2 Part II – Part IV

THACKER-GRIGSBY TELEPHONE COMPANY INC.

GENERAL EXCHANGE SERVICE TARIFFS

PART II

TITLE PAGE

Schedule of Rates and Charges,
and Regulations Governing

GENERAL EXCHANGE SERVICES

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Issued by: Thacker-Grigsby Telephone Company, Inc.

By: Robert C. Thacker

Robert C. Thacker

Thacker-Grigsby Telephone Company, Inc.

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Cancels PSC KY NO. 2
Part II
2nd Revised Sheet 2

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By: William K. Grigsby, Vice-President/General Manager

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GENERAL EXCHANGE SERVICE TARIFFS

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BY: Robert C. Thacker
General Manager

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jurden C. Neal
FOR THE PUBLIC SERVICE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS

APPLICATION AND EXPLANATION OF SYMBOLS

A. APPLICATION

These Tariffs apply to the General Telephone Exchange Services of the Thacker-Grigsby Telephone Company, hereinafter referred to as the Telephone Company, in Exchanges of the Telephone Company in Kentucky. In the event of any conflict between any rate rule or regulation contained in these General Exchange Service Tariffs and any rate, rule or regulation contained in the Local Exchange Service Tariffs, the rate, rule or regulation contained in the Local Exchange Service Tariff shall apply.

The provision of services and facilities, as provided herein, is subject to the General Rules and Regulations of the Telephone Company, which General Rules and Regulations as they now exist or as they may be revised, added to or supplemented by superseding issues are hereby made a part of these General Exchange Service Tariffs.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective date of these Tariffs.

B. EXPLANATION OF SYMBOLS

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in reduced rate.

(T) Signifies a change in text but no change in rate, treatment or regulation.

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Robert C. Thacker

GENERAL EXCHANGE SERVICE TARIFFS
SERVICE CONNECTION CHARGES

A. GENERAL

1. The term "Service Connection Charges" is used to define non-refundable charges made for the establishment of a class of telephone service or subsequent additions to that service.

2. ~~No distinction is made between a "New Installation" and an "Outside Move." All changes of subscribers' equipment or service from one premises to another (except as otherwise provided under "Inside Moves and Changes:) are treated as new service connections with Service Connection Charges applying. (For definitions of "Premises" see "Definition" under General Rules and Regulations Part I.)~~ D D

3. Service Connection Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of Mileage Charges, Installation Charges, or Construction Charges made because of unusual costs in establishing service.

4. Service Connection Charges may be payable at the time the application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of service connection charges for additions to the service of existing customers and in the case of any service for Departments, Administrations, and Agencies of the Federal, State, County, Township, or Municipal Governments.

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B. CHARGES

1. Service Connection Charges apply as follows:

Main Stations
Business and Semi-Public. . . . . $20.00 I
Residence. 15.00
P.B.X. trunks, long distance terminals, private line terminals, tie trunk terminals, and central office lines terminating in Key Equipment each. . . . . 22.00 I

Issued by authority of an order of the Public Service Commission of Kentucky in Case No. 6911, dated February 21, 1978.

Issued February 21, 1978. Effective March 1, 1978.

Issued By: THACKER-GRIGSBY TELEPHONE COMPANY, INC.

Robert C. Thacker

Robert C. Thacker

GENERAL EXCHANGE SERVICE TARIFFS

SERVICE CONNECTION CHARGES (Continued)

B. CHARGES (Continued)

D

2. ~~Extension or P.B.X. stations; Extension lines terminating in Key Equipment; bells, gongs, chimes, lamps, each:~~

~~Business . . . . . .$10.00~~
~~Residence. . . . . 5.00~~

3. ~~Horns (Business or Residence . . . . . 20.00~~

D

4. RESTORAL OF SERVICE CHARGE

Where service has been discontinued for non-payment of any charge due or for failure of the subscriber to establish credit in accordance with regulations, the following charges apply for reconnecting all services and facilities being provided a subscriber at one location.

Business or Residence $12.00

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BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

Robert C. Thacker

Robert C. Thacker, General Manager

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OF KENTUCKY
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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Gaghegan

GENERAL EXCHANGE SERVICE TARIFFS

SERVICE CONNECTION CHARGES (Continued)

(T)

(d) DIRECTORY SERVICE ORDERS

A Directory Service Order applies as follows, to modify, add, or delete a Subscriber Listing record. Such orders will modify both the published Telephone Company directory and the Telephone Company's Directory Assistance information records.

Listings may be subject to monthly charges pursuant to the Miscellaneous Equipment Section of this Tariff. Additional Service Order charges may apply as provided for in Tariffs of the Telephone Company.

Service Order Charge, per Order issued:

	Non-Recurring Charge
- Published Listing established with new service	No additional Charge
- Non-Published Listing established with new service	$ 10.00
- Deletion of Published listing (conversion to unlisted)	$ 10.00
- Modification of a listing from unlisted to listed	$ 10.00
- Additional Listings, including cross-reference	$ 10.00

(T)

(N)

Monthly recurring rates previously referenced here now appear in the Miscellaneous Equipment Section of this Tariff.

(N)

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Issued by: /s/ Robert C. Thacker
Robert C. Thacker, President and General Manager

By Authority of Order of the Public Service Commission in Case No. 2013-00195 dated March 26, 2014.

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GENERAL EXCHANGE SERVICE TARIFFS

SERVICE CONNECTION CHARGES (Continued)

C. SERVICE CONNECTION CHARGES DO NOT APPLY TO:

1. "Public Pay Stations" established for the use of the general public (but not including Coin-Box Service at locations which are classed as Semi-Public.)

2. Private Branch Exchange Switchboards.

3. Battery Supply.

4. Directory Listings.

5. The following cases, provided service and facilities are assumed prior to their discontinuance and without lapse in rendition of service or billing for service:

   (a) A change of name without a change of ownership.

   (b) A change of ownership without a change of name.

   (c) When one member of a family applies for the service previously contracted for by another member of the same family residing in the same household.

6. When a receivership for an existing subscriber is established or terminated.

7. Service changed from a residence to a business classification, or vice versa, without change in the identity of the subscriber.

8. Changes in the grade of service, i.e. changes from individual line to party line service or vice versa.

9. Service re-established after the destruction or partial destruction of the subscriber's premises by means beyond the control of the subscriber whether at the same or another location. However, if service is established at a new location and the subscriber later moves back to the old location, the Service Connection Charge is applied in connection with the re-establishment of service at the old location.

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THACKER-GRIGSBY TELEPHONE COMPANY, INC.

GENERAL EXCHANGE SERVICE TARIFFS

INSIDE MOVES AND CHANGES

A. GENERAL

1. The charges specified herein for inside moves and changes do not contemplate work being performed by the Telephone Company employees involved at a time when overtime wages apply, due to the request of the customer, nor does it contemplate work once begun being interrupted by the customer. If the customer requests that overtime labor be performed or interrupts work once begun, an additional charge, based on the additional costs involved applies.

2. For definition of the term "Premises" see Definitions section under General Rules and Regulations, Part I.

3. Except as otherwise provided herein, the maximum charge for a move or change on the same premises is the sum of of the termination charges for the existing service plus charges which would apply if the facilities involved in the move or change were installed anew or the services were established anew.

B. INSIDE MOVE CHARGES

1. An inside move is a transfer of telephone service or equipment from one location to another on the same premises where there is no interruption of the service other than is incident to the work involved.

   a. An inside move may be made in either of two ways, the circumstances in each case determining the procedure to be followed.

      (1) By an actual change in location of the equipment from the old to the new location.

      (2) By the installation of equipment at the new location and the subsequent disconnection and removal of the equipment at the old location.

D

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BY: Robert C Thacker
General Manager

GENERAL EXCHANGE SERVICE TARIFFS

OUTSIDE MOVES, INSIDE MOVES, AND CHANGES (Continued)

2. Charges for inside moves of telephone service or equipment except as otherwise provided herein, apply as follows:

   a. Moves of individual and party line main stations, and extension stations, each station. $5.00
   b. Moves of Key System phone, each station $22.00
   c. Moves of all other equipment and wiring . . . . Cost

3. Outside Move--Discontinuance of telephone service at one premise and its installation at another premise within the same exchange is considered an outside move and is provided for subject to the regular outside move charges as follows:

   Residence. $12.00
   Business $12.00

   Discontinuance of service at one premise and the installation at another premise in another exchange is not considered an outside move and is provided for subject to regular termination and service connection charges that may be applicable.

C. CHANGE CHARGES

1. A change is a substitution of a different type of telephone equipment or a rearrangement of equipment or wiring which does not involve a change in location of the instrument.
2. Charges for changes in telephone equipment or wiring made at the initiative of the customer, except as otherwise provided in this section, apply as follows:

   a. Changes in style or type of telephone stations . $ 5.00
   b. Change of color. 15.00
   c. Long Cords 12.50

D. CHARGES FOR INSIDE MOVES AND CHANGES DO NOT APPLY TO:

1. Inside moves or changes required for the proper maintenance of the equipment or service.
2. Inside moves or changes made at the time of a change in the Class or Grade of service, providing such inside move or change is necessary because of the change in the Class or Grade of service.

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BY: [signature]

D D T T T T D D

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BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

[signature]
Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS

INSIDE MOVES AND CHANGES (Continued)

D

3. Changes in style or type of station equipment made at the time of an inside move of the station i.e., only the charge for the inside move is made.

4. Changes from one length of cord to another length.

5. Inside move or changes of public telephone or public toll stations.

D

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BY: THACKER-GRIGSBY TELEPHONE CO., INC., Hindman, Kentucky 41822

Robert C. Thacker

Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS EQUIPMENT

A.

B.

C. DIRECTORY LISTING SERVICES **(T)**

Per listing, per month

A.	Primary Listing	$ 0.00	
B.	Dual Name	$ 0.50	
C.	Extra / Special Listing	$ 0.50	*
D.	Shared Tenant Listing	$ 0.50	
E.	Non-published / Unlisted Number	$ 1.50	*

(T)

D.

* Rates shown here previously appeared in Part III of PSC No. 4.

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Robert C. Thacker, President and General Manager

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GENERAL EXCHANGE SERVICE TARIFFS
MISCELLANEOUS EQUIPMENT (Continued)

E. LOCAL MESSAGES

The rates for Local Messages from Public and Semi-Public telephones is $.25 for each call. D

F. MILEAGE

Extension or P.B.X. Station Mileage. For extension stations or P.B.X. stations located on premises other than those on which the main station or P.B.X. switchboard is located or beyond the distance specified in other parts of these tariffs, the following mileage charges apply. These charges cover the additional facilities required and are in addition to the rate specified for the extension or P.B.X. station. Measurements are on route of circuit basis.

1. Business:
   1st Qtr Mile----------$4.00
   Each additional quarter mile----- .70

2. Residence:
   1st Qtr Mile----------$3.00
   Each additional quarter mile----- .70

G. SPECIAL CIRCUITS

1. Local loops used in connection with interexchange facilities for either private line telephone service, private line teletypewriter service teletypewriter exchange service, and private line morse service will be furnished where facilities are available and at the following cost:

   a. An installation charge equal to the cost of labor required to install such loops applies to each Loop in lieu of a Service Connection charge. The minimum installation charge will be $20.00.

ISSUED: March 24, 1997 EFFECTIVE: April 15, 1997

BY: Robert C. Thacker
General Manager

PUBLIC SERVICE COMMISSION
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APR 15 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS

MILEAGE CHARGES 0

1. Extra Exchange Line Mileage. For telephone service other than rural line service furnished outside the Base Rate Area but within the Exchange area, the following mileage charges apply. These charges cover the additional facilities required and are in addition to the rates specified in the local exchange service tariffs for the class of service desired and are in addition to construction charges when applicable. Measurement on Route basis is from the customers station to the nearest point on the Base Rate Area.

	Monthly Rate
a. Individual Line, each one-quarter mile or fraction thereof	$ .40 (R)
b. Two-party Line, each one-quarter mile or fraction thereof	$ .25 (N)
c. Private Branch Exchange Trunk, each one-quarter mile or fraction thereof	$ .40 (R)

THESE RATES APPLY TO THE Hindman EXCHANGE ONLY. 0

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Robert C. Thacker

Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS

MILEAGE CHARGES 0

1. Extra Exchange Line Mileage. For telephone service other than rural line service furnished outside the Base Rate Area but within the Exchange area, the following mileage charges apply. These charges cover the additional facilities required and are in addition to the rates specified in the local exchange service tariffs for the class of service desired and are in addition to construction charges when applicable. Measurement on Route basis is from the customers station to the nearest point on the Base Rate Area.

	Monthly Rate
a. Individual Line, each one-quarter mile or fraction thereof	$ .40 (R)
b. Two-party Line, each one-quarter mile or fraction thereof	$ .25 (N)
c. Private Branch Exchange Trunk, each one-quarter mile or fraction thereof	$ .40 (R)

THESE RATES APPLY TO THE MOUSIE EXCHANGE ONLY. 0

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Robert C. Thacker

Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS

MILEAGE CHARGES O

1. Extra Exchange Line Mileage. For telephone service other than rural line service furnished outside the Base Rate Area but within the Exchange area, the following mileage charges apply. These charges cover the additional facilities required and are in addition to the rates specified in the local exchange service tariffs for the class of service desired and are in addition to construction charges when applicable. Measurement on Route basis is from the customers station to the nearest point on the Base Rate Area.

	Monthly Rate
a. Individual Line, each one-quarter mile or fraction thereof	$ .40 (R)
b. Two-party Line, each one-quarter mile or fraction thereof	$ .25 (N)
c. Private Branch Exchange Trunk, each one-quarter mile or fraction thereof	$ .40 (R)

THESE RATES APPLY TO THE TOPMOST EXCHANGE ONLY. O

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BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

[signature]
Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS

MILEAGE CHARGES 0

1. Extra Exchange Line Mileage. For telephone service other than rural line service furnished outside the Base Rate Area but within the Exchange area, the following mileage charges apply. These charges cover the additional facilities required and are in addition to the rates specified in the local exchange service tariffs for the class of service desired and are in addition to construction charges when applicable. Measurement on Route basis is from the customers station to the nearest point on the Base Rate Area.

	Monthly Rate
a. Individual Line, each one-quarter mile or fraction thereof	$ .40 (R)
b. Two-party Line, each one-quarter mile or fraction thereof	$ .25 (N)
c. Private Branch Exchange Trunk, each one-quarter mile or fraction thereof	$ .40 (R)

THESE RATES APPLY TO THE FISTY EXCHANGE ONLY. 0

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Robert C. Thacker

Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS
MISCELLANEOUS EQUIPMENT (Continued)

2. Channels for services not specifically named elsewhere in these Tariffs, and for purposes other than telephonic communication, will be furnished where facilities are available and where in the judgment of the Telephone Company the use to be made of such Channels is not contrary to regulations.

   a. Channels, for use in connection with interexchange facilities for radio braodcasts; channels between pick-up points and a radio station or studio, between studio and/or station and transmitter, first one-quarter mile of fraction thereof airline measurement . . . . . $ 5.00 Mo.
   Each additional one-quarter mile or fraction. . . . 2.00 Mo.
   Extra for balanced circuit. . . . . .28.00 Mo.

   b. The telephone company does not hold itself out to furnish Channels with a transmission level of a better grade than circuits used for normal telephonic communication and will do so only if physically and economically practicable from the Company's standpoint.

   c. The subscriber must agree that the volume of electrical input on such Channels will be maintained at a level sufficiently low so as not to cause interference with other services of the Telephone Company.

   d. An installation charge equal to the cost of labor required to install such Channels applies to each Channel in lieu of a Service Connection Charge. The minimum installation will be $20.00.

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H. HARD OF HEARING SETS D

Speech amplifier equipment is furnished for use by customers whose hearing is impaired to such an extent that satisfactory telephone service cannot be obtained with station equipment regularly provided.

Such equipment is provided exclusively for the purpose of aiding persons with impaired hearing, but the Telephone Company does not hold itself out as able to satisfactorily meet all such requests.

