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**From:** Hazelfield Farm [REDACTED]

**Sent:** Thursday, September 3, 2026 5:26 PM

**To:** PSC Executive Director <PSCED@ky.gov>

**Subject:** URGENT STATUS INQUIRY: Unprocessed August 14 Amended Complaint / Severe Physical Landlocked Hardship (Case No. 2026-00152)

**Subject:** Status Request: Case No. 2026-00152 (Amended Complaint Filed 08/14/2026)

Dear Executive Director,

I am writing to respectfully request an update on the status of our formal Amended Complaint, which was submitted to the electronic portal on August 14, 2026, under Case No. 2026-00152.

Our corrected filing currently remains in "Received" status. We have fully complied with the Commission's technical formatting guidance from the August 13 Order, cleanly outlining the unauthorized multi-household master-meter configuration currently active on our property boundary under 807 KAR 5:066.

Because this infrastructure sits directly on our March 25, 2026 KYTC-permitted highway encroachment alignment at coordinates 38.612074, -84.941486, our farm remains completely landlocked. As senior citizens, we are currently experiencing ongoing operational hardship, having to carry our commercial cut-flower harvest out to the highway right-of-way by hand due to the driveway blockage.

We kindly ask that a staff attorney review our August 14 amendment so it may be officially accepted for service and the formal utility response clock can begin. Thank you very much for your time, assistance, and attention to our file.

Sincerely,

Teresa Biagi & Raphe Ellis

2710 Hwy 227N, Worthville, KY 41098

[REDACTED]

**Hazelfield Farm**

**Local - Sustainable - Unique**

