiting (CIDCW)	$ 2.50	$ 2.75

(T)

(D)
(D)

* Service neither eligible for discount nor contributory to discount calculation for services found elsewhere in this tariff. (T)
** If purchased without Calling Name Delivery Service feature.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
JUN 01 2003
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
BY _____ EXECUTIVE DIRECTOR

7 MISCELLANEOUS SERVICES (Cont'd)

7.4 Off Premise Line

7.4.1 Definitions

1. For the purposes of definition, Off Premise Line (OPL) is any line extended off-premise by use of service wire or cable pair or equivalent, but does not interconnect or "bridge" with other cable pairs or equivalent in the central office. Should bridging be necessary, rates for bridging service are in addition to off-premise service rates.

2. Bridging is used to connect two separate cable pairs or equivalent to the same line at the central office or equivalent.

3. OPL service is intended to support secondary or after hours answering of business service and is not intended to substitute for basic service subscription. (N) (N)

7.4.2 Regulations

1. Off-premise Line or Bridging service can be furnished provided facilities are available and technical limitations in each specific case permit.

2. Separate telephone numbers or other distinctive designations are not assigned to OPL service nor is distinctive ringing permitted on any service ties to an OPL. (C)

3. Intercommunication between the main service and OPL is not permitted.

4. The Company reserves the right to deny or to limit the number of OPLs permitted at any end user location. (C)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
11/20/2004
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By
Executive Director

7 MISCELLANEOUS SERVICES (Cont'd)

7.4 Off Premise Line (continued)

7.4.2 Regulations (continued)

(C)

5. OPL service is not permitted on any end user location where the end user does not have at least one Company business exchange line for each OPL ordered

6. Mileage charge will be based upon measured route mileage from the main service to the end user premise.

7. Interoffice facilities, pursuant to Duo County Telephone Access Tariff PSC 2A apply for OPL service between central offices.

8. Minimum mileage per OPL circuit segment is 1/2 mile.

(C)

7.4.3 Rates

		Mileage rates
1.	Each ¼ mile –minimum of 2	$1.45
2.	Each bridged service per additional pair	$1.50 **(T)**

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
11/20/2004
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By _____
Executive Director

7 MISCELLANEOUS SERVICES (Cont'd)

(M)

7.5 Hot Line Service

7.5.1 General

1. Hot Line Service is an automatic dialing feature which provides the customer with the ability to automatically be connected with another line in the circuit switched connection is set-up without any further action.

2. Hot Line Service may be used only in connection with individual line service.

3. Hot Line Service is furnished only from central offices that have been arranged to provide this service and is provided subject to the availability of facilities.

7.5.2 Rates and Charges

The rates and charges for this service are in addition to normal service and monthly charges for individual line service found elsewhere in this Tariff.

Per Line Equipped

		Monthly Rate
1.	Residence	$ 2.00
2.	Business	$ 2.00

(M)

Material appearing here previously appeared on Original Sheet No. 25.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
11/20/2004
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By
Executive Director

7 MISCELLANEOUS SERVICES (Cont'd)

7.6 Warm Line Service

7.6.1 General

1. Warm Line Service provides a customer who has basic exchange line service with a time-delayed automatic dialing capability. If the customer with this service goes off-hook and initiates dialing within the time delay period, their call will proceed normally as dialed. If dialing does not commence within the time delay period (Approximately 6 seconds), a preprogrammed (7 or 10 Digits) telephone number is automatically dialed. The customer must select the preprogrammed telephone number at the time service is established and can be changed only via service order.

2. Warm Line Service may be used only in connection with individual line service.

3. Warm Line Service is furnished only from central offices that have been arranged to provide this service and is provided subject to the availability of facilities.

7.6.2 Rates and Charges

The rates and charges for this service are in addition to normal service and monthly charges for individual line service found elsewhere in this Tariff.

Per Line Equipped

		Monthly Rate
1.	Residence	$2.00
2.	Business	$2.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [illegible]
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

7 MISCELLANEOUS SERVICES (Cont'd)

7.7 Toll Restriction Service

7.7.1 Regulations

1. The charges quoted herein are in addition to the regular monthly rates for the respective types of service as provided for elsewhere in this tariff.

2. Service order charges apply as set forth in Section 3 for each service order to add toll restriction service.

3. Service order charges for Restricted Codes – NPA 900 do not apply in the following cases:

   a. A new subscriber when they first obtain telephone service; and
   b. To all subscribers who dispute or question a 900 – service charge for the first time.

4. Subscribing to Restricted Codes NPA 900 does not relieve customers of responsibility for calls charged to their numbers.

5. The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the Toll Denial or Restricted Codes Services including without limitations, the inability of station users to access the operations for any purpose, or any other restricted codes specified for the options.