The charge for installation will be . . . . . .$5.00 D

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Robert C. Thacker

Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS
MISCELLANEOUS EQUIPMENT (Continued)

I. AUDIBLE & VISUAL SIGNALS

Horns, loud bells, buzzers, beeptones, etc., will be installed and serviced by the Telephone Company as follows:

1. Extension Bells
   a. Regular $10.00
   b. Loud ringing. 10.00
   c. Beeptone. 10.00
2. Horns 20.00
3. Buzzer Systems
   a. Buzzers may be furnished with all classes of telephone service. The rate specified contemplates that signals will be located within certain operating limits. Installation charges will be based on COST.

J. TWO-LINE TELEPHONES

This telephone system provides for two lines with a hold feature on each line and an intercom line.

Business or Residence Installation. $30.00

K. KEY SYSTEMS

The follwing will provide the customer with the normal type and amount of standard equipment for the full operation of a basic illuminated Key Telephone System. In addition to telset charges, a Key System extension monthly charge equivalent to the business extension rate applies for each Key System set in excess of the number of central office lines. A service charge does not apply for this extension if installed as original equipment. The regular service charge for installation of a business extension applies if installed at a time [illegible] the original equipment installation. Charges that apply to [illegible] System service are as follows:

1. Addition of a line to the system. $22.00
2. Moving an extension on the system 22.00

L. ANSWERING SERVICES & RECORDING EQUIPMENT

1. When required, connecting of customer provided automatic answering and recording equipment with facilities of the Telephone Company for transmitting a pre-recorded message to the calling party, if desired, and recording of an incoming message only, shall be made only through connecting equipment furnished, installed, and maintained by the

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Robert C. Thacker, Manager

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS EQUIPMENT (Continued)

Telephone Company or customer-owned, FCC approved equipment maintained by the customer. Such connecting equipment will automatically trip the ringing and hold the connection. D

2. Non-published service will not be furnished for use with this service.

3. Rates for installation, each set $20.00

M. TELEPHONE INSIDE MINES

Telephone service will be provided inside underground coal mines as follows:

1. Telephone service may be installed by the Telephone Company to shops, offices, or other buildings near the mine entrance under exchange service tariffs, rules and regulations.

2. Underground lines may be attached to a fuse type protector located outside the mine which will be provided by the Telephone Company. The protector will be arranged so that the underground line of the customer can be disconnected by the customer for test purposes by removing the protector fuses. All underground wire and equipment will be owned and maintained by the customer to the point of connection.

3. There shall be a charge of $50.00 for providing the protector installed as a point of connection and includes one telephone set to be connected by the customer inside the mine. There will be a monthly charge equal to that of an off-premises extension including 1st. quarter mile.

4. It is intended that the customer will test his underground equipment by disconnecting it as the point of the connector and making a call from the main station set. Should the Telephone Company repair service make a service call and find the trouble to be in the customers equipment and wiring, a service charge of $20.00 shall apply. D

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BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

Robert C. Thacker

Robert C. Thacker, General Manager

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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

GENERAL EXCHANGE SERVICE TARIFFS

MISCELLANEOUS EQUIPMENT (Continued)

4. ~~The customer may exchange his damaged telephone set to a new one at the Telephone Company at a cost of $30.00.~~ D

5. ~~No Telephone Company personnel will be authorized to go under ground.~~ D

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SECTION 9 (1)
BY: J. Hoghegan

Issued: November 15, 1985 Effective: January 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

Robert C Thacker

Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS

PUBLIC TELEPHONE SERVICE

1. A Public Telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the company as suitable and necessary for furnishing service to the general public.

2. Persons with whom arrangements are made by the Telephone Company for the installation of public telephones are considered as the agents of the Company.

3. Public telephones are installed upon the agent signing established forms of application, without specific terms, and are terminated by written notice by either the agent or the Telephone Company.

D

4. No listings in the directory are allowed in connection with public telephone service.

5. Local messages are charged at the rate of Twenty-five cents ($.25) each. Toll messages are charged at the telephone Company's established toll rates.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

ISSUED: March 24, 1997 EFFECTIVE: April 15, 1997

Issued By: THACKER-GRIGSBY TELEPHONE CO., INC., HINDMAN, KY.

BY: Robert C. Thacker
Robert C. Thacker, Manager

General Manager

SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS

SEMI-PUBLIC TELEPHONE SERVICE

1. Semi-public telephone service is an arrangement under which a subscriber station is equipped with a coin collecting device, designed for a combination of subscriber and public usage, and will be furnished, on individual lines only, in locations where, in the opinion of the Telephone Company, the installation of a public telephone is not warranted but where there is an appreciable demand for service on the part of the public.

2. The Telephone Company does not undertake to provide booths for housing semi-public telephones but the subscriber may at his option provide at his own cost suitable booths, shelves, or cubicles for such purpose.

3. Subscribers to semi-public telephone service are entitled to regular listings in the Telephone Company's official directory and may advertise such numbers for incoming calls and business purposes subject to rules and regulations otherwise specified in this Tariff.

4. Local Messages from Semi-Public telephones are charged for at the rates shown in the General Exchange Service Tariffs and Toll Messages are charged for at the Telephone Company's established rates.

D

5. Subscribers to Semi-Public telephone service are required to guarantee total monthly receipts from local exchange service equal to the individual line business rate plus $5.00, making this a guarantee of $20.00. The customer shall be billed and shall pay monthly in advance the guarantee amount and when the coin box is opened, monthly or at the convenience of the Telephone Company, any monies exceeding the toll charges shall be credited against the $20.00 monthly guarantee on the following months billing. Local message receipts in excess of the guarantee collected during any collection period are not credited against the deficit for any other collection period.

6. All spurious, mutilated and foreign coins and slugs found in the coin box and all charges for long distance service will be deducted before computing receipts from local service over semi-public telephones.

7. Semi-public telephones are subject to the contract period, service connection, move, change, and transfer charges and general rules and regulations provided elsewhere in this Tariff.

Issued: March 24, 1997 Effective: April 15, 1997

Issued By: THACKER-GRIGSBY TELEPHONE CO., INC.

By: Robert C. Hacker
General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS

TOUCH TONE

1. General Regulations

   a. Touch-Tone calling service provides for the origination of telephone calls through the use of telephones equipped with push buttons. The service requires special central office facilities and will be furnished only where the necessary facilities and equipment are available.

   b. The service is furnished in connection with single-party service only.

   c. The minimum contract period for Touch-Tone service is one month.

   d. All lines, unless otherwise requested, shall be equipped for touch-tone calling service. **(C)**

   e. Other facilities, miscellaneous and supplemental equipment, requested by customers and not detrimental to this service or other service of the Telephone Company will be furnished in accordance with regulations and at the rates specified in the applicable sections of this tariff.

   f. Rotary dial telephones may also be used on the same line with touch tone telephones.

2. Rates

   All exchange lines provided herein include Touchtone with no additional charge. **(T)**

* Prior Sheet incorrectly labeled as Revised Sheet 19.

Issue Date: March 31, 2014
Effective Date: June 1, 2013

Issued by: /s/ Robert C. Thacker
Robert C. Thacker, President and General Manager

By Authority of Order of the Public Service Commission in
Case No. 2013-00195 dated March 26, 2014.

TARIFF BRANCH
RECEIVED
3/31/2014
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

THACKER-GRIGSBY TELEPHONE CO., INC.

GENERAL EXCHANGE SERVICE TARIFFS

CUSTOM CALLING SERVICES

A. GENERAL

(1) Call Waiting
Provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may, then, hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated. N

(2) Call Forwarding
Provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.

(3) Three-Way Calling
Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Two toll points may be connected on a Three-Way Calling. Normal transmission performance cannot be assured on all calls.

(4) Speed Calling
Provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code) and thirty (30-code) number capacity.

B. PROVISION OF SERVICE

(1) The services are limited to those areas served by central offices arranged for Custom Calling Services.

(2) The services are furnished only in connection with individual line service excluding Semi-Public telephone service. N

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OF KENTUCKY
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JUL 1 1982

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [illegible]

Issued: May 25, 1982. Effective: July 1, 1982.

Issued Under Authority of Kentucky Public Service Commission No. 3

By: Robert C. Thacker, Pres., Hindman, KY 41822
Name Title Address

THACKER-GRIGSBY TELEPHONE CO., INC.

C. RATES

Individual Features	Monthly Rate Per C.O. Line Equipped Residence	Business
(1) Call Waiting	$ 3.50	$ 4.50
(2) Call Forwarding	3.00	4.50
(3) Three-Way Calling	4.25	4.75
(4) Speed Calling (8-Code)	2.30	3.30
(5) Speed Calling (30-Code)	3.60	4.60
Feature Packages		
(6) Call Waiting with Call Forwarding	5.20	--
(7) Call Waiting with Speed Calling (8-Code)	4.65	--
(8) Call Waiting with Speed Calling (30-Code)	5.70	--
(9) Call Waiting with Call Forwarding and Speed Calling (8-Code)	7.25	--
(10) Call Waiting with Call Forwarding and Speed Calling (30-Code)	7.95	--
(11) All Features including Speed Calling (8-Code)	9.80	--
(12) All Features including Speed Calling (30-Code)	10.80	--

N

N

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 1 1982

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [illegible]

Issued: May 25, 1982 Effective: July 1, 1982

Issued Under Authority of Kentucky Public Service Commission No. 3

BY: Robert C. Thacker, President, Hindman, KY 41822
Name Title Address

THACKER-GRIGSBY TELEPHONE CO., INC.

GENERAL EXCHANGE SERVICE TARIFFS

NUISANCE CALL INVESTIGATION

N

1. Nuisance Call Investigation is generally determined to be a public service offering and may be provided, where switching facilities permit, to the public to insure its well-being and safety.

2. The duration of a nuisance call investigation is generally limited to a 7-day period but may be extended if deemed necessary to further protect the public's well-being and safety.

3. The telephone company must conform to all local, county, state and federal laws applying to nuisance call investigations, and the delivering of results thereof.

4. Generally, a nuisance call investigation request must be initiated jointly by the governing law enforcement agency and customer in a document conforming to the local, county, state or federal law. Furthermore, the party requesting such an investigation must express in writing his willingness to prosecute whenever possible.

5. Results of nuisance call investigations are limited to the identification of the line and not the party originating the call; and, said results will only be submitted to the law enforcement agency originating the request.

6. The following charges will be collected at the time the request is made:

a.	Installation and removal of Equipment	$17.50
b.	Tracing Charge	12.50
	Total	$30.00

N

Date of Issue: April 15, 1983; Effective Date: May 15, 1983

Issued By: Thacker-Grigsby Telephone Co., Inc.
By: Robert C. Thacker
Robert C. Thacker, Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 15 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [illegible]

THACKER-GRIGSBY TELEPHONE COMPANY, INC.

GENERAL EXCHANGE SERVICE TARIFFS

Mobile Radio Paging Service

A. GENERAL

1. Mobile Radio Paging Service is a one-way, tone only or tone and voice paging service provided through a radio paging transmitter to a personal paging receiver equipped for such service.

2. Each paging service shall be activated by dialing a seven digit number to access the paging line, then dialing an additional three digits to initiate the paging call to the requested receiver.

3. Pager numbers are furnished only to the customer and will not be listed in either the telephone company's alphabetical directory or in information records available to the general public.

B. REGULATIONS

1. Regulations applicable to the provision of regular telephone service, as outlined in this General Exchange Tariff, are also applicable to Radio Paging Service.

2. Radio Paging Service is available within range of the radio paging transmitter and subject to transmission, atmospheric and like limitations inherent to radio transmission.

3. The liability of the Telephone Company for damages arising out of mistakes, omission, interruptions, delays or errors or defect in transmission occurring in the course of furnished service and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards or maintenance and operation to exercise reasonable supervision shall in no event exceed an amount to the proportionate charge to the customer for the period of service which such mistake, ommission, interruption, delay, error or defect in transmission occurs.

4. Radio Paging Service requires special transmitting equipment and the service will be provided subject to the availability of such facilities.

N

Issued: June 15, 1986 ; Effective: August 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC.

Robert C. Thacker

Robert C. Thacker, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 01 1986

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

THACKER-GRIGSBY TELEPHONE COMPANY, INC.

Mobile Radio Paging Service (Continued)

C. RATES

1. All Exchanges	Monthly Rate	Installation Charge
a. Tone and Voice Paging, First Channel	$14.95	$25.00
b. Additional Channels for Existing Customer	7.95	25.00

N

When multiple paging channels are installed for a single customer at one time, only one installation charge will apply.

PUBLIC SERVICE COMMISSION
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PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Leary Logan

ISSUED: June 15, 1986 ; EFFECTIVE: August 1, 1986

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC.

Robert C. Thacker

Robert C. Thacker, General Manager

GENERAL EXCHANGE SERVICE TARIFFS

Access Line Service for Customer-Provided or Payphone Service Provided (PSP) Public Telephones T

A. Access Line Service for Customer-Provided or PSP Public Telephones is provided on a flat rate basis. T

1. Access Line Basic Rate
The business line (B1) flat rate for the exchange in which service located is applicable.

B. Service Charges are applied on the same basis as for individual business line service.

C. At the request of the subscriber, Touch Tone service may be provided pursuant to terms and conditions elsewhere in this Tariff. D

D. The subscriber is responsible for Directory Assistance service charges equivalent to those billed on business individual line service.

COIN SUPERVISION ADDITIVE SERVICE

A Description

The Telephone Company will provide Coin Supervision Additive Service to Payphone Service Providers (PSP) who order local exchange service lines for the provision of pay telephone service and where the pay telephone equipment connected to the local exchange service lines requires central office coin supervision capability. N

Coin Supervision Additive Service provides the capability of central office line equipment to pass signals and/or tones from a local exchange service line to a trunk terminating at the PSP's operator service provider. These signals enable an operator service provider to recognize coin deposits and return coins to the pay telephone user. Coin Supervision Additive Service also permits a suitable equipped operator service provider to automatically ring back the originating local exchange service line upon completion of a call.

B. Rates and Charges

	Monthly Rate
Per Exchange Service Line	$1.00

The Coin Supervision Additive Service charge is assessed monthly to the PSP for each local exchange service line for which Coin Supervision Additive Service is provided.

Issued: March 24, 1997 Effective April 15, 1997

By: Robert C. Thacker
President

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

GENERAL EXCHANGE SERVICE TARIFFS

Shared Tenant Service Offerings

A. General

1. In general, Basic Local Exchange Service is furnished for the exclusive use of the subscriber, and the subscriber's family, guests, employees, agents, or representatives. Resale of Basic Local Exchange Service is permitted only under the specific conditions described in this Tariff. For the purpose of this Tariff section, "sharing" of Basic Local Exchange Service is considered synonymous with "resale' of Basic Local Exchange Service.

2. When in the judgement of the Company it is deemed necessary or when the projected number of clients is five or more, the customer must apply in writing to resell exchange services provided by the Company and may e required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms of new or existing buildings.

   All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the reseller's communication system will be the responsibility of the reseller (customer of record) owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange service available.

ISSUED; March 24, 1997 EFFECTIVE: April 15, 1997

BY: Robert C. Thacker, General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 15 1997

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Shared Tenant Service Offerings

A. General (Continued)

Nothing in this Tariff section impairs the Company's franchise or ability to operate in the state. This Tariff is not intended, nor does it, enfranchise or certify the recipients of this service as a telecommunications company.

3. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or within a common development with a single name identity, such as multi-tenant office buildings, apartment complexes, and office and industrial parks. Areas designed for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be contiguous in the absence of the thoroughfare. If the designated resale service area is located within the confines of more than one exchange boundary, the serving central office will be determined by the Company. A resale area may be served by only one central office.

4. The premises definition as applies to resale of Basic Local Exchange Service is a resale area as defined by layout maps if appropriate. N

5. Private line services may be provided to tenants of resellers under the rules and regulations specified in this tariff and the Private Line Services Tariff. Resellers may obtain private lines for security purposes such as fire, burgulary, etc.

6. Private interconnection of resale service areas within an exchange local calling area and LATA is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Resale trunks or lines.

