

Public Comments Received for Case Number: 2025-00354  
Response Monday, December 22, 2025

Your comments in the above referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence.

The documents in this case are available at: [View Case Filings for: 2025-00354 \(ky.gov\)](#).

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Received through Public Comments

Sunday, December 21, 2025

From: Donald Hottman  
City: Louisville  
State: KY  
Zip: 40245

Comments:  
Objection to proposed 46.6% Rate Increase.

An increase of this size, \$77.77 to \$114.00, places an unreasonable financial burden on residential customers that are presently struggling with many rising costs.  
It is totally unacceptable!

Sincerely,

Donald and Nancy Hottman

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Received through Public Comments

Saturday, December 20, 2025

From: James Dodge  
City: West Paducah  
State: KY  
Zip: 42086

Comments:

Via letter dated 12/11/25, Bluegrass Water Utility Operating Company again reports they have requested the Public Service Commission to allow them to increase sewer rates from \$77.77 to \$114 per month. This is a 46.6% increase and comes after they already filed for (and received) in excess of a 500% rate increase in the sewer rate for Carriage Park Subdivision in West Paducah in 2020. It is obvious Bluegrass Water acquires well operating sewer systems for a low price then exorbitantly raises their rates to pay for repairs to their other sewer systems that have extreme issues. This is a form of blackmail, or at the least, unethical business practice that devalues property and hurts those being served by this company. Please do not allow this or any other increase by Bluegrass Water Utility Corporation. The current rates are much higher than any other sewer rate in Kentucky, and should, in fact, be LOWERED to match the average Kentucky sewer rate (approximately \$58 as determined by an AI).

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Received through Public Comments

Saturday, December 20, 2025

From: Michael Harper  
City: elizabethtown  
State: ky  
Zip: 42701

Comments:

Bluegrass Water Rate is to high! do not allow them another rate Increase we already pay way more then we should!!!

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Received through Public Comments

Friday, December 19, 2025

From: Robert Anderson  
City: georgetown  
State: Kentucky  
Zip: 40324

Comments:

Case 2025-00354 by Bluegrass Water for a 46.6% rate increase. Please help your fellow Kentuckians by not approving this rate increase. This utility has been trying to gouge money out of its customers for some time. This 46.6% rate increase is entirely too much.

You have helped in the past increase by not allowing them to do so. Please HELP us again

Sincerely

Robert Anderson

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Received through Public Comments

Saturday, December 20, 2025

From: Charles Alan Pasley  
City: Georgetown  
State: ky  
Zip: 40324

Comments:

I am writing to formally oppose the proposed rate increase by Bluegrass Water Utility Operating Company in Case No. 2025-00354, which would raise the average monthly sewer bill from \$77.77 to approximately \$114.00.

This proposed increase is excessive, unreasonable, and imposes a severe financial burden on customers, many of whom are families and elderly residents who have lived in this subdivision for decades. Prior to Bluegrass Water taking over this system, monthly sewer rates were approximately \$15.00. The dramatic escalation in costs since that time is alarming and unsustainable for households on fixed or modest incomes.

Bluegrass Water has justified these increases by citing infrastructure improvements and system upgrades. However, residents have not observed these improvements, and the claimed work has not occurred as represented. Customers are being asked to shoulder enormous rate increases without clear, verifiable evidence of corresponding investment or benefit to service reliability or quality.

Additionally, it is important to note that residents in the City of Paducah pay less than half of this newly proposed rate for combined water, sewer, and trash services. Under this proposal, customers of Bluegrass Water would pay more than double that amount for sewer service alone. This comparison underscores how disproportionate and inequitable the proposed rates are.

For long-time residents, particularly elderly individuals on fixed incomes, this increase represents more than an inconvenience. It creates genuine financial hardship, forcing families to choose between basic necessities and utility bills. Many residents moved into this subdivision with the understanding that sewer costs would remain reasonable and stable, not escalate to levels far beyond those of surrounding communities.

I respectfully urge the Commission to carefully scrutinize this request, require substantiated proof of actual improvements, and consider the real-world impact these rates have on customers. The PSC exists to protect the public interest, and approval of this increase would fail that mission.

Thank you for your time and consideration.

Respectfully submitted,

Charles Pasley

Homestead Subdivision, Georgetown, Ky

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Received through Public Comments

Saturday, December 20, 2025

From: Charles Bailey  
City: Georgetown  
State: KY  
Zip: 40324

Comments:

This rate increase should not be approved. I have not received a 46.6% salary increase and cannot afford this increase. They already increased my rates on the last bill.

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Received through Public Comments

Saturday, December 20, 2025

From: Dee Minor  
City: Danville  
State: KY  
Zip: 40422

Comments:

Got it — below is a \*\*clean, PSC-appropriate version\*\* rewritten specifically for \*\*wastewater service\*\*, suitable for \*\*submission through the Kentucky Public Service Commission website\*\* (formal, neutral, docket-ready language). I've also corrected the typo and tightened it to align with regulatory review standards.

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Dear Commissioners,

I am writing on behalf of residents of a small, middle-class subdivision served by Bluegrass Wastewater Utility to formally request intervention by the Kentucky Public Service Commission regarding the proposed 226% wastewater rate increase.

The magnitude of this increase is excessive and unreasonable, particularly given that our subdivision has experienced \*\*limited to no meaningful wastewater infrastructure improvements\*\* that would justify such a substantial escalation in rates. Residents are being asked to absorb a more than threefold increase in wastewater charges without corresponding service enhancements or a clear cost-of-service explanation specific to our area.

In addition, customers were \*\*not provided adequate notice or sufficient time\*\* to review the proposed increase, analyze its impact, or prepare meaningful comments or objections prior to consideration. This lack of adequate notice and opportunity for public participation raises concerns regarding transparency and procedural fairness, especially for working families who rely on predictable utility costs.

Our subdivision consists primarily of middle-income households, many of whom are already facing significant increases in essential living expenses. A 226% wastewater rate increase represents a severe financial hardship and raises serious affordability concerns for residents on fixed or modest incomes.

We respectfully request that the Commission:

- \* Require further justification for the proposed increase, including detailed cost-of-service and improvement data
- \* Evaluate whether the increase results in unreasonable rate shock for customers
- \* Consider whether rates should more accurately reflect actual improvements and costs attributable to specific service areas
- \* Allow additional time for customer review, comment, and participation
- \* Consider less extreme or phased-in alternatives

Wastewater service is an essential public utility, not a discretionary expense. Any rate increase of this magnitude must be clearly justified, equitably allocated, and implemented in a manner consistent with the Commission's obligation to ensure just and reasonable rates.

Thank you for your consideration of this request. We respectfully ask for the Commission's review and intervention in this matter.