6. Toll Blocking and Restricted Codes will be established and provided at no charge for customers receiving Lifeline Service pursuant to Section 5.4 of this Tariff.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

7 MISCELLANEOUS SERVICES (Cont'd)

7.8 Employees' Telephone Service

7.8.1 General

1. Employees of the Telephone Company may be granted full or partial concession rates for certain items of local exchange service furnished in connection with telephone service at their place of residence.

2. Concession rates do not apply to long distance charges, DA charges or the Usage Charges of any Local Calling Plans.

3. The primary listing must include the name of the employee. Unlisted Number or Non-published Number Service is not allowed if on concession rates. Any additional listings are provided at the regular charge.

7.8.2 Rates

1. Full Concession – 100 percent of the applicable items.
2. Partial Concession – 50 percent of the applicable items.

7 MISCELLANEOUS SERVICES (Cont'd)

7.9 Seasonal and Vacation Service

7.9.1 General

Seasonal and Vacation Service is basic local exchange service temporarily suspended at the request of the subscriber. This service is provided to customers in all the Company's exchanges, except Public Telephone Access lines, KEY, PBX and ISDN customers.

7.9.2 Conditions

Seasonal and vacation service will be furnished at the Company's discretion under the following conditions:

1. Service is available where the usage is of a seasonal nature.

2. During the period when the customer is billed at the reduced rate, no installation, moves, changes or maintenance will be provided by the Company.

7.9.3 Rates

1. The monthly rate will be 50% of the total Local Exchange Service including all optional services and features billable at the point of conversion to seasonal / vacation service.

2. Service may be suspended for a minimum of thirty (30) days and a maximum of one hundred and eighty (180) days.

3. Regular service charges will apply for the suspension and subsequent reconnection of service.

7 MISCELLANEOUS SERVICES (Cont'd)

7.10 Vanity Number Service

7.10.1 General

Vanity Number Service is an optional feature by which a new or existing Customer may request a specific or unique telephone number and fax number for use with the Company provided Exchange Access Services. This service provides for the assignment of a Customer requested telephone number other than the next available number from the assignment control list.

7.10.2 Regulations

1. Vanity Number Service is furnished subject to the availability of facilities and the requirements of Exchange Access Service as defined by the Company.

2. The Company reserves all rights to the Vanity Numbers assigned to Customers and may, therefore, change them if required.

3. Service Charges, as specified in Section 3 also apply.

4. All other regulations described in this tariff also apply.

7.10.3 Rates and Charges

	Non-Recurring	Monthly Recurring
Per Vanity Number	TBD	No Add'l Charge

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.11 Rotary Line Service

7.11.1 General

Any individual lines/trunks arranged for rotary, level hunting or similar service which allows an incoming call to a line/trunk that is called to be completed over another line/trunk by means of central office equipment will be classed as rotary lines. DID trunks to PBX or other switching systems are not classed as rotary lines. Rotary main service is restricted to a single premise.

7.11.2 Rate

	Monthly Rate
per Rotary Line/Trunk	$0.75

7.12 Call Screening and Restriction Services

7.12.1 General

1. Customized Code Restriction (CCR)
   Customized Code Restriction is a service that enables customers to restrict certain types of outgoing/incoming calls from being placed over their exchange lines/trunks. This capability is provided only by means of recorded announcement restriction. It is offered with options containing various sets of codes to be restricted, and is available to basic exchange customers with individual line residence or business service or PBX trunks.

2. Toll Restriction Control with Pin (TRC)
   Prevents the completion of outgoing toll calls except those completed using an access plus a four to seven digit Personal Identification Number (PIN) code. Only one PIN will be assigned per line.

7 MISCELLANEOUS SERVICES (Cont'd)

7.12 Call Screening and Restriction Services (cont'd)

7.12.2 Regulations

1. Customers may subscribe to whichever option meets their needs, but only one option may be provided on a line/trunk or group of lines/trunks.

2. CCR is furnished only from central offices where facilities permit.

3. CCR does not provide restriction of calls to public emergency service numbers (911).

4. Subscribing to CCR does not relieve customers of responsibility for calls charged to their numbers.

5. Change in PIN numbers requires the completion of a Service order. Service Order Charges may apply.

6. It is the responsibility of the customer to notify all station users of their service that an operator cannot be reached.

7. The company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes specified.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.12 Call Screening and Restriction Services (cont'd)

7.12.2 Regulations (cont'd)

8. On the first occurrence of adjustment due to unauthorized or mistaken 900 service calls blocking shall be offered the customer at no charge. However, on the second occurrence of adjustment or customer refusal to pay the 900 service charges, company initiated blocking may be imposed at no charge. The customer will be notified at the time the request is made.

9. Screening feature enables the customer's line to pass information requiring special operator handling. Database and/or information digits are passed to other carriers for use by such carriers at the carrier's discretion. Use and compliance with such codes by the carrier is not guaranteed.