7. All other rules and regulations specified in other sections of this Tariff will apply.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE
DEC 31 1986
PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
BY: J. Geoghegan

B. Regulations and Application of Rates

1. Resale of Basic Local Exchange Service is available on a PBX flat rate basis. Other business services will be provided at the rates specified in other sections of this Tariff.

ISSUED: December 31, 1986 ; EFFECTIVE: December 31, 1986

BY: Robert C. Thacker
General Manager

Shared Tenant Service Offerings

B. Regulations and Application of Rates (Continued)

2. The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate or a residence. Listings for Shared Tenant Service Clients may be obtained under the conditions and rates specified in this Tariff. Charges for Listings will not be separately billed.

3. The service establishment charge shown in the Rates section of this Tariff applies for all resale service applications processed under this Tariff and is in addition to all other applicable nonrecurring and recurring charges.

4. Whether the tenants included in a resale service area are residence or businesses, such tenants may be served by the reseller and the same business rates specified in this and other Tariffs will apply to the reseller. N

5. The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The Service Cancellation Fee is reduced by 1/36 per month and will be an amount equal to the business rates being billed at the time of termination. A nine month notice is required prior to termination of service by the reseller. If a nine month notice is not received, the reseller will be required to continue to provide service until the Company can provide individual access facilities. But in no case will this requirement extend beyond the nine months from the date the notice of termination is received.

6. When a subscriber located within the designated resale service area wishes to be directly served by the Company on a non-resale basis, or when Thacker-Grigsby or Customer Provided Coin Telephone Service is to be provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services. The owner/developer will make either cable pairs or their equivalents available, or provide facility support (Conduit or poles) access to the Company at no charge for provision of these services.

ISSUED: December 31, 1986 ; EFFECTIVE: December 31, 1986

BY: Robert C. Hacker
General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 31 1986

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

Shared Tenant Service Offerings

B. Regulations and Application of Rates (Continued)

7. The Company will provide facilities to the first point (demarcation/network interface) on the reseller's premises which, in the judgment of the Company, is suitable for the location of a network interface. The most economical route from existing network distribution facilities will generally determine the approach used in establishing the point-of-demarcation. The customer may designate an alternate approach route for entrance facilities at additional construction charges as specified in this Tariff. The Company will extend the point-of-demarcation to any point designated by the reseller inside his premises at the charges specified in this Tariff. Route selection and location of point-of-demarcation must be in compliance with regulations set forth in other sections of this Tariff and F.C.C. Part 68.

8. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other Tariffs apply to the activation, move or change of lines within the sharing and resale offering. N

9. Suspension of service as described in this Tariff is not applicable to this Service.

10. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used to calculate the SCF identified in this section.

C. Rates

1. Service Establishment Charge

	Nonrecurring Charge
a. Per Application	
(1) Each	$30.00

ISSUED: December 31, 1986 ; EFFECTIVE: December 31, 1986

BY: Robert C Thacker
General Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

DEC 31 1986

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: J. Geoghegan

General Exchange Service Tariffs
Link-Up Kentucky Service Connection Charges

D

Issued: March 26, 2012

Effective: April 2, 2012

By: William K. Grigsby, Vice-President/GM

TARIFF BRANCH
RECEIVED
3/27/2012
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

GENERAL EXCHANGE SERVICE TARIFF

Thacker-Grigsby Telephone
Company, Inc.

PSC Kentucky No. 3
Part II
Revised Sheet 25

Miscellaneous Service Arrangements
Emergency Reporting Service

Thacker-Grigsby Telephone Company, Incorporated, called the concurring utility, assents to and adopts the South Central Bell Telephone Company of Kentucky General Subscriber Service Tariff, beginning with Original Page 27, dated November 30, 1986 (A 13.27) Public Service Commission of Kentucky Tariff 2A, through A 13.27.5 - E.5.c, as such Tariff now exists, or as it may be revised, supplemented, superseded by sheets or issues.

Thacker-Grigsby Telephone Company, Incorporated, hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Thacker-Grigsby jurisdiction of the Kentucky Public Service Commission as it applies.

Non-publised numbers, including the name and address of the subscriber, may be released to 911 providers for the purpose of responding to emergency calls. This includes service configurations such as those in which (1) the information is displayed at a Public Safety Answering Point (PSAP) only on a call-by-call basis, or (2) the company is required to provide the information to the appropriate local 911 authority for all subscribers.

Non-listed numbers, including the name and address of the subscriber, may be released to 911 providers for the purpose of responding to emergency calls. This includes service configurations such as those in which (1) the information is displayed at a Public Safety Answering Point required to provide the information to the appropriate local 911 authoriy for all subscribers.

Subscribers currently subscribing to non-published or unlisted service on May 29. 1990, or those who subscribe to such services prior to June 28, 1990, and whose listing would otherwise be released shall be given an opportunity to request that their listing be deleted from the data base supplied to the E911 provider.

Issued: August 13, 1990

Effective: June 28, 1990

By: Thacker-Grigsby Telephone Company, Inc.
Robert C. Mack Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 21 1991

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: George Allen
PUBLIC SERVICE COMMISSION MANAGER

Telecommunications Relay Service
For Individuals with Hearing and Speech
Disabilities in Kentucky

1.1 Regulation

On 04/15/91, the Kentucky Public Service Commission approved a program for Telecommunications Relay Service ("TRS") pursuant to KRS 278.548. This service provides telephone communications between deaf and hearing/speech impaired customers who use telecommunications devices for the deaf ("TDD") and all customers who use standard voice telephones. The service will begin operation on October 1, 1991.

On January 19, 1995 the KY PSC directed all telephone companies in Kentucky to establish a 1 cent per month per access line surcharge in addition to the original TRS surcharge, for the funding of Telecommunications Access (TAP) Program.

The Kentucky Telecommunications Relay Service will operate 24 hours a day, seven days a week. Customers can access the center using toll-free numbers.

To launch the service, the Kentucky Public Service Commission ordered all telephone companies in Kentucky to collect a monthly surcharge from their customers beginning July, 1991.

1.2 Rate

The amount of the TRS surcharge is .02 cents per month per "access line". In addition to the TRS surcharge there will be a surcharge of .02 cent per month per access line for the funding of the Telecommunications Access (TAP) Program. Local rates, if any, will apply. Long distance calls will be charged as normal. Long distances calls will be rated from the originating point to the terminating point of the call and will receive a discount in addition to other applicable discounts. R

Issued: February 24, 2009 Effective: June 1, 2009

By: Thacker-Grigsby Telephone Co., Inc.

William K. Grigsby, General Manager
William K. Grigsby

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
6/1/2009
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By Executive Director

Telecommunication Relay Service
(Continued)

1.3 "Access Line"

Access lines for purposes of application of this surcharge are defined as facilities which provide access to and from the telecommunications network for toll service and for local calling with the exception of Public Coin, Wats, Remote Call Forwarding, Radio Common Carriers, InterLATA Foreign Exchange Lines, Private Line Service, Mobile, Other Common Carriers, and Thacker-Grigsby Official Lines.

1.4 Billing Phrase

The .02 cent TRS surcharge as well as the .02 cent TAP surcharge shall be combined and identified as a one-line item on customers' bills as follows: R

"TRS/TAP Surcharge"

1.5 Calls to Which TRS Applies

In accordance with KRS 278.548, TRS shall be available state-wide for all ready center calls originating and terminating within Kentucky, but shall not include interstate calls.

The Kentucky Telecommunications Relay Service will handle most calls normally handled over the regular telephone network (except "900" and "976" numbers). These include calls that are dialed direct, billed to a third number, collect, person to person, AT&T, and LEC calling cards.

Issued: February 24, 2009

Effective: June 1, 2009

By: Thacker-Grigsby Telephone Co., Inc.

William K. Grigsby, General Manager
William K. Grigsby

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
6/1/2009
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

By _____
Executive Director

RECEIVED
MAR 19 1992
P.S.C.
RESEARCH DIVISION

DIRECT INWARD DIALING (DID) SERVICE

1.1 RULES AND REGULATIONS

DID service permits calls incoming to a PBX or other customer premises equipment from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate Company intra and interexchange rates.

Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated. N

The service includes central office switching equipment necessary for in-dialing from the network directly to station lines associated with customer premises switching equipment.

The service must be provided on all trunks in a group arranged for inward service. Each trunk group shall be considered a separate service. Grouping Service will not be provided between separate trunk groups.

Facilities and operational characteristics of interface signals between the Company-provided connecting arrangements and the customer-provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service. N

One primary directory listing will be furnished without charge for each separate trunk group. Additional listings can be obtained as specified in Section F of this Tariff.

The customer shall be responsible for providing interception of calls to vacant and nonworking assigned DID numbers by means of attendant interceptor recorded announcement service. N

ISSUED: February 28, 1992 EFFECTIVE: March 28, 1992

BY: THACKER-GRIGSBY TELEPHONE CO., INC.

Robert C. Kaufman President

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 18 1992

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: [signature]
PUBLIC SERVICE COMMISSION MANAGER

DIRECT INWARD DIALING (DID) SERVICE (CONT.)

DID numbers are provided in blocks consisting of a minimum of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company will be responsible for interception and administration of reserved numbers.

1.2 RATES AND CHARGES

Direct-Inward Dialing (DID) charges

A. Group of 20 Working or Reserved DID Numbers

	INSTALLATION CHARGE	MONTHLY RATE
(1) Working Numbers, each	$479.66	$3.97
(2) Reserved Numbers, each	$479.66	$3.97

N

B. DID One-Way Inward Trunk Termination in Central office

(1) Each	51.40	26.27

C. Multifrequency (MF) Pulsing Option

(1) Each Trunk	-	6.78

D. Dual Tone Multifrequency (DTMF) Option

(1) Each Trunk	-	6.78

NOTE 1: The installation charge applies to the first group of DID numbers assigned to a customer per occasion. These rates and charges are applicable in addition to the rates and charges for the provision of PBX trunks and the associated equipment and services. N

NOTE 2: These options provide faster signaling on DID trunks. The choice of pulsing alternative depends on the customer's premises equipment.

NOTE 3: Mileage charges on DID trunks are charged on the same basis as applies to other types of individual line access service.

ISSUED: February 28, 1992 EFFECTIVE: March 28, 1992

BY: THACKER-GRIGSBY TELEPHONE CO., INC.

Robert C. Thacker President

PUBLIC SERVICE COMMISSION OF KENTUCKY
EFFECTIVE
APR 18 1992
PURSUANT TO 807 KAR 5:011, SECTION 9 (1)
BY: [signature]
PUBLIC SERVICE COMMISSION MANAGER

1 Directory Assistance

1.1 Thacker-Grigsby Telephone Company, Inc., hereinafter called the concurring utility, except as specifically stated herein, assents to, adopts and concurs in the Local Directory Assistance, Local Operator and Calling Card Services, Local Verification/Interruption Service, and two-Point Service as it applies to Intra-NPA Long Distance Operator Service Requiring Telephone Number Assistance, and Intra-NPA Long Distance Verification/Interruption Service Tariffs, filed with the Kentucky Public Service commission by the South Central Bell Telephone Company, hereinafter called the issuing utility, as such tariffs now exists, or as they may be revised, added to or supplemented by superseding sheets or issues, for the above referenced tariffs, furnished by the issuing utility, and the concurring utility (including such service as are also participated in by one or more other utilities), and hereby makes itself a party thereto, and obligates itself to observe each and every provision thereof, until this concurrence is revoked or cancelled by either party.

Thacker-Grigsby Telephone Company, Inc., hereby expressly reserves the right to cancel this statement of concurrence at any time when it appears that such cancellation is in the best interest of Thacker-Grigsby Telephone Company, Inc., subject to the jurisdiction of the Kentucky Public Service Commission as it applies.

ISSUED: March 25, 1994 EFFECTIVE: April 25, 1994
DATE DATE

BY: Robert C. Hacker Pres.
TITLE

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

APR 25 1994

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: George Allen
PUBLIC SERVICE COMMISSION MANAGER

ADVANCED CALLING SERVICES

A. Applications

1. Advanced Calling Services are a family of incoming and outgoing call management services offered in addition to basic telephone service that allow business and residential subscribers to screen, redirect or return selected calls.

B. Definition of Feature Offerings

1. Automatic Call Back

Automatic Call Back allows the customer to automatically redial the last number dialed. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. Unless cancelled, for the next 30 minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. N

2. Automatic Recall

This feature enables a customer to automatically return the last incoming call whether it is answered or not. Upon activation of the feature, the customer receives an automated voice response message stating the number of the party who called and is given the option of returning the call.

ISSUED April 1, 1994 EFFECTIVE May 1, 1994

BY: Robert C Thacker
PRESIDENT

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 1 5 1994

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: George Dale
PUBLIC SERVICE COMMISSION MANAGER

If the called line is found to be busy, a 30-minute queuing process begins. The customer is given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of both parties until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the called party is alerted with a distinctive ring signifying that the call may now be completed.

3. Calling Number Delivery

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Calling Number Delivery is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent period of the ringing cycle. N

Any customer subscribing to Calling Number Delivery will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

If the incoming call originates from a multi-line group, the telephone number transmitted will always be the main number of the hunt group unless the calling number is Telephone Number (TN) identified within the group.

Calling Number Delivery is not available on operator-handled calls.

ISSUED April 1, 1994 EFFECTIVE May 15, 1994

BY Robert C Thacker
PRESIDENT

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 15 1994

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephen Bell
PUBLIC SERVICE COMMISSION MANAGER

4. Calling Number Delivery Blocking

a. Calling Number Delivery Blocking

This feature allows a customer to prevent their telephone number on a per-call basis from being seen by someone with Calling Number Delivery service or from being announced to someone with Automatic Recall or Selective Call Rejection service. When the feature is activated before a call, a private status message will be sent instead of the number.

This feature will be available without presubscription.

b. Calling Number Delivery Blocking-Per Line

This feature enables a customer to make all calls with the delivery of their calling number marked as "private". The feature is applicable on all outgoing calls placed from the customer's line; however, if the preassigned activation code for Calling Number Delivery Blocking is dialed on the line, the calling number may be delivered. N

This service is only available upon request to the following entities and their employees/volunteers, for lines over which the official business of the agency is conducted including those at the residences of employees/volunteers where the head of the agency certifies to Telephone Company management a need for blocking upon health and safety concerns: (a) Non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies, (b) federal, state and local law enforcement agencies.

ISSUED April 1, 1994 EFFECTIVE May 15, 1994

BY: Robert C Thacker
PRESIDENT

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 1 5 1994

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: George Lee
PUBLIC SERVICE COMMISSION MANAGER

Operator services and 9-1-1 service takes precedence over Calling Number Delivery Blocking Per Call and Per Line service with all calling numbers available regardless of the privacy status.

4.1 CALLING NAME/NUMBER DELIVERY (CNAM)

Calling Name delivery displays the name and ten-digit telephone number associated with an incoming call as well as the date and time on the telephone set or adjunct unit after the first ringing displayed, beginning with the last name. This service will be offered in conjunction with Calling Number delivery. Name/Number display allows the subscriber to answer the call with a personalized greeting. With this service, the subscriber has more specific information upon which to base the decision to answer or not.

CNAM requires a telephone set or an adjunct to the set, capable of displaying an alphanumeric set of characters. N

Any Customer subscribing to any of the services that requires a display device or any adjunct piece of equipment which will be located on the customer's premise, will be responsible for that equipment. The installation, repair and technical capability of that equipment to function in conjunction with these features specified herein will be the responsibility of the customer. The company assumes no reliability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 1998

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

4.2 Calling Name Delivery Blocking (CNAB)

a. Calling Name Delivery Blocking-Per Call

Calling Name Delivery Blocking is an originating CLASS feature which provides the capability to the calling party to suppress his/her name so that the called party with Calling Name delivery does not receive the information. The called party will receive a "private" message instead of the calling party's name.

CNAB allows the subscriber to temporarily change the status of his/her line suppression status on a per-call basis. CNAB is made available to all subscribers on an office-wide basis without presubscription.

