

Public Comments Received for Case Number: 2025-00354
Response Thursday, August 27, 2026

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Received through Public Comments

Wednesday, August 26, 2026

From: Matthew Renfrow
City: Shepherdsville
State: KY
Zip: 40165

Comments:

Dear Commissioners of the Kentucky Public Service Commission,
I am writing to formally protest the proposed rate increase requested by Bluegrass Water Utility Operating Company under Case No. 2025-00354. I am a concerned ratepayer and resident of Shepherdsville, Kentucky and I believe the proposed increase is excessive and would cause significant financial hardship to everyone involved with Bluegrass Water.

The current utility costs are already difficult to manage within my budget. A further increase of 46.6% would mean trying to afford all other utilities extremely difficult. Bluegrass Water presence for our utility in our area is almost non-existent and it is very difficult to receive any actions from them. The minimal work in our area took months to do, and the workers claimed all the sewers were excessively old and surprised they made it as long as they did. Bluegrass water only fixed these complaints and were not out there for "upgrades".

I urge the Commission to carefully scrutinize the utility company's justification for this increase, especially given concerns that rates have already been increased in a short amount of time since the company has purchased our sewer system.

I respectfully request that the KPSC deny or substantially reduce the requested rate increase to protect the average consumer. Your decision directly impacts the financial well-being of Kentuckians.

Thank you for your time and for considering my comments as part of the official case record.

Sincerely,

Matthew Renfrow

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