# Bradenburg Telephone Company

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# GENERAL RULES AND REGULATIONS

# RATES, RULES, ADMINISTRATIVE REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING TO THE INTRASTATE SERVICES AND FACILITIES OF THE BRANDENBURG TELEPHONE COMPANY IN THE COMMONWEALTH OF KENTUCKY

### BRANDENBURG TELEPHONE COMPANY

# 200 TELCO DRIVE BRANDENBURG, KENTUCKY 40108 (502) 422-2121

# FILED WITH THE PUBLIC SERVICE COMMISSION OF KENTUCKY

This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected during normal business hours at the company's principal place of business.

Issue Date: August 5, 1998 Issued By: J.D. Tobin, Jr. / President Brandenburg Telephone Company

200 Telco Road Brandenburg, Kentucky 40108

ISSUED by Authority of 807 KAR 5:003 §1.

Effective Date: September 8, 1998

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: <u>Stephan()</u> BUU SECRETARY OF THE COMMISSION



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TELEPHONE TARIFF

# Tariffs affected by Changes Proposed Herein

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3<sup>rd</sup> Revised General Index

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# BRANDENBURG TELEPHONE COMPANY Brandenburg, Kentucky

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PART NO. VII	CUSTOM CALLING SERVICE
PART NO. VIII	POLE ATTACHMENTS

Issue Date: January 19, 2023 Effective Date: December 28, 2022

Issued by: <u>/s/ Allison Willoughby</u> Allison Willoughby, President and General Manager

Issued under Authority of the Commission in Case No. 2022-00107 released De

KENTUCKY PUBLIC SERVICE COMMISSION
Linda C. Bridwell Executive Director
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12/28/2022 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

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PART I ORIGINAL SHEET 1

### BRANDENBURG TELEPHONE COMPANY

## GENERAL RULES AND REGULATIONS

PART I

TITLE PAGE

Schedule of

GENERAL RULES AND REGULATIONS

Applying to the Intrastate Services and Facilities of the Brandenburg Telephone Company in Kentucky

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PART I ORIGINAL SHEET 2

#### BRANDENBURG TELEPHONE COMPANY

# GENERAL RULES AND REGULATIONS

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By J. O. Jobin,	Manager , Brandenburg, Ky.
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# GENERAL RULES AND REGULATIONS

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By		Manager , Brandenburg, Ky.
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# BRANDENBURG TELEPHONE COMPANY

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# GENERAL RULES AND REGULATIONS

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ISSUED by Authority of an order of the Pub	lic Service Commiss	ion in Case No. <u>3857</u>
DATED March 24 , 1961.		

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#### BRANDENBURG TELEPHONE COMPANY

#### PART I ORIGINAL SHEET 6

#### GENERAL RULES AND REGULATIONS

#### A. APPLICATION

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs and the Message Toll Telephone Service Tariffs. They apply to the intrastate services and facilities furnished by the Brandenburg Telephone Company, hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the General Exchange Service Tariffs or the Message Toll Telephone Service Tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of these Tariffs.

#### B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation. JUN 221961
- (I) Signifies an increased rate or new treatment resulting in CAS
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

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By	2. D. To-	bin ,	Manager	,Bran	denburg, Ky.
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BRANDENBURG TELEPHONE COMPANY

PART 1 FIRST REVISION SHEET 7

#### GENERAL RULES AND REGULATIONS

#### C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Availability of Facilities

The telephone company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

2. Interruptions of Service

If service is interrupted for more than 24 hours other than by the (T) negligence or willful act of the subscriber, an allowance at the mininum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

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#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 8

#### GENERAL RULES AND REGULATIONS

#### C. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

4. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

5. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

6. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscribers' premises resulting from the existence of the Telephone Company's instruments, apparatus and associated wiring on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the the Telephone Company.

7. Adjustment of Charges

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of<sup>8</sup> excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

ISSUED	April 12, 1961	EFFECTIVE	March 24, 1961
ISSUED	BY - BRANDENBURG TELEPHONE COMPANY		
By	Q.D. Tobin_	Manager,	Brandenburg, Ky.
ISSUED	by Authority of an order of the Pu	blic Service Commi	ssion in Case No. <u>3857</u>
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#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 9

#### GENERAL RULES AND REGULATIONS

#### D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

Equipment, instruments, and lines furnished by the Telephone Company, on the premises of a subscriber are the property of the Telephone Company, whose agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes or upon termination of the service, for the purpose of removing such equipment, instruments and lines. Such equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Telephone Company, without the written consent of the Telephone Company.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the subscriber to install and maintain such service and may also require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

2. Unauthorized Attachments or Connections

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The Telephone Company shall not be required to attach its equipment or lines to wiring not owned and installed by it, nor shall equipment, apparatus, circuits, or devices not furnished by the Telephone Company, be attached to or connected with facilities furnished by the Telephone Company, be attached to or connected with facilities furnished by the Telephone Company, whether physically, by induction or otherwise, unless provided for elsewhere in the tariffs. In case any such unauthorized attachment or connection is made, the Telephone Company shall have the right to disconnect the same or to suspend the service during the continuance of said attachment or connection or to terminate the service.

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## **GENERAL RULES AND REGULATIONS**

## D. USE OF SERVICE AND FACILITIES (Continued)

3. Use of Subscriber Service

Subscriber telephone service, as distinguished from public and semipublic telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service, At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

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5. Tampering With Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

Issue Date:March 28, 2014Effective Date:June 1, 2013

Issued by: <u>/s/ Allison Willoughby</u> Allison Willoughby, President and General Manager

By Authority of Order of the Public Service Commission in Case No. <u>2013-00191</u> dated <u>March 26, 2014</u>.



#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 11

## GENERAL RULES AND REGULATIONS

- D. USE OF SERVICE AND FACILITIES (Continued)
  - 6. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

7. Governmental Objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for an illegal purpose.

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#### BRANDENBURG TELEPHONE COMPANY

PART I FIRST REVISION SHEET 12

#### GENERAL RULES AND REGULATIONS

- E. ESTABLISHMENT AND FURNISHING OF SERVICE
  - 1. Application for Service
    - a. Application for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. Applicants for service are required to pay in advance the service connection charge if applicable. The (C) terms and conditions specified in such contracts are subject to these General Rules and Regulations, the General Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
    - b. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.
  - 2. Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number of the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business so to do.

3. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate change in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

ISSUED	July 9, 1976		JUL J	TOTAL	September 1,	1976
- ISSUED	BY - BRANDENBURG TELEPHONE	COMPANY	Carry Junio	A Addition of the	* :	
By_	J. D. Tobin	°	Manager	, e	Brandenburg,	<u>кү</u>

ISSUED by Authority of and order of the Public Service Commission in Case No.\_\_\_\_\_

DATED\_\_\_\_\_

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 13

## GENERAL RULES AND REGULATIONS

#### E. ESTABLISHMENT AND FURNISHING OR SERVICE (Continued)

4. Payment for Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

All ordinary expense of maintenance and repair, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the instruments and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's instruments, or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of replacing the equipment destroyed or for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any apparatus or wiring installed by the Telephone Company, except upon the written consent of the Telephone Company.

6. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

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ISSUED April 12, 1961 EFFECTI	VE <u>March 24, 1961</u>
ISSUED BY - BRANDENBURG TELEPHONE COMPANY	
By J. J. Johin, Manager	, Brandenburg, Ky.
ISSUED by Authority of an order of the Public Service Com	mission in Case No. <u>3857</u>
DATED March 21, 1961.	

# **GENERAL RULES AND REGULATIONS**

# E. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

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8. Taxes and Surcharges

The Company will add to the bills of all subscribers a surcharge to recover the KY Gross Revenues Tax (GRT) imposed by KRS 136.616. This will appear as the GRT Surcharge.

# F. TELEPHONE DIRECTORIES

1. Distribution

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

Issue Date:March 28, 2014Effective Date:June 1, 2013

Issued by: <u>/s/ Allison Willoughby</u> Allison Willoughby, President and General Manager

By Authority of Order of the Public Service Commission in Case No. <u>2013-00191</u> dated <u>March 26, 2014</u>.



#### BRANDENBURG TELEPHONE COMPANY, INC.

#### FIRST REVISION SHEET 15

PART I

#### GENERAL RULES AND REGULATIONS

#### F. TELEPHONE DIRECTORIES (Continued)

2. Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of subscriber. No binder, holder, or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

- G. ESTABLISHMENT AND MAINTENANCE OF CREDIT
  - 1. Establishment of Credit

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The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Telephone Company may require any subscriber to establish and maintain his credit in one of the following ways:

- a. By furnishing references acceptable to the Telephone Company.
- b. By providing a suitable guarantee in writing, in form prescribed by the Telephone Company.
- c. By means of a cash deposit, not to exceed 2/12 of an estimated (T) annual bill.

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

# MAY 26 1992

PURSU	JANT TO 807 KAR 5:011.
	SECTION 9 (1)
BY:	SERVICE COMMISSION MANAGER
PUBLIC	SERVICE COMMISSION MANAGER

ISSUED April 24, 1992	EFFECTIVE May 26, 1992
ISSUED BY - BRANDENBURG TELEPHONE COMPANY	PRESIDENT, Brandenburg, KY 40108
ISSUED by Authority of an order of the Pu	
Dated19	

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 16

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#### GENERAL RULES AND REGULATIONS

#### G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

2. Amount of Deposits

The amount of deposit required for the purpose of establishing a subscriber's credit shall not exceed two-twelfths (2/12) of his estimated annual bill for exchange service and toll charges. The Telephone Company may require the subscriber to increase the amount of the deposit at any time if, in its opinion, the charges billed against the subscriber are found to warrant such an increase.

3. Deposit Not to Affect Regular Collection Practices

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills.

4. Discontinuance of Service for Failure to Establish Credit

Service may be discontinued for failure to establish credit, as authorized under 2 above, within five days after the Company has served or mailed notice requiring the subscriber so to do.

5. Restoral of Service Charge

Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company.

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ISSUED BY	- brandenburg tele	EPHONE COMP.	ANY Manager		Brander	iburg, Ky	•
ISSUED by	Authority of an or	der of the	Public Serv	vice Commis	sion in	Case No.	3857
DATED	March 24	, 1961					

P.S.C. KY. NO. 2 Cancels P.S.C. NO. 1

PART I FIRST REVISION SHEET 16.1

#### GENERAL RULES AND REGULATIONS

## G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

#### 6. Monies held for Deposit

"Interest will be paid on all sums held on deposit at the current rate prescribed by the Public Service Commission. The interest will be applied as a credit to the customer's bill or will be paid to the customer on an annual basis. If the deposit is refunded or credited to the customer's bill prior to the deposit anniversary date, interest will be paid or credited to the customer's bill on a pro-rated basis. If interest is not credited to the customer's bill or paid to the customer annually, interest will be computed by a method which will result in an amount no less than that obtained by using a middle course method between simple and compound interest in compliance with Commission Order dated October 31, 1989 in Case No. 89-057. Interest on deposits computed in this manner will accrue until credited to the customer's bill or paid to the customer."

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ISSUED May 29, 2012 ISSUED BY - BRANDEMBURG TELEPHONE COMPANY BY Authority of an order of the Public Service Commission in Case No. DATED , 19



PART I

FIRST REVISION SHEET 16.2

EXECUTIVE DIRECTOR

#### GENERAL RULES AND REGULATIONS

- G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)
  - 7. Deposit procedures

The company may require a minimum cash deposit or other quaranty to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460 will be paid annually either by refund or credited to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history, and required deposits may be returned after two (2) years if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The Company may require a deposit in addition to the intitial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be creditied to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

(1) Previous payment history with the Company. If the customer has no

previous history with the Company, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit. The Company may also perform its own credit investigation or use the services of a credit reporting agency or any combination of the above.

- (2) Whether the customer has an established income or line of credit.
- (3) Length of time the customer has resided or been located in the area.
- (4) Whether the customer owns property in the area.
- (5) Whether the customer has filed bankruptcy proceedings within the last seven years.
- (6) Whether another customer with a good payment history is willing to sign a guarantor statement.

After a customer has had 12 months continuous service, the deposit will be recalculated at the customer's request based on the customer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and shall refund any overpayment by check or credit to the customer's bill. No refund will be made if the customer's bill is delinquent at the time of the recalculation.

ISSUED	November 6, 2003	EFFECTIVE	December 6,	, 2003
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ISSUED	by Authority of an order of the Public Servi	ce Commission i	n Case No.	
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#### BRANDENBURG TELEPHONE COMPANY, INC.

