

Highland Communications, LLC
of Tennessee

Intrastate Tariff No. 1
Original Title Page

Intrastate Long Distance Services Tariff

Rules, Regulations and Rates applying to the
provision of Intrastate long distance service for
subscribers of Highland Communications Corporation
of Tennessee in the State of Kentucky.

Highland Communications, LLC of Tennessee

Located in

Wartburg, Tennessee

Effective: October 1, ~~2010~~ 2010

Tariff Administrator
119 Hillcrest St., PO Box 1278
Wartburg, Tennessee 37887



Highland Communications, LLC
of Tennessee

Intrastate Tariff No. 1
Original Check Sheet

Intrastate Long Distance Services Tariff
Check Sheet

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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Explanation of Symbols

- X - To signify reference to other published tariffs
- I - To signify a rate or rate range increase
- R - To signify a rate or rate range reduction
- C - To signify changed regulation
- T - To signify a change in text but no change in rate or regulation
- N - To signify new rate or regulation
- D - To signify a discounted rate or regulation
- Z - To signify a correction
- M - To signify text which has been moved but not changed

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Intrastate Long Distance Services Tariff

1. Application of Intrastate Tariff

This Tariff contains the rules, regulations and rates for intrastate long distance services offered to Highland Communications Corporation of Tennessee (Company) subscribers.

Company provides intrastate telecommunications services within the states of Tennessee and Kentucky. Customers may access Company's services via equal access presubscription or 101XXXX dialing in areas which Company provides service. The charges specified in this tariff are in payment for all services furnished between the calling and called service points.

2. Rules and Regulations

(A) Cancellation by the Customer

Service may be cancelled by the Company promptly upon receipt of a cancellation request from the Customer. This request does not need to be in any particular form. Upon cancellation, a final bill will be prepared. Customers will be informed to use access codes from other carriers in order to avoid additional charges by the Company until a primary interexchange carrier order is processed by the local exchange company.

(B) Toll-Free Numbers

(1) The Company will make every effort to reserve "800/888" toll-free vanity numbers on behalf of Customers, but makes no guarantee or warranty that the requested "800/888" number(s) will be available or assigned to the Customer requesting the number.

(2) If a Customer accumulates undisputed past-due charges, the Company reserves the right not to honor the Customer's request for a change in "800/888" service to another carrier (e.g., "porting" of the toll-free number), including a request for a Responsible Organization (Resp Org) change, until such time as all charges are paid in full.

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2. Rules and Regulations (Continued)

(B) Toll-Free Numbers (Continued)

- (3) "800/888" numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in Section 2.18.2, the Company will honor Customer requests for change in Resp Org or "800/888" service provider for "800/888" numbers dedicated to the sole use of that single Customer.

(C) Customer Complaints

- (1) A Customer may complain to the Company in person, by telephone, or in writing. Upon receipt of a Customer complaint, the Company shall promptly investigate the matter. Records shall be maintained for two (2) years from the date of resolution of the complaint. If a complaint is not resolved, the Company shall inform the Complainant of his/her right to file a complaint with the Commission and shall give the Complainant the address and telephone number of the Commission.

(D) Customer's Contact

The Company shall permit all Customers to contact the Company's representative without charge.

3. Use of Operator Services

(A) General

The rates and regulations contained in this tariff do not apply to services provided by a local exchange company or other common carrier for use in accessing the services of the Company.

Estimates of Operator Assisted Traffic:

Day:	5,026	messages annually
Evening:	7,719	messages annually
Night/Weekend:	5,206	messages annually

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3. Use of Operator Services (Continued)

(B) Responsibilities of the Company

As an operator services provider, Company shall:

- (1) identify itself, audibly and distinctly, to the consumer at the beginning of each telephone call and before the consumer incurs any charge for the call;
- (2) permit the consumer to terminate the telephone call at no charge before the call is connected;
- (3) disclose immediately to the consumer, upon request and at no charge to the consumer:
 - (a) a quote of its rates or charges for the call;
 - (b) the methods by which such rates or charges will be collected; and
 - (c) the methods by which complaints concerning such rates, charges, or collection practices will be resolved;
- (4) ensure, by contract or tariff, that each aggregator for which such provider is the presubscribed provider of operator services is in compliance with the requirements of paragraph 3(C)(1) through 3(C)(3) following;
- (5) withhold payment (on a location-by-location basis) of any compensation, including commissions, to aggregators if such provider reasonably believes that the aggregator is blocking access to intrastate common carriers in violation of paragraph 3(C)(2) following;
- (6) not bill for unanswered telephone calls in areas where equal access is available;
- (7) not knowingly bill for unanswered telephone calls where equal access is not available;

