Highland Telephone Cooperative Incorporated

1 Table of Contents – Section H

HIGHLAND TELEPHONE COOPERATIVE INCORPORATED

GENERAL SUBSCRIBER SERVICES TARIFF

FOR

THE STATE OF

KENTUCKY

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: _____

This tariff contains regulations and rates applicable for the furnishing of local exchange service, message toll telephone service, wide area telephone communications service, and for other general subscriber service, equipment and facilities associated with the above services offered by Highland Telephone Cooperative within this state. This tariff is on file with the Kentucky Public Service Commission.

Intrastate communication services are furnished through facilities provided by Highland Telephone Cooperative for the transmission of intelligence by electrical impulse, principally by means of wire, radio, or a combination thereof.

Failure on the part of any subscriber to observe these rules and regulations, after due notice of such failure, automatically gives the Telephone Company the privilege to discontinue the furnishing of service.

This Tariff cancels and supersedes all other Tariffs of the Telephone Company issued and effective prior to the effective date of this Tariff.

EXPLANATION OF SYMBOLS

When changes are made in any tariff page, a revised page will be issued cancelling the tariff page affected; such changes will be identified through the use of the following symbols:

(C) Denotes a change in: listing, general regulations, or conditions, which may affect a rate or charge.

(D) Denotes discontinued material including: listing, general regulations, condition, rate or charge.

(I) Denotes increase in rate or charge.

(L) Denotes material relocated from or to another part of the tariff, with no change in text, regulation, or rate or condition.

(N) Denotes new material including: listing, general regulation, rate, charge or condition.

(O) Denotes an obsolete rate, regulation or text.

(R) Denotes a reduction in either rate or charge.

(T) Denotes a change in wording of text, but no change in: listing, general regulation, condition, rate or charge.

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: _____

Highland Telephone Cooperative
Incorporated

PSC 2
Index
4th Revised Sheet 3

TABLE OF CONTENTS

A. Definition of Terms
B. General Regulations
C. Basic Local Exchange Service
D. Service Charges
E. Charges Applicable Under Special Condition
F. Directory Listings
G. Public Telephone Service (T)
H. Telephone Answering Service Facilities
I. Foreign Exchange Service
J. Key and Pushbutton Telephone Service
K. Private Branch Exchange Service
L. Centrex Service
M. Miscellaneous Services
Mc. Auxiliary Equipment
N. Connection with Certain Facilities and/or Equipment of Others
O. Data Service
P. Mobile Telephone Service
Q. Long Distance Message Telecommunications Service
R. Wide Area Telephone Service
S. Custom Calling Services
T. Private Line Service
U. PBX and Key Trunk Charges
V. Direct Sale of Equipment
W. Optional Calling Plans
X. Reserved for Future Use
Y. Exchange Area Maps
Z. Obsolete Service Offerings

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FEB 26 1998

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SECTION 9 (1)
BY: Stephan O Bell
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICES TARIFF

Highland Telephone Cooperative
Incorporated

DEFINITION OF TERMS

CONTENTS

	Sheet #
Accessories	4
Additional Listing	4
Answering Service Lines	4
Applicant	4
Authorized Protective Connecting Module	4
Authorized User	4
Auxiliary Intercommunications Systems	4
Auxiliary Line	4
Base Rate	4
Base Rate Area	5
Basic Telephone Service	5
Basic Termination Charge	5
Building	5
Business Service	5
Call	5
Cancellation Charge	5
Central Office	5
Central Office Line	6
Certificate	6
Channel	6
Circuit Measurement	6
Class of Service	6
COCOTs - Customer Owned, Coin Operated Telephones	6 (N)
Coin Telephone	6a
Commission	6a
Communications System	6a
Connecting Arrangement	6a
Connecting Company	7
Construction Charge	7
Continuous Property	7
Contract	7
Customer	7
Customer-Provided Terminal Equipment	7
Data Access Arrangement	7
Demarcation Point	8
Dial Switching Equipment	8
Direct Electrical Connection	
Directory Listings	8
Drop Wire	8
Dual Party Relay Service	8a
Exchange	8
Exchange Line	9
Exchange Service	10
Exchange Service Area	10
Extended Service Area	10
Extension Station	10

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PUBLIC SERVICE COMMISSION MANAGER

Issued: November 4, 1991 Effective: November 8, 1991

By: [signature] Title: General Manager
Ralph Pemberton

Issued under Authority K.P.S.C. No. 337 dated October 8, 1991

Extension Ringer	10
Facilities	10
Grade of Service	10
Headset	10
Initial Service Period	11
Installation Charge	11
Intercepting Service	11
Jack and Plug Equipment	11
Joint User Service	11
LifeLine	11 (N)
Link-Up Kentucky	11
Left-in-Instrument	11
Local Calling Area	11
Local Channel	12
Local Exchange Service	12
Local Message	12
Long Distance Message Service	12
Message	12
Mileage Charge	13
Minimum Contract Period	13
Miscellaneous Common Carriers	13
Miscellaneous Equipment	13
Mobile Telephone Service	13
Network Access Line	14
New Subscriber	14
Non-Listed Telephone	14
Non-Published Telephone	14
Person	14
Plant	14
Portable Telephone	14
Premises	14
Private Line Service	15
Private Right-of-Way	15
Rate Centers	16
Residence Service	16
Rotary Service	16
Service	16
Service Connection Charge	16
Single Ended Terminal Drive	16
Subscriber	17

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

By: F.L. Terry General Manager Dated: 12/31/97

F.L. Terry

BY: Stephen Bell
SECRETARY OF THE COMMISSION

Tariff	17
Telephone Number	17
Telephone Instrument	17
Temporary Service	17
Temporary Disconnection	17
Termination Charge	18
Tie Trunk	18
Toll Center	18
Toll Message	18
Toll Rate	18
Toll Service	18
Trunk Line	18
Underground Service Connections	18
Utility Telephone	18
Wide Area Telephone Service (WATS)	18
Wiring Plan	19

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY:

ACCESSORIES
Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path of the telecommunications systems.

ADDITIONAL LISTING
Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

ANSWERING SERVICE LINES
Lines of patrons of a telephone answering service which terminate in the telephone answering facilities on the premises of the answering service so as to permit the answering service attendant to answer incoming calls on such lines.

APPLICANT
A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., requesting service from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE
The term authorized protective connecting module denotes a protective unit designed and manufactured under the control of telephone company quality assurance procedures, which unit is to be incorporated in a conforming device.

AUTHORIZED USER
A person, firm or corporation (other than the customer) on whose premise a telephone, PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of this Tariff.

AUXILIARY INTERCOMMUNICATIONS SYSTEMS
Auxiliary Intercommunications Systems provide internal voice communications within a customer's premise by means of one-way or two-way intercom systems. They are not interconnected to outside toll telephone facilities even though they may be connected internally to a telephone system.

AUXILIARY LINE
An additional individual line main station used for one-way (inward to the subscriber) service.

BASE RATE
A schedule rate for any form of exchange service or equipment which does not include mileage charges.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY:

BASE RATE AREA
A specific area within an exchange service area as set forth in the telephone utilities tariffs, maps or descriptions. Local Exchange Service within this area is furnished at uniform rates without extra mileage charges.

BASIC TELEPHONE SERVICE
For the purpose of establishing rate and charges, basic telephone service is one party business or residential local line service. (C)
Instrumentation supplied for basic telephone service are those instruments offered where no additional recurring charges apply.

BASIC TERMINATION CHARGE
See "Termination Charge"

BUILDING (Same)
The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater, than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduits are not considered enclosed passageways.

BUSINESS SERVICE
Telecommunications service provided a customer where the use is primarily or substantially of a business, professional, institutional or otherwise occupational nature.

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SECTION 9 (1)
BY: Jordan C. Neel

CALL
An attempted or completed communication.

CANCELLATION CHARGE
A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

CENTRAL OFFICE
A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangement for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE LINE
See "Exchange Line"

CERTIFICATE
Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL
A path for communication between two or more utility offices, furnished in such a manner as the carrier may elect, whether by wire, radio, or a combination thereof and whether or not by a single physical facility or route.

CIRCUIT MEASUREMENT
See "Route Measurement" under MILEAGE CHARGES.

CLASS OF SERVICE
A description of telephone service furnished a subscriber in terms such as:
1) For exchange Service:
A. Grade of Line: Individual Line, etc.
(See also "Primary Class of Service").
B. Type of Rate: Flat rate or message rate.
C. Character of Use: Business or Residence.
D. Dialing Method: Touch or Rotary.

2) For Long Distance Service:
A. Type of Call: Station to Station or Person to Person.

3) For Wide Area Telephone Service:
A. Type of Rate: Full time or measured time.

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
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FOR THE PUBLIC SERVICE COMMISSION

COCOTs - CUSTOMER OWNED, COIN OPERATED TELEPHONES (C)
COCOT Access Line Service is a service provided for use with Customer Owned and Customer Operated Coin Phones at locations available to the public, e.g., Hotel/Motels, airports, restaurants, gas stations. (C)

COIN TELEPHONE (D)
A station, either public or semi-public, equipped with a device for (D)
collecting money in payment of telephone messages. (D)

COMMISSION
Kentucky Public Service Commission

COMMUNICATIONS SYSTEMS
Communication Systems are channels or other facilities which are capable, when not connected to the telecommunications systems of two-way communications between customer-provided terminal equipment or Company stations.

CONNECTING ARRANGEMENT

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY
A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONSTRUCTION CHARGE
A separate non-recurring charge made to the construction of facilities in excess of those contemplated under the rates quoted in the Local Exchange Service Section of the Tariff.

CONTINUOUS PROPERTY
The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT
The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

CUSTOMER
An person, firm , partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided with telecommunications service by any utility.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT
Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of telecommunications system, are so connected either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT
A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement an arrangement to identify a central office line and protective facilities and procedures to assure proper operation of the telecommunications network.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9(1)
BY:

DEMARCATION POINT
The term "DEMARCATION POINT", when used in connection with customer-provided communications systems, denotes the point on the customer's premises where network access lines provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with customer-provided terminal equipment.

DIAL SWITCHING EQUIPMENT
A unit of electro-mechanical or electronic or digital switching equipment used in a central office or in connection with a private branch exchange system.

DIRECT ELECTRICAL CONNECTION
A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTINGS
The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

1. Caption Listing: The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches of different departments of the business.

2. Foreign Listing: The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is served.

3. Free Listing: A directory listing for which no specific charge is made.

4. Indented Listing: A directory listing indented under another listing.

5. Reference Listing: The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

DROP WIRE
Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

EXCHANGE
A unit established by a telephone utility for the administration of telecommunications service in a specific area for which a separate rate schedule is provided. It may consist of one or more central

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
BY: [illegible]

DUAL PARTY RELAY SERVICE (Kentucky Relay Service) (N)

The Kentucky Relay Center permits hearing and speech impaired users of Telecommunications Devices for the Deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of a TDD and another who communicates by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

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SEP 5 1991

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PUBLIC SERVICE COMMISSION MANAGER

Issued: 8/6/91 Effective:

By: [signature] Title: General Manager
Ralph Pemberton

Issued under Authority K.P.S.C. No. 333 dated 6/27/91

offices together with associated plant facilities used in furnishing telecommunications services in that area.