#### PART I FIRST REVISION SHEET 16.3

## GENERAL RULES AND REGULATIONS

#### ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued) G.

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PART I SECOND REVISION SHEET 17

#### GENERAL RULES AND REGULATIONS

#### APPLICATION OF BUSINESS AND RESIDENCE RATES

- A. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS:
  - 1. In offices, stores, factories, mines, and all other places of a strictly business nature.
  - 2. In boarding houses, except as noted under B-2, offices of hotels, halls, and offices of apartment buildings; quarters occupied by Clubs or lodges; public, private or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.
  - 3. At residence locations when the subscriber does not have a regular business telephone and the use of the service, either by himself, members of his household, or his guest, or parties calling him can be considered as more of a business than a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over the residence telephone during intervals when, in compliance with the law or established custom, business places are ordinarily closed.
  - 4. At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business.
  - 5. In college fraternity houses.
  - In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B-3 below.



ISSUED May 2, 1974

ISSUED BY - BRANDENBURG TELEPHONE COMPANY

,1974 .

BY A. A. Manager , Brandenburg, Ky.

ISSUED by Authority of an order of the Public Service Commission in Case No. 5965

DATED

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 18

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#### GENERAL RULES AND REGULATIONS

APPLICATION OF BUSINESS AND RESIDENCE RATES (Continued)

- B. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS:
  - 1. In private residence where business listings are not provided.
  - 2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not firnished.
  - 3. In the place of residence of a clergyman or nurse, and in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

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ISSUED April 12, 1961	EFFECTIVE	March 24, 1961
ISSUED BY - BRANDENBURG TELEPHONE COMPANY By	anager, ic Service Commissi	Brandenburg, Ky. on in Case No. <u>3857</u>
DATED March 24 , 19 61.		

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#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 19

#### GENERAL RULES AND REGULATIONS

#### CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

#### A. GENERAL

- 1. Lines will be extended in accordance with provisions specified in (T) Sections D and E below, Line Extensions.
- 2. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates when, because of the sporadic or occasional nature of the service or an unusual investment or expense, as for example:
  - a. The facilities are provided in remote or undeveloped sections outside the base rate area.
  - b. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.
  - c. The customer's location requires the use of costly private right-of-way.
- 3. Title to all construction, as specified in C, D, and E below, provided wholly or partly at a customer's expense is vested in the Telephone Company.
- 4. By "cost" is meant the cost of labor and materials including the usual supervisory expenses.
- 5. When attachments are made to poles of other companies, in lieu of (C) providing construction for which the customer would be charged under the provisions hereof, the cost to the customer, as provided herein, will be developed by using the estimated cost to the Telephone Company for providing such construction.
- 6. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Telephone Company.
- 7. Construction charges will not apply to the customer's aerial drop (C) wire which extends from the last pole to the building in which the telephone is located, the station protector, and the station set.

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ISSUED by	Authority of	an order of th	e Public	Service	Commission	in Case	No. <u>3857</u>
DATED	March 24	, 19_61					,*. /

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PART I ORIGINAL/SHEET 19.1

#### GENERAL RULES AND REGULATIONS

#### CONSTRUCTION, INSTALLATION AND MAINTENANCE CHARGES

- A. General (continued)
  - 8. In the event of customer charges for construction, the Telephone Company will charge for the cost thereof, grossed-up to account for income tax payments thereon, and will provide appropriate refunds in accordance with Commission regulations.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011. SECTION 9 (1) 200 BY:

ISSUED July 9, 1987

EFFECTIVE July 2, 1987

ISSUED BY 7	BRANDENBURG	TELEPHON	NE COMPA	ANY						
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ISSUED BY AL	uthority of	an order	of the	Public	Şervice	Commissi	on in	Case	No.	9797
Dated Ju	une 11 ,	<u>1987</u> .								

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 20

#### GENERAL RULES AND REGULATIONS

B. SPECIAL TYPE OF CONSTRUCTION

When underground service connections are desired by customers as initial installations in places where aerial drop wires would ordinarily be used to reach the customers' premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

- 1. Where cable is laid in conduit, the underground concuit shall be constructed and maintained by or at the expense of the customer and in addition the customer shall pay the cost of the underground cable - including the cost of installing - less the estimated cost to the Telephone Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Telephone Company.
- 2. The duct or ducts required in the underground conduit by the Telephone Company to furnish service shall be reserved for its exclusive use.
- 3. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable - including the cost of installing it - less the estimated cost to the Telephone Company of installing such aerial drop as would be (or is) required to furnish the same service.
- 4. Cable installed in conduit will be maintained and replaced at the (T) expense of the Telephone Company where the conduit has been inspected in place by the Telephone Company and approved, but repairs or replacements of cable in conduit not so inspected and approved, or repairs or replacements of cable in conduit or trench made necessary by damages caused by the customer or his agent or by damages resulting from manufacturing, construction, or operating procedures which are either directly or indirectly under the direction of the customer, will be made only at the customer's expense.
- 5. Where facilities are changed from aerial to underground, in addtion to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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ISSUED	April 12, 1961	EFFECTIVE March 24, 196
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ISSUED BY	- BRANDENBURG TELEPHONE	COMPANY
By	D. Tabin	, Manager , Brandenburg, Ky.
ISSUED by	Authority of an order of	f the Public Service Commission in Case No. 3857
DATED	March 24 , 1	1961.

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 21

#### GENERAL RULES AND REGULATIONS

- C. POLES ON PRIVATE PROPERTY
  - 1. Poles on private property to be used in serving an individual sub- (C) scriber are furnished, maintained, and owned by the Telephone Company subject to such construction charge as may be applicable.
  - 2. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained, and owned by the Telephone Company, subject to such construction charge as may be applicable.
  - 3. Circuits on poles on private property are furnished, owned and maintained by the Telephone Company.
- D. LINE EXTENSIONS (OUTSIDE BASE RATE AREA)
  - 1. Rural lines will be extended in accordance with the provisions specified in this section under Rural Line Services of this tariff.
- E. LINE EXTENSIONS
  - 1. Facilities Provided Without Construction Charge
    - a. Under normal conditions, the Telephone Company, without charge, (T) will extend its lines to reach applicants within the exchange service area, provided either of the following conditions are satisfied:
      - (1) Service to such applicant or applicants will not reduce the existing overall density of the System or
      - (2) The cost of constructing the required line extension will (C) not exceed seven times the estimated annual exchange revenue from such applicant or applicants.
      - (3) The cost of constructing the required line extension does (C) not exceed \$250.00.
      - (4) The length of the line extension required to serve the applicant will not exceed 750 feet. JUN 221961

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#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 22

#### GENERAL RULES AND REGULATIONS

- E. LINE EXTENSIONS (Continued)
  - 2. Construction Charges for Facilities in Excess of the Above Allowances
    - a. If for a line extension the requirements of an applicant or group of applicants exceeds the above, a construction charge is made for the facilities in excess of the allowances specified under E-1-A-(2). The construction charge for line extensions is apportioned equally among all applicants of a group.
    - b. The construction charge assessed an applicant or applicants for facilities in excess of the allowance shall be paid in advance.
    - c. Payments for line construction are not refundable and no credit will be allowed for future installation on line extensions constructed under the above regulations.
    - d. Plant extensions to provide service on a basis other than as covered above require the payment of construction charges as determined from the conditions.
  - 3. Provision of Private Right-of-Way
    - a. Where required by the conditions, applicants shall provide, without expense to the Telephone Company, private right-ofway parallel to the public highway; such right-of-way shall be free from tree interference and otherwise suitable.

