

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Public Comments on Kentucky Power Management Audit Case # 2026-00159
Date: Tuesday, August 25, 2026 8:09:00 AM

Case No. 2026-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2026-00159 in any further correspondence. The documents in this case are available at [View Case Filings for: 2026-00159 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Alvin Blanton [REDACTED]
Sent: Saturday, August 22, 2026 11:29 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: Public Comments on Kentucky Power Management Audit Case # 2026-00159

This Message Originated from Outside the Organization

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Dear Kentucky Public Service Commission,

I am writing as a Kentucky Power ratepayer to express my strong support for a thorough, independent, and transparent management audit of Kentucky Power in Case No. 2026-00159.

I am not an attorney, an auditor, or an expert in utility regulation. I am simply a customer who pays my electric bill and believes that ratepayers have a right to know that the company serving them is being managed responsibly and honestly.

One of the biggest reasons I support this audit is simple: **I am a ratepayer, and I expect honesty and accountability from both Kentucky Power and the Kentucky Public Service Commission.** When customers are paying the bills, we deserve confidence that decisions affecting the company, its operations, and ultimately our rates are being made in the best interests of the customers—not simply what is easiest or most convenient for the company.

For that reason, I respectfully ask the Commission to protect the integrity and independence of this audit. The auditor should have the freedom to examine the relevant history, decisions, management practices, and operations necessary to understand what has happened and why. I am concerned about any effort to unnecessarily narrow the scope of the audit, limit relevant information or case history, or otherwise restrict the auditor's ability to follow the facts wherever they may lead.

I also believe the process of selecting the auditor should be transparent and should give ratepayers confidence that the person or firm conducting this review is truly independent and capable of conducting a meaningful examination.

This is not about attacking Kentucky Power. It is about accountability. If the company's management and operations are being conducted appropriately, then a truly independent and comprehensive audit should help demonstrate that. If problems exist, then ratepayers deserve for those problems to be identified and addressed.

I respectfully ask the Commission to remember that behind every rate case, every management decision, and every dollar considered in these proceedings are real people who have to pay their electric bills. We may not understand every technical detail of utility regulation, but we understand fairness, honesty, and accountability.

Please conduct this audit in a way that gives Kentucky Power customers confidence that the process is independent, thorough, transparent, and not being unnecessarily limited.

I strongly support the management audit in Case No. 2026-00159, and I ask the Commission to take the concerns of Kentucky Power ratepayers seriously.

Thank you for taking the time to consider my comments and for your responsibility to the people who ultimately pay for this utility's operations.

Sincerely,

Alvin E. Blanton

[REDACTED]ayer

Phone: [REDACTED]
Email: [REDACTED]

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case # 2026-00159
Date: Tuesday, August 25, 2026 8:07:00 AM

Case No. 2026-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2026-00159 in any further correspondence. The documents in this case are available at [View Case Filings for: 2026-00159 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: sherry walker [REDACTED]
Sent: Saturday, August 22, 2026 12:44 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: Case # 2026-00159

This Message Originated from Outside the Organization

You have not previously corresponded with this sender.

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To Whom it May Concern,

In regards to the audit of Kentucky Power, it is my request that the entity of Kentucky Power have no authority or power to control this audit in ANY way, whether it be to limit any information received by the auditors, the length or scope of the audit, who performs the audit, any business or personal connections with the auditors, or any other controls that might jeopardize the integrity of the audit. Any such connection or attempted control indicates a desire to hide possible impropriety in the operations of Kentucky Power.

The audit should be a fully independent action, void of any constraints placed upon it by the company being audited.

As customers of Kentucky Power, we believe it is our right to know that this utility

company is operating in the best interests of our communities, and not SOLELY to line the pockets of its shareholders.

Thank you for your attention to this matter.

Sherry Munukka,
Pikeville, KY

[Yahoo Mail: Search, Organize, Conquer](#)

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: 2026-00159
Date: Tuesday, August 25, 2026 8:08:00 AM

Case No. 2026-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2026-00159 in any further correspondence. The documents in this case are available at [View Case Filings for: 2026-00159 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: [REDACTED]
Sent: Saturday, August 22, 2026 12:37 PM
To: PSC Executive Director <PSCED@ky.gov>
Cc: [REDACTED]
Subject: 2026-00159

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Adding my comments to 2026-00159.

We are watching what is happening with this audit.

People are onto you. Your rates increase far too often, and are unsustainable.
You are going to find that out - if you ever acknowledge the position you put customers in.