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3. Use of Operator Services (Continued)

(B) Responsibilities of the Company (Continued)

- (8) not engage in call splashing, unless (1) the consumer requests to be transferred to another provider of operator services, (2) the consumer is informed prior to incurring any charges that the rates for the call may not reflect the rates from the actual originating location of the call, and (3) the consumer then consents to be transferred.

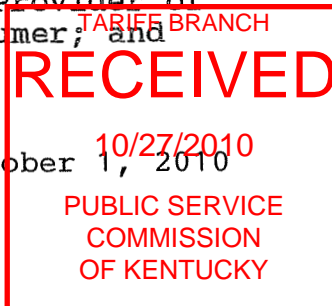
(C) Responsibilities of the Subscriber

A subscriber to the operator services described herein (commonly referred to as aggregators, such as hotels and hospitals) shall:

- (1) post on or near the telephone instrument, in plain view of Consumers,
- (a) the name, address, and toll-free telephone number of the Provider of Operator Services; and
 - (b) a written disclosure that the rates for all operator-assisted calls are available on request and that Consumers have a right to obtain access to the intrastate common carrier of their choice and may contact their preferred intrastate common carriers for information on accessing that carrier's service using that telephone; and
 - (c) the name and address of the enforcement division of the Commission to which the Consumer may direct complaints regarding Operator Services; and
- (2) ensure that each of its telephones presubscribed to a Provider of Operator Services allows the Consumer to use "800", "888" and "950" access code numbers to obtain access to the Provider of Operator Services desired by the Consumer; and

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3. Use of Operator Services (Continued)

(C) Responsibilities of the Subscriber (Continued)

- (3) ensure that no charge by the Aggregator to the Consumer for using "800", "888" or "950" access code numbers is greater than the amount the Aggregator charges for calls placed using the Presubscribed Provider of Operator Services.

4. Liability of the Company

- (A) The Company shall be indemnified and held harmless by the Customer against:

- (1) Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material transmitted over the Company's facilities; and
- (2) Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer; and
- (3) All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

- (B) The Company shall be indemnified and held harmless from any and all loss, claims, demands, suits, or other action, whether suffered, made, instituted, or asserted by the Customer or by any other party or persons, for any personal injury to or death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use that is not the direct result of the Company's negligence. No agents or employees of other carriers shall be deemed to be agent or employees of the Company.

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4. Liability of the Company (Continued)

(C) The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service, and not caused by the negligence of the Company, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period during which the call was affected. No other liability shall in any case attach to the Company.

(D) The Company and/or Customer shall not be liable to the other for any failure of performance due to causes beyond its control, including fire, flood, epidemic, earthquake, other acts of God, explosion, strike or other labor disputes, riot or civil disturbance, war (whether declared or undeclared) or armed conflict, failure of common carrier or "carrier's carrier" or municipal ordinance, any state or federal law, governmental order or regulation or order of any court, or any other occurrence not within the control of Carrier or Customer, as the case may be.

5. Use of Service

Intrastate Long Distance Message Telecommunications Service (LDMTS) may only be used to transmit communications of the customer and authorized users in a manner consistent with the terms of this tariff and the policies and regulations of the Federal Communications Commission (FCC) and local authorities having jurisdiction over the service. It is the responsibility of the Customer to guard and protect against any unauthorized use of any Company issued codes to which billing may be charged.

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6. Payment Arrangements

(A) Payment for Service

The Customer is responsible for the payment of all charges for services furnished to the Customer.

(B) Taxes and Other Surcharges

Customer shall pay all sales, use, gross receipts, excise, access, or other Local, State and Federal taxes, charges or surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on Company's net income). Such taxes shall be separately stated on the applicable invoice.