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ISSUED April 12, 1961 EFFECT	FIVE <u>Earch 24, 1961</u>
ISSUED BY - BRANDENBURG TELEPHONE COMPANY By D. J. J. Manager Manager	, Brandenburg, Ky.
ISSUED by Authority of an order of the Public Service Co	ommission in Case No. <u>3857</u>
DATED <u>March 24</u> , 19 <u>61</u> .	

# **PSC KY TARIFF NO. 2 PART I** 5<sup>th</sup> Revised Sheet 23

**(D**)

# **GENERAL RULES AND REGULATIONS**

(**D**)

Issue Date:March 28, 2014Effective Date:June 1, 2013

June 1, 2013

Issued by: <u>/s/ Allison Willoughby</u> Allison Willoughby, President and General Manager

By Authority of Order of the Public Service Commission in Case No. <u>2013-00191</u> dated <u>March 26, 2014</u>.



(D)

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BRANDENBURG TELEPHONE COMPANY, INC.

PART I THIRD REVISION SHEET 23.1

#### GENERAL RULES AND REGULATIONS

#### CONCURRENCE OF TARIFF (Continued)

The Brandenburg Telephone Company concurs in the rates and regulations as set forth in Duo County Telephone Cooperative Corp., Inc. Access Service Tariff PSC KY. NO. 2A, including amendments thereto and successive issues Ε. (C) thereafter.

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PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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PURSUANT TO 807 KAR 5:011. SECTION 9 (1) Com falle

BY: PUBLIC SERVICE COMMISSION MANAGER

ISSUED	January 31, 1992	EFFECTIVE	March 3,199	2		
ISSUED	BY - BRANDENBURG TELEPHONE COMPA	NY, INC.				
	BY Allin Willoughlay,	Controller,	Brandenburg	, ку_	401	08
ISSUED	by Authority of an order of the	Public Service	Commission in	Case	No.	ADM323
Dated_	January 23, 1992 , 19 92					

PART I ORIGINAL SHEET 24

#### GENERAL RULES AND REGULATIONS

#### DIRECTORY LISTINGS

#### A. GENERAL REGULATIONS

- 1. The regulations for directory listings, as provided in this section, apply only to the information records and the alphabetical directory or that section of the directory containing the regular alphabetical list of names of subscribers.
- 2. The alphabetical list of names of subscribers is designed solely for the purpose of informing calling parties of the telephone numbers of subscribers and those entitled to use subscribers' service. Special arrangement of names is not contemplated, nor any form of listing which does not facilitate directory service or is otherwise objectionable or unnecessary for purposes of identification.
- 3. Names in directory listings shall be limited to the following:
  - a. In connection with residence service:
    - (1) The individual name of the subscriber, or
    - (2) The individual name of a member of the subscriber's family or a joint user.
  - b. In connection with business service:
    - (1) The individual name of the subscriber or joint user, or
    - (2) The name under which the subscriber or joint user is actually doing business as evidenced by signs on the premises, by letterheads, and by name under which a bank account is carried, or
    - (3) The name under which a business is actually being conducted by someone other than the subscriber and which the subscriber or joint user is authorized by such other to use, or
    - (4) The individual names of the officers, partners, or 22 1961 employees of the subscriber, or
    - (5) The names of departments when such listings are deemed necessary from a public reference viewpoint.

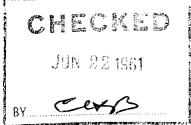
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PART I ORIGINAL SHEET 25

#### BRANDENBURG TELEPHONE COMPANY

# GENERAL RULES AND REGULATIONS

- A. GENERAL REGULATIONS (Continued)
  - 4. Whenever any question arises as to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another; the Telephone Company is privileged to require the subscriber to secure from the owner of such name, written authority so to use it, addressed to the Telephone Company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or to delete such listing where (1) such written authority is not so furnished or (2) such authority is withdrawn by such owner in writing to the Telephone Company.
  - 5. Primary Listings
    - a. One listing without charge, termed the primary listing, is provided as follows:
      - (1) For each separate subscriber service. When two or more main station lines or P.B.X. trunk lines are consecutively operated, the first number of the group is considered the primary listing.
      - (2) For each semi-public service.
      - (3) For each joint user.
      - (4) For each service station subscriber.



- B. REGULAR EXTRA LISTINGS
  - 1. Business extra listings may be the names of partners or members of the firm, if the subscriber or joint user is a partnership or firm; the names of officers of the corporation, if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. No other class of listing, such as service, agency, commodity, etc., will be accepted.
  - 2. Residence extra listings may be the names of members of the subscriber's immediate family.

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#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 26

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# GENERAL RULES AND REGULATIONS

- B. REGULAR EXTRA LISTINGS (Continued)
  - 3. In connection with semi-public telephone service, extra listings are allowed at regular extra listing rates in the names of permanent guests or tenants at that location. Regular Extra Listing rates in connection with semi-public stations are furnished under the same regulations as specified in paragraph 1, above.
  - 4. Ordinarily, all extra listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when in the opinion of the Telephone Company it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of P.B.X. station, or extension station, installed on premises of the subscriber, but at an address different from that of the switchboard, or main station, using the telephone number of the primary listing.
  - 5. Regular Extra Listings are furnished at the rate quoted in the General Exchange Service Tariffs.
  - 6. Extra Listing charges (except for listings of alternate call numbers and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made, or at the date of issue of the directory, as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

# C. SPECIAL TYPES OF EXTRA LISTINGS

- 1. Duplicate and cross reference listings
  - (a) Duplicate listings, i.e., listings of nickhames, abbreviated names, names which are commonly spelled in more than one way, and rearrangements of names, are permitted when, in the opinion of the Telephone Company, they are necessary for the proper identification of the subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.