Thank you,  
Dee Minor

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Received through Public Comments

Saturday, December 20, 2025

From: Allan Coldiron  
City: Georgetown  
State: Kentucky  
Zip: 40324

Comments:

I am writing to formally oppose the proposed rate increase by Bluegrass Water Utility Operating Company in Case No. 2025-00354, which would raise the average monthly sewer bill from \$77.77 to approximately \$114.00.

This proposed increase is excessive, unreasonable, and imposes a severe financial burden on customers, many of whom are families and elderly residents who have lived in this subdivision for decades. Prior to Bluegrass Water taking over this system, monthly sewer rates were approximately \$12.00. The dramatic escalation in costs since that time is alarming and unsustainable for households on fixed or modest incomes.

Bluegrass Water has justified these increases by citing infrastructure improvements and system upgrades. However, residents have not observed these improvements, and the claimed work has not occurred as represented. In fact, I have never seen a Bluegrass Water service vehicle or representative in our neighborhood in the over 4 years we have lived here. Customers are being asked to shoulder enormous rate increases without clear, verifiable evidence of corresponding investment or benefit to service reliability or quality.

Additionally, it is important to note that residents in the City of Georgetown pay less than half of this newly proposed rate for combined water, sewer, and trash services. Under this proposal, customers of Bluegrass Water would pay more than double that amount for sewer service alone. This comparison underscores how disproportionate and inequitable the proposed rates are.

For long-time residents, particularly elderly individuals on fixed incomes, this increase represents more than an inconvenience. It creates genuine financial hardship, forcing families to choose between basic necessities and utility bills. Many residents moved into this subdivision with the understanding that sewer costs would remain reasonable and stable, not escalate to levels far beyond those of surrounding communities.

I respectfully urge the Commission to carefully scrutinize this request, require substantiated proof of actual improvements, and consider the real-world impact these rates have on customers. The PSC exists to protect the public interest, and approval of this increase would

fail that mission.

Thank you for your time and consideration.  
Respectfully submitted,

Allan Coldiron  
Deer Run Estates, Georgetown, KY

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Received through Public Comments

Saturday, December 20, 2025

From: Gina Meers  
City: Taylorsville  
State: KY  
Zip: 40071

Comments:

This rate increase would be a hardship for many with no adequate reason that I can see behind it. Residential customers have been nicked and dined enough by these companies. We are hard working individuals trying to stay afloat. Please decline this LARGE increase.

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Received through Public Comments

Friday, December 19, 2025

From: Doug Cohron  
City: Shepherdsville  
State: Ky  
Zip: 40165

Comments:  
Kentucky Public Service Commission  
211 Sower Boulevard  
P.O. Box 615  
Frankfort, KY 40602

Subject: Opposition to Proposed Rate Increase - Case No. 2025-00354

Dear Commissioners of the Kentucky Public Service Commission,  
I am writing to formally protest the proposed rate increase requested by Bluegrass Water Utility Operating Company, LLC under Case No. 2025-00354.

I am a concerned ratepayer and resident of Bullitt County Kentucky, and I believe the proposed increase is excessive and would cause significant financial hardship.

The current utility costs are already difficult to manage within my budget. A further increase of 46.6% or \$36.23 a month would mean having to choose between paying my electric bill and buying essential groceries, as well as a significant strain on our familys limited income. I am a retired Public Servant and believe these increases are unfair and could adversely affect my family and myself.

I urge the Commission to carefully scrutinize the utility companys justification for this increase, especially given concerns about investments in aging infrastructure and executive salaries.

We have no other options to go with another sewer company such as Louisville Metropolitan Sewer District, which was cheaper than what is being proposed.

I respectfully request that the KPSC deny or substantially reduce the requested rate increase to protect the average consumer. Your decision directly impacts the financial well-being of Kentuckians.

Thank you for your time and for considering my comments as part of the official case record.

Sincerely,

Douglas Cohron, concerned resident of Bullitt County

**From:** [PSC Public Comment](#)  
**To:** ["William Prater"](#)  
**Subject:** RE: Rate increase  
**Date:** Monday, December 22, 2025 9:34:00 AM

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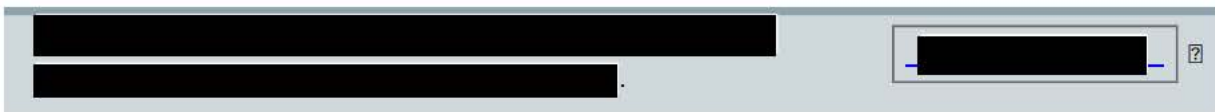
Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** William Prater [REDACTED]  
**Sent:** Sunday, December 21, 2025 9:44 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Rate increase



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.

- Financial Burden: The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

William and Julia Prater

[REDACTED] Georgetown, Kentucky

[REDACTED]

**From:** [PSC Public Comment](#)  
**To:** ["Jordan Sands"](#)  
**Subject:** RE: Sewer Rate Increase  
**Date:** Monday, December 22, 2025 9:34:00 AM

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Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** Jordan Sands [REDACTED]  
**Sent:** Sunday, December 21, 2025 9:09 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Sewer Rate Increase

[REDACTED]

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

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- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request

that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Jordan and Alyssa Sands

, Georgetown, KY 40324

**From:** [PSC Public Comment](#)  
**To:** [jn10](#)  
**Subject:** RE: Case No. 2025-00354  
**Date:** Monday, December 22, 2025 9:33:00 AM

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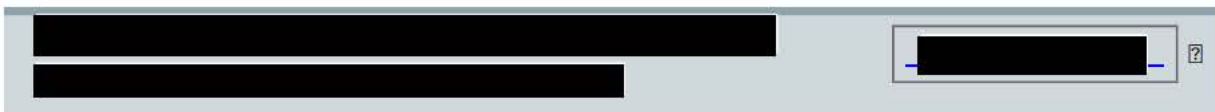
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Thank you for your interest in this matter.

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**From:** jn10 [REDACTED]  
**Sent:** Sunday, December 21, 2025 8:45 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Case No. 2025-00354



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were

spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Jared Napier

[REDACTED]  
[REDACTED]

**From:** [PSC Public Comment](#)  
**To:** [kamry bensing](#)  
**Subject:** RE: Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.  
**Date:** Monday, December 22, 2025 9:33:00 AM

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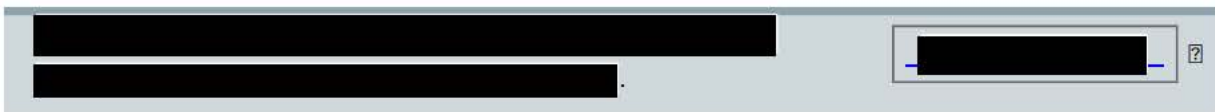
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Thank you for your interest in this matter.

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**From:** kamry bensing [REDACTED]  
**Sent:** Sunday, December 21, 2025 8:38 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.