(C) Billing and Payment of Charges

The Customer is responsible for payment of all charges incurred by the Customer or users for services furnished to the Customer by Company.

Recurring charges shall be billed in advance after the Service Date is determined and will be due no later than thirty (30) days after the date of the invoice. Usage charges and other charges shall be billed as incurred, and will be due no later than thirty (30) days after the date of the invoice. State and Federal Government agencies may be billed in arrears.

In the event that Company's computerized usage recording system fails or is otherwise unavailable for all or part of any billing period, Company shall be entitled to make a reasonable estimate of Customer's usage of services in the period in question for billing purposes.

(D) Direct Billing

Highland Communications Corporation of Tennessee may negotiate to provide direct billing to a Customer contingent upon limitations of either the LEC's or Highland Communications of Tennessee's billing software.

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6. Payment Arrangements (Continued)

(E) Billing Disputes

In the event of a dispute between a Customer and Company regarding charges billed by Company, Company will investigate the particular case and report the results thereof to the Customer. During the period that the disputed amount is under investigation, Company will not pursue any collection procedures or assess late fees with regard to the disputed amount. The Customer shall be required to pay the undisputed part of the bill and, if not paid, Company may discontinue service.

(F) Deposits

The Company does not require deposits or advance payments.

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6. Payment Arrangements (Continued)

(G) Discontinuance of Service

Company may refuse or discontinue service under the following conditions. Unless otherwise stated, the Customer will be given ten (10) days written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- (1) For non-compliance with and/or violation of any state or municipal law, ordinance or regulation pertaining to telephone service.
- (2) For the use of telephone service for any other property or purpose other than that described in the application.
- (3) For failure to meet the Company's credit requirements.
- (4) For neglect or refusal to provide reasonable access to the Company for the purpose of inspection and maintenance of equipment owned by the Company.
- (5) For non-compliance with and/or violation of the Commission's regulations or the Company's rules and regulations on file with the Commission, provided ten (10) working days written notice is given before termination.
- (6) For non-payment of bills for telephone service. Suspension or termination of service shall not be made without ten (10) working days written notice to the Customer. Under no circumstances shall the Customer be terminated before twenty (20) days after the mailing date of the original unpaid bill.

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6. Payment Arrangements (Continued)

(G) Discontinuance of Service

- (7) Without notice in the event of a Customer using equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination of refusal. Such notice shall be recorded by the Company and shall include the corrective action to be taken by the Customer or utility before service can be restored or provided.
- (8) Without notice in the event of tampering with the equipment furnished and owned by the Company. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination of refusal. Such notice shall be recorded by the Company and shall include the corrective action to be taken by the Customer or utility before service can be restored or provided.
- (9) Without notice in the event of unauthorized or fraudulent use of service. Within 24 hours after such termination, the Company shall send written notification to the Customer of the reasons for termination and inform the Customer of his/her right to challenge the termination by filing a formal complaint with the Commission. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his/her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- (10) For failure of the Customer to make proper application for service.

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6. Payment Arrangements (Continued)

(G) Discontinuance of Service (Continued)

(11) For Customer's breach of the contract for service between the Company and the Customer. The Company shall notify the Customer immediately in writing and, if possible, orally of the reasons for the termination of refusal. Such notice shall be recorded by the utility and shall include the corrective action to be taken by the Customer or utility before service can be restored or provided.

(12) When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

Company shall incur no liability for such discontinuance, suspension or refusal to accept orders.

(H) Bill Format

Company's monthly bill to each Customer consists of a billing summary of current charges, previous balance due and payments received and call detail pages. The bill includes the Company's name, address and toll-free telephone number.

(I) Penalties

A penalty of 1.5% may be assessed only once on any bill for rendered services. Any payment received shall first be applied to the bill for service rendered. Additional penalty charges shall not be assessed on unpaid penalty charges.

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7. Application of Rates

(A) Long Distance Message Telecommunications Service
(LDMTS)

Long Distance Message Telecommunications Service (LDMTS) is offered on a Direct Distance Dialed basis or an Operator Assisted Basis. The rates are specified in Sections 8 and 10 following.