10. The codes shown for CCR options are not exhaustive. Options may be changed and new or different options may be added as deemed appropriate by the company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.12 Call Screening and Restriction Services (cont'd)

7.12.2 Regulations (cont'd)

11. Options

Option #1 – Full Toll and 800 Block
Restricted codes: Block 1+, 0-, 0+, 00-, 010-, 01+, 011+, (1+/0+) 411, 900, 800*

Option #2 – Full Toll Block
Restricted Codes: Block 1+, 0-, 0+, 00-, 010-, 01+, 011+, (1+/0+) 411, 900

Option #3 – Allow DDD
Restricted Codes: Block 0-, 0+, 00-, 010-, 01+, 011+, 900

Option #4
Restricted Codes: NPA 900

Option #5 – Station to Station
Restricted Codes: Block 1+, 011+, 900

Option #6 – Allow Operator
Restricted Codes: Block 1+, 0+, 01+, 011+, 900

Option #7 – IXC Access Codes
Restricted Codes: Block 101-XXXX

Option #8 – InterLATA
Restricted Codes: Block InterLATA Calls

Option #9 – IXC, Screen Operator
Restricted Codes: Block 1+, Screen IDDO 011+

Option #10 – IDDD, 900
Restricted Codes: Block 010-, 01+, 011+, 900

Option # 11 – DDD & Screen Operator
Restricted Codes: Block 1+, 900, Screen 0+, 0-, 00- (Allow 0+ credit card)

Option # 12 – IDDD, 700, 900
Restricted Codes: Block 010-, 01+, 011+, 700, 900

Option #13 – 800
Restricted Codes: Block 800*

Option #14- Local
Restricted Codes: Block Local, Incoming, 900

* Includes other Toll Free codes like 888, 877, etc

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

7 MISCELLANEOUS SERVICES (Cont'd)

7.12 Call Screening and Restriction Services (cont'd)

7.12.3 Rates and Charges

1. The following rates and charges apply for all CCR options and are in addition to all applicable service charges, monthly rates and non-recurring charges for exchange lines/trunks and other services or equipment with which they may be associated.

   (a) Residence and Business Line or KEY/PBX Trunk, each

   Monthly Rate: Unless otherwise stated, monthly rate For CCR options is $2.00.

   Exception: Option #4 available at no charge.

2. Any applicable service charges or non-recurring charges associated to add CCR) Option #4) to block NPA 900 calls will not apply for customers who request Option #4 only. (Example: Customers with a billing dispute on NPA 900 calls.) All applicable service charges or non-recurring charges will apply on any subsequent requests to remove or add CCR.

3. CCR Option #1 (Full Toll Block), if elected, will be provided at no charge to customer receiving Lifeline service from Section 5.4 of this tariff.

4. Toll Restriction Control with Pin (TRC)

	Monthly Charge
1. Residential	$2.00
2. Business	$4.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [illegible]
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

7 MISCELLANEOUS SERVICES (Cont'd)

7.13 Do Not Disturb Services

7.13.1 General

1. Do Not Disturb (DND)
   This feature allows calls to the customer's main directory number to be routed to a special "Do Not Disturb" (DND) announcement. This feature may be activated and deactivated by the customer.

2. Do Not Disturb with Override
   This option allows a calling party to dial a prearranged Personal Identification Number (PIN) while listening to the DND announcement. If the PIN is correctly input, the calling party's call will override the DND function and ring the line. The subscribing customer controls activation and programming of the PIN code.

7.13.2 Provision of Service

1. The announcement returns answer supervision. Toll charges to the calling party may apply on routed calls.

2. Interoperability of service with other features not guaranteed.

7.13.3 Monthly Rates

	Business	Residential
1. Do Not Disturb	$ 1.75	$ 1.75
2. Do Not Disturb w/Override	$ 2.75	$ 2.75

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

7 MISCELLANEOUS SERVICES (Cont'd)

7.14 Home Intercom Alert Service (HIAS)

7.14.1 General

1. Home Intercom Alert
   This feature allows a subscriber to go off-hook, dial one of up to three (3) home intercom access codes and after going back on-hook, ring all phone extensions with a distinctive ringing pattern. The ringing pattern corresponds to the access code dialed. One (or more) additional extensions can go off-hook and establish a communication.

2. Home Intercom Alert with Transfer Service
   This feature allows a HIAS customer to hold/transfer an active call to another extension within the customer premises that is served by the same line. The customer performs a hook-flash and uses the HIAS feature to ring all phone extensions with any of 3 distinctive ringing patterns. Through hook-flash activation, the customer can then reconnect and transfer the holding active call with the extension

7.14.2 Provision of Service

1. Designation of ring pattern to telephone instruments within the customer premises is at the customer's discretion.
2. Service may not work with all customer premise equipment.
3. Compatibility with other features not guaranteed.
4. Company does warrant transmission levels for calls using this service.