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DATED	March 24	, 19	61.			

PART I ORIGINAL SHEET 27

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#### BRANDENBURG TELEPHONE COMPANY

### GENERAL RULES AND REGULATIONS

- C. SPECIAL TYPES OF EXTRA LISTINGS
  - (b) Cross reference listings are permitted when their use will facilitate in the handling of telephone calls.
  - (c) The Regular Extra Listing rate applies for each Duplicate or Cross Reference Listing.
  - 2. Alternate Call Number Listings
    - (a) Listing of an alternate telephone number, other than those covered under paragraph 5-a "Office Hour Listings" of this Tariff, to be called in case no answer is received, is permitted for subscribers to all classes of service.
    - (b) The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.
    - (c) The Regular Extra Listing rate applies for each Alternate Call Number Listing.
  - 3. Foreign Exchange Listings

4.

- (a) Foreign Exchange Listings, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished, are permitted.
- (b) The Regular Extra Listing rate applies for each Foreign KED Exchange Listing.
- Temporary Tenant Listings
- (a) Residence subscribers who lease their premises for period of less than one year and request the Telephone Company to render service to their tenant without change in contract, may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.

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By	J.D.	1_	o tor	<u> </u>	Manager	,	Brandenbur	g <u>, Ky.</u>
ISSUED	by Authority	of a	n order	of the	Public Servic	e Commissi	on in Case	No. <u>385</u> 7
DATED	March	24		19 <u>61</u>	_•			

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 28

### GENERAL RULES AND REGULATIONS

- C. SPECIAL TYPES OF EXTRA LISTINGS (Continued)
  - (b) All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.
  - (c) The Regular Extra Listing rate applies for each Temporary Tenant Listing.
  - 5. Office Hour Listings
    - (a) Listing of office hours or other information which is not required in order to efficiently handle telephone traffic, is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing, may obtain same by paying the rates for Regular Extra Listings. A phrase directing the method of calling when a P.B.X. operator is not on duty may be listed in the directory at Regular Extra Listing rates whenever night connections are provided.

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ISSUED by	•							Commission		
DATED	March	24		و	<b>19</b> <u>61</u>	<b>•</b>				

# **GENERAL RULES AND REGULATIONS**

# EXTENSION STATIONS

- 1. Extensions stations (telephones) and associated wiring located on the customer's premise and on the customer's side of the interface are the customer's responsibility to provide and maintain. The telephone company will provide facilities for use with extension stations when they are required beyond the boundaries of the customer's premise. For rates applicable to these facilities see the mileage charge section of the General Exchange Service Tariff.
- 2.
- 3. In order to protect pay station user's privacy no extension station may be connected to a pay station after the effective date of this tariff. Customers with extensions may continue to use them until disconnected.
- 4.
- 5. Separate telephone numbers or other distinctive designations are not assigned to extension stations nor is code-ringing permitted.
- 6. Extension stations must be located so as to restrict their use to the customer, his representatives or members of his immediate family.
- 7. Where either the main or extension station is at a business location, business rates apply to both stations. Extension Stations in connections with service furnished at a discount may not be installed at locations where the same discount would not apply for a main station and exchange service.

Issue Date: Effective Date: March 28, 2014 June 1, 2013

Issued by: <u>/s/ Allison Willoughby</u> Allison Willoughby, President and General Manager

By Authority of Order of the Public Service Commission in Case No. <u>2013-00191</u> dated <u>March 26, 2014</u>.



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#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 30

### GENERAL RULES AND REGULATIONS

EXTENSION STATIONS (Continued)

- 8. Except as otherwise specified in the Local Exchange Tariffs for each exchange, one bell (ordinary type) is furnished, if desired with each extension station. Such bells must be located at extension stations.
- 9. The Telephone Company may limit the number of extension bells placed upon a line in order to insure proper operation of all bells associated with the line involved.

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- 10. When station cut-out keys or bell-cut out keys are installed, the wiring is so arranged that at least one bell is cut in on the line at all times.
- 11. The rates specified in the miscellaneous equipment section of the General Exchange Service Tariff apply for switches, extension bells, or signalling circuits and associated apparatus used in connection with the wiring plan desired.

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ISSUED_	April 12, 196	<u>51</u>	EFFEC	TIVE March	24, 1961
ISSUED	BY - BRANDENBURG TE	LEPHONE COMPA	INY		
By_	J. D. Tob	Eq.	Manager	, Brandent	ourg, Ky.
ISSUED '	by Authority of an	order of the	Public Service	Commission in	Case No. <u>3857</u>
DATED	March 24	, 1961	•		

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PART I ORIGINAL SHEET 31

# GENERAL RULES AND REGULATIONS

EMPLOYEES' TELEPHONE SERVICE

A. GENERAL

- The Employees' Telephone Service classification is available to employees of the Telephone Company with at least 90 days net credited service in the company in connection with telephone service at their residence within Brandenburg Telephone Company service area. This classification is not available when the employee resides in a boarding and/or rooming house.
- 2. The primary listing provided with the service is permitted only in the name of the employee except that the listing of a married woman may be in her own or in her husband's name. EXTRA listings for other Telephone Company employees residing at the same address are permitted but no other listings are provided.

B. RATES

- 1. Employee Telephone Service is free of charge within Brandenburg Telephone Company service area.
- The discount will not be allowed from the regular rates for toll messages, extension stations, installations, moved and changes or other miscellaneous equipment or facilities.
- 3. Service may be furnished wholly or partially at the expense of the company at the residence of Employees, when in its judgment, the interests of the company in rendering continuous and adequate service to the public will be advanced thereby. These arrangements shall be limited to employees who are likely to be communicated with at their residence outside of regular office hours, concerning affairs relating to the business of the Telephone Company.

September 22, 2022 ISSUED: ISSUED BY - BRANDENBURG TELEPHONE COMPANY

EFFECTIVE: September 22, 2022

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Manager

Brandenburg, Ky.

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PUBLIC SERVICE COMMISSION OF KENTUCKY

### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 32

JUN 22 1961

# GENERAL RULES AND REGULATIONS

INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE

### A. INITIAL CONTRACT PERIODS

- 1. Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location.
- 2. The length of contract period for directory listings, and for joint user service, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.
- 3. In case of P.B.X. service, the initial contract period shall be at least five years, and the Telephone Company may require longer contract periods depending upon the size and nature of the installation and equipment for rendering such service.
- 4. The Telephone Company may require a contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction is necessary to meet special demands, and involving extra costs.

