2 Section A – Section F

A. DEFINITION OF TERMS

ACCESSORIES
Devices which are mechanically attached to, or used with, the facilities furnished by the Company and which are independent of, and not electrically, acoustically or inductively connected to the communications path of the telecommunications systems.

ADDITIONAL LISTING
Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that to which he is entitled in connection with his regular service.

ANSWERING SERVICE LINES
Lines of patrons of a telephone answering service which terminate in the telephone answering facilities on the premises of the answering service so as to permit the answering service attendant to answer incoming calls on such lines.

APPLICANT
A person, firm, partnership, corporation, cooperative organization, governmental agency, etc., requesting service from the Company.

AUTHORIZED PROTECTIVE CONNECTING MODULE
The term authorized protective connecting module denotes a protective unit designed and manufactured under the control of telephone company quality assurance procedures, which unit is to be incorporated in a conforming device.

AUTHORIZED USER
A person, firm or corporation (other than the customer) on whose premise a telephone, PBX, or private line service or channel is located and who may communicate over such channels in accordance with the terms of this Tariff.

AUXILIARY INTERCOMMUNICATIONS SYSTEMS
Auxiliary Intercommunications Systems provide internal voice communications within a customer's premise by means of one-way or two-way intercom systems. They are not interconnected to outside toll telephone facilities even though they may be connected internally to a telephone system.

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AUXILIARY LINE
An additional individual line main station used for one-way (inward to the subscriber) service.

BASE RATE
A schedule rate for any form of exchange service or equipment which does not include mileage charges.

BASE RATE AREA
A specific area within an exchange service area as set forth in the telephone utilities tariffs, maps or descriptions. Local Exchange Service within this area is furnished at uniform rates without extra mileage charges.

BASIC TELEPHONE SERVICE
For the purpose of establishing rate and charges, basic telephone service is 1, 2, or 4 party business or residential local line service. Instrumentation supplied for basic telephone service are those instruments offered where no additional recurring charges apply.

BASIC TERMINATION CHARGE
See "Termination Charge".

BUILDING (Same)
The term "same building" is to be interpreted as a structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways in which the wires or cables of the company can be safely run provided the plant facility requirements are not appreciably greater than would be required normally if all structures were under one roof. In those cases where there are several structures under separate roofs but connected by enclosed passageways and the plant facility requirements for furnishing service are appreciably greater than would be required normally if all the structures were under one roof, the term "same building" applies individually to each of the separate structures. Pipes and conduits are not considered enclosed passageways.

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BUSINESS SERVICE
Telecommunications service provided a customer where the use is primarily or substantially of a business, professional, institutional or otherwise occupational nature.

CALL
An attempted or completed communication.

CANCELLATION CHARGE
A charge applicable under certain conditions when an application for service and/or facilities is cancelled in whole or in part prior to the completion of the work involved.

CENTRAL OFFICE
A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangement for terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE LINE
See "Exchange Line".

CERTIFICATE
Certificate of Public Convenience and Necessity issued by the Commission to telephone utilities.

CHANNEL
A path for communication between two or more utility offices furnished in such a manner as the carrier may elect, whether by wire, radio, or a combination thereof, and whether or not by a single physical facility or route.

CIRCUIT MEASUREMENT
See "Route Measurement" under MILEAGE CHARGES.

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CLASS OF SERVICE
A description of telephone service furnished a subscriber in terms such as:

1) For Exchange Service
   A. Grade of Line: Individual Line, 2-Party Line, etc. (See also "Primary Class of Service".)
   B. Type of Rate: Flat rate or message rate.
   C. Character of Use: Business or Residence
   D. Dialing Method: Touch or Rotary

2) For Long Distance Service:
   A. Type of Call: Station to Station or Person to Person

3) For Wide Area Telephone Service:
   A. Type of Rate: Full time or measured time

4) Class Service Features:
   Automatic Callback (Repeat Dialing)
   Automatic Recall (Call Return)
   Call Number Delivery (Caller ID)
   C Name (Caller ID and Directory Name)
   Caller ID on Call Waiting
   Call ID Blocking Per Call
   Call ID Blocking Per Line
   Calling Number Delivery Blocking (Anonymous Call Rejection)
   Customer Originated Trace
      Plus Each Successful Trace
   Distinctive Ringing/Call Wait Indication (Priority Ringing)
   Selective Call Acceptance (Special Call Acceptance)
   Selective Call Forwarding (Preferred Call Forwarding)
   Selective Call Rejection (Call Screening)
   Toll Control with Pin
   Anonymous Call Rejection
   Subscriber Identified Ring
      A. One Additional Telephone Number With Identified Ring Per Line
      B. Two Additional Telephone Numbers With Identified Ring Per Line

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COIN TELEPHONE
A station equipped with a device for collecting money in payment of telephone messages.

COMMUNICATIONS SYSTEMS
Communications Systems are channels or other facilities which are capable, when not connected to the telecommunications systems, of two-way communications between customer-provided terminal equipment or company stations.

CONNECTING ARRANGEMENT
The equipment provided by the Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Company, or of facilities of the Company with other facilities of the Company.

CONNECTING COMPANY
A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONSTRUCTION CHARGE
A separate non-recurring charge made to the construction of facilities in excess of those contemplated under the rates quoted in the Local Exchange Service Section of the Tariff.

CONTINUOUS PROPERTY
The plot of ground, together with any buildings thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

CONTRACT
The arrangement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariff.

CUSTOMER
A person, firm, partnership, corporation, municipality, cooperative, organization, governmental agency, etc., provided with telecommunications service by any utility.

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CUSTOM CALLING SERVICE
Custom Calling Services are optional services offered in addition to regular exchange service to those subscribers served by central offices so arranged to provide such services. The number of Custom Calling Service features available depends upon the type of exchange central office providing the service and is subject to the availability of facilities.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT
Devices or apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which, when connected to the communications path of telecommunications system, are so connected either electrically, acoustically or inductively.

CUSTOMER-PROVIDED PUBLIC TELEPHONES
Access line service for customer-provided public telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public.

DATA ACCESS ARRANGEMENT
A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation of the telecommunications network.

DEMARCATION POINT
The term "DEMARCATION POINT" when used in connection with customer-provided communications system, denotes the point on the customer's premises where network access lines provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with customer-provided terminal equipment.

DIAL SWITCHING EQUIPMENT
A unit of electro-mechanical or electronic or digital switching equipment used in a central office or in connection with a private branch exchange system.

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DIRECT ELECTRICAL CONNECTION
A physical connection of the electrical conductors in the communications path.

DIRECTORY LISTINGS
The publication in the Company's directory of information relative to a customer's telephone number, by which telephone users may ascertain the call number of a desired station.

1. Caption Listing – The listing of a customer's name without address or telephone number followed by a series of indented listings covering branches of different departments of the business.

2. Foreign Listing – The listing of a customer in the alphabetical list of an exchange other than that for the exchange from which the customer is serviced.

3. Free Listing – A directory listing for which no specific charge is made.

4. Indented Listing – A directory listing indented under another listing.

5. Reference Listing – The listing of a generally accepted name of a firm or corporation followed by a reference to another listing.

6. Shared Tenant Services Client Listing – Listings for shared tenant service clients may be obtained under the conditions and rate specified in this Tariff.

DROP WIRE
Wires used to connect the circuits of open wire, aerial or underground distribution facilities to the point where connection is made with the inside wiring.

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KENTUCKY TELECOMMUNICATIONS RELAY SERVICE
The Kentucky Telecommunications Relay Service permits hearing and speech impaired users of telecommunications devices for deaf (TDD) to communicate with users of ordinary telephones. Communications take place by relaying conversations (voice to TDD and TDD to voice). These calls are between one party who must communicate by means of an ordinary telephone. Messages are rated from the rate center of the calling party to the rate center of the called party.

EXCHANGE
A unit established by a telephone utility for the administration of telecommunications service in a specific area for which a separate local rate schedule is provided. It may consist of one or more central offices together with associated plant facilities used in furnishing telecommunication services in that area.

EXCHANGE LINE
See "Network Access Line".

EXCHANGE SERVICE
The general telephone service rendered in accordance with tariff provisions of this Tariff.

1. Flat and Message Rate Service

   A. Flat Rate Service – A classification of exchange service for which a stipulated charge is made, regardless of the amount of use.

   B. Message Rate Service – A classification of non-coin box business exchange service which is charged for on the basis of amount of use.

2. Individual and Party Line Service

   A. Individual Line Service – A classification for exchange service which provides that only one subscriber shall be served by the line connecting each subscriber with the central office.

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A. DEFINITION OF TERMS

EXCHANGE SERVICE (Cont'd)

2. Individual and Party Line Service

B. Party Line Service – A classification of exchange service which provides that two or more subscribers may be served by the same central office line. Party line service is further classified by the grade of line, as follows:

a. Two Party Line Service – The same central office line serving no more than two main subscribers.

b. Four Party Line service – The same central office line serving no more than four main subscribers.

c. Foreign Central Office Service – A classification of exchange service furnished to a subscriber in a multi-office other than the one from which service would normally be furnished.

d. Foreign Exchange Service – A classification of exchange service furnished to a subscriber from an exchange other than the one from which he would normally be served.

e. Touch Calling Service – A classification of exchange service furnished from certain specified central offices whereby calls are originated through the use of pushbuttons in lieu of a rotary dial.

EXCHANGE SERVICE AREA
The territory, including the base rate, suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE
A type of telephone service furnished under tariff provision whereby customers of a given exchange may complete calls to and, where provided by the Tariff, receive messages from one or more exchanges without the application of long distance message telecommunications charges.

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EXTENSION STATION
See "Telephone Instrument".

EXTENSION RINGER
An additional ringer on the same premises and on the same line generally operated in connection with the ringer at the telephone instrument location. Extension rings are of two types:

1. Extension Bell (ordinary type) – An additional bell of the type used on standard telephone instruments, connected with the same line as the first bell, but mounted separately and generally installed at some distance from the station set.

2. Extension Gong (loud ringing type) – A loud sounding bell connected in the same manner as the ordinary type of extension bell, for use in noisy or other locations where the common type of bell would not be heard.

FACILITIES
All property, means and instrumentalities owned, operated, leased, licensed, used, furnished, or supplied for, by or in connection with the rendition of telephone service.

GRADE OF SERVICE
The term used in describing network access service with respect to the number of subscribers' telephones which may be connected to a central office line. (One Party, Two Party, Four Party, Multi Party)

HEADSET
A hands-free multi-wire device containing acoustic-to-electric (transmitter) and electric-to-acoustic (receiver) transducers, normally worn on the head of the user for close talking, which provides 2-way transmission of live human speech.

INITIAL SERVICE PERIOD
The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

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INSTALLATION CHARGE
A separate initial non-recurring charge, which when applied is in addition to service connection charges. This charge may be applied when the equipment furnished is in addition to a network access line.

INTERCEPTING SERVICE
A service arrangement whereby a person calling a disconnected or discontinued telephone number is informed that, the called telephone number has been discontinued, or disconnected, or changed to another number, or that calls are received by another telephone.

JACK AND PLUG EQUIPMENT
Equipment designated to give access to inside wire at one or more points by means of a portable telephone equipped with a cord and plug to connect jacks bridged to the inside wire.

JOINT USER SERVICE
A classification of exchange service furnished to a joint user, in connection with customers' exchange service. A joint user is a person, firm, or corporation sharing the customers' exchange service in accordance with tariff provisions, but who would not otherwise be entitled to the use of the service.

KEY TELEPHONE SET
A telephone set equipped with keys or buttons in the mounting, which provides access to two or more lines from the service instrument.

KEY TELEPHONE SYSTEMS
An arrangement of equipment in combination with telephone sets and associated keys, to connect the associated telephone to any one of a limited number of exchange, PBX, intercommunicating or private lines. Line indicating, signaling, holiday features, etc., are, or may be, incorporated.

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LEFT-IN-INSTRUMENT
An instrument left on the premises after discontinuance of service. Also referred to as "instrumentalities-in-place".

LINK-UP KENTUCKY
Link-Up Kentucky provides subsidized assistance to qualifying low-income households by providing a credit to the installation and connection charges applicable to the provisioning of residence service.

LOCAL CALLING AREA
The area within which telecommunication service is furnished customers under a specific schedule or exchange rates. A local calling area may include one or more exchange service areas or portions of exchange service areas.

LOCAL CHANNEL
That portion of channel which connects a station to an inter-exchange channel or a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE
Telecommunication service provided within local exchange service areas in accordance with the tariffs. It includes the use of exchange facilities required to establish connections between subscribers within the exchange and between subscribers and the toll facilities serving the exchange.

LOCAL MESSAGE
A completed communication between customers' station located within the same Exchange Area or Local Service Area.

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LONG DISTANCE MESSAGE SERVICE
The furnishing of facilities for telecommunication between persons in different local service areas in accordance with the regulations and system of charges specified in this Tariff.

