



Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40602-0615

**RE: ACN Communication Services, Inc.
Customer Education Plan for NPA 270/364 Overlay
Administrative Case No. 2012-00129**

February 7, 2013
Via Overnight Delivery

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COMMISSION

Dear Mr. Kirtley:

Enclosed for filing please find the above referenced Customer Education Plan for NPA 270/364 Overlay submitted on behalf of ACN Communication Services, Inc. This filing, made in compliance with the Order entered on December 17, 2012 in Administrative Case No. 2012-00129, provides the text of the bill message regarding the NPA overlay and 10-digit dialing that will be included on all customer bills beginning February 2, 2013 and continuing through February 1, 2014.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to stomas@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Sharon Thomas
Consultant to ACN Communication Services, Inc.

cc: Legal Department - ACN
file: ACN - Kentucky - Local
tms: KYx1301

Enclosures
ST/sp

**ACN Communication Services Inc.
Kentucky 364 Overlay Customer Education Plan**

Beginning February 2, 2013 and running through February 1, 2014, the following bill message will be included on the bills of all KY residential customers each month to advise of the NPA overlay and change from 7-digit dialing to 10-digit dialing.

The Kentucky Public Service Commission has announced a new 364 area code that will overlay the existing 270 area code. Currently, dialing arrangements allow customers of the existing 270 area code to complete some calls by dialing only 7 digits. Permissive 10-digit dialing will begin on August 3, 2013, where either 7 or 10 digits may be used. However, you are encouraged to begin using 10-digit dialing for all calls. Mandatory 10-digit dialing will begin February 1, 2014.

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