EXCHANGE LINE
See "Network Access Line"

EXCHANGE SERVICE
The general telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local intercommunication, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

1. Flat and Message Rate Service

A. Flat Rate Service: A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

B. Message Rate Service: A classification of non-coin box business exchange service which is charged for on the basis of amount of use.

2. Individual Line Service

A. Individual Line Service: A classification of exchange service which provides that only one subscriber shall be served by the line connecting such subscriber with the central office.

C. Foreign Central Office Service: A classification of exchange service furnished to a subscriber in a multi-office exchange from a central office other than the one from which service would normally be furnished.

D. Foreign Exchange Service: A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

E. Touch Calling Service: A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

F. Semi-Public Service: A classification of exchange service furnished at locations reasonably accessible to the public but not suitable for the installation of a public telephone and generally including a coin box. (D) | (D)

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OF KENTUCKY
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FOR THE PUBLIC SERVICE COMMISSION

Issued: March 14, 1997 Effective: April 15, 1997

By: General Manager

G. Public Service: A classification of exchange service established under tariff provisions for use at locations chosen or accepted by the Company as suitable and necessary for furnishing service to the general public and may be equipped with or without a coin box. (C) (D)

EXCHANGE SERVICE AREA
The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE
A type of telephone service furnished under tariff provisions whereby customers of a given exchange may complete calls to and, where provided by the tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

EXTENSION SERVICE
See "Telephone Instrument".

EXTENSION RINGER
An additional ringer on the same premises and on the same line generally operated in connection with the ringer at the telephone instrument location. Extension ringer are of two types:
1. Extension Bell (ordinary type): An additional bell of the type used on standard telephone instruments, connected with the same line as the first bell, but mounted separately and generally installed at some distance from the station set.
2. Extension Gong (loud ringing type): A loud sounding bell connected in the same manner as the ordinary type of extension bell, for use in noisy or other locations where the common type of bell would not be heard.

FACILITIES
All property, means and instrumentalities owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

GRADE OF SERVICE
The term used in describing network access service with respect to the number of subscribers telephones which may be connected to a central office line. (One-Party, Two-Party, Four-Party, Multi-Party).

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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worn on the head of the user for close talking, which provides 2-way transmission of live human speech.

INITIAL SERVICE PERIOD
The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE
A separate initial non-recurring charge, which when applied is in addition to service connection charges. This charge may be applied when the equipment furnished is in addition to a network access line.

INTERCEPTING SERVICE
A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

JACK AND PLUG EQUIPMENT
Equipment designated to give access to inside wire at one or more points by means of a portable telephone equipped with a cord and plug to connect jacks bridged to the inside wire.

JOINT USER SERVICE
A classification of exchange service furnished to a joint user, in connection with customers' exchange service. A joint user is a person, firm, or corporation sharing the customers' exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

LIFELINE
Provides credit to monthly recurring local service for qualifying residential customers. (N)

LINK-UP KENTUCKY
Link-Up Kentucky provides subsidized assistance to qualifying low income households by providing a credit to the installation and connection charges applicable to the provisioning of residence service.

LEFT-IN-INSTRUMENT
An instrument left on the premises after discontinuance of service. Also referred to as "instrumentalities-in-place."

LOCAL CALLING AREA

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EFFECTIVE

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

The area within which telecommunication service is furnished customers under a specific schedule or exchange rates. A local calling area may include one or more exchange service areas or portions of exchange service areas.

LOCAL CHANNEL
That portion of channel which connects a station to an interexchange channel or a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE
Telecommunication service provided within local exchange service areas in accordance with the tariffs. It includes the use of exchange facilities required to establish connections between subscribers within the exchange and between subscribers and the toll facilities serving the exchange.

LOCAL MESSAGE
A completed communication between customers' station located within the same Exchange Area or Local Service Area.

LONG DISTANCE MESSAGE SERVICE
The furnishing of facilities for telecommunication between persons in different local service areas in accordance with the regulations and system of charges specified in this tariff.

1. Person-to-Person Call - A service whereby the person originating the call specified to the company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

2. Station-to-Station Call - A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex, PBX or PBX system which is reached directly rather than through a PBX attendant, or give only the name and address under which such a number is listed, and does not specify a particular person to be reached, nor a particular mobile telephone to be reached through a Miscellaneous Common Carrier attendant, nor a particular telephone, department, or office to be reached through a PBX or Centrex attendant.

MESSAGE
A communication between two stations. Messages may be classified as follows:

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EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY:

1. Local Message-a communication between stations within the same local service area.

2. Toll Message-a communication between stations in different exchange areas for which a toll charge is made.

MILEAGE CHARGES
A charge applying for the use of part or all of a channel furnished by the Company.

1. Airline Measurement; The shortest distance between two points.

2. Extra Exchange Line Mileage: A charge applying in addition to the base rate for service when a customer's location is outside the base rate area but is located within the exchange area.

3. Off-Premise Exchange Mileage: The measurement applying on a line, for use of which a circuit charge is made in accordance with tariff provisions.

4. Foreign Exchange Mileage: The measurement applying to a line connecting a customer's location to a central office of an exchange other than that from which the customer would normally be served for the use of which a separate charge is made in addition to the base rate, plus extension line mileage charges, if applicable.

5. Route Measurement: The actual length of a circuit between two points.

MINIMUM CONTRACT PERIOD
The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS
Miscellaneous Common Carriers, as defined in Part 21 of the Federal Communication Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MISCELLANEOUS EQUIPMENT
Equipment furnished at additional charges associated with the various classes of subscriber service.

MOBILE TELEPHONE SERVICE
A communication service provided by means of radio frequencies through land radio-telephone base station. Connections may be e

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
BY:

between a wire telephone and a mobile or fixed unit or between two mobile or fixed units.

NETWORK ACCESS LINE
A central office or exchange line, less instrumentalities, to provide access to the local and national telecommunications network.

NEW SUBSCRIBER
Applicants having no basic monthly service or those subscribers changing service premises.

NON-LISTED TELEPHONE
a subscriber who has the telephone number listing omitted from the telephone directory but listed in the directory assistance records, available from the directory assistance operator.

NON-PUBLISHED TELEPHONE
A subscriber who has the telephone number listing omitted from both the telephone directory and directory assistance records at the customer's request.

PBX TRUNK
An individual network access line terminated in a PBX switchboard or switching equipment.

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PERSON
An corporation, company, person, partnership, firm, association or any cooperative, non-profit membership corporation or mutual association now or hereafter created.

PLANT
Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

PORTABLE TELEPHONE
A desk or hand set equipped with a cord terminating in plug for use in connection with a circuit terminating in jacks.

PREMISES
The term "same premises" (except in connection with inside moves) shall be interpreted to mean:

1. The building or buildings, together with the surrounding land occupied as, or used in the conduct of, one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others;

2. The portion of a building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by other; or,

3. The continuous property operated as a single farm whether or not intersected by a public road.

4. In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence, or a combination thereof, and not intersected by a public road, a corridor, or space occupied by others.

PRIVATE BRANCH EXCHANGE SERVICE (PBX Service)

1. A type of service providing an arrangement of switching equipment and telephone instruments for intercommunications among the stations and for connections through the local and long distance message telephone network to other subscribers.

2. Line (circuits), equipment and facilities ordinarily furnished in connection with PBX service include the following:

D

A. Telephone Instruments

B. Trunk: A network access line connecting a PBX system with a central office.

C. Tie Line: A circuit connecting PBX switchboards.

D. Trunk Termination: Equipment necessary to terminate each PBX trunk in the common switching equipment of a PBX system.

E. Line Termination: Equipment required for the provision of a trunk number associated with expandable PABX system.

D

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PRIVATE LINE SERVICE
As opposed to exchange service, this refers to lines and equipment furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

PRIVATE RIGHT-OF-WAY

Issued: December 1, 1985 Effective: January 1, 1986

By: [signature]
GENERAL MANAGER

A facility route granted to the Company on or over private property.

PUBLIC TELEPHONE
A telephone installed on the Company's initiative, or at the Company's option, at a location chosen or accepted as suitable and necessary for furnishing service to the general public. (D)

1. Coin Public Telephone: A public telephone equipped with coin collecting device into which all payments for the use of the telephone are deposited prior to (prepayment) or at (post-payment) the time the desired connection is established. (D)

RATE CENTERS
Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

RESIDENCE SERVICE
Service furnished to customers where the actual or obvious use is for domestic purposes.

ROTARY SERVICE
An arrangement whereby two or more lines furnished to customer are assigned number in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "rotary lines."

SEMI-PUBLIC TELEPHONE SERVICE
An instrument generally including a coin box, furnished at locations reasonably accessible to the public, but not suitable for the installation of public telephones for which subscribers to this service guarantee minimum local revenue to the Company. (D)

SERVICE
The act or means of supplying communication to the public.

SERVICE CONNECTION CHARGE
A non-recurring charge applying to the establishment or basic telephone service for a subscriber and certain subsequent ???????

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Gordon C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Issued: March 14, 1997 Effective: April 15, 1997

By: General Manager

SUBSCRIBER
Any person, firm partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulation of its tariff.

SUSPENSION OF SERVICE
An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

SWITCH
A unit of dial switching equipment which provides interconnection between lines or trunks.

SYSTEM
The coordinated facilities, including central office equipment, outside plant and customer instrumentalities, used to provide telephone service to the public.

TARIFF
The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Kentucky Public Service Commission.

TELEPHONE NUMBER
A designation assigned to a network access line necessary for placing calls to the telephone or PBX and for identification in the assessment of message charges, etc.

TELEPHONE INSTRUMENT
Any communication device, either owned and leased by the Company to the customer, or owned by the customer, that can be used, when connected to the Company's local network, for the purpose of transmitting and receiving information.

TEMPORARY SERVICE
For the purpose of distinguishing between permanent and temporary service, temporary service is "any" service provided by the company which (1) does not fulfill the requirements of a minimum service contract, (2) would create an unusual expense for the Company caused by the short duration of service.

TEMPORARY DISCONNECTION
An arrangement made at the request of the customer for tempo[illegible] discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [illegible]

TERMINATION CHARGE
A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

TIE TRUNK
A circuit connecting two PBX systems for the purpose of inter-communicating between the stations connected with such PBX switching apparatus.

TOLL CENTER
A telephone switching center at which the operations (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

TOLL MESSAGE
A message from a calling party to party in a different local service area.

TOLL RATE
The initial period charge prescribed for toll messages usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE
Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Tariff.

