

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC ACCREDITATION AND	)	
APPROVAL OF A PUBLIC SERVICE	)	CASE NO.
COMMISSION WATER PERSONNEL TRAINING	)	2025-00358
SEMINAR AS A WATER DISTRICT	)	
COMMISSIONER TRAINING PROGRAM	)	

ORDER

KRS 74.020(7) requires that this Commission “encourage and promote the offering of high-quality water district management training programs that enhance a water district commissioner's understanding of his or her responsibilities and duties.” KRS 74.020(8) requires the Commission to conduct a program of instruction “to train newly appointed commissioners in the laws governing the management and operation of water districts and other subjects that the Public Service Commission deems appropriate.” Pursuant to these statutory mandates, the Commission conducted a training seminar at Pine Mountain State Park, 1050 State Park Road, Pineville, Kentucky 40977, on October 21–22, 2025. This seminar included instruction regarding trends in applicable laws and regulations, risk management, and utility administration. The program was approved by the Energy and Environment Cabinet for 12.75 hours of water operator training.

Based upon a review of the course curriculum, the Commission finds that:

1. The course of instruction provided at this seminar will enhance a water district commissioner's understanding of his or her duties.

2. The seminar conducted at Pine Mountain State Park, 1050 State Park Road, Pineville, Kentucky 40977, on October 21–22, 2025, should be approved for up to six credit hours of water district management training, pursuant to KRS 74.020(7), and up to six hours of new water district commissioner training, pursuant to KRS 74.020(8), per day.

3. A course syllabus for the training seminar is attached to this Order as Appendix A.

4. Those individuals appearing in the list of attendees attached to this Order as Appendix B should receive the credit for the number of hours that he or she attended the training.

IT IS THEREFORE ORDERED that:

1. The 2025 Water Personnel Training Seminar, which the Commission conducted at Pine Mountain State Park, 1050 State Park Road, Pineville, Kentucky 40977, on October 21–22, 2025, is approved for six credit hours of water district management training and six hours of new water district commissioner training per day.

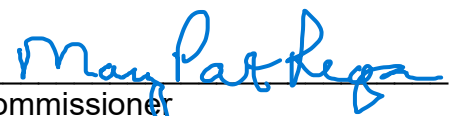
2. Those individuals appearing in the list of attendees attached to this Order as Appendix B shall receive the credit for the number of hours that they attended the training.

3. This case is closed and removed from the Commission's docket.

PUBLIC SERVICE COMMISSION


Chairman


Commissioner


Commissioner

ATTEST:


Executive Director





APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2025-00358 DATED NOV 18 2025

FOUR PAGES TO FOLLOW

2025 Water Commissioners Training Seminar

Presented by the



Kentucky Public Service Commission

October 21-22, 2025

Day One

7:55 - 8:00

Welcome/Overview

8:00 – 9:00

Consumer Services – Presented by: Rosemary Tutt (PSC staff)

This presentation will focus on the regulatory aspects of customer relations. Topics include the Customer Bill of Rights, customer billing disputes, installation and termination of utility service, and the Commission's informal and formal complaint processes. Presenter will also address landlord-tenant utility service issues, imputation of utility bills to family members, and the importance of tariffs and water user agreements.

9:00 – 11:00

Sustainable Infrastructure through Preventative Maintenance Presented By: Kim Padgett (RCAP)

As a water district board member your most important responsibility is to ensure your system can deliver a safe and adequate supply of drinking water to your customers. To assist in that endeavor, this session will explore the assets of a drinking water system, the cost effectiveness of asset management and preventative maintenance, and their importance to system sustainability.

11:00 – 11:15

Break

11:15 – 12:15

PSC Regulatory Requirements Presented by: Amanda Lawson (PSC Staff)

This presentation is a review of the Public Service Commission's jurisdiction over water districts and associations, including the statutory and regulatory requirements that are imposed upon water districts and associations because of their status as public utilities. The importance of seeking advance PSC approval of financing or for deviations from PSC regulations will be emphasized, as will the criteria which the PSC uses to evaluate such requests. Legal requirements for filings, including the necessity of representation by an attorney, also will be addressed.

Day One (Continued)

12:15 – 1:30 **Lunch – On Your Own**

1:30 – 3:00 **Training and Retaining Your Certification Workforce** – Presented by: BJ Bland (KY Division of Compliance Assistance)

This will be an overview of the importance of proper licensing and training requirements concerning certified operators. This training will also focus on the requirements, job duties, and other functions required by operator certification, as well as the importance of the role of elected officials in this process. The relationship between elected officials and operators will also be discussed.

3:00 – 4:00 **Cybersecurity** – Presented by: David Carter (Commonwealth Office of Technology)

This presentation looks at the emerging threats to utilities posed by hacking or other intrusions into utility computer systems. The presentation will focus on preventing such intrusions.

2025 Water Commissioners Training Seminar

Presented by the



Kentucky Public Service Commission

October 21-22, 2025

Day Two

7:55 - 8:00

Welcome/Overview

8:00 – 9:00

Accounting Controls and Internal Auditing Presented By: William Pearce (PSC staff)

PSC Staff will describe common procedures in the proper management of internal controls applicable to small water districts and associations. Additionally, personnel issues and limitations to internal controls will be covered. The presentation will also briefly discuss KRS 74.050 and the duties of the treasurer of a water district with respect to the statute.

9:00 – 10:00

Ethics: Presented by: Amanda Lawson PSC Staff)

Join staff to discuss the ethics laws and the statutory provisions addressing the standards of conduct for water district commissioners and employees as well as directors and officers of nonprofit water associations.

