

From: [PSC Public Comment](#)
To: ["Debra Hill"](#)
Subject: RE:
Date: Monday, August 31, 2026 9:24:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Debra Hill [REDACTED]
Sent: Thursday, August 27, 2026 4:07 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject:

This Message Originated from Outside the Organization

You have not previously corresponded with this sender.

[Report Suspicious](#)



Regarding case number 2025-00354. I am writing to you about Bluegrass water's application for a price increase. When my husband and I moved here to New Concord, we paid \$23.00 a month for water. When Bluegrass bought our water system, our price jumped to \$77.63 a month. This is water only. My husband and I are seniors, aged 70 and 79. We only use minimum water, showers twice weekly, laundry weekly, flushing toilets, and cooking, and hand washing dishes. For seniors on a limited income, who only use water minimally, 77.63 on water only is high enough, without having to worry about a price increase. Some people use more, watering lawns, washing vehicles, filling swimming pools, but not us. I am asking you to take this information into consideration. Thank you.

From: [PSC Public Comment](#)
To: [Kristin Mooney](#)
Subject: RE: Bluegrass Water Company Increasing Rates
Date: Monday, August 31, 2026 9:25:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Kristin Mooney [REDACTED]
Sent: Thursday, August 27, 2026 5:13 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Bluegrass Water Company Increasing Rates

This Message Originated from Outside the Organization

This Message Is From an External Sender.

[Report Suspicious](#)



Hello-

We live at [REDACTED] in the Kingswood Development in Taylorsville, KY.

Every year we receive a letter in the mail informing our neighborhood that our new sewer operator, Bluegrass Water, is increasing rates. And every year Bluegrass water states the change is due to improvements they are making to a number of sewer systems that they purchased. I live in Kingswood, and the Kingswood development has kept their sewer system in impeccable shape, and the bluegrass water company has done very little to improve it. They drive by about once a quarter, and have already increased our rates more than \$40 a month since they took over. I'm guessing there are sewer systems they purchased that did need updated systems - but they didn't do those updates in ours. I do not think it's fair that the Kingswood residents should have to pay for the improvements of other neighborhoods whose sewer systems were in poor condition.

I would like PSC to intervene on behalf of the Kingswood residents.

Thank you for you time,

Matt and Kristin Mooney

[REDACTED]
Taylorsville, KY 40071

From: [PSC Public Comment](#)
To: [Mason Rhodenbaugh](#)
Subject: RE: Public Comment – Case 2025-00354
Date: Monday, August 31, 2026 9:25:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Mason Rhodenbaugh [REDACTED]
Sent: Friday, August 28, 2026 10:09 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Public Comment – Case 2025-00354

This Message Originated from Outside the Organization

You have not previously corresponded with this sender.

[Report Suspicious](#)



To the Kentucky Public Service Commission,

My name is Mason, and I am a residential customer of Bluegrass Water on the Great Oaks system in Paducah.

The proposed wastewater increase—from \$77.77 to \$114 per month—is a 46.6% jump. For me, that is a major financial burden.

I am a captive customer. I have no alternative wastewater provider, and because I am on a flat rate, I cannot reduce usage to manage my bill. This increase is unavoidable.

Bluegrass Water's proposed rate is also far outside normal Kentucky pricing. Paducah's city sewer averages about \$55.84 per month, and the statewide median is about \$46.40. The proposed \$114 rate is more than double what most Kentuckians pay.

A nearly 50% increase in one filing is rate shock, especially for customers who cannot switch providers.

I respectfully ask the Commission to reduce this increase, phase it in, or adjust the flat-rate structure to protect affordability for captive customers.

Thank you for your consideration.

Mason Rhodenbaugh
Paducah, KY 42003

From: [PSC Public Comment](#)
To: "Mike ."
Subject: RE: Case number: 2025-00354
Date: Monday, August 31, 2026 9:25:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Mike . [REDACTED]
Sent: Saturday, August 29, 2026 2:22 PM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case number: 2025-00354

This Message Originated from Outside the Organization

You have not previously corresponded with this sender.

[Report Suspicious](#) ?