TRUNK LINE
A circuit over which customer's messages are sent between two central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTIONS
a customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

UTILITY TELEPHONE
Any person, firm, partnership or corporation engaged in the business of furnishing telecommunication services to the public under the jurisdiction of the Kentucky Public Service Commission.

WIDE AREA TELEPHONE SERVICE (WATS)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: _____

The furnishing of facilities for telephone communication between wide area service access line and other exchange and toll station telephones in the area prescribed in the tariff.

WIRING PLAN
An arrangement of wiring for connecting primary and extension stations, PBX stations and intercommunicating stations.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

GENERAL REGULATIONS

Contents

		Sheet No.
B.1	Application of Regulations	3
B.2	Limitations and Use of Service	3
B.2.1	Use of Subscribers Service	3
	B.2.2 Establishment of Identity	3
		(D)
	B.2.4 Minimum Contract Period	4
	B.2.5 Cancellation of Service	4
	B.2.6 Unauthorized Attachments or Connections	6
	B.2.7 Broadcast of Recordings of Telephone Conversations	6
	B.2.8 Recorded Public Announcements	6
	B.2.9 Limited Communication	6
	B.2.10 Transmitting Messages	7
	B.2.11 Unlawful Use of Service	7
	B.2.12 Access to Subscriber Premise for Inspection	7
B.3	Establishment and Furnishing of Service	7
	B.3.1 Application for Service	7
	B.3.2 Application of Business Rates	8
	B.3.3 Application of Residence Rates	8
	B.3.4 Availability of Facilities	9
	B.3.5 Subscriber Billing	9
	B.3.6 Telephone Numbers	10
	B.3.7 Transfer of Service Between Subscribers	10
	B.3.8 Floor Space, Electric Power and Operating at the Subscriber's Premises	11
	B.3.9 Termination of Service	11
	B.3.10 Suspension of Business and Residence Service	12
		(D)
	B.3.12 Equipment Facilities - Provision and Ownership	13
	B.3.13 Maintenance and Repairs	14
	B.3.14 Company Facilities at Hazardous or Inaccessible Locations	15
	B.3.15 Work Performed Outside Regular Working Hours	15
	B.3.16 Additional Telephone Instruments	15
B.4	Payment Arrangement and Credit Allowances	15
	B.4.1 Advance Payments	15
	B.4.2 Establishment of Credit	16

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 20 1984

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan Cheek

B.4.3 Deposits 16

B.4.4 Discontinuance of Service for Failure to Maintain Credit 17
B.4.5 Restoration Charge 17
B.4.6 Administrative Charge 17
B.4.7 Credit for Interruptions 17

B.5 Obligation and Liability of the Company 17
B.5.1 Service Irregularities 18
B.5.2 Defacement of Premises 18
B.5.3 Equipment in Explosive Atmosphere 18
B.5.4 Liability 19

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY:

GENERAL REGULATIONS

B.1 Application of Regulations

The regulations set forth herein apply to intrastate services and facilities furnished within the State of Kentucky by Highland Telephone Cooperative, hereinafter referred to as the "Company", subject to the jurisdiction of the Kentucky Public Service Commission. When service and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service of facilities furnished by it.

B.2 Limitations and Use of Service

B.2.1 Use of Subscriber's Service

1. Telephone equipment and facilities are furnished for the use of the subscriber's employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment except in connection with semi-public telephone service and except as the use of the service may be extended, in addition to other service which may be separately ordered, to joint users, patrons of hospitals or of hotels, members of clubs, students living in quarters furnished by schools, colleges or universities, to persons temporarily subleasing a subscriber's residential premises, or to approved Sharing and Resale of Basic Local Exchange Service Subscribers or Customer owned coin operated telephones.

2. Except as otherwise provided in this tariff, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall be received by him from any other person, firm, or corporations for use, or in the collection, transmission or delivery of any communication for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier for message telegraph communications or to approved Sharing and Resale of Basic Local Exchange Service Subscribers, or customer owned coin operated telephones.

3. In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidable errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the company are subject to the terms, conditions, and limitations herein specified.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 31 1986
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Deaghagan

B.2.2 Establishment of Identity

1. The calling party shall establish his identity in the course of any communications as often as may be necessary.

2. The calling party shall be solely responsible for establishing the identity of the person with whom connection is made at the called location.

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B.2.4 Minimum Contract Period

1. Except as specified elsewhere in this Tariff, the minimum contract period is three months from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.

2. The Company may require a contract period longer than three months at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.

B.2.5 Cancellation of Service

1. The Company may without notice either suspend service or terminate the subscriber's contract without suspension of service or, following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises upon:

A. Abandonment of the Service

B. Failure of a subscriber to make suitable deposit as required by this Tariff.

C. Impersonation of another with fraudulent intent.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
NOV 20 1984
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan E Neel
(D)

E. Use of service in such a way as to impair or interfere with the service of other subscribers such improper use includes, but is not limited to, the use of telephone service by a subscriber or with his

permission in connections with a plan or attempt to secure a large volume of telephone calls, to be directed to such subscriber at or about the same time which may result in preventing obstructing, or delaying the telephone service of others.

F. Abuse or fraudulent use of service; such abuse or fraudulent use includes;

a. The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for the service;
b. The obtaining, or attempting to obtain, or assisting another to obtain long distance messages telephone service, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
c. The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten or torment another;
d. The use of profane of obscene language;
e. The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.
G. Any other violation of the Company's regulations.

2. The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuse to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

3. The Company may terminate the service and remove its equipment for non-payment of any sum due for exchange, long distance, or other services when the following requirements are met:

A. Written notice shall be sent to the customer no sooner than 10 days after the original bill is sent out.

B. The subscriber shall have a minimum of ten days to comply.

C. The disconnection of service shall not be made before the twenty-one days after the original bill is sent out.

D. Disconnection shall not occur on the preceding Friday and on Saturday, Sunday and legal holidays.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

B.2.6 Unauthorized Attachments or Connections

1. Except as provided by FCC regulations, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company whether physically, by induction or otherwise, except as provided in this tariff and under current FCC rules governing the application of and use of customer provided equipment. In case such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection or to terminate the service.

2. Where a maintenance or repair visit is made to the subscriber's premises and the difficulty or trouble report results from the use of unauthorized attachments or connections, the "Maintenance of Service Charge" as specified in Section D of the Tariff shall be applied.

B.2.7 Broadcast of Recordings of Telephone Conversations

The broadcasting of a recording of a telephone conversations during the period of recording is permissible provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with subscriber-provided voice recording equipment as specified in this Tariff.

B.2.8 Recorded Public Announcements

1. Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, or miscellaneous devices for recorded public announcements are subject to the following conditions:
2. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed telephone directory.
3. Private telephone numbers will not be furnished for use with recorded public announcements.
4. Failure to comply with the provisions of this Tariff shall be cause of termination of service.

B.2.9 Limited Communication

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: [illegible]

The Company reserved the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

B.2.10 Transmitting Messages

The Company does not transmit messages but offers the use of its facilities for communications between subscriber. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeat messages she is deemed to be acting as the agent of the person involved and no liability shall attach to the Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

B.2.11 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

B.2.12 Access to Subscriber Premise for Inspections

The Company reserves the right to access of the subscribers premise and property to either inspect its facilities when the Company suspects that the subscriber is not using his/her facilities as prescribed by this Tariff.

Should the subscriber refuse the Company its right to access after the Company has made reasonable efforts to arrange for a convenient time with the subscriber, the Company can at its sole option, disconnect the service of the subscriber.

There upon, the subscriber permits the Company to make its inspection after disconnection of service, and the facilities are found to be in conformance with the rules and regulations of this Tariff, the subscriber's service will be immediately restored.

B.3 Establishment and Furnishing of Service

B.3.1 Application for Service

1. Applications for service must be made in person at the Company's business office. In certain cases, however, applications may be made in writing with prior approval of the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: [illegible]

2. The Company reserves the right, within restrictions of the Kentucky Public Service Commission, to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangement have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.

B.3.2 Application of Business Rates

1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.

2. In boarding houses (exempt as noted under B.3.3.2) office of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, or parochial schools, or colleges, hospitals, libraries, churches, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges).

3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the lease or established custom, business places are ordinarily closed.

4. Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

5. At residence locations, when an additional instrument or additional bell is located in a shop, office, or other place of business.

6. At any location where the listing of service at that location indicates a business, trade or profession, except as specified below.

7. For all subscribers under the Sharing and Resale Tariff, even through residence directory listings may apply for listings provided for sharing and resale clients.

B.3.3 Application of Residence Rates

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
DEC 31 1986
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

1. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.

2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers of which furnish meals to less than ten boarders, provided business telephone directory listing are not furnished.

3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of the group of persons, provided the office building. In any of such cases the listing may indicate the subscriber's profession, but only in connection with an individual name. If listings of person not residing in the same household are desired, business rates apply.

4. Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

B.3.4 Availability of Facilities

1. The Company's obligation to furnish service is dependent upon its ability to secure and retrain, without unreasonable expense, suitable facilities and rights for the provision of such service.

2. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

3. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section E "Charges Applicable Under Special Conditions", except as otherwise specified.

B.3.5 Subscriber Billing

1. The subscriber is responsible for all charges in connection with the services furnished him including collect toll messages which have been accepted at the subscriber's telephone.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9(1)
BY:

2. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.

3. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.

4. For billing purposes each month is presumed to have 30 days.

5. Retroactive billing adjustments will not be made for a period exceeding three years, unless sufficient proof is available which will allow an adjustment for a period exceeding three years.

B.3.6 Telephone Numbers

1. The subscriber has no property right to the telephone number nor any right to continuance of service through any particular central office.

2. The Company reserves the right to change the subscriber's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

B.3.7 Transfer of Service Between Subscribers

1. Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, provided there is not lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for under the following condition:

A. If the new subscriber, fully understanding the regulations governing the service and the status of the account and willingly assumes all obligation thereunder, then future bills will be rendered to him without an adjustment to or from any particular date, with the Company arranging for the requested change in billing and directory listing.

B. Under transfer of service the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgement of the Company there exists no relationship, business or otherwise, between the old and new subscriber, and when in the judgement of the Company a change in the telephone number is not required.

C. When a relationship does exist, business or otherwise, between old and new subscribers, the reassignment of the old telephone number

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [illegible]
General Manager

will not be permitted unless all charges due under the current account have been paid, and then only when in the judgement of the Company a change in the telephone number is not required.

B.3.8 Floor Space, Electric Power and Operating at the Subscriber's Premises

1. The subscriber is responsible for the provision and maintenance at his expense, of all suitable space and floor arrangements, including but no limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the subscriber.

2. Except as may be specified elsewhere in this tariff, all operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

B.3.9 Termination of Service

1. Termination of Service by the Company

A. Violation of any of the regulation contained in this Tariff on the part of the subscriber may be regarded as sufficient cause for termination of the subscriber

B. When the service is terminated on the initiative of the Company because of violation of its regulations by the subscriber, the regulations stipulated below for termination of service at the subscriber's request apply.

C. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

2. Termination of Service at the Subscriber's Request

Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination the subscriber shall be responsible for the payment of all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY:

In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing or joint-user service, subject, however, to a minimum charge for one month.

(1) The contract for the main service is terminated.
(2) The listed party or joint-user becomes a subscriber to some class of exchange service.
(3) The listed party or joint-user move to a new location.
(4) The listed party or joint-user dies.

For PBX service or special equipment, the charges may be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods of longer than three month covering services whose installation required line extension may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

B.3.10 Suspension of Residence Service

1. General

A. Upon request, a subscriber to residence service may arrange for the temporary suspension of such service unless otherwise specified in other sections of this Tariff. Suspension of service is available on the subscriber's complete service or on such portion thereof as can be suspended.
B. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.
C. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the subscriber, inward calls to a party at which service is suspended may be referred to the call number of another party in the same or a distant exchange.
D. The charge for the total suspension period may be collected in advance.
E. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.
F. In connection with service at a concession rate, the charge for service during the period of suspension is 50 percent of the rate regularly charged for service without concession, except in the case the

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: _____

concession is 50 percent or more, then the charge during the period of suspension is the rate regularly charged for the concession service.

2. Application of Charges

A. Network Access Service
The charge for Network Access Service during the period of suspension is 50 percent of the rate regularly charged, except as specified in B.3.10.1 preceding.

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B.3.12 Equipment Facilities - Provision and Ownership

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. This subscriber may be required to provide suitable housing or other protective measure where equipment is to be installed in location exposed to weather or other hazards. Commercial power will be furnished by the subscriber on his premises in suitable outlets when required.

2. Except as provided by the FCC, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the company; whether physically, by induction, acoustically or otherwise; except as provided in this Tariff or as otherwise authorized in writing by the Company or authorized by FCC regulation. In case any such authorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service. Subscribers connecting customer owned terminal equipment, must notify the company and supply FCC administration number.

3. The provisions of the preceding shall not be construed or applied to bar a subscriber from using devices which service his convenience in this use of the facilities of the Company provided any such device so used does not:
A. Endanger the safety of Company employees or the public;

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 20 1984

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C Reel

B. Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff;
C. Interfere with the proper functioning of such equipment or facilities;
D. Impair the operation of the communication system;
E. Otherwise injure the public in its use of the Company's services.

4. Devices provided by the subscriber to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the subscriber by the Company provided that:
A. Such device does not involve direct electrical connection to the equipment of the Company, any change in or alteration of such equipment;
B. Such device does not interfere with its proper functioning or damage it in any way.

5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, that are not used for resale, provided primarily to communicate with point located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Company, may be connected with Private Branch Exchange instrument, or private line facilities furnished by the Company subject to the conditions stated in Section K.

B.3.13 Maintenance and Repairs

All ordinary expense of maintenance and repairs of regulated facilities, unless otherwise specified in this Tariff, is borne by the Company, on company provided leased equipment. In case of damage, loss, theft, or destruction of any of the Company's property due to the negligence or willful act of the subscriber or other persons authorized to use the service, and not due or ordinary wear and tear or causes beyond the control of the subscriber, the subscriber shall be required to pay the expense incurred by the Company in connection with the replacement of the property damaged, lost, stolen, or destroyed, or the expense incurred in restoring it to its original conditions.

B.3.14 Company Facilities at Hazardous or Inaccessible Locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
JAN 01 1987
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
J. Geoghegan

B.3.15 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted, so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

B.3.16 Additional Telephone Instruments

The monthly lease rates for Additional Telephone instruments provided by the company in the local exchange Tariffs for each exchange include circuits not exceeding 150 feet in length connecting instruments when both instruments are located in the same building or on the same premises.

Telephone instruments are furnished in accordance with such standard wiring plans as may be adopted by the Company.

Additional instruments are not furnished with Public Telephone Paystations, or Service Stations.

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
NOV 20 1984
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan O'Neal

Separate telephone numbers or other distinctive designations are assigned to additional instruments nor is code-ringing permitted.

B.4 Payment Arrangement and Credit Allowances

B.4.1 Advance Payments

1. At the time an application for service is made, an applicant may be required to pay a cooperative membership fee, as specified in the Cooperative's by-laws, and an amount equal to at least one month's service and/or installation charges which may be applicable, and any applicable taxes or franchise fees in addition to such special

construction and installation charges as are to be borne by the applicant. The amount of the advance payment is credited to the subscriber's account on the first bill rendered.

2. Federal, State or Municipal governmental agencies may not be required to make advance payments.

B.4.2 Establishment of Credit

1. In accordance with Kentucky Public Service Commission rules, the Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Company obligated to continue to furnish service to any individual or firm whose credit is or becomes in the opinion of the Company, doubtful. In order to insure the payment of all charges due for its service, the Company may require a subscriber to establish and maintain his credit in one of the following ways:

A. By furnishing reference suitable to the Company;
B. By providing a suitable guarantee in writing, in form prescribed by the Company;
C. By means of cash deposit;
D. By having been a satisfactory subscriber of the Company.

B.4.3. Deposits

1. Unless credit has otherwise been established, the Company may require from any applicant or subscriber for service a minimum cash deposit or other guarantee to secure payment of bills of an amount not to exceed two-twelfths (2/12) of the estimated annual bill of such subscriber or applicant.

2. The Company shall pay interest on deposits at the rate of six per cent (6%) per annum. Interest on deposits shall accrue annually and shall be annually credited to the subscriber by deducting such interest from the amount of the next bill for service following the accrual date. **(C)**

3. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payment and the prompt payment of bills on presentation or constitutes a waiver or modification or the regular practices of the Company providing for the discontinuance of service for nonpayment of any sum due the Company.

4. After one (1) year of good credit history or after discontinuance of service, whichever is less, and following rendition of the final bill, the Company will **(N)**

By: _____ General Manager

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

APR 01 1995

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

BY: _____

FOR THE PUBLIC SERVICE COMMISSION

refund the subscriber's deposit plus accrued interest, or the balance, if any, in excess of any unpaid bills for past service provided. Such refund, if any, will be forwarded to the last known address of the subscriber.

5. The fact that a subscriber is not required to make a deposit with the initial application or that a deposit collected with the initial application is not sufficient to cover a subscriber's anticipated needs in no way prohibits the Company from requiring a deposit or increasing a deposit. Should a subscriber be notified of this requirement (for a deposit or an increase in a deposit) and refuse to place a deposit, then at the Company's option service may be terminated. Deposit cannot be applied until service is discontinued.

B.4.4. Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain credit, as specified above, within ten days after the Company has served or mailed notice requiring the subscriber to do so, except in extreme cases.

B.4.5 Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, the restoration charge will be made and collected by the Company.

B.4.6. Returned Check Charge

A returned check charge (See Section D for charge) will be applied to each insufficient funds check received. Telephone service will be subject to discontinuance as specified in Section B of this Tariff.

B.4.7. Credit for Interruptions

When the use of service of facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed, upon request of the subscriber, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four hours from the time it is reported to or detected by the Company,except as otherwise specified in this Tariff. For the purpose of administering this regulation, every month is considered to have thirty days.

B.5 Obligation and Liability of the Company

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 01 1995

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: _____
FOR THE PUBLIC SERVICE COMMISSION

B.5.1 Service Irregularities

The liability of the Company for damages arising out of impairment of service provided to its subscribers such as defect or failures in facilities furnished by the Company or mistakes omission, interruption, delays, errors, or defects in the provision of its services set forth herein of any portion of its services, occurring in the course of furnishing such facilities or services, and not caused by the negligence of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operations and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities or services occurs.

B.5.2 Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

B.5.3 Equipment in Explosive Atmosphere

1. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claims to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

2. The Company may require each subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

3. The subscriber shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

Company, injury or damage to company employees or property might result from installation or maintenance by the Company.

B.5.4 Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defect in transmission recurring in the course of furnishing service and caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of local service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

2. The subscriber indemnifies and saves the Company harmless against the following:

A. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.

B. Any defacement or damage to the subscriber's premises resulting from the existence of the Company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.

C. Any accident, injury, or death occasioned by its equipment or facilities, when such is not due to negligence of the Company.

D. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities, claims for infringement or patents arising from combining with, or using in connection with, facilities. of the Company, apparatus and system of the customer; and again all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Company.

B.5.4 E. Liability for failure to provide service.
F. Liability for telephone directories is covered in the Section under Directories.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

LOCAL EXCHANGE SERVICE

CONTENTS

	Sheet
C.1 Local Exchange Service Rates	2
C.1.1 Definitions	2
C.1.2 Rates	2
C.2 Maps	2

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

C.1 Local Exchange Service Rates

C.1.1 Definitions

C.1.1.1 Network Access Charge - The recurring monthly charge for residential or business service that accounts for network services through the protector. This covers the Company's cost for bringing the entire national network to the local premise.

D

C.1.2 Monthly exchange service rates as authorized by the Kentucky Public Service Commission.

1. Monthly exchange rates for:
Pine Knot
Stearns-Whitley City

ONE-PARTY SERVICE RATE COMPONENTS	RESIDENCE	BUSINESS
Network Access Charge	$9.73	$15.98

2. The rates specified herein, entitle subscribers to an unlimited number to messages to all parties as identified in the Toll free Calling Areas identified below:

EXCHANGE	TOLL FREE CALLING AREAS
Pine Knot	Stearns-Whitley City Oneida, Tennessee
Stearns/Whitley City	Pine Knot Oneida, Tennessee

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 1987

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
BY: J. Houghlin

C.2 Maps

Maps which indicate and define the exchange and base rate area limits of the respective exchanges are filed with the Kentucky Public Service Commission as part of the Certificate of Public Convenience and Necessity granted by the Kentucky Public Service Commission, and are also filed in Section Y of this tariff.

Highland Telephone Cooperative
Incorporated

PSC 2
Section D
4th Revised Sheet 1

SERVICE CONNECTION CHARGES

CONTENTS

		Sheet No.
D.1	General	2
D.2	Payment of Service Charges	2
D.3	Definition of Terms	2 - 4
D.4	Charges	4 - 5
D.5	Application of Charges	
	D.5.1 Applications	5 - 6
	D.5.2 Service Ordering Charge	6
	D.5.3 Line Assignment Charge	6
	D.5.5 Line Connection Charge (Central Office)	7
	D.5.6 Line Connection Charge (Premises)	7
	D.5.10 Premise Visit	9
	D.5.12 Restoral Charge	10
	D.5.13 Maintenance of Service Charge	10
	D.5.14 Bad Check Charge	11
D.6	Exceptions	11 - 12
D.7	Link-Up Kentucky	14 T
	D.7.1 General	14
	D.7.2 Regulations	14
	D.7.3 Rates and Charges	15 T
D.8	Lifeline	16
	D.8.1 General	16 (N)
	D.8.2 Regulations	16 (N)
	D.8.3 Rates and Charges	18 (N)

PUBLIC SERVICE COMMISSION
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F.L. Terry

Highland Telephone Cooperative
Incorporated

PSC 2
Section D
First Revised Sheet 2

SERVICE CONNECTION CHARGES

D.1 GENERAL (C&I)

D.1.1 The term service charges as specified herein, and in other sections of this tariff is defined as a non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging, and furnishing of telephone service.