#### B. TERMINATION OF SERVICE

- 1. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the fellephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.
  - a. In the case of service for which the initial contract period is one month, the charges due for the balance of the initial month.
  - b. In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing or joint-user service, subject, however, to a minimum charge for one month:

ISSUED	April 12, 1961		EFFI	ECTIVEM	arch 24, 1961
	BY - BRANDENBURG TELEPHONE				
-	f. D. Jobin				andenburg, Ky.
ISSUED	by Authority of an order of	of the	Public Service	Commission	in Case No. <u>3857</u>
DATED	March 24	1961	•		

# BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 33

# GENERAL RULES AND REGULATIONS

INITIAL CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)

#### B. TERMINATION OF SERVICE (Continued)

- (1) The contract for the main service is terminated.
- (2) The listed party or joint user becomes a subscriber to some class of exchange service.
- (3) The listed party or joint user moves to a new location.
- (4) The listed party or joint user dies.
- c. For P.B.X. service or special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.
- d. Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.
- 2. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified, and upon payment of all charges due to the date of termination of the service.

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ISSUED April 12, 1961	EFFECTIVE March 24, 1961
ISSUED BY - BRANDENBURG TELEPHONE COMPANY	
By D. Joffin, Manager	Brandenburg, Ky.
ISSUED by Authority of an order of the Public Ser	vice Commission in Case No. 3857
DATED March 24, 1961.	

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PART I SECOND REVISION SHEET 34

# GENERAL RULES AND REGULATIONS

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ISSUED	December 9,	1986	EFFECTIVE _	January	9, 1987	
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В	ALS	dip.		Brandenburg	, Ky. 40108	
ISSUED by	Authority of a	an order of the Pu			•	
DATED		. 19				

# **GENERAL RULES AND REGULATIONS**

# MILEAGE CHARGES

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# B. EXTENSION AND P.B.X. STATION MILEAGE

- 1. Mileage Charges apply to the additional circuit required where Extension Stations, or Signals, or P.B.X. Stations are located on premises other than those on which the main station of P.B.X. switchboards are located or where more than 150 feet of circuit is required beyond the main station or P.B.X. switchboard to serve the Extension Station, or Signal, or P.B.X. Station.
- 2. The rates for Extension or P.B.X. Stations are quoted in the General Exchange Service Tariffs.

Issue Date:March 28, 2014Effective Date:June 1, 2013

Issued by: <u>/s/ Allison Willoughby</u> Allison Willoughby, President and General Manager

By Authority of Order of the Public Service Commission in Case No. <u>2013-00191</u> dated <u>March 26, 2014</u>.



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PART I FIRST REVISION SHEET 36

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# GENERAL RULES AND REGULATIONS

# PAYMENT FOR SERVICE AND FACILITIES

- 1. The subscriber shall pay for services and facilities monthly except Departments, Administrations and Agencies of the Federal, State, (T)County, Township or Municipal Governments and shall pay for Toll Messages (including charges for messenger service), Teletypewriter Exchange Service Messages, and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.
- 2. All bills for local, toll or miscellaneous services are due when rendered, and payable at the office of the Telephone Company, or an authorized collection agency.
  - a. A charge of 10% will be added to all bills not paid in 20 days after issue.
- 3. When warranted, in the judgment of the Telephone Company, special toll bills may be rendered. In such cases the amounts billed are due and payable on demand.
- 4. In the event of failure by the subscriber or those responsible to pay any regular bill within 20 days after the date on which the bill is rendered or to promptly settle special toll bills, the Company may discontinue service at any time during such default, but no sooner than 48 hours after the Company has provided written notice to the subscriber of intent to disconnect service. Service need not be restored unless or until all amounts due at the day of payment are paid in full including the restoral of service charges.
- 5. The regular restoral of service charge will be made for reconnecting services which have been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected for non-payment if payment is made and service reconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may at the option of the Telephone Company be remestablished only on the basis of a new application.

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ISSUED	July 9, 1976		EFFECTIVE_	September 1, 1976	
ISSUED	BY - BRANDENBURG TELEPHONE	COMPANY	gan gan kanalakan sa		
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	by Authority of an order of	<u></u>	<u> </u>		

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 37

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# GENERAL RULES AND REGULATIONS

#### PUBLIC TELEPHONE SERVICE

- 1. A public telephone is an exchange station installed at the Telephone Company's option, in charge of an attendant, or equipped with a coin collecting device, at a location chosen or accepted by the company as suitable and necessary for furnishing service to the general public.
- 2. Persons with whom arrangements are made by the Telephone Company for the installation of Public Telephones are considered as the agents of the Company in serving the public.
- 3. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either an agent or the Telephone Company upon written notice.
- 4. No listings in the directory are allowed in connection with public telephone service.
- 5. Local Messages from Public Telephones are charged for at the rates shown in the General Exchange Service Tariffs. No charges are applied to connections with the Telephone Company's toll operator, information clerk, and repair clerk. For connections to the Telephone Company's business office or any of its duly authorized officials, current directory instructions for this service will apply.

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ISSUED	April 12,	1961	EFFEL	TIVE March	24, 1961	
ISSUED BY	- BRANDENBURG	TELEPHONE COMPA	<b>NY</b>			
By Q	. D. Ta	fin,	Manager	Branden	burg, Ky.	
ISSUED by	Authority of a	n order of the	Public Service	Commission in	Case No. 3	857
DATED	March 24	, 1961	•			

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# PSC KY TARIFF NO. 2 PART I 3<sup>rd</sup> Revised Sheet 38

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# **GENERAL RULES AND REGULATIONS**

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Issue Date:March 28, 2014Effective Date:June 1, 2013

Issued by: <u>/s/ Allison Willoughby</u> Allison Willoughby, President and General Manager

By Authority of Order of the Public Service Commission in Case No. 2013-00191 dated March 26, 2014.



# BRANDENBURG TELEPHONE COMPANY

PART I FIRST REVISION SHEET 39

# GENERAL RULES AND REGULATIONS

### SUSPENSION OF SERVICE

- 1. Upon request written to manager from a subscriber having any class of exchange service, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension of not to exceed four months is allowed in any calendar year.
- 2. Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. No charge will be made for restoration of service.
- 3. The reduction in rate for the period of suspension is equal to 50 per cent of the exchange service charges, including charges for extension stations, directory listings, joint user service, mileage, and miscellaneous equipment.
- 4. Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made and the allowance applied after the service is restored.