7.14.3 Monthly Rates

	Business	Residential
1. Home Intercom Alert	$ 3.00	$ 3.00
2. Home Intercom Alert w/Transfer	$ 5.00	$ 5.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

7 MISCELLANEOUS SERVICES (Cont'd)

7.15. Distinctive Alert (DA)

7.15.1 General

This feature allows up to three* (3) additional directory numbers to be assigned in addition to the primary main billing number. Coded ringing patterns associated each number are used to identify incoming calls.

7.15.2 Provision of Service

1. Distinctive Alert is available to individual line residential and business service and is not compatible with Basic Exchange Trunk services; lines with hunt group arrangements, and the closed end of foreign exchange services.

2. Distinctive Alert may not be compatible with all types of customer premise equipment.

3. Distinctive Alert subscribers will receive one directory listing or unlisted number listing for each assigned number pursuant to this Tariff at no charge.

4. Features are available only where facilities exist.

5. During stand-alone maintenance operation (i.e. emergency service) of a remote switch the secondary numbers distinctive coded ringing may not provided.

7.15.3 Monthly Rates *

-Per line equipped, per month

	Business	Residential
First Number	$ 5.00	$ 5.00
Second Number	$ 5.00	$ 5.00
Third Number **	$ 5.00	$ 5.00

* Multi feature discount-Customers subscribing to more than 1 DAS number on each line will receive a discount of $1.50 per DAS number used.

** Where third number capability is available.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

7 MISCELLANEOUS SERVICES (Cont'd)

7.16 Remote Call Forwarding (RCF)

7.16.1 General

Remote Call Forwarding (RCF) automatically redirects an incoming call to a Customer's number to a pre-designated terminating number. Forwarding is always activated and not controlled by customer. No access line is associated with the dialed number from which the forwarding occurs. Customer specifies the forwarded-to number at the time the order for service is placed and a service order is required to change it.

7.16.2 Provision of Service

1. The RCF service is offered subject to the availability of suitable facilities.

2. Remote Call Forwarding (RCF) is provided on the condition that the customer subscribe to sufficient features and facilities to adequately handle the calls to the terminating number without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional RCF features or facilities are required to support the forwarding of calls, the customer will, where appropriate, be required to subscribe to such features/facilities. If the customer refuses to do so and/or until adequate facilities are added, said customer's RCF service shall be subject to termination.

3. Where calls are forwarded to phone service other than that of the RCF customer, it shall be responsibility of the RCF customer to obtain permission of that customer and to determine a mutually acceptable number of access paths with that customer and the company.

7 MISCELLANEOUS SERVICES (Cont'd)

7.16 Remote Call Forwarding (cont'd)

7.16.2 Provision of Service (cont'd)

4. The Company will not knowingly permit RCF to a terminating number that is itself forwarded to another number.

5. RCF is not presented as suitable for the transmission of data.

6. Transmission levels on RCF service are not guaranteed.

7. Residential rates will only apply for the forwarding of numbers previously in service as residential with RCF service on Jan 15, 2000.

8. Residential/Business RCF service rate will apply to all new or changed RCF service after Jan 15, 2000.

9. Service is provided with three simultaneous forwarding paths.

10. Additional forwarding paths may be available for an additional charge.

11. Optional Calling Plans are not allowed with RCF service.

7.16.3 Rates

- Per Feature per Month

1. Initial Service
   Per service per month (three paths)

Residential (Grandfathered)	$15.50
Residential/Business	$24.50

2. Per additional path per month (subject to availability)

Residential (Grandfathered)	$13.50
Residential/Business	$22.50

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

(N)

7.17 Feature Discounts

A Feature Discount will apply for customers subscribing to two or more eligible features.

17.1.1 General

1. Charges for features and exchange access lines also apply.

2. Cannot be combined with Residential Feature Packages in 7.18 of this tariff.

3. Features with no rate or added as a non-rated option (rate listed as $0.00) do not count as eligible features.

17.1.2 Eligible Services

Unless otherwise noted, services in Sections 7.2 and 7.3 of this tariff are eligible for Feature Discounts.

17.1.3 Discounts

Discounts apply per feature per line per month as follows:

	Monthly Discount	
	Residential	Business
First feature	no discount	no discount
Each Add'l Feature	$0.40	$0.40

(N)

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
JUN 01 2003
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
BY EXECUTIVE DIRECTOR

7 MISCELLANEOUS SERVICES (Cont'd)

(N)

7.18 Residential Feature Packages

Residential Feature Packages are a preset collection custom calling and LASS features available to subscribers at a single rate.

7.18.1 Terms and Conditions

1. Feature Packages are available to residential subscribers.
2. Interoperability restrictions and terms of use as described elsewhere in this tariff apply.
3. Feature Discounts in Section 7.17 do not apply to services purchased on lines equipped with a Residential Feature Package.
4. Rates apply in addition to rates for basic exchange line rates found in this tariff.
5. Rates are applied per package per line.
6. Warm Line Option only available with the purchase of a Residential Feature Package.