- Financial Burden: The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Kamry Allen

[REDACTED], Georgetown KY 40324

[REDACTED]

**From:** [PSC Public Comment](#)  
**To:** ["Richard Witherite"](#)  
**Subject:** RE: Proposed rate hike  
**Date:** Monday, December 22, 2025 9:33:00 AM

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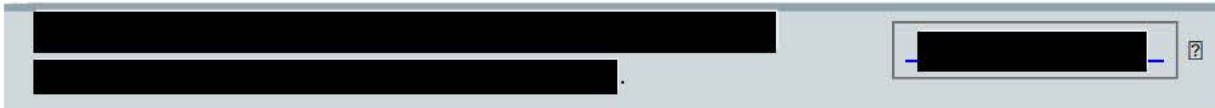
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Thank you for your interest in this matter.

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**From:** Richard Witherite [REDACTED]  
**Sent:** Saturday, December 20, 2025 11:29 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Proposed rate hike



To the Kentucky Public Service Commission:

I am writing to formally protest the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be

transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,  
Richard Witherite  
[REDACTED], Georgetown, Kentucky 40324

Sent from my iPad

**From:** [PSC Public Comment](#)  
**To:** ["Katelyn Dallas"](#)  
**Subject:** RE: Complaint for Bluegrass Water Utility  
**Date:** Monday, December 22, 2025 9:33:00 AM

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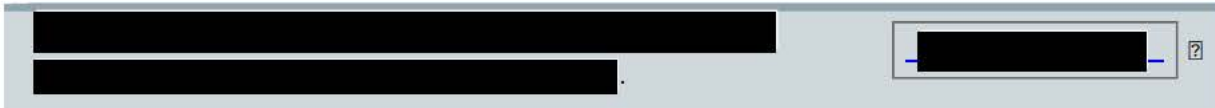
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Thank you for your interest in this matter.

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**From:** Katelyn Dallas [REDACTED]  
**Sent:** Saturday, December 20, 2025 11:17 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Complaint for Bluegrass Water Utility



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

**Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.

**Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.

**Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.

**Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,  
Katelyn Dallas  
[REDACTED]



Sent from my iPhone

**From:** [PSC Public Comment](#)  
**To:** ["Susan Fitzpatrick"](#)  
**Subject:** RE: Oppose sewer rate increase  
**Date:** Monday, December 22, 2025 9:32:00 AM

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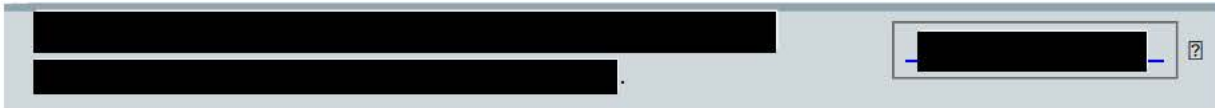
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Thank you for your interest in this matter.

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**From:** Susan Fitzpatrick [REDACTED]  
**Sent:** Saturday, December 20, 2025 10:08 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Oppose sewer rate increase



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,  
Susan Fitzpatrick

[REDACTED]

Georgetown, Ky 40324

[REDACTED]

**From:** [PSC Public Comment](#)  
**To:** ["chelsi thomas"](#)  
**Subject:** RE: Sewer rate increase  
**Date:** Monday, December 22, 2025 9:32:00 AM

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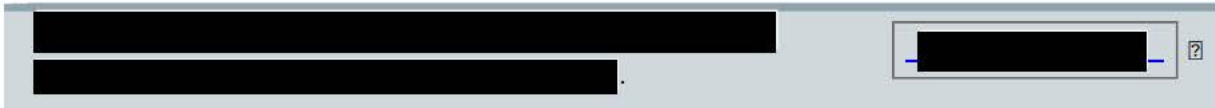
Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** chelsi thomas [REDACTED]  
**Sent:** Saturday, December 20, 2025 9:46 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Sewer rate increase



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,  
Chelsi Thomas

[REDACTED]

Georgetown, KY

[REDACTED]

Sent from my iPhone

**From:** [PSC Public Comment](#)  
**To:** [Khrista Neville](#)  
**Subject:** RE:  
**Date:** Monday, December 22, 2025 9:32:00 AM

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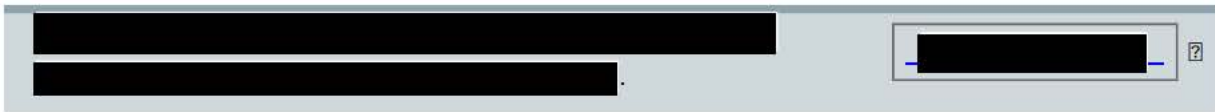
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Thank you for your interest in this matter.

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**From:** Khrista Neville [REDACTED]  
**Sent:** Saturday, December 20, 2025 9:45 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:**



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially

seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.

- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Khrista Neville

██████████, Georgetown, KY 40324

**From:** [PSC Public Comment](#)  
**To:** ["LeDet, Shanita"](#)  
**Subject:** RE: Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.  
**Date:** Monday, December 22, 2025 9:31:00 AM

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Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

---

**From:** LeDet, Shanita [REDACTED]  
**Sent:** Saturday, December 20, 2025 9:43 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

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- Lack of Improvements: Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- Financial Burden: The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Shanita LeDet

[REDACTED]

Georgetown Ky 40324

[REDACTED]

Shanita Le'Det



“If you can imagine it, you can achieve it. If you can dream it, you can become it.”

-William Arthur Ward

**From:** [PSC Public Comment](#)  
**To:** [Scott Tinsley](#)  
**Subject:** RE: Rate hike  
**Date:** Monday, December 22, 2025 9:31:00 AM

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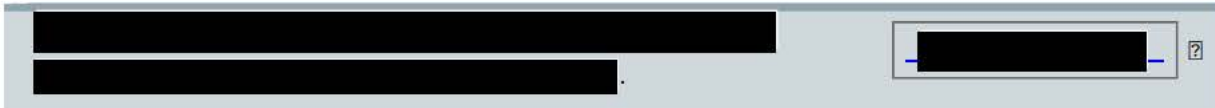
Case No. 2025-00354

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Thank you for your interest in this matter.

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**From:** Scott Tinsley [REDACTED]  
**Sent:** Saturday, December 20, 2025 9:33 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Rate hike



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
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We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Scott Tinsley

[REDACTED] Georgetown Ky 40324

[REDACTED]

**From:** [PSC Public Comment](#)  
**To:** [Josh B](#)  
**Subject:** RE: Proposed Sewer Increase  
**Date:** Monday, December 22, 2025 9:31:00 AM

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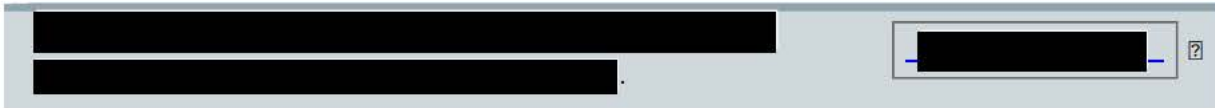
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Thank you for your interest in this matter.

