

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC APPLICATION OF MORGAN	)	CASE NO.
COUNTY WATER DISTRICT FOR A	)	2025-00006
DECLARATORY ORDER	)	

COMMISSION STAFF'S FIRST REQUEST FOR INFORMATION  
TO MORGAN COUNTY WATER DISTRICT

Morgan County Water District (Morgan District), pursuant to 807 KAR 5:001, shall file with the Commission an electronic version of the following information. The information requested is due on February 3, 2025. The Commission directs Morgan District to the Commission's July 22, 2021, Order in Case No. 2020-00085<sup>1</sup> regarding filings with the Commission. Electronic documents shall be in portable document format (PDF), shall be searchable, and shall be appropriately bookmarked.

Each response shall include the question to which the response is made and shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the

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<sup>1</sup> Case No. 2020-00085, *Electronic Emergency Docket Related to the Novel Coronavirus COVID-19* (Ky. PSC July 22, 2021), Order (in which the Commission ordered that for case filings made on and after March 16, 2020, filers are NOT required to file the original physical copies of the filings required by 807 KAR 5:001, Section 8).

response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Morgan District shall make timely amendment to any prior response if Morgan District obtains information that indicates the response was incorrect or incomplete when made or, though correct or complete when made, is now incorrect or incomplete in any material respect.

For any request to which Morgan District fails or refuses to furnish all or part of the requested information, Morgan District shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied and scanned material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, Morgan District shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to the Verified Application, page 2, in which it states that all service fees, support fees, and security fees associated with the agreement with Payment Network Services, Inc. (PNS) will be waived for the contract term of five years and the successive three-year renewal terms. Explain whether there could be any circumstances in which the waiver of such fees could be revoked.

2. Refer to the Verified Application, page 3, in which it states that Morgan District will continue to accept payments at its offices for customers who want to avoid the transaction fees associated with the agreement with PSN. Explain all payment options that will be available to customers that prefer to avoid the transaction fees associated with the agreement with PSN.

3. Refer to PSN Service Agreement, page 2 of 15, in which it states “PSN shall endeavor to deliver Customer payments to the Biller Bank Account within three (3) banking days of payment, however, Biller acknowledges that it may take up to five (5) banking days to complete such deposits due to bank notification times and different deposit frequencies from the credit card processors to PSN.” Explain whether PSN solely acts as a facilitator between credit card processors and Morgan District. If not, explain how PSN processes and delivers customer payments to Morgan District.

4. Refer to the PSN Service Agreement, page 2 of 15, in which it states that PSN may assess and/or collect from Morgan District taxes, levies, or duties imposed by taxing authorities. List any taxes, levies, or duties imposed by taxing authorities that Morgan District may be obligated to pay in association with the Service Agreement.

5. Refer to the PSN Service Agreement, page 5 of 15, in which it states that if more than One Million Dollars (\$1,000,000) in VISA transactions and/or One Million Dollars (\$1,000,000) in Mastercard transactions is processed on behalf of Morgan District, Morgan District will be deemed to have accepted, and will be bound by, the Merchant Services Agreement for Sub-Merchants with Vantiv, LLC.

a. Provide a copy of the Merchant Services Agreement for Sub-Merchants.

b. Explain whether Morgan District will incur any financial obligations associated with the Merchant Services Agreement for Sub-Merchants should Morgan District become subject to such agreement.

6. Refer to Morgan District's current tariff on file with the Commission, P.S.C. KY. NO. 3, 2<sup>nd</sup> Revised Sheet No. 8, which contains Morgan District's Credit/Debit Card Policy and ACH-Bank Draft/Automatic Withdraw Policy.

a. Explain whether Morgan District will revise its Credit/Debit Card and ACH-Bank Draft/Automatic Withdraw Policies contained in the tariff once it enters into the PSN Service Agreement.

b. Explain whether customers will still be able to pay by ACH-Bank Draft/Automatic Withdraw without incurring any transaction fees once Morgan District enters into the PNS Service Agreement.

7. Refer to Exhibit A, Pricing Proposal for Morgan District at 2, which states in part "a \$15 fee is charged to you for any disputed credit/debit card." Explain whether this fee will be charged to the customer or to Morgan District.

8. Refer to Exhibit A, Pricing Proposal for Morgan District at 2, which lists the Transaction Fees Paid by Customers. Explain why the automated IVR option requires a higher transaction fee than the automated Online\*Mobile\*Virtual option.

*Linda Bridwell* pp

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Public Service Commission  
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DATED JAN 28 2025

cc: Parties of Record

Case No. 2025-00006

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