7.18.2 Rates

		Per line per month
1.	Premium Pick Package Includes: Call Waiting with Cancel Call Waiting, Caller Name and Number, Automatic Recall (*69), Call Forwarding, Anonymous Call Rejection, Three-way Calling, Automatic Busy Redial, Speed Calling 8	$12.40
2.	Top Choice Package Includes: Call Waiting with Cancel Call Waiting, Calling Number Delivery, Automatic Recall (*69), Call Forwarding	$7.40
3.	Value Package Includes: Call Waiting with Cancel Call Waiting, Automatic Recall (*69)	$2.40
4.	Warm Line Option	$0.00

(N)

Issued By: _____
Kyle Jones, General Manager

(C)

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE
JUN 01 2003
PURSUANT TO 807 KAR 5:011
BY _____
EXECUTIVE DIRECTOR

7 MISCELLANEOUS SERVICES (Cont'd)

7.19 Number Retention Services

7.19.1 General

Number retention services allow subscribers to the service to retain for a limited period reservation of a telephone number assigned to the Telephone Company but not active in the Telephone Company switch.

1. Extended Intercept
   Extended Intercept service allows a subscriber to request that a transfer of calls recording remain active for a line previously in service for a period longer than that normally provided by the telephone company under this tariff.

2. Number Reservation
   Number reservation allows the subscriber to reserve for a customer-specified predetermined period of time telephone number(s) anticipated to be activated by the subscriber at a future date.

7.19.2 Provision of Service

1. All service charges are billed in advance.

2. The Company reserves the right to reclaim a retained number upon written notice to the customer in order to manage its numbering resources or to comply with state or federal directives on such management.

3. Number Retention Subscribers who re-activate service prior to the termination of the reservation period will receive a prorated credit for retention service pre-paid beyond the service activation date.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

7 MISCELLANEOUS SERVICES (Cont'd)

7.19 Number Retention Services (cont'd)

7.19.2 Provision of Service (cont'd)

4. Failure by the subscriber to pay charges associated with these services will result in the immediate termination of the service by the Company. The Company does not guarantee the availability to a subscriber for retention of a number following discontinuation due to non-payment or other reclamation.

5. Numbers previously on retention will be returned to the Company's pool of available numbers upon termination of the service date according to normal operating procedures of the company.

6. Minimum period for retention service is one month beyond that normally provided by the Company's operating practices.

7. Maximum period for retention services is twelve months beyond that normally provided by the Company.

8. Retention of a number is restricted to the subscriber shown as the billing entity on the number prior to discontinuation of the underlying service.

8. The Company reserves the right to refuse retention services or require written documentation in those instances where authority for use of the number is under dispute.

7.19.3 Rates and Charges

-Per number retained	Per Month, billed in advance	
	Residential	Business
1. Extended Intercept	$ 5.00	$ 5.00
2. Retention Service	$ 2.00	$ 2.00

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SECTION 8 - CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS

		Sheet No.
8.1	Regulations	2
8.2	Network Protection Criteria	5
	8.2.1 Customer Premises Requirements	5
	8.2.2 Network Control Signaling Output	7
8.3	Customer-Provided Communications Systems	9
8.4	Entrance Facilities	9
8.5	Connection of Customer-Provided Communications Systems with Instruments Furnished by the Company	9
8.6	Maintenance Service Charge	9

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS

8.1 Regulations

1. Customer-provided terminal equipment or wiring may be used with the facilities furnished by the Company for telecommunications services as provided in this tariff. In all such cases the customer-provided equipment or wiring will be constructed, maintained and operated to work satisfactorily with the facilities of the Company, and to meet all published standards of the Federal Communications Commission (FCC).

2. Subscribers may not disconnect or remove or permit others to disconnect or remove any apparatus, equipment or wiring of the Company except upon the consent of the Company.

3. Where telecommunications service is available under this Tariff for use in connection with customer-provided equipment and wiring, the operating characteristics of such equipment or wiring shall not interfere with any of the service offered by the Company. Such use is subject to the further provision that the customer-provided equipment or wiring does not endanger the safety of the Company's employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the Company's service. Upon notice from the Company that the customer-provided equipment or wiring is causing or is likely to cause such hazard to interference, the customer shall make such change as shall be necessary to remove or prevent such hazard or interference. The customer shall responsible for the payment of Company charge in Section 3, "Maintenance of Service Charge," for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or wiring.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.1 Regulations (Cont'd)

4. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems. Telecommunications service is not represented as adapted to the use of customer-provided equipment or systems. When such equipment or facilities are connected to the Company facilities, the Customer is responsible for telecommunications service and the maintenance and operation of customer provided facilities in a manner proper for telecommunications service. Subject to this responsibility, the Company shall not be responsible for (1) the through transmission of signals generated by the customer-provided equipment or systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided equipment or system.