The measured usage rates for Intrastate LDMTS will depend on the time periods in which the call occurs. The rates are charged in increments of an initial rate period and additional minute rate period. The initial rate period is for connections of one minute or any fraction thereof. Each additional minute is billed on a per minute of use or any fraction thereof that the connection continues beyond the initial rate period. If a call is initiated in one rate period and continues into another rate period, the per minute charges will change accordingly for any full minutes occurring in the next rate period. The rate schedules in Sections 8(A) and 8(B) following are time-of-day sensitive. The rates are divided among Day, Evening, and Night rate periods. Volume discounts may apply depending on usage.

The unit of measure used for timing of messages is one minute increments.

Fractional rates will be rounded to the nearest penny using the conventional rounding method.

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7. Application of Rates (Continued)

(B) Promotional Rates

Highland Communications of Tennessee may offer discounted promotional rates for one or more of its services to increase subscriber awareness and/or customer subscribership of these services. Promotions are limited to (1) reductions in the monthly recurring charges and/or non-recurring charges for these services or, (2) waiver of monthly recurring charges and/or non-recurring charges for these services.

The discounted usage rates would be no lower than the LDMTS Night Rate that would be in effect at that time. Promotional rates will be effective for one or more days, not to exceed one billing period in a calendar year.

(C) Long Term Service Contract

Customers entering into a 12 month, a 24 month, or longer service contract will have rate and charge options available to them for some or all of the services to which they subscribe. The rates and charges will be determined on an individual customer contract basis.

(D) Rates Applicable for Hearing and Speech Impaired Persons

When a dual-party relay mechanized system is in place, reduced usage rates are available to qualified persons who have hearing or speech impairments and who utilize a telecommunications device for long distance calling.

To qualify for reduced rates, persons must have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate State or Federal Agency as having a hearing or speech impairment which precludes oral communications. Rate reductions will apply to all customer dialed calls which do not require operator assistance.

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7. Application of Rates (Continued)

(D) Rates Applicable for Hearing and Speech Impaired
Persons (Continued)

For qualifying Residence subscribers, the Evening per minute usage rates will be effective during the Day time period. Night/Weekend per minute usage rates will be effective during the Evening time period and at all other times.

Depending on the billing arrangement Highland Communications Corporation of Tennessee has with the local exchange company, Highland Communications Corporation of Tennessee will approve those Customers who have been certified by the local exchange company and qualify for exemptions from local Directory Assistance charges under local exchange company tariff(s) or Highland Communications Corporation of Tennessee will issue a Highland Communications Corporation of Tennessee application for exemption and approve it if the Customer is qualified under Highland Communications Corporation of Tennessee's tariff.

8. Measured Usage Charges

(A) Direct Distance Dialed Calls - Residence

<u>Period</u>	<u>Rate</u>
Day	\$0.28
Evening	\$0.25
Night	\$0.20

(B) Direct Distance Calls - Business

<u>Period</u>	<u>Rate</u>
Day	\$0.28
Evening	\$0.25
Night	\$0.20

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9. Rate Periods

(A) Day Rate

8:00 am to 5:00 pm(*) Monday through Friday except for holidays, which are billed at the holiday rate specified in Section 9(D) following.

(B) Evening Rate

5:00 pm to 11:00 pm(*) Sunday through Friday, except holidays.

(C) Night/Weekend Rate

11:00 pm to 8:00 am(*) all days, including holidays.
8:00 am to 11:00 pm(*) Saturdays. 8:00 am to 5:00 pm(*) Sundays.

(D) Holiday Rate

The Holiday Rate is applicable for New Year's Day, Martin Luther King's Birthday, President's Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, and Christmas Day. If the holiday falls on a Saturday, the Holiday Rate will be effective on the preceding Friday. If the holiday falls on a Sunday, the Holiday Rate will be effective on the following Monday. The applicable rates from 8:00 am to 11:00 pm(*) will be the Evening rate schedule and from 11:00 pm to 8:00 am(*) the Night rate schedule is applicable.

(*) Denotes up to but not including

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Intrastate Long Distance Services Tariff

10. Operator Assisted Calls

The rates and charges for operator assisted intrastate calls handled by the Company include an operator surcharge applicable on each billed intrastate message and the measured usage charges.