D.1.2 Charges in this section apply to basic single line business or residential service. Where equipment listed in other sections of this tariff is installed in addition to, or in place of, basic single line instruments, installation charges may apply either in addition to, or in palce of charges specified herein.

D.2 PAYMENT OF SERVICE CHARGES

D.2.1 Payment of residential service charges for the initial establishment of service may be extended equally over a period of two months. However, at the company's option, service charges may be required to be paid at the time of application.

D.2.2 The charges specified herein do not contemplate work being performed by company employees at a time when overtime wages apply due to the request of the customer. If the customer requests overtime labor being performed, or interrupts work once begun, a charge in addition to the specified charges will be made based on the additional costs involved.

D.3 DEFINITION OF TERMS

D.3.1 Bad Check: A check returned to the company for insufficient funds.

D.3.2 Equipment Work: That portion of the establishment of service which applies to the installation of the single line [illegible] to include connection with wiring, adjustment of ringer [illegible] preparation for use.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE (C&I)

NOV 20 1984

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SECTION 9 (1)
BY: Jordan E Neel

Issued: November 20, 1984 Effective: November 20, 1984

By: [illegible] General Manager
Issued under authority K.P.S.C. No. 8997 dated November 20, 1984

SERVICE CONNECTION CHARGES

D.3 DEFINITION OF TERMS cont.

D.3.3 Initial Service Periods: That service is installed and remains in use for three calender months.

D.3.4 Line Assignment: That portion of the establishment of service which applies the assignment of cable pairs, carrier channels, central office termination equipment, or other items of plant necessary to provide service.

D.3.5 Line Connection-Central Office: That portion of the establishment which applies to the labor to make necessary connections in the Central Office for lines, numbers, connectors, and main distribution equipment, or equivalent equipment.

D.3.6 Line Connection Premise: That portion of the establishment of service which applies to the labor to install service wire (drop), for cable terminals to the house. To install protector or other line termination equipment on the extension of the premise.

D.3.7 Material Handling: That portion of the establishment of service which applies to the labor to remove from stock, test and make ready for use each instrument for installation.

D.3.8 Maintenance of Service: Labor expended by the company to maintain service of its own equipment and lines, when through no fault of the company customer provided equipment introduces trouble to the network of the company.

D.3.9 Pre-installed Wiring: Devotes telephone wiring which is placed in a building during the construction of the building and prior to the installation of basic service. The company will determine when such wiring will be placed. Generally, it will be installed at that point in construction when the framing members are in place and prior to the application of surfacing material to ceilings and interior wall. D

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OF KENTUCKY
EFFECTIVE

JAN 01 1987

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
BY: g. Geoghegan

SERVICE CONNECTION CHARGES

D.3 DEFINITION OF TERMS cont.

D.3.10 Premise Visit: That portion of the establishment of service that applies to labor for travel time to and from the customer's premise.

D.3.11 Restoral of Service: Reconnection of service following temporary disconnect, either at the customers request or for non-payment.

D.3.12 Service Ordering: That portion of the establishment of service which applies to the labor to negotiate service with the customer, prepare service order, and associated documentation to initiate service.

D.3.13 Single Line Service: One standard rotary dial instrument or standard rotary dial extension instrument(s) provided with one, two, or four party residential or business line.

D.3.14 Termination: When customer disconnects service within minimum service period and does not reestablish service within the boundaries of the company's service area.

D.3.15 Wiring per Termination (exposed): The placement of inside wire along base boards, or exposed on outside structure walls or interior walls or under floors where basements are available. Applies to each termination.

D.3.16 Wiring per Termination (concealed): The placement of inside wire through attics, crawl spaces or "fished" between walls at the customers request, for the purpose of concealing wires. Applies to each termination.

D

D.4 CHARGES

D.4.1 Except as provided in this section and other sections of this Tariff, the following charges apply to both residential and business single line customers.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
JAN 01 1987
PURSUANT TO 807 KAR 5:011,
SECTION 9
BY: J. Geoghegan

Highland Telephone Cooperative
Incorporated

PSC 2
Section D
Second Revised Sheet 5

SERVICE CONNECTION CHARGES

D.4 CHARGES cont.

D.4.2	Service Ordering	6.25
D.4.3	Line Assignment	2.50
		(D)
D.4.5	Line Connection (Central Office)	3.50
D.4.6	Line Connection (Premise)	7.25
		D
D.4.8	Premise Visit	14.50
		(D)
D.4.10	Restoral Charge	22.00
D.4.11	Maintenance of Service Charge	19.00
D.4.12	Bad Check Charge	5.00

D.5 APPLICATION OF CHARGES

D.5.1 Except as provided elsewhere in this tariff, the following are subject to service charges:

1. Voice Page Systems
2. All classes Main Station Service
3. Extension Service or Termination

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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SECTION 9 (1)
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BY W. L. Lung
GENERAL MANAGER

HIGHLAND TELEPHONE COOPERATIVE
INCORPORATED

SERVICE CONNECTION CHARGES

D.5 APPLICATION OF CHARGES continued

D.5.1 4. Data Service
5. Mobile Telephone Service
6. Personal Signaling (paging) Service
7. PBX Service (D)
8. Key Telephone Service (D)
9. PBX and Key Trunk Service (D)
10. Tie Lines
11. WATS Service
12. Miscellaneous Service Arrangement
13. Auxiliary Equipment
14. Private Line Service
15. Foreign Exchange

D.5.2 Service Ordering Charge

D.5.2.1 Applies to the establishment of initial service or modification to existing service. Where residence and business service are established on the same premise, separate charges are applicable for each service.

D.5.2.2 Only one service ordering charge applies per customer request for work or services ordered to be provided at the same time on the same premise on the same system.

D.5.2.3 Separate service ordering charges will apply when requests are made at different times, for different premises, or on separate systems.

D.5.3 Line Assignment Charge

D.5.3.1 This charge will apply on all requests for service that involve the assignment of cable pairs or central office line or number termination equipment.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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By: D. Lowery
GENERAL MANAGER

SERVICE CONNECTION CHARGES

D.5 APPLICATION OF CHARGES cont.

D

D.5.5 Line Connection Charge (Central Office)

D.5.5.1 This charge applies to requests for service where connection must be established or changed in the Central Office equipment.

D.5.6 Line Connection Charge (Premise)

D.5.6.1 This charge applies to requests for service, where installation of new or replacement service wire or protector is required.

D

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1987

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

SERVICE CONNECTION CHARGES

D.5 APPLICATION OF CHARGES Continued

NOTE: D.5.7 and D.5.8 continued

2. These charges also apply to changes of location requested by the customer that necessitate placement of inside wire.

3. These charges also apply to installation or changes in of wiring for extension bells, gongs, buzzers, horns, switches, auxiliary receivers, etc.

4. These charges are not applicable to key telephone service. In the case of key telephone service wiring charges are included in the installation charges of the terminal equipment.

D.5.9 Wiring Charge Preinstalled Per Order

D.5.9.1 The preinstalled wiring charge is only applicable in conjunction with the establishment of service in units in which wire was installed during construction.

D.5.9.2 The preinstalled wiring charge is applicable only at the time of initial establishment of exchange service in a preinstalled unit.

D.5.9.3 Only one preinstalled wiring charge is applicable per unit.

D.5.9.4 The charge for preinstalled wiring assumes that outlet boxes will be provided and installed by the customer or the contractor. Should the customer or contractor install more that four outlets, the additional outlet charge will apply for each outlet over four installed.

D.5.9.5 Preinstallation charges apply to single line systems requiring 3 or 4 conductor station wires only.

D

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1987

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

SERVICE CONNECTION CHARGES

D.5 APPLICATION OF CHARGES cont.

D.5.10 Premise Visit

D.5.10.1 One premise charge is applicable whenever a company employee is dispatched to the customer's premise to complete a service request.

D.5.10.2 There will be no premise visit charge for subsequent visits required to complete the order provided that subsequent visits are not caused by customer created delays once work has begun.

D.5.10.3 When more than one service order charge applies at the same time and at the same premise only one premise visit charge is applicable if the work is performed by the same person or crew.

D

D.5.10.5 Premise visit is applicable to all requests for service included in this tariff.

D

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1987

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

SERVICE CONNECTION CHARGES

D.5 APPLICATION OF CHARGES cont.

D

D.5.12 Restoral Charge

D.5.12.1 Restoral charge is applicable when company reconnects service to a customer, following temporary disconnection at their request, or for non-payment of a bill.

D.5.12.2 When restoration charges are applicable, no other service charge will be applied, e.g. service ordering, line connection, premise visit, etc.

D.5.13 Maintenance of Service Charge

C

D.5.13.1 The customer shall be responsible for payment of company charges for work done by the company when a service difficulty or trouble report results from customer-provided (customer owned) equipment or inside wiring.

D.5.13.2 Maintenance of service charges will apply to all customer owned equipment purchased from the company after expiration of warranty period, when limitations of D.5.13.1 above.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1987

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Lloyd Logan

SERVICE CONNECTION CHARGES

D.5 APPLICATION OF CHARGES cont (C&I)

D.5.14 Bad Check Charge

D.5.14.1 Applicable to each check returned to the company for insufficient funds.

D.6 EXCEPTIONS

Service Charges do not apply for:

D.6.1 Visits to a customer's premises solely for the purpose of repair, maintenance or disconnection of company service and equipment.

D.6.2 Public Telephone Service

D.6.3 Changes in the class or grade of service, or concurrent moves or changes necessitated by a change in the class or grade of service or by a change in central office operation, when these are initiated by the company.

D.6.4 Service reestablished after the destruction of the customer's premises by fire, flood or other similar causes beyond the customer's control, where the same amount of service is reestablished within a reasonable period of time at the same of different location. If, under the preceeding condition, service is installed at another location and then subsequently reestablished at the original location, service charges will apply for the subsequent installation.

D.6.5 A change from listed telephone service to unlisted or nonpublished telephone service necessitated by communications which are received that are of an annoying, foul, or profane nature, when at the company's discretion it is felt that criminal intent exists, a service charge will apply for requests for non-listed and non-published numbers for reasons other than those expressed here.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan E Neel

SERVICE CONNECTION CHARGES

D.6 EXCEPTIONS cont.

D.6.6. Directory listings or billing address.

D.6.7. A change of telephone number when initiated by the company.