No public service will make up for your greed.

We are watching.

Erin Rice

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case 2026-00159 KY Power Audit
Date: Tuesday, August 25, 2026 8:06:00 AM

Case No. 2026-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2026-00159 in any further correspondence. The documents in this case are available at [View Case Filings for: 2026-00159 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Stew Lyn [REDACTED]
Sent: Saturday, August 22, 2026 12:46 PM
To: PSC Executive Director <PSCED@ky.gov>
Cc: Chere Hallahan [REDACTED]
Subject: Case 2026-00159 KY Power Audit

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Dear PSC:

I am writing yo you regarding my serious concerns about Kentucky Power and its attempt to hold important information from the independent audit.

As I see it, Kentucky Power is a monopoly that has been allowed to rape and pillage my community in Northeast Kentucky long enough. It has dirty hands and is nothing less than organized crime in suits literally raking in money while stealing from customers who have been abused far too long.

I've been on a budget for years (I am retired on a fixed income). I HAD been managing to pay my bills by budgeting but in the past couple of years I have watched each monthly bill continue to go up and up and up even as I use less electricity compared to last year at this time. WHY HAVE YOU ALLOWED THIS? Why is KY Power raking in huge profits as

we the customers are suffering?

KY Power should be forced to roll back prices and repay us!

So please, Stop This Criminal Activity NOW! Require a FULL audit with complete disclosure and protect Kentucky citizens.

Respectfully,

Chere Hallahan

Ashland, KY

[REDACTED]

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: 2026-00159
Date: Tuesday, August 25, 2026 8:05:00 AM

Case No. 2026-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2026-00159 in any further correspondence. The documents in this case are available at [View Case Filings for: 2026-00159 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: pam duelley [REDACTED]
Sent: Saturday, August 22, 2026 12:55 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: 2026-00159

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Taxpayers are paying attention to what is going on in our legislature and government entities. This particular concern is that we have a thorough, open, comprehensive audit. From the getgo Kentucky Power has been suspect, so the audit is going to be scrutinized by many of its customers.

Pam Duelley
Ashland KY

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Case No. 2026-00159
Date: Tuesday, August 25, 2026 8:04:00 AM

Case No. 2026-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2026-00159 in any further correspondence. The documents in this case are available at [View Case Filings for: 2026-00159 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Dessie Jones [REDACTED]
Sent: Saturday, August 22, 2026 6:14 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: Case No. 2026-00159

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Dear PSC,

I, and countless other Ky Power customers in my community with whom I have personally spoken, many of whom will not make contact with you due to fear of retaliation should their identities be revealed on a list requested by/provided to Ky Power, have grave concerns with the egregious overreach of Ky Power's attempts to interfere with/control the current auditing process.

It is a well known fact that Ky Power customers are already paying the highest rates in the state, if not the entire country, and simply cannot afford to keep paying ever-increasing rates for the same service, when the vast majority are living far under the national poverty level and currently rising inflation is making that increasingly worse.

The integrity of this audit matters so much to every Ky Power customer and the majority

feel that Ky Power should have absolutely no say in it, hence the term INDEPENDENT AUDIT.

Pardon my bluntness, but the PSC needs to put the needs of Ky's citizens first and stop always giving Ky Power whatever they want, whenever they want it. They aren't the ones financially struggling and suffering ever harder, and consistently failing, to be able to make ends meet. Therefore, I encourage you to NOT allow Ky Power to escape due and just reckoning by failure to undergo anything less than FULL responsibility and accountability.

Best Regards,

Dessie Jones

Ky Power customer

Hazard,Ky

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Ky Power audit
Date: Tuesday, August 25, 2026 8:03:00 AM

Case No. 2026-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2026-00159 in any further correspondence. The documents in this case are available at [View Case Filings for: 2026-00159 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Angie Kendrick [REDACTED]
Sent: Monday, August 24, 2026 8:12 AM
To: PSC Executive Director <PSCED@ky.gov>
Subject: Ky Power audit

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As a citizen of Eastern KY, I find recent requests and discussions surrounding Kentucky Power's management audit very concerning. (CASE NO. 2026-00159). We are all watching to see what kind of response and decisions the PSC makes concerning the audit. I guess we will then find out if the PSC works for us, or for AEP. It's time to put a stop to their rate hikes, and shady activities. Thanks.