Re case # 2025-00354

I am writing regarding Bluegrass Water and their rate increase request. Please know that this company already charges at least double what a normal sewer bill is across the state, and please know their charges have absolutely nothing to do with the separate water bill we pay to the city of Taylorsville. Things are tough in the world today as inflation has already ate away at our Social Security checks and this increase is nothing more than corporate greed at its best. Heck this company already charges a service fee to pay your bill by auto pay. I actually called their office and asked how can I pay my bill without paying a service fee and the lady told me there was no way to avoid it and that auto pay was the cheapest service fee. She told me a check or credit card was even more of a service fee. I have never heard of this before this greedy company started charging me for paying my expensive sewer bill. Anyway thanks for listening to me and please consider the world we live in with gas and groceries already making things rough on people who are on fixed income. One last thing, do you guys make these utilities open their books and see if they are operating in the red or are they making money at these crazy cost and just want more money.

Thanks
Mike Whaley
[REDACTED]
Taylorsville Ky 40071

Sent from my iPad

Public Comments Received for Case Number: 2025-00354
Response Monday, August 31, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Saturday, August 29, 2026

From: Roy Richardson
City: New Concord
State: Kentucky
Zip: 42076

Comments:

I am formally giving notice of my objection to and complaint of any additional water rate increases. We are currently, already, paying an outrageous amount for our water, previously increased. I use much less than 2000 gal per month.. the average charge in Missouri for that.. is apx \$27.00.. on the high end is apx \$43. I am already paying \$77.63 per month for my small usage. That is already outrageous. This is rural KY, not Beverly Hills, CA.

Please stop these continual price gouging attempts on basic services, for our rural community.

Sincerely,
Roy Richardson

<https://duckduckgo.com/?q=What+are+the+average+water+rates+in+different+counties+of+Missouri%3Forigin=assistia=webassist=true>

<https://pwsd2cass.com/current-water-rates>

<https://utility-rates.com/missouri>

Public Comments Received for Case Number: 2025-00354
Response Monday, August 31, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Saturday, August 29, 2026

From: Michael roberts
City: Georgetown
State: KY
Zip: 40324

Comments:

Only a few years ago bluegrass water was given a rate increase that raised my bill from less than \$10 a month to \$77 a month. With that kind of increase already given, I'm concerned that they are being just greedy. The average age for people in my subdivision is in the 60s. We are living on a fixed income most people on Social Security and cannot afford this kind of increases. Please thoughtfully consider our concerns.

Thank you, Michael Roberts.

Public Comments Received for Case Number: 2025-00354
Response Monday, August 31, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Friday, August 28, 2026

From: Alex Freeman
City: West Paducah
State: KY
Zip: 42086

Comments:

Regarding the letter about public hearings. I believe I submitted my first comment about notification of the meeting on the 17th, my comment was published on the docket on the 19th. The letter stated the 18th and yet mailed on the 19th. I received my letter on the 25th. So wouldn't that fall less than 14 days?

I understand that my comment is sent to all parties before being added, it just seems if I had waited to add my comment, would the letters have even been sent.

Also, Paducah Water and McCracken County Joint Sewer Agency work together and see water usage and base the sewer bill off a percentage of water use.

From: [PSC Public Comment](#)
To: "Doug Jones"
Subject: RE: Case Number 2025-00354
Date: Monday, August 31, 2026 11:55:00 AM

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

From: Doug Jones [REDACTED]
Sent: Monday, August 31, 2026 11:44 AM
To: PSC Public Comment <PSC.Comment@ky.gov>
Subject: Case Number 2025-00354

****CAUTION** PDF attachments may contain links to malicious sites. Please contact the COT Service Desk ServiceCorrespondence@ky.gov for any assistance.**

This Message Originated from Outside the Organization

You have not previously corresponded with this sender.

[Report Suspicious](#) ?

Douglas Jones
[REDACTED]
West Paducah, Ky 42086
(Marshall Ridge Subdivision)

Case Number 2025-00354
Bluegrass Water Utility Operating Company application for adjustment of rates

Dear Public Service Commission,

I attempted to provide comments through your "search cases" link/website, but when I entered the case number and Bluegrass Water Utility Operating Company, the filter did not return any results.

In a letter dated 8/18/2026, Bluegrass Water Utility Operating Company (Bluegrass) notified us of its application for a rate adjustment and invited comments.

Case number 2025-00354

Bluegrass Water Utility Company (Bluegrass) application for adjustment of rates

Douglas Jones

[REDACTED]

West Paducah, Kentucky 42086

(Marshall Ridge Subdivision)

Comments/questions

Bluegrass states it has invested more than \$18.6 million in “improvements that strengthen infrastructure, enhance system performance, and help protect public health and the environment” for its various water and wastewater services. Specifically, how much money has Bluegrass invested in the wastewater treatment system that services Marshall Ridge Subdivision for these improvements, enhancements and protections?