1. Person-to-Person Call – A service whereby the person originating the call specified to the Company operator a particular person to be reached, a particular mobile station to be reached through a Miscellaneous Common Carrier attendant, or a particular station, department, or office to be reached through a PBX or Centrex attendant.

2. Station-to-Station Call – A service whereby the person originating the call either dials the telephone number desired, or gives to the Company operator the telephone number of the desired station, Miscellaneous Common Carrier connecting circuit, Centrex, PBX or PBX system which is reached directly rather than through a PBX attendant, or give only the name and address under which such a number is listed, and does not specify a particular person to be reached, nor a particular mobile telephone to be reached through a Miscellaneous Common Carrier attendant, nor a particular telephone, department, or office to be reached through a PBX or Centrex attendant.

2. Assists in completion of calls between hearing and speech impaired customers who use telecommunications devices for the deaf (TDD) and users of ordinary telephones.

MESSAGE
A communication between two stations. Messages may be classified as follows:

1. Local Message – A communication between two stations within the same local service.

2. Toll Message – A communication between stations in different exchange areas for which a toll charge is made.

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MILEAGE CHARGES
A charge applying for the use of part or all of a channel furnished by the Company.

1. Airline Measurement – The shortest distance between two points.

2. Extra Exchange Line Mileage – A charge applying in addition to the base rate for service when a customer's location is outside the base rate but is located within the exchange area.

3. Off-Premise Exchange Mileage – The measurement applying on a line for use of which a circuit charge is made in accordance with tariff provisions.

4. Foreign Exchange Mileage – The measurement applying to a line connecting a customer's location to a central office of an exchange other than that from which the customer would normally be served for the use of which a separate charge is made in addition to the base rate, plus extension line mileage charges, if applicable.

5. Route Measurement – The actual length of a circuit between two points.

MINIMUM CONTRACT PERIOD
The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

MISCELLANEOUS COMMON CARRIERS
Miscellaneous Common Carriers, as defined by Federal Communication Commission Rules, are communications common carriers which are not engaged in the business of providing either a public landline message telephone service or public message telegraph service.

MISCELLANEOUS EQUIPMENT
Equipment furnished at additional charges associated with the various classes of subscriber service.

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MOBILE TELEPHONE SERVICE
A communication service provided by means of radio frequencies through a land radio-telephone base station. Connections may be established between a wire telephone and a mobile or fixed unit or between two mobile or fixed units.

NETWORK ACCESS LINE
A central office or exchange line, up to and including the demarcation points to provide access to the local and national telecommunications network.

NEW SUBSCRIBER
Applicants having no basic monthly service or those subscribers changing service premises.

NON-LISTED TELEPHONE
A subscriber who has the telephone number listing omitted from the telephone directory but listed in the directory assistance records, available from the directory assistance operator.

NON-PUBLISHED TELEPHONE
A subscriber who has the telephone number listing omitted from both the telephone directory and directory assistance records at the customer's request.

PBX TRUNK
An individual network access line terminated in a PBX switchboard switching equipment.

PARTY LINE
A network access line designed for the connection of more than one subscriber to the same network access line.

PERSON
A corporation, company, person, partnership, firm, association or any cooperative, non-profit membership corporation or mutual association now or hereafter created.

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PLANT
Property which is necessary to provide service to the public as set forth in the various fixed capital accounts of the Uniform System of Accounts for telephone companies.

PORTABLE TELEPHONE
A desk or hand set equipped with a cord terminating in plug for use in connection with a circuit terminating in jacks.

PREMISES
The term "same premises" (except in connection with inside moves) shall be interpreted to mean:

1. The building or buildings, together with the surrounding land occupied as, or used in the conduct of, one establishment, business, residence, or a combination thereof, and not intersected by a public road or by property occupied by others;

2. The portion of a building occupied by the customer, either in the conduct of his business or residence, or a combination thereof, and not intersected by a public corridor or by space occupied by other; or,

3. The continuous property operated as a single farm whether or not intersected by a public road.

4. In connection with inside moves, the term "same premises" is to be interpreted to mean the building or portion of a building occupied as a unit by the customer in the conduct of his business or as a residence, or a combination thereof, and not intersected by a public road, a corridor, or space occupied by others.

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PRIVATE BRANCH EXCHANGE SERVICE (PBX SERVICE)

1. A type of service providing an arrangement of switching equipment and telephone instruments for intercommunications among the stations and for connections through the local and long distance message telephone network to other subscribers

2. Line (circuits), equipment and facilities ordinarily furnished in connection with PBX service include the following:

   A. Telephone Instruments

   B. Trunk – A Network access line connecting a PBX system with a central office.

   C. Tie Line – A circuit connecting PBX switchboards.

   D. Trunk Termination – Equipment necessary to terminate each PBX trunk in the common switching equipment of a PBX system.

   E. Line Termination – Equipment required to the provision of each PBX number associated with expandable PABX system.

PRIVATE LINE SERVICE
As opposed to exchange service, this refers to lines and equipment furnished to a customer for direct communication between various points without access to the Company's exchange switching network.

PRIVATE RIGHT-OF-WAY
A facility route granted to the Company on or over private property.

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RATE CENTERS
Points upon which the airline distances for the determination of message toll telephone rates are based. In general, each city, town, or locality is designated as a rate center except that certain small towns and localities are assigned adjacent rate centers with which they are closely associated for communication purposes or by community of interest.

RESIDENCE SERVICE
Service furnished to customers where the actual or obvious use is for domestic purposes.

ROTARY SERVICE
An arrangement whereby two or more lines furnished to customer are assigned number in sequence and equipped so that calls to the first number are automatically completed to the first non-busy line in the sequence. Lines beyond the first line are referred to as "rotary lines".

SERVICE
The act or means of supplying communication to the public.

SERVICE CONNECTION CHARGE
A non-recurring charge applying to the establishment of basic telephone service for a subscriber and certain additions to that service.

SINGLE ENDED TERMINAL DEVICE
A terminal device which terminates only one line or channel or channel at a given time (e.g. headsets).

SUBSCRIBER
Any person, firm, partnership, corporation, municipality, cooperative organization or governmental agency furnished communication service by the Company under the provisions and regulations of its Tariff.

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SUSPENSION OF SERVICE
An arrangement made at the request of the customer, or initiated by the Company for violation of tariff regulations by the customer, for temporarily discontinuing service without terminating the service agreement or removing the telephone equipment from the customer's premises.

SWITCH
A unit of dial switching equipment which provides interconnection between lines or trunks.

SYSTEM
A coordinated facility, including central office equipment, outside plant and customer instrumentalities, used to provide telephone service to the public.

TARIFF
The rates, charges, rules and regulations adopted and filed by the Company and accepted by the Kentucky Public Service Commission.

TELECOMMUNICATIONS DEVICES FOR THE DEAF
The telecommunication service devices ("TDD") are to establish a direct communication line between two deaf, hard-of-hearing, and speech impaired persons. Messages are rated from the rate center of the calling party to the rate center of the called party.

TELEPHONE NUMBER
A designation assigned to a network access line necessary for placing calls to the telephone or PBX and for identification in the assessment of message charges, etc.

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TELEPHONE INSTRUMENT
Any communication device, either owned and leased by the Company to the customer, or owned by the customer, that can be used, when connected to the Company's local network, for the purpose of transmitting and receiving information.

TEMPORARY SERVICE
For the purpose of distinguishing between permanent and temporary service, temporary service is "any" service provided by the Company which (1) does not fulfill the requirements of a minimum service contract, (2) would create an unusual expense for the Company caused by the short duration of service.

TEMPORARY DISCONNECTION
An arrangement made at the request of the customer for temporarily discontinuing service without terminating the contract or removing the telephone equipment from the customer's premises.

TERMINATION CHARGE
A charge applying when a subscriber discontinues an item of service or equipment prior to the expiration of initial service period designated for such item. The basic termination charge is an amount established for an individual item of service or equipment from which the termination charge is computed.

TIE TRUNK
A circuit connecting two PBX systems for the purpose of intercommunicating between the stations connected with such PBX switching apparatus.

TOLL CENTER
A telephone switching center at which the operator (manual or dial) function (message timing, switching, and recording) takes place in connection with the provision of toll message service.

TOLL DENIAL CUSTOMIZED CODE RESTRICTION
A service which enables customers to restrict certain types of codes on out-going calls.

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TOLL MESSAGE
A message from a calling party to a party in a different local service area.

TOLL RATE
The initial period charge prescribed for toll messages usually based upon a minimum initial period and distance between exchanges.

TOLL SERVICE
Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Tariff.

TRUNK LINE
A circuit over which customer's messages are sent between two central offices or between a central office and a private branch exchange system.

UNDERGROUND SERVICE CONNECTIONS
A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

UTILITY TELEPHONE
Any person, firm, partnership, or corporation engaged in the business of furnishing telecommunication services to the public under the jurisdiction of the Kentucky Public Service Commission.

WIDE AREA TELEPHONE SERVICE (WATS)
The furnishing of facilities for telephone communication between wide area service access line and other exchange and toll station telephones in the area prescribed in the Tariff.

WIRING PLAN
An arrangement of wiring for connecting primary and extension stations, PBX stations and intercommunicating stations.

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B. GENERAL REGULATIONS

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B. GENERAL REGULATIONS

B.1 Application of Regulations

The regulations set forth herein apply to intrastate services and facilities furnished within the State of Kentucky by Ballard Rural Telephone Cooperative, hereinafter referred to as the "Company", subject to the jurisdiction of the Kentucky Public Service Commission. When service and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply to that portion of the service or facilities furnished by it.

B.2 Limitations and Use of Service

B.2.1 Use of Subscriber's Service

1. Telephone equipment and facilities are furnished for the use of the subscriber's employees, agents or representatives of the subscriber or members of the subscriber's domestic establishment except in connection with Pay Telephone service and except as the use of the service may be extended, in addition to other service which may be separately ordered, to joint users, patrons of hospitals or of hotels, members of clubs, students living in quarters furnished by schools, colleges or universities, to persons temporarily subleasing a subscriber's residential premises, or to tenants living in retirement complexes or to approved Sharing and Resale of Basic Local Exchange Service Subscribers or Customer Provided Pay Telephones.

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B. GENERAL REGULATIONS

B.2 Limitations and Use of Service (Cont'd)

B.2.1 Use of Subscriber's Service (Cont'd)

2. Except as otherwise provided in this Tariff, service furnished by the Company is intended only for communications in which the subscriber has a direct interest and shall be received by him from any other person, firm, or corporation for use, or in the collection, transmission or delivery of any communications for others. This prohibition shall not apply to a subscriber who is engaged as a communications common carrier for message telegraph communications or to approved Sharing and Resale of Basic Local Exchange Service Subscribers, or customer provided Pay Telephones.

3. In view of the fact that the subscriber has exclusive control of his communications over the facilities furnished him by the Company, and of the other uses for which facilities may be furnished him by the Company, and because of unavoidable errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions, and limitations herein specified.

B.2.2 Establishment of Identity

1. The calling party shall establish his identity in the course of any communications as often as may be necessary.

2. The calling party shall be solely responsible for establishing the identity of the person with whom connection is made at the called location.

B.2.3 Reserved for Future Use

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B. GENERAL REGULATIONS

B.2 Limitations and Use of Service (Cont'd)

B.2.4 Minimum Contract Period

1. Except as specified elsewhere in this Tariff, the minimum contract period is three months from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration, each month is considered to have 30 days.

2. The Company may require a contract period longer than three months at the same location in connection with special types or arrangements of equipment or for unusual construction necessary to meet specific demands for service.

B.2.5 Cancellation of Service

1. The Company may without notice either suspend service or terminate the subscriber's contract without suspension of service, or following a suspension of service, disconnect the service and remove any of its equipment from the subscriber's premises upon:

   A. Abandonment of the service.

   B. Failure of a subscriber to make suitable deposit as required by this Tariff.

   C. Impersonation of another with fraudulent intent.

   D. Listening in on party conversations.

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B. GENERAL REGULATIONS

B.2 Limitations and Use of Service (Cont'd)

B.2.5 Cancellation of Service (Cont'd)

1. (Cont'd)

E. Use of service in such a way as to impair or interfere with the service of other subscribers. Such improper use includes, but is not limited to, the use of telephone service by a subscriber, or with his permission in connection with a plan, or attempt to secure a large volume of telephone calls to be directed to such subscriber at or about the same time which may result in preventing, obstructing, or delaying the telephone service of others.

F. Abuse or fraudulent use of service; such abuse or fraudulent use includes:

(1) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information without payment of the charge applicable for the service;

(2) The obtaining, or attempting to obtain, or assisting another to obtain long distance messages telephone service by rearranging, tampering with, or making connection with any facilities of the Company, or by a trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;

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B. GENERAL REGULATIONS

B.2 Limitations and Use of Service (Cont'd)

B.2.5 Cancellation of Service (Cont'd)

1. (Cont'd)

F. (Cont'd)

(3) The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten or torment another;

(4) The use of profane or obscene language;

(5) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

G. Any other violation of the Company's regulations.

(1) The Company reserves the right to cancel any contract for service with and to discontinue service to any person who uses or permits the use of obscene, profane or grossly abusive language over or by means of the Company's facilities, and who, after reasonable notice fails, neglects or refuses to cease and refrain from such practice or to prevent the same, and to remove its property from the premises of such person.