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ISSUE <u>D</u>	July 9, 1976		EFFECTIVE	September 1, 1976
ISSUED BY	- BRANDENBURG TELEPHON	E COMPANY		
By	& Tobin	,	Manager	, Brandenburg, Ky.
ISSUED by	Authority of an order	of the Pu	blic Service Com	mission in Case No
DATED		. 19	_	

### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 40

# GENERAL RULES AND REGULATIONS

#### CONNECTION WITH SUBSCRIBER-OWNED RECORDING EQUIPMENT

#### A. REGULATIONS

#### 1. General

Subscriber-owned voice recording equipment for the recording of telephone conversations may be used in connection with the facilities of the Telephone Company subject to the following conditions:

- a. Connection with Telephone Company Facilities
  - (1) Connection of customer-owned voice recording equipment with the facilities of the Telephone Company shall be made only through recorder connector equipment which contains a device automatically producing a distinctive recorder tone that is repeated at intervals of approximately fifteen seconds when the recording equipment is in use, except that in the case of a private line service which has no connection with the exchange or toll system of the Telephone Company recorder connector equipment which does not contain the automatic tone device may be used at the option of the customer.
  - (2) Permanent connection shall be made only through recorder connector equipment furnished, installed, and maintained by the Telephone Company.
  - (3) Temporary connection, for a period not to exceed thirty (C) days, may be made for trial or demonstration purposes through portable recorder connector equipment furnished by a recorder manufacturer or his agent, provided such equipment has been examined and tested by the Telephone Company and approval of the use of such equipment has been given by the Telephone Company, and provided further that such equipment is connected with the telephone line by jacks installed on the line by the Telephone Company for that purpose.
  - (4) The customer-owned voice recording equipment shall be so arranged that at the will of the user it can be physically is a connected to and disconnected from the facilities of the Telephone Company or switched on and off.

ISSUED	April 12, 1961		EFFECTIVE	By March 2	4, 1961
ISSUED BY	- BRANDENBURG TELEPHON	E COMPANY			
By	J. D. Jobn	, Mana	ger,	Brandenbu	rg, Ky.
ISSUED by	Authority of an order of	of the Public	Service Commi	ssion in	Case No. <u>3857</u>
DATED	March 24,	19 <u>61</u> .			

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 41

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# GENERAL RULES AND REGULATIONS

CONNECTION WITH SUBSCRIBER-OWNED RECORDING EQUIPMENT (Continued)

b. Responsibility of the Telephone Company

Telephone service furnished by the Telephone Company is not represented as adapted to the recording of telephone conversations by means of voice recording equipment. The use of subscriber-owned voice recording equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission, or failures or defects in the recorder connector equipment occurring in the course of furnishing service or other facilities and not caused by the negligence of the subscriber, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission, or failures or defects in the recorder connector equipment occurs.

- c. Obligation of the Subscriber
  - The operating characteristics of the subscriber-owned voice recording equipment shall be such as not to interfere with any of the services offered by the Telephone Company. Upon notice from the Telephone Company that the equipment of the customer is causing or is likely to cause hazard or interference, the subscriber shall make such changes as may be necessary to remove or prevent such hazard or interference.
  - (2) The subscriber indemnifies and saves the Telephone Company harmless against claim for libel, slander, or infringement of copyright arising from the improper use of material transmitted over its facilities and recorded; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, apparatus or systems of the subscriber and against all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Telephone Company.

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ISSUED	BY - BRANDENBURG TELEPHON	NE COMPA	ANY			H. 1984 A. L. L. L. L. L. L. L. H. 193	Print April 1999	ene ne il
By	Q.A. Tokan	• و	Manag	er	, _Bra	ndenburg	<u>. Ky.</u>	
ISSUED	by Authority of an order	of the	Public S	Service	Commission	in Case	No. 38	857
DATED	March 24	, 19 <u>61</u>	•					

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 42

# GENERAL RULES AND REGULATIONS

#### DEFINITIONS

### Base Rate Area

A specific area within which local telephone exchange service, other than rural line service, is furnished at rates quoted in the Local Exchange Service Tariffs without the application of "Mileage Charges."

#### Channel

The term "Channel" designates the electrical path provided by the Telephone Company between two or more locations.

#### Circuit

The term applies to a channel used for the transmission of electrical energy in the furnishing of telephone service.

#### Common Battery Service

Common Battery Service is either manual or automatic service where the talking battery is furnished from the Central Office and where the operator is signalled or dial tone is obtained by lifting the receiver of the calling station.

#### Connecting Company

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

#### Contract

The term "Contract" refers to the service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariff's applicable.

#### Exchange

The term "Exchange" means a unit established for the administration of telephone service in a specified area which usually embraces a city, town or village and its environs. It consists of a central office, together with the associated plant used in furnishing communication service within that area.

ISSUED	April 12,	1961	EFFECT	rive <u>Mar</u>	ch 24, 1961	
- ISSUED	BY - BRANDENBURG	TELEPHONE COMPA	NY			
By_	Q. A. /	obn.	Manager	,Bran	denburg, Ky.	
ISSUED	by Authority of a	n order of the	Public Service	Commission	in Case No3	3857
DATED	March 24	, 1961	•			

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 43

# GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

## Exchange Area

The territory, including the Base Rate Area and surrounding territory served by an Exchange.

#### Exchange Station

A station owned by the Telephone Company and connected directly or indirectly with a central office of the Company over its own lines.

- (A) Main Station: A station directly connected with a central office switchboard by an individual or party line circuit.
- (B) Extension Station: A station connected with a main station either directly or through some switching device, other than P.B.X. system.

#### Extension and P.B.X. Station Mileage

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or P.B.X. switchboard.

#### Extension Station

(See Telephone Station)

## Extra Exchange Line Mileage

"Extra Exchange Line Mileage" is the measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish base rate area classes of service.

#### Extra Listing

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

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By_	9 8,12	tim,	Manager	, _Brand	enburg, Ky.	
	by Authority of an					
DATED	March 2h	. 1961				

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### GENERAL RULES AND REGULATIONS

#### DEFINITIONS (Continued)

Individual Line

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line)

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection charges and other applicable charges for service or equipment.