ISSUED: May 12, 1998 EFFECTIVE: June 20, 1998
BY: Robert C Thacker
PRESIDENT

4.2 Calling Name Delivery Blocking (CNAB) (continued)

b. Calling Name Delivery Blocking-Per Line

This number suppression feature enables a customer to make all calls with the delivery of their calling name marked as "private". The feature is applicable on all outgoing calls placed from the customer's line; however, if the preassigned activation code for Calling Name Delivery Blocking-Per Call is dialed on the line, the calling name may be delivered.

This service is only available upon request to the following entities and their employees/volunteers, for lines over which the official business of the agency certifies to Telephone Company Management a need for blocking upon health and safety concerns: (a) Non-profit, tax exempt, private and public social welfare agencies such as domestic violence intervention agencies, (b) federal, state and local law enforcement agencies.

N

Operator services and 9-1-1 services take precedence over CNAB-per call and per-line service with all calling names available regardless of privacy status.

Although the caller's name can be blocked from a display by CNAB Per Call or Per Line, the name is still transmitted to the terminating CLASS end office. Therefore, the called party (if a CLASS subscriber) can still use the Automatic Recall, Customer Originated Trace and CLASS screening features against the calling party.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 1998

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

ISSUED: May 12, 1998 EFFECTIVE June 20, 1998

BY: Robert C Hacker
PRESIDENT

4.3 CALLER I.D. WITH NUMBER DELIVERY ON CALL WAITING

Calling Identity Delivery with number delivery on Call Waiting. Provides a subscriber with a display of the number of the calling party in a waiting call.

4.4 CALLER I.D. WITH NAME/NUMBER DELIVERY ON CALL WAITING

Calling Identity Delivery with name/number delivery on Call Waiting. Provides a subscriber with a display of the name/number of the calling party in a waiting call.

4.5 ANONYMOUS CALL REJECTION

Enables a customer to dial a special code to reject those calls from which a privacy indicator is received (meaning that the calling party chose to keep his number or name private). The calling party will receive a recorded announcement indicating that the person they are calling does not wish to receive calls from callers who chose to block their numbers or names. N

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 29 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
BY
EXECUTIVE DIRECTOR

ISSUED: September 29, 2003

EFFECTIVE: October 29, 2003

BY: William K Grigsby
Assistant Manager

5. Customer Originated Trace

This feature enables the customer to initiate an automatic trace of the last incoming call. Upon activation by the customer, the network automatically sends a message to the Company's Annoyance Call Bureau indicating the calling number, the time the trace was activated and the time the offending cal was received. The customer using this feature would be required to contact their servicing law enforcement agency and have presented to the telephone Company a District Court order authorizing results of traces initiated by the customer to be released directly to the proper authorities for legal handling. There will be a charge to the customer for each annoyance call report provided. The customer acknowledges their understanding that under no circumstance will trace results be provided directly to the customer.

6. Distinctive Ringing/Call Waiting

This feature allows subscribers to program their lines for a distinctive ringing pattern associated with up to twelve (12) specific calling telephone numbers and with a normal ringing pattern for all other calling numbers. In addition, for subscribers who also have Call Waiting, a distinctive call waiting tone is generated when the line is called by one of the directory numbers included on the Distinctive Ringing/Call Waiting screening list.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 20 1998

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Stephanie Bell
SECRETARY OF THE COMMISSION

ISSUED May 12, 1998 EFFECTIVE June 20, 1998

BY: Robert C Thacker
PRESIDENT

7. Selective Call Forwarding

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to twelve (12) numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

8. Selective Call Rejection

This feature provides the customer the ability to prevent incoming calls from up to twelve (12) different telephone numbers.

A screening list is created by the customer either by adding the last unwanted call received or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time. N

9. Selective Call Acceptance

This feature provides the customer the ability to select up to twelve (12) customer telephone numbers from which calls are to be received. All other calls are interrupted and routed to a recorded announcement that informs the caller the customer is not accepting calls.

ISSUED April 1, 1994 EFFECTIVE May 15, 1994

BY: Robert C. Thacker
PRESIDENT

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 1 5 1994

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: George L. Lee
PUBLIC SERVICE COMMISSION MANAGER

C. Regulations and Limitations of Service

1. The services are provided subject to the availability of facilities and technical limitations and limited to the company's central offices specifically equipped to provide such service. Also, feature screening lists can only contain telephone numbers of subscribers served out of the company's properly equipped offices. N

2. Advanced Calling Services are available to single party and multiple-line resident and business customers who have rotary dial or touch tone service.

3. Advanced Calling Services will not be provisioned on company provided public and semi-public telephone service.

4. Operator-assisted calls are designed to override the feature calls for emergency purposes.

5. Advanced Calling Services are not available for tie trunks, i.e. business groups that exist in multiple offices interconnected by tie trunks.

ISSUED April 1, 1994 EFFECTIVE May 15, 1994

BY: Robert C. Thacker
PRESIDENT

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 15 1994

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: George L. Lee
PUBLIC SERVICE COMMISSION MANAGER

6. Calling Number Delivery Blocking-Per Line is available upon request, at no charge, as set forth in Section B.4.b of this Tariff.

7. The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service as described in Part1 of the Tariff.

8. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of these services, including without limitation, the delivery or non-delivery of calling numbers.

9. Telephone numbers transmitted via Calling Number Delivery as described in B.3 previously, are intended solely for the use of the Calling Number Delivery subscriber. Resale of this information is prohibited by this tariff.

D. RATES

1. Installation Non-Recurring and Monthly Recurring Charges

	Installation Non-Recurring	Monthly Recurring
a. Automatic Call Back	$15.00	$2.50
b. Automatic Recall	$15.00	$2.50
c. Calling Number Delivery	$15.00	$5.00
d. Calling Number Delivery Blocking	$00.00	$0.00
Calling Number Delivery Blocking- Per Line	$00.00	$00.00
d.1 Calling Name Delivery	$15.00	$7.00
d.2 Calling Name Delivery Blocking	$00.00	$00.00
d.3 Caller I.D. With Number Delivery On Call Waiting	$15.00	$6.00 N

ISSUED: JANUARY 31, 2000

EFFECTIVE: FEBRUARY 29, 2000

BY: Robert C Thacker
PRESIDENT

D.	Rates (Continued)	Installation Non-Recurring Charges	Monthly Recurring Charges	
d.3.a.	Anonymous Call Rejection	$15.00	$2.00	N
d.4	Caller I.D. With Name/Number Delivery on Call Waiting	$15.00	$8.00	
e.	Customer Originated Trace	$15.00	$2.50	
	1. Annoyance Call Bureau Reporting: Per Report			
f.	Distinctive Ringing/Call Waiting	$15.00	$3.00	
g.	Selective Call Forwarding	$15.00	$2.50	
h.	Selective Call Rejection	$15.00	$2.50	
i.	Selective Call Acceptance	$15.00	$2.50	
j.	Advanced Calling Package #1 (a. Automatic Call Back, b. Automatic Recall, f. Distinctive Ringing)	$15.00	$6.50	
k.	Advanced Calling Package #2 (b. Automatic Recall, e. Customer Originated Trace, h. Selective Call Rejection)	$15.00	$7.50	
l.	Advanced Calling Package #3 (b. Automatic Recall, f. Distinctive Ringing/Call Waiting h. Selective Call Rejection)	$15.00	$6.50	

ISSUED: September 29, 2003

EFFECTIVE: October 29, 2003

BY: William K Grigsby
Assistant Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 29 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY: Thomas M Dorman
EXECUTIVE DIRECTOR

D. Rates (Continued)

	Installation Non-Recurring Charges	Monthly Recurring Charges
m. Advanced Calling Package #4 (F. Distinctive Ringing/ Call Waiting, h. Selective Call Rejection, i. Selective Call Acceptance	$15.00	$6.50
n. "Customers Choice" Calling Package: Call Waiting, Call Forwarding, Three Way Calling, Speed Calling (30 code), Automatic Call Back, Automatic Recall, Call Name & Number Delivery, Caller ID Name & Number on Call Waiting, Distinctive Ringing/Call Waiting, Selective Call Forwarding, Selective Call Rejection and Selective Call Acceptance	$15.00	$15.00

N

2. Service and Installation Charges

a. Installation Charges are not applicable when Advanced Calling Services are provided at the same time as the business or residence individual service is established.

b. As part of the company's special introductory promotion, installation charges will not be applicable to customers who subscribe to Advanced Calling Service during a six (6) month period after the effective date of each Advanced Calling Service Tariff. Installation charges for Custom Call or Touch Calling services will not be applicable when these services are provided at the same time as the establishment of Advanced Calling Service during this introduction period.

ISSUED: JANUARY 30, 2003 EFFECTIVE: MARCH 5, 2003

BY: William K. Grigsby
Assistant Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 0 5 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY Thomas M. Dorman
EXECUTIVE DIRECTOR

2. Service and Installation Charges (Continued)

c. During selected periods of a special promotion of Advanced Calling Service or Custom Calling, the installation charge (premise visit not required) does not apply to any order for which that charge is the only service charge that would have normally applied in the order. If other work that would have normally required the applications of any other service charge(s) is requested on the same order, then those applicable charges apply.

Notice stating the length of the special promotion period shall be given to all subscribers to whom the specially promoted services are normally available. Notice shall be given in time to allow each customer a minimum of one month in which to subscribe to the services during the special promotion period.

d. Toll Restriction Services will be established and provided at no charge for customers receiving Lifeline service from Part II of this Tariff.

ISSUED: JANUARY 30, 2003

EFFECTIVE: MARCH 5, 2003

BY: William K. Grigsby
Assistant Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 0 5 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY Thomas M. Dorman
EXECUTIVE DIRECTOR

General Exchange Services Tariff
Lifeline

A. Description of Service

1. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996 and FCC Lifeline Reform Order 12-11. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.

2. Lifeline is supported by both the federal and state universal service support mechanisms.
   a. The state universal service support mechanism will be funded by a Kentucky Public Service Commission approved charge on all customers' bills. The line Item shall be shown on the customers bills as "Kentucky Lifeline Support." The Company will bill the charges as prescribed by the Kentucky Public Service Commission.

3. The total support of $13.00 is available for each Lifeline service and is passed through to the subscriber. The amount of credit funded by the state is $3.50 with the remaining $9.50 to be collected from the federal fund. The Lifeline credit is to be applied only to total of the local service charge and the federal subscriber line charge. The amount of credit will not exceed the charge for local service, which includes the access line, the Subscriber Line Charge and local usage. In event the full credit is not taken, any lesser amount should be prorated on the basis of two parts from the state fund to one part from the federal fund for amounts in excess of the federal baseline support of $5.25. The total support will be reduced to $12.75, effective June 1, 2012. The total amount of credit from the federal fund will be reduced to $9.25, effective June 1, 2012. C,R

Issued: March 27, 2012 Effective: April 1, 2012

By: William K. Grigsby, Vice-President/GM

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3/27/2012
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COMMISSION
OF KENTUCKY

General Exchange Service Tariff
Lifeline (continued)

B. Regulations

1. General

a.

b. One low income credit is available per Household, and is applicable to the primary residential connection only. A Household is defined as any individual or group of individuals living together at the same address as one economic unit and may include related and unrelated persons. An economic unit consists of all adults contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered to be part of the same household as their parents or guardians. C

c. A Lifeline customer may subscribe to any local service offering available to other residence customers.

d. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.

e. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.

f. The federal primary interexchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to toll blocking and do not presubscribe to a long distance carrier.

g. A lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local and miscellaneous service in accordance with Part I of this Tariff. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.

h. Lifeline is not available for resale.

Issued: March 26, 2012 Effective: April 1, 2012

By: William K. Grigsby
William K. Grigsby, Vice-President/GM

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3/27/2012
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COMMISSION
OF KENTUCKY

General Exchange Service Tariff
Lifeline (continued)

2. Eligibility

a. To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following programs or have income at or below 135 percent of the Federal Poverty Guidelines. **(T)**

1. Supplemental Security Income
2. Supplemental Nutrition Assistance Program **(T)**
3. Medicaid
4. Federal public housing / Section 8
5. Veterans Pension Benefits **(C)**
6. Survivor Pension Benefits **(C)**
7. **(D)**
8. **(T)**

b. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

3. Certification

a. Proof of eligibility in any of the qualifying low-income programs should be provided to the company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis. **(T)**

b. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under one of the qualifying programs, is not already receiving a Lifeline benefit, will notify the carrier within 30 days if the subscriber is no longer eligible or moves to a new address and the subscriber acknowledges the recertification requirement which can result in de-enrollment if not completed. It is the customer's responsibility to notify the company when the customer is no longer participating in any of the qualifying programs.

KENTUCKY
PUBLIC SERVICE COMMISSION
Talina R. Mathews
EXECUTIVE DIRECTOR
Talina R. Mathews
EFFECTIVE
12/1/2016
PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

General Exchange Services Tariff
Lifeline (continue)

c. The company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to the purpose directly connected with the administration of the Lifeline plan.

d. When a customer is determined to be ineligible as a result of and audit, the company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

C. Rates and Charges

1. General

a. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.

b. Service charges in Part II are applicable for installing or changing Lifeline service.

2. The lifeline credit passed through to the customer consists of

a. Total Federal and State Credit, one per Lifeline

		Monthly Credit*
1.	Supplemental Security Income (SSI)	$13.00
2.	Supplemental Nutrition Assistance Program former known as Food Stamps	$13.00
3.	Medicaid	$13.00
4.	Federal public housing, Section 8	$13.00
5.	Low Income Home Energy Assistance Plan (LIHEAP)	$13.00
6.	Temporary Assistance to Needy Families Program (TANF)	$13.00
7.	National School Lunch's Free Lunch Program	$13.00
8.	Income at or below 135% of Federal Poverty Guidelines, effective June 1, 2012.	$13.00

*Monthly credit will be reduced to $12.75, effective June 1, 2012.

C,R

3. Kentucky Lifeline Support surcharge as prescribed by the Kentucky Public Service Commission per month per access line.

Issued: March 26, 2012 Effective: April 1, 2012

By: William K. Grigsby
William K. Grigsby, Vice-President & GM

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General Exchange Services Tariff
Link-UP

D

Issued: March 26, 2012

Effective: April 1, 2012

By: William K. Grigsby, Vice-President & GM

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3/27/2012
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

General Exchange Services Tariff
Link-Up

D

Issued: March 26, 2012

Effective: April 1, 2012

By: William K. Grigsby, Vice-President & GM

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3/27/2012
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General Exchange Service Tariffs
Non-Local Directory Assistance Service (NDA)

A. Description

Non-Local Directory Assistance (NDA) involves the supplying of assistance in determining or attempting to determine the telephone number of a party outside the Company's local calling are and home NPA service area for the originating line.

B. Regulations

1. Customers can receive up to two numbers per request for NDA. The fee applies whether or not the Directory Assistance agent furnishes the requested telephone number(s); e.g., the requested telephone number is unlisted, non-published or no record can be found.

2. A credit allowance for NDA service will be provided upon request if a customer experiences poor transmission quality, is cut off, receives an incorrect telephone number or misdials the intended NDA service number.

C. Rates and Charges

1. Non-Local Directory Assistance (NDA)

Per Call Charge.....$1.00 per call I

Issued: February 9, 2010

Effective: March 9, 2010

By: William R. Grigsby
Vice-President

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2/10/2010
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

General Exchange Service Tariffs
Local Directory Assistance Service (LDA)

A. Description

Local Directory Assistance (LDA) involves the supplying of assistance in determining or attempting to determine the telephone number of a party inside the Company's local calling area and home NPA service area for the originating line.

B. Regulations

1. Customers can receive up to two numbers per request for LDA. The fee applies whether or not the Directory Assistance agent furnishes the requested telephone number(s); e.g., the requested telephone number is unlisted, non-published or no record can be found.

2. A credit allowance for LDA service will be provided upon request if a customer experiences poor transmission quality, is cut off, receives an incorrect telephone number or misdials the intended LDA service number.

3. Those customers certified by a physician as unable to use a telephone company-provided directory because of a visual or physical handicap are exempt from the charges LDA service.

