

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JASON KREMER

COMPLAINANT

V.

NORTHERN KENTUCKY WATER DISTRICT

DEFENDANT

CASE NO.
2026-00090

ORDER

This issue arises from a complaint filed on April 6, 2026, by Jason Kremer against Northern Kentucky Water District (Northern Kentucky District) regarding the water service to a single unit of a multi-unit property owned by Kremer Plumbing Services, LLC. Mr. Kremer supplemented the complaint on April 10, 2026 (collectively, the Complaint).

In its June 11, 2026 Order, the Commission found the complaint filed by Mr. Kremer did not state fully, clearly and with reasonable certainty an act or omission by Northern Kentucky District of which failure to comply is alleged.¹ Nor did Mr. Kremer currently allege a violation of a regulation, Commission Order, tariff, or statute by Northern Kentucky District.² The Commission further found that Mr. Kremer should be afforded the opportunity to amend his complaint within 20 days of the date of service of the Order.³

¹ Order (Ky PSC June 11, 2026) at 4.

² Order at 4.

³ Order at 4.

To date, an amended complaint has not been filed into the record in this case by Mr. Kremer. Accordingly, the complaint should be dismissed without prejudice, and the case closed.

IT IS THEREFORE ORDERED that:

1. The formal complaint filed by Mr. Kremer is dismissed without prejudice.
2. A copy of this Order shall be served upon Northern Kentucky District.
3. This case is closed and removed from the Commission's docket.

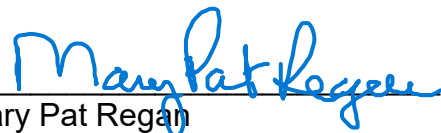
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Entered on this 6th day of August, 2026.

PUBLIC SERVICE COMMISSION



Angie Hatton
Chair



Mary Pat Regan
Vice Chair



Andrew W. Wood
Commissioner



Barry L. Mayfield
Commissioner

ATTEST:



Justin McNeil
Executive Director

Service List for Case 2026-00090

* Jason Kremer

11099 Pleasant Ridge Road

Alexandria, KY 41001

* Northern Kentucky Water District

2835 Crescent Springs Road

P. O. Box 18640

Erlanger, KY 41018-0640