5. The Company shall not be responsible to the customer if changes in the criteria outlined herein or in any of the facilities or procedures of the Company render any customer-provided equipment or communications systems inoperable or otherwise affect its use or performance.

6. The Company will not be responsible for any loss or damage, nor for any impairment or failure of the service, arising from or connection with the use of facilities of customers and not caused solely by the negligence of the Company.

7. Where any customer-provided equipment or system is used with telecommunications service in violation of any of the provisions in this tariff, the Company will take immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. Following the receipt of written notice from the Company, the customer shall either discontinue use of the equipment or system or correct the violation. Confirmation of corrective action must be provided in writing to the Company within 10 days. Failure of the customer to take corrective action and provide written confirmation to the Company within the time stated above may result in termination of the customer's service.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.1 Regulations (Cont'd)

8. Customer-provided systems that provide service to a location deemed by the Company to be impracticable to serve because of hazard(s) or inaccessibility may be connected with the telecommunications service by means of connecting equipment furnished by the Company.

9. The customer indemnifies and saves the Company harmless against claims for infringements of patents rising from combining such equipment or system with, or using it in connection with, facilities of the Company; and against all other claims arising out of any act or omissions of the customer in connection with facilities provided by the Company.

10. No equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, except as provided in this Tariff. In case unauthorized attachments or connections are made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection; or to terminate service.

8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria

To protect the telecommunications network and the services furnished to the general public by the Company from harmful effects, the signal from the customer-provided communications system to the long distance message telecommunications network must comply with the following minimum network protection criteria:

8.2.1 Customer Premises Requirements

Where the customer-provided communications system is connected, the customer-provided communications systems must comply with the following criteria:

1. To prevent excessive noise and crosstalk in the network, the power of the signal at the central office must not exceed 12 db below one milliwatt when averaged over any three-second interval. To permit each customer, independent of distance from the central office, to supply signal power that approximates the 12 db below one milliwatt limit at the central office, the power of the signal which may be applied by the customer-provided equipment located on the customer's location, but in no case shall it exceed one milliwatt.

2. To protect other services the signal that is applied by the customer-provided equipment located on the customer's premises must meet the following limits:

   a. The power in the band from 3,995 Hertz to 4,005 Hertz shall be at least 18 db below the power of the signal as specified in 8.2.1 (1).

   b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria (Cont'd)

8.2.1 Customer Premises Requirements (Cont'd)

2. (Cont'd)

c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.

e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

3. To prevent the interruption or disconnection of a call, or interference with network control signaling, the signal applied by the customer-provided equipment located on the customer's premises at no time may have energy solely in the 2450 to 2750 Hertz band. If there is signal power in the 2450 to 2750 band, it must not exceed that power present at the same time in the 800 to 2450 Hertz band.

8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria (Cont'd)

8.2.2 Network Control Signaling Output

Where the customer-provided communications system is connected, the customer-provided communications systems must comply with the following criteria:

4. To prevent excessive noise and cross-talk in the network the power of the signal that is applied by the customer-provided equipment located on the customer premises be limited so that the signal power at the output of the network control signaling unit (i.e., at the input of the Company line) does not exceed 9 db below one milliwatt when averaged over any three-second interval.

5. To protect other services the signal that is applied by the customer-provided equipment located on the customer's premises must meet the following limits at the output of the network control signaling unit (i.e., at the input to the Company line):

   a. The power in the band from 3,995 Hertz to 4,000 Hertz shall be at least 18 db below the power of the signal as specified above in 8.2.2 (1).

   b. The power in the band from 4,000 Hertz to 10,000 Hertz shall not exceed 16 db below one milliwatt.

   c. The power in the band from 10,000 Hertz to 25,000 Hertz shall not exceed 24 db below one milliwatt.

   d. The power in the band from 25,000 Hertz to 40,000 Hertz shall not exceed 36 db below one milliwatt.

   e. The power in the band above 40,000 Hertz shall not exceed 50 db below one milliwatt.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
APR 22 2001
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY Stephanie Bell
SECRETARY OF THE COMMISSION

8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.2 Network Protection Criteria (Cont'd)

8.2.2 Network Control Signaling Output (Cont'd)

6. To prevent the interruption or disconnection of a call, the signal applied by the customer-provided equipment located on the customer's premises must be limited so that the signal at the input to the Company line shall at no time have energy solely in the 2450 to 2750 Hertz band. If there is signal power in the 2450 to 2750 band, it must not exceed that power present at the same time in the 800 to 2450 Hertz band.