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B. GENERAL REGULATIONS

B.2 Limitations and Use of Service (Cont'd)

B.2.5 Cancellation of Service (Cont'd)

1. (Cont'd)

G. (Cont'd)

(2) The Company may terminate the service and remove its equipment for non-payment of any sum due for exchange, long distance, or other services when the following requirements are met:

(a) Written notice shall be sent to the customer no sooner than 10 days after the original bill is sent out.

(b) The subscriber shall have a minimum of ten days to comply.

(c) The disconnection of service shall not be made before the twenty-first day after the original bill is sent out.

(d) Disconnection shall not occur on the day preceding Saturday or Sunday nor on Saturday or Sunday.

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B. GENERAL REGULATIONS

B.2 Limitations and Use of Service (Cont'd)

B.2.6 Unauthorized Attachments or Connections

1. Except as provided by FCC regulations, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company whether physically, by induction or otherwise, except as provided in this Tariff and under current FCC rules governing the application of and use of customer provided equipment. In case such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or to suspend the service during the continuance of said attachments or connection or to terminate the service.

2. Where a maintenance or repair visit is made to the subscriber's premises and the difficulty or trouble report results from the use of unauthorized attachments or connections, the "Maintenance of Service Charge" as specified in Section D of the Tariff shall be applied.

B.2.7 Broadcast of Recordings of Telephone Conversations

The broadcasting of a recording of a telephone conversation during the period of recording is permissible provided that, in the interest of protecting the privacy of telephone service, the recording is made in accordance with the regulations governing connection with subscriber-provided voice recording equipment as specified in this Tariff.

B.2.8 Recorded Public Announcements

1. Use of Company facilities or service in connection with automatic announcement service, automatic answering and recording service, or miscellaneous devices for recorded public announcements are subject to the following conditions:

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B. GENERAL REGULATIONS

B.2 Limitations and Use of Service (Cont'd)

B.2.8 Recorded Public Announcements (Cont'd)

2. For purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided, unless the address of the organization or individual named in the announcement is shown in the currently distributed directory.

3. Private telephone numbers will not be furnished for use with recorded public announcements.

4. Failure to comply with the provisions of this Tariff shall be cause for termination of service.

B.2.9 Limited Communication

The Company reserves the right to limit the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

B.2.10 Transmitting Messages

The Company does not transfer messages but offers the use of its facilities for communications between subscribers. If because of transmission difficulties, the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the person involved and no liability shall attach to the Company because of any errors made by the operator or misunderstanding that may arise between subscribers because of the errors.

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B. GENERAL REGULATIONS

B.2 Limitations and Use of Service (Cont'd)

B.2.10 Transmitting Messages (Cont'd)

Where the Company transmits messages through the Kentucky Telecommunications Relay Service, the Company shall not be liable for errors in translating, transmitting, receiving or delivering messages by telephone, TDD, or any other instumentatility over the facilities of the Company, connecting utilities or through the Kentucky Telecommunications Relay Service, in the absence of gross negligence or willful misconduct.

B.2.11 Unlawful Use of Service

The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.

B.2.12 Access to Subscriber Premises for Inspections

The Company reserves the right to access of the subscriber's premises and property to either inspect its facilities when the Company suspects that the subscriber is not using his/her facilities as prescribed by this Tariff. Should the subscriber refuse the Company its right to access after the Company has made reasonable efforts to arrange for a convenient time with the subscriber, the Company can, at its sole option, disconnect the service of the subscriber. Thereupon, if the subscriber permits the Company to make its inspection after disconnection of service and the facilities are found to be in conformance with the rules and regulations of this Tariff, the subscriber's service will be immediately restored.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service

B.3.1 Application for Service

1. Applications for service must be made in person at the Company's business office. In certain cases, however, applications may be made in writing with prior approval of the Company.

2. The Company reserves the right, within restrictions of the Kentucky Public Service Commission, to refuse service to any applicant who is found to be indebted to the Company for service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former subscribers of the Company who are indebted for previous service, regardless of the listing requested for such service, until satisfactory arrangements have been for the payment of such indebtedness.

B.3.2 Application of Business Rates

1. Business rates apply in offices, stores, factories, and all other places of a strictly business nature.

2. In boarding houses (exempt as noted under B.3.3.2), office of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public or parochial schools, or colleges, hospitals, libraries, churches, college fraternity houses, and other similar institutions (but excluding dormitory rooms at such schools or colleges).

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B. GENERAL REGULATIONS

B.3.2 Application of Business Rates (Cont'd)

3. At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the lease or established custom, business places are ordinarily closed.

4. Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

5. At residence locations, when an additional instrument or additional bell is located in a shop, office, or other place of business.

6. At any location where the listing of service at that location indicates a business, trade, or profession, except as specified below.

7. For all subscribers under the Sharing and Resale Tariff, even though residence directory listing may apply for listings provided for sharing and resale clients.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.3 Application of Residence Rates

1. Residence rates apply in private residences where business alphabetical or classified telephone directory listings are not provided.

2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming houses which are not advertised as a place of business or which have less than five rooms for roomers of which furnish meals to less than ten boarders, provided business telephone directory listings are not furnished.

3. In the places of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon, or other medical practitioner, provided the customer does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse, or midwife, or in the office of any of the group of persons, provided the office building. In any of such cases, the listing may indicate the subscriber's profession, but only in connection with an individual name. If listings of persons not residing in the same household are desired, business rates apply.

4. Where the place of business and residence of a subscriber are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.

B.3.4 Availability of Facilities

1. The Company's obligation to furnish service is dependent upon its ability to secure and retrain, without unreasonable expense, suitable facilities and rights for the provision of such service.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.4 Availability of Facilities (Cont'd)

2. The rates and charges quoted in this Tariff provide for the furnishing of service and facilities where suitable facilities are available or when the construction of the necessary facilities does not involve excessive costs.

3. When excessive costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth in Section E "Charges Applicable Under Special Conditions", except as otherwise specified.

B.3.5 Customer Billing

1. The customer is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the customer's telephone.

2. Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to governmental agencies.

3. Bills are due when rendered unless otherwise specified on the bill and may be paid at any business office of the Company or at any agency authorized to receive such payments.

4. For billing purposes each month is presumed to have 30 days.

5. Retroactive billing adjustments will not be made for a period exceeding three years, unless sufficient proof is available which will allow an adjustment for a period exceeding three years.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.5 Customer Billing (Cont'd)

6. The current customer bill is formatted as follows:

DATE MO.	DATE DAY	CODES ABC	MIN.	DESCRIPTION OR DESTINATION	*KENTUCKY STATE CALLS TELEPHONE NO.	•	AMOUNT	-CR-

*PAGE 1
335- B

2/01/00 Due Date.....: 2/15/00

Amount Due After Due Date: $ 39.08
Amount Due Before Due Date : $ 37.48

PAYMENT DUE ON OR BEFORE FEBRUARY 15, 2000. PLEASE RETURN THIS PAGE WITH PAYMENT.

WICKLIFFE KY 42087

AMOUNT OF PAYMENT ENCLOSED
$

BALLARD
RURAL TELEPHONE
COOP. CORPORATION
P.O. BOX 209
LA CENTER, KY 42056-0209
270-665-5186

BILLS ARE DUE UPON RECEIPT. BILLS NOT PAID 15 DAYS AFTER ABOVE DATE WILL BE CONSIDERED DELINQUENT. WHEN TELEPHONE SERVICE IS SUSPENDED, A SERVICE CHARGE MAY BE ADDED TO THIS BILL. TO AVOID THIS INCONVENIENCE, PLEASE PAY BILLS PROMPTLY.

DATE MO.	DATE DAY	CODES ABC	MIN.	DESCRIPTION OR DESTINATION	*KENTUCKY STATE CALLS TELEPHONE NO.	•	AMOUNT	-CR-
		PRIOR BALANCE					47.55	
01/10		PAYMENT					47.55	CR
02/01		CALLER ID ON CALL WAITING					7.50	
02/01		TELECOMMUNICATIONS RELAY SERV/TDD PROG					.07	
02/01		END USER ACCESS COMMON LINE					3.50	
02/01		EMERGENCY 911					1.00	
02/01		KY LIFELINE SUPPORT					.03	
02/01		RESIDENCE LINE ACCESS					7.40	
02/01		UNREGULATED CHARGES					2.00	
02/01		SCHOOL TAX					.51	

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AMOUNT OF PAYMENT ENCLOSED
$

BALLARD
RURAL TELEPHONE
COOP. CORPORATION
P.O. BOX 209
LA CENTER, KY 42056-0209
270-665-5186

BILLS ARE DUE UPON RECEIPT. BILLS NOT PAID 15 DAYS AFTER ABOVE DATE WILL BE CONSIDERED DELINQUENT. WHEN TELEPHONE SERVICE IS SUSPENDED, A SERVICE CHARGE MAY BE ADDED TO THIS BILL. TO AVOID THIS INCONVENIENCE, PLEASE PAY BILLS PROMPTLY.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.5 Customer Billing (Cont'd)

6. (Cont'd)

DATE NO.	DAY	CODES ABC	MIN.	DESCRIPTION OR DESTINATION	TELEPHONE NO.	*	AMOUNT	-CR-
				*KENTUCKY STATE CALLS				
)2/01				STATE TAX			1.02	
)2/01				FEDERAL TAX			.61	
)2/01				TOLL SERVICE - BLD			12.74	
)2/01				SCHOOL TAX - BLD			.24	
)2/01				STATE TAX - BLD			.47	
)2/01				FEDERAL TAX - BLD			.39	
TOTAL DUE FOR 335-					2/01/00			37.48

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AMOUNT OF PAYMENT ENCLOSED

$

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RURAL TELEPHONE
COOP. CORPORATION
P.O. BOX 209
LA CENTER, KY 42056-0209
270-665-5186

BILLS ARE DUE UPON RECEIPT. BILLS NOT PAID 15 DAYS AFTER ABOVE DATE WILL BE CONSIDERED DELINQUENT. WHEN TELEPHONE SERVICE IS SUSPENDED, A SERVICE CHARGE MAY BE ADDED TO THIS BILL. TO AVOID THIS INCONVENIENCE, PLEASE PAY BILLS PROMPTLY.

DATE NO.	DAY	CODES ABC	MIN.	DESCRIPTION OR DESTINATION	TELEPHONE NO.	*	AMOUNT	-CR-
				*KENTUCKY STATE CALLS				
)2/01				MAINTENANCE INSIDE			.50	
)2/01				WIRING				
)2/01				RESIDENCE STATION			1.50	
)2/01				WALL				
				TOTAL			2.00	

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AMOUNT OF PAYMENT ENCLOSED

$

BALLARD
RURAL TELEPHONE
COOP. CORPORATION
P.O. BOX 209
LA CENTER, KY 42056-0209
270-665-5186

```
**********************************************
*  NONPAYMENT OF ITEMS ON THIS SHEET WILL NOT  *
*   RESULT IN DISCONNECTION OF LOCAL SERVICE   *
**********************************************
```

BILLS ARE DUE UPON RECEIPT. BILLS NOT PAID 15 DAYS AFTER ABOVE DATE WILL BE CONSIDERED DELINQUENT. WHEN TELEPHONE SERVICE IS SUSPENDED, A SERVICE CHARGE MAY BE ADDED TO THIS BILL. TO AVOID THIS INCONVENIENCE, PLEASE PAY BILLS PROMPTLY.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.6 Telephone Numbers

1. The subscriber has no property right to the telephone number nor any right to continuance of service through any particular central office.

2. The Company reserves the right to change the subscriber's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

B.3.7 Transfer of Service Between Subscribers

1. Service previously furnished one subscriber may be assumed by a new subscriber upon due notice of cancellation, provided there is not a lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for under the following conditions:

   A. If the new subscriber, fully understanding the regulations governing the service and the status of the account and willingly assumes all obligation thereunder, then future bills will be rendered to him without an adjustment to or from any particular data, with the Company arranging for the requested change in billing and directory listing.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.7 Transfer of Service Between Subscribers (Cont'd)

1. (Cont'd)

B. Under transfer of service, the reassignment of the old telephone number to the service of the new party is arranged for only after the former subscriber has given his consent to its use, and then only when, in the judgment of the Company there exists no relationship, business or otherwise, between the old and new subscriber, and when in the judgment of the Company, a change in the telephone number is not required.

C. When a relationship does exist, business or otherwise, between the old and new subscribers, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid, and then only when, in the judgment of the Company, a change in the telephone number is not required.