The measured usage charges apply to all Operator Assisted Calls and to Customer Dialed or Operator Assisted Credit Card Calls. The measured usage charges are applied uniformly to residence and business customers as described in this section.

(A) Operator Assisted Surcharges

The applicable Operator Assisted Surcharge is assessed on the initial one minute rate period for each intrastate billed Operator Assisted call (except Directory Assistance). The service charge rate does not vary based on mileage bands nor the rate period.

- (1) Directory Assistance - applicable for intrastate Direct Dialed Listing Requests, 0- Dialed Listing Requests, and 0+ Dialed Listing Requests.

	<u>IntraLATA Surcharge</u>	<u>InterLATA Surcharge</u>
Direct Dialed Listing Request	\$0.00	\$0.00
0- Dialed Listing Request	\$0.00	\$0.00
0+ Dialed Listing Request	\$0.00	\$0.00

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10. Operator Assisted Calls (Continued)

(A) Operator Assisted Surcharges (Continued)

- (2) Operator Station - surcharge applies when calls are completed with the assistance of an operator. This includes Sent - Paid Coin.

	<u>IntraLATA Surcharge</u>	<u>InterLATA Surcharge</u>
Customer Dialed Collect, Billed to Third Number	\$1.94	\$1.94
Operator Dialed Direct, Billed to Third Number, Sent Paid	\$1.94	\$1.94
Operator Dialed, Billed to a Caller	\$1.94	\$1.94

- (3) Person to Person - allows the person originating the call to specify the party to be reached.

	<u>IntraLATA Surcharge</u>	<u>InterLATA Surcharge</u>
Customer Dialed Collect, Billed to Third Number, Calling Card, Sent Paid	\$3.00	\$3.00
Operator Dialed Collect, Billed to Third Number, Sent Paid	\$3.00	\$3.00
Operator Dialed, Billed to a Calling Card	\$3.00	\$3.00

- (4) Operator Access Surcharge - operator is asked to connect to another operator.

	<u>IntraLATA Surcharge</u>	<u>InterLATA Surcharge</u>
Operator Dialed	\$1.00	\$1.00



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10. Operator Assisted Calls (Continued)

(A) Operator Assisted Surcharges (Continued)

(5) Operator Verification - provides operator assistance in determining if a called line is in use. Interruption Service provides for operator interruption of a conversation in progress on a called line. The customer may request these services for a charge, where facilities are available, by calling the "0" Operator.

	<u>IntraLATA Surcharge</u>	<u>InterLATA Surcharge</u>
Verification Service	\$0.95	\$2.00
Interruption Service	\$1.40	\$2.00

(B) Measured Usage Charges

(1) Intralata Basic Rates and Charges

The measured usage charges apply to all Operator Assisted Calls and to Customer Dialed or Operator Assisted Credit Card Calls. The measured usage charges are applied uniformly to residence and business customers as described in this section.

(a) Rate Mileage (Day Rate Period)

	<u>Initial Minute</u>	<u>Additional Minutes, Each Or Fraction Thereof</u>
(i) 1-10 miles	\$0.10	\$0.10
(ii) 11-16 miles	\$0.10	\$0.10
(iii) 17-22 miles	\$0.15	\$0.15
(iv) 23-30 miles	\$0.15	\$0.15
(v) 31-40 miles	\$0.19	\$0.19
(vi) 41-55 miles	\$0.19	\$0.19
(vii) 56-70 miles	\$0.21	\$0.21
(viii) 71-85 miles	\$0.21	\$0.21
(ix) 86-100 miles	\$0.21	\$0.21
(x) 101+ miles	\$0.21	\$0.21

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10. Operator Assisted Calls (Continued)

(B) Measured Usage Charges (Continued)

(2) Interlata Basic Rates and Charges

(a) Rate Mileage (Day Rate Period)

		<u>Initial Minute</u>	<u>Additional Minutes, Each Or Fraction Thereof</u>
(i)	1-10 miles	\$0.13	\$0.13
(ii)	11-22 miles	\$0.14	\$0.14
(iii)	23-55 miles	\$0.15	\$0.15
(iv)	56-124 miles	\$0.18	\$0.18
(v)	125-292 miles	\$0.20	\$0.20
(vi)	293-430 miles	\$0.22	\$0.22
(vii)	over 430	\$0.24	\$0.24