8 CONNECTIONS WITH CERTAIN FACILITIES AND / OR EQUIPMENT OF OTHERS (Cont'd)

8.3 Customer-Provided Communications Systems

Customer-provided systems may be connected, at a service point of the customer, on a voice grade basis with telecommunications service furnished by the Company, through customer-provided equipment which affects such connections externally to the Company by means of physical connection for transmitting and/or receiving. The customer-provided system shall comply with the minimum network protection criteria contained in Section 8.2

8.4 Entrance Facilities

All connections of entrance facilities to customer-provided communications systems shall be made through connecting arrangements approved by the Company. Customer, by use of its own equipment, but only within the normal transmission characteristics of the grade of channel ordered, may not create additional channels from the channels provided for entrance facilities. The charges for entrance facilities and the connecting arrangements will be based on cost as specified in the Tariffs of the Company.

8.5 Connection of Customer-Provided Communications Systems with Instruments Furnished by the Company

The Company does not provide instruments solely for use on customer-provided communications systems.

8.6 Maintenance Service Charge

The customer shall be responsible for the payment of the charges indicated in Section 3 "Maintenance of Service Charge," for visits by the Company to the customer's premises where a service difficulty or trouble report results from customer-provided equipment or facilities.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

9. RESERVED FOR FUTURE USE

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: March 22, 2001

Effective Date: April 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

10. RESERVED FOR FUTURE USE

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: March 22, 2001

Effective Date: April 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

SECTION 11 - CENTREX

The Company does not currently offer Centrex Services.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issue Date: March 22, 2001

Effective Date: April 22, 2001

APR 22 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

SECTION 12 - ISDN PRI / BRI

		Sheet No.
12.1	Description of Service	2
12.2	Regulations	4
12.3	Service Components	6
12.4	Rates	7

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

12. ISDN PRI / BRI

12.1 Description of Service

PRI (23B+1D)

ISDN PRI service provides a method of access to the telephone network called Primary Rate Interface (PRI). Primary Rate Interface is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and date transmission channels on the same line. The basic channel structure for PRI is twenty three (23) 64 Kbps bearer channels (B channels) and one (1) 64 Kbps data channel (D channel). These B channels may be used to connect the Customer's premise equipment to the Public Circuit Switched Network (e.g. outward, inward and two-way trunks, and WATS/800 Service access lines).

ISDN PRI service is a service for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service. The user is responsible for providing Customer Premise Equipment (CPE) that is compatible with the ISDN PRI service interface. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of ISDN PRI service render any facilities provided by the Customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user. Suspension of service is not allowed. Individual Case Basis pricing will be available for on-network Customers or for Customer agreeing to term plans. Busy line verification and Emergency Interrupt service is not available for ISDN PRI services.

12. ISDN PRI / BRI

12.1 Description of Service (cont'd)

BRI (2B+1D)

Basic rate Interface (BRI) consists of one or two 64 Kbps (B) channels and one 16 Kbps (D) channel at the service delivery point.

B-channel circuit switched services offer up to 64 Kbps intra-office transmissions of voice or data. Thus option permits the user to utilize either circuit voice or data transmission paths on a per call selection basis. Transmission on the B-channel will be circuit switched at 64 Kbps within the switch and/or equipped facilities between ISDN compatible central offices. ISDN interconnection to non-ISDN equipped central offices will be potentially subjected to analog transmission or sub-rated to 56Kbps.

12. ISDN PRI / BRI (Cont'd)

12.2 Regulations

1. ISDN services include up to two phone numbers and a single directory number (DN) listing. Additional numbers and DN listings are available pursuant to terms of this tariff.

2. ISDN transmission cannot be completed to central offices that are connected by trunks that are not compatible to transmitting ISDN services.

3. ISDN transmission cannot be completed to central offices that are not equipped to provide ISDN services.

4. The Company will provide ISDN services to the Network Interface Device (NID) normally located outside the customer premises. It is the customer's responsibility to provide inside wire and compatible customer premise equipment (CPE).

5. ISDN BRI will be provided where local 2-wire copper loops do not exceed 14,000 feet in length or a maximum total loss of 34db as measured at the customer's premises. Where these loop conditions cannot be met, the customer must subscribe to ISDN Individual Line Loop Extension. Individual Line Loop Extension is restricted to one per line and to the copper loop beyond 14,000 feet but within 34,000 feet. Availability of Line Loop Extension service is subject to network limitations and may not be available to all subscribers.

6. Outside loop modifications to accommodate ISDN services (removal of load coils, loop extension installation, etc.) may require longer installation time than for other services.

7. Other services (Custom calling features, CLASS, etc.) can be ordered with ISDN pursuant to other sections of this tariff except Optional Calling Plans unless an operational conflict exists. In the event that such a conflict exists, the Company will notify the customer accordingly.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

12. ISDN PRI / BRI (Cont'd)

12.2 Regulations (cont'd)

8. Suspension of service as shown in Section 2.5.9 of this Tariff will not apply to ISDN services.

9. All rules and regulations shown elsewhere in this tariff will apply to ISDN services. In the event that a conflict exists, regulations in this section will supercede the regulation in conflict.