B.3.8 Floor Space, Electric Power and Operating at the Subscriber's Premises

1. The subscriber is responsible for the provision and maintenance at his expense of all suitable space and floor arrangements, including but not limited to, adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities provided by the Company in connection with services furnished to the subscriber by the Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of the subscriber.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.8 Floor Space, Electric Power and Operating at the Subscriber's Premises (Cont'd)

2. Except as may be specified elsewhere in this Tariff, all operating required for the use of communications facilities provided by the Company at the subscriber's premises will be performed at the expense of the subscriber, and must conform with the operating practices and procedures of the Company to maintain a proper standard of service.

B.3.9 Termination of Service

1. Termination of Service by the Company

A. Violation of any of the regulations contained in this Tariff on the part of the subscriber may be regarded as sufficient cause for termination of the subscriber.

B. When the service is terminated on the initiative of the Company because of violation of its regulations by the subscriber, the regulations stipulated below for termination of service at the subscriber's request apply.

C. The Company may refuse to furnish or continue to furnish service hereunder, if such service would be used or is used for a purpose other than that for which it is provided or when its use interferes with or impairs, or would interfere with or impair any other service rendered to the public by the Company.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.9 Termination of Service (Cont'd)

2. Termination of Service at the Subscriber's Request

Service may be terminated at any time upon reasonable notice from the subscriber to the Company. Upon such termination, the subscriber shall be responsible for the payment of all charges due for the period service has been rendered plus any unexpired portion of an initial service period or applicable termination charges, or both.

In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing or joint-user service, subject, however, to a minimum charge for one month.

A. The contract for the main service is terminated.
B. The listed party or joint-user becomes a subscriber to some class of exchange service.
C. The listed party or joint-user moves to a new location.
D. The listed party or joint-user dies.

For PBX service or special equipment, the charges may be based on the individual circumstances in each case as agreed upon at the time of installation.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.9 Termination of Service (Cont'd)

2. Termination of Service at the Subscriber's Request (Cont'd)

Contracts for periods of longer than three months covering services whose installation required line extension may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

B.3.10 Suspension of Residence Service

1. General

A. Upon request, a subscriber to residence service may arrange for the temporary suspension unless otherwise specified in other sections of this Tariff. Suspension of service is available on the subscriber's complete service or on such portion thereof as can be suspended.

B. When the period of suspension is less than one month, the regular charges for the full month of service shall apply.

C. In connection with complete suspension of service, local or long distance service is not furnished during the period of suspension. At the request of the subscriber, inward calls to a party at which service is suspended may be referred to the call number of another party in the same or a distant exchange.

D. The charge for the total suspension period may be collected in advance.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.10 Suspension of Residence Service (Cont'd)

1. General (Cont'd)

E. There is no reduction in the charge for foreign central office line mileage and foreign exchange line mileage during the period of suspension.

F. In connection with service at a concession rate, the charge for service during the period of suspension is 50 percent of the rate regularly charged for service without concession, except in the case the concession is 50 percent or more than the charge during the period of suspension is the rate regularly charged for the concession service.

2. Application of Charges

A. Network Access Service

The charge for Network Access Service during the period of suspension is 50 percent of the rate regularly charged, except as specified in B.3.10 preceding.

B.3.11 Reserved for Future Use

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.12 Equipment Facilities – Provision and Ownership

1. All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. This subscriber may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the subscriber on his premises in suitable outlets when required.

2. Except as provided by the FCC, no equipment, apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company; whether physically, by, induction, acoustically or otherwise; except as provided in this Tariff or as otherwise authorized in writing by the Company or authorized by FCC regulation. In case any such authorized attachment or connection is made, the Company shall have the right to remove or disconnect the same or to terminate the service. Subscribers connecting customer owned terminal equipment must notify the Company and supply FCC administration number.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.12 Equipment Facilities – Provision and Ownership (Cont'd)

3. The provisions of the preceding shall not be construed or applied to bar a subscriber from using devices which service his convenience in this use of the facilities of the Company provided any such device so used does not:

   A. Endanger the safety of Company employees or the public;

   B. Damage, require change in or alteration of, or involve direct electrical connection to, the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff.

   C. Interfere with the proper functioning of such equipment facilities;

   D. Impair the operation of the communication system;

   E. Otherwise injure the public in its use of the Company's services.

4. Devices provided by the subscriber to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the subscriber by the Company provided that:

   A. Such device does not involve direct electrical connection to the equipment of the Company, any change in or alteration of such equipment;

   B. Such device does not interfere with its proper functioning or damage it in any way.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.12 Equipment Facilities – Provision and Ownership (Cont'd)

5. Facilities of an electric power company or oil, oil products or natural gas pipe line company, or railroad company, that are not used for resale, provided primarily to communicate with point located along a right-of-way (including premises of such company anywhere in cities, towns, or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Company, may be connected with Private Branch Exchange instrument, or private line facilities furnished by the Company subject to the conditions stated in Section K.

B.3.13 Maintenance and Repairs

All ordinary expense of maintenance and repair of regulated facilities, unless otherwise specified in the Telephone Company's Tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the instruments and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's instruments or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of restoring the equipment to its original condition, except where such damage is not occasioned by the negligence of the subscriber. Subscribers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect, or remove any apparatus or wiring installed by the Telephone Company, except upon the written consent of the Telephone Company.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.14 Company Facilities at Hazardous or Inaccessible Locations

Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable to employees of the Company, the subscriber may be required to install and maintain the Company's equipment and facilities in a manner satisfactory to the Company, any remuneration to be based on the conditions involved.

B.3.15 Work Performed Outside Regular Working Hours

The rates and charges specified in this Tariff contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a subscriber requests that work necessarily required in the furnishing or rearranging of his service be performed outside the Company's regular working hours or that work once begun be interrupted so that the Company incurs costs that would not otherwise have been incurred, the subscriber may be required to pay, in addition to the other rates and charges specified in this Tariff, the amount of additional costs incurred by the Company as a result of the subscriber's special requirements.

B.3.16 Additional Telephone Instruments

The monthly lease rates for Additional Telephone instruments provided by the Company in the local exchange Tariffs for each exchange include circuits not exceeding 150 feet in length connecting instruments when both instruments are located in the same building or on the same premises.

Telephone instruments are furnished in accordance with such standard wiring plans as may be adopted by the Company.

Additional instruments are not furnished with Pay Telephone or Service Stations.

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B.3 Establishment and Furnishing of Service (Cont'd)

B.3.16 Additional Telephone Instruments (Cont'd)

Additional instruments may be furnished with rural multi-party line service at the regular rate for such instruments quoted in the Local Exchange Tariff for service within the Base Rate Area provided they are located on the same premises as other instruments. Additional instruments on Rural Multi-party line are provided subject to the right of the Telephone Company to remove such instruments whenever they interfere with the satisfactory operations of the line.

Separate telephone numbers or other distinctive designations are not assigned to additional instruments nor is code ringing permitted.

B.3.17 Shared Tenant Services Listing

1. A client of shared tenant service may request the reseller, on his behalf, to obtain listings as specified in this Tariff. All appropriate charges and regulations for directory listings specified herein are applicable to clients' listings. Clients' listing changes will be billed to the reseller (customer of record) and will not be billed separately.

2. A client of a reseller who does not require a directory listing but requires that a telephone number be accessible for E-911 or other similar services must be listed as a Private (unlisted) listing. The unlisted directory number charge will apply per section D.1 preceding.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.18 Customer Provided Pay Telephones

1. Definitions and Requirements

A. Access Line service for customer-provided Pay Telephones is an exchange line service provided at the request of a subscriber for telecommunications use by the general public.

(1) This access line service is provided on a flat rate basis.

(2) This access line service is provided for use with customer provided non-coin-operated Pay Telephones or customer-provided coin-operated Pay Telephones.

(3) Completion of local and IntraLATA Toll Messages are provided by the Company or authorized WATS resellers.

(4) The subscriber shall be responsible for the installation, maintenance and operation of customer-provided Pay Telephones used in connection with this service.

(5) Customer-provided or Pay Telephone Service Provider Public Telephones must be connected to the Company Network in compliance with Part 68 of the FCC rules and regulations.

(6) The service is furnished subject to the condition that all applicable regulations in this Tariff will be adhered to with the exception of D3 which restricts the use of service and prohibits payment to the customer by another for use of the service.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.18 Customer Provided Pay Telephones (Cont'd)

1. Definitions and Requirements (Cont'd)

(7) The service is provided for use by the subscriber but may be used by others when so authorized by the subscriber, provided that all such usage is subject to the provisions of this Tariff.

(8) This service is not subject to concessions.

(9) This service may not be suspended at a reduced rate.

(10) Access line service for customer-provided pay telephones can not be included on accounts containing other classes of service. A separate account is required for this offering at each location.

(11) The Company is not responsible for refunds of coins deposited in customer-provided coin-operated Pay Telephones.

(12) Customer-provided Pay Telephones may not be attached to other types of access lines.

(13) The subscriber to this service will be responsible for any and all toll charges billed to the subscriber's account.

(14) COCOTS shall post on or near the pay phone the name and phone number of the owner of the instrument.

(15) COCOTS shall post on or near the pay phone the operating instructions for the instrument.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.18 Customer Provided Pay Telephones (Cont'd)

1. Definitions and Requirements (Cont'd)

(16) COCOTS shall provide and post on or near the instrument a cost-free method for reporting complaints and obtaining refunds.

(17) COCOTS that accept coins shall accept coins of various denominations and shall be capable of returning unused coins.

(18) COCOTS shall not charge for calls not completed.

(19) COCOTS shall provide access to 911 Emergency Service (where available) free and without the use of a coin.

(20) COCOTS shall be FCC registered, hearing aid compatible and meet federal requirements for size of digits on the instrument.

(21) COCOTS shall be mounted in accordance with federal height regulations for disabled persons.

(22) COCOTS that provide access to long-distance service shall offer access to all certified long-distance carriers through 1-700, 1-800, 1-950 or 10XXX dialing.

(23) COCOTS shall offer toll-free access to 800 numbers.

(24) COCOTS shall not be connected behind a PBX.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.19 Access Line Service for Customer-Provided Pay Telephone

1. Access Line Service for Customer-Provided Pay Telephone is provided on a flat rate basis.

   Access Line Basic Rate:
   The business line (B1) flat rate for the exchange in which service is located is applicable.

2. Service Charges are applied on the same basis as for individual business line service.

3. Touch Tone service may be provided pursuant to terms and conditions elsewhere in this Tariff.

4. The subscriber is responsible for Directory Assistance service charges equivalent to those billed on business individual line service.

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B.3 Establishment and Furnishing of Service (Cont'd)

B.3.19 Access Line Service for Customer-Provided Pay Telephone

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   The business line (B1) flat rate for the exchange in which service is located is applicable.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.20 Shared Tenant Service Offerings

1. General

A. In general, Basic Local Exchange Service is furnished for the exclusive use of the subscriber and the subscriber's family, guests, employees, agents or representatives. Resale of Basic Local Exchange Service is permitted only under the specific conditions described in this Tariff. For the purpose of this Tariff section, "sharing" of Basic Local Exchange Service is considered synonymous with "resale" of Basic Local Exchange Service.

B. When, in the judgment of the Company, it is deemed necessary or when the projected number of clients is five or more, the customer must apply in writing to resell exchange services provided by the Company and may be required to submit layout maps defining the intended geographic resale area and anticipated development plan in terms of new or existing buildings.

C. All rates and charges in connection with the resale operation and all repairs and rearrangements behind and including the reseller's communication system will be the responsibility of the reseller (customer of record) owner. The reseller will be the single point of contact for all shared tenant services provided in the resale service area. Customers who choose to obtain service directly from the Company may subscribe to any local exchange service available.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.20 Shared Tenant Service Offerings (Cont'd)

1. General (Cont'd)

D. Nothing in this Tariff section impairs the Company's franchise or ability to operate in the state. This Tariff is not intended, nor does it enfranchise or certify the recipients of this service as a telecommunications company.

E. Resale is permitted where facilities permit and within the confines of specifically identified continuous property areas under the control of a single owner or within a common development with a single name identity, such as multi-tenant office buildings, apartment complexes, condominium complexes, commercial malls, campus complexes and office and industrial parks. Areas designated for resale may be intersected or transversed by public thoroughfares provided that the adjacent property segments created by intersecting or transversing thoroughfares would be contiguous in the absence of the thoroughfare. If a designated resale service area is located within the confines of more than one exchange boundary, the serving central office will be determined by the Company. A resale area may be served by one central office only.

F. The premises definition as applies to resale of Basic Local Exchange Service is a resale area as defined by layout maps if appropriate.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.20 Shared Tenant Service Offerings (Cont'd)

1. General (Cont'd)

G. Private line services may be provided to tenants of resellers under the rules and regulations specified in this Tariff and the Private Line Services Tariff. Resellers may obtain private lines for security purposes, such as fire, burglary, etc.

H. Private interconnection or resale service areas within an exchange local calling area and LATA is prohibited. Tie Lines are restricted to the private use of a single resale client and cannot be used to access Local Exchange Service via Sharing and Resale trunks or lines.