C. Rates and Charges

1. Local Directory Assistance (LDA)

Per Call Charge.....$.50 per call I

Issued: February 9, 2010

Effective: March 9, 2010

By: William M. Grigsby
Vice-President

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COMMISSION
OF KENTUCKY

GENERAL EXCHANGE SERVICE TARIFFS
SURROUNDING COUNTIES CALLING PLAN (SCCP)

(D)

(D)

Issue Date: March 31, 2014
Effective Date: June 1, 2013

Issued by: /s/ Robert C. Thacker
Robert C. Thacker, President and General Manager

By Authority of Order of the Public Service Commission in Case No. 2013-00195 dated March 26, 2014.

TARIFF BRANCH
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3/31/2014
PUBLIC SERVICE COMMISSION OF KENTUCKY

GENERAL EXCHANGE SERVICE TARIFFS
SURROUNDING COUNTIES CALLING PLAN (SCCP)

(D)

(D)

Issue Date: March 31, 2014
Effective Date: June 1, 2013

Issued by: /s/ Robert C. Thacker
Robert C. Thacker, President and General Manager

By Authority of Order of the Public Service Commission in Case No. 2013-00195 dated March 26, 2014.

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Issued: January 2, 2013

Effective: January 31, 2013

By: William K. Grigsby, General Manager

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Issued: January 2, 2013

Effective: January 31, 2013

By: William K. Grigsby/General Manager

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Issue Date: January 2, 2013 Effective Date: January 31, 2013

Issued by: William K. Grigsby
William K. Grigsby, General Manager

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Issued by: William K. Grigsby/General Manager

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Issue Date: January 2, 2013 Effective Date: January 31, 2013

Issued by: William K. Grigsby
William K. Grigsby, General Manager

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Issue Date: January 2, 2013 Effective Date: January 31, 2013

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William K. Grigsby, General Manager

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OF KENTUCKY

GENERAL EXCHANGE TARIFF

1. ISDN PRI

1.1 Description of Service

PRI (23B+1D)

ISDN PRI service provides a method of access to the telephone network called Primary Rate Interface (PRI). Primary Rate Interface is an ISDN based, DS1 access link to the telecommunications network and provides integration of multiple voice and data transmission channels on the same line. The basic channel structure for PRI is twenty- three (@#) 64 Kbps bearer channels (B channels) and one (1) 64 Kbps data channel (D channel). These B channels may be used to connect the Customer's premise equipment to the Public Circuit Switched Network (e.g. outward, inward and two-way trunks, and WATS/800 Service access lines).

ISDN PRI service is a service for the transmission of digital signals only. Clear Channel Capability and Extended Superframe Format are inherent to the service. The user is responsible for providing Customer Premise Equipment (CPE) that is compatible with the ISDN PRI service interface. The Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of ISDN PRI service render any facilities provided by the Customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance. Digital transmission rates at speeds less than those indicated may be accomplished as a function of the particular CPE furnished by the user. Suspension of service is not allowed. Individual Case Basis pricing will be available for on-network Customers or for Customers agreeing to term plans. Busy line verification and Emergency Interrupt service is not available for ISDN PRI services. N

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GENERAL EXCHANGE TARIFF

1. ISDN PRI (Cont'd)

1.2 Regulations

1. ISDN transmission cannot be completed to central offices that are connected by trunks that are not compatible to transmitting ISDN services.

2. ISDN transmission cannot be completed to central offices that are not equipped to provide ISDN services.

3. The Company will provide ISDN services to the Network Interface Device (NID) normally located outside the customer premises. It is the customer's responsibility to provide inside wire and compatible customer premise equipment (CPE).

4. Where loop conditions cannot be met, the customer must subscribe to ISDN Individual Line Loop Extension. Individual Line Loop Extension is restricted to one per line and to the copper loop beyond 14,000 feet but within 34,000 feet. Availability of Line Loop Extension service is subject to network limitations and may not be available to all subscribers. N

5. Outside loop modifications to accommodate ISDN services (removal of load coils, .loop extension installations, etc.) may require longer installation time than for other services.

6. Other services (Custom calling features, CLASS, etc.) can be ordered with ISDN pursuant to other sections of this tariff except Optional Calling Plans unless an operational conflict exists. In the event that such a conflict exists, the Company will notify the customer accordingly.

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GENERAL EXCHNAGE SERVICE TARIFF

1. ISDN PRI (Cont'd)

1.2 Regulations (cont'd)

7. Customer-requested suspension of service as shown in Part I Sheet 33 of this Tariff will not apply to ISDN services.

8. All rules and regulations shown elsewhere in this tariff will apply to ISDN services. In the event that a conflict exists, regulations in this section will supercede the regulation in conflict.

9. Due to the complexity of ISDN installation, standard installation intervals do not apply.

N

10. PRI operates over four-wire or equivalent digital facilities utilizing 1.544 high capacity digital transport technologies for connection from the designed Company ISDN-PRI serving central office to the customer serving central office and to the local digital loop facilities serving the customer. Rates for PRI Loop service are found in this section.

11. Customers requesting service from end offices not supporting ISDN can receive ISDN on a foreign basis. Additional charges apply based on the airline mileage between the ISDN-capable central office and the Customer's serving wire center pursuant to rates found in this Section.

Issued date: August 8, 2007 Effective Date: August 10, 2007

Issued by: William K. Grigsby
William K. Grigsby, General Manager

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COMMISSION
OF KENTUCKY

GENERAL EXCHANGE SERVICE TARIFF

1. ISDN PRI (Cont'd)

1.3 Service Components

ISDN service components include the following: N

Primary Rate Interface (PRI) – Provides twenty-three B-channels and one D-channel ("23B+D").

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GENERAL EXCHNAGE SERVICE TARIFF

1. ISDN PRI (Cont'd)

1.4 Rates

The following monthly rates and non-recurring charges apply to ISDN Services and are in addition to the rates and charges applicable to the associated service, equipment, and facilities.

	Monthly Rate	Non-recurring Charges
1. Primary Rate Interface (PRI) (23B+1D)		
PRI Service	$400.00 (N)	$360.00 (N)
PRI Loop Service	$176.82 (N)	$181.00 (N)
Foreign Serving Office		
Interface Mileage (per unit)	$19.14 (N)	
Mileage termination (per term)	$94.38 (N)	
2. Additional Number Assignment		
Residential	TBD	See 5
Business	TBD	See 5

3. Regular service connection charges shall apply in addition to the non-recurring charges shown above.

N

Issue Date: August 8, 2007

Effective Date: August 10, 2007

Issued by: William K. Grigsby
William K. Grigsby, General Manager

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PUBLIC SERVICE COMMISSION OF KENTUCKY

THACKER-GRIGSBY TELEPHONE CO., INC.

LOCAL EXCHANGE SERVICE TARIFFS

PREFACE

Effective January 1, 1983, pursuant to the conditions imposed by the FCC's orders in Docket 20828, any customer premises equipment, as defined by the FCC offered within this Local Exchange Service Tariff of Thacker-Grigsby Telephone Company, Inc., shall be provided by the Company for use with new or existing service only so long as such equipment is available from Company inventory, except as otherwise permitted by the FCC and the Public Service Commission.

The Company shall continue to provide maintenance for Company provided customer premises equipment subject to the availability of replacement parts and equipment.

The use and provision of Company provided customer equipment remains subject to the regulations of filed tariffs.

Issued: December 10, 1982; Effective: January 1, 1983

BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, KY 41822

Robert C. Thacker

Robert C. Thacker, Manager

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 1 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: JPJackson

LOCAL EXCHANGE SERVICE TARIFFS

TABLE OF CONTENTS

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Title Page	1
Table of Contents	2
Application and Explanation of Symbols	3-4

List of Exchanges	Rate Sheet	Area Map
Cody	5	5.1
Hindman	6	6.1
Mousie	7	7.1
Fisty	8	8.1
Topmost	9	9.1
Pippa Passes	10	10.1

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PUBLIC SERVICE COMMISSION
ENGINEERING DIVISION

Issued August 1, 1971 Effective August 15, 1971

Issued By: Thacker-Grigsby Telephone Company, Inc.

BY: Robert C. Thacker

Robert C. Thacker

LOCAL EXCHANGE SERVICE TARIFFS

APPLICATION AND EXPLANATION OF SYMBOLS

APPLICATION

These Tariffs apply to the Local Telephone Exchange Services of the Thacker-Grigsby Telephone Company, hereinafter referred to as the Telephone Company in its exchanges as follows:

EXCHANGE	COUNTY
Cody	Knott
Hindman	Knott
Mousie	Knott
Fisty	Knott
Topmost	Knott
Pippa Passes	Knott

The provision of service is also subject to the Rates, Charges, Rules, and Regulations in Parts I, II, and IV, of these Tariffs of the Telephone Company which Parts as they now exist or as they may be revised, added to, or supplemented by superseding issues are hereby made a part of these Local Exchange Service Tariffs.

These Tariffs cancel and supersede all other Tariffs or the Telephone Company issued and effective prior to the effective date of these Tariffs.

CHECKED
PUBLIC SERVICE COMMISSION
JUL 1 1 1971
By
ENGINEERING DIVISION

Issued August 1, 1971 Effective August 15, 1971

Issued By: Thacker-Grigsby Telephone Company, Inc.

BY: Robert C. Thacker

Robert C. Thacker

THACKER-GRIGSBY TELEPHONE CO., INC.

LOCAL EXCHANGE SERVICE TARIFFS

APPLICATION AND EXPLANATION OF SYMBOLS

Explanation of Symbols

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in an increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in a reduced rate.

(T) Signifies a change in text but no change in rate, treatment or regulation.

(O) Signifies an obsolete rate, regulation or treatment.

Issued: December 10, 1982; Effective: January 1, 1983
BY: THACKER-GRIGSBY TELEPHONE COMPANY, INC., Hindman, Kentucky 41822

Robert C. Thacker, Manager

PUBLIC SERVICE COMMISSION
Or KENTUCKY
EFFECTIVE

JAN 1 1983

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY:

LOCAL EXCHANGE TARIFFS – CODY EXCHANGE

(C)

I. General

A. This Tariff is governed, except as otherwise specified herein, by the General Rules and Regulations, Kentucky P.S.C. No. 4 and the General Exchange Tariffs of KY P.S.C. No. 4 which are hereby made a part of this Tariff. Unless otherwise specified, the charges quoted in this Tariff or in the General Rules and Regulations and General Exchange Tariffs are for periods of one month, are payable monthly in advance and entitle the customer exchange access service within the exchange listed.

B. The rates quoted herein entitle the subscribers of this exchange to call, without additional charge subject to paragraph III of this Section, the exchanges listed below. This listing refers exclusively to out-bound calling; the determination of in-bound toll-free calling is outside the scope of this tariff.

Allen *	Hyden *	Salyersville *
Buckhorn *	Jackson *	So. Williamson *
Canoe *	Jenkins *	Stinnett *
Cody	Leather Wood *	Stone *
Dwarf *	Martin *	Topmost
Elkhorn *	McCarr *	Vicco *
Feds Creek *	McDowell *	Virgie *
Fisty	Mousie	Wayland *
Freeburn *	Neon *	Wheelwright *
Grethel *	Pikeville *	Whitesburg *
Harold *	Pippa Passes	Wooton *
Hazard *	Prestonsburg *	
Hindman	Royalton *	

(C)

* Indicates an Exchange Area that is not served by Thacker-Grigsby Telephone Company, Inc. **(N)**

Issue Date: March 31, 2014
Effective Date: June 1, 2013

Issued by: /s/ Robert C. Thacker
Robert C. Thacker, President and General Manager

By Authority of Order of the Public Service Commission in Case No. 2013-00195 dated March 26, 2014.

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LOCAL EXCHANGE TARIFFS – CODY EXCHANGE

(T)

II. Rates

Rates listed below apply throughout the exchange.

CLASS OF SERVICE	MONTHLY RATE
Business Exchange Access Service	$ 17.42 **(I)**
Residential Exchange Access Service	$ 14.00 **(I)**
Paystation (Semi-Public)	$ 22.64 **(I)**
Key and PBX Systems	$ 23.16 **(I)**

(T)
(N)

III. Usage Limitation

Non-metered usage as described in the Section is meant for normal residential and business usage. Traffic terminated to non-Thacker Grigsby exchanges (signified with a * in Section I.B) is limited to a monthly cap. Usage above the monthly maximum will be charged at rates per minute specified below.

Total Usage is rounded to the nearest whole minute.

Exchange Access Service	Monthly Cap	Rate per MOU
- Business Exchange Access Service, per line	1,500 minutes	$0.050
- Residential Exchange Services, per line	1,000 minutes	$0.050
- Paystation (Semi-Public), per line	1,500 minutes	$0.050
- Key and PBX Systems, per line or trunk	1,500 minutes	$0.050

(N)

Duplicate material appearing in PSC KY Tariff 3, Part II, removed from this page. **(N)**

Issue Date: March 31, 2014
Effective Date: June 1, 2013

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Robert C. Thacker, President and General Manager

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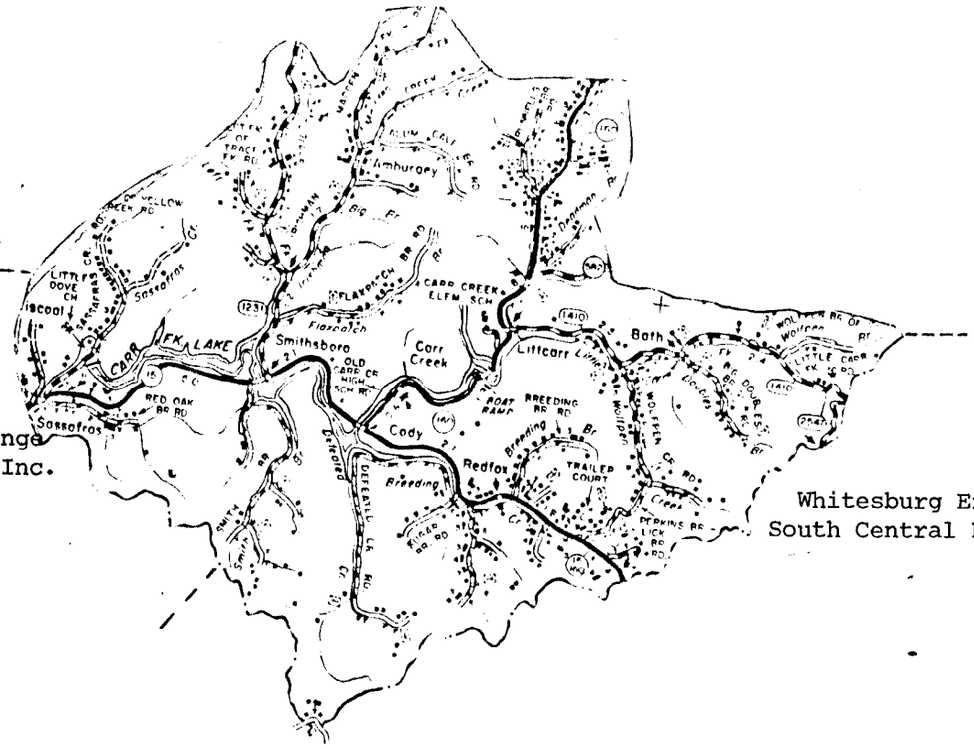
EXCHANGE SERVICE AREA MAP
CODY EXCHANGE

Hindman Exchange
Thacker-Grigsby Telephone Co., Inc.



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Public Service Commission
JUN 17 1981
By B Richmond
Rates & Tariffs

ISSUED June 1, 1981 ; Effective July 1, 1981

ISSUED BY: THACKER-GRIGSBY TELEPHONE CO., INC.

BY: Robert C. Thacker President, Hindman, Kentucky 41822

LOCAL EXCHANGE TARIFFS – HINDMAN EXCHANGE

(C)

I. General

A. This Tariff is governed, except as otherwise specified herein, by the General Rules and Regulations, Kentucky P.S.C. No. 4 and the General Exchange Tariffs of KY P.S.C. No. 4 which are hereby made a part of this Tariff. Unless otherwise specified, the charges quoted in this Tariff or in the General Rules and Regulations and General Exchange Tariffs are for periods of one month, are payable monthly in advance and entitle the customer exchange access service within the exchange listed.