From: [PSC Public Comment](#)
To: [Stephanie Dunaway](#)
Subject: RE: Case No. 2026-00159 — Investigation into the Managerial and Operating Practices of Kentucky Power Company
Date: Tuesday, August 25, 2026 8:10:00 AM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.png](#)

Case No. 2026-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2026-00159 in any further correspondence. The documents in this case are available at [View Case Filings for: 2026-00159 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Stephanie Dunaway [REDACTED]
Sent: Thursday, August 20, 2026 1:38 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case No. 2026-00159 — Investigation into the Managerial and Operating Practices of Kentucky Power Company

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From: Stephanie Dunaway
Boyd County, Kentucky

Date: 8-20-26

Kentucky Public Service Commission
211 Sower Blvd.
Frankfort, KY 40601

To the Commission:

I am writing as a member of the public who has previously filed comments in this proceeding to raise two concerns.

****1. Objection to removing case history from the audit RFP.****

I understand that at the August 13, 2026 informal conference, Kentucky Power requested that "case history" be removed from the draft request for proposals in order to "reduce possible bias of the consultant." I respectfully ask the Commission to reject this request, or at minimum to clarify precisely what material it covers before any RFP is finalized.

This case was opened by the Commission's July 2, 2026 order specifically to investigate and audit Kentucky Power's managerial and operational efficiency, following a documented pattern of public complaints — including public comments filed by myself and other ratepayers, and the PSC's own response correspondence addressing those complaints. That complaint history is not extraneous background; it is a substantial part of why this audit was ordered in the first place. An independent auditor evaluating Kentucky Power's management practices should have full access to the record that prompted the investigation, not a version of the file with that context removed. Removing it does not reduce bias — it removes the very evidence the audit exists to examine.

I ask that the Commission ensure the full case record, including public comments, remains available to whatever firm is retained to conduct this audit.

****2. Additional evidence: continued outages and loss of outage notifications.****

Since filing my prior comments, I have experienced several additional power outages at my residence over the past two months. I am also no longer receiving text message notifications from Kentucky Power regarding outages or their causes, which I previously received. I have maintained logs from my Generac backup generator system documenting the timing and duration of these outages, which I am submitting to the Commission as supporting evidence if it would be useful to this proceeding.

I believe both the pattern of continued outages and the apparent discontinuation of outage notifications are directly relevant to the Commission's evaluation of Kentucky Power's operational and communication practices, and I ask that they be considered as part of the record in this case.

Respectfully submitted,

Stephanie Dunaway
[REDACTED]
Ashland, KY 41102
[REDACTED]

—

****Exhibit A: Generac Backup Generator Log — Utility Power Outage Events, June–August 2026****

Source: Generac Mobile Link app status history, residence located in Boyd County, Kentucky. Each entry reflects an instance in which the generator activated in response to loss of utility power. Screenshots of the underlying app status history are attached.

| Date | Time |

06/13/2026	18:21
06/18/2026	5:15
07/08/2026	12:38
07/12/2026	10:35
08/05/2026	1:56
08/11/2026	12:03
08/11/2026	17:32
08/14/2026	0:05
08/14/2026	14:37

1:24



 Back

Status history



Your generator is ready to run.

5:11 on 06/24/2026



Your generator is ready to run.

12:40 on 06/21/2026



The generator ran in exercise mode

12:35 on 06/21/2026



Your generator is ready to run.

6:19 on 06/18/2026



The generator ran with transfer.

5:15 on 06/18/2026



The generator ran due to utility power
being lost

5:15 on 06/18/2026

Your generator is ready to run



Your generator is ready to run.

12:40 on 06/14/2026



The generator ran in exercise mode

12:35 on 06/14/2026



Your generator is ready to run.

18:21 on 06/13/2026



The generator ran due to utility power
being lost

18:21 on 06/13/2026

1:24



 Back

Status history



Your generator is ready to run.

12:40 on 07/12/2026



The generator ran in exercise mode

12:35 on 07/12/2026



Your generator is ready to run.

10:35 on 07/12/2026

10:35 on 07/12/2026



The generator ran due to utility power being lost

10:35 on 07/12/2026



Your generator is ready to run.

12:38 on 07/08/2026



The generator ran due to utility power being lost

12:38 on 07/08/2026



Your generator is ready to run.

12:40 on 07/05/2026



The generator ran in exercise mode

12:35 on 07/05/2026



Your generator is ready to run.

12:40 on 06/28/2026



The generator ran in exercise mode

12:35 on 06/28/2026

1:25



 Back

Status history



Your generator is ready to run.

13:21 on 07/26/2026



The generator ran in "Manual" mode

13:17 on 07/26/2026



Your generator is ready to run.