I. All other rules and regulations specified in other sections of this Tariff will apply.

2. Regulations and Application of Rates

A. Resale of Basic Local Exchange Service is available on a business flat rate basis. Other business services will be provided at the rates specified in other sections of this Tariff.

B. The client of the reseller is defined as a different business, firm, corporation, company, subsidiary, association, associate or a residence. Listings for Shared Tenant Service Clients may be obtained under the conditions and rates specified in this Tariff. Charges for listing will not be separately billed.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.20 Shared Tenant Service Offerings (Cont'd)

2. Regulations and Application of Rates (Cont'd)

C. The service establishment charge shown in 3A applies for all resale service applications processed under this Tariff and is in addition to all other applicable nonrecurring and recurring charges.

D. Whether the tenants included in a resale service area are residence or business, such tenants may be served by the reseller, and the same business rates specified in this and other Tariffs will apply to the reseller.

E. The minimum period of service is 36 months with a Service Cancellation Fee (SCF) applicable at the date of termination based on the exchange rates in effect. The service cancellation fee is reduced by 1/36 per month and will be an amount equal to the business rates being billed at the time of termination. A 9-month notice is required prior to termination of service by the reseller. If a 9-month notice is not received, the resellers will be required to continue to provide access service until the Company can provide individual access facilities, but in no case will this requirement extend beyond 9 months from the date that the notice is received.

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.20 Shared Tenant Service Offerings (Cont'd)

2. Regulations and Application of Rates (Cont'd)

F. When a subscriber located within the designated resale service area wishes to be directly served by the Company on a non-resale basis, or when Ballard or customer provided Coin Telephone Service is to be provided in the resale service area, the owner/developer will bear the responsibility for and cost of providing premises access for such services. The owner/developer will make either cable pairs or their equivalents available, or provide facility support (conduit or poles) access to the Company at no charge for provision of these services.

G. The Company will provide facilities to the first point (demarcation/network interface) on the reseller's premises which, in the judgment of the Company, is suitable for the location of a network interface. The most economical route from existing network distribution facilities will generally determine the approach used in establishing the point-of-demarcation. The customer may designate an alternate approach route for entrance facilities at additional construction charges as specified in this Tariff. The Company will extend the point-of-demarcation to any point designated by the reseller inside his premises at the charges specified in this Tariff. Route selection and location of point-of-demarcation must be in compliance with regulations set forth in other sections of this Tariff and FCC Part 68.

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B.3 Establishment and Furnishing of Service (Cont'd)

B.3.20 Shared Tenant Service Offerings (Cont'd)

2. Regulations and Application of Rates (Cont'd)

H. All usual and applicable Service Charges and Installation Charges as appropriate indicated in this and other Tariffs apply to the activation, move or change of lines within the sharing and resale offering.

I. Suspension of service as described in this Tariff is not applicable to this service.

J. Transfer of service responsibility between resellers is permitted and will not change the initial service establishment date used to calculate the SCF identified in this section.

3. Rates

A. Service Establishment Charge	Nonrecurring Charge
(1) Per Application	
Each	$35.65
Service Charges Unbundled:	
Service Charge	$11.10
Line Assignment	$1.00
Central Office Connect	$4.70
Line Connection Charges	$4.45
Premise Visit Charge	~~$14.40~~
	$35.65

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B. GENERAL REGULATIONS

B.3 Establishment and Furnishing of Service (Cont'd)

B.3.21 Telecommunications Relay Service

1. The following calls may not be placed through the Kentucky Telecommunications Relay Service.

   A. Calls to 700, 976, and 900 numbers
   B. Calls to time or weather recorded messages
   C. Calls to other informational recordings
   D. Station send paid calls from coin telephones
   E. Operator handled conference service and other teleconference calls

B.3.22 Taxes and Surcharges

1. When the Company Is required to pay the three percent utilities license tax for schools, authorized by KRS 160.613, the Company will increase its rates in any county in which it is required to pay such school tax by three percent.

2. The Company will add to the bills of all subscribers a surcharge to recover the KY Gross Revenues Tax (GRT) imposed by KRS 136.616. This will appear as a separate line item on the customer's bill and will read: KY GRT Surcharge. (N)

B.4.1 Advance Payments

1. At the time an application for service is made, an applicant may be required to pay a cooperative membership fee as specified in the Cooperative's by-laws and an amount equal to at least one month's Applicable taxes or franchise fees in addition to such special construction And installation charges as are to be borne by the applicant. The amount of the advance payment is credited to the subscriber's account on the first bill rendered.

2. Federal, state, or municipal government agencies may not be required to Make advance deposits.

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B. GENERAL REGULATIONS

B.4.2 Establishment of Credit

1. The company will furnish service to any individual or firm upon the establishment of appropriate credit or payment of a cash deposit. In accordance with Kentucky Public Service Commission rules, the Company is not obligated to furnish service to any customer with an outstanding bill at the same or different address until suitable arrangements for payment of this bill has been made. In order to insure the payment of all charges due for its services, the Company will require a customer to establish credit in one of the following ways:

   A. By furnishing references suitable to the Company;
   B. By providing a suitable guarantee in writing in a form prescribed by the Company;
   C. By means of cash deposit;
   D. By having been a satisfactory subscriber of the Company.

B.4.3 Deposits

1. Unless appropriate credit has been otherwise established, the Company will require a customer to pay a minimum cash deposit of an amount not to exceed two-twelfths (2/12) of the estimated annual bill. The deposit will be based upon the customer's actual usage at the same or different location. If this information is not available, the deposit will be based on the average bills of similar customers and premises in the system.

2. The Company will pay interest on all deposits and the interest rate is calculated by averaging the one (1) year constant maturity treasury rate from September, October, and November. The Commission will determine the rate and post it to the website by December 15 of each year. Interest accrued will be refunded to the customer or credited to the customer's bill on an annual basis. If interest is paid or credited to the customer's bill prior to the twelve (12) months from the date of deposit, or the last interest payment date, the payment or credit shall be on a prorated basis. (T) (T)

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B. GENERAL REGULATIONS

B.4 Payment Arrangements and Credit Allowances (Cont'd)

B.4.3 Deposits (Cont'd)

3. The fact that a deposit has been made in no way relieves the applicant or subscriber from complying with the Company's regulations as to advance payment and the prompt payment of bills on presentation or constitutes a waiver or modification of the regular practices of the Company providing for the discontinuance of service for nonpayment of any sum due the Company.

4. After discontinuance of service and following rendition of the final bill, the Company will refund the subscriber's deposit plus accrued interest, or the balance, if any, in excess of any unpaid bills for the past service provided. Such refund, if any, will be forwarded to the last known address of the subscriber.

5. The Company may review the customer's usage after a one (1) year period of service and require an initial or additional cash deposit if there has been a substantial change in usage, service classification, or unsatisfactory payment record. A customer may request the Company recalculate the cash deposit based on actual usage if the deposit has been held longer than 18 months. If the deposit on account differs from the recalculated amount by more than $10.00 for a residential customer or 10 percent (10%) for a non-residential customer, the Company may collect any underpayment or will refund any overpayment by check or credit delinquent at the time of recalculation.

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B. GENERAL REGULATIONS

B.4 Payment Arrangements and Credit Allowances (Cont'd)

B.4.4 Discontinuance of Service for Failure to Maintain Credit

Service may be discontinued for failure to maintain appropriate credit, as specified above, within ten (10) days after the Company has served or mailed a separate notice requiring the customer to do so.

B.4.5 Restoration Charge

Where service has been discontinued for failure to maintain credit as specified above, the restoration charge will be made and collected by the Company.

B.4.6 Returned Check Charge

A returned check charge (See Section D for charge) will be applied to each insufficient funds check received. Telephone service will be subject to discontinuance as specified in Section B of this Tariff.

B.4.7 Credit for Interruptions

When the use of service of facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed upon request of the subscriber for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of twenty-four hours from the time it is reported to or detected by the Company, except as otherwise specified in this Tariff. For the purpose of administering this regulation, every month is considered to have thirty days.

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B. GENERAL REGULATIONS

B.5 Obligation and Liability of the Company

B.5.1 Service Irregularities

The liability of the Company for damages arising out of impairment of service provided to its subscribers such as defects or failures in facilities furnished by the Company or mistakes, omission, interruption, delays, errors or defects in the provision of its services set forth herein of any portion of its services occurring in the course of furnishing such facilities or services and not caused by the negligence of the subscriber, or of the Company in failing to maintain proper standards of maintenance and operations and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of service which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities or services occurs.

B.5.2 Defacement of Premises

The Company is not liable for any defacement of or damage to the premises of a subscriber resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises or by the installation or removal thereof when such defacement or damage is not the result of negligence of employees of the Company.

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B. GENERAL REGULATIONS

B.5 Obligation and Liability of the Company

B.5.3 Equipment in Explosive Atmosphere

1. The Company does not guarantee nor make any warranty with respect to equipment provided by it for use in an explosive atmosphere. The subscriber shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the subscriber or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the subscriber or others, caused or claims to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of said equipment so provided.

2. The Company may require each subscriber to sign an agreement for the furnishing of such equipment as a condition precedent to the furnishing of such equipment.

3. The subscriber shall furnish, install and maintain sealed conduit with explosion proof fittings between this equipment and points outside the hazardous area where connection may be made with regular facilities of the Company. The subscriber may be required to install and maintain this equipment within the hazardous area if, in the opinion of the Company, injury or damage to company employees or property might result from installation or maintenance by the Company.

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B. GENERAL REGULATIONS

B.5 Obligation and Liability of the Company (Cont'd)

B.5.4 Liability

1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays or errors or defect in transmission recurring in the course of furnishing service and caused by negligence of the customer shall in no event exceed an amount equivalent to the proportionate charge to the subscriber for the period of local service during which such mistakes, omissions, interruptions, delays or errors or defects in transmission occurs.

2. The subscriber indemnifies and saves the Company harmless against the following:

   A. Acts or omissions of other companies when their facilities are used in connection with the Company's facilities to provide service.

   B. Any defacement or damage to the subscriber's premises resulting from the existence of the Company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Company or its employees.

   C. Any accident, injury or death occasioned by its equipment or facilities when such is not due to negligence of the Company.

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B. GENERAL REGULATIONS

B.5 Obligation and Liability of the Company (Cont'd)

B.5.4 Liability (Cont'd)

2. (Cont'd)

D. Claims for libel, slander, or infringement of copyright arising from the material transmitted or recorded over its facilities, claims for infringement or patents arising from combining with, or using in connection with, facilities of the Company, apparatus and system of the customer; and again all other claims arising out of any act or omission of the subscriber in connection with facilities provided by the Company.

E. Liability for failure to provide service.

F. Liability for telephone directories is covered in the section under Directories.

B.6 Employees' Telephone Service (Concessions)

B.6.1 General

1. The Employees' Telephone Service classification is available to employees of the Company in connection with telephone service provided by the Company at their residences. This concession is restricted to the employees living in the Company's serving area and served by the Company.

2. The primary listing provided with the service is permitted only in the name of the employee with the sole exception being that the listing may be in the spouse's name. Extra listings for other Company employees residing at the same address are permitted but no other listings are provided.

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B. GENERAL REGULATIONS

B.6 Employees' Telephone Service (Concessions) (Cont'd)

B.6.2 Rates

1. The Company will furnish, without charge, monthly local exchange service to each of its employees. The number of residential grade access lines will be limited to one per employee at the employee's primary residence.

2. No concessions will be provided to employees for toll messages.

B.7 Special Promotions

The Company may from time to time engage in special promotional trial service offerings of limited duration designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Notification of promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission.

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C. BASIC LOCAL EXCHANGE SERVICE

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C. BASIC LOCAL EXCHANGE SERVICE

C.1 Local Exchange Rates

C.1.1 Definitions

1. Network Access Charge - The recurring monthly charge for residential or Business service that accounts for network services through the protector. This covers the Company's cost for bringing the entire network to the local premise.

C.1.2 Monthly exchange service rates as authorized by the Kentucky Public Service Commission.

1. Pursuant to KPSC Administrative Case No. 372, a monthly surcharge shall be imposed on all local exchange access lines, or in the case of ESSX service per Network Access Register (NAR). For purposes of application of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for toll service and for local calling with the exception of Public Coin, WATS, Remote Call Forwarding, Radio Common Carrier, InterLATA Foreign Exchange Lines, Private Line Service, Mobile, Other Common Carriers, and Company Official Accounts. The Commission has determined the amount of the surcharge will be $.02 per access line. (R) However, this amount is subject to change by the Commission to meet the needs of providing Dual Party Relay service for the hearing and/or speech impaired persons in Kentucky.

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Executive Director

C. BASIC LOCAL EXCHANGE SERVICE

C.1 Local Exchange Rates (Cont'd)

C.1.2 Monthly exchange service rates as authorized by the Kentucky Public Service Commission (Cont'd)

1. (Cont'd)
persons in Kentucky. The surcharge shall appear as a separate line item on the customer's bill and shall read Kentucky Telecommunications Relay Service.