B. The rates quoted herein entitle the subscribers of this exchange to call, without additional charge subject to paragraph III of this Section, the exchanges listed below. This listing refers exclusively to out-bound calling; the determination of in-bound toll-free calling is outside the scope of this tariff.

Allen *	Hyden *	Salyersville *
Buckhorn *	Jackson *	So. Williamson *
Canoe *	Jenkins *	Stinnett *
Cody	Leather Wood *	Stone *
Dwarf *	Martin *	Topmost
Elkhorn *	McCarr *	Vicco *
Feds Creek *	McDowell *	Virgie *
Fisty	Mousie	Wayland *
Freeburn *	Neon *	Wheelwright *
Grethel *	Pikeville *	Whitesburg *
Harold *	Pippa Passes	Wooton *
Hazard *	Prestonsburg *	
Hindman	Royalton *	

(C)

* Indicates an Exchange Area that is not served by Thacker-Grigsby Telephone Company, Inc. **(N)**

Issue Date: March 31, 2014
Effective Date: June 1, 2013

Issued by: /s/ Robert C. Thacker
Robert C. Thacker, President and General Manager

By Authority of Order of the Public Service Commission in Case No. 2013-00195 dated March 26, 2014.

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LOCAL EXCHANGE TARIFFS – HINDMAN EXCHANGE

(T)

II. Rates

Rates listed below apply throughout the exchange.

CLASS OF SERVICE	MONTHLY RATE
Business Exchange Access Service	$ 17.42 **(I)**
Residential Exchange Access Service	$ 14.00 **(I)**
Paystation (Semi-Public)	$ 22.64 **(I)**
Key and PBX Systems	$ 23.16 **(I)**

(T)
(N)

III. Usage Limitation

Non-metered usage as described in the Section is meant for normal residential and business usage. Traffic terminated to non-Thacker Grigsby exchanges (signified with a * in Section I.B) is limited to a monthly cap. Usage above the monthly maximum will be charged at rates per minute specified below.

Total Usage is rounded to the nearest whole minute.

Exchange Access Service	Monthly Cap	Rate per MOU
- Business Exchange Access Service, per line	1,500 minutes	$0.050
- Residential Exchange Services, per line	1,000 minutes	$0.050
- Paystation (Semi-Public), per line	1,500 minutes	$0.050
- Key and PBX Systems, per line or trunk	1,500 minutes	$0.050

(N)

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Robert C. Thacker, President and General Manager

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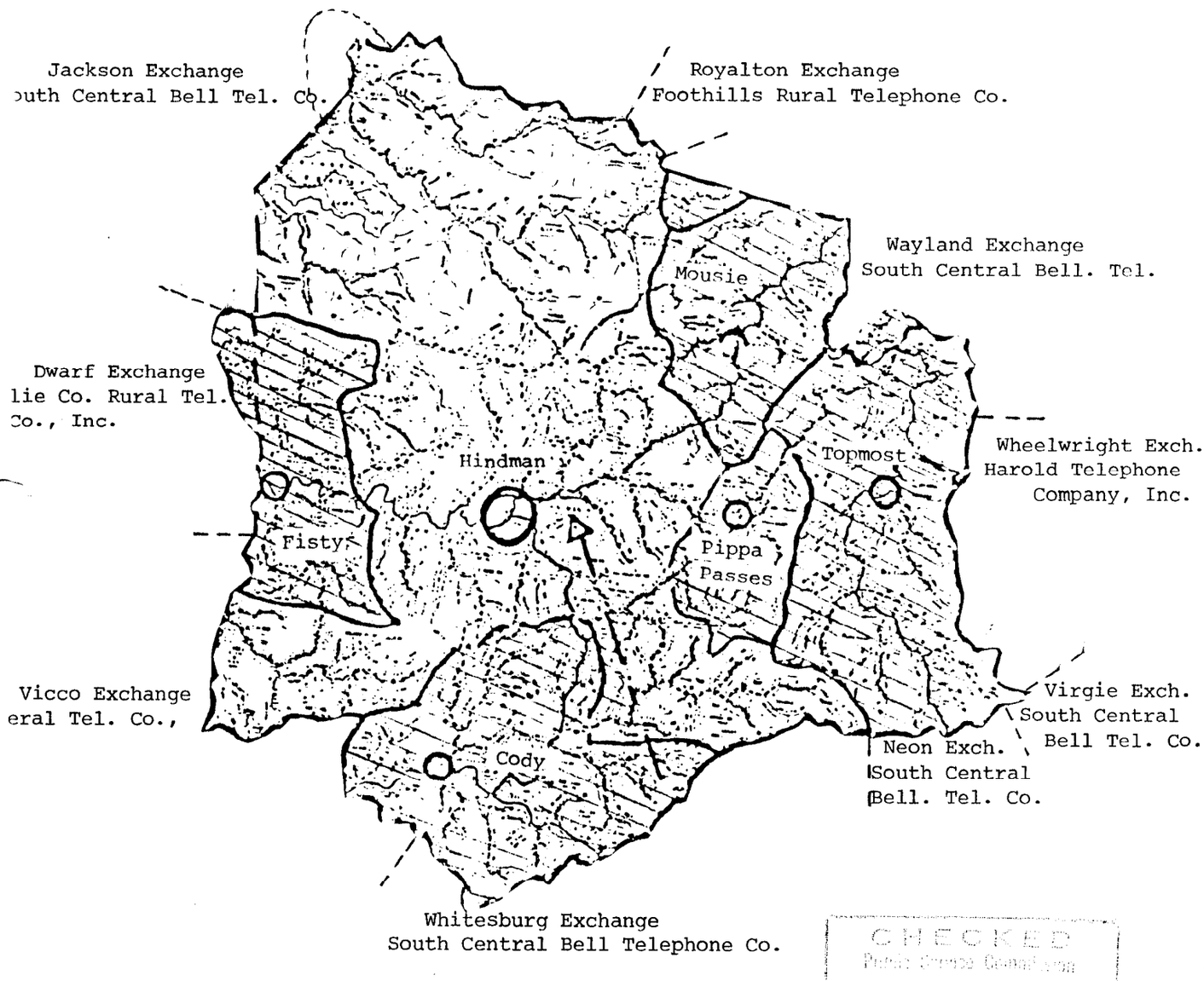
EXCHANGE SERVICE AREA MAP
HINDMAN, KENTUCKY



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Public Service Commission
B Redmond

Issued June 1, 1981, Effective July 1, 1981.

Issued By THACKER-GRIGSBY TELEPHONE CO., INC.

By Robert C. Thacker, President, Hindman, Kentucky 41822

LOCAL EXCHANGE TARIFFS – MOUSIE EXCHANGE

(C)

I. General

A. This Tariff is governed, except as otherwise specified herein, by the General Rules and Regulations, Kentucky P.S.C. No. 4 and the General Exchange Tariffs of KY P.S.C. No. 4 which are hereby made a part of this Tariff. Unless otherwise specified, the charges quoted in this Tariff or in the General Rules and Regulations and General Exchange Tariffs are for periods of one month, are payable monthly in advance and entitle the customer exchange access service within the exchange listed.

B. The rates quoted herein entitle the subscribers of this exchange to call, without additional charge subject to paragraph III of this Section, the exchanges listed below. This listing refers exclusively to out-bound calling; the determination of in-bound toll-free calling is outside the scope of this tariff.

Allen *	Hyden *	Salyersville *
Buckhorn *	Jackson *	So. Williamson *
Canoe *	Jenkins *	Stinnett *
Cody	Leather Wood *	Stone *
Dwarf *	Martin *	Topmost
Elkhorn *	McCarr *	Vicco *
Feds Creek *	McDowell *	Virgie *
Fisty	Mousie	Wayland *
Freeburn *	Neon *	Wheelwright *
Grethel *	Pikeville *	Whitesburg *
Harold *	Pippa Passes	Wooton *
Hazard *	Prestonsburg *	
Hindman	Royalton *	

(C)

* Indicates an Exchange Area that is not served by Thacker-Grigsby Telephone Company, Inc. **(N)**

Issue Date: March 31, 2014
Effective Date: June 1, 2013

Issued by: /s/ Robert C. Thacker
Robert C. Thacker, President and General Manager

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LOCAL EXCHANGE TARIFFS – MOUSIE EXCHANGE

(T)

II. Rates

Rates listed below apply throughout the exchange.

CLASS OF SERVICE	MONTHLY RATE
Business Exchange Access Service	$ 17.42 **(I)**
Residential Exchange Access Service	$ 14.00 **(I)**
Paystation (Semi-Public)	$ 22.64 **(I)**
Key and PBX Systems	$ 23.16 **(I)**

(T)
(N)

III. Usage Limitation

Non-metered usage as described in the Section is meant for normal residential and business usage. Traffic terminated to non-Thacker Grigsby exchanges (signified with a * in Section I.B) is limited to a monthly cap. Usage above the monthly maximum will be charged at rates per minute specified below.

Total Usage is rounded to the nearest whole minute.

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- Residential Exchange Services, per line	1,000 minutes	$0.050
- Paystation (Semi-Public), per line	1,500 minutes	$0.050
- Key and PBX Systems, per line or trunk	1,500 minutes	$0.050

(N)

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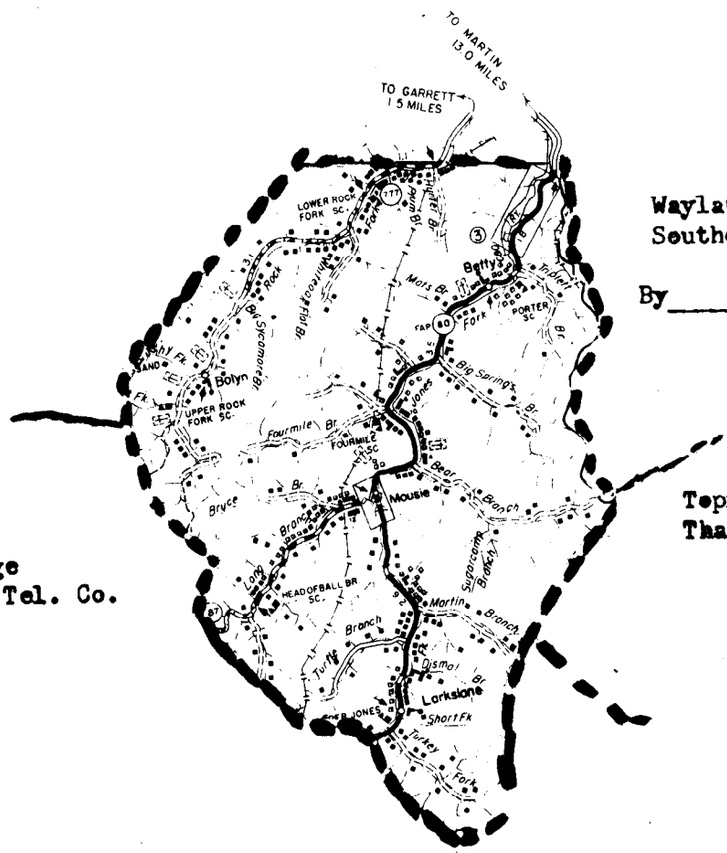
Thacker-Grigsby Telephone Company

Exchange Service Area Map
Mousie, Ky.

Hindman, Ky.



Wayland Exchange
Southern Bell Tel. Co.

By _____

Topmost Exchange
Thacker-Grigsby Tel. Co.

Hindman Exchange
Thacker-Grigsby Tel. Co.

The Base Rate Area limits shall be ½ mile from the Central Office. Distance shall be route measure.

Issued September 1, 1964 Effective October 1, 1964

Issued by: Thacker-Grigsby Telephone Co. Inc.

By Robert C. Thacker

Robert C. Thacker

LOCAL EXCHANGE TARIFFS – FISTY EXCHANGE

(C)

I. General

A. This Tariff is governed, except as otherwise specified herein, by the General Rules and Regulations, Kentucky P.S.C. No. 4 and the General Exchange Tariffs of KY P.S.C. No. 4 which are hereby made a part of this Tariff. Unless otherwise specified, the charges quoted in this Tariff or in the General Rules and Regulations and General Exchange Tariffs are for periods of one month, are payable monthly in advance and entitle the customer exchange access service within the exchange listed.

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Buckhorn *	Jackson *	So. Williamson *
Canoe *	Jenkins *	Stinnett *
Cody	Leather Wood *	Stone *
Dwarf *	Martin *	Topmost
Elkhorn *	McCarr *	Vicco *
Feds Creek *	McDowell *	Virgie *
Fisty	Mousie	Wayland *
Freeburn *	Neon *	Wheelwright *
Grethel *	Pikeville *	Whitesburg *
Harold *	Pippa Passes	Wooton *
Hazard *	Prestonsburg *	
Hindman	Royalton *	

(C)

* Indicates an Exchange Area that is not served by Thacker-Grigsby Telephone Company, Inc. **(N)**

Issue Date: March 31, 2014
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Robert C. Thacker, President and General Manager

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LOCAL EXCHANGE TARIFFS – FISTY EXCHANGE

(T)

II. Rates

Rates listed below apply throughout the exchange.

CLASS OF SERVICE	MONTHLY RATE
Business Exchange Access Service	$ 17.42 **(I)**
Residential Exchange Access Service	$ 14.00 **(I)**
Paystation (Semi-Public)	$ 22.64 **(I)**
Key and PBX Systems	$ 23.16 **(I)**

(T)
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III. Usage Limitation

Non-metered usage as described in the Section is meant for normal residential and business usage. Traffic terminated to non-Thacker Grigsby exchanges (signified with a * in Section I.B) is limited to a monthly cap. Usage above the monthly maximum will be charged at rates per minute specified below.

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- Paystation (Semi-Public), per line	1,500 minutes	$0.050
- Key and PBX Systems, per line or trunk	1,500 minutes	$0.050

(N)

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Issue Date: March 31, 2014
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Issued by: /s/ Robert C. Thacker
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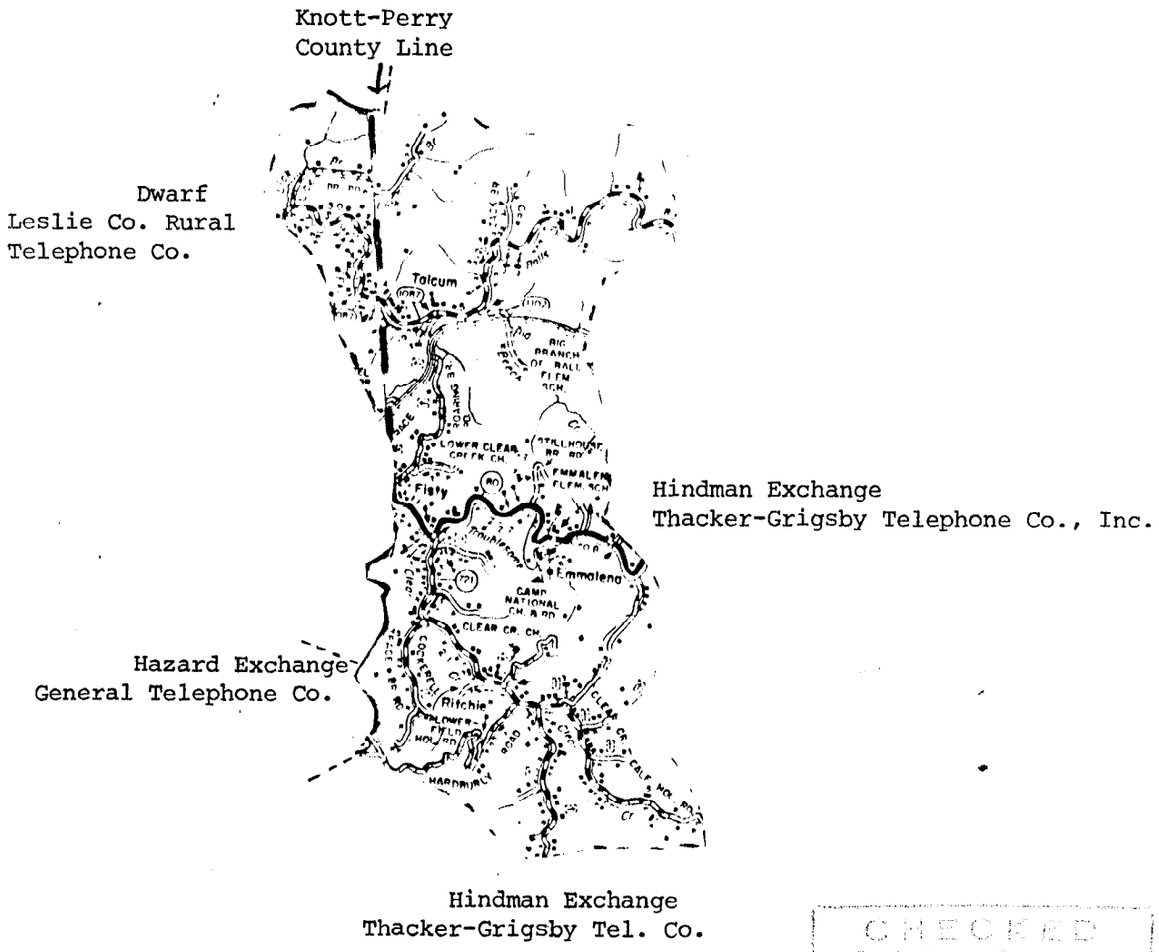
3/31/2014
PUBLIC SERVICE COMMISSION OF KENTUCKY

THACKER-GRIGSBY TELEPHONE CO., INC.