13:17 on 07/26/2026



The generator was set to "Off" and
will not start automatically in
response to an outage

13:17 on 07/26/2026



The generator stopped running due to
an alarm

12:35 on 07/26/2026



ECODE 5101: Engine Speed - The
generator has experienced an engine



speed alarm. Please contact a dealer.

12:35 on 07/26/2026



The generator ran in exercise mode

12:35 on 07/26/2026



Your generator is ready to run.

12:40 on 07/19/2026



The generator ran in exercise mode

12:35 on 07/19/2026

1:25



 Back

Status history



The generator ran due to utility power
being lost

12:05 on 08/11/2026



Your generator is ready to run.

12:03 on 08/11/2026

The generator ran due to utility power



being lost

12:03 on 08/11/2026



Your generator is ready to run.

12:40 on 08/09/2026



The generator ran in exercise mode

12:35 on 08/09/2026



Your generator is ready to run.

1:56 on 08/05/2026



The generator ran due to utility power
being lost

1:56 on 08/05/2026



Your generator is ready to run.

12:40 on 08/02/2026



The generator ran in exercise mode

12:35 on 08/02/2026

1:25



 Back

Status history



The generator ran due to utility power being lost

14:37 on 08/14/2026



Your generator is ready to run.

0:05 on 08/14/2026



The generator ran due to utility power being lost

0:05 on 08/14/2026



Your generator is ready to run.

17:33 on 08/11/2026



The generator ran due to utility power being lost

17:33 on 08/11/2026



Your generator is ready to run.

17:32 on 08/11/2026



The generator ran due to utility power being lost

17:32 on 08/11/2026



Your generator is ready to run.

17:31 on 08/11/2026



Your generator is ready to run.

12:05 on 08/11/2026

1:25



 Back

Status history



Your generator is ready to run.

18:44 on 08/16/2026



The generator ran due to utility power being lost

18:44 on 08/16/2026



Your generator is ready to run.

18:27 on 08/16/2026



Your generator is ready to run.

12:40 on 08/16/2026



The generator ran in exercise mode

12:35 on 08/16/2026



Your generator is ready to run.

14:52 on 08/14/2026



The generator ran due to utility power
being lost

14:52 on 08/14/2026



Your generator is ready to run.

14:37 on 08/14/2026



The generator ran due to utility power
being lost

14:37 on 08/14/2026

Your generator is ready to run

From: [PSC Public Comment](#)
To: [REDACTED]
Subject: RE: Regarding CASE NO. 2026-00159
Date: Tuesday, August 25, 2026 8:02:00 AM

Case No. 2026-00159

Thank you for your comments on the application of Kentucky Power Company. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2026-00159 in any further correspondence. The documents in this case are available at [View Case Filings for: 2026-00159 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Joe Elmore [REDACTED]
Sent: Sunday, August 23, 2026 6:22 PM
To: PSC Executive Director <PSCED@ky.gov>
Subject: Regarding CASE NO. 2026-00159

This Message Originated from Outside the Organization

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To Whom it May Concern,

In regards to the audit of Kentucky Power, CASE NO. 2026-00159, it is my request that the entity of Kentucky Power have no authority or power to control this audit in ANY way, whether it be to limit any information received by the auditors, the length or scope of the audit, who performs the audit, any business or personal connections with the auditors, or any other controls that might jeopardize the integrity of the audit. Any such connection or attempted control indicates a desire to hide possible impropriety in the operations of Kentucky Power.

The audit should be a fully independent action, void of any constraints placed upon it by the company being audited.

As customers of Kentucky Power, we believe it is our right to know that this utility company is operating in the best interests of our communities, and not SOLELY to line the pockets of its shareholders.

Thank you for your attention to this matter.

Joe Elmore

Service List for Case 2026-00159

* Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate Intervention
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

* Harlee P. Havens
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

* John G Horne, II
Office of the Attorney General Office of Rate Intervention
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

* Kentucky Power Company
1645 Winchester Avenue
Ashland, KY 41101

* Kenneth J Gish, Jr.
Stites & Harbison
250 West Main Street, Suite 2300
Lexington, KY 40507

* Lawrence W Cook
Assistant Attorney General
Office of the Attorney General Office of Rate Intervention
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

* J. Michael West
Office of the Attorney General Office of Rate Intervention
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

* Toland Lacy
Office of the Attorney General
700 Capital Avenue
Frankfort, KY 40601

* Denotes served by Email