2. Pursuant to KPSC Administrative Case No. 372, a monthly surcharge shall be imposed on all local exchange access lines, as in the case of ESSX service per Network Access Register (NAR). For purpose of application of this surcharge, access lines are defined as facilities which provide access to and from the telecommunications network for all toll service and for local calling with the exception of Public Coin, WATS, Remote Call Forwarding, Radio, Common Carrier, InterLATA Foreign Exchange Lines, Private Line Service, Mobile, other Common Carriers and Company Officials Accounts. The Commission has determined that all incumbent and competitive local exchange carriers shall collect two cents ($.02) per month per access line surcharge for TAP for all bills rendered after July 1, 2008 and continuing until June 30, 2010. However, this amount is subject to change by the Commission to meet the needs of providing TAP service for deaf, hard-of-hearing and speech impaired persons in Kentucky. The surcharge shall appear on same line item with Telecommunications Relay Service on the customer's bill and shall read "TRS/TAP Surcharge". (I)

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By Stephanie Stumbo
Executive Director

C. BASIC LOCAL EXCHANGE SERVICE

C.1 Local Exchange Rates (Cont'd)

C.1.2 Monthly exchange service rates as authorized by the Kentucky Public Service Commission (Cont'd)

3. Monthly Rates

A. Bandana, Barlow, Gage, La Center, Wickliffe

	One-Party Service	
	Residence	Business
Network Access Charge	$18.00 **(I)**	$18.00 **(I)**

B. Heath

	One-Party Service	
	Residence	Business
Network Access Charge	$18.00 **(I)**	$18.00 **(I)**

C. Kevil

	One-Party Service	
	Residence	Business
Network Access Charge	$18.00 **(I)**	$18.00 **(I)**

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C. BASIC LOCAL EXCHANGE SERVICE

C.1 Local Exchange Rates (Cont'd)

C.1.2 Monthly exchange service rates as authorized by the Kentucky Public Service Commission (Cont'd)

4. The rates specified herein entitle subscribers to an unlimited number of messages to all parties as identified in the Toll Free Calling Areas identified below:

EXCHANGE	TOLL FREE CALLING AREAS
Bandana	Barlow Gage Heath Kevil La Center Wickliffe
Barlow	Bandana Gage Heath Kevil La Center Wickliffe
Gage	Bandana Barlow Heath Kevil La Center Wickliffe

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C. BASIC LOCAL EXCHANGE SERVICE

C.1 Local Exchange Rates (Cont'd)

C.1.2 Monthly exchange service rates as authorized by the Kentucky Public Service Commission (Cont'd)

4. (Cont'd)
The rates specified herein entitle subscribers to an unlimited number of messages to all parties as identified in the Toll Free Calling Areas identified below:

EXCHANGE	TOLL FREE CALLING AREAS
Heath	Bandana Barlow Gage Kevil La Center Wickliffe Paducah (Bell)
Kevil	Bandana Barlow Gage Heath La Center Wickliffe Paducah (Bell)
La Center	Bandana Barlow Gage Heath Kevil Wickliffe

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C. BASIC LOCAL EXCHANGE SERVICE

C.1 Local Exchange Rates (Cont'd)

C.1.2 Monthly exchange service rates as authorized by the Kentucky Public Service Commission (Cont'd)

4. (Cont'd)
The rates specified herein entitle subscribers to an unlimited number of messages to all parties as identified in the Toll Free Calling Areas identified below:

EXCHANGE	TOLL FREE CALLING AREAS
Wickliffe	Bandana
	Barlow
	Gage
	Heath
	Kevil
	La Center

C.2 Maps

Maps which indicate and define the exchange and base rate area limits of the respective exchanges are filed with the Kentucky Public Service Commission as part of the Certificate of Public Convenience and Necessity granted by the Kentucky Public Service Commission and are also filed in Section Y of this Tariff

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C. BASIC LOCAL EXCHANGE SERVICE

C.3 Lifeline Program

C.3.1 Description of Service

1. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State Joint Board recommendation in CC Docket 96-45 which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this Tariff.

(T)

2. Lifeline is supported by the Federal Universal Service Fund (USF) support mechanism and the state portion by a surcharge on access lines. The state universal service support mechanism will be funded by a Kentucky Public Service Commission approved charge on all customers' bills.

3. Federal baseline support is available for each Lifeline service and is passed through to the subscriber. In addition state support is available for each Lifeline service and is passed through to the subscriber.

4. The total amount of the eligible credit will not exceed the sum of the state and federal subscriber support or the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.

(T)

/ Harlon E. Parker /

By: Harlon E. Parker, General Manager

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C. BASIC LOCAL EXCHANGE SERVICE

C.3 Lifeline Program

C.3.2 Regulations

1. General

A. **(D)**

(C)

B. One low-income credit is available per Household and is applicable to the primary residential connection only. A Household is defined as any individual or group of individuals who are living together at the same address as one economic unit and may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians.

(C)

C. A Lifeline customer may subscribe to any local service offering available to other residence customers.

D. Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.

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C. BASIC LOCAL EXCHANGE SERVICE

C.3 Lifeline Program

C.3.2 Regulations

1. General

E. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.

F. The federal primary inter-exchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to toll blocking and do not pre-subscribe to a long distance carrier.

G. A Lifeline subscriber's local service will not be disconnected for nonpayment of regulated toll charges. Local service may be denied for nonpayment of local and miscellaneous service in accordance with Part 1 of this Tariff Access to toll service may be denied for nonpayment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for nonpayment of toll charges.

H. Lifeline is not available for resale.

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C. BASIC LOCAL EXCHANGE SERVICE

C.3 Lifeline Program

C.3.3 Eligibility

1. To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following programs **(T)** or have income at or below 135 percent of the Federal Poverty Guidelines *[Note 1]*.

   1. Supplemental Security Income (SSI)
   2. Supplemental Nutrition Assistance Program
   3. Medicaid
   4. Federal public housing / Section 8
   5. Veterans Pension Benefits **(C)**
   6. Survivor Pension Benefits **(C)**
   7. **(D)**

2. All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.

C.3.4 Certification

1. Proof of eligibility in any of the qualifying low-income programs should be provided to the company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.

[Note 1] This provision is effective June 1, 2012.

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EXECUTIVE DIRECTOR
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C. BASIC LOCAL EXCHANGE SERVICE

C.3 Lifeline Program

C.3.4 Certification (Cont'd)

2. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under state and federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

3. When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

4. When a customer is determined to be ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

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C. BASIC LOCAL EXCHANGE SERVICE

C.3 Lifeline Program

C.3.5 Rates and Charges

1. General

A. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.

B. Service charges may be applicable for installing or changing Lifeline service.

C.

D. Service charges do not apply for converting existing service to Lifeline.

E. The Lifeline credit passed through to the customer consists of Federal and State Credit, one per Lifeline.

2. Credit Amount

The Lifeline credit passed through to the customer consists of:
The State and Federal Credit, one per Lifeline.

	Federal	State
Lifeline Credit [note 1]	$9.25	$3.50

C.3.6 Funding the State Portion of the Lifeline Program

The portion of the Lifeline Program funded by the State will be supported with a Kentucky Lifeline Support surcharge levied on each access line

Kentucky Lifeline Support rate per line $0.14 **(I)**

Note 1: This reduction was implemented effective April 2, 2012.

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ACTING EXECUTIVE DIRECTOR
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Bunt Kirtley
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C. BASIC LOCAL EXCHANGE SERVICE

C.4 Direct Inward Dialing Service

C.4.1 Rules and Regulations

1. DID service permits incoming calls to a PABX or other customer premises equipment from the network to reach a specific station line number without the assistance of an attendant. DID service is provided subject to the availability of facilities and may be furnished from the central office which regularly services the area in which the customer is located or from a foreign central office equipped to provide DID service subject to the appropriate Company intraLATA and inter-exchange rates.

2. Rates are in addition to the rates shown elsewhere in this and other Company tariffs for the services and equipment with which this offering is associated.

3. The service includes central office switching equipment necessary for indialing from the network directly to station lines associated with customer premises switching equipment.

4. The service must be provided on all trunks in a group arranged for inward service. Each trunk group shall be considered a separate service. Grouping service will not be provided between separate trunk groups.

5. Facilities and operational characteristics of interface signals between the Company provided connecting arrangements and the customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

6. One primary directory listing will be furnished without charge for each separate trunk group.

7. The customer shall be responsible for providing interception of calls to vacant and non-working assigned DID numbers by means of attendant interceptor recorded announcement service.

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C. BASIC LOCAL EXCHANGE SERVICE

C.4 Direct Inward Dialing Service (Cont'd)

C.4.1 Rules and Regulations (Cont'd)

8. DID numbers are provided in blocks consisting of 20 consecutive numbers which may be assigned to station lines or reserved for future use at rates specified herein. The Company does not guarantee to provide specific number block. The Company will be responsible for interception and administration of reserved numbers.

9. The minimum commitment period for the service is three years. In case of discontinuance or reduction of service within the minimum commitment period, a basic termination charge equal to 36 months of the rates for service terminated reduced by 1/36th for each full month of service provided shall apply.

C.4.2 Rates and Charges

1. Direct-Inward Dialing Charges

		Installation Charge	Monthly Charge
A.	Block of 20 Working or Reserved Numbers	$480.00	$3.40
B.	DID One-Way Inward Trunk Terminations in Central Office	$50.00	$26.00

Note: The installation charge on numbers applies to each 20 number block of DID numbers assigned or reserved to a customer per occasion. The trunk termination rates and charges are applicable in addition to the rates and charges for the provision of Key/PABX trunks and the associated equipment and services.

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C. BASIC LOCAL EXCHANGE SERVICE

C.5 Identified-Outward-Dialing (IOD) From Private Branch Exchange Systems

C.5.1 Rules and Regulations

1. The service is furnished subject to the availability of facilities and telephone numbers.

2. The service includes the central office equipment necessary for identification of outgoing Company toll messages and billing of Company toll messages by telephone number. Telephone numbers will be provided at the rates and charges specified in the Direct-Inward-Dialing Service Tariff.

3. The service must be provided on all trunks or lines in group.

4. The minimum commitment period for the service is three years. In case of discontinuance or reduction of service within the minimum commitment period, a basic termination charge as shown in the rates following reduced by 1/36th for each full month of service provided shall be applied.

5. Where Identified-Outward-Dialing is requested on more than one group of trunks or lines, each such group shall be considered a separate service.

6. The rates herein contemplate the use of standard Company equipment and servicing arrangements. When equipment or services of a special type is requested and provided, rates and charges are based on the additional costs involved to meet the individual requirements of each case.

7. Operational characteristics of interface signals between the Company provided connecting arrangements and customer provided equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.

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C. BASIC LOCAL EXCHANGE SERVICE

C.5 Identified-Outward-Dialing (IOD) From Private Branch Exchange Systems (Cont'd)

C.5.1 Rules and Regulations (Cont'd)

8. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protraction criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user of joint user obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.

C.5.2 Rates and Charges

The following rates and charges are in addition to the rates and charges for PBX trunks and other services or facilities with which this service is associated.

Identified-Outward-Dialing service for the first 10 trunks in a group, with a minimum charge for 10 trunks, including a data link (Basic Termination Charge applies to 36 months)

Installation Charge	Monthly Rate	Basic Termination Charge
$478.00	$322.00	$7,500.00

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D. SERVICE CHARGES

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D.7		**(D)**

/ Harlon E. Parker /

By: Harlon E. Parker, General Manager

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D. SERVICE CHARGES

D.1 General

D.1.1 The term service charges as specified herein and in other sections of this tariff is defined as a non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging, and furnishing of telephone service. All service connection charges expressed in this section of the Tariff are in lieu of any membership fees specified in the by-laws of the Cooperative.

D.1.2 Charges in this section apply to basic single line business or residential service. Where equipment listed in other sections of this Tariff is installed in addition to, or in place of, basic single line instruments, installation charges may apply either in addition to, or in place of charges specified herein.

D.2 Payment of Service Charges

D.2.1 Payment of residential service charges for the initial establishment of service may be extended equally over a period of two months. However, at the Company's option, service charges may be required to be paid at the time of application.

D.2.2 The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply due to the request of the customer. If the customer requests overtime labor be performed or interrupts work once begun, a charge in addition to the specified charges will be made based on the additional costs involved.

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D.3 Definition of Terms

Initial Service Periods
That service is installed and remains in use for three calendar months

Instrumentation In Place
The telephone instruments and inside wire necessary in the subscriber' s premise to furnish the subscriber the service applied for are in place.

Late Charge
Payments received beyond the due date as expressed on the customer's bill.

Maintenance of Service
Labor expended by the Company to maintain service of its own equipment and lines when, through no fault of the Company, customer provided equipment introduces trouble to the network of the Company.

Outside Move
Changes of subscriber equipment or service from one premise to another are treated as an outside move.