10. Due to the complexity of ISDN installation, standard installation intervals do not apply.

11. The Company does not currently have ISDN PRI service deployed in its network. Additional rates and terms for ISDN PRI service will be developed upon receipt of a bona fide request for that service.

12. Basic Rate Interface (BRI) operates over a two-wire copper and/or equivalent facilitates from the company BRI central office.

13. PRI operates over four-wire or equivalent digital facilities utilizing 1.544 high capacity digital transport technologies for connection from the designed Company ISDN-PRI serving central office to the customer serving central office and to the local digital loop facilities serving the customer.

14. Customers requesting service from end offices not supporting ISDN can receive ISDN on a foreign exchange basis. Additional charges pursuant to company tariff(s) will apply.

12. ISDN PRI / BRI (Cont'd)

12.3 Service Components

ISDN service components include the following:

Basic Rate Interface (BRI) – Provides two B-channels and one D-channel ("2B+D").

Individual Line Loop Extension (BRI) – Extends the ISDN BRI beyond the normal 14K' to 36K'.

Primary Rate Interface (PRI) – Provides twenty-three B-channels and one D-channel ("23B+D").

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

12. ISDN PRI / BRI (Cont'd)

12.4 Rates

The following monthly rates and non-recurring charges apply to ISDN services and are in addition to the rates and charges applicable to the associated service, equipment and facilities.

		Monthly Rate	Non-recurring Charges
1.	Basic Rate Interface (BRI) (2B+1D) *		
	Residential	$55.00	$70.00
	Business	$55.00	$70.00
2.	Individual Line Loop Extension (BRI)		
	Residential	$20.00	$25.00
	Business	$20.00	$25.00
3.	Primary Rate Interface (PRI) (23B+1D) **	TBD	TBD
4.	Additional Number Assignment		
	Residential	$3.50	See 5
	Business	$3.50	See 5

5. Regular service connection charges shall apply in addition to the non-recurring charges shown above.

* Rates are based on assumed usage of 200 hours per month per B-channel. At this time, the Company does not have usage measurement capability deployed. Upon implementation of such capability, all usage in excess of 200 hours per month per channel will be billed at $0.01 per minute.

** The Company does not offer this service at this time but will do so upon receipt of a customer request, subject to Commission approval.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

Issue Date: March 22, 2001

Effective Date: April 22, 2001
APR 22 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

SECTION 13 – RESERVED FOR FUTURE USE

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: March 22, 2001

Effective Date: April 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

SECTION 14 – RESERVED FOR FUTURE USE

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: March 22, 2001

Effective Date: April 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

15 PRIVATE LINE SERVICE

The Company, except as specifically stated herein assents to, adopts, and concurs in the rates, rules, and regulations governing intrastate Private Line Service as filed by Duo County Telephone Cooperative Corp., Inc. in its PSC KY Tariff No. 2A. The Company concurs in this tariff as it now exists, or as may be revised, added to, or supplemented by superceding sheets or issues, for Private Line Service furnished by the issuing utility and hereby makes itself a party thereof.

The Company reserves the right to cancel and make void this statement of concurrence at any such time, as it appears that such cancellation is in the Company's best interest.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

SECTION 16 - FOREIGN EXCHANGE (FX) SERVICES

Sheet No.

16.1 Concurrence 2

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: March 22, 2001

Effective Date: April 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.

16. FOREIGN EXCHANGE (FX) SERVICES

16.1 Concurrence

The Company, except as specifically stated herein assents to, adopts, and concurs in the rates, rules, and regulations governing intrastate Foreign Exchange (FX) Service as filed by Duo County Telephone Cooperative Corp., Inc. in its PSC KY Tariff No. 2A. The Company concurs in this tariff as it now exists, or as may be revised, added to, or supplemented by superceding sheets or issues, for Foreign Exchange (FX) Service furnished by the issuing utility and hereby makes itself a party thereof.

ATTACHMENT A

Customer Invoice

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

INVOICE

South Central Telcom, LLC
1399 Happy Valley Road
P.O. Drawer 159
Glasgow, KY 42142-0159
270-678-2111

Date: March 19, 2001

Bill To:

John Doe
123 Any Street
Brandenburg, KY 40108

Terms of Payment
Due upon Invoice

Account No.
000-000-0000

Date	Description	Rate	Tax 1	Tax 2	Amount
					Sub-Total

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 22 2001

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issue Date: March 22, 2001

Effective Date: April 22, 2001

Issued By: Daryl Wyatt
Daryl Wyatt, General Manager

Issued by Authority of the Order of the Public Service Commission of the Commonwealth of Kentucky in Administrative Case No. 370, dated January 8, 1998.