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**From:** Josh B [REDACTED]  
**Sent:** Saturday, December 20, 2025 9:30 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Proposed Sewer Increase



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
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- **Need for Accountability:** Before any further rate hikes are approved, there must be

transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Joshua Bales

[REDACTED]

Georgetown, KY 40324

[REDACTED]

**From:** [PSC Public Comment](#)  
**To:** [Shonda Florence](#)  
**Subject:** RE: Rate increase  
**Date:** Monday, December 22, 2025 9:30:00 AM

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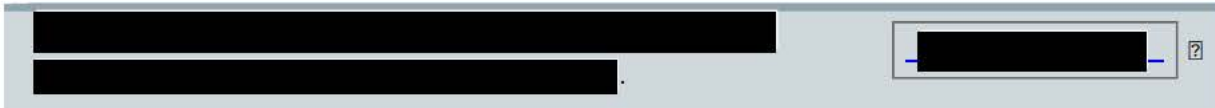
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Thank you for your interest in this matter.

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**From:** Shonda Florence [REDACTED]  
**Sent:** Saturday, December 20, 2025 6:37 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Rate increase



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

**Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.

**Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.

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**Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,  
Shonda Florence  
[REDACTED]

Georgetown KY 40324

**From:** [PSC Public Comment](#)  
**To:** ["Dave Fehling"](#)  
**Subject:** RE: email To the Kentucky Public Service Commission: I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354. Just in the last 5 years, my sewer rates have risen  
**Date:** Monday, December 22, 2025 9:30:00 AM

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Case No. 2025-00354

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Thank you for your interest in this matter.

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**From:** Dave Fehling [REDACTED]  
**Sent:** Saturday, December 20, 2025 6:37 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** email To the Kentucky Public Service Commission: I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354. Just in the last 5 years, my sewer rates have risen d...

**This Message Originated from Outside the Organization**

You have not previously corresponded with this sender.

[Report Suspicious](#)

Sincerely,

Dave and Anita Fehling

[REDACTED]

Georgetown, KY 40324

Homestead Subdivision

[REDACTED]

Sent from my MetroPCS 5G Android device

Get [Outlook for Android](#)

**From:** [PSC Public Comment](#)  
**To:** [David Sparks](#)  
**Subject:** RE: Bluegrass Water Case# 2025-00354  
**Date:** Monday, December 22, 2025 9:30:00 AM

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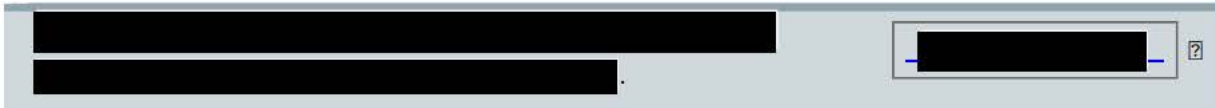
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Thank you for your interest in this matter.

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**From:** David Sparks [REDACTED]  
**Sent:** Saturday, December 20, 2025 9:09 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Re: Bluegrass Water Case# 2025-00354



It's 8:05 Saturday morning, we do not have WATER, this is the second time this week this has happened. I'm asking you to deny the rate increase Bluegrass water is asking for. I ask you again, please show me where they have spent millions on this water system, we are paying an insane amount now. Thank you.

Sent from my iPhone

On Dec 18, 2025, at 7:44 AM, PSC Public Comment  
<[PSC.Comment@ky.gov](mailto:PSC.Comment@ky.gov)> wrote:

Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>

**Sent:** Tuesday, December 16, 2025 1:30 PM

**To:** PSC Public Comment <[PSC.Comment@ky.gov](mailto:PSC.Comment@ky.gov)>

**Subject:** FW: Bluegrass Water Case# 2025-00354

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**From:** David Sparks [REDACTED]

**Sent:** Tuesday, December 16, 2025 1:15 PM

**To:** PSC Public Information Officer <[PSC.Info@ky.gov](mailto:PSC.Info@ky.gov)>

**Subject:** Bluegrass Water Case# 2025-00354

Bluegrass Water rate increase Case# 2025-00354. I'm writing you to respectfully ask you to deny the water increase for Bluegrass Water, we are paying an insane amount now, \$77.63 a month. People on fixed incomes are having a hard enough time paying this now. I've called several cities around our area and discussed this with them and when I tell them what we are paying, the first thing out of their mouth is WOW. I called a woman in Frankfort, Ky. Monday that worked for the utilities there she told me her personal water bill for using 7000 gallons for last month was \$40.00. I ask you respectfully to please deny the Bluegrass Water rate increase, thank you. David Sparks, New Concord, Ky. [REDACTED].  
Sent from my iPhone

**From:** [PSC Public Comment](#)  
**To:** ["Mandi Baugher"](#)  
**Subject:** RE: Bluegrass water rate hike  
**Date:** Monday, December 22, 2025 9:29:00 AM

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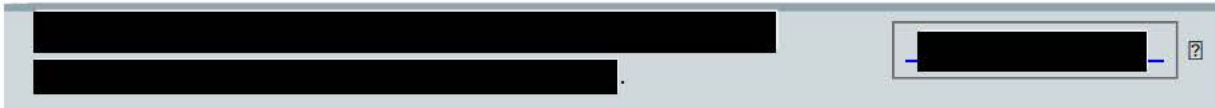
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Thank you for your interest in this matter.

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**From:** Mandi Baugher [REDACTED]  
**Sent:** Saturday, December 20, 2025 7:50 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Bluegrass water rate hike



**To the Kentucky Public Service Commission:**

**I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.**

**Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$15 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.**

**Key concerns:**

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.

- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

**We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.**

**Sincerely,  
Brett and Mandi Baugher**  
[REDACTED]  
**West Paducah, Ky 42086**  
[REDACTED]

Sent from my iPhone

**From:** [PSC Public Comment](#)  
**To:** [Dean Hagerman](#)  
**Subject:** RE: Comment for Case No. 2025-00354  
**Date:** Monday, December 22, 2025 9:29:00 AM

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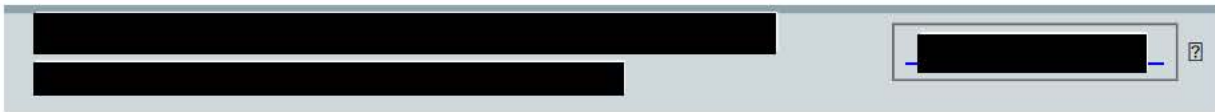
Case No. 2025-00354

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Thank you for your interest in this matter.

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**From:** Dean Hagerman [REDACTED]  
**Sent:** Friday, December 19, 2025 11:16 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Comment for Case No. 2025-00354



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.