Reconnect Charge
Where service is terminated, at the customer's request, and service is restored at (D)
the same location within twelve (12) calendar months. (D)

Restoral of Service
Reconnection of service within 12 months following temporary disconnect (C)
either at the customer's request or for non-payment. (C)

Return Check
A check returned to the Company for insufficient funds.

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D. SERVICE CHARGES

D.3 Definition of Terms (Cont'd)

Service Connection Charge
A non-recurring charge or charges applying to the ordering, installing, moving, changing, rearranging and furnishing of telephone service.

Termination
When customer disconnects service within minimum service period and does not reestablish service within the boundaries of the Company's service area.

Name and Number Change
Where, at the customer's request, the name of the account is changed or a request to change the telephone number can be accomplished without a premise visit.

D.4 Charges

D.4.1 Installation Charges	Rate
(Premises Wiring Required)	
Key/PBX System	$42.60
Individual Line – Business	$42.60
Individual Line – Residence	$42.60
Station Additions	$26.35

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D. SERVICE CHARGES

D. 4 Charges (Cont'd)

D.4.2 Basic Service Connection Charges- New Installation

(Premises Wiring Not Required)	
Key/PBX Trunk Termination	$30.00
Individual Line Connection	$10.70
Inside Moves	$24.05
Outside Moves	$28.55
Name Change	$ 5.00
Number Change	$10.70
Restoral of Service	$35.00 (I)
Station Changes	$26.35

D.4.3 Other Service Charges

Maintenance Charge – 1st Hour	$25.00
Each Additional ½ Hour	$10.00

D.4.4 Returned Check Charge $30.00 (I)

D.4.5 Collection Charge

A charge shall apply for making a trip to the subscriber's premise to collect a delinquent bill. $5.00

D.4.6 Late Payment Charge
A late payment charge is applied for payments received beyond the due date as expressed on the customer's bill. $6.00 (I)

D.4.7 Restoral of Service $35.00 (I)

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MAY 0 1 2004

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)
BY Thomas M. Dorman
EXECUTIVE DIRECTOR

Issued: April 1, 2004

Effective:May 1 2004

By: Harlon E. Parker

Title: General Manager

D. SERVICE CHARGES

D.5 Application of Charges

D.5.1 Except as provided elsewhere in this Tariff, the following are subject to service charges.

1. Voice Page Systems
2. All Classes Main Station Service
3. Extension Service Termination
4. Data Service
5. Mobile Telephone Service
6. Personal Signaling (Paging) Service
7. PBX Service
8. Key Telephone Service
9. PBX and Key Trunk Service
10. Tie Lines
11. WATS Service
12. Miscellaneous Service Arrangement
13. Auxiliary Equipment
14. Private Line Service
15. Foreign Exchange

D.6 Exceptions

Service charges do not apply for:

D.6.1 Visits to a customer's premises solely for the purpose of repair, maintenance or disconnection of Company service and equipment.

D.6.2 Pay Telephone Service

D.6.3 Changes in the class or grade of service or concurrent move or changes necessitated by a change in the class or grade of service or by a change in central office operation when these are initiated by the Company.

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D. SERVICE CHARGES

D.6 Exceptions (Cont'd)

D.6.4 Services reestablished after the destruction of the customer's premises by fire, flood or other similar causes beyond the customer's reasonable period of time at the same or different location. If, under the preceding conditions, service is installed at another location and then subsequently reestablished at the original, service charges will apply for the subsequent installation.

D.6.5 A change from listed telephone service to unlisted or non-published telephone service necessitated by communications which are rectified that are of an annoying, foul or profane nature, when at the Company's discretion it is felt that criminal intent exists, a service charge will apply for request on non-listed and non-published number for reasons other than those expressed here.

D.6.6 Directory listings or billing address.

D.6.7 A change of telephone number when initiated by the Company.

D.6.8 Charges for unlisted or non-published telephone service when provided with initial service.

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D. SERVICE CHARGES

(D)

(D)

/ Harlon E. Parker /

By: Harlon E. Parker, General Manager

TARIFF BRANCH
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4/2/2012
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OF KENTUCKY

D. SERVICE CHARGES

(D)

(D)

/ Harlon E. Parker /

By: Harlon E. Parker, General Manager

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D. SERVICE CHARGES

(D)

(D)

/ Harlon E. Parker /

By: Harlon E. Parker, General Manager

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D. SERVICE CHARGES

(D)

(D)

D.8 Restoral of Service

1. Charges apply for reconnecting services and facilities suspended during the previous 30-day period due to non-payment of any charges due.

2. If all necessary tariffed equipment and wiring has been left in place, a restoral of service charge of $35.00 applies.

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.1 Construction Charges

E.1.1 General

1. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service connection charges and monthly rates, when, because of the occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, as for example:

   A. The facilities are provided in remote or undeveloped areas outside the Base Rate Area.

   B. The facilities are provided on a temporary basis.

   C. Conditions require the provision of special equipment or unusual methods of plant construction, installation or maintenance.

   D. The customer's location requires the use of costly right-of-way.

2. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.

3. The word "cost", when used in this Section, means the in-plant cost consisting of labor, engineering, materials, supervision and other overhead expenses associated with the construction. Estimated cost may be used; however, where the customer requests, actual cost will be used where practicable.

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.1 Construction Charges (Cont'd)

E.1.1 General (Cont'd)

4. When attachments are made to poles of other companies in lieu of providing new pole line construction for which construction charges would be applicable under the provisions of this Section, the attachment rental charges to the Company may be assessed to the applicant(s) in whole or in part as the particular circumstances may warrant.

5. Except as otherwise provided herein, the regulations in this Tariff contemplate that the type of construction required to provide the quantity and class of service involved will be determined by the Company. The applicant may be required to pay the additional costs involved where a different type of construction than that proposed by the Company is desired.

6. The customer is required to pay construction charges made by another company providing facilities connecting with the facilities of the Telephone Company.

7. Construction charges will not apply to the customer's aerial or buried drop which extends from the last pole to the building in which the telephone is located.

8. When an applicant is so located that it is necessary to use private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the costs incurred in securing, clearing and retaining such right-of-way.

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.1 Construction Charges (Cont'd)

E.1.1 General (Cont'd)

9. No construction charge is applicable for the provision of construction on public highways or other easements within the Base Rate Area or beyond the Base Rate Area when such construction is to be used in serving customers with the grade and class of telephone service normally offered in a given area.

E.1.2 Construction for Rural Service

Under normal conditions, or until the Company has met its requirements under Rural Utilities Service (RUS) and Area Cover Design (ACD), the Company will extend its lines to reach applicants within the exchange service area. After the ACD agreement has been met, the Company, without charge, will extend its lines to reach applicants within the exchange service area, subject to the following conditions:

1. Extension of rural line facilities outside the Base Rate Area will be provided without construction charges under the following conditions:

   A. Under normal conditions, the Telephone Company will extend its rural lines one-half mile to reach a rural customer within the exchange area.

   B. The Telephone Company will provide main line extensions for the provision of rural service to a group of applicants if the number of applicants in the group for permanent service on an annual basis averages one for each half mile or less of plant extension by shortest public highway measurement.

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.1 Construction Charges (Cont'd)

E.1.2 Construction for Rural Service (Cont'd)

2. In all other cases, construction or extension of rural lines outside the Base Rate Area will be made on the basis of construction charges as follows:

   A. That portion of the construction expense to be borne by the Telephone Company shall not be more than seven times the annual exchange revenue of the applicant or group of applicants.

   B. The balance of such construction expense may be assessed by the Company to such applicant or group of applicants.

3. The construction charge assessed on applicant or group of applicants for facilities shall be paid in advance.

4. Payments for line construction are not refundable and no credit will be allowed for future installations on line extensions constructed under these regulations.

5. Line extensions to provide service on a basis other than as covered above require the payment of construction charges as determined from the conditions.

E.1.3 Private Right-of-Way

When the applicant is so located that it is necessary to secure private right-of-way to furnish service and the Company is unable to obtain the required right-of-way without cost, the applicant may be required to pay the cost incurred in securing, clearing and retaining such right-of-way.

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.1 Construction Charges (Cont'd)

E.1.4 Poles and Wire on Public Highways and Private Property

1. Except as provided under "Temporary Service", no construction charge is made for the provision of new pole lines or wire on public highways within the Base Rate Area.

2. Except as provided under "Temporary Service", where the applicant is located outside the Base Rate Area and construction outside the plant is required to provide facilities to service one or more applicants, the applicant or applicants may be required to bear the cost of such construction.

3. Except as provided under "Temporary Service", neither station installations, including drop wire, protector, inside wiring, telephone sets or any plant within the Base Rate Area shall be considered as construction costs.

4. Poles on private property to be used as a part of the standard distributing plan serving subscribers in general are furnished, maintained and owned by the Company, subject to such construction charges as may be applicable.

E.2 Temporary Service

E.2.1 When construction is required for temporary service and there is, in the opinion of the Company, no immediate prospect of reusing the plant involved, the customer may be required to pay all or a portion of the cost of such construction, including the cost of removing the plant provided. The salvage value of any plant removed shall be deducted from the total cost to be paid by the subscriber.

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.2 Temporary Service (Cont'd)

E.2.2 Under "unusual" conditions, station installations, including drop wire, protector, inside wiring, telephone sets and any common control equipment can be included, all or part, in the cost of construction. Inclusion of items mentioned here in any construction costs would be reviewed on an individual basis. Decisions made by the Company concerning construction costs under this paragraph would not be precedent setting with respect to other cases.

E.3 Charges for Unusual Installation

E.3.1 Limitations

1. Pre-installation of inside wire is limited to buildings under construction.

2. Should the Company provide pre-installed inside wire and its location is not suitable to the customer when construction is completed, the Company will complete its installation by the method desired by the customer at normal service charge rates.

E.3.2 Underground Service Entrances

When underground service connections are desired by the customer as initial installation in places where aerial drop wires would ordinarily be used to reach the customer's premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.3 Charges for Unusual Installation (Cont'd)

E.3.2 Underground Service Entrances (Cont'd)

1. Underground service entrances may be provided at the customer's request as special construction in connection with either existing or new services in lieu of the usual aerial drop wire.

2. Buried service entrance facilities will be furnished without a construction charge where buried service wire or buried cable would normally be provided by the Company for service entrance unless agreements between the Company and a contractor or customer have been made prior to land development.

3. Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground cable including the cost of installation less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.

4. The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.3 Charges for Unusual Installation (Cont'd)

E.3.2 Underground Service Entrances (Cont'd)

5. Where armored cable is laid in a trench, the trench shall be constructed and back-filled by or at the expense of the customer. In addition, the customer shall pay the cost of the cable, including the cost of installation, less the estimated cost of installing such aerial drop as would be required to furnish the same service.

6. Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

E.4 Special Services and Facilities

Special services and facilities not ordinarily used in the furnishing of service and not otherwise mentioned in, or provided for or contemplated by the Tariff of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility does not interfere with the telephone service furnished by the Company.

In the event any such service or facility or the use made thereof interferes with, or the facilities used in furnishing such special service or facility are needed for the furnishing of telephone service by the Company, it may terminate such contract and cease to furnish such special service and facility after thirty days written notice to the customer and provided further that the Public Service Commission may terminate such contract whenever, in its opinion, public interest required such termination.

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.5 Moves or Changes of Existing Construction

When the Company shall move or change existing construction or equipment for which no specific charge is quoted in this Tariff, the person at whose request the move or change is made may be required to bear the cost of such move or change.

E.6 Construction in Residential Developments

E.6.1 Terms

1. Single family development is five or more adjoining lots in a recorded plan for the construction of single family residences including mobile homes intended for year round occupancy.

2. Duplex development is three or more lots in a recorded plan for the construction of dual family residences intended for year round occupancy.

3. Multi-family development is one or more lots in a recorded plan with three or more units planned for each lot and intended for year round occupancy. In this category would fall apartment complexes, apartment buildings and condominiums.

4. Speculative development is where a tract of land is being developed where distribution facilities of the Company have to be extended in conjunction with the development of the tract prior to its completion, either at the convenience of the developer or the Company and where dwellings are being constructed without a sales contract or signed lease. The intent of the term speculative is defined as a situation where the Company is requested to make facility investments with no firm guarantee of a timely return on that investment.

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.6 Construction in Residential Developments (Cont'd)

E.6.1 Terms (Cont'd)

5. Non-speculative development is where a tract of land is being developed where facilities of the Company exist or where the development of the tract permits distribution extension as the customer requires service and necessary cable facilities can be provided at the Company's convenience. The term non-speculative is intended to mean that investment to a plant can be made with firm guarantees of a timely return on investments.

E.6.2 Conditions

Where requests are made of the Company by the developer of a residential development, the Company will require:

1. At his own expense, provide the Company with a detailed subdivision plan showing detailed surveys of each lot in the plan, street location and a key map showing all other specific locations.

2. At his own expense, provide the Company with easement satisfactory to the Company for occupancy and maintenance of distribution and related facilities except service lines in public places which the Company has the right to occupy.