Request that Bluegrass provide a list of the repairs, improvements, enhancements etc. that have been completed for the wastewater treatment system that services Marshall Ridge Subdivision.

Request that Bluegrass provide a list of the repairs, improvements, enhancements etc. that are planned for the wastewater treatment system that services Marshall Ridge Subdivision.

What is the status of any investigation by a regulatory agency related to the wastewater treatment system that services Marshall Ridge Subdivision for violations or non-compliances with state or federal regulations pertaining to the environment or public health?

The wastewater treatment system that services Marshall Ridge Subdivision was installed circa 1996-1997. What is Bluegrass’s estimate of the remaining lifespan/effective operation of the system, and what are Bluegrass’s plans for when the system ceases effective operation?

A pdf copy of these comments is attached.

Douglas Jones

Case number 2025-00354

Bluegrass Water Utility Company (Bluegrass) application for adjustment of rates

Douglas Jones



West Paducah, Kentucky 42086

(Marshall Ridge Subdivision)

Comments/questions

Bluegrass states it has invested more than \$18.6 million in “improvements that strengthen infrastructure, enhance system performance, and help protect public health and the environment” for its various water and wastewater services. Specifically, how much money has Bluegrass invested in the wastewater treatment system that services Marshall Ridge Subdivision for these improvements, enhancements and protections?

Request that Bluegrass provide a list of the repairs, improvements, enhancements etc. that have been completed for the wastewater treatment system that services Marshall Ridge Subdivision.

Request that Bluegrass provide a list of the repairs, improvements, enhancements etc. that are planned for the wastewater treatment system that services Marshall Ridge Subdivision.

What is the status of any investigation by a regulatory agency related to the wastewater treatment system that services Marshall Ridge Subdivision for violations or non-compliances with state or federal regulations pertaining to the environment or public health?

The wastewater treatment system that services Marshall Ridge Subdivision was installed circa 1996-1997. What is Bluegrass’s estimate of the remaining lifespan/effective operation of the system, and what are Bluegrass’s plans for when the system ceases effective operation?

Service List for 2025-00354

* Angela M Goad
Assistant Attorney General
Office of the Attorney General Office of Rate Intervention
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

* Aaron Silas
Central States Water Resources
1650 Des Peres Road
Suite 303
St. Louis, MO 63131

* R. Brooks Herrick
Dinsmore & Shohl, LLP
101 South Fifth Street
Suite 2500
Louisville, KY 40202

* Cameron R Culbertson
Scott County Attorney
198 E. Washington St.
Georgetown, KY 40324

* Honorable David Edward Spenard
Strobo Barkley PLLC
239 South 5th Street
Ste 917
Louisville, KY 40202

* Hannah Thompson
Dinsmore & Shohl, LLP
101 South Fifth Street
Suite 2500
Louisville, KY 40202

* Joe Pat Covington
Judge/Executive
101 East Main Street
Suite 210
Georgetown, KY 40324

* John Horne
Office of the Attorney General Office of Rate Intervention
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

* Denotes served by Email

* Lawrence W Cook
Assistant Attorney General
Office of the Attorney General Office of Rate Intervention
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

* J. Michael West
Office of the Attorney General Office of Rate Intervention
700 Capitol Avenue
Suite 20
Frankfort, KY 40601-8204

* Bluegrass Water Utility Operating Company, LLC
655 Maryville Centre Drive, Suite 200
St. Louis, MO 63141

* Bluegrass Water Utility Operating Company, LLC
655 Maryville Centre Drive, Suite 200
St. Louis, MO 63141

* Russ Mitten
Bluegrass Water Utility Operating Company, LLC
655 Maryville Centre Drive, Suite 200
St. Louis, MO 63141

* Randal A. Strobo
Strobo Barkley PLLC
239 South 5th Street
Ste 917
Louisville, KY 40202

* Sreenu Dandamudi
Central States Water Resources
1650 Des Peres Road
Suite 303
St. Louis, MO 63131

* Toland Lacy
Office of the Attorney General
700 Capital Avenue
Frankfort, KY 40601

* Edward T Depp
Dinsmore & Shohl, LLP
101 South Fifth Street
Suite 2500
Louisville, KY 40202

* Timothy Mayer
Strobo Barkley PLLC
239 South 5th Street
Ste 917
Louisville, KY 40202