D.6.8. Charges for unlisted or non-published telephone service when provided with initial service.

D.7. LINK-UP KENTUCKY

D.7.1. GENERAL D1

D.7.1.1. Link-Up Kentucky is offered in all exchanges to provide subsidized assistance to qualifying applicants. It is intended to preserve and promote subscribership among low income households by providing a credit to the installation and connection charges applicable to the provisioning of residence service.

D.7.2. REGULATIONS

D.7.2.1. Persons wishing to qualify for the credit must meet state certification criteria for eligibility. This credit is available only to residence customers, and will be applied to the non-recurring charges for the establishment of service for a single telephone line per household at the principal place of residence.

D.7.2.2. The subscriber must have lived at an address where there has been no telephone service for at least three months prior to the date that assistance is requested.

D.7.2.3. The subscriber must not have received this assistance within the last two years, with receipt of such assistance to be measured from the date of initiation of the telephone service for which assistance was provided.

D.7.2.4. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.

D.7.2.5. The subscriber must meet the requirements of a state established income D1

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
JAN 01 1998
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

SERVICE CONNECTION CHARGES

D.7 Link-Up Kentucky Cont. D[1]

D.7.2.6. Link-Up will be available to persons who are receiving Supplemental Security Income (SSI). Aid to Dependent Children (ADC), food stamps or medical assistance.

D.7.2.7. Any subscriber who is denied Link-Up certification may file an informal complaint with the Kentucky Public Service Commission if, in the subscriber's opinion, Link-Up certification should have been granted.

D.7.3 RATES AND CHARGES

D.7.3.1. A non-recurring credit in the amount of one-half (maximum of $30.00) of the installation and connection charges will be applied to the subscribers total non-recurring installation and connection charges. D[1]

1. Material previously appearing on this page now appears on original sheet No. 14 and 15 of this section.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1998

D.7.1. General (N)

D.7.1.1. Link-Up is a program designed to increase the availability of telecommunications services to low income subscribers (by providing a credit to the non-recurring installation and service charges to qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.

D.7.1.2. Link-Up is supported by the federal universal service mechanism.

D.7.1.3. A federal credit amount of fifty percent (50%) of the non-recurring charges for connection of service, up to a maximum of $30.00, is available to be passed through to the subscriber.

D.7.2. Regulations

D.7.2.1. General

a. Customers eligible under Link-Up are also eligible for monthly recurring assistance under the Lifeline program.

b. Link-Up connection assistance is available per household and is applicable to the primary residential connection only.

c. The Link-Up credit is available each time the customer installs or relocated the primary residential service.

d. To receive the credit, proof of eligibility must be provided prior to installation of service.

e. The total tariffed charges for connecting service, including service and other installation charges, are considered in the credit calculation.

f. Link-Up is not available for resale. (N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011
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BY: Stephanie Bell
SECRETARY OF THE COMMISSION

Issued: December 22, 1997 Effective: January 1, 1998

By: F. L. Terry General Manager Dated:
F.L. Terry

D.7.2.2. Eligibility (N)

a. To be eligible for a Link-Up credit, the named subscriber must be a current recipient of any of the following low income assistance programs:

(1) Supplemental Security Income (SSI)
(2) Food Stamps
(3) Medicaid
(4) Federal public housing/Section 8
(5) Low Income Home Energy Assistance Program (LIHEAP)

b. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

D.7.2.3. Certification

a. Proof of eligibility in any of the qualifying low income assistance programs should be provided to the Company at the time of application for service. The Link-Up credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation without proof of eligibility, the requested service will be provided without the Link-Up credit.

b. The use or disclosure of information concerning enrollees will be limited to purposed directly connected with the administration of the Link-Up plan.

D.7.3. Rate and Charges

D.7.3.1. The federal credit available for a Link-Up connection is $30.00 (maximum) or fifty percent (50%) of the installation and service charges from this Tariff, whichever is less. (N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1998

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

D.8.1. Description of Service

D.8.1.1. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are set forth in this tariff.

D.8.1.2. Lifeline is supported by the federal universal service support mechanism.

D.8.1.3. Federal baseline support of $10.50 is available for each Lifeline service and is passed through to the subscriber. The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage. (R)

D.8.1.4 The State Universal Service fund will be funded by the Kentucky Public Service Commission. Highland Telephone Cooperative, Inc., will bill the charge as prescribed by the KY PSC. The monthly Kentucky Lifeline charge will be as follows: $0.05 per access line. (N) (N)

D.8.2. Regulations

D.8.2.1. General

a. Customers eligible under the Lifeline program are also eligible for connection assistance under the Link-Up program.

b. One low income credit is available per household and is applicable to the primary residential connection only.

c. A Lifeline customer may subscribe to any local service offering available to other residence customers.

d. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.

e. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.

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SECTION 9 (1)
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f. The federal primary interexchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.

g. A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local and miscellaneous service in accordance with Part I of this Tariff. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.

h. Lifeline is not available for resale.

D.8.2.2. Eligibility

a. To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following low income assistance programs.

1. Supplemental Security Income (SSI)
2. Food Stamps
3. Medicaid
4. Federal public housing/Section 8
5. Low Income Home Energy Assistance Program (LIHEAP)

b. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

D.8.2.3. Certification

a. Proof of eligibility in any of the qualifying low income programs should be provided to the Company at the time of application for service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

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OF KENTUCKY
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SECTION 9 (1)
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b. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under one of the qualifying programs. It is the customer's responsibility to notify the Company when the customer is no longer participating in any of the qualifying programs.

c. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

D.8.3 Rates and Charges

D.8.3.1. General

a. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
b. Service charges in Part II are applicable for installing or changing Lifeline service.
c. Link-Up connection assistance in Part II may be available for installing or relocating Lifeline service.
d. Service charges do not apply for converting existing service of Lifeline.

D.8.3.2. The Lifeline credit passed through to the customer consists of:

a. Federal Credit, one per Lifeline (C)

(1)	Supplemental Security Income (SSI)	$8.50
(2)	Food Stamps	$8.50
(3)	Medicaid	$8.50
(4)	Federal public housing, Section 8	$8.50
(5)	Low Income Home Energy Assistance Plan (LIHEAP)	$8.50

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SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

GENERAL SUBSCRIBER SERVICE TARIFF

Highland Telephone Cooperative
Incorporated

PSC 2
Section D
Revised Sheet 19

D.8.3 General

Pursuant KPSC Administrative Case No. 360 a monthly surcharge shall be imposed on all local exchange lines. For purposes of applications of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for toll service and for local calling with the exception of Public Coin, Wats, Remote Call Forwarding, Radio Common carriers, other Common Carriers, and Company Official Accounts. The Commission has determined the amount of the surcharge will consist of a $.08 per C access line to cover the cost of the Kentucky Lifeline Program. The surcharge shall appear as a separate line item on the customer's bill and shall read "Kentucky Lifeline Surcharge".

Issued: June 15, 2004 Effective: July 1, 2004

By: F.L. Terry General Manager Dated: 6/15/2004

F.L. Terry

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7/1/2004
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By _____
Executive Director

Highland Telephone Cooperative
Incorporated

CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

CONTENTS

	Sheet
E.1 Construction Charges	2
E.1.1 General	3
E.1.2 Construction for Rural Service	3
E.1.3 Private Right-of-Way	4
E.1.4 Poles and Wire on Public Highways and Private Property	4
E.2 Temporary Service	4
E.3 Charges for Unusual Conditions	5
E.3.1 Installation of Interior Wire	5 (D)
1. Inside Wiring	5
2. Limitations	5
3. Underground Service Entrances	6
E.4 Special Services and Facilities	6
E.5 Moves or Changes for Existing Construction	7
E.6 Construction in Residential Developments	7
E.7 Franchise and Municipality Taxes	9

PUBLIC SERVICE COMMISSION
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SECTION 9 (1)
BY: J. Greg Regan

Issued: January 1, 1987 Effective: January 1, 1987

BY W. L. Terry
GENERAL MANAGER

E.1 Construction Charges

E.1.1. General

1. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates, when, because of the occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, as for example:

a. The facilities are provided in remote or undeveloped areas outside the base rate area.
b. The facilities are provided on a temporary basis.
c. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
d. The customer's location requires the use of costly right-of-way.

2. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.

3. The word "cost", when used in this Section, means the in-plant cost consisting of labor, engineering, materials, supervision, and other overhead expenses associated with the construction. Estimated cost may be used; however, where the customer requests, actual cost will be used where practicable.

4. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the attachment rental charges to the Company may be assessed to the applicant(s) in whole or in part as the particular circumstances may warrant.

5. Except as otherwise provided herein, the regulations in this tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

6. The customer is required to pay construction charges made by another company providing facilities connecting with the facilities of the Telephone Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: _____

7. Construction charges will not apply to the customer's aerial or buried drop which extends from the last pole to the building in which the telephone is located.

8. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing, and retaining such right-of-way.

9. No construction charge is applicable for the provision of construction on public highways or other easements within the base rate area, or beyond the base rate area when such construction is to be used in serving customers with the grade and and class of telephone service normally offered in a given area.

E.1.2 Construction for Rural Service

Under normal conditions, or until the Company has met its requirements under Rural Electrification Administration (REA), and Area Cover Design (ACD), the company will extend its lines to reach applicants within the exchange service area. After the ADC agreement has been met, the Company, without charge, will extend its lines to reach applicants within the exchange service area, subject to the following conditions:

1. Extension of rural line facilities outside the base rate area will be provided without construction charges under the following conditions:

a. Under normal conditions, the Telephone Company will extend its rural lines one-half mile to reach a rural customer within the exchange area.

b. The Telephone Company will provide main line extensions for the provision of rural service to a group of applicants if the number of applicants in the group for permanent service on an annual basis averages one for each half mile or less of plant extension, by shortest public highway measurement.

2. In all other cases, construction or extension of rural lines outside the base rate area will be made on the basis of construction charges as follows:

a. That portion of the construction expense to be borne by the telephone Company shall not be more than seven times the annual exchange revenue of the applicant or group of applicants.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [signature]

b. The balance of such construction expense may be assessed by the Company to such applicant or group of applicants.

3. The construction charge assessed on applicant or group of applicants for facilities shall be paid in advance.

4. Payments for line construction are not refundable and no credit will be allowed for future installations on line extensions constructed under these regulations.

5. Line extensions to provide service on a basis other than as covered above, required the payment of construction charges as determined from the conditions.

E.1.3 Private Right-of-Way

When the applicant is so located that it is necessary to secure private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

E.1.4 Poles and Wire on Public Highways and Private Property

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.

2. Except as provided under "Temporary Service", where the applicant is located outside the Base Rate Area and the construction outside plant is required to provide facilities to service one or more applicants, the applicant or applicants may be required to bear the cost of such construction.

