



November 24, 2025

Jason Kremer
1109 Pleasant Ridge Road
Alexandria, Kentucky 41001

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**PUBLIC SERVICE
COMMISSION**

RE: *Public Service Commission Case No. 2025-00286*

Dear Mr. Kremer,

Pursuant to the Public Service Commission's request by Order dated November 4, 2025, in Case No. 2025-00286, I write to provide you with the process required to change the utility customer account information.

As conveyed by our staff previously and be me by email dated October 21, 2025, an application for the new account holder can be completed online at: <https://www.nkywater.org/172/Forms>. Similarly, as I noted in the same email, if you would like to shut and/or close an account, please send me an email advising which account you would like action taken on and it will be completed.

Respectfully,

A handwritten signature in blue ink, appearing to read "TE", is placed above the typed name of the sender.

Tom Edge, Esq.
General Counsel
Director of Compliance, Communications, and Regulatory Affairs
Phone - 859-578-5457
Email : tedge@nkywater.org