(b) Rate Mileage (Evening Rate Period)

		<u>Initial Minute</u>	<u>Additional Minutes, Each Or Fraction Thereof</u>
(i)	1-10 miles	\$0.08	\$0.08
(ii)	11-22 miles	\$0.09	\$0.09
(iii)	23-55 miles	\$0.09	\$0.09
(iv)	56-124 miles	\$0.13	\$0.13
(v)	125-292 miles	\$0.15	\$0.15
(vi)	293-430 miles	\$0.15	\$0.15
(vii)	over 430	\$0.15	\$0.15

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10. Operator Assisted Calls (Continued)

(B) Measured Usage Charges (Continued)

(2) Interlata Basic Rates and Charges (Continued)

(c) Rate Mileage (Night Rate Period)

		Initial Minute	Additional Minutes, Each Or Fraction Thereof
(i)	1-10 miles	\$0.06	\$0.06
(ii)	11-22 miles	\$0.07	\$0.07
(iii)	23-55 miles	\$0.08	\$0.08
(iv)	56-124 miles	\$0.09	\$0.09
(v)	125-292 miles	\$0.12	\$0.12
(vi)	293-430 miles	\$0.12	\$0.12
(vii)	over 430	\$0.13	\$0.12

11. 800 Traveler's Card

Upon application and at the Company's satisfaction as to the credit worthiness of a Customer, the Customer may be issued a 1-800 Based Traveler's Card. Upon use of the Authorization Code issued with the 800 Traveler's Card, the Customer will access the service.

It is the responsibility of the Customer to guard and protect against any unauthorized use of any Company issued codes to which billing may be charged.

Calls made using the 800 Travel Card will be assessed a per call surcharge and per minute usage rates, as described below.

- (A) 800 Travel Card Surcharge - Intrastate calls made with the Travel Card will be subject to the following per call surcharge.

Per Call Surcharge \$0.85

Effective: October 10/27/2010

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Intrastate Long Distance Services Tariff

11. 800 Traveler's Card (Continued)

- (B) Per Minute Usage Rates - The per minute usage rates that will apply to all 8 Travel Card calls are described below.

Per Minute of Use \$0.28

The unit of measure used for timing of messages is whole minutes.

12. "800/888" Service

- (A) Description of Service

Highland Communications Corporation of Tennessee's "800/888" Service is a common-line inward telecommunications service allowing a station to receive long distance calls without charge to the caller.

- (B) Rates and Charges

There is a monthly subscription charge, as well as per-minute usage charges for all calls received. For an additional charge, customers can receive a monthly message detail listing all telephone calls received.

- (1) Recurring Subscription Charge
\$5.00 per month
- (2) Usage Charges
\$0.20 per minute

13. Optional Calling Plan

- (A) Residence Plan:

- (1) All per minute usage rates for Direct Dialed (1+) calls will be charged \$0.15 per minute for customers who request this plan either by writing, in person or by phone.

Effective: October 17, 2010

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Intrastate Long Distance Services Tariff

13. Optional Calling Plan (Continued)

(A) Residence Plan: (Continued)

- (2) All per minute usage rates for Direct Dialed (1+) calls will be discounted by 25% for customers incurring total monthly usage charges that exceed \$15.00. The discount applies from dollar one.

(B) Small Business Plan:

- (1) All per minute usage rates for Direct Dialed (1+) calls will be discounted by 25% for customers incurring total monthly usage charges that exceed \$15.00. The discount applies from dollar one.

(C) Business Plan:

- (1) All per minute usage rates for Direct Dialed (1+) calls will be charged \$0.19 per minute for customers incurring total monthly usage charges that exceed \$100.00. The discount applies from dollar one.
- (2) All per minute usage rates for Direct Dialed (1+) calls will be charged \$0.17 per minute for customers incurring total monthly usage charges that exceed \$250.00. The discount applies from dollar one.
- (3) All per minute usage rates for Direct Dialed (1+) calls will be charged \$0.15 per minute for customers incurring total monthly usage charges that exceed \$750.00. The discount applies from dollar one.

* All per minute charges are billed in One (1) minute increments.

Effective: October 1, 2010

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