- Financial Burden: The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Richard Dean Hagerman

[REDACTED]

Georgetown KY 40324

[REDACTED]

**From:** [PSC Public Comment](#)  
**To:** ["James & Bonnie Dodge"](#)  
**Subject:** RE: Case # 2025-00354, Protest of Rate Adjustment Application by Bluegrass Water Utility Operating Company  
**Date:** Monday, December 22, 2025 9:29:00 AM

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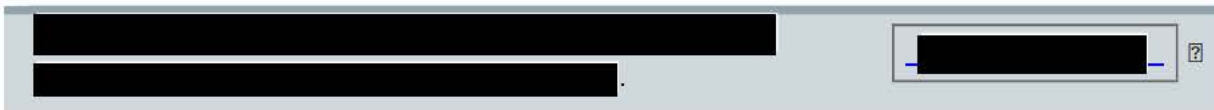
Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** James & Bonnie Dodge [REDACTED]  
**Sent:** Friday, December 19, 2025 8:23 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Case # 2025-00354, Protest of Rate Adjustment Application by Bluegrass Water Utility Operating Company



[REDACTED]  
West Paducah, KY 42086  
December 19, 2025

To Whom It May Concern,

Via letter dated 12/11/25, we received notification that Bluegrass Water Utility Operating Company is once again filing for an additional sewer rate increase for Carriage Park Subdivision in West Paducah, KY, 42086. The proposed household rate increase is from \$77.77 per month to \$114.00 per month. This requested \$36.23, amounting to a 46.6% increase, is excessively high. Not only that, it also comes after a more than 500% Bluegrass Water Utility Operating Company rate increase against multiple subdivision sewage systems (including ours) in 2020 (see Case # 2020-00290). My wife and I have lived in Carriage Park subdivision for 20+ years and that entire time the system has worked well and continues to work well. Since the Bluegrass Water acquisition and terribly high-rate increase of 2020, the company has only made trivial improvement to our system in the form of a very poorly constructed access road from an adjacent sewage lagoon (which serves a subdivision down the road and separate from our subdivision).

There is no sewage provider in Kentucky (KY), other than Bluegrass Water, that charges such an exorbitant rate. According to an AI search, the average sewer rate (in KY) is \$58 per

month. The highest rate (found in major KY cities) is based on water usage and sometimes reaches \$61. With this comparison, it is obvious Bluegrass Water is unethical and their approach to acquiring sewage facilities (for a song), increasing rates by 100's of percent, and using the funds from clients with low maintenance systems to pay for those with defective systems is nothing short of fraudulent. In protecting the public, the Public Service Commission should not condone/approve this practice.

Although the Public Service Commission permitted a significant sewer rate hike in 2020, I am once again formally requesting intervention to prevent Bluegrass Water from raising the rates again. Through less than up front means our sewer system was acquired by Bluegrass Water and turned into a "cash cow" by taking over well operating systems such as ours (that have few or no problems) and then raising monthly fees (by an exorbitant amount) to fund the repair of other systems under their purview. We are being held hostage by a terrible utility company and without the assistance of the Public Service Commission, will once again be defrauded. Please do not allow this corporation to continue such unscrupulous tactics.

In closing, our sewer bills are already too high, and it is hurting the property values and general welfare of all residents under the thumb of Bluegrass Water.

Sincerely,  
James E. Dodge

**From:** [PSC Public Comment](#)  
**To:** [Joe Thomas](#)  
**Subject:** RE: Opposition to sewer increase in persimmon ridge subdivision  
**Date:** Monday, December 22, 2025 8:53:00 AM

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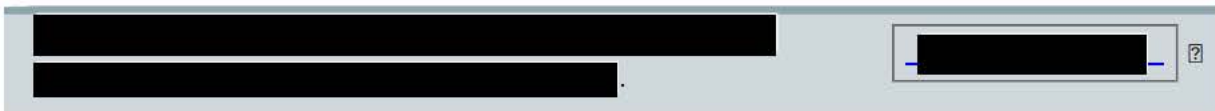
Case No. 2025-00354

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Thank you for your interest in this matter.

---

**From:** Joe Thomas [REDACTED]  
**Sent:** Thursday, December 18, 2025 5:11 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Opposition to sewer increase in persimmon ridge subdivision



To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.

- Need for Accountability: Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Judy Thomas

[REDACTED]

Louisville, KY

40245

[REDACTED]

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Sewer Rate Increase  
**Date:** Monday, December 22, 2025 9:42:00 AM

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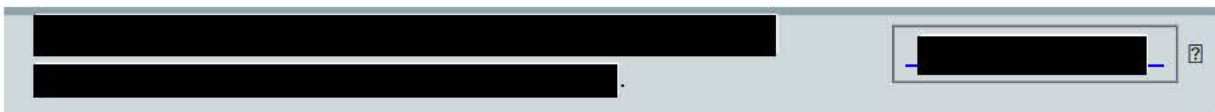
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Thank you for your interest in this matter.

---

**From:** Karen Moseley [REDACTED]  
**Sent:** Sunday, December 21, 2025 9:47 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Sewer Rate Increase



December 21, 2025

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

In the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.
- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be

transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Karen Moseley

[REDACTED].

Georgetown, KY 40324

[REDACTED]

**From:** [PSC Public Comment](#)  
**To:** [REDACTED]  
**Subject:** RE: Case # 2025-00354  
**Date:** Monday, December 22, 2025 9:43:00 AM

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Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** PSC Public Information Officer <PSC.Info@ky.gov>  
**Sent:** Monday, December 22, 2025 8:17 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Case # 2025-00354

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**From:** Norman Crawford [REDACTED]  
**Sent:** Saturday, December 20, 2025 3:14 PM  
**To:** PSC Public Information Officer <[PSC.Info@ky.gov](#)>  
**Subject:** Fwd: Proposed rate increase



case # 2025-00354

----- Forwarded message -----

**From:** Norman Crawford [REDACTED]  
**Date:** Fri, Dec 19, 2025 at 12:28 AM  
**Subject:** Proposed rate increase  
**To:** <[psc.info@ky.gov](mailto:psc.info@ky.gov)>

Once again bluegrass water utility is asking for a 36% rate increase of its customers. We are currently paying \$78.80 a month now in my district. No sewer just water from existing wells that have been upgraded. Compared to other water utilities we pay more now than we should be paying. Please check all the data on this companie before even considering this proposed rate increase. I strongly object to this as way out of line with most other water utilities rates signed Norman W. Crawford [REDACTED] New Concord, KY

**From:** [PSC Public Comment](#)  
**To:** [Scott Tinsley](#); [PSC Public Comment](#)  
**Subject:** RE: Rate change Bluegrass Utility  
**Date:** Monday, December 22, 2025 10:19:00 AM

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Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the Public Comments portion of the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354, in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Individuals or entities seeking to become a party to an administrative case before the Commission shall comply with 807 KAR Title 5, including the filing requirement set forth in 807 KAR 5:001. Tendered documents that fail to comply with applicable filing requirements may be treated as public comments.