#### Joint User Service

Joint User Service is an arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate subscriber service is permitted to use the service of a subscriber. (This service discontinued 1-9-87)

#### Key System

A key system is an arrangement of main and extension stations equipped with key or button switches so that each station may have access to one or more lines for intercommunication and/or one or more central office lines. Where intercommunication paths and signalling between these stations is accomplished by means of automatic (dial) switching equipment exclusive of the subscriber's central office line or lines, or where any switching of incoming or outgoing calls is accomplished with equipment requiring an operator in attendance, the arrangement shall be classed as P.B.X. service.

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COMMISSION OF KENTUCKY

Local Channel The term "Local Channel" apples to that portion of a channel which connects a station to the interchange channel; it also applies to a channel connecting two or more stations within an exchange area.

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PART I FIRST REVISION SHEET 45

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# GENERAL RULES AND REGULATIONS

# DEFINITIONS (Continued)

# Local Exchange Service

Local Exchange Service provides for telephone communication within an Exchange Area in accordance with the provisions of the Telephone Company's Tariffs, including the use of exchange facilities as required to establish connection between an exchange station and the toll board or between an exchange station and the toll board or between an exchange station with the toll board.

### Local Messages

A Local Message is a communication between subscriber's stations with the same Exchange Area.

### Local Service Area

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

Long Distance Terminal

(See Telephone Station)

### Network Access

Network Access Charge - The recurring monthly charge for residential or (C) business service that accounts for network services through the protector. This covers the company's cost for bringing the entire national network to the local premise.

# Party Line

A central office line designed for the connection of more than seneconadiumission station.

# Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the

ISSUED	November	2,	1981			November.	1, 1981	
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	¥		an order of					
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#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 46

# GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

#### Premises (Continued)

subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway.

#### Private Branch Exchange System

A private branch exchange system is an arrangement of equipment, contracted for by a subscriber, consisting of manual or automatic switching apparatus with attendants' telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for telephonic intercommunication between these stations, and also communication with the general exchange system.

Throughout this General Tariff, the commonly used abbreviation "P.B.X." will be substituted for the words Private Branch Exchange.

- (A) P.B.X. Trunk: A circuit connecting the P.B.X. system with a central office.
- (B) P.B.X. Stations: Any station (including the operating set or sets) connected directly or indirectly with a P.B.X. system.
- (C) Switchboards: Switchboards are classified as follows:
  - (1) Cord Switchboard: A switchboard on which all lines terminate in jacks; interconnection of stations and of stations and trunk lines established by means of cords equipped with plugs.
    - (a) Multiple Cord Switchboard: A cord switchboard I C K C D arranged so that each line may have two or more appearances or jack terminations.
    - (b) Non-multiple Cord Switchboard: A cord switchboard arranged so that each line has only one appearance are or jack termination.
  - (2) Cordless Switchboard (Key Switchboard): A switchboard on which all lines terminate on keys; interconnection of stations and of stations and trunk lines, is established by means of keys.

ISSUED	April 12, 1961		EFFECTIVE	March 24, 1961	
ISSUED BY	- BRANDENBURG TELE	PHONE COMPANY			
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ISSUED by	Authority of an or	der of the Publ	ic Service (	Commission in Case	No. <u>3857</u>
DATED	March 24	, 1961 .			

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 47

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# GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

#### Private Branch Exchange Trunks

(See Private Branch Exchange System.)

#### Public Telephone

An exchange station, either attended or equipped with a coin-collecting device which is installed for the convenience of the Public at a location chosen or accepted by the Telephone Company.

#### Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

#### Rural Line Service

A type of multi-party line service furnished to subscribers in certain sections outside the base rate area but within the exchange area.

### Rural Area

The territory surrounding the Base Rate Area in which Rural Line Service is furnished and in which urban classes of service are furnished at established rates plus Extra Exchange Mileage Charges.

#### Semi-Public Telephone

A semi-public telephone is an exchange station equipped with a coin collecting device, designed for a combination of subscriber and public usage at locations more or less public in character. Semi-public telephone service is considered as a form of subscriber service.

#### Service Station

(See Telephone Station.)

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ISSUED BY	- BRANDENBURG TH	ELEPHONE COMPA	ANY						
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ISSUED by	Authority of an	order of the	Public Se	ervice	Commissi	on in	Case No.	385	7
DATED	March 24	, 19 61	- <b>-</b>						

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 48

# GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

#### Subscriber

As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

#### Telephone Station

A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

- (A) Company Station: A station owned by the Telephone Company, receiving service from and through central office equipment and lines normally owned, maintained and operated by the Telephone Company, and provided as a part of the Telephone Company's service function. Service stations are not included under this classification.
  - (1) Main Station: A Company station directly connected by means of an individual line or party line circuit with a central office.

Toll Station: A Company station installed for the convenience of the public or of a subscriber in a locality where the Telephone Company does not generally furnish exchange service and from which established toll rates are charged for all messages sent over the Telephone Company's lines. Toll Terminal: A Company station, or a terminal on a private branch exchange switchboard, and the associated exchange circuit connecting the station or terminal directly with a toll office (Also known as Long Distance Terminal).

(2) Extension Station: An additional Company station connected on the same circuit as the main station and having the 22 1961 same telephone number as the main station.

ISSUED	April 12,	1961	]	EFFECTI	/EBY	oh 24, 19	61
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DATED	March 24	, 1961	•				

#### BRANDENBURG TELEPHONE COMPANY

PART I ORIGINAL SHEET 49

# GENERAL RULES AND REGULATIONS

DEFINITIONS (Continued)

## Telephone Station (Continued)

- (3) Private Branch Exchange Station: Any Company station (including the operator's set or sets) connected directly or indirectly with a private branch exchange system.
- (B) Service Station: A station or one of a group of stations which, under arrangements made by the service station subscribers, receive service from a Telephone Company central office over facilities provided in part by such subscribers and in part by the Telephone Company.

#### Tie Trunk

A circuit connecting two P.B.X. systems for the purpose of intercommunicating between the stations connected with such P.B.X. switching apparatus. A circuit is not intended to provide for general exchange service through either of the P.B.X. systems with which it connects.

### Toll Message

A message from a calling station to a station located in a different local service area.

#### Toll Service

Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

	CHECKED
	JUN 22 1961
	BY CLERS
ISSUED April 12, 1961	EFFECTIVE March 24, 1961
ISSUED BY - BRANDENBURG TELEPHONE COMPANY	
By J. D. Tolin, _	Manager , Brandenburg, Ky.
ISSUED by Authority of an order of the Pub	blic Service Commission in Case No. <u>3857</u>
DATED March 24, 19_61.	