10:00 – 11:00

Ratemaking Basics Presented by: William Pearce (PSC Staff)

PSC staff will discuss ratemaking issues of current interest, including recent changes in Commission treatment of certain expenses, Alternative Rate Filing (ARF), and methods for establishing a utility's revenue requirements. Attention will be given to recurring problems with rate adjustment filings and purchased water adjustment (PWA) applications. The ratemaking consequences of excessive water loss will be covered.

11:00 – 11:45

PSC Water Loss Calculation Form Presented by: William Pearce (PSC Staff)

The presentation will discuss the consequences and impact of excessive water loss in a utility's operations. In addition, PSC staff will discuss the requirements for reporting unaccounted-for water loss. This session will take a step-by-step look at the forms and the data and calculations necessary to complete the form.

11:45-1:00

Lunch – On Your Own

Day Two (Continued)

1:00 -- 2:00

Inspections and Water Loss Presented by: Taylor Stamper (PSC Staff)

This session will explain how the PSC conducts and follows up on inspection results. The PSC also is placing a greater emphasis on reducing unaccounted-for water loss. This will be a point of emphasis during inspections. The financial consequences of excessive water loss to a utility and to its customers also will be addressed.

2:00 – 3:00

Board Operations and Requirements Presented By: Amanda Lawson (PSC staff)

This presentation will cover the basic duties and responsibilities of water district commissioners and directors of water associations. These include the relationship with the county judge/executive and fiscal court, the hiring and supervision of water district senior staff, the conduct of board meetings, board recordkeeping requirements and other aspects of board operations. Requirements of Kentucky open meeting law will be emphasized. As will best practices for keeping minutes of board meetings.

3:00 – 5:00

Kentucky's Underground Facilities Protection Law Presented by: Eric Tout (PSC Staff) or Jessica Norris-Canfield (PSC Staff)

This presentation details the responsibilities water utilities have under the Kentucky Underground Damage Prevention Act and best practices to follow to maintain compliance with the Act.

APPENDIX B

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2025-00358 DATED NOV 18 2025

THREE PAGES TO FOLLOW

Andy Beshear
Governor

Rebecca W. Goodman
Secretary
Energy and Environment Cabinet



Commonwealth of Kentucky
Public Service Commission
211 Sower Blvd.
P.O. Box 615
Frankfort, Kentucky 40602-0615
Telephone: (502) 564-3940
psc.ky.gov

Angie Hatton
Chair

Mary Pat Regan
Commissioner

Andrew W. Wood
Commissioner

November 5, 2025

Re: Case No. 2025-00358

Accreditation and Approval of a Public Service Commission Water Personnel Training Seminar as a Water District Commissioner Training Program.

Attached is a list of the persons who attended the 2025 Water Personnel Training Seminar held in-person on October 21-22, 2025, at Pine Mountain SRP in Pineville, KY. Which includes their name, utility or agency, and the number of hours they attended.

If you have any question please contact Commission Staff, at PSCWaterTraining@ky.gov.

Sincerely,

A handwritten signature in blue ink, appearing to read "Ron Parritt".

Ron Parritt
Deputy Executive Director



Andy Beshear
Governor

Rebecca W. Goodman
Secretary
Energy and Environment Cabinet

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2025 Public Service Commission Water Training October 21-22, 2025		
Held At Pine Mountain SRP in Pineville, KY		
PSC Attendance List - Case No. 2025-00358		
NAME	UTILITY / AGENCY	HOURS EARNED
Angel Everett	Cumberland Falls Highway Water District	6
Baker Lisa	Laurel County Water District #2	6
Brewer Teresa	Laurel County Water District #2	6
Canada Ronald	Cumberland Falls Highway Water District	6
Collette Johnny	Cumberland Falls Highway Water District	6
Cook Kevin	Hyden-Leslie County Water District	9
Cornn Steven	Laurel County Water District #2	6
Couch Ted	Hyden-Leslie County Water District	6
Creekmore Brandon	Cumberland Falls Highway Water District	6
Elmore Latisha	Edmonson County Water District	12
Finley Kenneth	Laurel County Water District #2	6
Fisher Kenneth	Laurel County Water District #2	6
Foust Jeff	Cawood Water District	12
Gay Ronnie	Hyden-Leslie County Water District	12
Gibson Don	Knott County Water & Sewer District	6
Goodson Jeremy	Knott County Water & Sewer District	6
Horton Todd	Hyden-Leslie County Water District	6
Howard Kyle	Black Mountain Utility District	12
Keller James	Wood Creek Water District	12
Lewis Dwight	Hyden-Leslie County Water District	6
McDaniel Ricky	Knott County Water & Sewer District	6
Moore David	Laurel County Water District #2	6
Potter Grondall	Mountain Water District	12
Prewitt Teddy Dean	Cumberland Falls Highway Water District	6
Roberts Rick	Southern Water & Sewer District	6
Sellers Terry	Cawood Water District	12



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2025 Public Service Commission Water Training October 21-22, 2025

Held At Pine Mountain SRP in Pineville, KY

PSC Attendance List - Case No. 2025-00358

NAME	UTILITY / AGENCY	HOURS EARNED
Sexton Doug	McCreary County Water District	6
Slone Phillip	Knott County Water & Sewer District	6
Smith Sandra	Whitley County Water District #1	12
Stanley Ralph	Whitley County Water District #1	6
Tackett Randy	Mountain Water District	12
Taylor Coy	McCreary County Water District	6
Taylor Derrick	McCreary County Water District	6
Taylor Raymond	McCreary County Water District	6
Turner Larry	Hyden-Leslie County Water District	12
Williams Freddie	Knott County Water & Sewer District	6