Thank you for your interest in this matter.

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**From:** Scott Tinsley [REDACTED]  
**Sent:** Sunday, December 21, 2025 2:57 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Rate change Bluegrass Utility



Sent from my iPhone

**Scott Tinsley**  
[REDACTED]  
**Georgetown, Ky 40324**  
**Date:** 12/21/-2025  
**Kentucky Public Service Commission**  
Post Office Box 615  
Frankfort, Kentucky 40602  
**Re: Formal Request for Intervention – Bluegrass Water Utility Operating Company, LLC**  
**Proposed Wastewater Rate Adjustment (Filed December 11, 2025)**  
Dear Commissioners:  
Pursuant to **KRS 278.260**, and the Commission's statutory duty to ensure that utility rates are **fair, just, reasonable, and non-discriminatory**, I hereby submit this formal request for intervention in the above-referenced proceeding.  
I am a residential customer of Bluegrass Water Utility Operating Company, LLC ("Bluegrass [REDACTED])

Water”) residing in a **one** person household with low and consistent wastewater usage. The proposed residential rate increase of approximately **46.6%** is excessive, inequitable, and unsupported by proportional cost causation, and therefore violates both **KRS Chapter 278** and long-standing Kentucky precedent.

### **Statutory Violations**

Under **KRS 278.030(1)**, utility rates must be “fair, just, and reasonable,” and utilities are prohibited from charging rates that are unjustly discriminatory. Additionally, **KRS 278.170(1)** prohibits utilities from subjecting any customer or class of customers to unreasonable disadvantage.

The proposed increase relies heavily on inflated minimum charges that disconnect the price paid from actual wastewater usage. As a result, low-usage residential customers such as myself are forced to subsidize costs unrelated to their contribution to system demand, placing us at an unreasonable disadvantage in violation of statute.

### **Kentucky Case-Law and PSC Precedent**

Kentucky courts have repeatedly affirmed that utilities bear the burden of proving that proposed rates are reasonable and properly allocated:

- In **Kentucky Industrial Utility Customers, Inc. v. Public Service Commission**, the Kentucky Supreme Court held that the Commission must ensure rates are supported by substantial evidence and are not excessive or unfairly allocated among customer classes.
- In **Cincinnati Bell Telephone Co. v. Public Service Commission**, the Court reaffirmed that rates must reflect a rational relationship between cost causation and customer charges, and that the PSC has a duty to protect consumers from unreasonable rate designs.
- The Commission has further recognized in numerous rate orders that **minimum charges must be narrowly tailored** and may not be used to impose disproportionate costs on customers who do not materially drive system expenses.

Collectively, this precedent establishes that rate structures which obscure cost responsibility, penalize conservation, or impose excessive burdens on low-usage customers are inconsistent with Kentucky law.

### **Failure of Proof and Public Interest Concerns**

While infrastructure investment may be a legitimate utility objective, Kentucky law is clear that:

- Costs must be **prudently incurred**;
- Rate impacts must be **reasonably distributed**; and
- Utilities must demonstrate that **less burdensome alternatives** have been fully considered.

Bluegrass Water has not met this burden. A nearly 50% increase in wastewater rates for an essential service—without adequate usage-based justification—would be confiscatory in effect for small households and contrary to the public interest the Commission is charged with protecting under **KRS 278.040(2)**.

### **Request for Relief**

For the foregoing reasons, I respectfully request that the Commission:

1. Grant this request for intervention pursuant to **KRS 278.260**;
2. Require Bluegrass Water to submit detailed cost-of-service and rate-design justification;
3. Reject or substantially reduce the proposed residential rate increase; and
4. Direct the utility to develop a rate structure consistent with Kentucky statutory

and case law.

Please confirm receipt of this request and include me on the service list for all future filings in this matter.

Respectfully submitted,

**Scott Tinsley**

**From:** [PSC Public Comment](#)  
**To:** "usadowell"; [PSC Public Comment](#)  
**Subject:** RE: Request for Intervention  
**Date:** Monday, December 22, 2025 10:19:00 AM

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Case No. 2025-00354

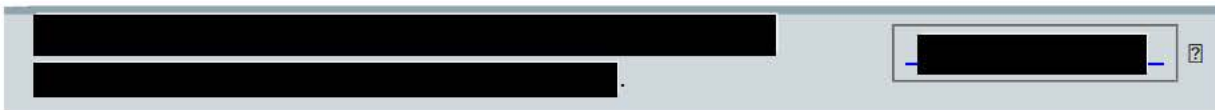
Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the Public Comments portion of the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354, in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Individuals or entities seeking to become a party to an administrative case before the Commission shall comply with 807 KAR Title 5, including the filing requirement set forth in 807 KAR 5:001. Tendered documents that fail to comply with applicable filing requirements may be treated as public comments.

Thank you for your interest in this matter.

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**From:** usadowell [REDACTED]  
**Sent:** Sunday, December 21, 2025 2:21 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Request for Intervention



Dear Commissioners,

I respectfully submit this email as a **formal request for intervention** pursuant to **KRS 278.260** in the above-referenced proceeding involving **Bluegrass Water Utility Operating Company, LLC's proposed wastewater rate adjustment filed December 11, 2025**.

I am a residential customer of Bluegrass Water, residing in a household with low and consistent wastewater usage. I am writing to express a respectful but firm concern regarding the proposed residential wastewater rate increase of approximately **46.6%**, which appears excessive and inequitable for low-usage customers and raises significant questions regarding cost causation and rate design.

Kentucky law requires that utility rates be **fair, just, reasonable, and non-discriminatory** (KRS 278.030(1)), and that no customer or class of customers be subjected to unreasonable disadvantage (KRS 278.170(1)). The proposed rate structure relies heavily on increased minimum charges, which substantially disconnect the rates paid from actual wastewater usage. As a result, customers with low and consistent usage are required to bear costs unrelated to their contribution to system demand.

Rate designs that diminish or eliminate the price signal associated with conservation are inconsistent with sound utility regulation and the Commission's long-standing policy objectives. For customers such as myself, the proposed structure results in materially higher effective rates per unit of service despite no corresponding increase in system burden.

Kentucky courts and Commission precedent consistently hold that utilities bear the burden of demonstrating that proposed rates are reasonable, supported by substantial evidence, and properly allocated among customer classes. Minimum charges, in particular, must be narrowly tailored and not used to impose disproportionate costs on customers who do not materially drive system expenses.