EXCHANGE SERVICE AREA MAP
FISTY, KENTUCKY



CHECKED
Public Service Commission
JUL 7 1981
S Rochmond

ISSUED June 1, 1981 : Effective July 1, 1981

Issued By: THACKER-GRIGSBY TELEPHONE CO., INC.

By: Robert C. Thacker, President, Hindman, Kentucky

Robert C Thacker

LOCAL EXCHANGE TARIFFS – TOPMOST EXCHANGE

(C)

I. General

A. This Tariff is governed, except as otherwise specified herein, by the General Rules and Regulations, Kentucky P.S.C. No. 4 and the General Exchange Tariffs of KY P.S.C. No. 4 which are hereby made a part of this Tariff. Unless otherwise specified, the charges quoted in this Tariff or in the General Rules and Regulations and General Exchange Tariffs are for periods of one month, are payable monthly in advance and entitle the customer exchange access service within the exchange listed.

B. The rates quoted herein entitle the subscribers of this exchange to call, without additional charge subject to paragraph III of this Section, the exchanges listed below. This listing refers exclusively to out-bound calling; the determination of in-bound toll-free calling is outside the scope of this tariff.

Allen *	Hyden *	Salyersville *
Buckhorn *	Jackson *	So. Williamson *
Canoe *	Jenkins *	Stinnett *
Cody	Leather Wood *	Stone *
Dwarf *	Martin *	Topmost
Elkhorn *	McCarr *	Vicco *
Feds Creek *	McDowell *	Virgie *
Fisty	Mousie	Wayland *
Freeburn *	Neon *	Wheelwright *
Grethel *	Pikeville *	Whitesburg *
Harold *	Pippa Passes	Wooton *
Hazard *	Prestonsburg *	
Hindman	Royalton *	

(C)

* Indicates an Exchange Area that is not served by Thacker-Grigsby Telephone Company, Inc. **(N)**

Issue Date: March 31, 2014
Effective Date: June 1, 2013

Issued by: /s/ Robert C. Thacker
Robert C. Thacker, President and General Manager

By Authority of Order of the Public Service Commission in Case No. 2013-00195 dated March 26, 2014.

TARIFF BRANCH
RECEIVED
3/31/2014
PUBLIC SERVICE COMMISSION OF KENTUCKY

LOCAL EXCHANGE TARIFFS – TOPMOST EXCHANGE

(T)

II. Rates

Rates listed below apply throughout the exchange.

CLASS OF SERVICE	MONTHLY RATE
Business Exchange Access Service	$ 17.42 **(I)**
Residential Exchange Access Service	$ 14.00 **(I)**
Paystation (Semi-Public)	$ 22.64 **(I)**
Key and PBX Systems	$ 23.16 **(I)**

(T)
(N)

III. Usage Limitation

Non-metered usage as described in the Section is meant for normal residential and business usage. Traffic terminated to non-Thacker Grigsby exchanges (signified with a * in Section I.B) is limited to a monthly cap. Usage above the monthly maximum will be charged at rates per minute specified below.

Total Usage is rounded to the nearest whole minute.

Exchange Access Service	Monthly Cap	Rate per MOU
- Business Exchange Access Service, per line	1,500 minutes	$0.050
- Residential Exchange Services, per line	1,000 minutes	$0.050
- Paystation (Semi-Public), per line	1,500 minutes	$0.050
- Key and PBX Systems, per line or trunk	1,500 minutes	$0.050

(N)

Duplicate material appearing in PSC KY Tariff 3, Part II, removed from this page. **(N)**

Issue Date: March 31, 2014
Effective Date: June 1, 2013

Issued by: /s/ Robert C. Thacker
Robert C. Thacker, President and General Manager

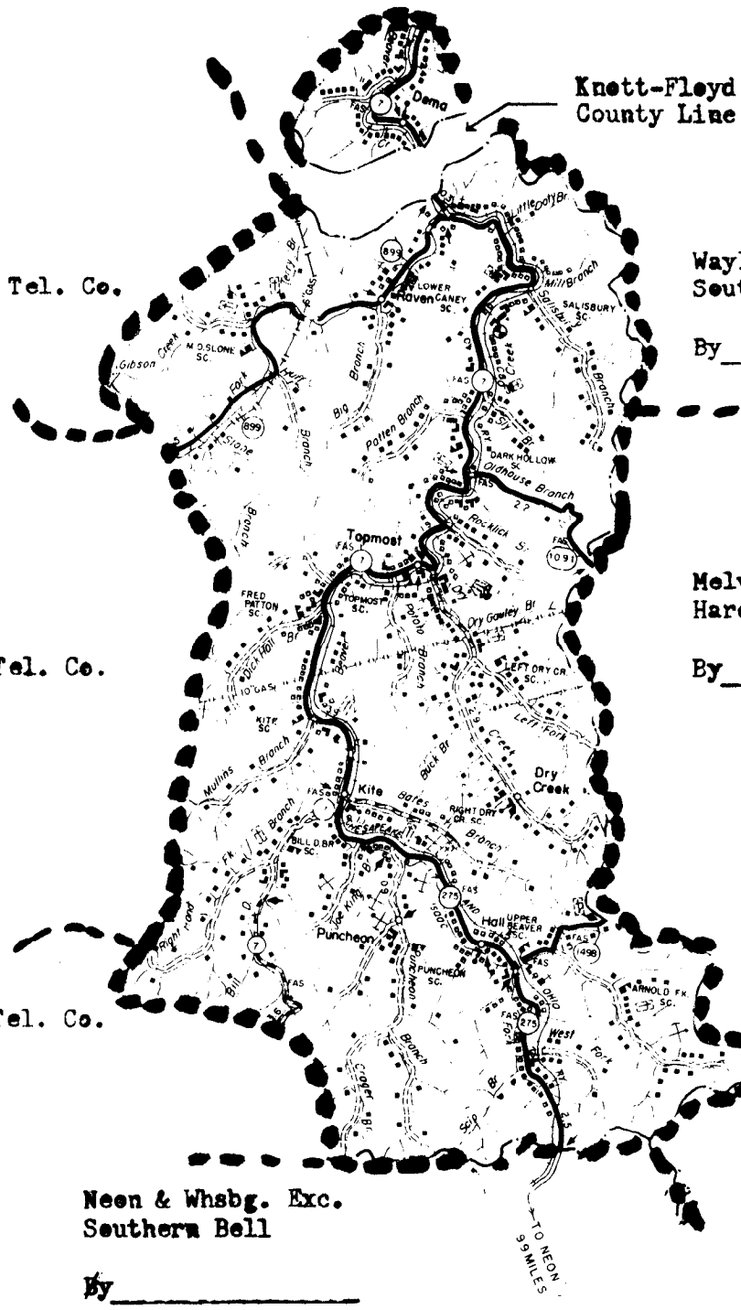
By Authority of Order of the Public Service Commission in Case No. 2013-00195 dated March 26, 2014.

TARIFF BRANCH
RECEIVED
3/31/2014
PUBLIC SERVICE COMMISSION OF KENTUCKY

THACKER-GRIGSBY TELEPHONE COMPANY, INC.

EXCHANGE SERVICE AREA MAP
TOPMOST, KENTUCKY

HINDMAN, KENTUCKY



Base Rate Area limits shall be ½ mile from the Central Office. Distance shall be route measure.

Issued September 1, 1964 Effective October 1, 1964

Issued By: Thacker-Grigsby Telephone Company, Inc.

By: Robert C. Thacker

Robert C. Thacker

LOCAL EXCHANGE TARIFFS – PIPPA PASSES EXCHANGE

(C)

I. General

A. This Tariff is governed, except as otherwise specified herein, by the General Rules and Regulations, Kentucky P.S.C. No. 4 and the General Exchange Tariffs of KY P.S.C. No. 4 which are hereby made a part of this Tariff. Unless otherwise specified, the charges quoted in this Tariff or in the General Rules and Regulations and General Exchange Tariffs are for periods of one month, are payable monthly in advance and entitle the customer exchange access service within the exchange listed.

B. The rates quoted herein entitle the subscribers of this exchange to call, without additional charge subject to paragraph III of this Section, the exchanges listed below. This listing refers exclusively to out-bound calling; the determination of in-bound toll-free calling is outside the scope of this tariff.

Allen *	Hyden *	Salyersville *
Buckhorn *	Jackson *	So. Williamson *
Canoe *	Jenkins *	Stinnett *
Cody	Leather Wood *	Stone *
Dwarf *	Martin *	Topmost
Elkhorn *	McCarr *	Vicco *
Feds Creek *	McDowell *	Virgie *
Fisty	Mousie	Wayland *
Freeburn *	Neon *	Wheelwright *
Grethel *	Pikeville *	Whitesburg *
Harold *	Pippa Passes	Wooton *
Hazard *	Prestonsburg *	
Hindman	Royalton *	

(C)

* Indicates an Exchange Area that is not served by Thacker-Grigsby Telephone Company, Inc. **(N)**

Issue Date: April 23, 2013
Issue Date: March 31, 2014
Effective Date: June 1, 2013

Issued by: /s/ Robert C. Thacker
Robert C. Thacker, President and General Manager

By Authority of Order of the Public Service Commission in Case No. 2013-00195 dated March 26, 2014.

TARIFF BRANCH
RECEIVED
3/31/2014
PUBLIC SERVICE COMMISSION OF KENTUCKY

LOCAL EXCHANGE TARIFFS – PIPPA PASSES EXCHANGE

(T)

II. Rates

Rates listed below apply throughout the exchange.

CLASS OF SERVICE	MONTHLY RATE
Business Exchange Access Service	$ 17.42 **(I)**
Residential Exchange Access Service	$ 14.00 **(I)**
Paystation (Semi-Public)	$ 22.64 **(I)**
Key and PBX Systems	$ 23.16 **(I)**

(T)
(N)

III. Usage Limitation

Non-metered usage as described in the Section is meant for normal residential and business usage. Traffic terminated to non-Thacker Grigsby exchanges (signified with a * in Section I.B) is limited to a monthly cap. Usage above the monthly maximum will be charged at rates per minute specified below.

Total Usage is rounded to the nearest whole minute.

Exchange Access Service	Monthly Cap	Rate per MOU
- Business Exchange Access Service, per line	1,500 minutes	$0.050
- Residential Exchange Services, per line	1,000 minutes	$0.050
- Paystation (Semi-Public), per line	1,500 minutes	$0.050
- Key and PBX Systems, per line or trunk	1,500 minutes	$0.050

(N)

Duplicate material appearing in PSC KY Tariff 3, Part II, removed from this page. **(N)**

Issue Date: March 31, 2014
Effective Date: June 1, 2013

Issued by: /s/ Robert C. Thacker
Robert C. Thacker, President and General Manager

By Authority of Order of the Public Service Commission in Case No. 2013-00195 dated March 26, 2014.

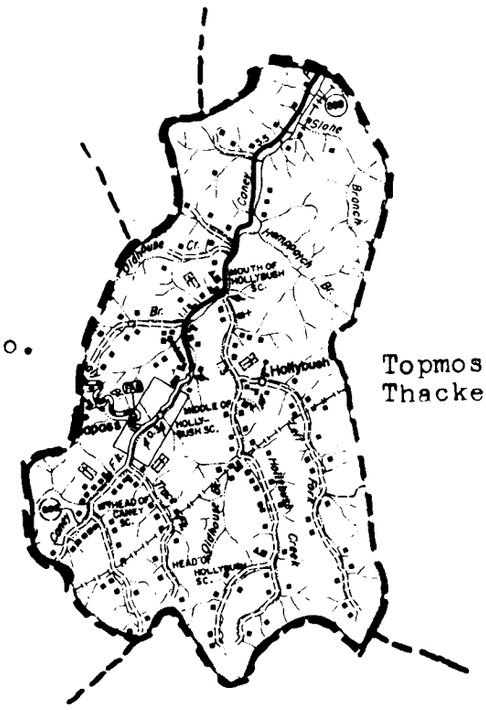
TARIFF BRANCH
RECEIVED
3/31/2014
PUBLIC SERVICE COMMISSION OF KENTUCKY

Thacker-Grigsby Telephone Company

EXCHANGE SERVICE AREA MAP
Pippa Passes, Kentucky

Mousie Exchange
Thacker-Grigsby Tel. Co.

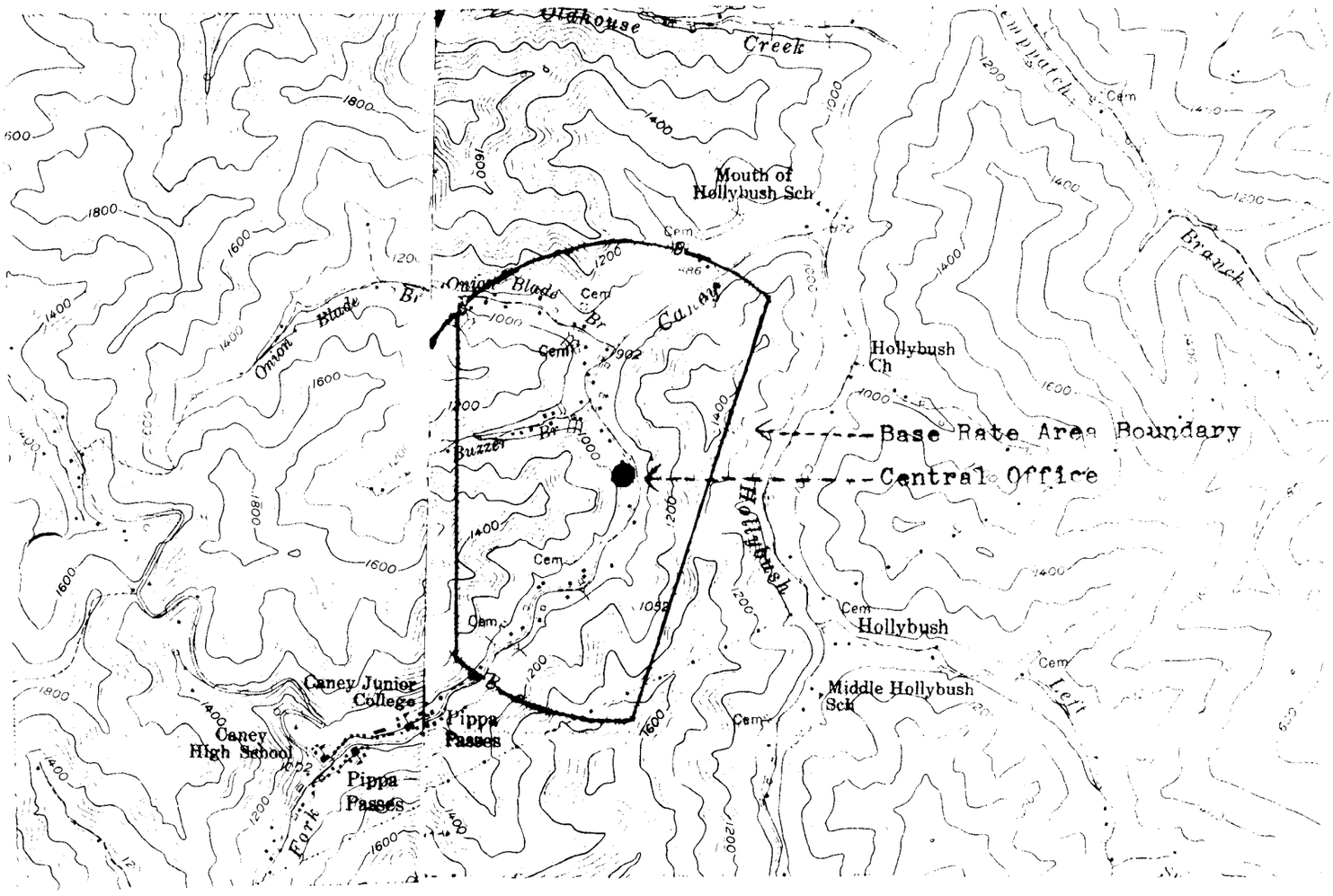
Hindman Exchange
Thacker-Grigsby Tel. Co.


