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May 15, 2015

**HAND DELIVERY**

Jeff Derouen  
Executive Director  
Public Service Commission of Kentucky  
211 Sower Boulevard  
P.O. Box 615  
Frankfort, KY 40602-0615

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MAY 15 2015

PUBLIC SERVICE  
COMMISSION

**RE: P.S.C. Case No. 2011-00179**

Dear Ms. Derouen:

Please accept for filing the original and ten copies of the Supplemental Responses of Kentucky Power Company to the Commission's June 14, 1999 Order in the above matter, as subsequently amended by the Commission's October 20, 2011 Order in Case No. 2011-00179. The Responses are for the year ended December 31, 2014.

By copy of this letter I am providing the Attorney General with a copy of the Supplemental Responses. If you have any questions, please do not hesitate to contact me.

Sincerely yours,

STITES & HARBISON PLLC

Mark R. Overstreet

cc: Jennifer Hans

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MAY 15 2015

PUBLIC SERVICE  
COMMISSION

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

REQUEST OF KENTUCKY POWER COMPANY )  
AND AMERICAN ELECTRIC POWER )  
COMPANY, INC. TO MODIFY THE FILING ) Case No. 2011-00179  
REQUIREMENTS OF THE JUNE 14, 1999 )  
ORDER IN CASE NO. 99-149 )

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RESPONSE OF KENTUCKY POWER COMPANY

Reporting Period: Year Ending December 31, 2014

May 15, 2015

## Kentucky Power Company

### REQUEST

AEP should file on a quarterly\*\* basis a report detailing Kentucky Power's proportionate share of AEP's total operating revenues, operating revenues, operating and maintenance expenses, and number of employees. [Reference: Merger Agt., Ky. PSC Order dated 6/14/99, Reporting Requirements, Pg. 11, Item 2]

\*\*Note: Pursuant to the Commission's Order dated June 14, 2004, the information pertaining to this data request shall be filed on an annual basis.

### RESPONSE

<b>Kentucky Power Company</b>			
<b>Report Proportionate Share of AEP</b>			
<b>12 Months Ending December 31, 2014</b>			
<b>(in millions, except number of employees)</b>			
	<b>AEP</b>	<b>KPCo</b>	<b>Share</b>
Revenues*	\$17,020	\$774	4.5%
Operating/Maintenance Expense**	\$10,944	\$444	4.1%
No. of Employees as of 12/31/2014	18,607	593	3.2%
* For KPCo excludes sales to affiliates of \$8 million			
** Includes Fuel expense of \$4,272 million for AEP and \$284 million for KPCo			

**WITNESS:** John A Rogness

## Kentucky Power Company

### REQUEST

Provide annual Call Center Performance Measures for those centers that handle Kentucky customer calls (Call Center Average Speed of Answer (ASA) Abandonment Rate, and Call Blockage), for calendar year 2013. [Reference: Merger Agt., Attachment C, Pg. 1, Item 2]

### RESPONSE

The annual Call Center Performance Measures for those centers that handle Kentucky customer calls for the calendar year 2013 are:

Average Speed of Answer (ASA): 86.49 seconds,  
Abandonment Rate: 10.00%, and  
Call Blockage: 2.57%.

WITNESS: John A. Rogness III