While infrastructure investment may be a legitimate objective, Kentucky law requires that costs be prudently incurred, rate impacts be reasonably distributed, and less burdensome alternatives be adequately considered. A nearly 50% increase in wastewater rates for an essential service—particularly when driven primarily by minimum charges rather than usage-based cost justification—raises serious public-interest concerns under KRS 278.040(2).

For these reasons, I respectfully request that the Commission:

- Grant this request for intervention pursuant to KRS 278.260;
- Require Bluegrass Water to submit detailed cost-of-service and rate-design justification;
- Reject or substantially reduce the proposed residential wastewater rate increase; and
- Direct the utility to develop a rate structure consistent with Kentucky statutory law, Commission precedent, and sound conservation principles.

Please confirm receipt of this request and include me on the service list for all future filings in this matter.

Thank you for your time and consideration.

Respectfully submitted,

Caleb Dowell

[REDACTED] Georgetown KY

[REDACTED]

[REDACTED]

**From:** [PSC Public Comment](#)  
**To:** ["hazleyz122 \(null\)"; PSC Public Comment](#)  
**Subject:** RE: Refusal of Rate Increase  
**Date:** Monday, December 22, 2025 10:20:00 AM

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Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the Public Comments portion of the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354, in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Individuals or entities seeking to become a party to an administrative case before the Commission shall comply with 807 KAR Title 5, including the filing requirement set forth in 807 KAR 5:001. Tendered documents that fail to comply with applicable filing requirements may be treated as public comments.

Thank you for your interest in this matter.

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**From:** hazleyz122 (null) [REDACTED]  
**Sent:** Sunday, December 21, 2025 2:54 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Refusal of Rate Increase



Original Message Attached

December 21, 2025

Brian Crosby

Georgetown, KY 40324

**Kentucky Public Service Commission**

Post Office Box 615

Frankfort, Kentucky 40602

**Re: Formal Request for Intervention – Bluegrass Water Utility Operating Company, LLC  
Proposed Wastewater Rate Adjustment (Filed December 11, 2025)**

Dear Commissioners:

Pursuant to **KRS 278.260**, and the Commission’s statutory duty to ensure that utility rates are **fair, just, reasonable, and non-discriminatory**, I hereby submit this formal request for intervention in the above-referenced proceeding.

I am a residential customer of Bluegrass Water Utility Operating Company, LLC (“Bluegrass Water”) residing in a 2-person household with low and consistent wastewater usage. The proposed residential rate increase of approximately **46.6%** is excessive, inequitable, and unsupported by proportional cost causation, and therefore violates both **KRS Chapter 278** and long-standing Kentucky precedent.

**Statutory Violations**

Under **KRS 278.030(1)**, utility rates must be “fair, just, and reasonable,” and utilities are prohibited from charging rates that are unjustly discriminatory. Additionally, **KRS 278.170(1)** prohibits utilities from subjecting any customer or class of customers to unreasonable disadvantage.

The proposed increase relies heavily on inflated minimum charges that disconnect the price paid from actual wastewater usage. As a result, low-usage residential customers such as myself are forced to subsidize costs unrelated to their contribution to system demand, placing us at an unreasonable disadvantage in violation of statute.

**Kentucky Case-Law and PSC Precedent**

Kentucky courts have repeatedly affirmed that utilities bear the burden of proving that proposed rates are reasonable and properly allocated:

- In **Kentucky Industrial Utility Customers, Inc. v. Public Service Commission**, the Kentucky Supreme Court held that the Commission must ensure rates are supported by substantial evidence and are not excessive or unfairly allocated among customer classes.
- In **Cincinnati Bell Telephone Co. v. Public Service Commission**, the Court reaffirmed that rates must reflect a rational relationship between cost causation and customer charges, and that the PSC has a duty to protect consumers from unreasonable rate designs.
- The Commission has further recognized in numerous rate orders that **minimum charges must be narrowly tailored** and may not be used to impose disproportionate costs on customers who do not materially drive system expenses.

Collectively, this precedent establishes that rate structures which obscure cost responsibility, penalize conservation, or impose excessive burdens on low-usage customers are inconsistent with Kentucky law.

## Failure of Proof and Public Interest Concerns

While infrastructure investment may be a legitimate utility objective, Kentucky law is clear that:

- Costs must be **prudently incurred**;
- Rate impacts must be **reasonably distributed**; and
- Utilities must demonstrate that **less burdensome alternatives** have been fully considered.

Bluegrass Water has not met this burden. A nearly 50% increase in wastewater rates for an essential service—without adequate usage-based justification—would be confiscatory in effect for small households and contrary to the public interest the Commission is charged with protecting under **KRS 278.040(2)**.

## Request for Relief

For the foregoing reasons, I respectfully request that the Commission:

1. Grant this request for intervention pursuant to **KRS 278.260**;
2. Require Bluegrass Water to submit detailed cost-of-service and rate-design justification;
3. Reject the residential rate increase; and
4. Direct the utility to develop a rate structure consistent with Kentucky statutory and case law.

Please confirm receipt of this request and include me on the service list for all future filings in this matter.

Respectfully submitted,  
Brian Crosby

**From:** [PSC Public Comment](#)  
**To:** [Deborah Tierney](#)  
**Subject:** RE: Sewer rate increase for the 2nd time...Help us!  
**Date:** Monday, December 22, 2025 2:47:00 PM

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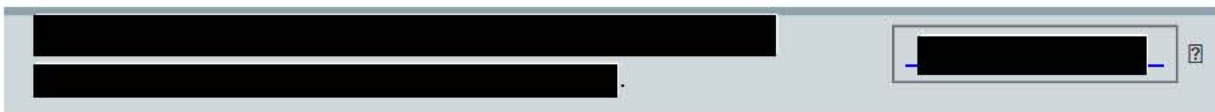
Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** Deborah Tierney [REDACTED]  
**Sent:** Monday, December 22, 2025 11:10 AM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Subject:** Sewer rate increase for the 2nd time...Help us!



[psc.comment@ky.gov](mailto:psc.comment@ky.gov)

To the Kentucky Public Service Commission:

I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.

Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.

Key concerns:

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised

infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.

- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.
- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.

