

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

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JUL 28 2026

PUBLIC SERVICE
COMMISSION

In the matter of:

Cheryl L. Watts
(Your Full Name) COMPLAINTANT

VS.

Ohio County Water District
(Name of Utility) DEFENDANT

COMPLAINT

The complaint of Cheryl L. Watts respectfully shows:
(Your Full Name)

(a) Cheryl L. Watts
(Your Full Name)
1524 N. Broad St, Beaver Dam, KY 42320
(Your Address)
[REDACTED]
(Your Email Address)

(b) Ohio County Water District
(Name of Utility)
124 E. Washington St Hartford, KY 42347
(Address of Utility)

(c) That: _____
(Describe here, attaching additional sheets if necessary, the specific act, fully and clearly,

or facts that are the reason and basis for the complaint.)

On Aug 9, 2025 my brother, Rick Murphy, found that more than half of the lower level of the front yard at 579 Marvins Chapel Road, Hartford, Kentucky was (over)

VS.

(cont page 1)

destroyed by heavy equipment. Dirt & debris were all over, along with chunks of rocks, and the concrete sidewalk going down to the mailbox was broken with deep tire marks in what remained. The drainage ditch by the road was nearly gone. More damage was discovered in November 2025, after an attempt by the Ohio County Water District to fix what they messed up in August. A huge hole was left (see attached)

Wherefore, complainant asks

(A) Ohio County Water District shall hire a
(Specifically state the relief desired.)
landscape company, licensed, insured and bonded, to make repairs to and restore all damaged areas caused by OCWD. (B) Ohio County Water District shall hire a concrete contractor, licensed, insured and bonded, to replace the concrete sidewalk from elevation change in the front yard to the mailbox. (C) The huge hole in the ditch at the mailbox shall be included in these repairs. (D) Repair and reset meter boxes and check for water leaks as the OCWD heavy equipment traveled over the home owners water line several times, leaving deep tire trenches.

Dated at Beaver Dam Kentucky, this 23rd day of
(Your City)

July, 2026.
(Month)

Cheryl Watts
(Your Signature*)

(Name and Address of Attorney, if any)

Date

(Continued from page 2)

in front of the mailbox. Of course it filled with water which is still standing today, because the Water District messed up the ditch and left no drainage. I, Cheryl Watts, am one of the owners, along with my brother, Rick Murphy, and my sister, Sandra Brooks. I pay the bills, one of which is for water service by the Ohio County Water District. No one informed me that any digging or excavation beyond the right of way needed to be done. This was excessive and appears to be intentional. I was there on August 9, 2025 shortly after my brother discovered it,

5/11/2026

Rick Murphy
10361 McIntyre Road
Owensboro, KY 42301
[REDACTED]
[REDACTED]

This letter is about a homeowner's yard owned by my two sisters and I located at 579 Marvins Chapel Road, Ohio County, Kentucky, that was intentionally destroyed by the Ohio County Water District distribution crew discovered on August ninth, 2025 by the owners of the property. I reported this to the Ohio County Sheriff's Office on said date. They dispatched Deputy Kelsey Embry to investigate the destruction. I ask her if her body cam was on. She replied yes, so I narrated the areas of damage as we walked along investigating the scene. I must state for the record Deputy Embry was polite, and very professional.

We placed several calls to the water district over the course of three years informing them of a water leak in the county ditch Infront of the property. Over the course of 3 years, I torn up two lawnmower decks due to the flooded ditch. I have taken care of the property since the passing of my father in 1995.

I placed a call to the OCWD on 8/11/2025, and was routed to a Chad Smith. He stated he would come back and level the damaged yard area, fill in the huge hole if front of the mailbox, scatter grass seed, place straw over the grass seed, and fill in depression areas left by the heavy equipment in the front yard. He also stated the sidewalk would be replaced by the Ohio County Water District due to heavy equipment breaking the concrete joints and leaving deep scar marks in the concrete. That concrete sidewalk was in excellent condition until the OCWD tore it up. Over the course of the next two months September and October the OCWD returned and scattered grass seed on half of the damaged area, on a rutted-out yard. Only half the damaged areas had straw or seed cover.

The front yard was once again damaged by OCWD as discovered on 11/9/2025. I placed a call to Chad Smith trying to find out why the yard was once again destroyed by OCWD heavy equipment when the ground was muddy. He had no answer other than he had to do it. Pictures will draw out the damage left behind by the OCWD.

The following is a list of demands from our families.

- A. Ohio County Water District shall hire a landscape company that is licensed, Insured and bonded to make repairs to all damaged areas caused by OCWD
- B. Ohio County Water District shall hire a concrete contractor that is licensed, bonded and insured to replace the concrete sidewalk from elevation change in the front yard to the mail box.
- C. The huge hole in the ditch at the mailbox shall be included in these repairs.
- D. Repair and reset meter boxes and check for water leaks as the OCWD heavy equipment traveled over the home owners water line several times leaving deep tire trenches.

Items A, B, C and D shall be paid for by the Ohio County Water District.