Sloane
Coney
Branch
Cr.
Br.
Hollybush
Hollybush Br.
Hollybush Cr.
Coney Br.
Coney Cr.
Coney Br.
Coney Cr.
Hollybush Br.
Hollybush Cr.
Hollybush Br.
Hollybush Cr.
Hollybush Br.
Hollybush

Thacker-Grigsby Telephone Company

BASE RATE AREA MAP
Pippa Passes, Kentucky

PART III
SHEET 10.2



BY: _____

The Base Rate Area limits shall be ½ mile from the Central Office. Distance shall be route measure

Issued August 1, 1971 Effective August 15, 1971

Issued By: Thacker-Grigsby Telephone Company, Inc.

BY: Robert C. Thacker

Robert C. Thacker

CHECKED
PUBLIC SERVICE COMMISSION
RATES
RATE FILING DIVISION

FLAT-RATE AREA CALLING SERVICE

1. Description of Service - Flat-Rate Area Calling Service is an optional service which allows customers in a given exchange to originate calls to one or more exchanges without the application of long distance message telecommunications charges. Customers pay a monthly recurring flat rate charge which will allow calling into their extended local calling scope with no additional charges. Initial availability of the service in each exchange is determined by Thacker-Grigsby Telephone Company, Inc.

2. The exchanges in which Flat-Rate Area Calling is offered and the exchanges comprising the extended local calling scope for each exchange are listed below.

EXCHANGE	CALLING SCOPE
Topmost	Prestonburg Martin Allen McDowell

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 10 1995

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Issued: November 2, 1994 Effective: December 12, 1994

By: Robert C. Thacker Robert C. Thacker, President

FLAT-RATE AREA CALLING SERVICE

3. RATES AND CHARGES FOR FLAT-RATE AREA CALLING SERVICE

The monthly recurring flat rate charge will be in addition to the monthly recurring access line charge to residence and business customers. The flat rate charge is applied per line.

	Installation Non-Recurring Charges	Monthly Recurring Charges
Residence	$25.00	$16.00
Business	$25.00	$32.00

C

4. Service and Installation Charges

a. Installation charges are not applicable when Flat-Rate Area Calling or Measured Extended Area Calling are provided at the same time as the business or residence individual service is established.

N

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 27 1995

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

ISSUED February 24, 1995 EFFECTIVE March 27, 1995

BY : Robert C. Thacker
PRESIDENT

MEASURED EXTENDED AREA CALLING

1. Description of Service - Measured Extended Area Calling Service is an optional service which allows customers in a given exchange to originate calls to one or more exchanges without the application of long distance telecommunications charges. Customers pay a monthly recurring flat rate charge and per minute of use charges for calling into their extended local calling scope. Initial availability of the service in each exchange is determined by Thacker-Grigsby.

2. The exchanges in which Measured Extended Area Calling is offered and the exchanges comprising the extended local calling scope for each exchange are listed below.

EXCHANGE	EXTENDED LOCAL CALLING SCOPE
Topmost	Prestonburg Martin Allen McDowell

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 13 1995

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

Issued: November 2, 1994 Effective: December 12, 1994

By: Robert C. Thacker Robert C. Thacker, President

MEASURED EXTENDED AREA CALLING

3. Rates and Charges

3.1 Description

The monthly recurring flat rate charge will be in addition to the monthly recurring access line charge to residence and business customers. The flat rate charge is applied per line.

	Installation Non-Recurring Charges	Monthly Recurring Charges
Residence	$25.00	$3.75
Business	$25.00	$6.00

C

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 27 1995

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

ISSUED February 24, 1995 EFFECTIVE March 27, 1995

BY: Robert C. Thacker
PRESIDENT

Robert C. Thacker, President

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 10 1995

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

MEASURED EXTENDED AREA CALLING

3. Rates and Charges (Cont'd)

3.1 Description (Cont'd)

Usage Charges

Calls into the Extended Local Calling Scope will incur per minute of use charges. This will not affect calling within the local calling area. Local calls will not incur per minute of use charges. Usage charges will be distance sensitive and time-of-day sensitive, and will be applied to each minute of use.

The per minute of use charge rates will depend on the time in which the call occurs and the location to which the call is terminated. The rates are charged in increments of an initial rate period of one minute and additional minutes. The initial rate period is for connections of one minute or any fraction thereof. Each additional minute is billed on a per minute of use or any fraction thereof that the connection continues beyond the initial rate period. If a call is initiated in one rate period and continues into another rate period, the per minute charges will change accordingly for any minutes occurring in the next rate period.

Minute of Use Charges

Distance[1]	STANDARD		DISCOUNT	
	1st Minute	Add'l Minute	1st Minute	Add'l Minute
0-10 Miles	.05	.03	.025	.015
11-16 Miles	.07	.05	.035	.025
17+ Miles	.10	.08	.05	.04

[1]Distance is the airline mileage from rate center to rate center V&H measurements which is equivalent to the mileage measurement for long distance calls.

Issued: November 2, 1994 Effective: December 12, 1994

By: Robert C. Thacker Robert C. Thacker, President

MEASURED EXTENDED AREA CALLING

3. Rates and Charges (Cont'd)

3.2 Rate Periods for Per Minute of Use Charges

Standard Per Minutes of Use Rates are in effect from 8:00 a.m. to 7:59 p.m. Monday through Friday.

Discount Per Minute of Use Rates are in effect from 8:00 p.m. to 7:59 a.m. Monday through Friday; all day on Saturdays and Sundays and all holidays.

4. Service and Installation Charges

a. Installation charges are not applicable when Flat-Rate Area Calling or Measured Extended Area Calling are provided at the same time as the business or residence individual service is established. N

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 27 1995

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

ISSUED February 24, 1995 EFFECTIVE March 27, 1995

BY: Robert C. Thacker Robert C. Thacker, President
PRESIDENT

PART IV

SCHEDULE OF TARIFF CONCURRENCES
FOR INTRASTATE SERVICES FOR ALL
EXCHANGES OF THACKER-GRIGSBY
TELEPHONE CO., INC. IN THE
COMMONWEALTH OF KENTUCKY.

N

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 15 1990

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

ISSUED JANUARY 29TH, 1990 EFFECTIVE FEBRUARY 15, 1990

BY Robert C. Thacker
ROBERT C. THACKER
PRESIDENT & GENERAL MANAGER

SCHEDULE OF TARIFF CONCURRENCES
TABLE OF CONTENTS

N

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Title Page	1
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Application and Explanation of Symbols	3
Intrastate Intralata Private Line	4

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

FEB 15 1990

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)
BY

ISSUED JANUARY 29TH, 1990 EFFECTIVE FEBRUARY 15, 1990

BY Robert C. Thacker
ROBERT C. THACKER
PRESIDENT & GENERAL MANAGER

APPLICATIONS AND EXPLANATION OF SYMBOLS

A. Application

This is the schedule of tariffs concurred in by Thacker-Grigsby Telephone Co., Inc., hereinafter referred to as the Telephone Company in exchanges of the Telephone Company in the State of Kentucky.

B. Explanation of Symbols

(C) Signifies a changed regulation.

(D) Signifies a discontinued rate, treatment or regulation.

(I) Signifies an increased rate or new treatment resulting in an increased rate.

(N) Signifies a new rate, treatment or regulation.

(R) Signifies a reduced rate or new treatment resulting in a reduced rate.

(T) Signifies a change in rate, treatment or regulation. Signifies no change in rate,

(O) Signifies an obsolete service that will not be offered to new requests.

N

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
FEB 15 1990
PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

ISSUED JANUARY 29TH, 1990 EFFECTIVE FEBRUARY 15, 1990

BY Robert C. Thacker
ROBERT C. THACKER
PRESIDENT & GENERAL MANAGER

INTRALATA PRIVATE LINE TARIFFS

(D)

(D)

Issue Date: March 31, 2014
Effective Date: June 1, 2013

Issued by: /s/ Robert C. Thacker
Robert C. Thacker, President and General Manager

By Authority of Order of the Public Service Commission in Case No. 2013-00195 dated March 26, 2014.

TARIFF BRANCH
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3/31/2014
PUBLIC SERVICE COMMISSION OF KENTUCKY

MESSAGE TOLL TELEPHONE SERVICE

INTRASTATE

II. GENERAL REGULATIONS (Continued)

G. Advance Payments

1. Applicants for service who have no account with the Telephone Company or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time the application is signed, equal to any construction charges applicable and at least one month's estimated charges for the service provided.

2. The amount of the advance payment is credited to the customer's account as applying to any indebtedness under the contract.

H. Payment for Service

The customer is required to pay all charges for service in accordance with the Telephone Company's regular billing and collection practices.

I. Deposits

The Telephone Company may, in order to safeguard its interest, require an applicant or a customer to make a suitable deposit to be held by the Telephone Company as a guarantee of the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation. At such time as the contract is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded. At the option of the Telephone Company, such a deposit may be refunded or credited to the customer at any time prior to termination of the contract. In case of a cash deposit, simple interest at the legal rate is paid for the period during which the deposit is held by the Telephone Company, provided the period is thirty days or more.

Issued: October 1, 1959 Effective: November 1, 1959

Issued by: Thacker-Grigsby Telephone Company, Inc.

By: Robert C. Thacker

Robert C. Thacker

CHECKED

FILED
OCT 14 1959
PUBLIC SERVICE COMMISSION

THACKER-GRIGSBY
TELEPHONE COMPANY, INC.

MESSAGE TOLL TELEPHONE SERVICE

INTRASTATE

II. GENERAL REGULATIONS (Continued)

J. Cancellation for Cause

Upon nonpayment of any sum due the Telephone Company or upon a violation of any of the conditions governing the furnishing of a service or upon the use of any service for the purpose of performing any service in competition with the service which the Telephone Company or its connecting carriers may now or hereafter furnish the Telephone Company may, by notice in writing to the customer without incurring any liability, forthwith discontinue the furnishing of said service and terminate the contract.

K. Application of Construction Charges

When special construction for individual customers is necessary, special construction charges may apply as set forth in the Construction and Installation Charges Part of the General Exchange Tariff.

II. METHOD OF APPLYING RATES

Insofar as our Company does not perform any toll operating, our Company concurs in the method of applying rates as filed in the Tariff of the Bell Company.

IV. TWO POINT SERVICE

A. Classes of Service

Two classes of message toll telephone service are offered, namely, station-to-station service and person-to-person service. For each class of service, Day, Night and Sunday rates apply as follows:

1. Day rates

Day rates apply from 4:30 a.m. to, but not including, 6:00 p.m. on all days except Sundays, Christmas, Thanksgiving and New Years Day.

2. Night and Sunday rates (reduced rates)

Night rates apply daily from 6:00 p.m. to, but not including 4:30 a.m. Sunday rates apply on Sundays from 4:30 a.m. to, but not including 6:00 p.m.

Issued: October 1, 1959 Effective: November 1, 1959

By: Thacker-Grigsby Telephone Company, Inc.

By: Robert C. Thacker

Robert C. Thacker

FILED
OCT 14 1959
PUBLIC SERVICE COMMISSION

MESSAGE TOLL TELEPHONE SERVICE

INTRASTATE

FILED
OCT 14 1959
PUBLIC SERVICE COMMISSION

IV. TWO POINT SERVICE (Continued)

B. Station-to-Station Service

Station-to-Station service is that service under which the person originating the call gives only the telephone number of the station or branch exchange system desired or the name and address under which the telephone is listed and does not specify a particular person or branch exchange station to be reached at the called point.

C. Person-to-Person Service

Person-to-Person service is that service under which the person originating the call specifies a particular person to be reached at the called point or a particular station, department, office or branch reached through a branch exchange:

1. Where the person originating the call wishes arrangements made in advance with a particular party or station for the establishment of a connection at a specified time (appointment call), the call is classified as person-to-person.

2. When it is necessary for the Telephone Company to employ a messenger or other means to bring the called party to a telephone associated with the Telephone Company or its connecting carriers, the call is classified as person-to-person and, in addition to the charges for the message, a charge is made for the exact amount expended, if any, for messenger service.

D. Collection of Charges

1. Charges for all classes of telephone calls are billed against or collected from the calling telephone in all cases, except that upon request toll charges may be:

   a. Billed against or collected from the called telephone (i.e., charges may be reversed) if the charges are accepted at the called station.

E. Time of Day

1. The time of day when conversation actually starts, determined in accordance with the time system--standard or daylight saving--legally or commonly in use at the point where the calling station is located, determines whether day, night or Sunday rates apply. This rule applies irrespective of whether the call is sent paid or collect.

FILED
OCT 14 1959
PUBLIC SERVICE COMMISSION

MESSAGE TOLL TELEPHONE SERVICE

INTRASTATE

E. Time of Day (Continued)

a. In cases where a message begins in one rate period and ends in another, the rate in effect at the time conversation starts applies to the entire conversation.

F. Initial and Overtime Periods

1. Message toll rates are quoted in terms of initial and overtime periods.

a. The initial period is the interval of time allowed at the rate quoted for a toll connection between given points.

b. The overtime period is the unit of time used for measuring and charging for time in excess of the initial period.

2. Timing of Messages

a. Length of conversation is the elapsed time between the start and the end of the telephone communication.

b. On calls placed on a station-to-station basis, conversation is considered as starting at the time telephonic communication is established between the calling station and the called station.

c. On calls placed on a person-to-person basis, conversation is considered as starting at the time telephonic communication is established between the person calling and the particular person called or another party acceptable to the person calling, or the private branch exchange extension station called.

d. On all calls, conversation is considered as terminated at the time the disconnect signal isreceived by the operator handling the call.

G. Initial and Overtime Period Rates

Insofar as our Company does not perform any toll operating, our Company concurs in the filed Bell Tariff rates for long distance service.

CHANGE
NOV 1 1959
BY

Issued: October 1, 1959 Effective: November 1, 1959

Issued by: Thacker-Grigsby Telephone Company, Inc.

By: Robert C. Thacker

Robert C. Thacker

MESSAGE TOLL TELEPHONE SERVICE

INTRASTATE

V. SPECIAL REDUCED RATES

A. On Thanksgiving Day Sunday Rates apply from 4:30 a.m. to, but not including 6:00 p.m. on Two-Point and Special Reversed Toll Service.

B. Christmas and New Year Holidays

On Christmas Day (December 25) and on New Year's Day (January 1), Sunday rates apply from 4:30 a.m. to, but not including 6:00 p.m. on Two-Point and Special Reversed Charge Toll Service. In case Christmas Day and New Year's Day fall on Sunday, Sunday rates also apply as provided above on December 26 and January 2.

FILED
OCT 14 1959
PUBLIC SERVICE
COMMISSION

Issued October 1, 1959 Effective November 1, 1959

Issued By: Thacker-Grigsby Telephone Company, Inc.

By Robert C. Thacker

Robert C. Thacker

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NOV 2 1959
BY