Sincerely,

Deborah Tierney

[REDACTED]  
[REDACTED]

**From:** [PSC Public Comment](#)  
**To:** ["Mike Tierney"](#)  
**Cc:** [deborah tierney](#)  
**Subject:** RE: Unreasonable cost increase for sewage  
**Date:** Monday, December 22, 2025 2:48:00 PM  
**Attachments:** [image001.png](#)

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Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

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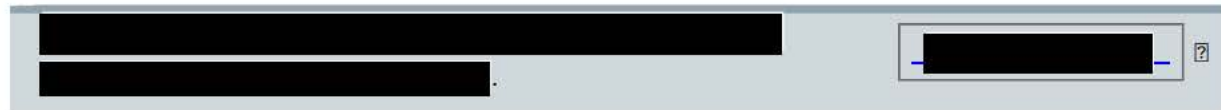
**From:** Mike Tierney [REDACTED]

**Sent:** Monday, December 22, 2025 11:26 AM

**To:** PSC Public Comment <PSC.Comment@ky.gov>

**Cc:** Mike Tierney [REDACTED]; deborah tierney [REDACTED]

**Subject:** Unreasonable cost increase for sewage



**To the Kentucky Public Service Commission:**

**I am writing to formally oppose the requested sewer rate increase by Bluegrass Water Utility Operating Company, LLC in Case No. 2025-00354.**

**Just in the last 5 years, my sewer rates have risen dramatically—from approximately \$35 to the currently requested \$114 per month. This increase is excessive and does not reflect the level of service provided or the cost of living in our area.**

**Key concerns:**

- **Frequent Rate Hikes:** Residents have faced repeated rate increases every 18–24 months, forcing us to continually fight for affordable rates.
- **Lack of Improvements:** Despite previous hikes, there is little evidence of promised infrastructure repairs. Issues like foul sewer odors and rare utility truck visits persist.

- **Financial Burden:** The proposed \$114 monthly bill is unaffordable for many, especially seniors and families on fixed incomes. Meanwhile, corporate overhead appears to be growing.

- **Need for Accountability:** Before any further rate hikes are approved, there must be transparency and an independent audit of how previous rate increase revenues were spent.

**We are a captive audience with no alternative for sewer service. I respectfully request that you deny the proposed increase and demand a full, independent audit before considering any further rate adjustments.**

Sincerely,

Michael Tierney

[REDACTED]. Goergetown, KY. 40324

[REDACTED]

Mike Tierney | Operations Manager Shipping

Ext. 5634 | [REDACTED]

Lakeshore Learning Materials | 547 McKinney Ave. Midway, KY 40347



**From:** [PSC Public Comment](#)  
**To:** ["Dan G"](#)  
**Cc:** [Mom](#)  
**Subject:** RE: Excessive Increase dispute  
**Date:** Monday, December 22, 2025 2:48:00 PM

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Case No. 2025-00354

Thank you for your comments on the application of Bluegrass Water Utility Operating Company, LLC. Your comments in the above-referenced matter have been received and will be placed into the case file for the Commission's consideration. Please cite the case number in this matter, 2025-00354 in any further correspondence. The documents in this case are available at [View Case Filings for: 2025-00354 \(ky.gov\)](#).

Thank you for your interest in this matter.

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**From:** Dan G [REDACTED]  
**Sent:** Monday, December 22, 2025 1:43 PM  
**To:** PSC Public Comment <PSC.Comment@ky.gov>  
**Cc:** Mom [REDACTED]  
**Subject:** Excessive Increase dispute  
**Importance:** High



Please find enclosed, our (Dan and Rebecca Gousha) response to the excessive Bluegrass Water Utility Operating Company letter, sent to residents on 12/11/2025.  
Best Regards,  
Dan Gousha

Dan Gousha Jr.

[REDACTED]  
Louisville, KY 40245-5012  
[REDACTED]

December 22, 2025

Kentucky Public Service Commission  
211 Sower Blvd  
Frankfort, KY 40601

Subject: Opposition to Proposed Rate Increase – Kentucky Public Service Commission  
Case No. 2025-00354

Dear Members of the Kentucky Public Service Commission,

I am writing to you with deep concern regarding the proposed rate increase by Bluegrass Water Utility Operating Company as outlined in Case No. 2025-00354. This proposed change raises the average monthly sewer bill from **\$77.77** to approximately **\$114.00**, which I believe is excessive and unreasonable.

This increase poses a significant financial burden on customers, many of whom are families and elderly residents who have lived in our community for decades. Before Bluegrass Water took over the system, the monthly sewer rates were around **\$15.00**. The drastic rise in costs since that time is alarming and untenable for households dependent on fixed or modest incomes.

While Bluegrass Water has cited infrastructure improvements and system upgrades as justifications for these increases, residents have not seen tangible evidence of these enhancements. The claimed work has not been made apparent, raising concerns about the validity of the proposed rate adjustments. Customers are being asked to absorb substantial increases without clear proof of corresponding investments or improvements in service quality.

Moreover, it is worth noting that residents in other City's within Ky currently pay less than half this rate for **combined services that include but are not limited to: water, sewer, and trash services**. When compared to the proposed rates from Bluegrass Water, it's frustrating to be a customer and have such increases simply pushed with minimal communication or consideration for the customer. Under the new proposal, customers would be charged more than **double for sewer services alone**. This disparity highlights the inequity surrounding the proposed rates.

For many long-time residents, particularly those on fixed incomes, this increase is more than just an inconvenience; it signifies genuine financial hardship. Families may have to choose between basic necessities and utility payments. When many of us moved into this subdivision, we expected sewer costs to remain reasonable and manageable, not escalate to levels that surpass those of our neighboring communities.

I respectfully request that the Commission rigorously examine this proposal, demand substantiated evidence of actual improvements, and take into account the real-world implications these rates would have on customers. The mission of the PSC is to safeguard the public interest, and I fear that approving this increase would contradict that purpose.

Thank you for your consideration.

Sincerely,

Dan Gousha, Jr.

A black rectangular redaction box covering the signature area.

\*Angela M Goad  
Assistant Attorney General  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KY 40601-8204

\*Bluegrass Water Utility Operating Company, LLC  
1630 Des Peres Road, Suite 140  
St. Louis, MO 63131

\*Aaron Silas  
Central States Water Resources  
1650 Des Peres Road  
Suite 303  
St. Louis, MO 63131

\*Bluegrass Water Utility Operating Company, LLC  
1630 Des Peres Road, Suite 140  
St. Louis, MO 63131

\*R. Brooks Herrick  
Dinsmore & Shohl, LLP  
101 South Fifth Street  
Suite 2500  
Louisville, KY 40202

\*Russ Mitten  
Bluegrass Water Utility Operating Company, LLC  
1630 Des Peres Road, Suite 140  
St. Louis, MO 63131

\*Hannah Thompson  
Dinsmore & Shohl, LLP  
101 South Fifth Street  
Suite 2500  
Louisville, KY 40202

\*Sreenu Dandamudi  
Central States Water Resources  
1650 Des Peres Road  
Suite 303  
St. Louis, MO 63131

\*John Horne  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KY 40601-8204

\*Toland Lacy  
Office of the Attorney General  
700 Capital Avenue  
Frankfort, KY 40601

\*Lawrence W Cook  
Assistant Attorney General  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KY 40601-8204

\*Edward T Depp  
Dinsmore & Shohl, LLP  
101 South Fifth Street  
Suite 2500  
Louisville, KY 40202

\*J. Michael West  
Office of the Attorney General Office of Rate  
700 Capitol Avenue  
Suite 20  
Frankfort, KY 40601-8204