I have overseen construction of multimillion dollar projects including the 22-million-dollar Cavin Water Treatment Plant in Owensboro, KY. I have worked beside some of the best engineering companies in the world including Black and Veach Engineering and H.K. Bell engineering company. I

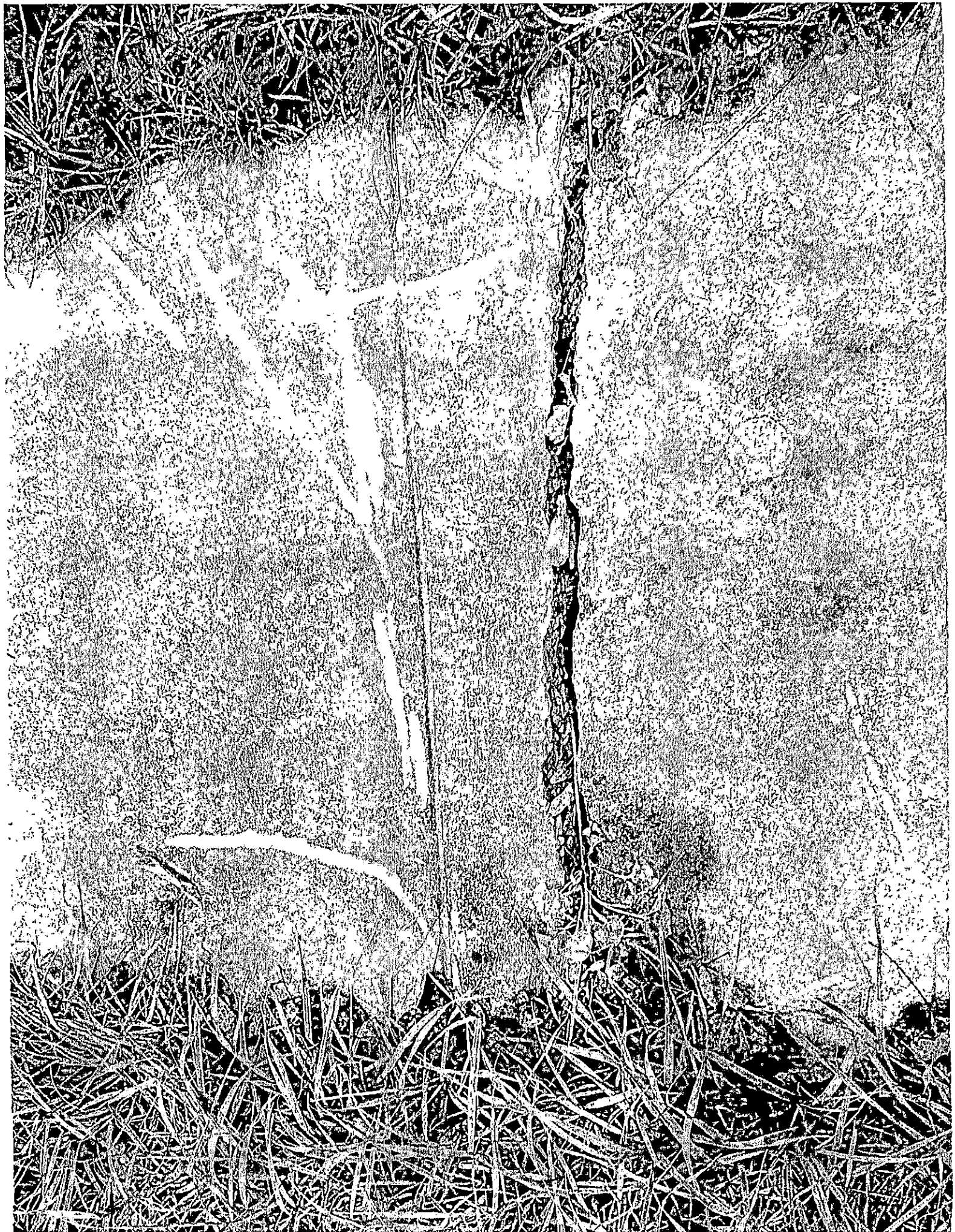
have served with two volunteer fire departments including serving on a city police department. Awarded Kentucky Colonel. To date I have 48 years' experience in the environmental field. I have worked for several Kentucky cities operating numerous water and wastewater plants, distribution and collection systems. A member of KY Watershed Watch Program our non-profit organization was the first to use source tracking DNA for E. coli and fecal coliforms in streams, rivers.

Mr. Hickman said he would call me back concerning the destruction the OCWD left behind at 579 Marvins Chapel Road and an employment offer. **That was 259 days ago. No mail delivery due to the huge hole left by the OCWD crew. I think this could be a record setting event.**

Sincerely,

Rick Murphy

Cc: OCWD Board
O.C. Judge Executive
PSC





FRONT YARD 579 MARVINS Chapel ROAD
DEVASTATED BY OCWD DISCOVERED ON 8/9/2025