3. Except as provided under "Temporary Service", neither station installations, including drop wire, protector, inside wiring, telephone sets or any plant within the Base Rate Area shall be considered as construction costs.

4. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained and owned by the company, subject to such construction charges as may be applicable.

E.2 Temporary Service

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [illegible]

1. When construction is required for temporary service and there is, in the opinion of the company, no immediate prospect of re-using the plant involved, the customer may be required to pay all or a portion of the cost of such construction, including the cost of removing the plant provided. The salvage value of any plant removed shall be deducted from the total cost to be paid by the subscriber.

2. Under "unusual" conditions station installations, including drop wire, protector, and any common control equipment can be included, all or part, in the cost of construction. Inclusion of items mentioned here in any construction costs would be reviewed on an individual basis. Decision made by the company concerning construction costs under this paragraph would not be precedent setting with respect to other cases.

E.3 Charges for Unusual Installation

E.3.1 Installation of Interior Wire

1. Inside Wiring

A. Where, due to the type of construction of the building occupied by an applicant or the conditions imposed by the applicant, abnormal expense is incurred by the company, the applicant shall be required to pay the difference between the expense incurred by the company and the expense which would normally have been incurred of the installations.

B. The customer will be required to provide suitable access to work space for installation and maintenance purposes, and to remove and replace the ceiling, walls, floor, etc., as may be required. The company shall reserve the right to refuse to install or maintain wiring in a location where safety of workmen or continuity of service might in the opinion of the company be questionable.

2. Limitations

(1) Preinstallation of inside wire is limited to building under construction.

(2) Should the company provide preinstalled inside wire, and its location is not suitable to the customer when construction is completed, the company will complete its installation by the method desired by the customer at normal service charge rate.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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JAN 01 1987

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
BY: J. Deaghegan

(3) If construction of the building has progressed to such a point as to make preinstallation of inside wire impractical, the company is under no obligation to provide such wiring.

(4) It is solely the responsibility of the customer to notify the company of their desire for preinstallation of inside wire.

D

3. Underground Service Entrances

When underground service connections are desired by the customer as initial installation in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

A. Underground service entrances may be provided at the customer request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire.

B. Buried service entrance facilities will be furnished without a construction charge where buried service wire or buried cable would normally be provided by the company for service entrance; unless agreements between the company and a contractor or customer have been made prior to land development.

C. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground cable including the cost of installing less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.

D. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.

E. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installation, less the estimated cost of installing such aerial drop as would be required to furnish the same service.

F. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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JAN 01 1987
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

E.4 Special services and facilities, not ordinarily used in the furnishing of service and not otherwise mentioned in, or provided for or contemplated by the tariff of the Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service of facility does not interfere with the telephone service furnished by the Company.

In the event any such service or facility or the use made thereof interferes with, or the facilities used in furnishing such special service or facility are needed for the furnishing of telephone service by the Company, it may terminate such contract and cease to furnish such special service and facility after thirty days written notice to the customer and provided further that the Public Service Commission may terminate such contract whenever, in its opinion, public interest required such termination.

E.5 Moves or Changes of Existing Construction

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this tariff, the person at whose request the move or change is made may be required to bear the cost of such move or change.

E.6 Construction in Residential Development

E.6.1 Terms

1. Single family development-is five or more adjoining lots in a recorded plan for the construction of single family residences including mobile homes intended for year round occupancy.

2. Duplex development-is three or more lots in a recorded plan for the construction of dual family residence intended for year round occupancy.

3. Multi-family development-is one or more lots in a recorded plan with three or more units planned for each lot, and intended for year round occupancy. In this category would fall apartment complexes, apartment buildings and condominiums.

4. Speculative development-where a tract of land is being developed, where distribution facilities of the Company have to be extended in conjunction with the development of the tract prior to its completion, either at the convenience of the developer or the Company, and where dwellings are being constructed without a sales contract or signed

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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lease. The intent of the term speculative is defined as a situation where the Company is requested to make facility investments with no firm guarantee of a timely return on that investment.

5. Non-speculative development-where a tract of land is being developed where facilities of the Company exist or where the development of the tract permits distribution extension as the customer requires service, and necessary cable facilities can be provided at the Company's convenience. The term non-speculative is intended to mean that investment to plant can be made with firm guarantees of a timely return on investments.

E.6.2 Condition

E.6.2.1 Where requests are made of the Company by the developer of a residential development, the Company will require:

E.6.2.2 1. At his own expense, provide the Company with a detailed subdivision plan, showing detailed surveys of each lot in the plan, street location, and a key map showing all other specific locations.

2. At his own expense, provide the Company with easement satisfactory to the Company for occupancy and maintenance of distribution and related facilities, except service lines in public places which the Company has the right to occupy.

E.6.2.3 At his own expense, the developer will clear easements for the aforementioned facilities clear of tree stumps and other obstructions.

E.6.2.4 Should the developer make changes in the plot plan after the Company has completed engineering or begun construction, which creates for the Company additional expense, the developer shall bear the cost of these additional expenses.

E.6.2.5 Before the construction of Company facilities, the developer is responsible for identifying all underground facilities of others. Should in the course of construction of it's facilities, the Company damages the facilities of others that were not identified by the developer, the developer will bear all expense in the repair of said facilities.

D.6.2.6 During the following completion of construction of Company facilities, and prior to completion of the development, the developer shall bear the cost of damage to the Company's facilities caused by the developer and others. This includes all distribution and service lines. Costs here are defined as labor, material and overhead expense.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

applicable at the time of damage. This liability is only to those areas where lots or buildings have not been sold or occupied by tenants and is still under construction, or where development of lots have been completed and sold to a contractor operating independently of the developer.

E.6.3 Conditions - Speculative Development

E.6.3.1 If the development in the sole opinion of the Company is speculative, the following conditions apply in addition to those specified in paragraph E.6.2.

1. After the developer has supplied the Company with a subdivision plan, the company will prepare an estimate of costs involved in supplying distribution cable and service wires.

2. The developer will be required to post an amount (non-interest bearing) equal to the construction estimate.

3. The company will then begin work on detailed engineering and construction of facilities required by the developer.

4. Once construction has been completed and the actual cost of construction has been determined, the developer will be refunded any difference should the cost be less than the amount originally posted, or to pay the balance of the costs exceed the amount originally paid.

5. These funds will then be considered payment for construction of facilities. These facilities shall be owned and maintained by the Company.

6. As each dwelling unit is occupied and its occupant accepts service from the Company, the Company will refund the developer or his designate the pro rata share of the construction cost. The proration will be determined by dividing the total number of lots and dwelling units in the total development, by the total cost of construction.

7. From the date of completion of the Company's facilities, the Company is liable to refund construction costs for a period not to exceed ten years.

E.7 Franchise and Municipality Taxes

E.7.1 General

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY

When any municipality charges, collects or receives from the Company and license, occupation, privilege, inspection or other similar tax or fee or any franchise fee or payment, or any fee or payment similar in nature thereto, for the use of the streets or other public places or any concession for Tariff Rates on its telephone service, whether such taxes, fees or payment be expressed as a lump sum, or a flat rate, or based on receipts, or based on poles, wires, conduits, or other facilities, or otherwise, so much of the aggregate amount of such payments and concessions as exceeds three (3) per cent of the recurring local service revenues received from subscribers located within such municipality will be billed, insofar as practical, pro rata to the subscribers receiving exchange service within the municipality.

E.7.2 Except for state, county, or municipal taxes, all pro ration of fees and other charges mentioned in above paragraph will be approved by the Commission before being applied to the subscriber bill.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: _____

DIRECTORY LISTINGS

Contents

		Sheet No.
F. 1	Regulations Applicable to Directory Listings	2
F. 2	Business Listings	4
F. 3	Residence Listings	4
F. 4	Additional Listings	5
	F.4.1 Regular Additional Listings	5
	F.4.2 Special Type of Additional Listings	5
F. 5	Rates	
	F.5.1 Primary Service	7
	F.5.2 Additional	7
	F.5.3 Duplicate and Cross Reference	7
	F.5.4 Alternate Call Number	7
	F.5.5 Foreign Exchange	7
	F.5.6 Temporary	8
	F.5.7 Office Hours	8
	F.5.8 Dual Name	8
	F.5.9 Unlisted Number	8
	F.5.10 Non-Published Number	8
	F.5.11 Indented	8
	F.5.12 Caption	8
	F.5.13 Shared Tenant Services Client Listing	8
F. 6	Shared Tenant Services Listings	8
F. 7	Enhanced 911 Emergency Services	9 (N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 20 1991

PURSUANT TO 807 KAR 5:011,
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BY: [signature]
PUBLIC SERVICE COMMISSION MANAGER

Issued: March 20, 1991

Effective: March 22, 1991

By [signature]
General Manager

DIRECTORY LISTINGS

F.1 Regulations Applicable to Directory Listings

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscriber's telephone numbers and as an aid to the use of telephone service.

2. The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

3. The Telephone Company shall have the right to make a charge for subsequent directories issued in replacement of directories destroyed, deface, or mutilated while in the possession of the subscriber.

4. The listing of subscribers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. In accepting listings as requested by the subscribers of prospective subscribers the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories.

5. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when in its judgement such listings would tend to delay or impede the use of the service.

6. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when in its judgement the clearness of the listing and the identification of the subscriber is not impaired thereby.

7. Except as hereinafter provided only one listing is furnished without charge for each main service, joint user service, PBX system or Centrex system; where a number of main services are provided on a rotary basis they are considered as one service. If additional listings are required to properly identify the subscriber, such additional listings may be provided without charge to the extent that the number or listing allowed does not exceed the number of station line or PBX trunks associated with that service. Directory listings showing the appropriate station number may be furnished

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific department, location or titles of key personnel.

8. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the subscriber's request, they may bear any one of the rotary numbers.

9. Street numbers, followed by the names of streets, will be used in identifying the location of the subscriber except when in the judgement of the Company names of buildings, apartment houses or communities serve as a better means of identification. Corner addresses are undesirable and will be used only where the street number is not available. The use of floor, room or suite numbers of buildings or apartment houses, or other such designation is not permitted.

10. Listings are not provided in connection with public telephone service except when the lists will facilitate the operations of the Company. No additional listings are permitted. Listings in connection with semipublic telephone service are furnished under the rates and regulations as other business service.

11. When in the judgement of the Company the use of reference or other listings in excess of the number of listings permitted without extra charge as previously outlined, are needed for better identification of the subscriber or governmental offices to facilitate the Company operations, such listings may be provided without charge.

12. Whenever any question arises to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another, the company is privileged to require the subscriber to secure from the owner of such name, written authority to use it, addressed to the company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or delete such lists where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the company

13. Primary Listings

1. One listing without charge, termed the primary listing, is provided as follows:

A. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 30 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: _____

B. For each semi-public service.

C. For each joint user.

D. For each service station subscriber.

14. Unlisted number service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the directory assistance operator.

15. Non-published number service is the withholding of a customers listing from both the telephone directory and directory assistance records.

16. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day the directory is distributed to the customer to the day the succeeding directory is distributed to the customers. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service the minimum contract period will be for 30 days.

F.2 Business Listings
Business names in the directory listings shall be limited to the following:

1. The individual name of the subscriber or joint user, or

2. The name under which the subscriber or joint user is actually doing business as evidence by signs on the premises by letterheads, and by name under which a bank account is carried, or

3. The name under which a business is actually being conducted by someone other than a subscriber and which the subscriber or joint user is authorized by such other to use or

4. The individual names of the officers, partners or employees of the subscriber, or

5. The names of department when such listings are deemed necessary from public reference viewpoint.

F.3 Residence Listings

Residence names in the directory listings shall be limited to following:

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OF KENTUCKY
EFFECTIVE
MAR 30 1983
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY

1. The individual name of subscriber, or

2. The individual name of a member of the subscriber's family or joint user.

F.4 Additional Listings

F.4.1 Regular Additional Listings

1. Business additional listing may be the names of partners or members of the firm if the subscriber or joint user is a partnership of firm; the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. No other class of listing, such as service, agency commodity, etc., will be accepted.

2. Residence additional listings may be the names of member of the subscriber's immediate family.

3. In connection with semi-public telephone service, additional listings are allowed at regular additional listing rates in the name of permanent guests (D) | (D) tenants at that location.

4. Ordinarily, all additional listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished a listing may be permitted under the address of PBX, installed on premises of the subscriber, but an address different from that of the switchboard, or main station, using the telephone number of the primary listing.

5. Additional listing charges (except for listings of alternate call number and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date so issue of the directory as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

F.4.2 Special Type of Additional Listings

1. Duplicate and Cross Reference Listings

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SECTION 9 (1)
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names, are permitted when, in the opinion of the Company, they are necessary for the proper identification of a subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes

B. Cross reference listings are permitted when their use will facilitate in the handling of telephone calls

2. Alternate Call Number Listings

A. Listing of an alternate telephone number.

B. The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.

3. Foreign Exchange Listings

Foreign Exchange Listings, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted.

4. Temporary Listings

A. Residence subscriber who lease their premises for period of less than one year and request the Company the render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.

B. All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment for all charges.

5. Office Hour Listings

Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscriber who desire that their office hours appear in connection with their listing may obtain same by paying the rates for Regular Additional Listings. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory at Regular Additional Listing rates whenever night connections are provided.

6. Dual Name Listings

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A. Dual Name Listings may be provided for customers subscribing to residence service who share the same surname and reside at the same address, and for a person known by two first names.

B. Dual Name Listings may be provided as the primary listing at no additional charge for the addition of the second name to the listing.

C. Dual Name Listings may be provided as an additional listing at the customers option at regular additional listing rate.

D. A service order charge described in Section D applies for:

a. Changing a primary single name directory listing to a primary Dual Name Listing.

b. Changing an additional Dual Name directory listing to a primary dual name listing, or

c. Changing the primary or additional dual name directory listing once established; when not accomplished on an order for which service order charge is not applicable.

F.5 Rates

F.5.1 Primary Service Listings	Monthly Rate
1. Primary Station	No Charge
A. Individual Line Service, each	No Charge
B. Party Line Service, each	No Charge
C. Multi-Party Line Service, each	No Charge
2. Joint User Service, each	No Charge
3. Private Branch Exchange Service, each	No Charge
4. Radio Telephone Service, each	No Charge

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F.5.2 Additional Listings, per line of information requested by customer.

1. Regular additional listings, each	1.25	(I)
F.5.3 Duplicate and Cross Reference	1.25	
F.5.4 Alternate Call Number Listings, each	1.25	(I)
F.5.5 Foreign Exchange Listings, each		

The rate for a foreign Company listing will be the rate applicable in the directory where the listing appears.

F.5.6	Temporary Listings, each	1.25
F.5.7	Office Hour Listings, each	1.25
F.5.8	Dual Name Listings	
	1. Primary Service Listing, each	1.25
	2. Additional Listing, each	1.25
F.5.9	Unlisted Number, each	1.50
F.5.10	Non-Published Number, each	2.00
F.5.11	Indented Listings, each	1.25
F.5.12	Caption Listings, each	1.25
F.5.13	Shared Tenant Services Client Listing	1.25 (N)

F.6 Shared Tenant Services Listings

F.6.1 A client of shared tenant services may request the reseller, on his behald, to obtain listings as specified in this tariff. All appropriate charges and regulations for directory listings specified herein are applicable to clients listings. Clients listing changes will be billed to the reseller (customer of record) and will not be billed separately.

F.6.2 A client of a reseller who does not require a directory listing but requires that a telephone number be accessible for E-911 or other similar services, must be listed as a Private (un-listed) listing. The un-listed directory number charge will apply per section F.5.9 preceeding.

N

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F. 7 Enhanced 911 Emergency Services

1. Current non-published subscribers who have not been advised shall be given 30 days from the effective date of section F.7 to request that the Telephone Company delete their number from any E911 services that may be offered. If after 30 days the subscriber has not responded, their numbers will be furnished to any present or future E911 providers.

2. All new subscribers who apply for a non-published number after the effective date of section F.7 shall be advised at the time of request for service that, if and when the Telephone Company offers E911 services, their numbers will be furnished to the E911 provider.

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BY: [signature]
PUBLIC SERVICE COMMISSION MANAGER

Highland Telephone Cooperative
Incorporated

PSC 2
Section G
3rd Revised Sheet 1

PUBLIC TELEPHONE SERVICE (T)

CONTENTS | SHEET NO.

G. Public Telephone Service

G.1. General 2 (N)
G.2. Service Options 4 (N)
G.3. Rates and Charges 5 (N)

PUBLIC SERVICE COMMISSION
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BY: Stephan O Bell
SECRETARY OF THE COMMISSION

Issued: February 19, 1998 Effective: February 26, 1998

By: F.L. Terry General Manager Dated: 2/20/98
F.L. Terry

G. Public Telephone Service (N)

The Company provides Access Line Service for the provision of Public Telephone Service to Payphone Services Providers ("PSPs") including the nonregulated operations of the Company.

1. General

a. Access Line Service for PSP Public Telephones is an exchange line provided at the request of a subscriber for telecommunications use by the general public.

b. Access Line Service is provided on a flat rate basis.

c. Access Line Service is provided for use with PSP provided coin or non-coin operated Public Telephones.

d. Third number and collect calls to Access Line Service for PSP Public Telephones are not allowed.

e. PSP Public Telephones must be connected to the Company network in compliance with Part 68 of FCC Rules and Regulations.

f. Access Line Service is provided subject to the condition that all applicable regulations in this Tariff will be adhered to.

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SECTION 9 (1)
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g. Access Line Service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.

h. Access Line Service is not subject to concessions.

i. Access Line Service may not be suspended at a reduced rate.

j. Access Line Service for PSP Public Telephones cannot be included on accounts containing other classes of service. A separate account is required for this offering at each location.

k. The operator cannot perform coin collecting functions.

l. The Company is not responsible for refunds of coins deposited in PSP Public Telephones. (N)

m. PSP Public Telephones may not be attached to other types of access lines. (N)

n. The subscriber to Access Line Service will be responsible for any and all toll charges billed to the subscriber's account.

o. PSPs shall post on or near the Public Telephone the name and phone number of the owner of the instrument.

p. PSPs shall post on or near the Public Telephone the operating instructions for the instrument.

q. PSPs shall provide and post on or near the instrument a cost-free method for reporting complaints and obtaining refunds.

r. PSPs that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.

s. PSPs shall not charge for calls not completed.

t. PSPs shall provide access to 911 Emergency Service (where available) free and without the use of a coin.

u. PSP instruments shall be FCC registered, hearing aid compatible, meet federal requirements for size of digits on the instrument, and the use of letterless keypads is prohibited.

v. PSP Public Telephones shall be mounted in accordance with federal height regulations for disabled persons.

w. PSPs that provide access to long-distance service shall offer access to all certified long-distance carriers through 1-700, 1-800, 1-950, 10XXX or 101XXX dialing.

x. PSPs shall offer toll-free access to 800/888 numbers.

y. PSP Public Telephones shall not be connected behind a PBX.

z. The multi-line business subscriber line charge, found in the interstate access tariff, is applicable to all Public Telephone access lines. (N)

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SECTION 9 (1)
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2. Service Options (N)

At the request of the subscriber, certain options may be added to the access line for Public Telephone Service and will be billed at the approved tariff rate. All options must be compatible with the hardware and software in use by the existing telephone Company switching equipment.

a. Coin Supervision Additive Service

The Company will provide Coin Supervision Additive Service to PSPs who order Access Line Service for the provision of Public Telephone Service and where the Public Telephone equipment connected to the Access Line Service requires central office coin supervision capability.

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from the Access Line Service to a trunk terminating at the PSPs operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the Public Telephone user. Coin Supervision Additive Service also permits a suitable equipped operator service provider to automatically ring back the originating access line upon completion of a call.

This option requires a special central office line card which differs from the standard access line card and will be provided where facilities exist.

b. Public Telephone Screening/Blocking

Screening/Blocking for Public Telephone access lines includes Company provided resources necessary to coordinate with operator connections or block subscribers from making specific types of calls. This service includes software translations done at the Company's facilities and also includes coordination between the Company and connecting Company databases. (N)

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SECTION 9 (1)
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3. Rate and Charges (N)

		Monthly Rate	Nonrecurring
a.	Public Telephone Access Line	Business one-party local rate shall apply	
b.	Coin Supervision	$1.50	

Any other features available should be tariffed here at the appropriate company rates. Rates shown above are for illustrative purposes only. (N)

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SECTION 9 (1)
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G. 5 Coin Supervision Additive Service (N)

A. Description

The Telephone Company will provide Coin Supervision Additive Service to Payphone Service Providers (PSP) who order local exchange service lines for the provision of pay telephone service and where the pay telephone equipment connected to the local exchange service lines requires central office coin supervision capability.

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from a local exchange service line to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision Additive Service also permits a suitable equipped operator service provider to automatically ring back the origination local exchange service line upon completion of a call.

B. Rates and Charges

	Monthly Rate
Per Exchange Service Lines	$.50

The Coin Supervision Additive Service Charge is assessed monthly to the PSP for each local exchange service line for which Coin Supervision Additive Service is provided.

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SECTION 9 (1)
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G. 6 Basic Coin Access Service

A. Rates and Charges

	Monthly Rate
Per Exchange Service Lines	$15.98

Effective October 1, 1997 the local coin call rate will no longer be regulated as directed by FCC Docket No. 96-128. Implementation of Pay Telephone Reclassification and Compensation Provisions of Telecommunications Act of 1996. (N)

TELEPHONE ANSWERING SERVICE FACILITIES

Reserved for future use

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