3. At his own expense, the developer will clear easements for the aforementioned facilities of tree stumps and other obstructions.

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.6 Construction in Residential Developments (Cont'd)

E.6.2 Conditions (Cont'd)

4. Should the developer make changes in the plot plan after the Company has completed engineering or begun construction, which creates for the Company additional expense, the developer shall bear the cost of these additional expenses.

5. Before the construction of Company facilities, the developer is responsible for identifying all underground facilities of others. Should, in the course of construction of its facilities, the Company damages the facilities of others that were not identified by the developer, the developer will bear all expense in the repair of said facilities.

6. During the following completion of construction of Company facilities and prior to completion of the development, the developer shall bear the cost of damage to the Company's facilities caused by the developer and others. This includes all distribution and service lines. Costs here are defined as labor, material and overhead expenses applicable at the time of damage. This liability is only to those areas where lots or buildings have not been sold or occupied by tenants and is still under construction or where development of lots have been completed and sold to a contractor operating independently of the developer.

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.6 Construction in Residential Developments (Cont'd)

E.6.3 Conditions – Speculative Development

If the development, in the sole opinion of the Company, is speculative, the following conditions apply in addition to those specified in Paragraph E.6.2.

1. After the developer has supplied the Company with a subdivision plan, the Company will prepare an estimate of costs involved in supplying distribution cable and service wires.

2. The developer will be required to post an amount (non-interest bearing) equal to the construction estimate.

3. The Company will then begin work on detailed engineering and construction of facilities required by the developer.

4. Once construction has been completed and the actual cost of construction has been determined, the developer will be refunded any difference should the cost be less than the amount originally posted or to pay the balance of the costs that exceed the original amount paid.

5. These funds will then be considered payment for construction of facilities. These facilities shall be owned and maintained by the Company.

6. As each dwelling unit is occupied and its occupant accepts service from the Company, the Company will refund the developer or his designate the pro rata share of the construction cost. The pro ration will be determined by dividing the total number of lots and dwelling units in the total development by the total cost of construction.

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E. CHARGES APPLICABLE UNDER SPECIAL CONDITIONS

E.6 Construction in Residential Developments (Cont'd)

E.6.3 Conditions – Speculative Development (Cont'd)

7. From the date of completion of the Company's facilities, the Company is liable to refund construction costs for a period not to exceed ten years.

E.7 Franchise and Municipality Taxes

E.7.1 General

When an municipality charges, collects or receives from the Company any license, occupation, privilege, inspection or other similar tax or fee or any franchise fee or payment, or any fee or payment similar in nature thereto, for the use of the streets or other public places or any concession for Tariff Rates on its telephone service, whether such taxes, fees or payment be expressed as a lump sum or a flat rate or based on receipts or based on poles, wires, conduits, or other facilities or otherwise, so much of the aggregate amount of such payments and concessions as exceeds three (3) per cent of the recurring local service revenues received from subscribers located within such municipality will be billed, insofar as practical, pro rata to the subscribers receiving exchange service within the municipality.

E.7.2 Except for state, county or municipal taxes, all pro ration of fees and other charges mentioned in the above paragraph will be approved by the Commission before being applied to the subscriber's bill.

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F. DIRECTORY LISTINGS

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F. DIRECTORY LISTINGS

F.1 Regulations Applicable to Directory Listings

F.1.1 General

1. The rates and regulations specified herein for directory listings apply only to the alphabetical section of the directory. Listings are intended solely for the purpose of identifying subscribers' telephone numbers and as an aid to the use of telephone service.

2. The Telephone Company will furnish to its subscribers, without charge, one directory per access line or as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

3. Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced or mutilated while in the possession of the subscriber. No binder, holder or auxiliary cover, except such as may be provided by or with the consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

4. The listing of subscribers either without charge or at the rate specified herein for additional listings in the alphabetical section of the directory does not contemplate special prominence of arrangement. In accepting listings as requested by the subscribers or prospective subscribers, the Company will not be a party to controversies between subscribers as a result of the publication of such listings in its directories.

5. Listings must conform to the Company's specifications with respect to its directories. The Company reserves the right to reject listings when, in its judgment, such listings would tend to delay or impede the use of the service.

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F. DIRECTORY LISTINGS

F.1 Regulations Applicable to Directory Listings (Cont'd)

F.1.1 General (Cont'd)

6. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its judgment, the clearness of the listing and identification of the subscriber is not impaired thereby.

7. Except as hereinafter provided, only one listing is furnished without charge for each main service, joint user service, PBX system or Centrex system. Where a number of main services are provided on a rotary basis, they are considered as one service. If additional listings are required to properly identify the subscriber, such additional listings may be provided without charge to the extent that the number of listings allowed does not exceed the number of main station lines or PBX trunks associated with that service. Directory listings showing the appropriate station number may be furnished indented under the main listing or additional listings at the charge for additional listings. Such listings may be specific department, location or titles of key personnel.

8. Additional listings on rotary numbers usually bear the call number of the first line of the rotary group but, at the subscriber's request, they may bear any one of the rotary numbers.

9. Names of streets will be used in identifying the location of the subscriber except when, in the judgment of the Company, names of buildings, apartment houses or communities serve as a better means of identification. Corner addresses are undesirable and will be used only where the street number is not available. The use of floor, room or suite numbers of buildings or apartment houses or other such designation is not permitted.

10. Listings are not provided in connection with public telephone service except when the lists will facilitate the operations of the Company. No additional listings are permitted. Listings in connection with semipublic telephone service are furnished under the rates and regulations as other business service.

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F. DIRECTORY LISTINGS

F.1 Regulations Applicable to Directory Listings (Cont'd)

F.1.1 General (Cont'd)

11. When, in the judgment of the Company, the use of reference or other listings in excess of the number of listings permitted without extra charge as previously outlined are needed for better identification of the subscriber or governmental offices to facilitate the Company operations, such listings may be provided without charge.

12. Whenever any question arises to the right of a subscriber (1) to list the name of a business which he claims he is authorized to represent; or (2) to use a listing which includes the trade name of another, the Company is privileged to require the subscriber to secure from the owner of such name written authority to use it, addressed to the company for the acceptance for insertion or for the continuance of such listings; and is privileged to refuse to accept or delete such lists where (1) such written authority is not so furnished, or (2) such authority is withdrawn by such owner in writing to the Company.

13. Primary Listings are one listing without charge, termed the primary listing, and is provided as follows:

    A. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.

    B. For each semipublic service.

    C. For each joint user.

    D. For each service station subscriber.

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F. DIRECTORY LISTINGS

F.1 Regulations Applicable to Directory Listings (Cont'd)

F.1.1 General (Cont'd)

14. Unlisted number service is the withholding of a customer's listing from the printed telephone directory. The number may be obtained from the directory assistance operator.

15. Non-published number service is the withholding of a customer's listing from both the telephone directory and directory assistance records.

16. The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day the directory is distributed to the customer to the day the succeeding directory is distributed to the customer. Unless the listing no longer serves the customer because of disconnection, removal, etc. of the service, the minimum contract period will be for 30 days.

F.2 Business Listings

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F.2.1 General
Business names in the directory listings shall be limited to the following:

1. The individual name of the subscriber or joint user, or

2. The name under which the subscriber or joint user is actually doing business as evidenced by signs on the premises, by letterheads and by name under which a bank account is carried, or

3. The name under which a business is actually being conducted by someone other than a subscriber and which the subscriber or joint user is authorized by such other to use, or

4. The individual names of the officers, partners or employees of the subscriber, or

5. The names of departments when such listings are deemed necessary from public reference viewpoint.

F. DIRECTORY LISTINGS

F.3 Residence Listings

F.3.1 General
Residence names in the directory listings shall be limited to the following:

1. The individual name of subscriber, or

2. The individual name of a member of the subscriber's family or joint user.

F.4 Additional Listings

F.4.1 Regular Additional Listings

1. Business additional listings may be the names of partners or members of the firm if the subscriber or joint user is a partnership or firm, the names of officers of the corporation if the subscriber or joint user is a corporation; and for any business establishment, the names of associates or employees of the subscriber or joint user. No other class of listing, such as service, agency, commodity, etc. will be accepted.

2. Residence additional listings may be the names of members of the subscriber's immediate family.

3. In connection with pay telephone service, additional listings are allowed at regular additional listing rates in the name of permanent guests or tenants at that location,

4. Ordinarily, all additional listings must be of the same address and telephone number as the primary listing, except as provided below for alternate listings. However, when, in the opinion of the Company, it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing may be permitted under the address of PBX installed on premises of the subscriber, but an address different from that of the switchboard or main station using the telephone number of the primary listing.

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F. DIRECTORY LISTINGS

F.4 Additional Listings (Cont'd)

F.4.1 Regular Additional Listings (Cont'd)

5. Additional listing charges (except for listings of alternate call number and office hours) date from the time the listing is posted on the information records. Information records are posted at the time application for the listing is made or at the date of issue of the directory as the subscriber may desire. Charges for listings of alternate call number and office hours become effective as of the date of the issue of the directory.

F.4.2 Special Type of Additional Listings

1. Duplicate and Cross Reference Listings

A. Duplicate listings, i.e., listings of nicknames, abbreviated names, which are commonly spelled in more than one way, and rearrangements of names are permitted when, in the opinion of the Company, they are necessary for the proper identification of a subscriber, and are not desired to secure a preferential position in the directory or for advertising purposes.

B. Cross-reference listings are permitted when their use will facilitate in the handling of telephone calls.

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F. DIRECTORY LISTINGS

F.4 Additional Listings (Cont'd)

F.4.2 Special Type of Additional Listings (Cont'd)

2. Alternate Call Number Listings

A. Listing of an alternate telephone number.

B. The alternate number may be that of a service not under contract with the subscriber in connection with whose name it appears. In such a case, the consent of the subscriber to the alternately listed service must be obtained before the alternate listing is furnished.

3. Foreign Exchange Listings

Foreign exchange listings, i.e., listings of subscribers located in an exchange other than in which the listed service is furnished are permitted.

4. Temporary Listings

A. Residence subscribers who lease their premises for a period of less than one year and request the Company to render service to their tenant without change in contract may arrange for listing of such tenant provided that the subscriber and the tenant do not occupy the premises at the same time.

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F. DIRECTORY LISTINGS

F.4 Additional Listings (Cont'd)

F.4.2 Special Type of Additional Listings (Cont'd)

4. Temporary Listings (Cont'd)

B. All billing and contractual arrangements remain unchanged, the subscriber being responsible for the payment of all charges.

5. Office Hour Listings

Listing of office hours or other information which is not required in order to efficiently handle telephone traffic is not included in the charges for service. Subscribers who desire that their office hours appear in connection with their listing may obtain same by paying the rates for regular additional listings. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory at regular additional listing rates whenever night connections are provided.

6. Dual Name Listings

A. Dual name listings may be provided for customers subscribing to residence service who share the same surname and reside at the same address and for a person known by two first names.

B. Dual name listings may be provided as the primary listing at no additional charge for the addition of the second name to the listing.

C. Dual name listings may be provided as an additional listing at the customer's option at regular additional listing rate.

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F. DIRECTORY LISTINGS

F.4 Additional Listings (Cont'd)

F.4.2 Special Type of Additional Listings (Cont'd)

6. Dual Name Listings (Cont'd)

D. A service order charge described in Section D applies for:

(1) Changing a primary single name directory listing to a primary dual name listing.

(2) Changing an additional dual name directory listing to a primary dual name listing, or

(3) Changing the primary or additional dual name directory listing once established when not accomplished on an order for which service order charge is not applicable.

F.5 Rates

F.5.1 Primary Service Listings

		Monthly Rate
1.	Primary Station	No Charge
	A. Individual Line Service, Each	No Charge
	B. Party Line Service, Each	No Charge
	C. Multi-Party Line Service, Each	No Charge
2.	Joint User Service, Each	No Charge
3.	Private Branch Exchange Service, Each	No Charge
4.	Radio Telephone Service, Each	No Charge

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F. DIRECTORY LISTINGS

F.5 Rates (Cont'd)

F.5.2	Additional Listings Per Line of Information Requested by Customer, Each	$0.45
F.5.3	Duplicate and Cross Reference	$0.45
F.5.4	Alternate Call Number Listings, Each	$0.45
F.5.5	Foreign Exchange Listings, Each The rate for a foreign Company listing will be the rate applicable in the directory where the listing appears.	$0.50
F.5.6	Temporary Listings, Each	$0.45
F.5.7	Office Hour Listings, Each	$0.45
F.5.8	Dual Name Listings	
	1. Primary Service Listing, Each	$0.45
	2. Additional Listing, Each	$0.45
F.5.9	Unlisted Number, Each	$1.60
F.5.10	Non-Published Number, Each	$1.60
F.5.11	Indented Listings, Each	$0.45
F.5.12	Caption Listings, Each	$0.45
F.5.13	Shared Tenant Services Client Listing	$0.45

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